

## CENTRELINK/DEPARTMENT OF VETERANS' AFFAIRS CONFIRMATION ESERVICES CUSTOMER CONSENT FORM

**PART 1: CUSTOMER DETAILS** Council Reference: RTS/07/7/3/3/4 **Given Name Family Name Property Address Rates Customer Reference Number** This consent will be used for the sole purpose of authorising Centrelink to provide information to City of Ryde, ("the Council") to assess your eligibility in relation to concessions or services provided by Council. PART 2: APPLICANT CONFIRMATION authorise: (applicants name) Council to use Centrelink Confirmation eServices to perform an enquiry of my Centrelink or Department of Veterans' Affairs Customer details and concession card status in order to enable the Council to determine if I qualify for a concession; and The Australian Government Department of Human Services (the department) to provide the results of that enquiry to the Council. This involves electronically matching details I have provided to the Council with Centrelink or Department of Veterans' Affairs (DVA) records to confirm whether or not I am currently receiving a Centrelink or DVA benefit. I understand that the department will use information I have provided to the Council to confirm my eligibility for the concession and will disclose to the Council personal information including my name, address, payment and concession card type and status. I understand that this consent, once signed, remains valid while I am a customer of the Council unless I withdraw it by contacting the Council or the department. I can obtain proof of my circumstances/details from the department and provide it to the Council so that my eligibility for the concession can be determined. I understand if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession provided by the Council. I also understand that this consent, which is ongoing, can be revoked any time by giving notice to the Council. (Further information about the Centrelink Confirmation eServices is available on Centrelink's website at www.humanservices.gov.au). I agree that, unless I revoke my consent, this Applicant Consent record is a permanent consent, and may be relied on by the Council until such time as I revoke it. I acknowledge I have read and understood this Customer Consent record.

**Date** 

Signature