

Appendix C – CouncilCab Brochure

How do you book your trip?

- STEP 1** Phone the special CouncilCab Line on **8332 8338** by 4 pm the day before you wish to travel
- STEP 2** Bookings are open 24 hours and can be made up to one week in advance
- STEP 3** You must give a CouncilCab voucher to the driver at the beginning of your trip
- STEP 4** The taxi may arrive up to half an hour before or after the time you have requested

Please phone 8332 8338 after 8 pm the evening prior to travel if you would like a more precise pick up time.

During the trial period Council reserves the right to cancel services if there is not sufficient demand or to reschedule services for different times or to limit the provision of services for each user.

Taxi Transport Subsidy Scheme (TTSS) cannot be used on this service.

CouncilCab vouchers may be purchased from:

- CouncilCab taxi drivers
- Willoughby City Council Customer Service Centre
Level 4, 31 Victor Street, Chatswood
Open Monday – Friday
8.30 am – 5 pm
- Dougherty Community Centre
7 Victor Street, Chatswood
Open Monday – Friday
8.30 am – 5 pm
- Other venues as the service expands

**To book a CouncilCab
phone 8332 8338**

**Booking line
OPEN 24 HOURS**

For more information contact
Willoughby City Council
Customer Service Centre on 9777 1000
Open Monday – Friday
8.30 am – 5 pm



CouncilCab is a pre-booked transport service within the Willoughby City Council area



CouncilCab

\$20 for five trips

**Hours of operation
10 am to 4 pm
Monday to Friday**





The CouncilCab service operates only in the Willoughby City Council area as shown on the map.

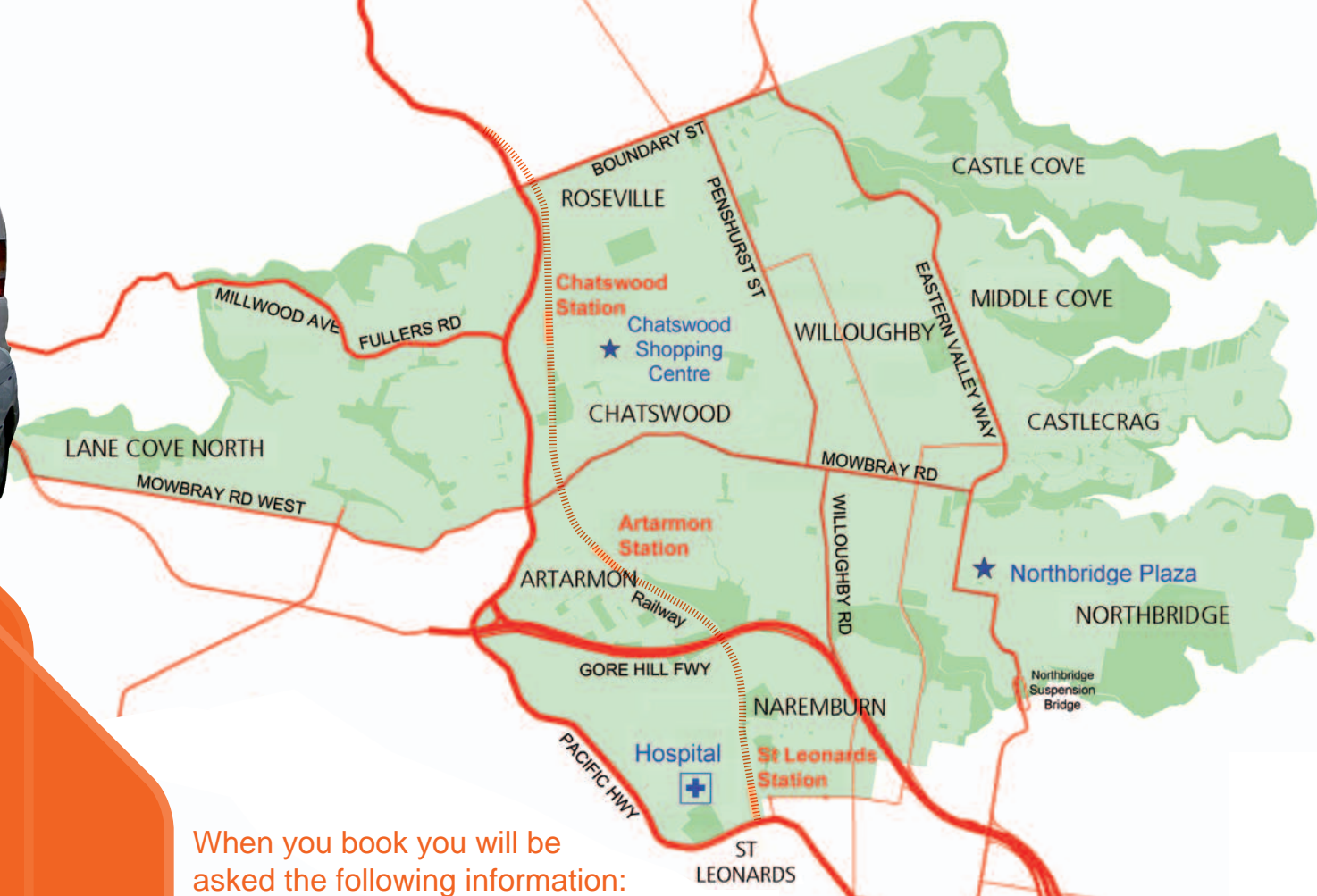
Trial period starts 19 May 2006

CouncilCab vouchers may only be purchased in books of **5 VOUCHERS FOR \$20.00**.

A single trip using a CouncilCab voucher costs **\$4.00 PER PASSENGER**.

To book a CouncilCab phone **8332 8338** by 4 pm the **DAY BEFORE** you wish to travel.

For more information about CouncilCab contact Willoughby City Council's Customer Service Centre on 9777 1000 Open Monday – Friday 8.30 am – 5 pm



When you book you will be asked the following information:

- Your name or the name of the person to be collected
- Pick up address
- Your destination
- The number of passengers
- The time you would like to be picked up
- Are you booking a single trip or a return trip?
- The time you wish to be picked up for your return trip

Places you may wish to travel to include:

- Chatswood Station
- Chatswood Shopping Centre
- Northbridge Shopping Centre
- Artarmon Station
- St Leonards Station
- Royal North Shore Hospital



CouncilCab