

## What is the 'Online Library'?

The 'Online Library' includes:

- eBooks (made available through Overdrive)
- eAudiobooks (made available through Bolinda Digital and Overdrive)
- eMagazines (made available through Zinio)
- Research and Reference Databases
- Community Information Database

## Who is able to use these services?

- *The Community Information Database* is freely available to City of Ryde library members and non-members alike.
- *Research and Reference Databases* are available to all City of Ryde library members
- *eAudiobooks from Bolinda Digital* are available to all City of Ryde library members.
- *eBooks and eAudiobooks from Overdrive* are available to people who live, work or study within our service area: City of Ryde and Hunters Hill. Due to publishers' restrictions people who do not live, work or study within our service area will not be able to login to Overdrive.

## I am a resident in the City of Ryde, so why is my card blocked on the eBooks and eAudiobooks sites?

Library members with outstanding fines, charges, or other borrower traps, are blocked.

## What do I need to get started with eBooks from Overdrive?

- A current library membership number and PIN. You can only use the service if you live, work or study within the City of Ryde and Hunters Hill.
- An email address.
- A Windows PC (Windows XP or newer), Mac (Mac OS 10.4.9 or newer), or compatible tablet or smartphone with an internet connection. For more information, see the FAQ section **What equipment do I need to read eBooks?**
- For Macs and PCs: Adobe Digital Editions and Overdrive Media Console, installed from the Overdrive site.
- For compatible tablets or smartphones: the Overdrive Media Console App downloaded from your device's app store (e.g. iTunes or Google Play). If you use a tablet, a smartphone, or if you are transferring eBooks to an e-reader, you will also need to register for an Adobe User ID.

For guidelines on how to install Overdrive and get an Adobe ID refer to <http://www.overdrive.com/files/eBookHowToGuide.pdf>

Requirements for Overdrive Media Console  
<http://www.overdrive.com/software/omc/>

### What equipment do I need to read eBooks?

eBooks from Overdrive can be read on a wide range of eBook readers, smartphones and tablets running iOS (Apple iPads, iPhones and iPod Touch), Android and Blackberry OS.

You do not need a dedicated eBook reader or tablet to use eBooks. They can also be read on Windows PCs, Macs and most smartphones. For a full list of compatible devices see <http://www.overdrive.com/resources/drc/Default.aspx?type=ebook>

eAudiobooks can be transferred to compatible audio players from a Windows PC or Mac.

Kindle readers **do not** support Overdrive eBooks in Australia.

### I don't have an eBook reader. What type of device should I buy?

We cannot make recommendations about purchasing your reader. Overdrive provides information about compatible and incompatible devices at <http://www.overdrive.com/resources/drc/Default.aspx?type=ebook>

Kindle readers **do not** support Overdrive eBooks in Australia.

*Choice* magazine has published a number of relevant reviews, including

- Dec 2011 eBook readers
- Feb 2012 tablet computers
- March 2012 new iPad short review
- April 2012 smartphones

### Can I download eAudiobooks to my device via a Library computer?

MP3 eAudiobooks from Bolinda Digital can be downloaded in the library to a USB or MP3 player.

### Why can't I download eBooks to my device via a Library computer?

It is not practical to transfer an eBook to a device from a library public PC. You will need to use your own computer at home or bring your laptop to the library and use our free WiFi. eBooks can be downloaded directly to Android, iOS (iPads, iPhones and iPadTouch) and Blackberry devices using the Overdrive app.

## How many eBooks and eAudiobooks can I borrow and for how long, and what about renewals and overdues?

- You can borrow up to 10 items from Overdrive and 10 items from Bolinda Digital.
- Maximum loan period is 21 days, but you can select a shorter loan period of 7 or 14 days.
- Loan limits for our Online Library collections are separate to the loan limits for our other collections.
- At the end of the loan period files will automatically expire on your computer or device and do not need to be returned. Because of this, there will be **no overdues**.
- eBooks can be returned early using the relevant app.
- Renewals are **not** available. However, you may borrow items again.

## Why is the eBook I want not available, even though it is on the catalogue?

eBooks can only be lent to **one** customer at a time unless the library has multiple copies. You can place a reserve for a title that is on loan, and we will email you when the title becomes available.

## Why aren't all titles available through the Online Library?

Several major publishers have chosen not to sell eBooks to libraries. Other publishers have placed restrictions on the number of loans, the length of time a title can be held in the library's collection or charge significantly more than the normal retail price.

## What is the difference between eBooks and eAudiobooks?

eBooks contain text and images which are viewed on a screen. eAudiobooks are downloadable versions of talking books.

## Why are there so many formats?

Most eBooks are in PDF or ePub formats. ePub is preferred as it works better with the small screens on eBook readers or smartphones, allowing the text to flow to suit the page and font size. PDF preserves the original layout of the printed book.

MP3 is the preferred eAudiobook format as it can be played on a wide range of devices. Some eAudiobooks are only available in WMA format which cannot be used on Mac computers. It is possible to transfer a WMA file from a Windows PC to an iOS device (iPad, iPhone, iPod Touch). All Bolinda Digital eAudiobooks are in MP3 format.

More...

<http://www.overdrive.com/resources/mediaformats/>



## More reading

Overdrive guided tour

<http://www.overdrive.com/Solutions/Libraries/guidedtour/>

Using Overdrive on Mobile Devices

<http://help.overdrive.com/going-mobile-videos>

Overdrive help

<http://ryde.lib.overdrive.com/FC360E4B-2788-4562-8132-F5A41F31906E/10/995/en/Help.htm>