

Quarterly Review Report



Four Year Delivery Plan 2013 – 2017
including One Year Operational Plan 2013/2014

Quarter Four
April – June 2014

 **City of Ryde**
Lifestyle and opportunity @ your doorstep

Contents

| | |
|--|----|
| General Manager's Overview | 04 |
| Outcome Summaries | 13 |
| A City of Liveable Neighbourhoods | 14 |
| A City of Liveable Wellbeing | 17 |
| A City of Prosperity | 21 |
| A City of Environmental Sensitivity | 24 |
| A City of Connections | 28 |
| A City of Harmony and Culture | 32 |
| A City of Progressive Leadership | 35 |
| Projects by Program | 40 |
| Open Space, Sport and Recreation Program | 40 |
| Roads Program | 44 |
| Property Portfolio Program | 46 |
| Catchment Program | 48 |
| Centres and Neighbourhood Program | 50 |
| Library Program | 52 |
| Governance and Civic Program | 54 |

| | |
|--|----|
| Customer and Community Relations Program | 56 |
| Community and Cultural Program | 58 |
| Risk Management Program | 61 |
| Paths and Cycleways Program | 63 |
| Environmental Program | 65 |
| Strategic City Program | 67 |
| Land Use Planning Program | 68 |
| Traffic and Transport Program | 70 |
| Economic Development Program | 72 |
| Organisational Development Program | 74 |
| Foreshore Program | 75 |
| Regulatory Program | 76 |
| Waste and Recycling Program | 79 |
| Internal Corporate Services Program | 81 |

Appendices

| | |
|------------|----|
| Appendix A | 84 |
| Appendix B | 88 |
| Appendix C | 99 |

General Manager's Overview

Quarterly Overview

This Quarterly Review as at 30 June 2014, reports on the progress towards the achievement of the City of Ryde's Delivery Plan 2013-2017 including One Year Operational Plan 2013/14.

Council monitors the progress of the Operational Plan on a quarterly basis, with the report highlighting Council's performance against key indicators and the planned projects.

This report demonstrates Council's commitment to complete the majority of planned projects in our 2013/14 Operational Plan. In total there were 144 Capital and Non Capital projects, which includes our 2013/14 planned projects, new projects added throughout the year by council resolution and projects carried over into this year from 2012/13. Of those projects 90 were complete and a further 22 are on track for completion in Q1 of 2014/15 but have run over due to various factors such as weather or are multiple year projects. There are only 20 projects identified as action required in this report and each of these, has a detailed comment as to the reason for the delay. Lastly two projects were not started, six projects were cancelled and four deferred.

As a result of the June Quarterly Review, Council's Available Working Capital is projected to be maintained to \$4.11 million. It should be noted that the June Review has mainly focused in bringing to account adjustments to council's proposed carryovers and funding sources from VPAs, Section 94, Grants or Reserves. As the report indicates Council's actual result will see an improvement in Council's position with the actual result for the 2013/14 year being the subject of a separate report to Council. It is expected that Council has maintained its overall position by an estimated \$7 million.

The following summary below is provided for this quarterly review on the key components of Council's Operational Plan 2013-2014 and is supported by detailed information in the appendices.

Financial Position

Following the fourth quarter budget review, Council's financial position, has maintained Council's available Working Capital at \$4.11 million, noting this is expected to improve with Council's actual final result for 2013/14.

The Capital Works Program, YTD, is at approximately 95.51% net financially, excluding contributed assets.

In the review, Operating Expenditure decreased by \$.015 million (0.18%), with Operating Income (Base/Non Capital and Capital Income) is projected to increase by \$2.79 million (2.65%), resulting in a net increase in the Operating Surplus of \$2.94 million to \$22.64 million. This is a very good result given the tight constraints on Council's budget.

Available Working Capital is projected to be maintained at \$4.11 million, noting Council's actual result is projected to show an improvement in our overall financial position.

Council had budgeted to undertake \$27.45 million of capital works. This is projected to decrease by \$1.74 million. This will give a revised total capital works expenditure of \$25.72 million.

Base Budget

Base Budget Income is projected to \$93.84 million, while Base Budget Expenses are projected to decrease by \$0.34 million to \$81.35 million, giving a net projected increase in the Base Budget Surplus of \$0.34million (0.27%).

Non-Capital Budget

Non-Capital Income is projected to increase by \$0.10 million to \$1.04 million, while Non-Capital Expenses are projected to decrease by \$0.12 million to \$3.95 million, giving a net projected reduction in net Non-Capital Expenditure of \$0.22 million (-6.91%).

Capital Budget

Capital Income is projected to increase by \$2.69 million to \$13.07 million, while Capital Expenses are projected to decrease by \$1.74 million to \$25.72 million, giving a net projected reduction in net Capital Expenditure of \$4.42 million (-25.91%).

Reserve Movements

The net movement of Reserves was budgeted to be a net transfer from reserves of \$2.85 million for works carried over plus funding other works. This is projected to have a net decrease of \$4.97 million from reserves resulting in a net transfer of \$1.83 million to reserves.



Financial Position Overview

| | Original Budget 2013/14 (\$'000) | Carryover Budget 2013/14 | Previously Approved Changes | Revised Budget 2013/14 | Proposed Changes 2013/2014 | Projected Budget 2013/14 | Actual YTD 2013/14 | Budget YTD 2013/14 | % Variance |
|--|---|--------------------------------|-----------------------------------|------------------------------|----------------------------------|--------------------------------|-----------------------|-----------------------|------------------|
| Base | | | | | | | | | |
| Income | (92,615) | | (1,226) | (93,841) | | (93,841) | (95,949) | (93,841) | 2.25% |
| Expenditure ¹ | 79,101 | 58 | 2,227 | 81,387 | (34) | 81,353 | 74,757 | 81,387 | -8.15% |
| Net | (13,514) | 58 | 1,001 | (12,455) | (34) | (12,488) | (21,192) | (12,455) | 70.15% |
| Non-Capital | | | | | | | | | |
| Income | (368) | (629) | 59 | (938) | (100) | (1,038) | (1,016) | (938) | 8.28% |
| Expenditure | 2,571 | 2,085 | (590) | 4,067 | (117) | 3,950 | 3,625 | 4,067 | -10.86% |
| Net | 2,203 | 1,456 | (530) | 3,129 | (216) | 2,913 | 2,610 | 3,129 | -16.60% |
| Capital | | | | | | | | | |
| Income | (214) | (1,611) | (8,555) | (10,380) | (2,687) | (13,067) | (20,092) | (10,380) | 93.57% |
| Expenditure | 19,687 | 12,695 | (4,931) | 27,451 | (1,737) | 25,715 | 24,561 | 27,451 | -10.53% |
| Net | 19,473 | 11,084 | (13,486) | 17,072 | (4,424) | 12,648 | 4,469 | 17,072 | -73.82% |
| Reserve Movement | (5,175) | (11,398) | 13,725 | (2,848) | 4,674 | 1,826 | (1,555) | (2,848) | -45.41% |
| Other Items | | | | | | | | | |
| Book Value of Assets | (1,150) | | (894) | (2,044) | | (2,044) | (2,360) | (2,044) | |
| Advances | | | | | | | | | |
| Loan Proceeds | (1,500) | (1,200) | | (2,700) | | (2,700) | | (2,700) | -100.00% |
| Loan Repayments | 641 | | | 641 | | 641 | 508 | 641 | -20.76% |
| Total Other Items | (2,009) | (1,200) | (894) | (4,103) | | (4,103) | (1,852) | (4,103) | -54.86% |
| Net Change In Working Capital | 979 | (0) | (184) | 795 | | 795 | (17,520) | 795 | -2303.80% |

¹ Excluding depreciation

Progress against Indicators

Our performance indicators help to provide a snap shot of the organisation's health. Corporate indicators focus on major areas across the whole organisation and program indicators track how we are delivering on specific elements within each of the 21 programs outlined in our Delivery Program 2013-2017 including One Year Operational Plan 2013/14.

Corporate Indicators

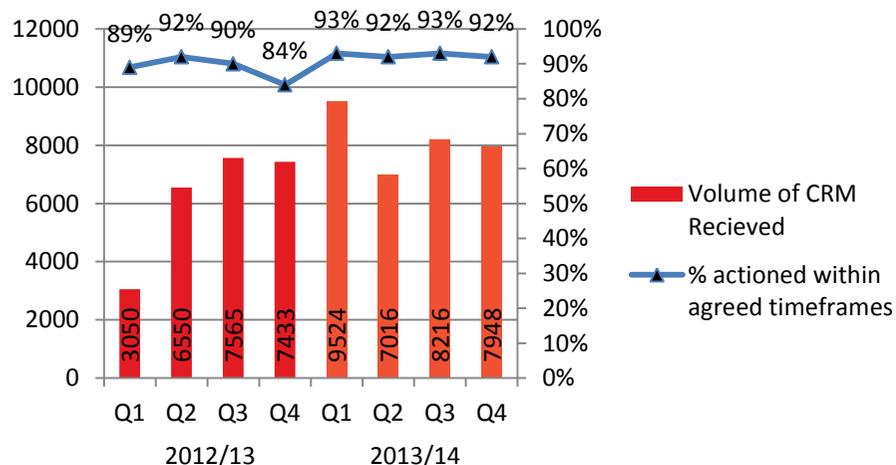
As identified in the table below, all the corporate indicators are on track.

| Measure | Performance Indicator | 2013/2014 Target | Quarterly Result | Annual Result | Status | Comments |
|-------------------------------------|--|------------------|------------------|---------------|--------|--|
| Customer Satisfaction | Improvement in the Customer Satisfaction Index obtained from annually surveying our customers | 77% | NA | 84% | ✓ | Very good result. |
| Responsiveness to customer requests | % customer requests actioned within agreed timeframes (currently 10 working days) | 90% | 92% | 92% | ✓ | Strong result emphasising council's focus in delivering quality customer services. |
| Responsiveness to customer requests | % of inward correspondence actioned within agreed timeframes (currently 10 working days) | 90% | 91% | 89% | ✓ | Strong result emphasising council's focus in delivering quality customer services. |
| Effective complaints handling | % of Tier One and Two Complaints resolved within agreed standards | 100% | 94% | 92% | ✗ | Very strong result noting that all matters are now closed. |
| Base Budget management | % variance of YTD approved base budget Income as at last quarter (That you are not more than 2% under your approved Base Budget Income) | >= -2% | NA | 2.25% | ✓ | |
| Base Budget management | % variance of YTD approved Base Budget Expenditure as at last quarter (That you are not more than 2% over your approved Base Budget Expenditure) | <= 2% | NA | -8.15% | ✓ | |
| Projects are well managed | % project milestones completed on time | 90% | 90% | 90% | ✓ | Continuation of our strong focus on project management. |

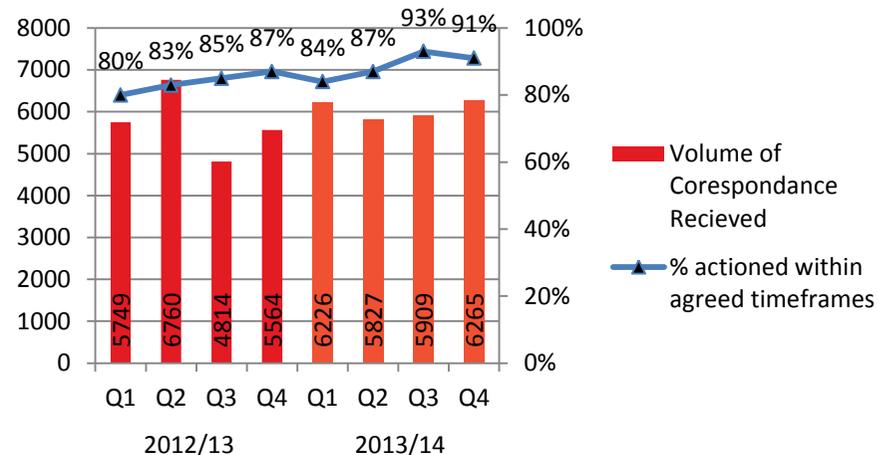
| Measure | Performance Indicator | 2013/2014 Target | Quarterly Result | Annual Result | Status | Comments |
|--|--|----------------------|------------------|---------------|--------|---|
| Projects are well managed | % scheduled projects completed on or under budget | 85% | NA | 77% | ✗ | This indicator is below our target, however the report indicates the reasons why some projects were not completed within budget. No overall financial impact. |
| Completion of projects scheduled to finish within the year | % of scheduled projects completed within the year | 90% | NA | 67% | ✗ | 91 of 135 projects complete in 2013/14. Numbers include approved, new and carryover projects. Exclude deferred and cancelled projects.. |
| Occupational Health and Safety | Number of LTI days per quarter (reduction from previous quarter/year) | Q4=147 Annual=362 | 75 | 518 | ✗ | 48% reduction in Q4 but overall a 43% Increase on previous year. This indicator can fluctuate significantly and Council's staff have worked responsively in having staff returned to work as soon as practicable. |
| Management of Annual Leave balances in excess of 40 days | Number of staff with annual leave balances of >40 days | Baseline Year | 33 | 66 | 🔄 | |
| Risk Management | % of internal audit recommendations implemented within agreed timeframes | = 100% | 100% | 100% | ✓ | Demonstrate Council's commitment to implement recommendations from internal audit. |

Of particular note the following areas demonstrate improvements in Council's performance against previous trends or targets:

Customer Requests - CRMs

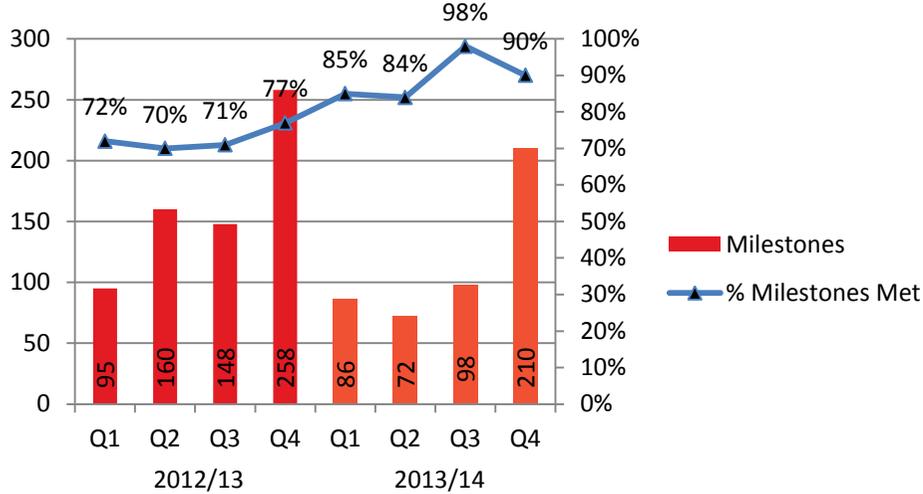


Correspondence Received

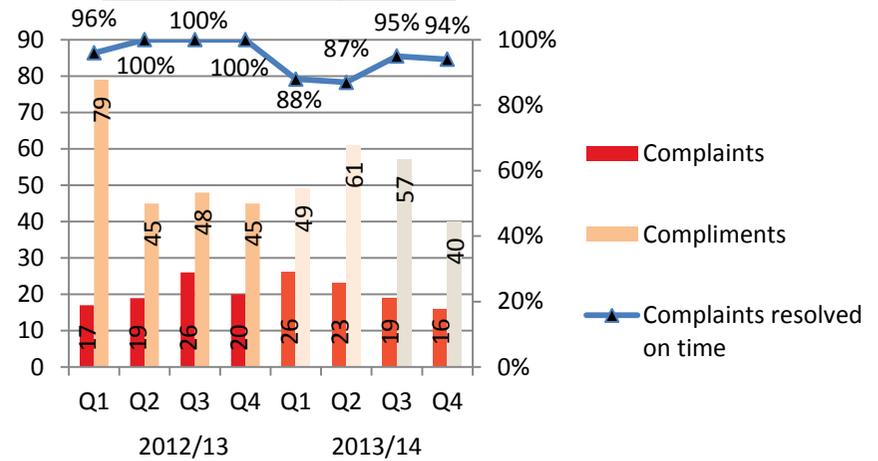


- We have continued our high response to customer requests, maintaining our score above the target of 90% at 92% for requests actioned within agreed timeframes. Our overall annual result was also 92% against the target of 90%. This highlights our continued commitment to excellent customer service.
- Our responsiveness to inward correspondence has also been maintained at 91% above our target of 90%. Our overall annual result was 89% which although falls short of our target by one percent is still considered within reasonable limits of the target. This is a good turnaround on the previous year's results.

Project Management - Milestones



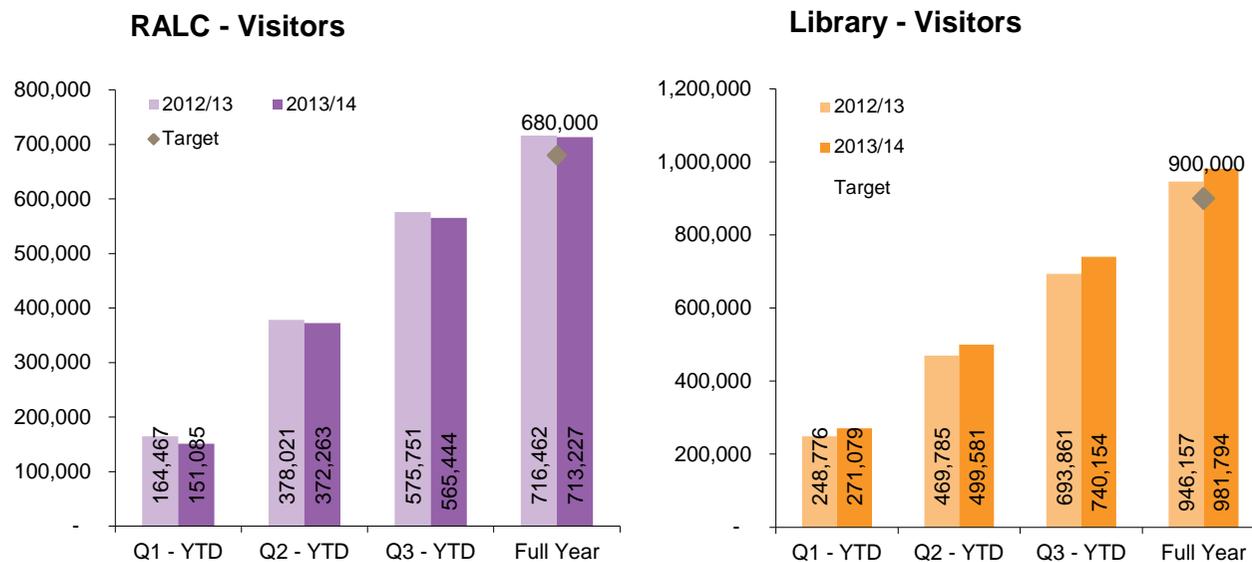
Complaints/Compliments



- Further improvements have been made with our project management milestone reporting, for Q4 we came in on target at 90%. We also had an overall annual score on target at 90% which as indicated by the graph above is a significant improvement over the last 12 months. We remain focused on continually improving our skills in project management across council.
- Also improved in Q4 is our handling of complaints. A decrease to 94% and our annual score of 92% falls outside the limits of our target of 100%. The high target highlights our exceptional commitment to complaints handling, customer service and continuous improvement. In each instance where the performance indicator was not met our customers were kept informed and all matters have since been closed. It is still positive to note that the number of compliments continue to be more than double the complaints received.

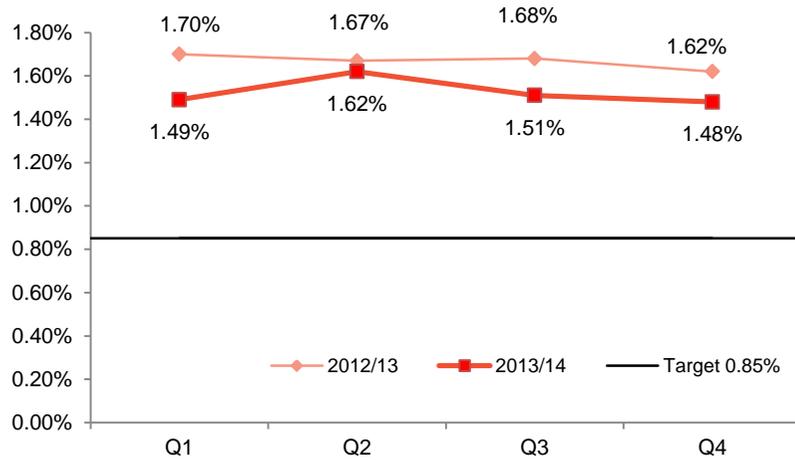
Program Indicators

Whilst you will read through the detailed report, on how each of our programs are tracking I would like to draw particular attention to the following areas of Council where performance has improved against previous trends or targets:



- The RALC recorded 147,783 visitors this quarter which is a decrease on the previous quarter (193,181) but is a 5% increase on the number of visitors in Q4 2012/13 (140,711). Overall, the numbers for the year were down slightly 0.4% on the previous year however, exceeded our annual target of 680,000 by 33,227.
- The Library visits also continue to see improvements from last year. This measure has again surpassed the set annual target of 900,000 by 81,794 and is up 4% from the previous year.

Interest on Investments - % above benchmark



- Council's investments still continue to exceed the investment benchmark. With the cash rate on hold, we have been doing well to hold our return at this level.

We welcome any feedback on this Quarterly Review Report and would appreciate any comments or suggested improvements.

Regards

Roy Newsome
Acting General Manager



Outcome Summaries

City of **Liveable Neighbourhoods**|
City of **Wellbeing**| City of **Prosperity**|
City of **Environmental Sensitivity**|
City of **Connections**| City of **Harmony
and Culture**| City of **Progressive
Leadership**|

A City of Liveable Neighbourhoods

A range of wellplanned clean and safe neighbourhoods, and public spaces, designed with a strong sense of identity and place.

| Goal One | Goal Two | Goal Three |
|--|--|---|
| All residents enjoy living in clean, safe, friendly and vibrant neighbourhoods | Our community has a strong sense of identity in their neighbourhoods and are actively engaged in shaping them. | Our neighbourhoods thrive and grow through sustainable design, planning and regulation that support community needs |

Financial Position

- The Building and Development sector has been active throughout the year, resulting in strong income results in a number of areas. Income from Section 149 Certificates has been higher than expected, as has income from Development Assessment Fees and Building Site management and enforcement income. While this has been partially offset by higher than expected expenditure, overall, the result has been positive as efficient processing despite the high volumes has ensured the gross result of the outcome was under the budget by approximately \$200,000 (4%).
- Quarter 4 also saw the receipt of significant Voluntary Planning Agreement Income, with a result of \$1.5 million bringing the annual figure to \$3.3 million. This is in addition to the Section 94 Income results registered in City of Connections and City of Prosperity.

| (\$'000) | Revised Budget 2013/14 | Proposed Changes 2013/14 | Projected Budget 2013/14 | Actual YTD 2013/14 | Budget YTD 2013/14 | % Variance |
|--|---------------------------|-----------------------------|-----------------------------|-----------------------|-----------------------|-----------------|
| Base | | | | | | |
| Income | (3,246) | | (3,246) | (3,910) | (3,246) | 20.46% |
| Expenditure | 7,727 | | 7,727 | 8,209 | 7,727 | 6.25% |
| Net | 4,481 | | 4,481 | 4,299 | 4,481 | -4.05% |
| Non-Capital | | | | | | |
| Income | | | | | | |
| Expenditure | 454 | (3) | 451 | 303 | 454 | -33.18% |
| Net | 454 | (3) | 451 | 303 | 454 | -33.18% |
| Capital | | | | | | |
| Income | (1,768) | (1,534) | (3,302) | (3,302) | (1,768) | 86.74% |
| Expenditure | 820 | 12 | 832 | 765 | 820 | -6.76% |
| Net | (948) | (1,522) | (2,470) | (2,537) | (948) | 167.60% |
| Reserve Movement | 827 | 1,525 | 2,352 | (139) | 827 | -116.82% |
| Other Items | | | | | | |
| Book Value of Assets | | | | | | |
| Advances | | | | | | |
| Loan Proceeds | | | | | | |
| Loan Repayments | | | | | | |
| Total Other Items | | | | | | |
| Net Change In Working Capital | 4,814 | 0 | 4,814 | 1,926 | 4,814 | -59.99% |

Progress against Projects

- Neighbourhood Centre Renewals and the Boarding House Project were delivered under-budget.
- Boarding House Community Information and Education documents were developed, translated into various languages, and distributed in 2013/14.
- Upgrades to Agincourt Road and Boronia Park were completed.
- Concept designs for Quarry Rd and Sagar place were undertaken and adopted by Council.
- The Street Tree Program was delivered under-budget, with remaining funds to be carried over for work in 2014/15.
- Elouera Reserve Upgrades were delayed in Quarter 4 due to wet weather in June. Works have commenced and are expected to be completed in Q1 of 2014/15.

Operational Plan Projects for 2013/2014

Key: On track Action required Complete Not started Cancelled Deferred

| Program/projects | Status | Comment |
|---|--------|---|
| Open Space, Sport & Recreation program | | |
| Street Tree Planting Program | | The original planting program for the year was delivered under budget and unexpended funds will be carried over and allocated to the 2014/15 program. |
| Centres and Neighbourhood program | | |
| Elouera Reserve Upgrade | | Construction commenced in Q4 and practical completion is expected in Q1 2014/15. Funds carried over into 2014/15. |
| Neighbourhood Centre Renewal | | |
| Land Use Planning program | | |
| Meadowbank Station Precinct Master Plan | | Council resolved to discontinue this project at its meeting of 13 May 2014. |
| Regulatory program | | |
| Boarding House Project | | Completed in-house as a base budget activity. |

A City of Wellbeing

A healthy and safe community, with all supported throughout their life by services, facilities and people.

| Goal One | Goal Two | Goal Three |
|--|---|---|
| Our residents are encouraged and supported to live healthy and active lives. | All residents feel supported and cared for in their community through the provision of ample services and facilities. | Residents feel secure and included in an environment where they can connect socially and are supported by their neighbours. |

Financial Position

- The Net Result including Reserve Movements and Loan Proceeds for the Wellbeing Outcome this quarter was over budget by 17.88%.
- Base Budget had a good result with Income up by 3.37% and Expenditure down by 8.78% as a consequence of savings.
- Capital Projects expenditure was under budget by 2.94% and Non-Capital Projects expenditure was under budget by 17.65% due to some delays and have been carried over to 2014/15. Projects carried over are Active in Ryde Program Implementation, Implementation of Children Play Plan, Elouera Reserve Upgrade, Playground Construction – Renewal, Sportsfield Floodlighting, Sportsfield Renewal & Upgrade – Westminster Park, Sportsground Amenities Renewal & Upgrade, Digital enhancement for Libraries, Community Buildings Renewal - Willandra, Community Garden & Nursery.

| (\$'000) | Revised Budget 2013/14 | Proposed Changes 2013/14 | Projected Budget 2013/14 | Actual YTD 2013/14 | Budget YTD 2013/14 | % Variance |
|--|---------------------------|-----------------------------|-----------------------------|-----------------------|-----------------------|-----------------|
| Base | | | | | | |
| Income | (7,038) | | (7,038) | (7,276) | (7,038) | 3.37% |
| Expenditure | 14,750 | | 14,750 | 13,455 | 14,750 | -8.78% |
| Net | 7,712 | | 7,712 | 6,179 | 7,712 | -19.87% |
| Non-Capital | | | | | | |
| Income | | | | | | |
| Expenditure | 308 | (20) | 288 | 254 | 308 | -17.65% |
| Net | 308 | (20) | 288 | 254 | 308 | -17.65% |
| Capital | | | | | | |
| Income | (31) | 9 | (22) | (22) | (31) | -30.17% |
| Expenditure | 5,729 | (173) | 5,556 | 5,561 | 5,729 | -2.94% |
| Net | 5,698 | (164) | 5,535 | 5,540 | 5,698 | -2.79% |
| Reserve Movement | (1,492) | 184 | (1,308) | (608) | (1,492) | -59.26% |
| Other Items | | | | | | |
| Book Value of Assets | | | | | | |
| Advances | | | | | | |
| Loan Proceeds | (2,700) | | (2,700) | | (2,700) | -100.00% |
| Loan Repayments | 113 | | 113 | | 113 | -100.00% |
| Total Other Items | (2,587) | | (2,587) | | (2,587) | -100.00% |
| Net Change In Working Capital | 9,640 | 0 | 9,640 | 11,363 | 9,640 | 17.88% |

Progress against Projects

- Completion of cricket nets at Gannan Park and Marsfield Park.
- Over 70 participants in Active in Ryde Seniors Programs during the quarter.
- Initiation of BRAVE program at Marsden High School.
- 175 trees planted in Parks and Streets.
- Swim School enrolments for winter session up by 188 on last year and best they've been for 5 years.
- Conducted first Safety Driver courses in Mandarin and Korean.
- Sustained growth of electronic loans as part of our library collection. Our eCollection has become an effective branch library in its own right.

- Visits to the Library have increased by 3.8% over the previous year, with visitor numbers increasing annually since the opening of Ryde Library.

Operational Plan Projects for 2013/2014

Key: On track Action required Complete Not started Cancelled Deferred

| Program/projects | Status | Comment |
|---|--------|---|
| Open Space, Sport & Recreation program | | |
| Active in Ryde Program Implementation | | Project carried over into 2014/15. |
| Implementation of Children Play Plan | | Project commenced in November 2013, due for completion in December 2014. Funds carried over into 2014/15. |
| Playground Construction - Renewal | | Project carried over into 2014/15. |
| RALC Asset Renewal | | All procurement completed. Surf Attraction due for practical completion in mid-July 2014. |
| Sportsfield Floodlighting | | Project carried over into 2014/15. Delay experienced due to planning assessment if the DA is required or the works could be done under ISEPP. |
| Sportsfield Renewal & Upgrade | | Project carried over into 2014/15. |
| Sportsground Amenities Renewal & Upgrade | | Project carried over into 2014/15, mostly relating to the ELS Hall park amenities funds. |
| Library program | | |
| Community Buildings Renewals - Libraries | | |
| Digital enhancement for Libraries | | Sub-project to purchase Chinese catalogue records has been completed. Below budget expenditure reflects the limited availability of Chinese records. Savings also due to use of Library Management System upgrade rather than purchase of stand alone system. Sub project for print |



| Program/projects | Status | Comment |
|---------------------------------------|--------|---|
| | | payment system has been carried over to 2014/15 due to link with Public PC project. |
| Community and Cultural program | | |
| Addington House - Renovation | ✓ | |
| Community Buildings Renewal | ✗ | Project carried over into 2014/15. Awaiting grant approval for Willandra upgrade. |
| Community Garden & Nursery | ✗ | Project carried over into 2014/15. |
| Temporary Employment of P/T Officer | ✓ | |



A City of Prosperity

Creating urban centres which champion business, innovation and technology to stimulate economic growth and local jobs.

| Goal One | Goal Two | Goal Three |
|--|---|--|
| Our Community and businesses across the city flourish and prosper in an environment of innovation progression and economic growth. | Our city is well-designed and planned to encourage new investment, local jobs and business opportunities. | Macquarie Park is recognised globally and locally as an innovative education and technology hub. |

Financial Position

- Base activities and Non-Capital projects were delivered approximately \$50,000 (6%) under budget.
- Capital Projects were delivered significantly under budget (\$562,000).

| | Revised Budget 2013/14 (\$'000) | Proposed Changes 2013/14 | Projected Budget 2013/14 | Actual YTD 2013/14 | Budget YTD 2013/14 | % Variance |
|--|---------------------------------------|-----------------------------|-----------------------------|-----------------------|-----------------------|-----------------|
| Base | | | | | | |
| Income | (8) | | (8) | (10) | (8) | 17.31% |
| Expenditure | 284 | | 284 | 275 | 284 | -3.19% |
| Net | 275 | | 275 | 265 | 275 | -3.79% |
| Non-Capital | | | | | | |
| Income | | | | (5) | | |
| Expenditure | 656 | (43) | 613 | 608 | 656 | -7.41% |
| Net | 656 | (43) | 613 | 602 | 656 | -8.18% |
| Capital | | | | | | |
| Income | (273) | | (273) | (5,728) | (273) | 1997.61% |
| Expenditure | 2,415 | (6) | 2,410 | 1,853 | 2,415 | -23.30% |
| Net | 2,142 | (6) | 2,137 | (3,875) | 2,142 | -280.88% |
| Reserve Movement | (2,368) | 49 | (2,320) | (1,150) | (2,368) | -51.45% |
| Other Items | | | | | | |
| Book Value of Assets | | | | | | |
| Advances | | | | | | |
| Loan Proceeds | | | | | | |
| Loan Repayments | | | | | | |
| Total Other Items | | | | | | |
| Net Change In Working Capital | 706 | (0) | 706 | (4,157) | 706 | -689.27% |

Progress against Projects

- Town Centre Upgrade Renewals and the Implementation of the Marketing Plan were delivered significantly under-budget.
- “Meet Macquarie Park” Guide completed and distributed and video developed and uploaded to Council’s YouTube page, Macquarie Park website and e-newsletter launched, and Macquarie Park Marketing Group established.
- A range of successful and popular events such as the Ryde Job Expo, Ryde Business Bootcamp, and Small Business September were held to assist and support local businesses.
- Economic Development Plan Implementation, Macquarie Park Wayfinding Signage, and Stage 1 of the Public Domain Upgrades on Waterloo Rd required some minor additional expenditure.



Operational Plan Projects for 2013/2014

Key:  On track  Action required  Complete  Not started  Cancelled  Deferred

| Program/projects | Status | Comment |
|---|---|---|
| Centres and Neighbourhood program | | |
| Macquarie Park Wayfinding Signage |  | |
| Public Domain Upgrade Waterloo Rd – Stage 2 |  | This project is stage 3 of the public domain works on Waterloo rd - Cottonwood Cr to Herring Road. The project commenced in Q4 and will be completed in 2014/15. The works are linked to the renewal works in Eloura Reserve. (See Liveable Neighbourhoods) |
| Public Domain Upgrade Waterloo Rd – Stage 1 |  | Completed - some additional works were required due to issues with utility infrastructure. |
| Town Centre Upgrade Renewal |  | |
| Land Use Planning program | | |
| Development Contributions Position |  | |
| Transport Management Ass for Macq Park |  | |
| Economic Development program | | |
| Economic Development Plan Implementation |  | Some additional expenditure related to Ryde Business Forum saw this project completed slightly over-budget. |
| Implementation of Marketing Plan |  | |

A City of Environmental Sensitivity

Working together as a community to protect and enhance our natural and built environments for the future.

| Goal One | Goal Two | Goal Three |
|--|--|--|
| Our residents, businesses and visitors collaborate in the protection and enhancement of our natural environment. | To encourage and enable all our residents to live a more environmentally sensitive life. | As we grow, we protect and enhance the natural and built environments for future enjoyment and manage any impacts of climate change. |

Financial Position

- The City of Environmental Sensitivity outcome had favourable YTD base budget expenditure of -9%.
- Capital expenditure had an actual spend of \$2,931,000 including commitments against a YTD budget of \$3,089,000 with major capital spend being the Stormwater Renewal Clusters (\$2,108,000).
- Non Capital expenditure for the outcome was under expended year to date by \$64,000 and had a variance of -11% against a YTD budget of \$612,000

| | Revised Budget 2013/14 (\$'000) | Proposed Changes 2013/14 | Projected Budget 2013/14 | Actual YTD 2013/14 | Budget YTD 2013/14 | % Variance |
|--|---------------------------------------|-----------------------------|-----------------------------|-----------------------|-----------------------|-----------------|
| Base | | | | | | |
| Income | (17,150) | | (17,150) | (16,907) | (17,150) | -1.42% |
| Expenditure | 20,629 | | 20,629 | 18,738 | 20,629 | -9.17% |
| Net | 3,480 | | 3,480 | 1,831 | 3,480 | -47.37% |
| Non-Capital | | | | | | |
| Income | (157) | (4) | (160) | (143) | (157) | -8.54% |
| Expenditure | 612 | (40) | 572 | 547 | 612 | -10.67% |
| Net | 456 | (44) | 412 | 404 | 456 | -11.40% |
| Capital | | | | | | |
| Income | (50) | (99) | (149) | (250) | (50) | 400.20% |
| Expenditure | 3,089 | (94) | 2,996 | 2,931 | 3,089 | -5.12% |
| Net | 3,039 | (193) | 2,847 | 2,681 | 3,039 | -11.79% |
| Reserve Movement | (3,638) | 237 | (3,401) | 542 | (3,638) | -114.91% |
| Other Items | | | | | | |
| Book Value of Assets | (2,044) | | (2,044) | (1,823) | (862) | 111.42% |
| Advances | | | | | | |
| Loan Proceeds | | | | | | |
| Loan Repayments | | | | | | |
| Total Other Items | | | | | | |
| Net Change In Working Capital | 3,337 | 0 | 3,337 | 5,459 | 3,337 | 63.58% |

Progress against Projects

- Both the Stormwater Renewal Clusters (total value of \$2,295,376) were successfully completed, which includes sixteen drainage projects.
- The scope for the Shrimptons Creek bioretention basin has been extended, and is anticipated to be completed before the end of the 2014/15 first quarter.
- 11 of the 15 projects under the outcome were completed, four projects to be carried over.



Operational Plan Projects for 2013/2014

Key:  On track  Action required  Complete  Not started  Cancelled  Deferred

| Program/projects | Status | Comment |
|---|---|--|
| Open Space, Sport & Recreation program | | |
| Delineation of Natural Area |  | |
| Park & Open Space Tree Planting Program |  | The original planting program for the year was delivered under budget and unexpended funds will be carried over and allocated to the 2014/15 program. |
| Protecting Biodiversity in Ryde |  | This project was funded over 2 years. \$55,000 carried over for a combined project value of \$115,000 (Biodiversity Plan). |
| Catchment program | | |
| Buffalo and Kitty's Creek Study |  | |
| Shrimptons Creek Stormwater Work Stage 2 |  | Final milestones involve the construction of a Bioretention deck with an expanded scope. Carryover project. Deck will be completed before the end of September 2014. |
| Stormwater Asset Replacement Renewal |  | Total number of projects 12. Number of projects that have been completed 9. Two projects were deferred to the 2014/15 financial year; however design was completed this year. One project required extensive consultation and was carried over. |
| Stormwater Improvement Works Renewal |  | Total number of projects 11. Number of the projects that have been completed 7. Number deferred 2. Two projects are to be carried over due to extensive design and consultation. These two projects are: Waterloo Park Detention Basin and Santa Rosa Park Water Harvesting. |
| Water Quality Improvement Plan |  | Ongoing regional project hosted by Local Land Service scheduled for completion June 2015. All milestones scheduled for completion in 13/14 were completed. |
| Environmental program | | |



| Program/projects | Status | Comment |
|--|--------|--|
| Business Sustainability - City Switch | ✓ | |
| Hot Water Efficiency in Community Bldgs | ✓ | |
| Youth Waste & Environment Project (YEP) | ↻ | SWAP Project has been carried over to 30 August 2014 to avoid competition with the Hornsby Art Exhibition. |
| Waste and Recycling program | | |
| Home Waste & Sustainability Project | ✓ | Project extended for a further 3 years. |
| No Littering - Eastwood | ✗ | Carried over due to the delay in EPA Approval. |
| Porters Ck Protection Earthwrks&Reconfig | ✓ | |
| Too Good To Waste | ✓ | Budget should have been \$55,000 - Received 50% of amount from EOA. |



A City of Connections

Access and connection to, from and within the City of Ryde. Providing safe, reliable and affordable public and private travel, transport and communication infrastructure.

| Goal One | Goal Two | Goal Three |
|--|---|---|
| Our residents, visitors and workers are able to easily and safely travel on public transport to, from and within the City of Ryde. | Our community has the option to safely and conveniently drive, park, cycle or walk around their city. | Our residents, visitors, workers and businesses are able to communicate locally and globally. |

Financial Position

- The City of Connections outcome base budget has a favourable year to date actual expenditure within 3.3% of year to date budget
- Capital Income has a favourable variance of 17.5% with the majority being Section 94.
- Non Capital Projects for the Outcome were on target with a YTD spend of \$1,041,000 against a YTD Budget of \$1,054,000 with the majority being from the completion of the Agincourt and Balaclava TCS(Traffic Control Service) being completed.

| | Revised Budget 2013/14 (\$'000) | Proposed Changes 2013/14 | Projected Budget 2013/14 | Actual YTD 2013/14 | Budget YTD 2013/14 | % Variance |
|--|---------------------------------------|-----------------------------|-----------------------------|-----------------------|-----------------------|-----------------|
| Base | | | | | | |
| Income | (8,053) | | (8,053) | (9,040) | (8,053) | 12.25% |
| Expenditure | 8,308 | (34) | 8,275 | 8,032 | 8,308 | -3.32% |
| Net | 255 | (34) | 222 | (1,008) | 255 | -494.77% |
| Non-Capital | | | | | | |
| Income | (782) | (64) | (846) | (831) | (782) | 6.30% |
| Expenditure | 1,054 | 11 | 1,065 | 1,041 | 1,054 | -1.24% |
| Net | 272 | (53) | 219 | 210 | 272 | -22.90% |
| Capital | | | | | | |
| Income | (8,258) | (1,064) | (9,321) | (9,697) | (8,258) | 17.43% |
| Expenditure | 8,628 | (418) | 8,210 | 8,361 | 8,628 | -3.10% |
| Net | 370 | (1,482) | (1,111) | (1,336) | 370 | -460.86% |
| Reserve Movement | 1,656 | 1,568 | 3,224 | (11) | 1,656 | -100.64% |
| Other Items | | | | | | |
| Book Value of Assets | | | | (49) | | |
| Advances | | | | | | |
| Loan Proceeds | | | | | | |
| Loan Repayments | | | | | | |
| Total Other Items | | | | (49) | | |
| Net Change In Working Capital | 2,554 | | 2,554 | (2,194) | 2,554 | -185.91% |

Progress against Projects

The Cycleway Renewal Program (\$445,660), which included four different sections of Blaxland Rd was completed within the allocated time and budget.

The Road Resurfacing Program (\$2,932,652) was completed within budget, which included 20 different road locations.

The Footpath Construction Renewal Program with a budget of \$232,500 has been completed, with approximately 70 locations of small sections of footpaths that are in poor condition replaced.



14 of the 17 projects under the outcome were completed, which leaves three projects carried over and scheduled to be completed in the next financial year.

Operational Plan Projects for 2013/2014

Key:  On track  Action required  Complete  Not started  Cancelled  Deferred

| Program/projects | Status | Comment |
|--|---|---|
| Roads Program | | |
| Bridge Upgrade / Renewal |  | Contractor delayed in completing works by 30th June. Project will be completed in July 2014. Second bridge to be constructed with carryover funds in 2014/15. |
| Heavy Patching |  | |
| Road Kerb Renewal |  | |
| Road Resurfacing Renewal |  | |
| Centres and Neighbourhood program | | |
| Pedestrian Accessibility & Mobility Plan |  | |
| Library program | | |
| Renewal of Public PCs at Libraries |  | Project carried over to 2014/15 due to staff resourcing issue. Project has been scheduled and roll out of PCs is anticipated in September/October. |
| Paths and Cycleways program | | |
| Cycleways Construction Renewal |  | |



| Program/projects | Status | Comment |
|--|--------|---|
| Footpath Construction Expansion | ✓ | |
| Footpath Construction Renewal | ✓ | |
| Traffic & Transport program | | |
| Bus Shelters - new | ✓ | |
| Bus Stop DDA compliance | ✓ | |
| Bus Stop Seats - new | ✓ | |
| Car Park Renewal | ✗ | Glen St car park works carried over due to contractor unavailability. |
| Top Ryder Community Bus Service | ✓ | The 2013/14 service was delivered on time and under budget. Council resolution 24 June 2014 has approved a downsizing of the service to 4 days per week in 14/15 to 30 June 2015. |
| Traffic Committee Capital Works | ✓ | |
| Traffic Facilities Renewal | ✓ | |
| Foreshore program | | |
| Seawalls/Retaining Walls Refurbishment | ✓ | |

A City of Harmony & Culture

A welcoming and diverse community, celebrating our similarities and differences, in a vibrant city of culture and learning.

| Goal One | Goal Two | Goal Three |
|---|---|---|
| Our residents are proud of their diverse community, celebrating their similarities and differences. | People living in and visiting our city have access to an inclusive and diverse range of vibrant community and cultural places and spaces. | Our community is able to learn and grow through a wealth of art, culture and lifelong learning opportunities. |

Financial Position

- The Net Result including Reserve Movements for the Harmony and Culture Outcome this quarter was under budget by 4%.
- Base Budget had a good result with Income up by 2.35% and Expenditure down by 3.18% as a consequence of savings.
- Capital Projects expenditure was over budget by 2.42% and Non-Capital Projects expenditure was under budget by 23.2% due to some delays and have been carried over to 2014/15. Project carried over is Renewal of Public PCs at Libraries.

| | Revised Budget 2013/14 (\$'000) | Proposed Changes 2013/14 | Projected Budget 2013/14 | Actual YTD 2013/14 | Budget YTD 2013/14 | % Variance |
|--|---------------------------------------|-----------------------------|-----------------------------|-----------------------|-----------------------|----------------|
| Base | | | | | | |
| Income | (1,096) | | (1,096) | (1,121) | (1,096) | 2.35% |
| Expenditure | 5,599 | | 5,599 | 5,420 | 5,599 | -3.18% |
| Net | 4,503 | | 4,503 | 4,299 | 4,503 | -4.53% |
| Non-Capital | | | | | | |
| Income | | (32) | (32) | (35) | | |
| Expenditure | 283 | (36) | 247 | 217 | 283 | -23.20% |
| Net | 283 | (68) | 215 | 182 | 283 | -35.46% |
| Capital | | | | | | |
| Income | | | | | | |
| Expenditure | 467 | | 467 | 478 | 467 | 2.42% |
| Net | 467 | | 467 | 478 | 467 | 2.42% |
| Reserve Movement | (171) | 68 | (103) | (81) | (171) | -52.72% |
| Other Items | | | | | | |
| Book Value of Assets | | | | | | |
| Advances | | | | | | |
| Loan Proceeds | | | | | | |
| Loan Repayments | | | | | | |
| Total Other Items | | | | | | |
| Net Change In Working Capital | 5,082 | | 5,082 | 4,879 | 5,082 | -3.99% |

Progress against Projects

Highlights this quarter for the Harmony and Culture Outcome include:

- Conducted the Mayoral Prayer Breakfast with over 220 people in attendance
- Conducted Youth Summit with more than 250 young people in attendance. Key-note speakers from Batyr, The Black Dog Institute and Global Citizen Leaders addressed the gathering. Interactive workshops were delivered by NSW Police – Ryde Local Area Command. The Marketplace expo element was run by twenty organisations including youth mental health services such as Headspace and KYDS, youth centres including Our Space and Synergy, youth work organisations including Streetworks, Phoenix House, Young life Ryde, Rock 180 Church and No47 (Salvation Army), and health organisations including NS Youth Health Promotion and Medicare Local, a volunteering organisation



- The first of the Transition to School seminars for 2014 was held on 16 June at Eastwood Public School for families and carers from the Chinese community who have children transitioning to school in 2015, including children with disabilities. The entire seminar was interpreted in Mandarin and was well attended with 55 parents, grandparents and carers from the Chinese community.
- Library service held 441 events, 16% more than the same quarter last year.

Operational Plan Projects for 2013/2014

Key: Ⓞ On track ✗ Action required ✓ Complete ⊖ Not started Ⓞ Cancelled ▶▶ Deferred

| Program/projects | Status | Comment |
|---------------------------------------|--------|--|
| Library program | | |
| Library Books | ✓ | Project complete. Overexpenditure highlights the difficulty of managing the purchase and delivery of over 20,000 items across the year. Variables include prepublication orders with unknown delivery dates reliant on unknown publication dates; and year end finalisation that relies on up to date processing of many invoices in order to determine accurate figures. The book budget is limited, and the Library Service unit is keen to ensure that it is fully spent. |
| Community and Cultural program | | |
| Live Neighbourhood Project | ✓ | |
| Ryde Youth Theatre Group | Ⓞ | This is a four year project. Program of workshops and performances complete. Business planning in progress. |
| Land Use Planning program | | |
| Heritage Grants Scheme | ✓ | |

A City of Progressive Leadership

A well led and managed city, supported by ethical organisations which deliver projects and services to the community by listening, advocating and responding to their needs.

| Goal One | Goal Two | Goal Three |
|-----------------------------------|---|--|
| Our city is well led and managed. | The City of Ryde will deliver value for money services for our community and our customers. | Our residents trust their council, feel well informed, heard, valued and involved in the future of their city. |

Financial Position

- Base Income was slightly higher than budgeted with a variance of 0.76%. Base Expenditure was under expended by \$3,462,000 with a variance of -14% against budget of \$24,090,000.
- Non-Capital expenditure was also under expended by \$45,000 and had a variance of -6% against budget of \$701,000.
- Capital income was generated from sale of property and plant and fleet assets. Capital expenditure was under expended by \$2,783,000 and had a variance of -26% against budget of \$6,302,000.

| | Revised Budget 2013/14 (\$'000) | Proposed Changes 2013/14 | Projected Budget 2013/14 | Actual YTD 2013/14 | Budget YTD 2013/14 | % Variance |
|--|---------------------------------------|-----------------------------|-----------------------------|-----------------------|-----------------------|-----------------|
| Base | | | | | | |
| Income | (57,251) | | (57,251) | (57,687) | (57,251) | 0.76% |
| Expenditure | 24,090 | | 24,090 | 20,628 | 24,090 | -14.37% |
| Net | (33,160) | | (33,160) | (37,059) | (33,160) | 11.76% |
| Non-Capital | | | | | | |
| Income | | | | | | |
| Expenditure | 701 | 14 | 715 | 656 | 701 | -6.31% |
| Net | 701 | 14 | 715 | 656 | 701 | -6.31% |
| Capital | | | | | | |
| Income | | | | (1,094) | | |
| Expenditure | 6,302 | (1,059) | 5,244 | 4,613 | 6,302 | -26.81% |
| Net | 6,302 | (1,059) | 5,244 | 3,519 | 6,302 | -44.17% |
| Reserve Movement | 2,336 | 1,045 | 3,381 | (109) | 2,336 | -104.67% |
| Other Items | | | | | | |
| Book Value of Assets | (2,044) | | (2,044) | (2,311) | (2,044) | 13.05% |
| Advances | | | | | | |
| Loan Proceeds | | | | | | |
| Loan Repayments | 528 | | 528 | 508 | 528 | -3.85% |
| Total Other Items | (1,516) | | (1,516) | (1,803) | (1,516) | 18.94% |
| Net Change In Working Capital | (25,337) | 0 | (25,337) | (34,795) | (25,337) | 37.33% |

Progress against Projects

- Information Technology renewals project for 2013/14 is complete. All eight sub project were completed on time.
- Majority of TechOne Enhancements project complete. One subproject delayed slightly. Overall total project on track for June 2016 completion.
- Telephony System Upgrade project completed in May 2014.
- Civic Centre Refurbishment Project is on track. Building Structure and Services condition reporting was completed. Council report phase also complete. All unexpended funds carried over to 2014/15 financial year.



Operational Plan Projects for 2013/2014

Key:  On track  Action required  Complete  Not started  Cancelled  Deferred

| Program/projects | Status | Comment |
|--|---|---|
| Property Portfolio program | | |
| Civic Centre Refurbishment |  | Building Structure and Services condition reporting completed. Council report phase complete. All unexpended funds carried over to 2014/15 financial year. |
| Commercial Buildings Renewal |  | Design and DA completed in 2013/14 for 6 Reserve St. Construction phase carried over to 2014/15 after Council approved progression of project. |
| Corporate Buildings Renewals |  | Project linked to Civic Centre works. Funds not carried over. |
| Land Register & CT System Review |  | |
| Customer and Community Relations program | | |
| Community Council Meetings |  | |
| eBusiness - Smart Forms |  | This will no longer be a project, and will just be maintenance fee in the base budget. |
| Let's Talk Community Engagement |  | |
| Market Segmentation Study (City View Review/Communications Plan) |  | |
| Web Content Management System |  | Procurement of contractors in progress. Funds carried over into 2014/15 for implementation. |
| Community and Cultural program | | |
| Grants Management Software |  | Over budget due to 12 month subscription prepaid in July. |

| Program/projects | Status | Comment |
|--|--------|---|
| Risk Management program | | |
| Automating the Procurement Process | ↻ | Stage two review completed by EY. To be reported to Council at 5 August 2014 workshop. |
| Corruption Prevention System | ▶▶ | Was endorsed by the Audit and Risk Committee that this project be deferred to 2014/15. |
| Strategic City program | | |
| CPR system enhancements and dashboard | ✓ | Further integration with Project and Performance Management systems completed this year. |
| Review of the Community Strategic Plan | ⊘ | Project approved to be cancelled in the March quarterly review. |
| Land Use Planning program | | |
| Electronic Development Assessment Project | ⊖ | Project re-scoped to consolidate all projects relating to the DA process. This will deliver economies of scale and ensure software and system development is appropriately staged. This project is flagged as a carryover into 2014/15. |
| Electronic Housing Code | ✓ | Completed in-house as a base budget activity. |
| Electronic VPA & S94 system | ▶▶ | This project and the associated funds were transferred to TechOne Enhancements project. |
| Internal Corporate Services program | | |
| GPIMS - System Development | ↻ | Project carried over to complete implementation phase as scheduled. |
| Information Technology Renewals | ✓ | |
| Kiosk Online Timesheets | ⊘ | Project approved to be cancelled in the September quarterly review. |
| Plant & Fleet Purchases | ✓ | |



| Program/projects | Status | Comment |
|-----------------------------|--------|---|
| Policy Framework for WH&S | 🔄 | |
| TechOne Enhancements | 🔄 | <p>The overall project is not due to be finished until 30 June 2016.</p> <p>Of the four scheduled sub projects, the following three were completed.</p> <ul style="list-style-type: none"> - AP Invoicing has gone live and on time - W&A has gone live and on time - Debt management has gone live and on time <p>- Contracts have been delayed, due to issues in the calculation and journaling of retention monies.</p> <p>Balance of this overall project is on track.</p> |
| Upgrade of Telephony System | ✓ | |



1. Open Space, Sport & Recreation program

Developing, delivering, maintaining and managing all our sports, recreation, outdoor, open spaces and natural areas infrastructure, services and facilities.

Key: 🔄 On track ✖ Action required ✓ Complete ⊖ Not started ⊗ Cancelled ▶▶ Deferred

1.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|--|------------------|--------------|--------|-------------------------------------|
| % of project milestones met on time | 90% | 89% | 🔄 | Within reasonable limits. |
| % community satisfaction of the maintenance and management of our bushland areas | Baseline Year | N/A | - | No data available for this measure. |
| % community satisfaction of users of our parks | Baseline Year | 80% | 🔄 | |
| % customer satisfaction with the condition and maintenance of our playing fields | 39% | N/A | - | No data available for this measure. |
| % customer satisfaction with our sportsground and parks access booking service | 65% | 85% | ✓ | |
| No. of visitors to RALC | 690,000 | 713,227 | ✓ | Quarter 4 result - 147,783. |
| % compliance with pool water bacteriological criteria | 100% | 100% | ✓ | |
| No. of users of sports grounds and playing fields | 500,000 | 570,374 | ✓ | Quarter 4 result - 113,680. |
| No of visitors to Ryde Community and Sports Centre (ELS Hall) | N/A | N/A | - | No data available for this measure. |



1.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -5,906,000 | -6,199,000 | |
| Expense | 12,846,000 | 12,711,000 | |
| Total Base Budget | 6,939,000 | 6,513,000 | |

1.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|------------------------|------------------|--------|---|
| Sportsfield Floodlighting | 50,000 | 32,176 | ✗ | Project carried over into 2014/15. Delay experienced due to planning assessment if the DA is required or the works could be done under ISEPP. |
| Sportsfield Renewal & Upgrade | 629,580 | 605,445 | ✗ | Project carried over into 2014/15. |
| RALC Asset Renewal | 120,000 | 118,258 | ✓ | All procurement completed. Surf Attraction due for practical completion in mid-July 2014. |
| Sportsground Amenities Renewal & Upgrade | 165,855 | 193,305 | ✗ | Project carried over into 2014/15, mostly relating to the ELS Hall park amenities funds. |
| Playground Construction - Renewal | 550,000 | 654,514 | ✗ | Project carried over into 2014/15. |
| Active in Ryde Program Implementation | 10,000 | 13,948 | ✗ | Project carried over into 2014/15. |
| Protecting Biodiversity in Ryde | 5,000 | 5,000 | 🔄 | This project was funded over 2 years. Unexpended funds will be carried over and allocated to the 2014/15 program. |
| Street Tree Planting Program | 50,000 | 30,383 | ✓ | The original planting program for the year was delivered under budget and unexpended funds will be carried over and allocated |

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---|---------------------|---------------|--------|---|
| | | | | to the 2014/15 program. |
| Park & Open Space Tree Planting Program | 21,894 | 18,115 | ✓ | The original planting program for the year was delivered under budget and unexpended funds will be carried over and allocated to the 2014/15 program. |
| Delineation of Natural Area | 18,770 | 10,982 | ✓ | |
| Implementation of Children Play Plan | 300,000 | 257,940 | ✗ | Project commenced in November 2013, due for completion in December 2014. Funds carried over into 2014/15. |
| New Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
| Putney Park Graffiti Hotspots Project | 100,000 | 115,000 | ✓ | |
| Ryde Community & Sport Centre - ELS Hall Park | 100,000 | 43,694 | ↻ | Project almost complete. Project carried over into 2014/15. |
| Asbestos Remediation - Holt Park | 155,000 | 168,157 | ✓ | |
| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
| Sportsfield Floodlighting Expansion | 19,702 | 29,892 | ✗ | Waterloo Park project commenced. DA submitted for Morrison Bay Park floodlighting project. Project carried over into 2014/15. |
| Sportsground Amenities Upgrades Expansion | 22,520 | 16,664 | ✗ | Santa Rosa project (Habitat amenities/office) delayed. Project carried over into 2014/15. |



| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|------------------------|------------------|--------|---|
| Integrated OpenSpace Plan Implementation | 16,219 | 31,525 | ✓ | |
| Feasibility study on synthetic fields | 10,000 | 6,598 | ✗ | EOI underway. Project carried over into 2014/15. |
| Brush Farm Park | 0 | 0 | ↻ | |
| Magdala Park | 0 | 0 | ✓ | |
| Playing Field Lighting Upgrade (ESD, POT p.58) | 0 | 0 | ✓ | |
| Ryde Parramatta River Walk (POT p.43/57) | 85,016 | 75,694 | ✗ | Tender completed, to be reported to Council in August. Project carried over into 2014/15. |
| Brush Farm Park – Initiation of Action Plan | 0 | 0 | ⊘ | |
| Field of Mars – Initiation of Action Plan | 35,310 | 35,310 | ✓ | |
| Surf Attraction | 2,662,140 | 2,521,378 | ↻ | Practical completion achieved in mid-July 2014. Some funds carried over into 2014/15. |
| Cogeneration Plant @ RALC | 578,290 | 511,131 | ✓ | Complete and operating. |

2. Roads Program

Managing and maintaining our roads, bridges and retaining walls.

Key: ✔ On track ✘ Action required ✓ Complete ⊖ Not started ⊘ Cancelled ▶ Deferred

2.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|--|------------------|--------------|--------|--|
| % of project milestones met on time | 90% | 100% | ✓ | |
| % of road pavement network with Condition Index (PCI) greater than 80% | 85% | N/A | - | Currently reviewing asset condition data and asset management plans. |

2.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -2,081,000 | -1,951,000 | |
| Expense | 3,431,000 | 3,298,000 | |
| Total Base Budget | 1,351,000 | 1,347,000 | |

2.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--------------------------|---------------------|---------------|--------|---------|
| Road Resurfacing Renewal | 2,932,652 | 2,568,645 | ✓ | |
| Road Kerb Renewal | 1,160,000 | 1,487,310 | ✓ | |

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--------------------------|---------------------|---------------|--------|---|
| Bridge Upgrade / Renewal | 26,090 | 66,738 | ✗ | Contractor delayed in completing works by 30th June. Project will be completed in July 2014. Second bridge to be constructed with carryover funds in 2014/15. |
| Heavy Patching | 212,180 | 202,786 | ✓ | |



3. Property Portfolio program

Developing, managing and maintaining our portfolio of corporate, commercial and civic properties.

Key:  On track  Action required  Complete  Not started  Cancelled  Deferred

3.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|---|------------------|--------------|---|--|
| % of project milestones met on time | 90% | 79% |  | |
| % of Nett return on all commercial properties | TBD | N/A | - | More meaningful measure to be developed to provide comparison. |

3.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|----------------|---------|
| Income | -1,999,000 | -2,148,000 | |
| Expense | 3,066,000 | 2,476,000 | |
| Total Base Budget | 1,067,000 | 327,000 | |

3.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|------------------------------|---------------------|---------------|---|--|
| Corporate Buildings Renewals | 400,000 | 93,445 |  | Project linked to Civic Centre works. Funds not carried over. |
| Commercial Buildings Renewal | 90,000 | 110,448 |  | Design and DA completed in 13/14 for 6 Reserve St. Construction phase carried over to 14/15 after Council approved progression of project. |

| Approved Projects | | | | |
|---|------------------------|------------------|--------|--|
| | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
| Land Register & CT System Review | 69,467 | 63,377 | ✓ | |
| Civic Centre Refurbishment | 1,493,139 | 435,842 | ↻ | Building Structure and Services condition reporting completed. Council report phase complete. All unexpended funds carried over to 14/15 financial year. |
| Carryover Projects | | | | |
| | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
| West Ryde Community Facility - Project Management | 15,432 | 26,717 | ↻ | Project to cease when Coles development in West Ryde has been completed and all matters have been settled. |

4. Catchment program

Managing, monitoring and maintaining water quality and reuse, our stormwater and natural waterways.

Key: ✔ On track ✘ Action required ✓ Complete ⊖ Not started ⊘ Cancelled ▶▶ Deferred

4.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|---|------------------|--------------|--------|--|
| % of project milestones met on time | 90% | 95% | ✓ | |
| % of stormwater assets that are condition level 3 or better | 85% | N/A | - | Currently reviewing asset condition data and asset management plans. |

4.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -30,000 | -76,000 | |
| Expense | 1,266,000 | 1,142,000 | |
| Total Base Budget | 1,236,000 | 1,066,000 | |

4.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--------------------------------------|---------------------|---------------|--------|--|
| Stormwater Asset Replacement Renewal | 1,044,630 | 1,057,271 | ✓ | Total number of projects 12. Number of projects that have been completed 9. Two projects were deferred to the 2014/15 financial year; however design was completed this year. One project required extensive consultation and was carried over |



| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|--|
| Stormwater Improvement Works Renewal | 1,250,746 | 1,056,245 | ✓ | Total number of projects 11. Number of the projects that have been completed 7. Number deferred 2. Two projects are to be carried over due to extensive design and consultation. These two projects are: Waterloo Park Detention Basin and Santa Rosa Park Water Harvesting. |
| Water Quality Improvement Plan | 15,000 | 15,000 | ✓ | Ongoing regional project hosted by Local Land Service scheduled for completion June 2015. All milestones scheduled for completion in 13/14 were completed. |
| Shrimptons Creek Stormwater Work Stage 2 | 216,062 | 316,144 | ✗ | Final milestones involve the construction of a Bioretention deck with an expanded scope. Carryover project. Deck will be completed before the end of September 2014. |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-------------------------------------|---------------------|---------------|--------|---|
| Town Centre Flood Feasibility Study | 97,970 | 98,180 | ↻ | Survey and concept design completed. Next step is to engage an experienced quantity surveyor to provide a cost breakdown of construction costs. Outcomes and recommendations will be presented to the ET. |
| River to River Corridors Project | 11,013 | 10,807 | ✓ | |



5. Centres and Neighbourhood program

Developing, delivering, maintaining and managing all our public domain infrastructure, facilities and place management.

Key: ✔ On track ✘ Action required ✓ Complete ⊖ Not started ⊘ Cancelled ▶ Deferred

5.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|-------------------------------------|------------------|--------------|--------|---------|
| % of project milestones met on time | 90% | 90% | ✓ | |

5.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -389,000 | -368,000 | |
| Expense | 2,965,000 | 2,769,000 | |
| Total Base Budget | 2,576,000 | 2,401,000 | |

5.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|---|
| Town Centre Upgrade Renewal | 1,524,126 | 1,021,662 | ✓ | |
| Pedestrian Accessibility & Mobility Plan | 56,650 | 50,345 | ✓ | |
| Elouera Reserve Upgrade | 228,000 | 259,834 | ✘ | Construction commenced in Q4 and practical completion is expected in Q1 2014/15. \$240,000 carried over into 2014/15. |

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-----------------------------------|---------------------|---------------|--------|--|
| Macquarie Park Wayfinding Signage | 58,620 | 70,609 | ✓ | |
| Public Domain Upgrade Waterloo Rd | 147,000 | 150,413 | ↻ | This project is stage 3 of the public domain works on Waterloo rd - Cottonwood Cr to Herring Road. The project commenced in Q4 and will be completed in late Q1/early Q2. The works are linked to the renewal works in Eloura Reserve. |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---|---------------------|---------------|--------|---|
| Neighbourhood Centre Renewal | 420,247 | 391,722 | ✓ | |
| Public Wifi Feasibility Study | 10,574 | 5,302 | ✓ | |
| Public Domain Upgrade Waterloo Rd | 558,521 | 590,989 | ✓ | Completed - some additional works were required due to issues with utility infrastructure. |
| Boronia Park Centre – Design and Construction | 112,988 | 90,859 | ✓ | |
| Rowe Street Detailed Design | 20,000 | 10,568 | ▶▶ | This project was deferred and will be undertaken as part of the Town Centre Public Domain Program in 14/15. |
| Eastwood Master Plan Review | 3,960 | 5,253 | ✓ | The project is considered to be completed as Council resolved on 22 July 2014 not to adopt the draft master plan. |

6. Library program

Delivering all our library services.

Key: 🔄 On track ✖ Action required ✔ Complete ⊖ Not started ⊘ Cancelled ▶ Deferred

6.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|---|------------------|--------------|--------|--|
| % of project milestones met on time | 90% | 79% | ✖ | Three milestones missed due to delays to two projects as advised in Q3 review. |
| % customer satisfaction of library users satisfied with quality of service | Baseline Year | 97% | 🔄 | |
| No. of library loans per capita (combined Ryde/Hunters Hill population is utilised) | 8.1 | 8.7 | ✔ | Yearly target exceeded, Q4 result of 2.1. |
| No. of visits to the library annually | 900,000 | 981,794 | ✔ | Excellent result, exceeding target by 9%. Q4 = 241,640 |

6.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -911,000 | -930,000 | |
| Expense | 4,683,000 | 4,550,000 | |
| Total Base Budget | 3,772,000 | 3,620,000 | |

6.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|--|
| Community Buildings Renewals - Libraries | 119,000 | 122,161 | ✓ | |
| Library Books | 466,960 | 480,486 | ✓ | Project complete. Overexpenditure highlights the difficulty of managing the purchase and delivery of over 20,000 items across the year. Variables include prepublication orders with unknown delivery dates reliant on unknown publication dates; and year end finalisation that relies on up to date processing of many invoices in order to determine accurate figures. The book budget is limited, and the Library Service unit is keen to ensure that it is fully spent. |
| Digital enhancement for Libraries | 11,000 | 6,225 | ✗ | Sub-project to purchase Chinese catalogue records has been completed. Below budget expenditure reflects the limited availability of Chinese records. Savings also due to use of Library Management System upgrade rather than purchase of stand alone system. Sub project for print payment system has been carried over to 2014/15 due to link with Public PC project. |
| Renewal of Public PCs at Libraries | 0 | 0 | ✗ | Project carried over to 2014/15 due to staff resourcing issue. Project has been scheduled and roll out of PCs is anticipated in September/October. |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--------------------|---------------------|---------------|--------|---------|
| Libraries for Ryde | 39,975 | 29,130 | ✓ | |



7. Governance and Civic program

Supporting our mayor and councillors; through council process and civic events; and providing guidance on governance to support other areas of council.

Key: ✔ On track ✘ Action required ✓ Complete ⊖ Not started ⊗ Cancelled ▶ Deferred

7.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|---|------------------|--------------|--------|---|
| % of project milestones met on time | 90% | NA | - | No milestones were set in 2013/14. |
| Number of known breaches of statutory/council policy requirements | 0 | 0 | ✓ | |
| % of Councillor requests responded to within agreed service standard | 95% | 83% | ✘ | Q4= 81% Councillor requests are required to be responded to within 5 days. Although this target was only met for 81% of requests, the average response time during the quarter was 3.9 days for 330 requests received. HelpDesk requests continue to be monitored. |
| % of Councillor satisfaction with the quality of responses provided by the helpdesk | 80% | 83% | ✓ | |

7.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -7,000 | -5,000 | |
| Expense | 3,366,000 | 3,196,000 | |
| Total Base Budget | 3,359,000 | 3,191,000 | |



7.3. PROJECTS

| New Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---|---------------------|---------------|--------|---|
| Independent Review Panel Recommendation | 26,469 | 26,469 | ✓ | The final report from this was presented to a Council Workshop on 8 October 2013. |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-------------------------------|---------------------|---------------|--------|---------|
| Webcasting | 3,641 | 693 | ✓ | |
| Delegations Register in CHRIS | 1,025 | 1,050 | ✓ | |



8. Customer and Community Relations program

Engaging with our community, all media and community relations, branding and marketing our city and developing and managing all our customer services.

Key: 🔄 On track ✖ Action required ✓ Complete ⊖ Not started ⊗ Cancelled ▶ Deferred

8.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|---|------------------|--------------|--------|---|
| % of project milestones met on time | 90% | 88% | 🔄 | Within reasonable limits. |
| % of the community that recognise CoR as the owner or promoter of certain events, facilities and services | Baseline Year | NA | - | No data is available for this measure in 2013/14. |
| % customer satisfaction with the service provided at the Customer Service Centre | 80% | 89% | ✓ | |
| % customer satisfaction with the service provided at the Ryde Planning and Business Centre | 80% | 83% | ✓ | |
| % of Calls to the Customer Call Centre Resolved at the first point of contact | 85% | 83% | 🔄 | Within reasonable limits. |

8.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -16,000 | -15,000 | |
| Expense | 3,164,000 | 2,831,000 | |
| Total Base Budget | 3,148,000 | 2,815,000 | |

8.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|---|
| Web Content Management System | 6,750 | 7,500 | ✗ | Procurement of contractors in progress. Funds carried over into 2014/15 for implementation. |
| eBusiness - Smart Forms | 2,000 | 1,950 | ✓ | This will no longer be a project, and will just be maintenance fee in the base budget |
| Lets Talk Community Engagement | 60,000 | 64,141 | ✓ | |
| Market Segmentation Study (City View Review/Communications Plan) | 59,432 | 68,994 | ✓ | |
| Community Council Meetings | 9,176 | 6,518 | ✓ | |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---------------------------------------|---------------------|---------------|--------|---------|
| Ryde Planning and Business Centre | 26,320 | 22,532 | ✓ | |
| CRM Workflow Update | 39,500 | 21,600 | ✓ | |
| Council Resolved Community Engagement | 47,724 | 40,368 | ✓ | |



9. Community and Cultural program

Managing all community services, community development, community buildings and events and driving cultural development.

Key: 🟢 On track ❌ Action required ✅ Complete ⊖ Not started 🚫 Cancelled ▶ Deferred

9.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|--|------------------|--------------|--------|--|
| % of project milestones met on time | 90% | 87% | ✅ | |
| % Voluntary / benevolent sector satisfaction with support provided by CoR | N/A | 43% | 🟢 | |
| % customer satisfaction for CoR's home modification and maintenance service | 90% | 94% | ✅ | |
| No. of new clients using the home modification service | 250 | 190 | ❌ | Fewer promotions over the year resulting in less numbers of new clients. |
| % customer satisfaction for CoR's immunisation service | 90% | 94% | ✅ | |
| No. of children immunised | 1,600 | 1,424 | ❌ | Q4 = 355 Fewer children requiring immunisation services. |
| No. of people attending key events and programs conducted by CoR | 100,000 | 114,220 | ✅ | Q4 = 2,370 |
| % capacity of leased halls booked (capacity based on 8 hour booking per day) | 60% | 65% | ✅ | Q4 = 68% |
| % customer satisfaction index for halls and meeting room hire service | 80% | 81% | ✅ | 53% of respondents were very satisfied with service. |



| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|---|------------------|--------------|--------|---|
| % capacity of meeting rooms booked (capacity based on 8 hour booking per day) | 40% | 49% | ✓ | Q4 = 56% |
| No. of bookings of Community Halls and meeting rooms facilities | 5000 | 5,175 | ✓ | Q4 = 1,393 |
| % of community leased buildings that comply with statutory requirements and standards | 85% | N/A | - | To be done on next round of assessment. |

9.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -1,555,000 | -1,529,000 | |
| Expense | 3,818,000 | 3,453,000 | |
| Total Base Budget | 2,264,000 | 1,924,000 | |

9.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-----------------------------|---------------------|---------------|--------|---|
| Community Buildings Renewal | 136,420 | 98,998 | ✗ | Awaiting grant approval for Willander. |
| Live Neighbourhood Project | 129,668 | 110,807 | ✓ | |
| Ryde Youth Theatre Group | 93,010 | 57,147 | ↻ | This is a four year project. Program of workshops and performances complete. Business planning in progress. |
| Community Garden & Nursery | 20,000 | 1,670 | ✗ | Project carried over into 2014/15. |

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-------------------------------------|---------------------|---------------|--------|---|
| Grants Management Software | 12,500 | 22,727 | ✓ | Over budget as 12 month subscription prepaid in July. |
| Temporary Employment of P/T Officer | 82,400 | 38,614 | ✓ | |
| Addington House - Renovation | 149,851 | 156,005 | ✓ | |

| New Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-----------------------------------|---------------------|---------------|--------|--|
| Operational Asset Management Plan | 12,000 | 10,909 | ✓ | Finalised in line with Social Cultural Infrastructure Plan |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|------------------------|
| Crime Prevention Plan - implementation | 26,436 | 22,859 | ✓ | |
| Feasibility Study Community Hub-Eastwood | 89,250 | 83,285 | ✓ | Final draft completed. |



10. Risk Management program

Managing all legal services, procurement and internal auditing, assessing and managing business continuity, risk and disaster management.

Key:  On track  Action required  Complete  Not started  Cancelled  Deferred

10.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|--|------------------|--------------|---|---|
| % of project milestones met on time | 90% | 100% |  | |
| % satisfaction of Council's Audit and Risk Committee that the Council's Internal Audit function is operating effectively | Baseline Year | 100% |  | As indicated in the minutes of the Audit and Risk Committee (March 14 and June 14), the committee is satisfied with the operation of the Internal Audit and associated functions. |

10.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -416,000 | -234,000 | |
| Expense | 3,085,000 | 2,910,000 | |
| Total Base Budget | 2,669,000 | 2,676,000 | |

10.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|------------------------------------|---------------------|---------------|---|--|
| Automating the Procurement Process | 23,500 | 0 |  | Stage two review completed by EY. To be reported to Council at 5 August 2014 workshop. |
| Corruption Prevention System | 0 | 0 |  | Was endorsed by the Audit and Risk Committee that this project |

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-------------------|---------------------|---------------|--------|---------|
|-------------------|---------------------|---------------|--------|---------|

be deferred to 2014/15.

| New Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--------------|---------------------|---------------|--------|---------|
|--------------|---------------------|---------------|--------|---------|

Review of Risk Assessment/Work Method

30,000

16,215



Project complete with final outcome/reporting being received by Council and implementation underway

Review of Contractor Management Program

21,000

25,270



Project complete, final documentation received and information updated in July 2014. Distribution throughout Council including education process is currently underway.

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--------------------|---------------------|---------------|--------|---------|
|--------------------|---------------------|---------------|--------|---------|

Internal Audit Quality Assessment

0

0



Was endorsed by the Audit and Risk Committee that this project be deferred to 2014/15.

Enterprise Risk Management Plan

0

0



Council's ERM project progress was presented to the March 2014 meeting of the Audit and Risk Committee. The project has been subject to a number of revisions and expansions to include.



11. Paths and Cycleways program

Developing, managing and maintaining our footpaths and cycleways.

Key: ✔ On track ✘ Action required ✓ Complete ⊖ Not started ⊘ Cancelled ▶ Deferred

11.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|---|------------------|--------------|--------|--|
| % of project milestones met on time | 90% | 95% | ✓ | |
| % of paths and cycleways that are condition level 3 or better | 85% | N/A | - | Currently reviewing asset condition data and asset management plans. |

11.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -4,000 | -39,000 | |
| Expense | 1,795,000 | 1,788,000 | |
| Total Base Budget | 1,791,000 | 1,749,000 | |

11.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--------------------------------|---------------------|---------------|--------|---------|
| Cycleways Construction Renewal | 445,660 | 423,779 | ✓ | |
| Footpath Construction Renewal | 232,500 | 204,312 | ✓ | |

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---------------------------------|---------------------|---------------|--------|---------|
| Footpath Construction Expansion | 459,840 | 425,240 | ✓ | |

| New Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---|---------------------|---------------|--------|---------|
| Mq Park TfNSW ECRL Station Access Works | 2,279,370 | 2,264,193 | ✓ | |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-----------------------------------|---------------------|---------------|--------|---|
| Asset Management - Condition Data | 18,605 | 33,560 | ✓ | Complete and offsets made as reported qtr2 and qtr3 |



12. Environmental program

Monitoring and managing our environmental performance, developing environmental policy and making our community aware of environmental impact.

Key:  On track  Action required  Complete  Not started  Cancelled  Deferred

12.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|---|------------------|--------------|---|--|
| % of project milestones met on time | 90% | 100% |  | |
| Equivalent Tonne (et) CO2 saved across organisation from mitigation actions implemented. | 400T | 656T |  | |
| % customer satisfaction with the environmental education service | Baseline Year | 95% |  | |
| % change in energy consumption for all of Council facilities measured against 2003/04 baseline year | < 5% | -12% |  | Substantial savings from new RALC Cogeneration Plant, new solar hot water systems across 10 Council facilities and lighting upgrades to two libraries. |
| % reduction in Council water consumption across all facilities below 2003/04 base year | 15% | 8% |  | Affected by weather conditions and number of new irrigation systems installed at various parks. To review 2014/15. |
| State of Environment Report completed and compliant with legislation | 1 | 1 |  | |



12.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|------------------|------------------|---------|
| Income | -9,000 | -10,000 | |
| Expense | 524,000 | 448,000 | |
| Total Base Budget | 515,000 | 438,000 | |

12.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---|------------------------|------------------|--------|--|
| Youth Waste & Environment Project (YEP) | 6,000 | 9,114 | 🔄 | SWAP Project has been carried over to 30 August 2014 to avoid competition with the Hornsby Art Exhibition. |
| Business Sustainability - City Switch | 15,000 | 4,450 | ✓ | |
| Hot Water Efficiency in Community Bldgs | 111,000 | 105,989 | ✓ | |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|------------------------|------------------------|------------------|--------|---------|
| Business Audit Program | 4,584 | 4,584 | ✓ | |

13. Strategic City program

Providing strategic direction and planning; and managing the reporting of our corporate performance.

Key: ✔ On track ✘ Action required ✓ Complete ⊖ Not started ⊘ Cancelled ▶▶ Deferred

13.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|-------------------------------------|------------------|--------------|--------|---------|
| % of project milestones met on time | 90% | 100% | ✔ | |

13.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|----------------|----------------|---------|
| Income | -12,000 | | |
| Expense | 242,000 | 223,000 | |
| Total Base Budget | 230,000 | 223,000 | |

13.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|--|
| Review of the Community Strategic Plan | 0 | 0 | ⊘ | Project approved to be cancelled in the March quarterly review. |
| CPR system enhancements and dashboard | 30,000 | 7,200 | ✔ | Further integration with Project and Performance Management systems completed this year. |

14. Land Use Planning program

Planning, delivering and managing our land and urban design and enhancing and informing on our heritage.

Key: ✔ On track ✘ Action required ✔ Complete ⊖ Not started ⊘ Cancelled ▶▶ Deferred

14.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|-------------------------------------|------------------|--------------|--------|---------|
| % of project milestones met on time | 90% | 59% | ✘ | |

14.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|----------------|----------------|---------|
| Income | -215,000 | -247,000 | |
| Expense | 952,000 | 885,000 | |
| Total Base Budget | 737,000 | 637,000 | |

14.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---|---------------------|---------------|--------|---|
| Electronic Development Assessment Project | 0 | 0 | ⊖ | Project re-scoped to consolidate all projects relating to the DA process. This will deliver economies of scale and ensure software and system development is appropriately staged. This project is flagged as a carryover into 2014/15. |
| Transport Management Ass for Macq Park | 250,000 | 250,114 | ✔ | |
| Development Contributions Position | 140,000 | 159,150 | ✔ | The position in 2014/15 is a base budget activity. |



| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---|------------------------|------------------|--------|---|
| Heritage Grants Scheme | 20,000 | 20,000 | ✓ | |
| Electronic VPA & S94 system | 0 | 0 | ▶▶ | This project and the associated funds were transferred to TechOne Enhancements project. |
| Electronic Housing Code | 0 | 0 | ✓ | Completed in-house as a base budget activity. |
| Meadowbank Station Precinct Master Plan | 150,000 | 35,550 | ⊘ | Council resolved to discontinue this project at its meeting of 13 May 2014. |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|------------------------|------------------|--------|---|
| Section 94 Contribution Plan | 131,166 | 127,968 | ↻ | This is a carry over project - the project has fallen behind schedule due to the complexities of developing the works schedule for the draft s94A plan. |
| Macquarie Park DCP | 66,397 | 66,397 | ↻ | This is a carry over project - the project has fallen behind schedule due to need to undertake a detailed review of the DCP. |
| Review Stormwater DCP and align WSUD | 30,364 | 30,364 | ✗ | Draft DCP expected to be reported to Council in Q1 of 2014/15. |
| Consultant for Nth Ryde Station Precinct | 9,373 | 9,373 | ⊘ | Council resolved to cancel project at its meeting of 24/09/2013. |

15. Traffic & Transport program

Managing our transport, traffic and car parking; developing sustainable transport options.

Key: ✔ On track ✘ Action required ✔ Complete ⊖ Not started ⊘ Cancelled ▶▶ Deferred

15.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|--|------------------|--------------|--------|--------------|
| % of project milestones met on time | 90% | 98% | ✔ | |
| No. of passengers transported by Top Ryder Community Bus Service | >= 50000 | 65,085 | ✔ | Q4 = 16,748. |

15.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|----------------|----------------|---------|
| Income | -489,000 | -597,000 | |
| Expense | 695,000 | 804,000 | |
| Total Base Budget | 206,000 | 208,000 | |

15.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|----------------------------|---------------------|---------------|--------|--|
| Traffic Facilities Renewal | 187,580 | 220,146 | ✔ | |
| Car Park Renewal | 154,500 | 85,362 | ✘ | Glen St car park works carried over due to contractor unavailability |

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---------------------------------|---------------------|---------------|--------|---|
| Top Ryder Community Bus Service | 249,000 | 239,040 | ✓ | The 13/14 service was delivered on time and under budget. Council resolution 24 June 2014 has approved a downsizing of the service to 4 days per week in 14/15 to 30 June 2015. |
| Bus Shelters - new | 32,440 | 30,670 | ✓ | |
| Bus Stop DDA compliance | 84,870 | 66,913 | ✓ | |
| Bus Stop Seats - new | 31,830 | 8,267 | ✓ | |
| Traffic Committee Capital Works | 234,500 | 203,583 | ✓ | |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|---|
| Meadowbank/Gladesville Traffic Study | 65,615 | 76,894 | ↻ | Delayed due to tie in with Morrison Rd (east of Church St) issues, which was subject to major consultation project in qtr3. Study will likely still proceed after reporting to Council, likely in qtr1 of 2014/15. This project is a carryover into 2014/15 year. |
| Agincourt Rd - Balaclava Rd TCS | 682,268 | 674,229 | ✓ | |
| Rowe Street Eastwood - Traffic Calming | 18,672 | 898 | ✓ | Late arrival of RMS income for project in previous year, which was completed. |

16. Economic Development program

Business sector and economic development.

Key: ✔ On track ✘ Action required ✔ Complete ⊖ Not started ⊘ Cancelled ▶ Deferred

16.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|-------------------------------------|------------------|--------------|--------|---------|
| % of project milestones met on time | 90% | 100% | ✔ | |

16.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|----------------|----------------|---------|
| Income | -4,000 | -5,000 | |
| Expense | 149,000 | 142,000 | |
| Total Base Budget | 146,000 | 137,000 | |

16.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|---|
| Economic Development Plan Implementation | 40,000 | 44,205 | ✔ | Some additional expenditure related to Ryde Business Forum saw this project completed slightly over-budget. |
| Implementation-Macq Park Marketing Plan | 96,930 | 52,483 | ✔ | |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-------------------------------------|------------------------|------------------|--------|---------|
| Macquarie Park Website | 49,350 | 21,146 | ✓ | |
| City of Ryde Food & Festivals Guide | 9,450 | 8,755 | ✓ | |



17. Organisational Development program

Addressing workforce planning, driving culture and performance, assessing process efficiency and overseeing all corporate communications.

Key: 🔄 On track ✖ Action required ✔ Complete ⊖ Not started ⊘ Cancelled ▶ Deferred

17.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|-------------------------------------|------------------|--------------|--------|---------|
| % of project milestones met on time | 90% | 100% | ✔ | |

17.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|----------------|----------------|---------|
| Income | -6,000 | -9,000 | |
| Expense | 202,000 | 178,000 | |
| Total Base Budget | 196,000 | 169,000 | |

17.3. PROJECTS

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|--|
| Performance Review Process | 8,400 | 8,400 | ✔ | |
| PMCOR System Development | 30,598 | 26,598 | 🔄 | |
| Best Value Reviews (annual) | 8,070 | 8,070 | ✔ | |
| Internal Communication (Incl Intranet) | 0 | 0 | ⊘ | Project approved to be cancelled in the Q1 review. |

18. Foreshore program

Managing all aspects of our foreshore.

Key: ✔ On track ✘ Action required ✓ Complete ⊖ Not started ⊘ Cancelled ▶ Deferred

18.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|--|------------------|--------------|--------|--|
| % of project milestones met on time | 90% | 100% | ✔ | |
| % of seawalls that are condition level 3 or better | 85% | N/A | - | Currently reviewing asset condition data and asset management plans. |

18.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|---------------|---------------|---------|
| Income | | | |
| Expense | 67,000 | 70,000 | |
| Total Base Budget | 67,000 | 70,000 | |

18.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|---|
| Seawalls/Retaining Walls Refurbishment | 53,000 | 64,009 | ✔ | Glen St car park works being carried over due delay in getting contractor to start. |

19. Regulatory program

Delivering all our regulatory assessments and activities, including building regulations, environmental regulations, road, parking and footpath enforcement and animal management.

Key: 🔄 On track ✖ Action required ✓ Complete ⊖ Not started ⊗ Cancelled ▶▶ Deferred

19.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|--|------------------|--------------|--------|---|
| % of project milestones met on time | 90% | N/A | - | No milestones set in 2013/14. |
| % external customers satisfied with development assessment service | Baseline Year | 73% | 🔄 | |
| Total development value of approved development applications (in \$million - cumulative) | N/A | \$446m | 🔄 | Q4= \$150m |
| Mean number of DA's processed per person | 60 | 75 | 🔄 | Q4 = 28 |
| DA assessment time (days) - against the Group 3 benchmark (Mean Gross Assessment Time) | 78 | 76 | ✓ | Q4 = 71 |
| Mean gross DA determination times: residential alterations and additions (against Group 3 Average) | 70 | 60 | ✓ | Q4 = 55 |
| No. of DA's processed within the Group 3 average number of days by category - residential | N/A | 231 | 🔄 | Q4 = 56 |
| Mean gross DA determination times: single new dwelling (against Group 3 Average) | 73 | 98 | ✖ | Q4 = 73 This financial year an improvement has been made on the assessment time for single dwellings to now meet the target in Q4. |

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|---|------------------|--------------|--------|---|
| No. of DA's processed within the Group 3 average number of days by category - single new dwelling | N/A | 131 | 🔄 | Q4 = 38 |
| Mean gross DA determination times: commercial, retail, office (against Group 3 Average) | 74 | 60 | ✓ | Q4 = 63 |
| No. of DA's processed within the Group 3 average number of days by category - commercial | N/A | 144 | 🔄 | Q4 = 38 |
| % external customers satisfied with requests/reports investigated (Building Compliance) | Baseline Year | 72% | 🔄 | |
| % external customers satisfied with requests/reports investigated (Rangers and Parking) | Baseline Year | 82% | 🔄 | |
| % customer satisfaction with inspection of regulated premises service | Baseline Year | N/A | - | Data not collected. |
| No. of food premises inspections | >= 1000 | 811 | ✗ | Over 262 inspections completed in Q4. Failure to reach annual target due to staff vacancy for a substantive part of the year. |

19.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|-----------------|-------------------|---------|
| Income | -8,124,000 | -9,748,000 | |
| Expense | 7,204,000 | 6,714,000 | |
| Total Base Budget | -920,000 | -3,034,000 | |

19.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|------------------------|---------------------|---------------|--------|---|
| Boarding House Project | 53,040 | 4,315 | ✓ | Completed in-house as a base budget activity. |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---------------------------------------|---------------------|---------------|--------|--|
| Macquarie Park Parking Scheme Upgrade | 63,183 | 14,130 | ✓ | The Upgrade of the Parking meters in Macquarie Park has been completed. The remaining funds will be moved to the base budget and used for cash collection and the maintenance of the meters. |



20. Waste and Recycling program

Managing our domestic and commercial waste services, educating on and facilitating recycling and disposal services.

Key:  On track  Action required  Complete  Not started  Cancelled  Deferred

20.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|--|------------------|--------------|---|---------------------------|
| % of project milestones met on time | 90% | 100% |  | |
| % tonnes of recycling from all domestic waste services | 48% | 44% |  | Within reasonable limits. |
| % external customers satisfied with commercial waste management and recycling service for business | Baseline Year | 80% |  | |
| % community satisfaction with CoR's domestic waste and recycling service | Baseline Year | 86% |  | |
| % external customers satisfied with domestic waste and recycling service requests | Baseline Year | 96% |  | |

20.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|-----------------|-------------------|---------|
| Income | -17,027,000 | -16,700,000 | |
| Expense | 16,694,000 | 15,082,000 | |
| Total Base Budget | -333,000 | -1,618,000 | |



20.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|--|
| Home Waste & Sustainability Project | 78,855 | 67,472 | ✓ | Project extended for a further 3 years |
| No Littering - Eastwood | 20,000 | 10,712 | ↻ | Carried over due to the delay in EPA Approval. |
| Too Good To Waste | 54,000 | 55,803 | ✓ | Budget should have been \$55,000 - Received 50% of amount from EOA |
| Porters Ck Protection Earthwrks&Reconfig | 145,000 | 71,869 | ✓ | |

| New Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--------------------------------|---------------------|---------------|--------|--|
| Living on the Block | 82,029 | 94,036 | ↻ | Project substantially complete with remaining work to be finalised by September 2014. Carry over funding has not been taken into account |
| Construction Waste & Screening | 179,000 | 170,478 | ↻ | |

21. Internal Corporate Services program

Developing and managing our information, records and corporate knowledge; implementing information technology, communications, business, financial and HR infrastructure and services. Managing our fleet and plant; planning and developing assets; all project management and administrative support.

Key: 🟢 On track ✖ Action required ✔ Complete ⊖ Not started ⓧ Cancelled ▶ Deferred

21.1. PERFORMANCE INDICATORS

| Measure | 2013/2014 Target | YTD Progress | Status | Comment |
|--|------------------|--------------|--------|---|
| % of project milestones met on time | 90% | 76% | ✖ | |
| % return on investment over the standard investment benchmark (ie. Bank Bill Swap Reference Rate (Australian financial market) - BBSW) | 0.85% | 1.48 | ✔ | We have been doing reasonably well considering the cash rate has remained steady. Section 94 funds remain high, so working capital is not benefiting from this additional income. |
| % of Council's plant, light commercial fleet that meet the Euro4 standards (equivalent to green star rating) | 95% | 96% | ✔ | |
| % Council's fleet cars to meet 3.5 green star rating | 95% | 98% | ✔ | |
| % of annual capital works program completed | 90% | 90% | ✔ | |

21.2. BASE BUDGET

| | YTD Budget \$ | YTD Actual \$ | Comment |
|--------------------------|--------------------|--------------------|---------|
| Income | -54,643,000 | -55,139,000 | |
| Expense | 11,172,000 | 9,088,000 | |
| Total Base Budget | -43,471,000 | -46,051,000 | |



21.3. PROJECTS

| Approved Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|---------------------------------|---------------------|---------------|--------|---|
| Information Technology Renewals | 1,254,698 | 960,537 | ✓ | |
| Plant & Fleet Purchases | 2,750,000 | 2,763,271 | ✓ | |
| GPIMS - System Development | 48,450 | 58,974 | ↻ | Funds carried over into the 2014/15 financial year required for implementation. |
| Kiosk Online Timesheets | 0 | 0 | ⊘ | Project approved to be cancelled in the September quarterly review. |
| Upgrade of Telephony System | 150,000 | 146,616 | ✓ | |
| | | | | The overall project is not due to be finished until 30 June 2016. |
| | | | | Of the four scheduled sub projects, the following three were completed. |
| | | | | - AP Invoicing has gone live and on time |
| | | | | - W&A has gone live and on time |
| | | | | - Debt management has gone live and on time |
| | | | | - Contracts have been delayed, due to issues in the calculation and journaling of retention monies. |
| TechOne Enhancements | 233,677 | 250,551 | ↻ | Balance of this overall project is on track. |

| New Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|-----------------------------------|---------------------|---------------|--------|---------|
| Scout - Online Recruitment Module | 2,425 | 2,425 | ✓ | |

| Carryover Projects | 2013/2014 Budget \$ | YTD Actual \$ | Status | Comment |
|--|---------------------|---------------|--------|---|
| Policy Framework for WH&S | 8,500 | 10,000 | ↻ | |
| Review and Update HR Policies | 4,240 | 4,240 | ✓ | |
| High Speed Scanner/OCR matching software | 0 | 0 | ✓ | Carryover funds from this project were transferred over to the TechOne Enhancements project to be used with the implementation of the AP Invoice Matching module in the Q1 review. |
| Budgeting Tool Software - Purchase | 12,400 | 5,888 | ✓ | This project is complete, with the Bonds & Guarantee tab being abandoned, as it was not going to improve Council's processes. The Works & Assets tabs are done and ready to be rolled out to staff the Payroll and Labour Budget tabs have been updated and ready to be rolled out to staff. The system has been upgraded with no issues. |



Appendix A – Reserve Listing Report

| Natural Account | Description | 13/14 Opening Balance | Budget To Reserve | Budget From Reserve | 13/14 Budget Result | Review To Reserve | Review From Reserve | 13/14 Review Result |
|--|---|-----------------------|----------------------|-----------------------|----------------------|---------------------|---------------------|----------------------|
| 93001 - Internally Restricted Revenues | | | | | | | | |
| 8301 | Stockland Creche Contribution | 249,755.25 | | -15,432.25 | 234,323.00 | | -11,285.00 | 223,038.00 |
| 8302 | Voluntary Planning Agreement Reserve | 2,228,357.59 | 1,768,199.00 | -146,809.00 | 3,849,747.59 | 1,533,793.00 | | 5,383,540.59 |
| 8304 | Asset Replacement Reserve | 9,065,295.15 | 3,455,640.00 | -5,131,093.00 | 7,389,842.15 | | 372,108.00 | 7,761,950.15 |
| 8305 | Plant Replacement Reserve | 2,010,921.35 | 2,679,100.00 | -3,080,340.00 | 1,609,681.35 | | | 1,609,681.35 |
| 8306 | Ryde Aquatic Leisure Centre Reserve | 2,441,422.60 | 3,633,370.00 | -3,695,500.00 | 2,379,292.60 | | | 2,379,292.60 |
| 8307 | Financial Security Reserve | 3,437,878.13 | | | 3,437,878.13 | | | 3,437,878.13 |
| 8308 | Public Art Reserve | 136,153.00 | | -96,000.00 | 40,153.00 | | | 40,153.00 |
| 8309 | Council Election Reserve | 345,938.21 | 120,000.00 | | 465,938.21 | | | 465,938.21 |
| 8311 | Investment Property Reserve | 15,639,830.74 | 894,108.00 | -992,927.00 | 15,541,011.74 | | 863,012.00 | 16,404,023.74 |
| 8312 | Civic Precinct Redevelopment Reserve | 1,258,412.71 | | -609,679.00 | 648,733.71 | | 173,837.00 | 822,570.71 |
| 8314 | Carryover Works Reserve | 2,766,732.49 | 2,077,786.00 | -2,353,691.49 | 2,490,827.00 | 429,203.00 | -201,147.00 | 2,718,883.00 |
| 8318 | Porters Creek Reserve | 199,348.89 | | | 199,348.89 | | | 199,348.89 |
| 8319 | Insurance Fluctuation Reserve | 414,147.42 | | | 414,147.42 | | | 414,147.42 |
| 8320 | OHS & Injury Management Reserve | 75,699.99 | | -59,500.00 | 16,199.99 | | | 16,199.99 |
| 8321 | Public Domain Plan Reserve | 138,602.00 | | | 138,602.00 | | | 138,602.00 |
| 8322 | Planning Proposal Reserve | 35,000.00 | | | 35,000.00 | | | 35,000.00 |
| Total Internally Restricted Revenues | | 40,443,495.52 | 14,628,203.00 | -16,180,971.74 | 38,890,726.78 | 1,962,996.00 | 1,196,525.00 | 42,050,247.78 |
| 93002 - Internally Restricted Liabilities | | | | | | | | |
| 8327 | Employee Leave Entitlements Reserve | 3,110,461.93 | 60,000.00 | | 3,170,461.93 | | | 3,170,461.93 |
| 8328 | Refundable Deposits Reserves | 8,047,781.32 | 20,000.00 | | 8,067,781.32 | | | 8,067,781.32 |
| 8329 | Interest on Refundable Deposits Reserve | 377,366.19 | | | 377,366.19 | | | 377,366.19 |
| Total Internally Restricted Liabilities | | 11,535,609.44 | 80,000.00 | | 11,615,609.44 | | | 11,615,609.44 |
| 93003 - Section 94 Contribution Reserves | | | | | | | | |

Appendix A – Reserve Listing Report

| Natural Account | Description | 13/14 Opening Balance | Budget To Reserve | Budget From Reserve | 13/14 Budget Result | Review To Reserve | Review From Reserve | 13/14 Review Result |
|--|---|-----------------------|----------------------|-----------------------|----------------------|---------------------|---------------------|----------------------|
| 8351 | Community & Cultural Facilities Reserve | 4,412,902.41 | 1,814,206.00 | -39,975.00 | 6,187,133.41 | 248,875.00 | | 6,436,008.41 |
| 8352 | Open Space & Recreation Facilities Reserve | 7,365,195.10 | 5,495,556.00 | -119,291.00 | 12,741,460.10 | 664,876.00 | 24,135.00 | 13,430,471.10 |
| 8353 | Roads & Traffic Management Facilities Reserve | 3,304,080.76 | 660,202.00 | -641,415.00 | 3,322,867.76 | 96,329.00 | 43,615.00 | 3,462,811.76 |
| 8354 | Stormwater Management Facilities Reserve | 6,319,109.11 | 628,402.00 | -1,342,944.00 | 5,604,567.11 | 47,759.00 | 297,846.00 | 5,950,172.11 |
| 8355 | Section 94 Plan Administration Reserve | 715,535.32 | 61,512.00 | -271,166.00 | 505,881.32 | 5,936.00 | 3,198.00 | 515,015.32 |
| 8379 | Stormwater Management Service Charge Reserve | -69,911.52 | 992,170.00 | -1,279,008.00 | -356,749.52 | | | -356,749.52 |
| | Total Section 94 Contribution Reserves | 22,046,911.18 | 9,652,048.00 | -3,693,799.00 | 28,005,160.18 | 1,063,775.00 | 368,794.00 | 29,437,729.18 |
| 93004 - Other External Restrictions | | | | | | | | |
| 8376 | Domestic Waste Management Reserve | 4,789,947.01 | 15,260,960.00 | -16,605,502.00 | 3,445,405.01 | | -3,114.00 | 3,442,291.01 |
| 8377 | External Drainage Works Contribution Reserve | 197,546.32 | | | 197,546.32 | | | 197,546.32 |
| 8378 | Macquarie Park Corridor Special Rate Reserve | 1,818,318.09 | 1,276,960.00 | -2,007,204.00 | 1,088,074.09 | | -2,789.08 | 1,085,285.01 |
| 8379 | Stormwater Management Service Charge Reserve | 1,471,249.87 | 992,170.00 | -1,279,008.00 | 1,184,411.87 | | | 1,184,411.87 |
| | Total Other External Restrictions | 8,277,061.29 | 17,530,090.00 | -19,891,714.00 | 5,915,437.29 | | -5,903.08 | 5,909,534.21 |
| 93005 - Unexpended Grants Reserves | | | | | | | | |
| 8401 | U/Exp Grant - Home Modification & Maintenance | 247,296.70 | 67,400.00 | -60,000.00 | 254,696.70 | | | 254,696.70 |
| 8403 | U/Exp Grant - Volunteer Referral Agency | 15,649.90 | 6,180.00 | | 21,829.90 | | | 21,829.90 |
| 8404 | U/Exp Grant - Library Local Priority | | | | | | | |
| 8408 | U/Exp Grant - Urban Sustain Program - Looking Glass Bay | 49,563.00 | | | 49,563.00 | | | 49,563.00 |
| 8409 | U/Exp Grant - Consolidated LEP for Ryde | 72,142.14 | | -10,184.00 | 61,958.14 | | | 61,958.14 |

Appendix A – Reserve Listing Report

| <i>Natural Account</i> | <i>Description</i> | <i>13/14 Opening Balance</i> | <i>Budget To Reserve</i> | <i>Budget From Reserve</i> | <i>13/14 Budget Result</i> | <i>Review To Reserve</i> | <i>Review From Reserve</i> | <i>13/14 Review Result</i> |
|------------------------|--|------------------------------|--------------------------|----------------------------|----------------------------|--------------------------|----------------------------|----------------------------|
| 8413 | U/Exp Grant - Sydney North/SydneyWest Tussock Paspalum 06/11 | 8,633.95 | | | 8,633.95 | | | 8,633.95 |
| 8415 | U/Exp Grant - Buffalo Creek - (SQID) | 18,778.31 | | | 18,778.31 | | | 18,778.31 |
| 8416 | U/Exp Grant - Financial Assistance Grants | 1,113,320.00 | | -1,113,320.00 | | | | |
| 8417 | U/Exp Grant - Road Services Unit Management | 430,748.00 | | -430,748.00 | | | | |
| 8418 | U/Exp Grant - Macquarie Park Master Plan | 30,000.00 | | | 30,000.00 | | | 30,000.00 |
| 8419 | U/Exp Grant - Sydney Water Business Audit Program | 3,568.19 | | -3,568.19 | | | | |
| 8426 | U/Exp Grant - Noxious Weeds Management | 3,218.66 | | | 3,218.66 | | | 3,218.66 |
| 8427 | U/Exp Grant - Rivers to Rivers Corridor | 11,013.29 | | -11,013.29 | | | | |
| 8429 | U/Exp Grant - NSW Sport Regrading & Levelling | 57,275.41 | | -0.41 | 57,275.00 | | | 57,275.00 |
| 8432 | U/Exp Grant - Eastwood Floodplain Risk | 720.88 | | | 720.88 | | | 720.88 |
| 8433 | U/Exp Grant - Liberty Swing Dunbar Park | 7,763.13 | | | 7,763.13 | | | 7,763.13 |
| 8434 | U/Exp Grant - Sport Development Program | 542.76 | | | 542.76 | | | 542.76 |
| 8435 | U/Exp Grant - WASIP | 1,470,907.79 | 657,800.00 | -1,210,381.00 | 918,326.79 | | -120,904.00 | 797,422.79 |
| 8436 | U/Exp Grant - Yamble Reserve- All Abilities Playground | | | | | | | |
| 8437 | U/Exp Grant - Playing Field Lighting Upgrade | 14,500.00 | | | 14,500.00 | | | 14,500.00 |
| 8438 | U/Exp Grant - Parramatta River Catchments Floodplain | 25,000.00 | | | 25,000.00 | | | 25,000.00 |
| 8439 | U/Exp Grant - Vacation Care Program Grant | 5,253.73 | | | 5,253.73 | | | 5,253.73 |
| 8440 | U/Exp Grant - Crime Prevention Plan Grant | 22,801.00 | | -22,801.00 | | | | |
| 8441 | U/Exp Grant - Save Power Supplementary | | | | | | | |
| 8442 | U/Exp Grant - Shaftsbury/ Glen Roundabout (RTA) | | | | | | | |
| 8443 | U/Exp Grant - Curzon St/ Smith St Pedestrian (RTA) | 765.05 | | | 765.05 | | | 765.05 |

Appendix A – Reserve Listing Report

| Natural Account | Description | 13/14 Opening Balance | Budget To Reserve | Budget From Reserve | 13/14 Budget Result | Review To Reserve | Review From Reserve | 13/14 Review Result |
|-----------------------|---|-----------------------|----------------------|-----------------------|----------------------|---------------------|---------------------|----------------------|
| 8445 | U/Exp Grant - Quarry Road Resurfacing Program (RTA) | | | | | | | |
| 8446 | U/Exp Grant - Vimiera Road Traffic Facilities Renew (RTA) | 1,959.22 | | | 1,959.22 | | | 1,959.22 |
| 8450 | U/Exp Grant - Meadowbank/Gladesville Traffic Study | | | | | 9,106.00 | | 9,106.00 |
| 8451 | U/Exp Grant - Rowe St Eastwood Traffic Calming | 623.11 | | -623.11 | | | | |
| 8452 | U/Exp Grant - Active in Ryde Program Implementation | 2,891.17 | | -0.17 | 2,891.00 | | -2,891.00 | |
| 8453 | U/Exp Grant - MQ Park TfNSW ECRL | 1,879,370.40 | | -1,879,370.40 | | | | |
| 8454 | U/Exp Grant - Putney Park Graffiti Hotspot Program | 100,000.00 | | -100,000.00 | | | | |
| 8455 | U/Exp Grant - Planning for Ageing Population | 42,000.00 | | -42,000.00 | | | | |
| 8456 | U/Exp Grant - No Littering - Eastwood | | | | | 15,692.00 | | 15,692.00 |
| 8459 | U/Exp Grant - Restoring Blue Gum High in Denistone Park | | | | | 19,000.00 | | 19,000.00 |
| 8460 | U/Exp Grant - Restoring Blue Gum High in Darvall Park | | | | | 27,000.00 | | 27,000.00 |
| | Total Unexpended Grants Reserves | 5,636,305.79 | 731,380.00 | -4,884,009.57 | 1,483,676.22 | 70,798.00 | -123,795.00 | 1,430,679.22 |
| Internal Loans | | | | | | | | |
| 8901 | Internal Loan - RALC Reserve | -687,859.87 | | -1,462,140.00 | -2,149,999.87 | | 140,762.00 | -2,009,237.87 |
| | Total Internal Loans | -687,859.87 | | -1,462,140.00 | -2,149,999.87 | | 140,762.00 | -2,009,237.87 |
| TOTAL RESERVES | | | | | | | | |
| | | 87,251,523.35 | 42,621,721.00 | -46,112,634.31 | 83,760,610.04 | 3,097,569.00 | 1,576,382.92 | 88,434,561.96 |
| | Net Transfer | | | -3,490,913.31 | -3,490,913.31 | | 4,673,951.92 | 1,183,038.61 |

Appendix B – 2013/14 Quarterly Changes Report

| | | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|--|--|--|--|--|-----------------------------|---|-----------------|
|--|--|--|--|--|-----------------------------|---|-----------------|

Community and Cultural program

| | | | | | | |
|---|-----------------------------|----------|----------|----------|----------|----------------------------|
| 6930047 | Ryde Youth Theatre Group | NCP Inc | | (5,656) | (5,656) | Additional income received |
| 6930047 | Ryde Youth Theatre Group | NCP Inc | | (26,000) | (26,000) | Additional Grant received |
| 6930047 | Ryde Youth Theatre Group | NCP Exp | 93,010 | | (35,863) | Carryover adjustment |
| 6930068 | Community Garden & Nursery | NCP Exp | 20,000 | | (18,330) | Carryover adjustment |
| 6930047 | Ryde Youth Theatre Group | From Res | (21,010) | (51,010) | (30,000) | Carryover adjustment |
| 50014 | Community Buildings Renewal | Cap Exp | 136,420 | 98,998 | (37,422) | Carryover adjustment |
| 50014 | Community Buildings Renewal | To Res | 20,000 | | 37,422 | Carryover adjustment |
| 6930047 | Ryde Youth Theatre Group | To Res | | | 97,519 | Carryover adjustment |
| 6930068 | Community Garden & Nursery | To Res | 5,750 | | 18,330 | Carryover adjustment |
| Total Community and Cultural program | | | | | | |

Customer and Community Relations program

| | | | | | | |
|---------|----------------------------|---------|-------|--|---------|----------------------|
| 1830550 | Community Council Meetings | NCP Exp | 9,176 | | (2,658) | Carryover adjustment |
|---------|----------------------------|---------|-------|--|---------|----------------------|



Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|---|-------------------------------|----------|--|-----------------------------|---|----------------------|
| 1830550 | Community Council Meetings | To Res | 29,924 | | 2,658 | Carryover adjustment |
| 6530458 | Web Content Management System | NCP Exp | 6,750 | | 750 | Carryover adjustment |
| 6530458 | Web Content Management System | From Res | | | (50,000) | Reallocated funding |
| 6530458 | Web Content Management System | To Res | 75,946 | | 49,250 | Carryover adjustment |
| 6530495 | Market Segmentation Study | NCP Exp | 59,432 | | 9,562 | Carryover adjustment |
| 6530495 | Market Segmentation Study | To Res | 40,568 | | (9,562) | Carryover adjustment |
| Total Customer and Community Relations program | | | | | | |

Open Space, Sport & Recreation program

| | | | | | | |
|---------|---|---------|--------|--------|----------|--|
| 7430630 | Restoring Blue Gum High in Darvall Park | NCP Exp | 27,000 | | (27,000) | Unspent grant to be carried to 2014/2015 |
| 7430632 | Restoring Blue Gum High in Denistone Park | NCP Exp | 19,000 | | (19,000) | Unspent grant to be carried to 2014/2015 |
| 7630379 | Feasibility study on synthetic fields | NCP Exp | 10,000 | | (3,402) | Carryover adjustment |
| 7730070 | Active in Ryde Program Implementation | NCP Exp | 10,000 | | 1,900 | Carryover adjustment |
| 50011 | Sportsfield Floodlighting Renewal | Cap Exp | 50,000 | 32,176 | (17,824) | Carryover adjustment |
| 50011 | Sportsfield Floodlighting Renewal | To Res | 29,500 | | 17,824 | Carryover adjustment |

Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|-------|---|----------|--|-----------------------------|---|---|
| 50012 | Sportsfield Renewal & Upgrade Renewal | Cap Exp | 857,580 | 865,279 | 7,699 | Carryover adjustment |
| 50012 | Sportsfield Renewal & Upgrade Renewal | From Res | (488,000) | | (7,699) | Carryover adjustment |
| 50015 | Sportsground Amenities Upgrades Renewal | Cap Exp | 165,855 | 193,305 | 27,450 | Carryover adjustment |
| 50015 | Sportsground Amenities Upgrades Renewal | To Res | 311,545 | | (27,450) | Carryover adjustment |
| 50016 | Playground Renewal & Construction Renewal | Cap Exp | 550,000 | 654,514 | 104,514 | Carryover adjustment |
| 50016 | Playground Renewal & Construction Renewal | From Res | (191,200) | (293,978) | (104,514) | Carryover adjustment |
| 51011 | Sportsfield Floodlighting Expansion | Cap Exp | 19,702 | 29,892 | 10,190 | Carryover adjustment |
| 51011 | Sportsfield Floodlighting Expansion | From Res | (14,527) | (199,369) | (10,190) | Carryover adjustment |
| 51012 | Sportsfield Expansion & Upgrade Expansion | Cap Exp | 90,664 | 59,480 | (23,396) | Carryover adjustment |
| 51012 | Sportsfield Expansion & Upgrade Expansion | To Res | 30,000 | | 23,396 | Carryover adjustment |
| 51013 | RALC Asset Expansion | Cap Exp | 3,240,430 | 3,097,058 | (140,762) | Unspent funding to be carried over to 2014/15 |
| 51013 | RALC Asset Expansion | | (1,462,140) | | 140,762 | Unspent funding to be carried over to 2014/15 |
| 51015 | Sportsground Amenities Upgrades Expansion | Cap Exp | 122,520 | 81,165 | (41,355) | Carryover adjustment |
| 51015 | Sportsground Amenities Upgrades Expansion | From Res | (139,184) | (39,184) | 35,499 | Carryover adjustment |
| 51015 | Sportsground Amenities Upgrades Expansion | To Res | 16,664 | | 5,856 | Carryover adjustment |

Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|---|---|----------|--|-----------------------------|---|--|
| 51016 | Playground Expansion & Construction Expansion | Cap Exp | 300,000 | 257,940 | (42,060) | Carryover adjustment |
| 51016 | Playground Expansion & Construction Expansion | To Res | 1,200,000 | | 42,060 | Carryover adjustment |
| 51019 | Commercial Buildings Expansion | Cap Exp | 30,000 | 32,375 | 2,377 | Carryover adjustment |
| 51019 | Commercial Buildings Expansion | To Res | 2,377 | | (2,377) | Carryover adjustment |
| 7730070 | Active in Ryde Program Implementation | From Res | | (5,150) | (5,150) | Carryover adjustment |
| 7730070 | Active in Ryde Program Implementation | From Res | (0) | | (2,891) | Carryover adjustment |
| 7430630 | Restoring Blue Gum High in Darvall Park | To Res | | | 27,000 | Unspent grant to be carried to 2014/2015 |
| 7430632 | Restoring Blue Gum High in Denistone Park | To Res | | | 19,000 | Unspent grant to be carried to 2014/2015 |
| 7630379 | Feasibility study on synthetic fields | To Res | | | 3,402 | Carryover adjustment |
| 7730070 | Active in Ryde Program Implementation | To Res | 610 | | 6,141 | Carryover adjustment |
| Total Open Space, Sport & Recreation program | | | | | | |

Centres and Neighbourhood program

| | | | | | | |
|---------|---|---------|-------------|-------------|-------------|---|
| 4111259 | Voluntary Planning Agreement Capital Income | Cap Inc | (1,768,199) | (3,301,992) | (1,533,793) | Developer Contribution - additional S94 income |
| 50005 | Traffic Facilities Renewal | Cap Exp | 58,620 | 70,609 | 11,989 | Under estimated project cost in December Quarter Review |

Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|--|---|----------|--|-----------------------------|---|---|
| 50005 | Traffic Facilities Renewal | From Res | (58,620) | | (11,989) | Under estimated project cost in December Quarter Review |
| 50023 | Town Centre Upgrade Implementation Renewal | Cap Exp | 2,356,762 | 1,781,893 | (17,587) | Carryover adjustment |
| 50023 | Town Centre Upgrade Implementation Renewal | From Res | (1,961,698) | (1,118,512) | (3,413) | Carryover adjustment |
| 50023 | Town Centre Upgrade Implementation Renewal | To Res | | | 21,000 | Carryover adjustment |
| 4111259 | Voluntary Planning Agreement Capital Income | To Res | 1,768,199 | | 1,533,793 | Developer Contribution - additional S94 income |
| Total Centres and Neighbourhood program | | | | | | |

Library program

| | | | | | | |
|------------------------------|---------------------------------|---------|--------|-------|---------|----------------------|
| 50020 | Information Technology Renewals | Cap Exp | 11,000 | 6,225 | (4,775) | Carryover adjustment |
| 50020 | Information Technology Renewals | To Res | 84,000 | | 4,775 | Carryover adjustment |
| Total Library program | | | | | | |

Internal Corporate Services program

| | | | | | | |
|---------|----------------------------|---------|--------|--|---------|----------------------|
| 2230284 | PMCOR System Development | NCP Exp | 30,598 | | (4,000) | Carryover adjustment |
| 8530162 | GPIMS - System Development | NCP Exp | 48,450 | | 10,524 | Carryover adjustment |

Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|--|-----------------------------------|----------|--|-----------------------------|---|-------------------------------------|
| 50020 | Information Technology Renewals | Cap Exp | 1,267,098 | 887,044 | (50,000) | Transfer funding to Web CMS project |
| 50020 | Information Technology Renewals | To Res | | | 50,000 | Transfer funding to Web CMS project |
| 51020 | Information Technology Expansions | Cap Exp | 233,677 | 251,051 | 16,874 | Carryover adjustment.. |
| 51020 | Information Technology Expansions | From Res | (233,677) | (21,507) | (16,874) | Carryover adjustment |
| 8530162 | GPIMS - System Development | From Res | | | (10,524) | Carryover adjustment |
| 2230284 | PMCOR System Development | To Res | 4,402 | | 4,000 | Carryover adjustment.. |
| Total Internal Corporate Services program | | | | | | |

Land Use Planning program

| | | | | | | |
|---------|---------------------------------|---------|-------------|-------------|-----------|-------------------------|
| 4111087 | Eastwood Master Plan | NCP Exp | 3,960 | | 1,293 | Carryover adjustment |
| 4130059 | Section 94 Contribution Plan | NCP Exp | 131,166 | | (3,198) | Carryover adjustment |
| 4111221 | Section 94 Capital Income-Roads | Cap Inc | (522,202) | (618,531) | (96,329) | Income received to date |
| 4111221 | Section 94 Capital Income-Roads | Cap Inc | (1,611,206) | (1,860,081) | (248,875) | Income received to date |
| 4111221 | Section 94 Capital Income-Roads | Cap Inc | (369,502) | (417,261) | (47,759) | Income received to date |
| 4111221 | Section 94 Capital Income-Roads | Cap Inc | (5,114,556) | (5,779,432) | (664,876) | Income received to date |

Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|--|---------------------------------|----------|--|-----------------------------|---|-----------------------------------|
| 4111221 | Section 94 Capital Income-Roads | Cap Inc | (32,412) | (38,348) | (5,936) | Income received to date |
| 4111087 | Eastwood Master Plan | From Res | (3,960) | (16,790) | (1,293) | Carryover adjustment |
| 4130059 | Section 94 Contribution Plan | From Res | (131,166) | | 3,198 | Carryover adjustment |
| 4111221 | Section 94 Capital Income-Roads | To Res | 1,611,206 | | 248,875 | Transfer Sec 94 Income to Reserve |
| 4111221 | Section 94 Capital Income-Roads | To Res | 5,114,556 | | 664,876 | Transfer Sec 94 Income to Reserve |
| 4111221 | Section 94 Capital Income-Roads | To Res | 522,202 | | 96,329 | Transfer Sec 94 Income to Reserve |
| 4111221 | Section 94 Capital Income-Roads | To Res | 369,502 | | 47,759 | Transfer Sec 94 Income to Reserve |
| 4111221 | Section 94 Capital Income-Roads | To Res | 32,412 | | 5,936 | Transfer Sec 94 Income to Reserve |
| Total Land Use Planning program | | | | | | |

Economic Development program

| | | | | | | |
|---|----------------------------------|----------|----------|--|----------|---|
| 4130249 | Implementation of Marketing Plan | NCP Exp | 96,930 | | (44,447) | Project started later and unspent funding to be carried over to 2014/2015 |
| 4130249 | Implementation of Marketing Plan | From Res | (96,930) | | 44,447 | Project started later and unspent funding to be carried over to 2014/2015 |
| Total Economic Development program | | | | | | |

Catchment program

Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|--------------------------------|--------------------------------------|----------|--|-----------------------------|---|---|
| 50022 | Stormwater Improvement Works Renewal | Cap Inc | (50,000) | (250,100) | (99,000) | Additional grant received |
| 50022 | Stormwater Improvement Works Renewal | Cap Exp | 1,309,062 | 1,118,135 | (198,846) | Carry over the balance of the Stormwater Works Renewal Cluster for the Detention basin project at Waterloo Park |
| 50022 | Stormwater Improvement Works Renewal | From Res | (1,259,062) | | 297,846 | Carry over the balance of the Stormwater Works Renewal Cluster for the Detention basin project at Waterloo Park |
| 5140570 | Shrimptons Ck - Bioretention Basin | Cap Exp | 216,062 | | 108,897 | Carryover adjustment |
| 5140570 | Shrimptons Ck - Bioretention Basin | From Res | (216,062) | | (108,897) | Carryover adjustment |
| Total Catchment program | | | | | | |

Environmental program

| | | | | | | |
|------------------------------------|------------------|----------|---------|--|---------|----------------------|
| 3230245 | Waste - to - Art | NCP Exp | 6,000 | | 3,114 | Carryover adjustment |
| 3230245 | Waste - to - Art | From Res | (6,000) | | (3,114) | Carryover adjustment |
| Total Environmental program | | | | | | |

Traffic & Transport program

| | | | | | | |
|---------|--------------------------------------|---------|----------|----------|----------|----------------------|
| 4930517 | Meadowbank/Gladesville Traffic Study | NCP Inc | (22,000) | (86,000) | (64,000) | Carryover adjustment |
|---------|--------------------------------------|---------|----------|----------|----------|----------------------|

Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|--|--------------------------------------|----------|--|-----------------------------|---|---|
| 4930517 | Meadowbank/Gladesville Traffic Study | NCP Exp | 65,615 | | 11,279 | Carryover adjustment |
| 50021 | Car Park Renewal | Cap Exp | 154,500 | 85,362 | (69,138) | Unsent fund to be carried over to 2014/2015 |
| 50021 | Car Park Renewal | To Res | | | 69,138 | Unsent fund to be carried over to 2014/2015 |
| 4930517 | Meadowbank/Gladesville Traffic Study | From Res | (43,615) | | 43,615 | Carryover adjustment |
| 4930517 | Meadowbank/Gladesville Traffic Study | To Res | | | 9,106 | Carryover adjustment |
| Total Traffic & Transport program | | | | | | |

Waste and Recycling program

| | | | | | | |
|--|-----------------------------|----------|----------|----------|----------|----------------------|
| 6130560 | No Littering - Eastwood | NCP Inc | (22,500) | (26,404) | (3,904) | Carryover adjustment |
| 6130559 | Living on the Block (WASIP) | NCP Exp | 82,029 | | 12,007 | Carryover adjustment |
| 6130560 | No Littering - Eastwood | NCP Exp | 20,000 | | (9,288) | Carryover adjustment |
| 6130559 | Living on the Block (WASIP) | From Res | (82,029) | | (12,007) | Carryover adjustment |
| 6130560 | No Littering - Eastwood | To Res | 2,500 | | (2,500) | Carryover adjustment |
| 6130560 | No Littering - Eastwood | To Res | | | 15,692 | Carryover adjustment |
| Total Waste and Recycling program | | | | | | |

Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|---|-------------------------------|----------|--|-----------------------------|---|---|
| Property Portfolio program | | | | | | |
| 50018 | Corporate Buildings Renewals | Cap Exp | 1,893,139 | 529,287 | (1,057,297) | Unspent Funding to be carried over to 2014/2015 |
| 50018 | Corporate Buildings Renewals | From Res | (1,893,139) | | 1,057,297 | Unspent funding to be carried over to 2014/2015 |
| 50019 | Commercial Buildings Renewal | Cap Exp | 90,000 | 110,448 | 20,448 | Carryover adjustment |
| 50019 | Commercial Buildings Renewal | From Res | (90,000) | | (20,448) | Carryover adjustment |
| 51014 | Community Buildings Expansion | Cap Exp | 15,432 | 26,717 | 11,285 | Carryover adjustment |
| 51014 | Community Buildings Expansion | From Res | (15,432) | | (11,285) | Carryover adjustment |
| Total Property Portfolio program | | | | | | |

Roads program

| | | | | | | |
|----------------------------|--------------------------|----------|-------------|-----------|-----------|---|
| 50002 | Road Resurfacing Renewal | Cap Exp | 3,144,832 | 2,771,478 | (364,007) | Unspent funding to be carried over to 2014/2015 |
| 50002 | Road Resurfacing Renewal | From Res | (1,465,456) | | 364,007 | Unspent funding to be carried over to 2014/2015 |
| 50006 | Bridge Upgrade / Renewal | Cap Exp | 26,090 | 66,738 | 40,648 | Carryover adjustment |
| 50006 | Bridge Upgrade / Renewal | To Res | 80,000 | | (40,648) | Carryover adjustment |
| Total Roads program | | | | | | |



Appendix B – 2013/14 Quarterly Changes Report

| | | | <i>Approved Budget 2013/2014</i> | <i>Actual 2013/2014</i> | <i>Proposed Changes 2013/2014</i> | <i>Comments</i> |
|--|--|--|--|-----------------------------|---|-----------------|
|--|--|--|--|-----------------------------|---|-----------------|

Paths and Cycleways program

| | | | | | | |
|--|---|---------|----------|----------|----------|--|
| 51012 | Sportsfield Expansion & Upgrade Expansion | Cap Inc | (25,725) | (16,403) | 9,322 | Carryover adjustment |
| 51012 | Sportsfield Expansion & Upgrade Expansion | Cap Exp | 85,016 | 75,694 | (9,322) | Carryover adjustment |
| 51005 | Traffic Facilities Expansion | Cap Exp | 149,140 | 105,849 | (25,333) | Supplier has now advised the delayed and unspent funding to be carried over to 2014/2015 |
| 51005 | Traffic Facilities Expansion | To Res | 10,000 | | 25,333 | Supplier has now advised the delayed and unspent funding to be carried over to 2014/2015 |
| 4711484 | M2 Upgrade Consent Public Infrastructure | Op Exp | 30,661 | 1,444 | (11,636) | Unspent grant funding to be carried over to 2014/2015 |
| 4711484 | M2 Upgrade Consent Public Infrastructure | Op Exp | 22,000 | | (22,000) | Unspent grant funding to be carried over to 2014/2015 |
| 4711484 | M2 Upgrade Consent Public Infrastructure | To Res | | | 33,636 | Unspent grant funding to be carried over to 2014/2015 |
| Total Paths and Cycleways program | | | | | | |

| | | | | | | |
|--------------------|--|--|--|--|--|--|
| GRAND TOTAL | | | | | | |
|--------------------|--|--|--|--|--|--|



Appendix C – Consolidated Income and Expenditure Estimates 2013/14

| PROJECTED OPERATING RESULT | Original Budget 2013/2014 \$'000 | C/Over Budget 2013/2014 \$'000 | TOTAL Original Budget 2013/2014 \$'000 | Sep Changes 2013/2014 \$'000 | Dec Changes 2013/2014 \$'000 | Mar Changes 2013/2014 \$'000 | Jun Carryovers 2013/2014 \$'000 | Jun Changes 2013/2014 \$'000 | PROPOSED Budget 2013/2014 \$'000 | ACTUAL YTD 2013/2014 \$'000 |
|--|---|---|---|---|---|---|--|---|---|--|
| OPERATING REVENUE | | | | | | | | | | |
| Rates & Annual Charges | 63,367 | | 63,367 | | | | | | 63,367 | 63,170 |
| User Charges & Fees | 12,592 | | 12,592 | 389 | 253 | 289 | | | 13,523 | 14,551 |
| Interest | 3,250 | | 3,250 | 571 | | | | | 3,820 | 4,371 |
| Other Operating Revenue | 6,555 | | 6,555 | 18 | 302 | 776 | | 6 | 7,657 | 8,645 |
| Operating Grants & Contributions | 7,220 | 100 | 7,320 | (1,366) | (154) | 16 | (81) | 94 | 5,830 | 5,396 |
| TOTAL OPERATING REVENUE | 92,983 | 100 | 93,083 | (388) | 402 | 1,081 | (81) | 100 | 94,197 | 96,133 |
| OPERATING EXPENSES | | | | | | | | | | |
| Employee Costs | 40,122 | | 40,122 | (1,147) | 47 | 55 | | | 39,077 | 37,912 |
| Materials & Contracts | 24,605 | 2,116 | 26,722 | 2,621 | 393 | 523 | (1,112) | (150) | 28,996 | 25,462 |
| Borrowing Costs | 190 | | 190 | | | | | | 190 | 146 |
| Other Operating Expenses | 16,114 | 27 | 16,142 | 38 | (17) | 237 | | | 16,400 | 14,419 |
| TOTAL OPERATING EXPENSES | 81,032 | 2,144 | 83,175 | 1,512 | 422 | 815 | (1,112) | (150) | 84,662 | 77,939 |
| Operating Result Before Capital Amounts | 11,952 | (2,044) | 9,908 | (1,901) | (21) | 266 | 1,032 | 250 | 9,534 | 18,194 |
| Capital Grants & Contributions | 214 | 2,140 | 2,354 | 3,978 | 1,515 | 4,632 | (1,417) | 2,687 | 13,749 | 19,715 |
| In-kind Contributions | | | | | | | | | | |
| Net Gain / (Loss) on Disposal of Assets | | | | | | | | | | 1,215 |
| Total Capital Income | 214 | 2,140 | 2,354 | 3,978 | 1,515 | 4,632 | (1,417) | 2,687 | 13,749 | 20,930 |
| Operating Result Before Depreciation | 12,166 | 96 | 12,262 | 2,077 | 1,495 | 4,898 | (385) | 2,937 | 23,284 | 39,124 |
| Depreciation & Impairment | 21,244 | | 21,244 | | | | | | 21,244 | 1,924 |
| Operating Result | (9,078) | 96 | (8,982) | 2,077 | 1,495 | 4,898 | (385) | 2,937 | 2,039 | 37,199 |

Appendix C – Consolidated Income and Expenditure Estimates 2013/14

| PROJECTED FUNDING | Original Budget | C/Over Budget | TOTAL Original Budget | Sep Changes | Dec Changes | Mar Changes | Jun Carryovers | Jun Changes | PROPOSED Budget | ACTUAL YTD |
|---|------------------------|----------------------|------------------------------|--------------------|--------------------|--------------------|-----------------------|--------------------|------------------------|-------------------|
| OPERATING RESULT | (9,078) | 96 | (8,982) | 2,077 | 1,495 | 4,898 | (385) | 2,937 | 2,039 | 37,199 |
| Funding | | | | | | | | | | |
| ADD (Non-Cash) - Depreciation | 21,244 | | 21,244 | | | | | | 21,244 | 1,924 |
| ADD (Non-Cash) - ELE Accruals | | | | | | | | | | 418 |
| ADD (Non-Cash) - Interest on Security Deposits - Accruals | | | | | | | | | | |
| ADD Book Value of Assets Disposed | 1,150 | | 1,150 | | 894 | | | | 2,044 | 1,145 |
| Cash Available to Fund Capital Expenditure | 13,316 | 96 | 13,412 | 2,077 | 2,389 | 4,898 | (385) | 2,937 | 25,328 | 40,686 |
| CAPITAL EXPENDITURE | | | | | | | | | | |
| Community Life | 4,678 | 5,940 | 10,619 | 258 | 17 | (25) | (4,299) | (129) | 6,441 | 6,462 |
| Environment & Planning | 850 | 2,241 | 3,091 | 134 | (41) | | (153) | (6) | 3,026 | 2,346 |
| Public Works | 11,384 | 3,624 | 15,008 | 762 | (196) | (467) | (684) | (512) | 13,910 | 14,074 |
| Corporate Services | 2,775 | 889 | 3,665 | | 2 | (32) | (207) | (1,090) | 2,338 | 1,679 |
| TOTAL CAPITAL EXPENDITURE | 19,687 | 12,695 | 32,382 | 1,154 | (218) | (524) | (5,343) | (1,737) | 25,715 | 24,561 |
| Cash Flow to Fund | (6,372) | (12,598) | (18,970) | 923 | 2,607 | 5,422 | 4,957 | 4,674 | (387) | 16,125 |
| Financed by: | | | | | | | | | | |
| Opening Working Capital | 3,433 | 831 | 4,264 | | | | | | 4,264 | 4,264 |
| Borrowings | | | | | | | | | | |
| New Borrowings | 1,500 | 1,200 | 2,700 | | | | | | 2,700 | |
| Less: Loan Repayments | (641) | | (641) | | | | | | (641) | (508) |
| Net Loan Funds (Payments/Receipts) | 859 | 1,200 | 2,059 | | | | | | 2,059 | (508) |
| Reserves | 5,148 | 11,425 | 16,573 | (1,291) | (2,362) | (5,114) | (4,957) | (4,674) | (1,826) | 1,555 |
| Closing Working Capital | 3,068 | 858 | 3,926 | (368) | 245 | 307 | (0) | (0) | 4,110 | 21,436 |
| Net change in Working Capital | 365 | (27) | 338 | 368 | (245) | (307) | 0 | 0 | 154 | (17,172) |