Multicultural, Migrant and Refugee Services

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Ethnic Welfare Services

centrelink Multilingual Phone Service
Phone: 131 202
Allows people to speak to and do business with Centrelink in languages other than English. Centrelink Multilingual Phone Service does not provide interpreter services. Customer Service Advisors help with advice and assistance on the payments and services most suited to your needs.

Christian Community Aid
Phone: 02 9858 3222
Address: 12 Lakeside Rd, Eastwood 2122
Email: administration@ccas.org.au
Web: www.ccas.org.au
Christian Community Aid (CCA) provides a diverse range of support services to people living, working and studying in the Ryde, Parramatta and Hornsby Local Government Areas. Services include Aged & Disability Services, Registered Provider of services for participants of the National Disability Insurance Scheme (NDIS), Youth Services, Community Learning, Financial Counselling, Emergency Relief, Community Store, Family Day Care, Parenting Programs, Family Support and Volunteering Program.

Indonesian Welfare Association Inc (IWA)
Phone: 0401 062 659
Address: Ground Floor, 3-5 Anthony Rd, West Ryde 2114
Email: info@indonesianwelfare.org.au
Web: www.indonesianwelfare.org.au
The Indonesian Aged Care Project provides information and referrals to appropriate aged care services to people of Indonesian speaking background. Provide Social Support Groups in various locations. Activities include seminars with regular guest speakers, exercise, singing/karaoke, dancing, arts & craft, painting, English class, cooking demonstrations, and outings/excursions. Broadcast in the community radio program on Monday & Tuesday from 7-8pm on Radio 2000 – 98.5 FM.

Legal Aid NSW - Immigration Service
Phone: 02 9219 5790;
1300 888 529 (Free Legal Helpline)
The Immigration Service is a specialist service of Legal Aid NSW. We provide free legal advice, assistance and representation about refugee law and other immigration matters. We can assist people who want a visa to live in Australia, or if they have questions about their immigration status in Australia. We can also give advice to people who want to sponsor family members to live in Australia.

Disclaimer: All information is supplied by individual service providers and no guarantee can be given as to its accuracy. Inclusion of a service does not imply endorsement or recommendation.
Legal Aid NSW Refugee Service
Phone: 02 8713 6725;
1300 888 529 (Free Legal Helpline)
Email: refugeeservice@legalaid.nsw.gov.au
The Refugee Service is a state-wide specialist service of Legal Aid NSW. We help newly arrived refugees learn about their rights and responsibilities under the law, and access legal services to prevent their legal problems from escalating. Based in Bankstown, however the team provides an outreach service to a variety of locations.

Sydney Korean Women's Association
Phone: 02 9801 5512
Address: Cnr Balaclava & Agincourt Rds, Marsfield 2122
Email: ko_wo_asso@hotmail.com
The SKWA provides: classes in health, dance classes, and seminars for Centrelink, citizenship, education, housing, health, women, youth and children's issues. Information and referrals on a range of services can be provided.

Interpreting

TIS National
Phone: 131 450;
1300 655 820 (General Enquires)
Email: tispromo@border.gov.au
Web: www.tisnational.gov.au
The Translating and Interpreting Service (TIS National) is an interpreting service provided by the Department of Immigration and Border Protection.

Migrant Education and English Classes

CCA English Conversation Classes
Phone: 02 9858 3222
Email: administration@ccas.org.au
Web: www.ccas.org.au/english%20classes
Small and friendly classes held in Eastwood and West Ryde for all levels. See website for latest class schedule.

English as a Second Language Classes
Phone: 02 9874 1610
Address: St Philip's Anglican Church, Cnr Shaftsbury Rd & Rutledge St, Eastwood 2122
Email: office@stphils.org.au
Web: www.stphils.org.au
English classes for beginners to advanced. Our teachers are trained volunteers. Classes run during school term only.

Disclaimer: All information is supplied by individual service providers and no guarantee can be given as to its accuracy. Inclusion of a service does not imply endorsement or recommendation.
English Conversation Classes
Phone: 02 9807 2966
Address: St Charles Parish Centre, 582 Victoria Rd, Ryde 2112
Web: https://www.rgcp.org.au
Beginners, Intermediate and Advanced English conversation classes with tutors trained at university and TAFE. Everyone is welcome, particularly newly arrived migrants and/or refugees.

English Language Classes - Eastwood Uniting Church
Phone: 02 9858 5732
Address: Eastwood Uniting Church, 14-16 Lakeside Rd, Eastwood 2122
Email: secretary@euc.org.au
Web: www.euc.org.au
English Language Classes. All levels from beginners to advanced, Mondays: 9.30am - 11.00am and Tuesdays: 7.30pm - 9.00pm

Meadowbank TAFE English Language Courses
Phone: 02 9942 3670
Address: Building U, See St, Meadowbank 2114
Email: amep@tafensw.edu.au
Courses offered are: AMEP English courses which are free for eligible migrants; English for Speakers of Other Languages; English for Further Study; English for Academic Purposes; Employment, Education and Training (EET) for Child Studies and Work Skills; English Pronunciation.

Outreach Meadowbank TAFE
Phone: 02 9942 3815
Address: See St, Meadowbank 2114
Web: www.nsi.tafensw.edu.au/Services/Outreach.aspx
Outreach projects are organised to provide supported access to education for people experiencing educational disadvantage eg. early school leavers, language other than English background, unemployment, mental health issues, geographical isolation, disrupted education. Aims to lead them onto further education and employment. Held where venues are available.

River City Church
Phone: 02 9863 4280; 0425 290 690
Address: Shepherd's Bay Community Centre, 3A Bay Drive, Meadowbank 2114
Email: rivercitychurch@gmail.com
Web: www.rivercitychurch.net.au
A multicultural family oriented church with activities for children. Midweek connect groups. English learning classes for ESL.

Skills for Education and Employment with OTEN
Phone: 02 9715 8333; 131 241
Email: oten.equityhelp@tafensw.edu.au
Web: www.oten.tafensw.edu.au
OTEN provides programs to migrants and people with low literacy and numeracy level regardless of where they live. The Skill for Education and Employment (SEE) Program at OTEN provides language, literacy and numeracy training and vocational skills to eligible jobseekers around Australia. Other courses available for students who speak English as a second language (ESOL) are Literacy and Numeracy, Certificate I to III as well Certificate IV English for Academic Purposes. Selected vocational qualifications with LLN support are also available under SEE funding.

St Anne's English Conversation Class
Phone: 02 9809 1322
Address: Held at St Annes Ryde Anglican Church, 42 Church St, Ryde 2112
Email: office@stannes.org.au
Web: www.stannes.org.au
English Classes for beginners to advanced. All tutors are volunteers.

West Ryde Community Church English Classes
Phone: 02 9858 3929
Address: 1038 Victoria Rd, West Ryde 2114
Email: hello@westrydecc.org.au
Web: www.westydebaptist.org.au
English Conversation Classes Mon, Tue & Wed 10am - 12.30pm. Beginners - Advanced students.
Settlement Assistance

Migrant and Settlement Services
Phone: 02 9858 1377
Address: 2 Dickson Ave, West Ryde 2114
Email: f.counselling@ccas.org.au
Web: www.ccas.org.au

Migrants and refugees receive assistance with settlement issues including housing, education and employment, advocacy, referral and information services.

Social Clubs and Groups

Boronia Park Uniting Church
Phone: 02 9809 2215
Address: 93a Pittwater Rd, Boronia Park 2111
Email: minister.bp.uniting@hotmail.com
Web: www.gbp.unitingchurch.org.au
Playgroup 0-5yrs Thursdays; 10.00-11.30am.
Learning for Leisure Wednesday 9am-12noon; iPad classes 10.00-11.00am; 3 halls for hire, one has access to backyard and playing equipment ideal for children’s parties. Bookings 02 98175755 or 0418783290

Multicultural Mothers Group (North Ryde)
Phone: 02 9888 3380
Address: North Ryde Community Church Hall, 4 Cutler Pde, North Ryde 2113
Email: mmg@nrca.org.au
Web: www.nrca.org.au
A relaxed and friendly group for mother’s and women carer’s of children 0-5 yrs. We welcome diverse backgrounds and hope to provide support to each other through shared experiences and knowledge.

CCA Bus Outings
Phone: 02 9858 3222
Address: 12 Lakeside Rd, Eastwood 2122
Email: administration@ccas.org.au
Web: www.ccas.org.au
We support older community members, people with disability and their carers by providing services to enable them to remain independent, both in their own homes and out in the wider community. A variety of outings are available. There is a specific outing for the Chinese communities.

Ryde Multicultural Centre
Phone: 02 8007 7753
Address: Lions Park Hall, 2 Shaftsbury Rd, West Ryde 2114
Email: rydemulticultural@yahoo.com.au
Primary aim is to gather people together to prevent social isolation and to organise cultural events for the Ryde area to promote multiculturalism. Main focus is for elderly people from any cultural background.

Chinese Women’s Group
Phone: 02 9858 3222
Address: Meets at Eastwood Uniting Church, 16 Lakeside Rd, Eastwood 2122
Email: ying.carruthers@ccas.org.au
Web: www.ccas.org.au
A Social group with different activities every week for Chinese speaking women, mainly Cantonese.

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