

## City of Ryde “Food Scraps Recycling Service Have Your Say Prize Draw” Competition - Terms and Conditions

### The following terms and conditions apply:

1. The “Food Scraps Recycling Service Have Your Say” competition commences at 8.00am Australian Eastern Standard Time (AEST) on Wednesday 3 May 2023 and closes at 11.59pm AEST on Thursday 8 June 2023.
2. The Promoter is the City of Ryde of 3 Richardson Place, North Ryde NSW 2113, ABN number 81 621 292 610.
3. Entry into the promotion is open to residents of NSW, Australia who are 18 years or older.
4. Employees, contractors and councillors of the Promoter may respond to the online survey; however, they are not eligible for the prize draw associated with this promotion.
5. Only one entry per person is permitted.
6. To be eligible, participants must submit and complete the Food Scraps Recycling Service survey hosted by City of Ryde, [www.surveymonkey.com/r/FoodScrapsRecycling](http://www.surveymonkey.com/r/FoodScrapsRecycling)
7. Written Submissions will not be deemed an eligible entry.
8. Once submitted, the entrant cannot alter or delete the entry.
9. Participation in the Promotion by completing the above step is deemed acceptance of these terms and conditions.
10. Participants who do not provide a valid Australian telephone number/email and their name will have their entry voided.
11. In the event that an entrant's contact details change during the competition period, it is the entrant's responsibility to notify the Promoter.
12. The prize draw is open to all qualifying entrants who submit a completed the survey between 8.00am Australian Eastern Standard Time (AEST) on Wednesday 3 May 2023 and 11.59pm AEST on Thursday 8 June 2023. No purchase is necessary.
13. All entries become the property of the promoter.
14. The winners will be drawn at random from eligible participants on Tuesday 13 June 2023 at Building 0, Level 1, 3 Richardson Place, North Ryde NSW 2113.
15. The competition is a game of chance. From the entries, thirty (30) respondents will be randomly selected to win one (1) of thirty (30) \$20 Top Ryde City vouchers.
16. The total prize pool is worth \$600.
17. The winners will be notified within two (2) working days of the draw taking place by telephone/email and will be provided with details of how to redeem the prize.
18. The winning entries may be published in City of Ryde documents and on City of Ryde social media channels. They may also be published on the [ryde.nsw.gov.au](http://ryde.nsw.gov.au) website and in local press.
19. By entering the prize draw, the winners consent to their name being published and to participate in any publicity accompanying or resulting from this promotion in printed and/or online formats without requiring further payment by the City of Ryde or further consent from the winner.
20. The promoter accepts no responsibility for change in prize value between now and the ultimate prize redemption date.
21. The prize must be taken as offered. The prize, or any unused portion of the prize, is not transferable or exchangeable and cannot be redeemed as cash. The prize is not valid in conjunction with any other offer.
22. The prize is subject to any conditions imposed by the supplier.
23. If the prize is not claimed within five (5) working days of the prize draw, the relevant winner's entry will be deemed invalid and the Promoter will reselect the winning entry.
24. The judge's decision is final and no correspondence will be entered into.
25. If the prize is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value, subject to State Regulation.
26. City of Ryde will not be responsible for any entries that are not received for any reason, by the closing date and time, whether lost, delayed, corrupted or otherwise, and whether or not due to any technical difficulties or malfunctions.
27. The information the entrants provide to us will be used in accordance with the City of Ryde privacy statement (available at <http://www.ryde.nsw.gov.au/Information-pages/Privacy-Statement>) and for the purpose of conducting this competition. City of Ryde may also use this information to communicate with entrants about the running of this competition or similar competitions in the future. City of Ryde, its associated agencies and companies associated with this competition may disclose entrants' personal information to their contractors and agents to assist in conducting this promotion or communicating with the entrants (including publishing winners' names).

### Definitions

“Participant” means any person who enters the Food Scraps Recycling Service Have Your Say Prize Draw competition via completing the survey hosted by City of Ryde.

“Promoter” means the City of Ryde of Building 0, Level 1, 3 Richardson Place, North Ryde NSW 2113.