

Council Meeting MINUTES OF MEETING NO. 7/25

Meeting Date: Tuesday 24 June 2025

Location: Council Chambers, Level 1A, 1 Pope Street, Ryde and Online

Time: 6.12pm

Councillors Present in Chambers: Mayor Brown and Councillors Arya, Han, Howison, Kordrostami, Lara-Watson, Last, Li, Maggio and Tracey.

Councillors Present via online Audio Visual: Councillors Deshpande, Lo and Pedersen.

Apologies: Nil.

Staff Present: Chief Executive Officer, Acting General Counsel, Chief Financial Officer, Executive Manager – City Development, Acting Executive Manager – City Infrastructure, Acting Chief Information Officer, Manager – Business Assurance and Governance, Chief Property Officer, Manager – Assets, Manager – Engineering and Project Delivery, Manager – Libraries and Customer Service, Manager – Property Management, Manager – Business Strategy and Innovation, Executive Officer – City Spaces, Executive Officer – City Transport, Senior Coordinator – Social and Cultural Planning, Heritage Advisor, IT Systems Support Officer, IT Applications Specialist, Civic Services Manager, Feedback and Business Improvement Coordinator and Acting Civic Support Officer.

PRAYER

Senior Minister Reverend Eric Cheung of St. Philip's Anglican Church, Eastwood was present and offered prayer prior to the commencement of the meeting.

NATIONAL ANTHEM

The National Anthem was sung prior to the commencement of the meeting.

DISCLOSURES OF INTEREST

Councillor Pedersen disclosed a Less than Significant Non-Pecuniary interest in Item 6 – 2025 Australian Local Government Womens Association (ALGWA) NSW Annual Conference – 4 September 2025 to 6 September 2025 (Rescheduled) for the reason that she is the President of ALGWA who are running the Conference.

Councillor Han disclosed a Less than Significant Non-Pecuniary Interest in Item 16 – Traffic and Parking Matters approved by the Ryde Traffic Committee Meeting – May 2025, for the reason that he will be using the planned new crossing at Malvina Street, Ryde everyday.



TABLING OF PETITIONS

Mayor, Trenton Brown tabled a Petition with 78 signatures in relation to City of Ryde Council's Community Strategic Plan 2035 – Fees and Charges Ryde Aquatic Centre and a copy is ON FILE.

PUBLIC PARTICIPATION ON ITEMS LISTED ON THE AGENDA

No written submissions were received.

PUBLIC PARTICIPATION ON ITEMS NOT LISTED ON THE AGENDA

No written submissions were received.

PROCEDURAL MOTION

RESOLUTION: (Moved by Councillors Maggio and Pedersen)

That Council observe a one minute silence as a mark of respect in recognition of the passing of Uncle Greg.

Record of Voting:

For the Motion: Unanimous

Note: The meeting then observed a one minute silence.

PROCEDURAL MOTION

RESOLUTION: (Moved by Councillors Pedersen and Howison)

That Council observe a one minute silence as a mark of respect in recognition of the passing of Councillor Sinead Francis-Coan from Newcastle City Council.

Record of Voting:

For the Motion: Unanimous

Note: The meeting then observed a one minute silence.



COUNCIL REPORTS

1 ITEMS PUT WITHOUT DEBATE

RESOLUTION: (Moved by Councillors Maggio and Li)

That Council adopt Mayoral Minute 17/25, Item 2, Item 5, Item 7, Item 8, Item 9, Item 10, Item 11, Item 13, Item 15, Item 16, Item 19, Notice of Motion 1 and Item 18 on the Council Agenda as per the Recommendations in the Reports.

Record of Voting:

For the Motion: Unanimous

MAYORAL MINUTE

MM17/25 2024/2025 BUDGET – DELIVERING ON OUR COMMITMENTS – Mayor Trenton Brown

RESOLUTION:

That Council reaffirms its commitment to the City of Ryde community by continuing to:

- (a) Keep rates as low as possible;
- (b) Improve financial sustainability;
- (c) Invest in local infrastructure; and
- (d) Enhance customer service and service delivery by providing value-formoney services for all City of Ryde residents and ratepayers.

COUNCIL REPORTS

2 CONFIRMATION OF MINUTES – Council Meeting held on 27 May 2025

RESOLUTION:

That the Minutes of the Council Meeting 5/25, held on 27 May 2025 be confirmed.



5 ENDORSEMENT OF THE DRAFT COMMUNITY STRATEGIC PLAN AND DRAFT COMMUNITY ENGAGEMENT STRATEGY FOR ADOPTION

RESOLUTION:

- (a) That Council receives and notes the draft Community Strategic Plan Ryde to 2035 and draft Community Engagement Strategy as provided in ATTACHMENTS 1 and 2.
- (b) That Council notes that proactive engagement efforts were undertaken to acknowledge, communicate, contact, and update the community members and residents who have participated and contributed to the CSP development.
- (c) That Council notes that extensive community engagement and a wide range of methods were conducted to seek our community's valuable feedback, participation, and input during the public exhibition on the draft IP&R documents as provided in ATTACHMENT 3.
- (d) That Council receives, notes, and considers the public submissions made in relations to the draft Community Strategic Plan Ryde to 2035 and draft Community Engagement Strategy as provided in ATTACHMENT 3.
- (e) That Council endorses and adopts the draft Community Strategic Plan Ryde to 2035 (ATTACHMENT 1), and draft Community Engagement Strategy (ATTACHMENT 2).

7 COUNCILLOR DISCRETIONARY FUNDS – WATER BUBBLER AT CHRISTIE PARK

RESOLUTION:

- (a) That Council approves the allocation of \$17,250.00 excluding GST from the Councillor Discretionary Fund to the appropriate Operational or Capital Works budget for the purchase and installation of a wall mounted water bubbler at Christie Park.
- (b) That the project be funded from Councillor Dr Lo's 2024/2025 discretionary funds.

8 COUNCILLOR DISCRETIONARY FUNDS – SHADE SAILS AT MEADOWBANK PARK

RESOLUTION:

That Council approves the allocation of \$56,000 excluding GST from Councillor Shweta Deshpande's and Councillor Daniel Han's discretionary fund (\$28,000 each) for the installation of shade sails at Meadowbank Park.



9 COUNCILLOR DISCRETIONARY FUNDS – BREAKOUT SPACES AT KISSING POINT PARK

RESOLUTION:

- (a) That Council approves the allocation of \$50,000 excluding GST from the Councillor Discretionary Fund to the appropriate Capital Works Program for the design and construction of 2 x breakout spaces at Kissing Point Park.
- (b) That the project be funded for Councillor Kordrostami's 2024/2025 discretionary funds.

10 COUNCILLOR DISCRETIONARY FUNDS – INSTALLATION OF WATER STATIONS (BUBBLERS)

RESOLUTION:

That Council approves the allocation of \$50,600 excluding GST from Councillor Keanu Arya's and Councillor Sophie Lara-Watson's discretionary fund (\$25,300 each) for the installation of one water station at Magdala Park, one water station at Westminster Park and one water station at Bremner Park.

11 COUNCILLOR DISCRETIONARY FUNDS – PURCHASE OF BASKETBALL EQUIPMENT

RESOLUTION:

That Council approves the allocation of approximately \$12,950 excluding GST from Councillor Keanu Arya's Discretionary Fund (approximately \$8,200) and Shweta Deshpande's Discretionary fund (approximately \$4,750) for the purchase of equipment for basketball courts.

13 LOCAL HERITAGE ASSISTANCE FUND – PROPOSED ALLOCATION OF FUNDS FOR ROUND 8

RESOLUTION:

- (a) That the four (4) eligible applications to the Local Heritage Assistance Fund for the March to June 2025 period (Round 8) be supported and receive funding assistance pursuant to Section 356 of the Local Government Act, 1993, being:
 - 1. 19 Maxim Street West Ryde \$13,090.00
 - 2. 72 Eltham Street Gladesville \$11,000.00
 - 3. 30 Miriam Road Denistone \$3,500.00
 - 4. 95 Bowden Street Ryde \$4,000.00



- (b) That Council allocate the amount of \$31,590.00 from the Heritage Reserve for the purpose of part (a) above and that the allocation be addressed in the next Quarterly Budget Review.
- (c) That the successful and unsuccessful applicants be advised in writing of the outcomes of their applications to the Local Heritage Assistance Fund.

15 CRITICAL INFRASTRUCTURE AND OPEN SPACE PROTECTION AND ENHANCEMENT – PRELIMINARY PLANNING OUTCOME REPORT

RESOLUTION:

That Council:

- (a) Allocate \$54,000,000 from the Ryde Section 7.11 Contributions Plan 2020 and the Macquarie Park Section 7.12 Plan 2025, for the delivery of the following projects from the Critical Infrastructure and Open Space Protection and Enhancement program:
 - Christie Park Stages 2b and 3 (excl. Fitness Centre)
 - Ryde Aquatic and Leisure Centre Stage 2 only
 - Ryde Park
 - Shrimpton's Creek Corridor
- (b) Support an internal loan of approximately \$12.6M from the Ryde Section 7.11 Contributions Plan 2020 to the Macquarie Park Section 7.12 Contributions Plan 2025. The loan is anticipated to be repaid within fiveyears. However, the repayments timeframe is flexible to allow earlier repayment if necessary. The loan repayments (including interest) are to be included in future budgets to be considered by Council.
- (c) Approve the following amounts from the S7.11/S7.12 plans, for the 2025/26 Financial Year, to progress Delivery Phases 1 and 2: Design, Regulatory Planning, and Community Consultation:
 - \$750,000 for Christie Park Stages 2b & 3 (excl. Fitness Centre)
 - \$480,000 for Ryde Aquatic LC Stage 2
 - \$70,000 for Ryde Park
 - \$60,000 for Shrimpton's Creek

16 TRAFFIC AND PARKING MATTERS APPROVED BY THE RYDE TRAFFIC COMMITTEE MEETING – May 2025

Note: Councillor Han disclosed a Less than Significant Non-Pecuniary Interest in this Item for the reason that he will be using the planned new crossing at Malvina Street, Ryde everyday.



RESOLUTION:

(A) PATRICIA STREET, MARSFIELD - EXTENSION OF NO STOPPING

The Ryde Traffic Committee recommends that the following changes be made on Patricia Street, Marsfield:

- a) The northern side of Patricia Street from 10m to 17m adjacent to property no. 15-17 Herring Road, Marsfield
- b) The southern side of Patricia Street from 10m to 15m adjacent to property no. 72 Patricia Street, Marsfield

(B) BRABYN STREET, DENISTONE EAST - PARKING CHANGES

The Ryde Traffic Committee recommends the following traffic and parking changes be made on Brabyn Street outside Denistone East Public School, Denistone East:

- a) Install NO PARKING 8:00AM-9:30AM 2:30PM-3:30PM SCHOOL DAYS ONLY on the northern and southern sides of Brabyn Street between Boronia Lane and the boom gate crossing.
- b) Install NO STOPPING 8:00AM-9:30AM 2:30PM-3:30PM SCHOOL DAYS ONLY on the northern and southern sides of Brabyn Street between the boom gate crossing and Kings Road.
- c) Extend the duration of the closure of the boom gate in Brabyn Street by an additional 30 minutes in the afternoon school pick-up period by changing its operation hours from 9:00AM-3:00PM to 9:00AM-3:30PM SCHOOL DAYS ONLY.

(C) BORONIA LANE, DENISTONE EAST - PROPOSED ONE-WAY

The Ryde Traffic Committee recommends that:

- a) Boronia Lane be made one-way southbound between Lovell Road and Henderson Street, Denistone East, subject to approval of a Traffic Management Plan by Transport for NSW.
- b) Transport for NSW gives consideration to converting Boronia Lane between Lovell Road and Henderson Street to a shared zone.

(D) MALVINA STREET, RYDE - PEDESTRIAN CROSSING

The Ryde Traffic Committee recommends that:

a) An at-grade pedestrian crossing be installed on Malvina Street located south of Forrest Road, Ryde (subject to availability of funds).



- b) The existing BUS ZONE 8-9:30 AM & 2:30-4 PM (School Days) on the eastern side of Malvina Street be relocated to south and extended to accommodate the statutory NO STOPPING associated with the proposed pedestrian crossing.
- c) The existing full time BUS ZONE be relocated to south to accommodate the relocation of the BUS ZONE 8-9:30 AM & 2:30-4 PM (School Days).
- d) The existing NO STOPPING 8-9:30 AM & 2:30-4 PM (School Days) be shortened to accommodate the extension of the BUS ZONE 8-9:30 AM & 2:30-4 PM (School Days).

(E) DOIG AVENUE, DENISTONE EAST - ALTERATION TO PARKING RESTRICTIONS

The Ryde Traffic Committee recommends that:

- a) Eleven (11) 90-degree 12P MON-SAT parking spaces be created on the eastern side of Doig Avenue, Denistone East.
- b) Six (6) unrestricted parallel parking spaces from the western side, and five (5) parallel spaces be removed from the eastern side of Doig Avenue, Denistone East.
- c) 14m of parallel parking on the western side be converted to two (2) DISABLED ACCESSIBLE parking spaces compliant with AS2890.6.
- d) Painted islands be installed to keep the pedestrian access ramps clear.
- e) 31m of NO PARKING zone be installed on the western side of Doing Avenue to facilitate drop-ff and pick-up.

(F) STATION STREET, WEST RYDE - TRAFFIC CALMING

The Ryde Traffic Committee recommends that:

- a) Approval in principle be given for the installation of traffic calming devices on Station Street, West Ryde.
- b) The project proceeds to a detailed design stage when funding becomes available.

(G) EDMONDSON STREET, NORTH RYDE - EXTENSION OF NO STOPPING

The Ryde Traffic Committee recommends that:

a) The NO PARKING restrictions be installed on the southern side of Edmondson Street outside property nos. 12 and 14, North Ryde.



(H) GREENE AVENUE, RYDE - TRAFFIC CALMING

The Ryde Traffic Committee recommends that:

 a) Approval in principle be given for the installation of speed humps in accordance with Local Area Traffic Management guidelines on Greene Avenue, Ryde.

(I) ROAD SAFETY UPDATE - ROAD SAFETY PROGRAMS

The Ryde Traffic Committee recommends that:

- a) The Road Safety report consisting of programs such as safety around Heavy Vehicles, kids cycle safety program, safer driving for seniors and school road safety be received and noted.
- b) The additional grant funding approved by TfNSW for National Road Safety Week be accepted.

19 USE OF IT RESERVE FOR WINDOWS 11 PERSONAL COMPUTER REFRESH

RESOLUTION:

That Council approves the release of \$1,063,000 from the IT Reserve to fund:

- a. \$913,000 for the purchase of new personal computers.
- b. \$100,000 to hire temporary and/or contingent labour to support the accelerated rollout of the new computers.
- c. \$50,000 as a contingency to mitigate unplanned increases in device or resourcing costs.

NOTICE OF MOTION

1 PATHWAY CONNECTION BETWEEN MARSDEN HIGH SCHOOL GATE 22 AND RHODES STREET BUS STOP – Councillor Kathy Tracey

RESOLUTION:

(a) That Council investigate and bring back a report on the feasibility of removing a section of garden bed adjacent to Gate 22 at Marsden High School to allow for the installation of a safe pedestrian pathway connecting the school gate to the bus stop on Rhodes Street.



(b) That, as part of the investigation, Council staff undertake a site visit and consult with school representatives on the ownership of the land in question and on the installation of a path measuring approximately 3000mm wide and 1500mm long connecting this school gate (Gate 22) with the existing footpath on Rhodes Street to access the newly established bus stop.

CONFIDENTIAL COUNCIL REPORT

18 REQUEST FOR TENDER – CANCELLATION OF COR-RFT-04/24 AND COR-RFT-05/24

RESOLUTION:

- (a) That Council declines to accept any tenders.
- (b) That Council advise all the respondents of Council's decision.

MAYORAL MINUTES

17/25 2024/2025 BUDGET - DELIVERING ON OUR COMMITMENTS - Mayor Trenton Brown

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

18/25 PROGRESSING THE DELIVERY OF THE TRIAL 24/7 LIBRARY - Mayor Trenton Brown

RESOLUTION: (Moved by Mayor Brown)

- (a) That upon Council resolving to do so, a Development Application be prepared and lodged in respect of operating Eastwood Library on the basis of 24 hours per day and seven days per week for a 12-month trial (noting that an option of opening for the hours of 6AM to midnight will be provided for in the application).
- (b) That Council writes to the 24-Hour Economy Commissioner for advice on this initiative and potential planning pathways.
- (c) That upgrade works are carried out to support delivery of the 24-Hour Library at Eastwood Library.
- (d) That a Councillor workshop on the trial outcomes be held prior to the end of the 12-month trial.



Record of Voting:

For the Motion: Unanimous

19/25 SUPPORTING OUR MULTICULTURAL COMMUNITY - Mayor Trenton Brown

RESOLUTION: (Moved by Mayor Brown and Councillor Kordrostami)

That Council:

- (a) Acknowledges the concern and emotional impact that current international events may be having on members of the City of Ryde community, particularly those with cultural, personal or family ties to affected regions.
- (b) Reaffirms its commitment to inclusion, compassion and the wellbeing of all residents.
- (c) Requests that the City of Ryde utilise its communication platforms, including the website, to share a message of support for those in need and promote access to relevant wellbeing and community services.
- (d) Requests the Mayor write a message of support addressed to City of Ryde residents with personal, family or cultural connections to conflict-affected regions, acknowledging the distress many may be experiencing and reaffirming Council's commitment to a compassionate and inclusive community.
- (e) Advises the State Member for Ryde and the Federal Member for Bennelong of this resolution, for their awareness of local community sentiment and to encourage their continued support for harmonious multicultural communities in the City of Ryde.

Record of Voting:

For the Motion: Unanimous

COUNCIL REPORTS

2 CONFIRMATION OF MINUTES - Council Meeting held on 27 May 2025

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.



3 CONFIRMATION OF MINUTES - Extraordinary Council Meeting held on 10 June 2025

RESOLUTION: (Moved by Councillors Li and Last)

That the Minutes of the Extraordinary Council Meeting 6/25, held on 10 June 2025 be confirmed.

Record of Voting:

For the Motion: Unanimous

4 2025 - 2029 FOUR YEAR DELIVERY PROGRAM INCLUDING 2025/2026 ONE YEAR OPERATIONAL PLAN

Note: Councillor Pedersen left the meeting at 7.09pm and was not present for voting on this Item.

RESOLUTION: (Moved by Councillors Lara-Watson and Last)

- (a) That Council receives and notes each of the draft Integrated Planning and Reporting (IP&R) documents, draft Budget FY25/26 Financial Year, draft Fees and Charges 2025-2026, and the proposed Rating Structure FY25/26.
- (b) That Council notes that extensive community engagement and a wide range of methods were conducted to seek our community's valuable feedback, participation, and input during the public exhibition on the draft IP&R documents as provided in **ATTACHMENT 7**.
- (c) That Council receives, notes, and considers the public submissions received from our community during the public exhibition period and the responses to those submissions as provided in **ATTACHMENT 7**.
- (d) That Council, in accordance with legislative obligations and requirements, adopts the draft Four-Year Delivery Program 2025-2029, draft One-Year Operational Plan 2025-2026, draft Long Term Financial Plan 2025-2035, draft Strategic Asset Management Plan, draft Workforce Management Strategy, draft Budget FY25/26 Financial Year, draft Fees and Charges 2025-2026, and the proposed Rating Structure FY25/26.
- (e) Makes and levies of rates for the 2025/2026 Financial Year in accordance Section 535 of the *Local Government Act* 1993, such rate to be as follows:



Rate Type	Category/Sub-Category	Base Amount Yield %	Min/Base Amount \$	Ad Valorem (Amount in \$)
Ordinary	Residential	-	\$695	0.00044209
Ordinary	Business	-	\$695	0.00444708
Ordinary	Business- Major Retail Centre – Top Ryde	-	-	0.00811871
Special	Macquarie Park Corridor – Ad Valorem	-	-	0.000878879
Ordinary	Business- Major Retail Centre -Macquarie Park	-	-	0.01111474
Special	Special Infrastructure Renewal –Base Charge	50%	143.85	0.00013551
Special	Environmental Management –Base Charge	40.97%	69.46	0.0000938584

- (f) That Council fixes its interest charge on overdue rates and charges in accordance with the Section 566 (3) of the Local Government Act 1993 at the rate of ten point five percent (10.5%) per annum from 1 July 2025 to 30 June 2026, as determined by the Minister for Local Government.
- (g) Amend and align the "Halls, Meeting Rooms and Other Facilities" section of the Draft Fees and Charges to be consistent the structure used for Community Events and the hire of Sportsgrounds, Passive Parks, and Reserves. The pricing structure has fees for City of Ryde residents and increased prices for those individuals and organisations located outside our LGA.
- (h) Request a report be brought back to Council for consideration at the September 2025 Council Meeting, providing recommendations to establish a new pricing tier for non-City of Ryde residents and organisations and setting out the process of community consultation.

Record of Voting:

For the Motion: Unanimous

5 ENDORSEMENT OF THE DRAFT COMMUNITY STRATEGIC PLAN AND DRAFT COMMUNITY ENGAGEMENT STRATEGY FOR ADOPTION

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

PROCEDURAL MOTION - ORDER OF BUSINESS

RESOLUTION: (Moved by Councillors Lara-Watson and Maggio)

That consideration of Item 6 – 2025 Australian Local Government Womens Association (ALGWA) NSW Annual Conference – 4 September 2025 to 6 September 2025 (Rescheduled) be deferred to the last item on the Agenda, later in the meeting.



Record of Voting:

For the Motion: Unanimous

COUNCIL REPORTS

6 2025 AUSTRALIAN LOCAL GOVERNMENT WOMENS ASSOCIATION (ALGWA) NSW ANNUAL CONFERENCE - 4 SEPTEMBER 2025 TO 6 SEPTEMBER 2025 (RESCHEDULED)

Note: This Item was considered later in the Meeting as detailed in these Minutes.

7 COUNCILLOR DISCRETIONARY FUNDS - WATER BUBBLER AT CHRISTIE PARK

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

8 COUNCILLOR DISCRETIONARY FUNDS - SHADE SAILS AT MEADOWBANK PARK

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

9 COUNCILLOR DISCRETIONARY FUNDS - BREAKOUT SPACES AT KISSING POINT PARK

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

10 COUNCILLOR DISCRETIONARY FUNDS - INSTALLATION OF WATER STATIONS (BUBBLERS)

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

11 COUNCILLOR DISCRETIONARY FUNDS - PURCHASE OF BASKETBALL EQUIPMENT

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.



12 ADOPTION OF THE CITY OF RYDE SOCIAL STRATEGY AND CREATIVITY STRATEGY 2025-2030

Note: Councillor Pedersen was not present for consideration or voting on this Item.

RESOLUTION: (Moved by Councillors Li and Tracey)

- (a) That Council notes the methodology applied and the engagement activities undertaken during the public exhibition period, as well as the feedback received from the community and stakeholders.
- (b) Council notes that \$110,500 for the 2025-26 financial year is required for implementation of the Social Strategy 2025-2030 and the Creativity Strategy 2025-2030, should both strategies be endorsed and adopted by Council.
- (c) That endorsement and adoption of the strategies be deferred until further information is provided on how the \$110,500 is proposed to be spent in the 2025-26 year. This shall include a breakdown of the individual costings of all proposed actions and individual events for the 2025-26 financial year if the strategies were to be implemented, as well as supporting information as to the criticality (or otherwise) of the proposed actions and events and expected numbers of participants.
- (d) That any endorsement and adoption of Social Strategy 2025-2030 and the Creativity Strategy 2025-2030 shall be further considered by Council after the requested information in (c) is provided.

Record of Voting:

For the Motion: Unanimous

13 LOCAL HERITAGE ASSISTANCE FUND - PROPOSED ALLOCATION OF FUNDS FOR ROUND 8

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

14 CITY OF RYDE CUSTOMER EXPERIENCE CHARTER

<u>Note</u>: Councillor Pedersen not present for consideration or voting on this Item.

RESOLUTION: (Moved by Councillors Lara-Watson and Last)

(a) That Council facilitate at a workshop on the Customer Service Charter to be in alignment on the expectations, tone and delivery of customer interactions across all channels, and to review the draft Customer Experience Charter for clarity, consistency and practicality.



- (b) That the workshop will feature the following themes:
 - i. Alignment of expectations around customer interactions, including tone, response time, and service standards.
 - ii. Ensuring consistency between in-person and email exchanges, particularly in how staff communicate with residents.
 - iii. Clarifying and embedding a clear and consistent Council voice in all communications.
 - iv. Proposal that email response timelines should reflect the Councillor KPI of 5 business days, with a carve-out or exception noted for specific problem areas or complex requests.
 - v. Request for publication or visibility of all City of Ryde email addresses to aid community access.
 - vi. Consideration of how social media channels fit within the Customer Experience Charter and expectations for monitoring/responding on those platforms.
- (c) That a report be brought back to Council following the workshop.

Record of Voting:

For the Motion: Unanimous

15 CRITICAL INFRASTRUCTURE AND OPEN SPACE PROTECTION AND ENHANCEMENT - PRELIMINARY PLANNING OUTCOME REPORT

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

16 TRAFFIC AND PARKING MATTERS APPROVED BY THE RYDE TRAFFIC COMMITTEE MEETING - May 2025

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

INFORMATION REPORT

17 REPORT FOR THE INFORMATION OF COUNCIL - INVESTMENT REPORT AS AT 31 MAY 2025

Note: An Information Report was presented to Council.



LATE COUNCIL REPORT

19 USE OF IT RESERVE FOR WINDOWS 11 PERSONAL COMPUTER REFRESH

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

NOTICES OF MOTION

1 PATHWAY CONNECTION BETWEEN MARSDEN HIGH SCHOOL GATE 22 AND RHODES STREET BUS STOP - Councillor Kathy Tracey

Note: This Item was considered later in the Meeting as detailed in these Minutes.

2 PRIORITISING RYDE'S COMMUNITY GRANTS - Councillor Justin Li

Note: Councillor Pedersen returned to the meeting at 7.27pm.

RESOLUTION: (Moved by Councillors Li and Tracey)

In order to optimize attendance at official Council-run events, support new emerging events, and reduce duplication:

- (a) That the City of Ryde re-prioritise community grants to encourage those projects and events that do not overlap with existing Council-run events when assessing future applications.
- (b) That if necessary, update the community grants guidelines so that a more diverse range of events is supported by City of Ryde in its community grants program.
- (c) That any updated guidelines be reported to Council for adoption.

Record of Voting:

For the Motion: Unanimous

3 CIVIC CENTRE COMMUNITY CONSULTATION - Councillor Lyndal Howison

RESOLUTION: (Moved by Councillors Howison and Pedersen)

That Council:

- (a) Notes that a community stakeholder engagement plan was incorporated into the original recommendations of this project.
- (b) Acknowledge that a Councillor workshop is being held on 29 July 2025.



(c) This workshop will include information presented by the newly appointed Communications and Engagement Advisor.

Record of Voting:

For the Motion: Unanimous

4 SCHOOL ZONE - LANE COVE ROAD AT NORTH RYDE PUBLIC SCHOOL - Councillor Lyndal Howison

Note: Councillor Howison WITHDREW this Motion.

COUNCIL REPORT

6 2025 AUSTRALIAN LOCAL GOVERNMENT WOMENS ASSOCIATION (ALGWA) NSW ANNUAL CONFERENCE - 4 SEPTEMBER 2025 TO 6 SEPTEMBER 2025 (RESCHEDULED)

Note: Councillor Pedersen disclosed a Less than Significant Non-Pecuniary interest in this Item for the reason that she is the President of ALGWA who are running the Conference.

RESOLUTION: (Moved by Councillors Lara-Watson and Last)

That Council has resolved this matter in March 2025 meeting and reiterates the following decision:

- (a) That Council declines to send any delegates to the 2025 Australian Local Government Women's Association (ALGWA) NSW Annual Conference.
- (b) Writes to the ALGWA NSW Conference organisers to express concern that the event remains exclusionary to working women by failing to offer single-day or digital ticketing options. The letter requests that ALGWA NSW considers more accessible participation options in future conferences to ensure that all women, particularly those balancing work and caregiving responsibilities, can engage in professional development and contribute to the advocacy ALGWA undertakes on their behalf.

Record of Voting:

<u>For the Motion</u>: Mayor Brown and Councillors Arya, Deshpande, Han, Lara-Watson, Last, Li, Maggio and Tracey

Against the Motion: Councillors Howison, Kordrostami, Lo and Pedersen



QUESTIONS BY COUNCILLORS AS PER POLICY

1 QUESTIONS WITH NOTICE - Councillor Penny Pedersen

Question 1:

What 'on ground' works toward the Blenheim Park masterplan have begun?

Answer 1:

Works have commenced on the Biodiversity Corridor identified in the Masterplan, with native plantings undertaken along the southern boundary of the park behind 1-5 Morshead Street. Planning is underway for the expansion of the corridor to the west.

Preliminary actions aligned with the Masterplan such as selective vegetation clearing in non-contaminated areas, early bushland regeneration works, and detailed design development for future shared paths, signage, and community-use spaces have also been undertaken. Having identified contaminants on the site in 2024, Council have undertaken the following measures to ensure public health and safety, in accordance with directions from the NSW Environment Protection Authority (EPA):

- Targeted minor remediation activities.
- Additional site testing and environmental monitoring.
- Establishment of a secure exclusion zone around the park.
- A secondary exclusion zone and containment of the contaminated material stockpile.

Council is currently awaiting finalisation of the Remediation Action Plan (RAP), which is required before any further remediation or construction activities can proceed. The RAP is expected to be completed by the end of June 2025. It is anticipated that construction activities comprising contamination remediation in accordance with the RAP, clearance certification, bulk earthworks, drainage works and retaining wall works will commence in August 2025. Broader construction works involving the skate park, social hub/multi-use courts, relocation of the dog off-leash area, new regional playground, amenities building, and picnic area are expected to commence in October 2025. Commencement of works related to the Radio-Controlled Car Club, new car parking, and the reconfiguration of Blenheim Road is subject to the approval of a development application (DA). The planning documents forming the DA are currently being prepared. Council's website will be updated on a routine basis to notify the public of upcoming developments within the park.



Question 2:

Is there fox control underway at Blenheim Park?

Answer 2:

In the last 10 years there has only been one recorded fox sighting at Blenheim Park. This was reported to Council in June 2023. Blenheim Park is not currently included in the Feral Animal Control Program because of the very small number of sightings and the current focus on other higher priority sites. Residents are encouraged to report fox sightings to City of Ryde Customer Service as this information helps to determine the control locations.

Question 3:

Please show the number of staff who have left City of Ryde due to each of the following since 2021:

- left employment of their own accord;
- the number made redundant; and
- the number terminated?

Answer 3:

The number of staff who have left City of Ryde due to each of the following since 2021:

- left employment of their own accord: 382
- the number made redundant: 20
- the number terminated: 27

The current average staff turnover rate across the local government sector is approximately 18 per cent. The City of Ryde's turnover rate, at 19.9 per cent, is broadly in line with this sector-wide average. While some fluctuation is inevitable in any dynamic multi-disciplinary workforce, these figures indicate that the City's turnover is not uncharacteristic and reflects broader staffing and workforce trends affecting Councils across New South Wales and Australia.

Question 4:

How many women have left City of Ryde since 2021?

Answer 4:

The number of women who have left City of Ryde since 2021 is 176.



Question 5:

How many fully electric (not including Hybrid) vehicles did Council own on 1 June 2025, compared to December 2021?

Answer 5:

In December 2021, Council owned two (2) fully electric vehicles. This has doubled to four (4) on 1 June 2025.

2 QUESTIONS WITH NOTICE - Councillor Lyndal Howison

Question 1:

How many inquiries were made to the City of Ryde's Customer Service Centre about lighting in parks in the past 5 years?

Answer 1:

The total number of enquiries about lighting in parks over the last five (5) years is 282.

Question 2:

Which parks were referred to in these inquiries?

Answer 2:

The Park locations were: Anderson Park, Ann Thorn Park, Anzac Park, Banjo Paterson Park, Bill Mitchell Park, Blenheim Park, Booth Reserve, Boyla Reserve, Brush Farm Park, Carara Reserve, Cecil Park, Charity Creek Cascades Park, Christie Park, Darvall Park, Denistone Park, Dunbar Park, Eastwood Park, ELS Hall, Flinders Park, Fontenoy Park, Greenwood Park, Heatly Reserve, Helene Park, Lachlan's Line Park, Lardelli Park, Liberty Park, Lions Park, Marsfield Park, Maze Park, Meadowbank Park, Memorial Park, Midgee Reserve, Miriam Park, Monash Park, Morrison Bay Park, Morshead Park, North Ryde Park, Pembroke Park, Pidding Park, Pioneer Park, Ryde Park, Santa Rosa Park, Symon's Reserve, Tindarra Reserve, Trim Place, Tuckwell Park, Waterloo Park, West Denistone Park, Westminster Park and Wilga Park.

Question 3:

Does the Council's customer service database record the age and gender of the customers who have made these inquiries and if so, can this data be included in the response above.



Answer 3:

Council does not currently collect personal information such as age and gender when compiling Request Reports.

CONFIDENTIAL COUNCIL REPORT

18 REQUEST FOR TENDER - CANCELLATION OF COR-RFT-04/24 AND COR-RFT-05/24

Note: This Item was dealt with earlier in the Meeting as detailed in these Minutes.

The meeting closed at 7.57pm.

CONFIRMED THIS 22ND DAY OF JULY 2025

Chairperson