

Meeting Date: Tuesday 24 May 2022
Location: Council Chambers, Level 1A, 1 Pope Street, Ryde and Online
Time: 6.00pm

ATTACHMENTS FOR COUNCIL MEETING

Item

5 ADOPTION OF ANZAC PARK MASTERPLAN

Attachment 5 Anzac Park draft Masterplan - Stage 2 Community
Consultation Report - March 2022

ANZAC PARK

Draft Masterplan



STAGE 2

COMMUNITY CONSULTATION REPORT
MARCH 2022



CITY OF RYDE | Anzac Park Draft Masterplan – Stage 2
Community Consultation Report
March 2022 © City of Ryde

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ANZAC PARK DRAFT MASTERPLAN

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Executive Summary



Located in West Ryde, Anzac Park currently includes an Anzac memorial, flagpoles, gardens, a district-level playground, lighting, seating, BBQs, shade structures and an amenities building.

City of Ryde's Community Engagement team conducted the Stage 2 community consultation process to gather feedback from the community on the draft Masterplan design for Anzac Park. The draft Masterplan includes an improved pathway network; new seating, picnic and BBQ facilities; new fitness and seniors exercise equipment; new table tennis table; new amenities building; more trees and other general park improvements. The plans retain the existing playground and Anzac memorial.

Stage 2 community consultation was conducted from 1 February to 27 February 2022 during which the community could provide comment and suggestions via an online interactive map or community drop-in sessions with Council staff. This was promoted through City of Ryde's Have Your Say website, flyers to surrounding residents, an eNewsletter to stakeholders, other Council eNewsletters to the community, signage in the park, a post on Council's social media page and an advertisement in the local newspaper.

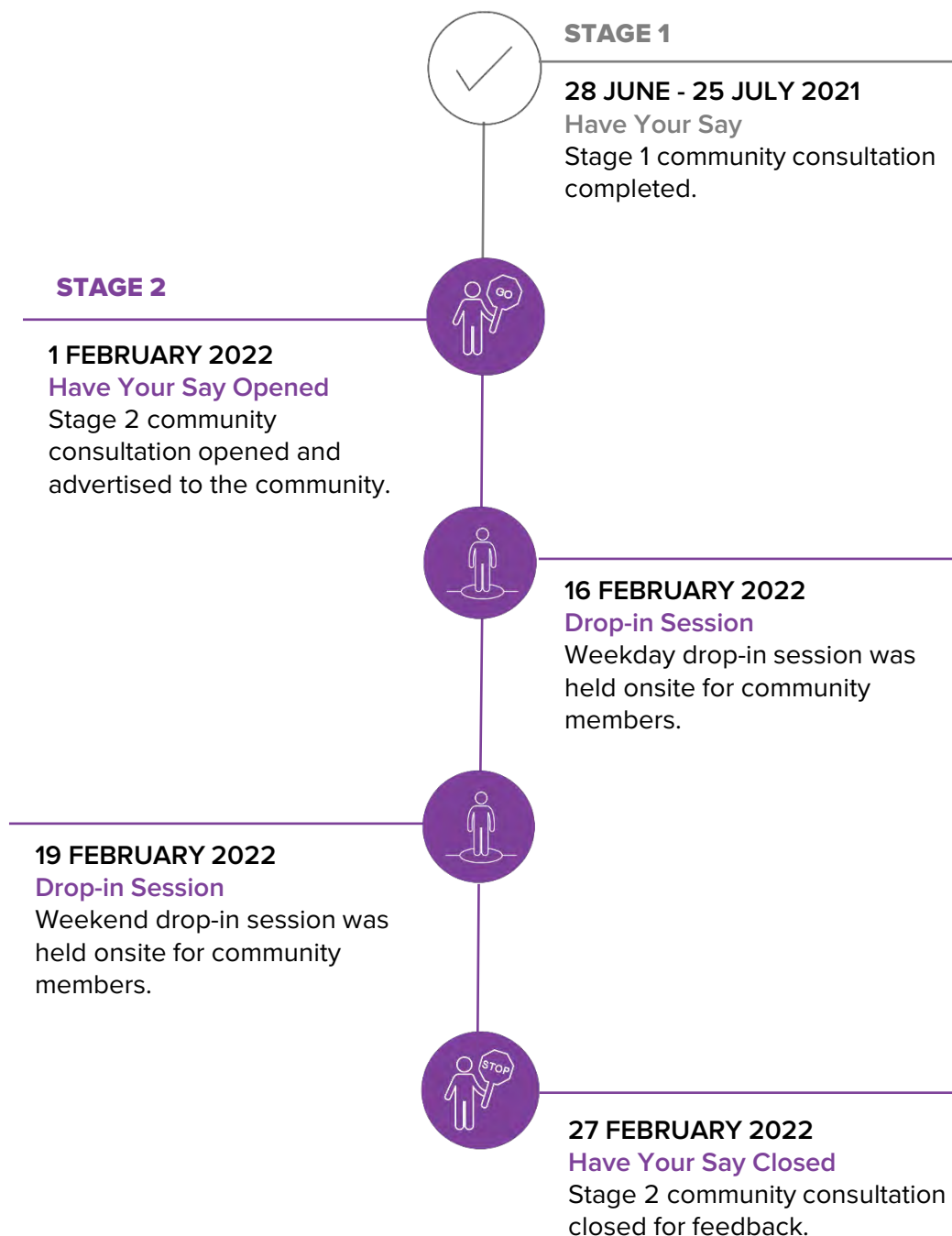
In total 60 community members provided 197 comments with 102 comments from the drop-in sessions, 89 comments from the online interactive map and 6 email submissions.

Through the Stage 2 community consultation respondents expressed the importance of retaining open grass space throughout the park and not overfilling the park with facilities and pathways. Favourable comments were received for the existing playground, exercise equipment and table tennis facilities. Comments also noted the need for shade and seating and provided suggestions regarding traffic, parking and pedestrian safety.

The feedback from this Stage 2 community consultation will be used to inform the final Masterplan for Anzac Park which will be reported to Council for adoption in mid-2022.

ANZAC PARK DRAFT MASTERPLAN

Community Consultation Timeline



ANZAC PARK DRAFT MASTERPLAN

Community Consultation Methodology



Date	Tool	Stakeholders	Overview	Engagement
Tue 1 Feb to Sun 27 Feb 2022	Have Your Say Website	Website users	A project webpage with background information, online interactive map and project updates.	402 page views and 340 unique visits
Tue 1 Feb to Sun 27 Feb 2022	Social Pinpoint	Website users	An online interactive map where stakeholders can provide comments and suggestions on the draft design. This was accessed through Council's Have Your Say webpage.	25 online respondents 89 online comments
Tue 1 Feb to Sun 27 Feb 2022	Park Signage	Anzac Park users	Park signage was placed to promote the project and feedback opportunities for park users and interested stakeholders.	6 signs at entry points of the park
Tue 1 Feb 2022	A4 Flyer	Surrounding residents – adjacent to park (500m radius)	An A4 flyer was letterbox dropped to promote the project and feedback opportunities for surrounding local residents.	2,876 flyers approximately
Tue 1 Feb 2022	Have Your Say eNewsletter	Internal and external stakeholders, community groups, submitters to Stage 1 Anzac Park	A targeted eNewsletter was sent to relevant community stakeholders to provide an opportunity to give their feedback.	173 eNewsletters distributed 105 eNewsletters opened
Wed 9 Feb to Fri 18 Feb 2022	Facebook Ad	Online Facebook users	Social media advertisement to promote the project and feedback opportunities for all stakeholders.	9,774 users reached 489 users engaged

ANZAC PARK DRAFT MASTERPLAN

Community Consultation Methodology



Date	Tool	Stakeholders	Overview	Engagement
Wed 2, 9, 16 & 23 Feb 2022	Open community consultations advertisement in The Weekly Times	Newspaper subscribers	Newspaper advertisement to promote the project and consultation opportunities for all stakeholders.	38,000 total print readership
Fri 25 Feb 2022	Open community consultations listing in Your City News eNewsletter	Your City News subscribers	Listed in City News open community consultations section to promote the project and consultation opportunities for all stakeholders.	3,200 eNewsletters distributed 1320 eNewsletters opened
Wed 16 Feb 2022	Advertisement in Smarter Cleaner Greener eNewsletter	Smarter Cleaner Greener subscribers	ENewsletter advertisement to promote the project and consultation opportunities for all stakeholders.	3,265 eNewsletters distributed 1,176 eNewsletters opened
Wed 16 & Sat 19 Feb 2022	Community drop-in sessions	All interested stakeholders	One weekday and one weekend casual drop-in session for stakeholders to have one-on-one time with the project team to ask any questions and provide their comments.	29 attendees 102 comments received
Tue 1 Feb to Sun 27 Feb 2022	Information phone line and email	All Stakeholders	The City of Ryde main phone and email address was provided for the project and was open for feedback from the community.	6 written submissions received

ANZAC PARK DRAFT MASTERPLAN

Community Consultation Results



89

SOCIAL

PINPOINT COMMENTS



6

EMAIL

SUBMISSIONS



102

DROP IN

COMMENTS



GREEN SPACE, SEATING AND SHADE



The importance of retaining **open grassed space** was noted by many comments, including not overfilling the park with facilities and pathways. Comments also noted keeping/planting **additional trees**, particularly natives.

The need for additional **seating** was noted, as well as positive comments regarding the terrace seating/ amphitheatre. Picnic tables were also favoured, however with shade. The importance of **shade** in other areas was also noted, including the playground.

PARK AND RECREATION FACILITIES



The current **playground** received positive comments as well as suggestions for additional equipment and to move other users/facilities away from the playground.

The proposed **exercise equipment** and **table tennis** facilities received positive comments, however some comments suggested alternative locations within the park for exercise equipment. Positive comments were also received regarding the event and food/cafe facilities.

ACCESS AND OTHER SUGGESTIONS



Comments indicated that **additional pathways** were typically not favoured throughout the park. **Parking, pedestrian and traffic safety** considerations were also highlighted, including a raised pedestrian crossing, traffic calming measures and fencing the park/playground.

Other suggestions included ANZAC/history considerations, make upgrades to other parks instead, requests for additional design information, better security/lighting and adequate bins and maintenance.

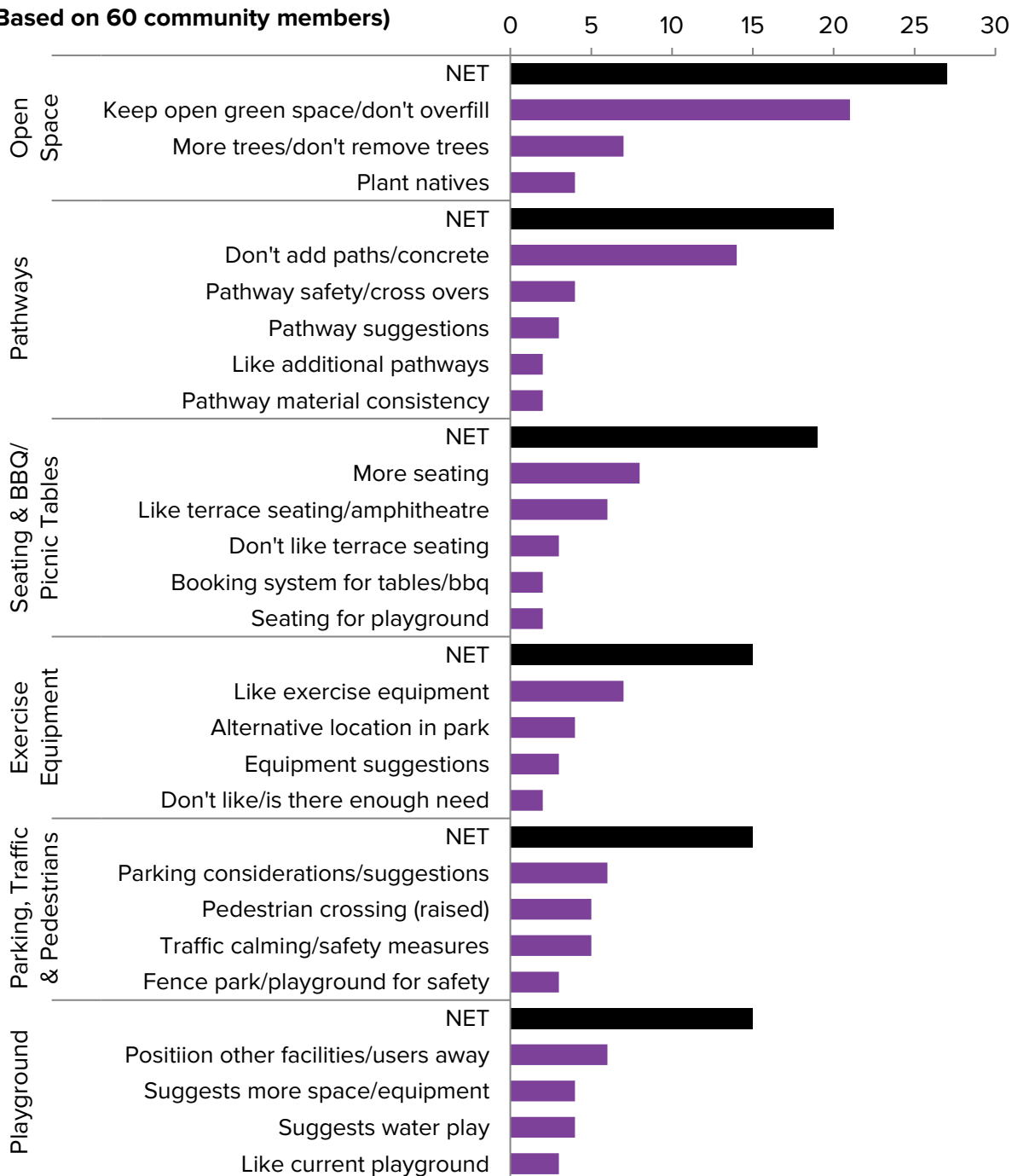
ANZAC PARK DRAFT MASTERPLAN

Community Consultation Results



FEEDBACK ON ANZAC MASTERPLAN:

(Based on 60 community members)



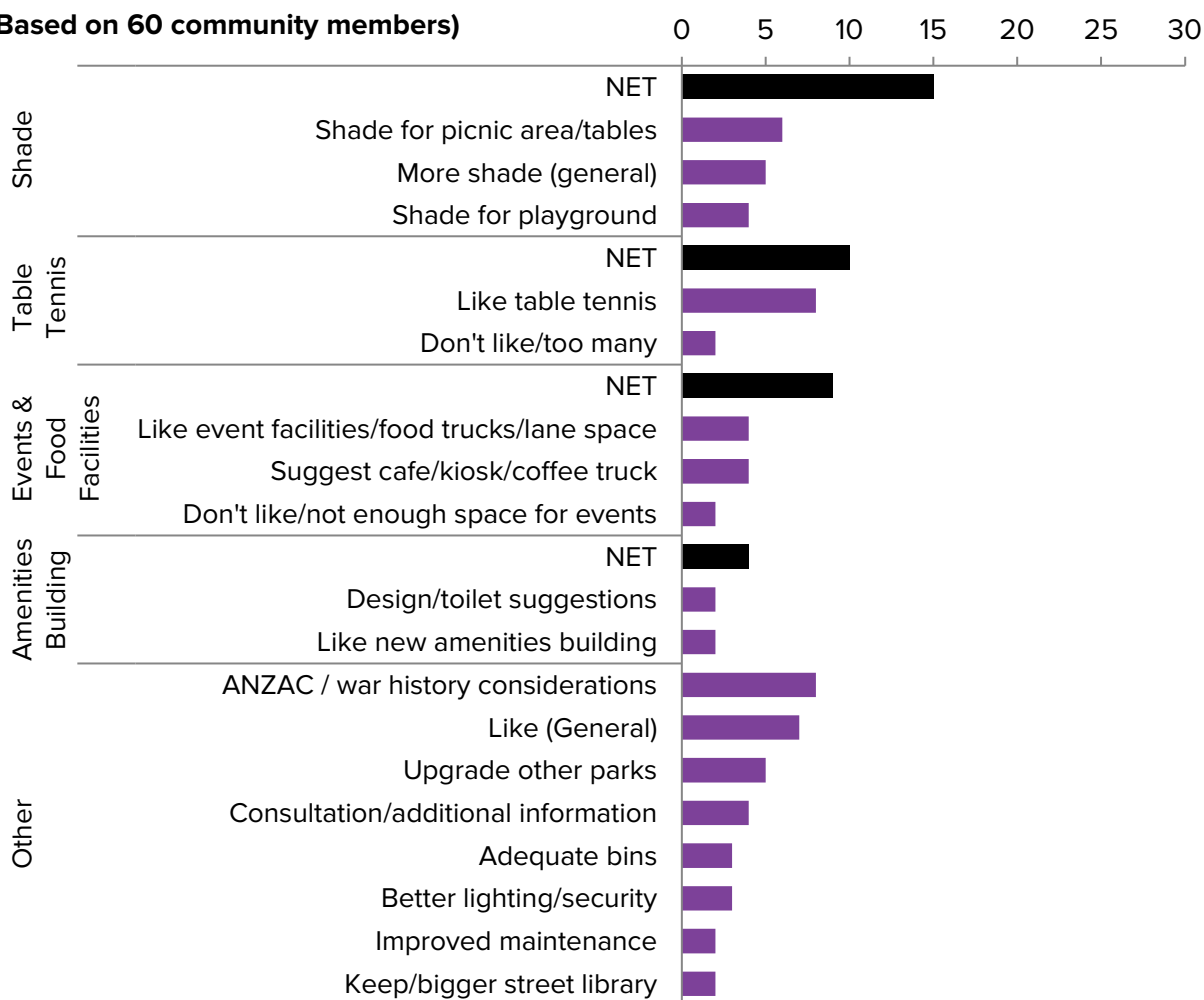
ANZAC PARK DRAFT MASTERPLAN

Community Consultation Results



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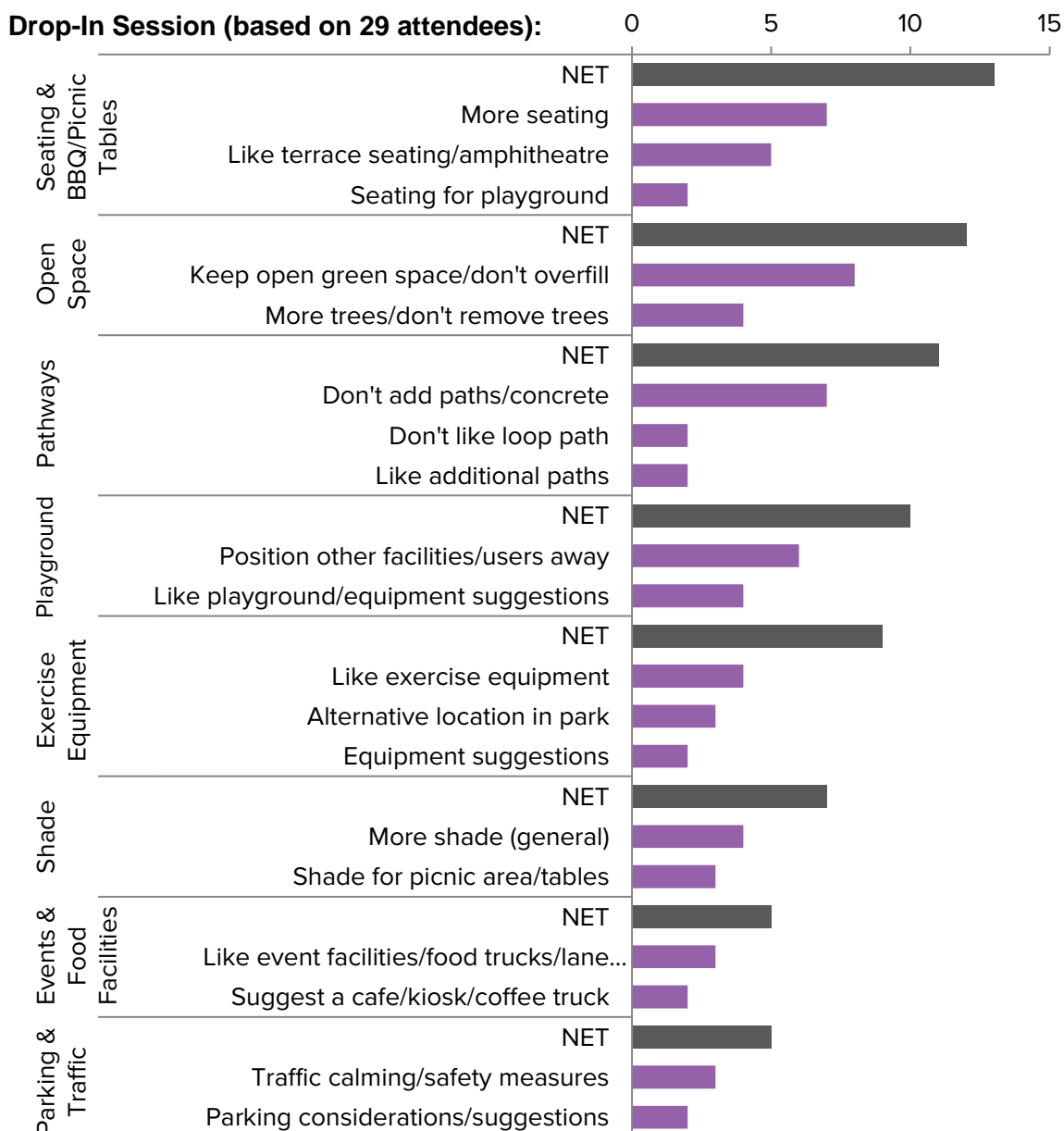


ANZAC PARK DRAFT MASTERPLAN

Community Consultation Results



FEEDBACK ON ANZAC MASTERPLAN, BY SOURCE

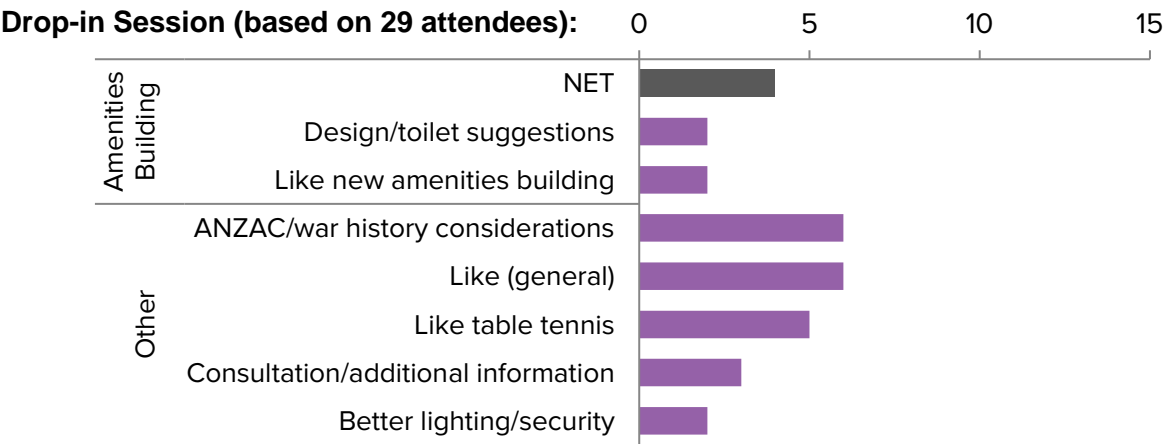


ANZAC PARK DRAFT MASTERPLAN

Community Consultation Results



FEEDBACK ON ANZAC MASTERPLAN, BY SOURCE



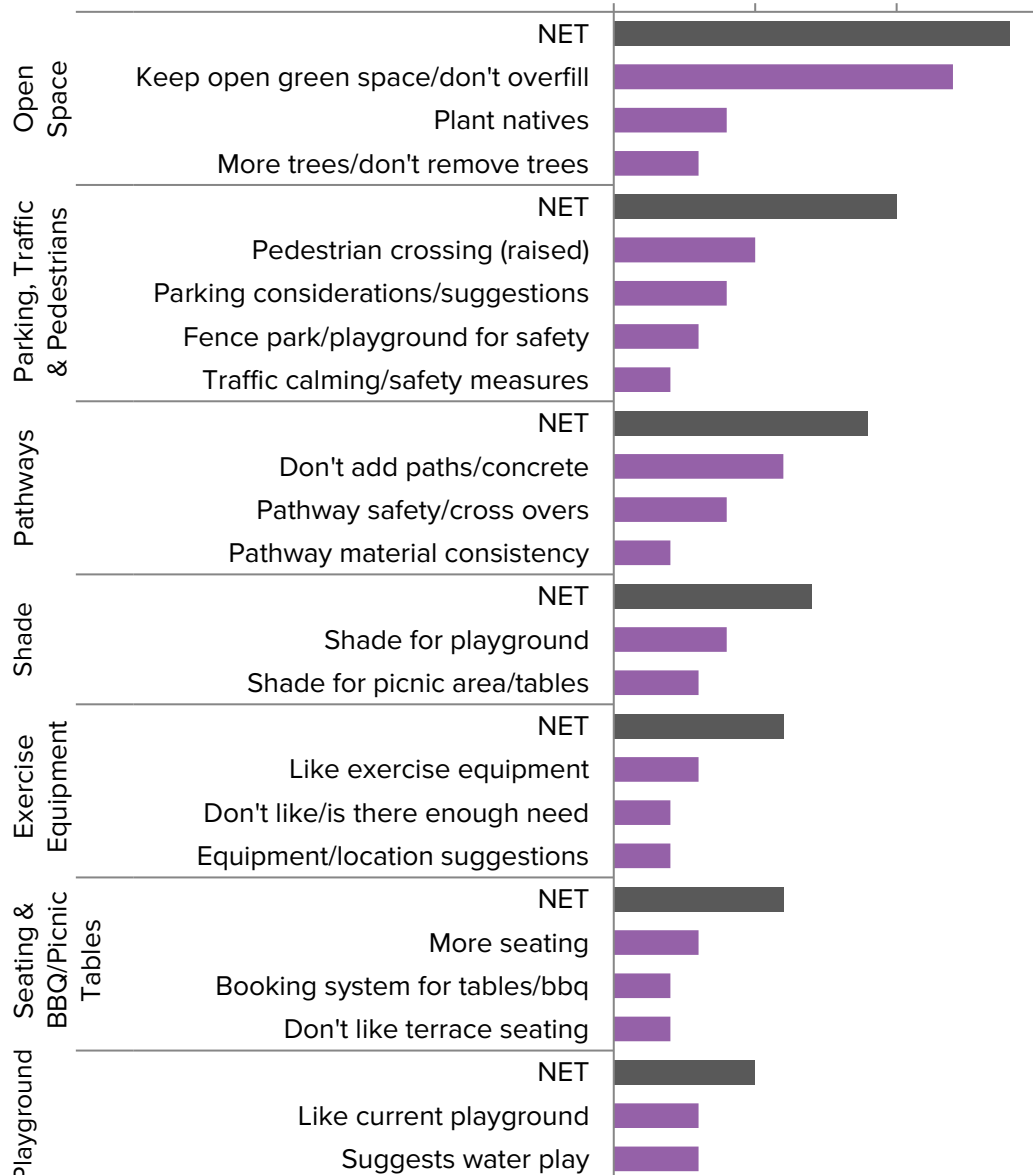
ANZAC PARK DRAFT MASTERPLAN

Community Consultation Results



FEEDBACK ON ANZAC MASTERPLAN, BY SOURCE

Social Pinpoint (based on 25 respondents): 0 5 10 15



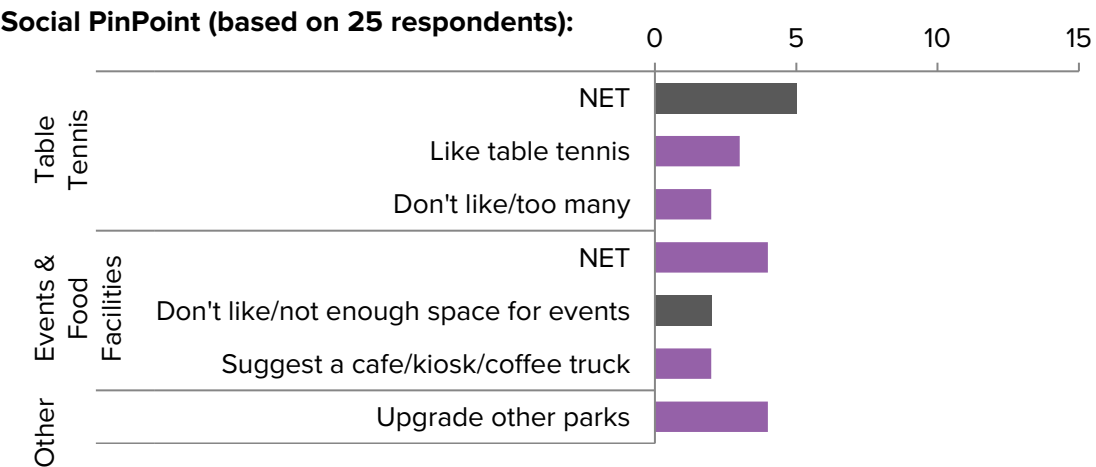
ANZAC PARK DRAFT MASTERPLAN

Community Consultation Results

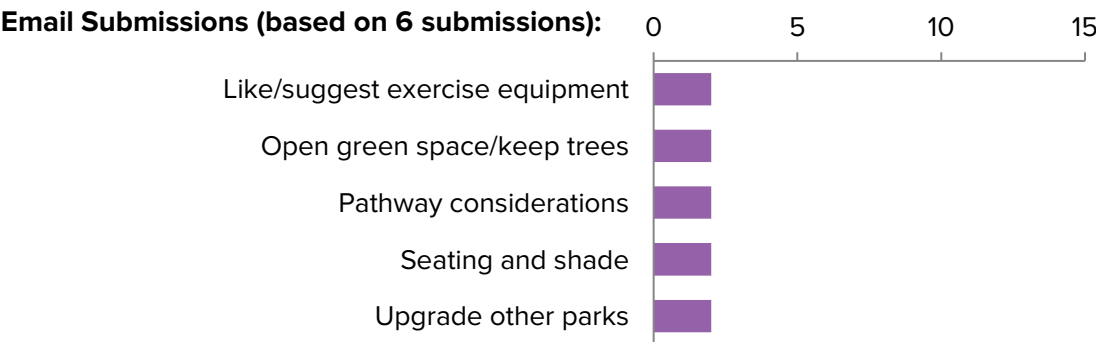


FEEDBACK ON ANZAC MASTERPLAN, BY SOURCE

Social PinPoint (based on 25 respondents):



Email Submissions (based on 6 submissions):



ANZAC PARK DRAFT MASTERPLAN


Appendices

HAVE YOUR SAY WEBSITE

Select Language | +

Anzac Park Draft Masterplan

Consultation closed on 27 February 2022







Last year the City of Ryde asked for your ideas and suggestions about the current and future use of Anzac Park.

Based on your feedback we have created a draft Masterplan for Anzac Park. The draft plans include an improved pathway network, new seating, picnic and BBQ facilities, new trees and sensors, exercise equipment, new table tennis tables, new amenities building, more trees and other general park improvements. The plans retain the existing playground and Anzac memorial.

We would like to hear your feedback on the draft Masterplan for Anzac Park.

CONCEPT IMAGES



Timeline

Anzac Park Draft Masterplan Drop-in Session

16 February 2022 to 19 February 2022

Related Information

Anzac Park Draft Masterplan Report

PDF 10MB

Anzac Park Draft Masterplan Concept Design

PDF 10MB

Complete the Interactive Map

Anzac Park draft Masterplan Interactive Map

Contact Us

If you require more information about the Anzac Park draft Masterplan please call Customer Service on 0952 8222 or email cityofryde@ryde.nsw.gov.au

If you require translating assistance, you may call the Translating and Interpreting Service on 131 450 and ask for an interpreter to contact Council for you.

WHY IS A MASTERPLAN NEEDED?

Council delivers a wide range of sport and recreation services through a network of regional, district, neighbourhood and local open spaces, parklands, sportsgrounds and facilities.

While the network has served the community well for many years, Council recognises that within the context of a rapidly growing and changing area, the roles and functions of our parks and facilities need to be reviewed and updated to meet the community's needs.

This Masterplan is being prepared in response to previous [Council resolution \(September 2019\)](#).

Latest Updates

Have Your Say

Post Have Your Say

You can Have Your Say on the Anzac Park draft Masterplan a number of ways including the online interactive map below, written submission or at one of our community drop-in sessions.

Provide Feedback via the Interactive Map

Click the link below for the interactive map to tell us what your favourite features of the draft Masterplan are and any changes you would like to see. If you are unable to fill in this map, please contact Council's Customer Service team on 0952 8222, who will assist you over the phone.

Submissions will be received up until **Sunday 27 February 2022**.

Click here to complete the interactive map.

Drop-in Sessions

You're invited to come and meet with Council's Project Team, ask any questions you may have and provide your feedback.

Where

Anzac Park (corner Anzac Ave and Herbert St), West Ryde

When

Wednesday 16 February 2022

Time

Any time between 4:00pm - 6:00pm

When

Saturday 19 February 2022

Time

Any time between 10:00am - Noon

Please note, these drop-in sessions will be managed in accordance with COVID-19 requirements.

Written Submissions

Written submissions must be clearly marked as 'Anzac Park draft Masterplan'. All submissions must be received by **Sunday 27 February 2022**.

Email

cityofryde@ryde.nsw.gov.au


Post

City of Ryde, Locked Bag 2080, North Ryde NSW 1610

Privacy Statement

Personal information collected from you (including responses to forms and surveys) is held and used by Council under the provisions of the Privacy and Personal Information Protection Act 1998. The supply of information is voluntary, however if you cannot provide, or do not wish to provide the information sought, Council may be unable to process your application or request, or consider your submission. Please note that the exchange of information between the public and Council may be accessed by others and could be made publicly available under the Government Information Public Access Act 2009 (GIPA). If you require further information please contact Council's Customer Service Centre on 0952 8222.


Last updated on 1 March 2022


 City of Ryde


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Appendices (continued)





City of Ryde





Anzac Park Draft Masterplan



Last year the City of Ryde asked for your ideas and suggestions about the current and future use of Anzac Park.

Based on your feedback we have created a draft Masterplan for Anzac Park. The draft plans include an improved pathway network; new seating, picnic and BBQ facilities; new fitness and seniors exercise equipment; new table tennis tables; new amenities building; more trees and other general park improvements. The plans retain the existing playground and Anzac memorial.

We would like to hear your feedback on the draft Masterplan for Anzac Park.

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Council delivers a wide range of sport and recreation services through a network of regional, district, neighbourhood and local open spaces, parklands, sportsgrounds and facilities.

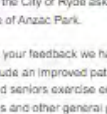
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Have Your Say

You can Have Your Say on the Anzac Park draft Masterplan in a number of ways including online, by written submission or at one of our community drop-in sessions.

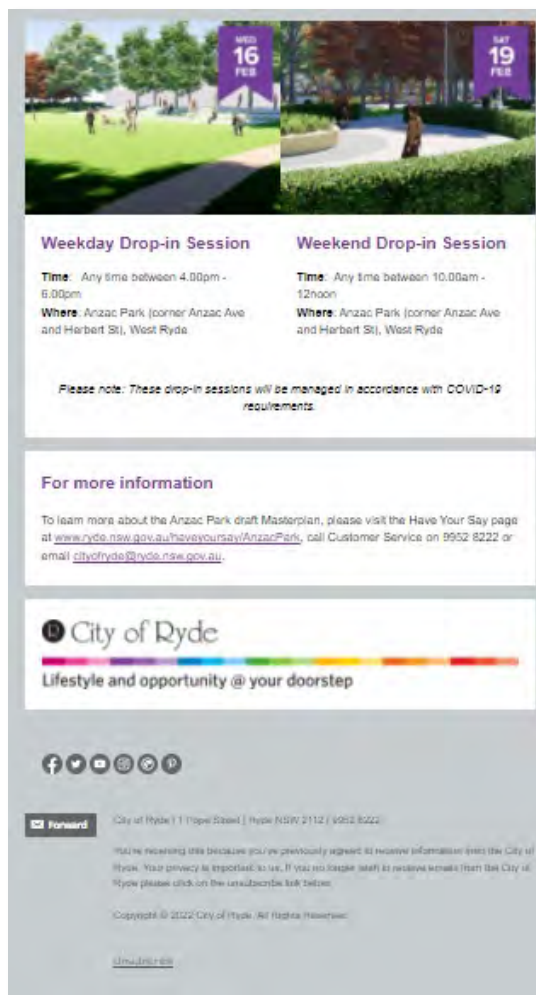
[View the Have Your Say page](#)



Interactive Map

Use the interactive map to tell us what your favourite features are in draft Masterplan and any changes you would like to see. The map will be available online until 11.59pm **Sunday 27 February 2022**.

[Provide feedback via the interactive map](#)



Appendices (continued)



Last year the City of Ryde asked for your ideas and suggestions about the current and future use of Anzac Park.

Based on your feedback we have created a draft Masterplan for Anzac Park. The draft plans include an improved pathway network, new seating, picnic and BBQ facilities, new fitness and seniors exercise equipment, new table tennis tables; new amenities building; more trees and other general park improvements. The plans retain the existing playground and Anzac memorial.

We would like to hear your feedback on the draft Masterplan for Anzac Park.

How do I give my feedback?

You can Have Your Say on the Anzac Park draft Masterplan in a number of ways including:

- Online**
Via the interactive map at www.ryde.nsw.gov.au/haveyoursay/AnzacPark
or use the QR code cityofryde.nsw.gov.au
City of Ryde, Locked Bag 2069, North Ryde, NSW 1670
- Email Post**

Written submissions must be clearly marked 'Anzac Park Draft Masterplan'.

Submissions must be received by **Sunday 27 February 2022.**

Scan the QR code to Have Your Say

한국어
中文
Translation Assistance

[illegible]

Flyer distribution area



ANZAC PARK DRAFT MASTERPLAN

Appendices (continued)



PARK SIGNAGE

ANZAC PARK DRAFT MASTERPLAN



Last year the City of Ryde asked for your ideas and suggestions about the current and future use of Anzac Park.

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HAVE
YOUR
SAY

How do I give my feedback?

You can Have Your Say on the Anzac Park draft Masterplan in a number of ways including:

- Online** Via the interactive map at www.ryde.nsw.gov.au/haveyoursay/AnzacPark or scan the QR code.
- Email** cityofryde@ryde.nsw.gov.au
- Post** City of Ryde, Locked Bag 2069, North Ryde NSW 1670
- Written submissions must be clearly marked 'Anzac Park draft Masterplan'.
- Submissions must be received by **Sunday 27 February 2022**.



Scan the QR code to Have Your Say



한국어
中文
Translation
Assistance


LET'S
TALK

Drop-In Sessions

You're invited to discuss the project with Council's Project Team, ask any questions you may have and provide your feedback.

- Where** Anzac Park (corner Anzac Ave and Herbert St), West Ryde
- When** Wednesday 16 February 2022 **Time** Any time between 4.00 – 6.00pm
- When** Saturday 19 February 2022 **Time** Any time between 10.00am – 12 noon

Please note: These drop-in sessions will be managed in accordance with COVID-19 requirements.

 City of Ryde

For more information

Visit www.ryde.nsw.gov.au/haveyoursay/AnzacPark

Call Customer Service on 9952 8222 or
email cityofryde@ryde.nsw.gov.au

ANZAC PARK DRAFT MASTERPLAN

Appendices (continued)



NEWSPAPER AD - OPEN COMMUNITY CONSULTATIONS THE WEEKLY TIMES

HAVE YOUR SAY

OPEN COMMUNITY CONSULTATIONS

You are invited to have your say about documents, projects and proposals that are currently on public exhibition, or provide feedback on services and concerns that affect the community.

- Anzac Park Draft Masterplan (Closing 27 February 2022)
- LH Waud Field, Meadowbank Park Synthetic Turf and Sports Lighting (Closing 27 February 2022)
- Local Planning Panel – Community Representatives | Expression of Interest (Closing 20 March 2022)
- Memorial Park Dog Off-Leash Trial (Closing 30 June 2022)
- Disc Golf Trial – North Ryde Common (Closing 30 June 2022)
- Dragon Boat Club – Boat Storage Trial (Closing 11 December 2022)

Want to find out more?

To find out more about one of the above projects or for information on how to provide feedback, please visit www.ryde.nsw.gov.au/haveyoursay or call Customer Service on 9952 8222.

ANZAC PARK DRAFT MASTERPLAN

Appendices (continued)



ENEWSLETTER ADS – OPEN COMMUNITY CONSULTATIONS YOUR CITY NEWS

Have Your Say

On Exhibition

You are invited to have your say about documents, projects and proposals that are currently on public exhibition, or provide feedback on services and concerns that affect the community.

LH WAUD FIELD, MEADOWBANK PARK – SYNTHETIC TURF AND SPORTS LIGHTING (CLOSES 27 FEB)

ANZAC PARK DRAFT MASTERPLAN (CLOSES 27 FEB)

LOCAL PLANNING PANEL – COMMUNITY REPRESENTATIVES | EXPRESSION OF INTEREST (CLOSES 20 MAR)

MEMORIAL PARK DOG OFF-LEASH TRIAL (CLOSES 30 JUN)

DISC GOLF TRIAL – NORTH RYDE COMMON (CLOSES 30 JUN)

DRAGON BOAT CLUB – BOAT STORAGE TRIAL (CLOSES 11 DEC)

IMMUNISATION CLINIC CUSTOMER EXPERIENCE SURVEY

TRAFFIC AND PARKING AROUND SCHOOLS

SMARTER CLEANER GREENER

Have Your Say



Anzac Park Draft Masterplan

The City of Ryde has created a draft Masterplan for Anzac Park in West Ryde. The draft plan includes improved pathway network; new seating, picnic and BBQ facilities; new fitness and seniors exercise equipment; new table tennis tables; new amenities building; more trees and other general park improvements. The plan retains the existing playground and the Anzac memorial.

We would like to hear your feedback on the draft Masterplan for Anzac Park. Submissions close **Sunday 27 February 2022**.


HAVE YOUR
SAY

ANZAC PARK DRAFT MASTERPLAN

Appendices (continued)



FACEBOOK AD



City of Ryde

Published by Meltwater Engage

9 February at 10:01

DRAFT MASTERPLAN FOR ANZAC PARK

HAVE YOUR SAY > <https://bit.ly/3HAFTC0>


Last year we asked for your ideas and suggestions about the current and future use of Anzac Park. Based on your feedback we have created a draft Masterplan for Anzac Park.

The draft plans include:

- An improved pathway network
- New seating, picnic and BBQ facilities
- New fitness and seniors exercise equipment
- New table tennis tables
- New amenities building
- More trees and other general park improvements.

The plans retain the existing playground and Anzac memorial.

We would like to hear your feedback on the draft Anzac Park Masterplan by Sunday 27 February.



City of Ryde

Government organisation

Learn More

ANZAC PARK DRAFT MASTERPLAN

Appendices (continued)

SOCIAL PIN-POINT RESULTS

