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CITY OF RYDE RECEIVES INTERNATIONAL IT AWARD

An innovative information case management system that has cut paper usage and is streamlining the way data is captured by the City of Ryde has been selected from 17,000 submissions as a finalist in a prestigious international IT awards program.

The City of Ryde's Information & Compliance Manager, Linda Shave, who headed the development team, will accept the Laureate Medal at the Computerworld Information Technology Awards in Washington DC next month for the '*eTrim Enterprise-wide Information Management Solution*' case study.

eTrim was developed internally using HP TRIM, an electronic document and records management application. It has led to a system that provides staff with an integrated digital view of all Council's records which means people no longer have to wade through paper files to access information. It has also resulted in an 80 percent paperless environment.

City of Ryde General Manager, John Neish, said: "The staff should be congratulated for this innovative solution to a very complex record keeping system. We now look forward to developing it further and to delivering a new range of online services and more customer friendly online assistance."

The Awards are one of the most coveted prizes in international IT. It is believed that this is first time an Australian government authority has received one.

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