

# Council of the City of Ryde ("Council") "Home Assessment Competition" 2021/22 – Terms and Conditions

#### **How to Enter**

Applications for the Home Assessment Competition 2021/2022 **(HAC)** promotion closes at 11:59pm AEST on Monday, 31 January 2022. Any applications received from 1 February 2022 will be included in the 2022/2023 prize draw.

## The following terms and conditions apply:

- 1. The Promoter is the Council of the City of Ryde of North Ryde Office Binary Centre, Building 0, Level 1, 3 Richardson Place, North Ryde 2113 ("Promoter").
- 2. Entry into the HAC promotion is open to residents of the City of Ryde, who are eighteen (18) years of age or older and are the registered proprietor or occupier of the premises reported in the application. A person is also an occupier of the premises, if he or she occupies the premises pursuant to a lease agreement.
- 3. A person who leases a premises must obtain the written consent of the registered proprietor prior to participating in the HAC promotion.
- 4. Only one (1) entry per person per household is permitted.
- 5. To be eligible, entrants must complete the HAC application and undertake a home sustainability assessment (as conducted by the Promoter's Project Officer).
- 6. Employees of The Promoter are eligible to enter for a free home sustainability assessment but are not eligible for the prize draw.
- 7. Failing to complete the application in full or obtain a home assessment to be undertaken by the Promoter will void the entry.
- 8. Submission of entry form to the Promoter (hard copy or online) is deemed acceptance of these terms and conditions.
- 9. The home assessment will be completed by the Promoter's Home Waste & Sustainability Project Officer who will either visit the entrant's home to conduct a visual sustainability assessment or conduct a remote consultation via an online survey and/or phone. No products or services will be sold to the entrant and the assessment will take approximately 60 minutes.
- 10. There will be a total of three (3) prize winners. Each prize consists of a total value of \$1,500.00. Total prize pool of \$4,500.00 for the three (3) prizes, (including GST & any other incurred costs associated such as installation, quotations, servicing).
- 11. Entrants may purchase as many environmentally beneficial/ sustainable prizes to a total of \$1,500.00, including GST, subject to clause 14 of the terms and conditions.



- 12. Entrants are welcome to spend above \$1,500.00 on products or services of eco improvement. However, the Promoter will only pay for a prize total of \$1500.00 Inclusive of GST. All other expenses or liability is assumed solely by the entrants.
- 13. Residents are required to submit a total of <u>no less than three (3) quotations</u> to the Promoter for acceptance before the Promoter will pay the prize. Residents cannot claim previous purchases. i.e. goods and services purchased before the Commencement Date.
- 14. Goods or services must demonstrate an Environmental Benefit to the premises as approved by the Promoter (Council). Goods and services not deemed to provide an Environmental Benefit will not be approved for purchase. Products which are eligible include:
  - (a) Water tanks; Garden or Grey water
  - (b) Sustainable garden landscaping;
  - (c) Eco lighting upgrades;
  - (d) Solar panels;
  - (e) Heat pump/ Solar hot water;
  - (f) Insulation batts; and
  - (g) Other items accepted must seek prior approval by the Promoter.
- 15. The Promoter accepts no responsibility on behalf of chosen products or services and has no affiliation with any company. Selected prizes are chosen at the discretion of the Resident. Residents are to seek suppliers, quotations and communicate directly with supplier. The Promoter has no involvement in the selection, procurement or installation of goods or services and shall not be held liable for any claims or damages which may arise from chosen products or services.
- 16. Residents are to pay in full for chosen goods, services and installation and the Promoter (once approved) will reimburse the resident to a total value of \$1,500.00, including GST. Where a resident experiences financial hardship, residents may contact the Promoter to discuss options for payment of goods or services prior to engaging any supplier for works.
- 17. The prize will be drawn from eligible entrants during the week commencing Monday 30 May 2022 at 3 Richardson PI, North Ryde, NSW with the winner notified via personal contact information as provided on the HAC application form. Information on how to redeem a prize will also be given to the winners, inclusive of a copy of the Terms and Conditions of the HAC.
- 18. All quotations must be formally submitted, in writing, and approved by the Promoter before purchase. Residents have six (6) months from the date of the competition draw to redeem their prize in total. No prize collection or quotations will be accepted after the specified period, unless prior written request by the applicant and approval by the Promoter.



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- 19. The prize must be taken as offered. The prize or any unused portion of the prize, is not transferable and cannot be redeemed as cash. The prize is not valid in conjunction with any other offer.
- 20. By accepting the prize draw, the winner consents to their name being published as winner of the prize draw and to participate in any publicity accompanying or resulting from this competition in printed and/or online formats.
- 21. If the prize is not claimed within fourteen (14) days of the prize draw, the relevant winner's entry will be deemed invalid and the Promoter will conduct an unclaimed Prize draw. Should an unclaimed Prize draw be necessary, the winner of the unclaimed Prize draw will be notified via personal information as supplied on application entry form.
- 22. The prize winners agree to allow the Promoter to visit the home (as nominated on the application form) to inspect the product installation or to conduct a remote inspection (e.g. via video conference).
- 23. The judge's decision is final and no correspondence will be entered into after the closure of the competition.
- 24. If the prize is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value, subject to State Regulation.
- 25. The Promoter will not be responsible for any entries that are not received for any reason, by the closing date and time, whether lost, delayed, corrupted or otherwise, and whether or not due to any technical difficulties or malfunctions.
- 26. Failure to comply and sign the Terms and Conditions will result in the prize award to be void to the household and the next prize draw to occur for another Resident.

#### **Definitions**

"Participant" means any City of Ryde household entrant completing the application for the HAC.

"Promoter" means the Council of the North Ryde Office Binary Centre, Building 0, Level 1, 3 Richardson Place, North Ryde 2112.

"Premises" means the property the subject of the application or competition.

"Environmental Benefit" demonstrates opportunity to reduce carbon output through installation of goods or to provide environmental natural enhancement reducing reliance on natural resources.



I,agree to the terms and conditions of the HAC and agree that by signing I will adhere to these to claim my prize of \$1,500.00. Failing to do so, I agree this will result in my prize being void.
Signature:
Date:

### **Contact Council Officer:**

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