



 City of Ryde

Lifestyle and opportunity
@ your doorstep

Community Hubs Capitalising Communities

Community and Culture, City of Ryde



Approach



Background

- Aging social infrastructure with associated costs
- Current buildings are single purpose, single service model resulting in a lack of coordinated service delivery, a culture of competition, a lack of sharing
- Fragmented service infrastructure
- Service sector previously had little initiative in interagency referral, partnership or information share.
- Changing demographics
- Scant new resources

Sector Activation

Response by Council Part 1: Sector Activation

- Establishing authenticity and creditability
- 4 Year program to support the not-for-profit service sector in Ryde.
- Encouraging the development of collaborative partnerships between the community, business and government sectors
- Securing resources for training and development
- Initiating co-location opportunities

Training program

- Consulted with 5 interagencies and identified training needs
- 3 grants and submissions writing workshops (government and philanthropic grants)
- 2 advocacy workshops
- Sustained Engagement with CALD Communities
- Working with men

Partnerships Project

- 5 COR convened interagencies - Children and Families, Multicultural, Youth, Volunteer, OOSH that develop, choose and monitor projects
- 5 partnerships projects: Youth Expo, Volunteer recruitment guidelines manual and CD, Fathers play resource, play equipment and training for children with special needs, Korean breast screening access.

Sector Development

Not-For-Profit Community Sector Development Program

Sector Development Partnerships Project Project Outline

This form has been developed to assist Project partners to submit information of their proposed project to City of Ryde as outlined in the Program flyer.

Additional documents

1. Program flyer
2. Project evaluation form

Further information

Please contact Jonathan Nanlohy, Section Manager Social Policy and Planning, Community and Culture team, City of Ryde on 9952 8300.

Please summarise your project by filling in the form below and submit to:

Jonathan Nanlohy by email: jnanlohy@ryde.nsw.gov.au

| | |
|-------------------------------|------------------|
| Name of Project: | Add details..... |
| Brief description of Project: | |
| Partners undertaking Project: | |

Community Incubator

- An intensive mentoring and support process for new community organisations in partnership with established organisations.
- Korean Lifeline – volunteer phone counselling (1600 calls a year) and some group work
- Relationships Australia – Community Builders Community Hub, children and families information and referral, community development and group work targeting CALD families

Community Hubs Model

Response by Council – Part 2 (2012-13)

- Co-location of likeminded services wherever possible in new, existing buildings
- Development of governance models to underpin co-location
- Expanding governance models to move into partnership, collaboration and ultimately, service integration

Governance Framework

Stage 1 - Identify Needs and Planning

Stage 2 - Building Relationships

Stage 3 - Establishing Commonality

Stage 4 - Building Cooperation

Stage 5 - Progressing Coordination

Stage 6 - Creating Collaboration

Stage 7 - Transforming into a Community Hub

Results - BFH

- Brush Farm House - A Learning and Development Hub (co-location model)
 - Significant increase in building utilisation
 - Open Day
 - Partnership Projects
 - Significant reduction in Council's costs



Results - WRCC

- West Ryde Community Centre - A Child, Family and Neighbourhood Hub (collaboration model)
 - Open Day
 - Partnership Projects
 - Increased warm referral
 - Increased information share resulting in identification of service gaps
 - Collaboration to meet service gaps without new funding



Results - Our Space

- Our Space - Integrated Youth Service Hub (integration model)
 - Site specific service delivery model
 - Integrated intake processes
 - Partnership projects
 - Collaboration to meet service gaps without new funding

Key learning

- Need to establish creditability and authenticity with service sector early
- Provide structured opportunities for engagement, based on a deliberative and participatory model (briefings/games)
- Demonstrate leadership and establish governance models to support co-location
- Events are important for momentum

More information

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