

MAYOR'S COMMUNITY MESSAGE



Congratulations to the Winners in the 2017 Spring Garden Competition.

Spring Garden Competition Winners

Congratulations to all the winners in this year's Spring Garden Competition.

It was great to see the efforts of people in all age groups and from every part of the community taking such a keen interest in beautifying not just their own homes, but also school grounds, bush sites, community spaces and business precincts. Great job and thanks for your participation. You can view the winning entrants at www.ryde.nsw.gov.au/gardencomp

Remembrance Day

Members of the community are invited to commemorate the 99th anniversary of the end of the First World War (1914-1918) on Remembrance Day, Saturday 11 November, at a service in Memorial Park, Meadowbank, starting at 10.30am.

The service will be similar to hundreds held throughout the country, but with a very local flavour with students from Meadowbank Public School dressed in clothing reminiscent of WWI. They will sing "In Flanders fields" and scouts from 1st Meadowbank Scout Group will attend to flag duties as local bugler Phillip Ward plays the Last Post and The Rouse.

Light refreshments and barbeque will be served for a gold coin donation.

Customer Service Excellence

It was a pleasure to join our Customer Service Team at this year's annual Australian Service Awards last week when the City of Ryde was awarded a Highly Commended.

Part of our service to the community is to maintain a high response rate to customer requests. This year we extended trading hours at our Customer Service Centre at Top Ryde City and our online customer enquiry service to accommodate changing community work patterns.

A recent study reveals that our overall customer satisfaction score has increased by 6% this year to 83% for all services provided by the City of Ryde.

The Customer Service Centre takes more than 80,000 calls a year and resolves 79% of calls at first point of contact. The call centre also has a 4.85/5 courtesy rating.



Sincerely,



Clr Jerome Laxale - Mayor
Phone 9952 8222 or
email mayor@ryde.nsw.gov.au

PUBLIC NOTICE BOARD

Garage Sales

Sunday 12 November from 9.00am

• 12 Moreshead, North Ryde

To list your garage sale for free, go to www.ryde.nsw.gov.au/garagesales

DEVELOPMENT APPLICATIONS RECEIVED

Council has received the following Local Development Applications.

Property: 17-21 Ryedale Road, West Ryde

Local Development Application No. MOD2017/0219

Applicant: KPMP Investments Pty Ltd

An application to modify an approved consent has been submitted to Council, which proposes to modify development consent LDA2014/0541 granted by the Land and Environment Court (File No. 2016/158927). The application seeks to remove BASIX related conditions 5, 49 and 92 in conditions approved by the Court on 26 July 2016.

Submissions regarding the above applications must be lodged no later than 22 November 2017

Integrated Development

Property: 53-96 Badjoz Road, North Ryde

Local Development Application No. LDA2017/0442

Applicant: Pergola Land Pty Ltd

To construct a pergola to existing aged care facility. The above proposal is integrated development under the Environmental Planning & Assessment Act 1979, as the subject proposal is within 40m of bushfire prone land. The relevant approval body is the NSW Rural Fire Service.

Submissions regarding the above application must be lodged no later than **8 December 2017**.

Anyone may make submissions concerning these applications. Submissions are required to be in writing. They should be addressed to the General Manager and sent by post, email or fax or delivered in person to the Ryde Customer Service Centre. Should the submission be by way of objection to the proposal, the submission should specify the grounds of objection. The City of Ryde has resolved that all submissions received in relation to rezoning and development applications will be publicly accessible on request. The supply of personal information is voluntary. However if you choose to make an anonymous submission it may be given less weight (or no weight) in the overall consideration of the application. The above application and accompanying information may also be inspected electronically at the Ryde Customer Service Centre, 1 Pope Street, Ryde (within Top Ryde City shopping centre) between 8.30am and 5.00pm Monday to Friday during the period in which submissions may be made. (Please note: on the second Thursday of each month the hours are 10.00am to 5.00pm.) To make an appointment go to www.ryde.nsw.gov.au/planningandbusiness or call 9952 8222.

City of Ryde

CITIZEN OF THE YEAR 2018

Nominations for the 2018 Citizen and Young Citizen of the Year Awards are Now Open!



Citizen of the Year 2018

Recognises outstanding service to the community over an extended period.

Young Citizen of the Year 2018

Recognises outstanding service to the community over an extended period by a young person aged 16-25yrs.

The awards are open to all Australian citizens living in the City of Ryde and are held under the auspices of the Australia Day Council of NSW and judging is conducted by a local selection panel. Winners are announced at Council's Australia Day Celebrations. The presentation will take place on 26 January 2018 at the City of Ryde Australia Day Ceremony.

Nominations close Friday 17 November 2017

For further information or to nominate, visit www.ryde.nsw.gov.au/citizen or contact the Events Team on 9952 8222 or email events@ryde.nsw.gov.au



Remembrance Day Commemoration Service

Date: Saturday 11 November 2017
Time: 10.30am for a 10.45am start, followed by refreshments in Memorial Park
Location: Memorial Park, Meadow Crescent, Meadowbank

For more information contact Customer Service on 9952 8222. www.ryde.nsw.gov.au/ryderemembers



HAVE YOUR SAY



Ryde Vision 2028 Community Strategic Plan

The City of Ryde Community Strategic Plan 'Ryde Vision 2028' is our long term strategy for the whole community. It is an overarching plan that identifies the community's main priorities and aspirations for the future. All other City of Ryde plans such as the Four Year Delivery Plan and One Year Operational Plan sit under and reflect, support and implement Council's response in realising the outcomes described in the Community Strategic Plan (CSP).

How can I have my say?

You can have your say on the Ryde Vision 2028 in a number of ways including online or at one of the community events.

Online Through our 2 question survey at www.ryde.vision/2028survey
You can win one of twenty \$50 Anystore gift cards!
If you are unable to fill in this survey online, please contact Customer Service on (02) 9952 8222 who will assist you in completing the survey over the phone.

In person Drop-in to a community event as follows:

MACQUARIE PARK COMMUNITY PARK DAY

#Ryde Vision2028

Come along and have your say on the future direction of the City of Ryde and receive free fruit and water, and enjoy a Community Park Day

NOV SAT 18 10.00am - 2.00pm
Fontenoy Park, Fontenoy Road, Macquarie Park

FREE JUMPING CASTLE, FACEPAINTING, PONY RIDES, COFFEE & MUSIC

There will also be an opportunity to meet your new Councillors and purchase food from a Food Truck.

How can I find out more?

To find out more information, take part in the survey and more, visit www.ryde.vision/2028