

Multicultural, Migrant and Refugee Services

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Ethnic Welfare Services

Centrelink Multilingual Phone Service

Phone: 131 202

Web:

www.humanservices.gov.au/customer/services/centrelink/multilingual-phone-service

Allows people to speak to and do business with Centrelink in languages other than English. Centrelink Multilingual Phone Service does not provide interpreter services. Customer Service Advisors help with advice and assistance on the payments and services most suited to your needs.

Christian Community Aid

Phone: 02 9858 3222

Address: 12 Lakeside Rd, Eastwood 2122

Email: administration@ccas.org.au

Web: www.ccas.org.au

Christian Community Aid (CCA) provides a diverse range of support services to people living, working and studying in the Ryde, Parramatta and Hornsby Local Government Areas. Services include Aged & Disability Services, Registered Provider of services for participants of the National Disability Insurance Scheme (NDIS), Youth Services, Community Learning, Financial Counselling, Emergency Relief, Community Store, Family Day Care, Parenting Programs, Family Support and Volunteering Program.

Indonesian Welfare Association Inc (IWA)

Phone: 0401 062 659

Address: Ground Floor, 3-5 Anthony Rd, West Ryde 2114

Email: info@indonesianwelfare.org.au

Web: www.indonesianwelfare.org.au

The Indonesian Aged Care Project provides information and referrals to appropriate aged care services to people of Indonesian speaking background. Provide Social Support Groups in various locations. Activities include seminars with regular guest speakers, exercise, singing/karaoke, dancing, arts & craft, painting, English class, cooking demonstrations, and outings/excursions. Broadcast in the community radio program on Monday & Tuesday from 7-8pm on Radio 2000 - 98.5 FM.

Legal Aid NSW - Immigration Service

Phone: 02 9219 5790;

1300 888 529 (Free Legal Helpline)

Web: www.legalaid.nsw.gov.au/what-we-do/civil-law/immigration-service

The Immigration Service is a specialist service of Legal Aid NSW. We provide free legal advice, assistance and representation about refugee law and other immigration matters. We can assist people who want a visa to live in Australia, or if they have questions about their immigration status in Australia. We can also give advice to people who want to sponsor family members to live in Australia.

Legal Aid NSW Refugee Service**Phone:** 02 8713 6725;

1300 888 529 (Free Legal Helpline)

Email: refugeeservice@legalaid.nsw.gov.au**Web:** www.legalaid.nsw.gov.au/what-we-do/civil-law/refugee-service

The Refugee Service is a state-wide specialist service of Legal Aid NSW. We help newly arrived refugees learn about their rights and responsibilities under the law, and access legal services to prevent their legal problems from escalating. Based in Bankstown, however the team provides an outreach service to a variety of locations.

Sydney Korean Women's Association**Phone:** 02 9801 5512**Address:** Cnr Balaclava & Agincourt Rds, Marsfield 2122**Email:** ko_wo_asso@hotmail.com

The SKWA provides: classes in health, dance classes, and seminars for Centrelink, citizenship, education, housing, health, women, youth and children's issues. Information and referrals on a range of services can be provided.

Interpreting

TIS National**Phone:** 131 450;

1300 655 820 (General Enquires)

Email: tispromo@border.gov.au**Web:** www.tisnational.gov.au

The Translating and Interpreting Service (TIS National) is an interpreting service provided by the Department of Immigration and Border Protection.

TIS National has access to interpreters speaking more than 160 languages.

TIS National provides: immediate phone interpreting; ATIS Voice automated immediate phone interpreting; pre-booked phone interpreting and on-site interpreting

Migrant Education and English Classes

CCA English Conversation Classes**Phone:** 02 9858 3222**Email:** administration@ccas.org.au**Web:** www.ccas.org.au/english%20classes

Small and friendly classes held in Eastwood and West Ryde for all levels. See website for latest class schedule.

English as a Second Language Classes**Phone:** 02 9874 1610**Address:** St Philip's Anglican Church, Cnr Shaftsbury Rd & Rutledge St, Eastwood 2122**Email:** office@stphils.org.au**Web:** www.stphils.org.au

English classes for beginners to advanced. Our teachers are trained volunteers. Classes run during school term only.

English Conversation Classes**Phone:** 02 9807 2966**Address:** St Charles Parish Centre, 582 Victoria Rd, Ryde 2112**Web:** <https://www.rqcp.org.au>

Beginners, Intermediate and Advanced English conversation classes with tutors trained at university and TAFE. Everyone is welcome, particularly newly arrived migrants and/or refugees.

English Language Classes - Eastwood Uniting Church**Phone:** 02 9858 5732**Address:** Eastwood Uniting Church, 14-16 Lakeside Rd, Eastwood 2122**Email:** secretary@euc.org.au**Web:** www.euc.org.au

English Language Classes. All levels from beginners to advanced, Mondays: 9.30am - 11.00am and Tuesdays: 7.30pm - 9.00pm

Meadowbank TAFE English Language Courses**Phone:** 02 9942 3670**Address:** Building U, See St, Meadowbank 2114**Email:** amep@tafensw.edu.au**Web:** <https://www.tafensw.edu.au/student-services/adult-migrant-english-program-amep>

Courses offered are: AMEP English courses which are free for eligible migrants; English for Speakers of Other Languages; English for Further Study; English for Academic Purposes; Employment, Education and Training (EET) for Child Studies and Work Skills; English Pronunciation.

Outreach Meadowbank TAFE**Phone:** 02 9942 3815**Address:** See St, Meadowbank 2114**Web:**www.nsi.tafensw.edu.au/Services/Outreach.aspx

Outreach projects are organised to provide supported access to education for people experiencing educational disadvantage eg. early school leavers, language other than English background, unemployment, mental health issues, geographical isolation, disrupted education. Aims to lead them onto further education and employment. Held where venues are available.

River City Church**Phone:** 02 9863 4280; 0425 290 690**Address:** Shepherd's Bay Community Centre, 3A Bay Drive, Meadowbank 2114**Email:** riverscitychurch@gmail.com**Web:** www.riverscitychurch.net.au

A multicultural family oriented church with activities for children. Midweek connect groups. English learning classes for ESL.

Skills for Education and Employment with OTEN**Phone:** 02 9715 8333; 131 241**Email:** oten.equityhelp@tafensw.edu.au**Web:** www.oten.tafensw.edu.au

OTEN provides programs to migrants and people with low literacy and numeracy level regardless of where they live. The Skill for Education and Employment (SEE) Program at OTEN provides language, literacy and numeracy training and vocational skills to eligible jobseekers around Australia. Other courses available for students who speak English as a second language (ESOL) are Literacy and Numeracy, Certificate I to III as well Certificate IV English for Academic Purposes. Selected vocational qualifications with LLN support are also available under SEE funding.

St Anne's English Conversation Class**Phone:** 02 9809 1322**Address:** Held at St Annes Ryde Anglican Church, 42 Church St, Ryde 2112**Email:** office@stannes.org.au**Web:** www.stannes.org.au

English Classes for beginners to advanced. All tutors are volunteers.

West Ryde Community Church English Classes**Phone:** 02 9858 3929**Address:** 1038 Victoria Rd, West Ryde 2114**Email:** hello@westrydecc.org.au**Web:** www.westrydebaptist.org.au

English Conversation Classes Mon, Tue & Wed 10am - 12.30pm. Beginners - Advanced students.

Settlement Assistance

Migrant and Settlement Services

Phone: 02 9858 1377

Address: 2 Dickson Ave, West Ryde 2114

Email: f.counselling@ccas.org.au

Web: www.ccas.org.au

Migrants and refugees receive assistance with settlement issues including housing, education and employment, advocacy, referral and information services

Social Clubs and Groups

Boronia Park Uniting Church

Phone: 02 9809 2215

Address: 93a Pittwater Rd, Boronia Park 2111

Email: minister.bp.uniting@hotmail.com

Web: www.gbp.unitingchurch.org.au

Playgroup 0-5yrs Thursdays; 10.00-11.30am.

Learning for Leisure Wednesday 9am-12noon;

iPad classes 10.00-11.00am; 3 halls for hire,

one has access to backyard and playing equipment ideal for children's parties.

Bookings 02 98175755 or 0418783290

Multicultural Mothers Group (North Ryde)

Phone: 02 9888 3380

Address: North Ryde Community Church Hall, 4 Cutler Pde, North Ryde 2113

Email: mmg@nrca.org.au

Web: www.nrca.org.au

A relaxed and friendly group for mother's and women carer's of children 0-5 yrs. We welcome diverse backgrounds and hope to provide support to each other through shared experiences and knowledge.

CCA Bus Outings

Phone: 02 9858 3222

Address: 12 Lakeside Rd, Eastwood 2122

Email: administration@ccas.org.au

Web: www.ccas.org.au

We support older community members, people with disability and their carers by providing services to enable them to remain independent, both in their own homes and out in the wider community. A variety of outings are available. There is a specific outing for the Chinese communities.

Ryde Multicultural Centre

Phone: 02 8007 7753

Address: Lions Park Hall, 2 Shaftsbury Rd, West Ryde 2114

Email: rydemulticultural@yahoo.com.au

Primary aim is to gather people together to prevent social isolation and to organise cultural events for the Ryde area to promote multiculturalism. Main focus is for elderly people from any cultural background.

Chinese Women's Group

Phone: 02 9858 3222

Address: Meets at Eastwood Uniting Church, 16 Lakeside Rd, Eastwood 2122

Email: ying.carruthers@ccas.org.au

Web: www.ccas.org.au

A Social group with different activities every week for Chinese speaking women, mainly Cantonese.