

Multicultural Migrant and Refugee Services - Published 2020

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Ethnic Welfare Services

Anti-Discrimination NSW

Phone: 02 9268 5555

Address: Level 7, 10 Valentine Avenue, Parramatta 2150

Email: adbcontact@justice.nsw.gov.au

Web: www.antidiscrimination.justice.nsw.gov.au/

The Anti-Discrimination Board of NSW administers the Anti-Discrimination Act 1977. This act specifies that discrimination on the grounds of sex, race, disability, caring responsibilities, age, marital status, homosexuality, and transgender in the provision of goods and services, accommodation, employment, Government Education and registered clubs is unlawful. The Board investigates and conciliates complaints. Inquiries may be made either by telephone or in person No appointment necessary. All matters are treated confidentially. The Board also provides community education to ensure that everyone acts in accordance with the anti-discrimination laws. It also provides legal advice and policy advice to Government.

Centrelink Multilingual Phone Service

Phone: 131 202

Web: www.humanservices.gov.au/customer/services/centrelink/multilingual-phone-service

Allows people to speak to and do business with Centrelink in languages other than English. Centrelink Multilingual Phone Service does not provide interpreter services. Customer Service Advisors help with advice and assistance on the payments and services most suited to your needs.

Chinese Australian Services Society (CASS)

Phone: 02 9789 4587

Address: Suite 6, 3-5 Anthony Rd, West Ryde 2114

Email: cass@cass.org.au

Web: www.cass.org.au

Provides settlement services targeting Chinese speaking new migrants in Ryde area particularly West Ryde and Eastwood. Community Aged Care Packages (Chinese, Korean), Day care Services. Head office at Campsie.

Christian Community Aid

Phone: 02 9858 3222

Address: 12 Lakeside Rd, Eastwood 2122

Email: administration@ccas.org.au

Web: www.ccas.org.au

Christian Community Aid (CCA) provides a diverse range of support services to people living, working and studying in the Ryde, Parramatta and Hornsby Local Government Areas. Services include Aged & Disability Services, Registered Provider of services for participants of the National Disability Insurance Scheme (NDIS), Youth Services, Community Learning, Financial Counselling, Emergency Relief, Multicultural Services, Community Support, Family Day Care, Parenting Programs, Social Activities and Volunteering Program.

Citizenship Ceremonies

Phone: 02 9952 8222

Address: Ryde Civic Centre, 1 Devlin St, Ryde 2112

Email: cityofryde@ryde.nsw.gov.au

Web: www.ryde.nsw.gov.au/Events/Citizenship-Ceremonies

Council conducts Citizenship Ceremonies once per month (excluding September, October and December) for residents of the Ryde local government area who have been granted Citizenship. Attending a Citizenship Ceremony and making the Pledge of Commitment is the final legal requirement to become an Australian Citizen. Council does not process or approve citizenship applications. An application for Australian Citizenship must be made to the Department of Home Affairs via their website or telephone the Australian Citizenship Information Line Monday-Friday 8.30am-4.30pm on 131 881. Following approval you are invited to attend a ceremony where you will be required to make a Pledge of Commitment as an Australian citizen and be presented with a certificate of citizenship.

Family Planning NSW

Phone: 1300 658 886 (Talkline), 02 8752 4300 (State Office)

Address: 328-336 Liverpool Rd, Ashfield 2131

Email: talkline@fpnsw.org.au

Web: www.fpnsw.org.au

Family Planning NSW is a state wide sexual and reproductive health service including; Family Planning NSW; Talkline and information and referral telephone service staffed by sexual and reproductive health clinical nurse specialists; Family Planning NSW Health Website; Health Promotion Unit that can lend teaching resources and educational manuals; Bookshop; an online bookshop that offers a variety of teaching resources; Professional Education and customised workshops for service providers about issues in sexuality and disability. Forum and Info for parents and Carers. Clinical and education services including advice on and supply of all forms of contraception for men and women. Also provides pap tests; breast checks; pregnancy tests; help with menstrual problems and menopause; vasectomy referrals; checks and treatment for sexually transmitted infections and health promotion activities.

Indonesian Welfare Association Inc (IWA)

Phone: 0401 062 659

Address: Ground Floor, 3-5 Anthony Rd, West Ryde 2114

Email: info@indonesianwelfare.org.au

The Indonesian Aged Care Project provides information and referrals to appropriate aged care services to people of Indonesian speaking background. Provide Social Support Groups in various locations. Activities include seminars with regular guest speakers, exercise, singing/karaoke, dancing, arts & craft, painting, English class, cooking demonstrations, and outings/excursions. Broadcast in the community radio program on Monday & Tuesday from 7-8pm on Radio 2000 - 98.5 FM.

LawAccess NSW

Phone: 1300 888 529

Web: www.lawaccess.nsw.gov.au

This free government service provides legal help through its telephone and online service. You can telephone the service for legal information, referrals and in some cases, advice for people who have a legal problem in NSW. You can use the website to access: - 'My legal problem is about' to locate easy to read resources about a wide range of legal issues; - 'Representing Yourself' for detailed information for people representing themselves in a court or tribunal; - information in other languages; - more information about LawAccess NSW and how the service can help. LawAccess NSW has Aboriginal staff who people can speak with.

Multicultural Disability Advocacy Association Of NSW (MDAA)

Phone: 1800 629 072; 02 9891 6400

Address: 10-12 Hutchinson St, Granville 2142

Email: mdaa@mdaa.org.au

Web: www.mdaa.org.au

The Multicultural Disability Advocacy Association of NSW (MDAA) is the peak body for people with disability and their families and carers with focus on people from Culturally and Linguistically Diverse (CALD)/non-English speaking background (NESB) in NSW. MDAA is the only advocacy service in NSW available specifically to people from CALD/NESB with disability, their families and carers. MDAA aims to promote, protect and secure the rights and interests of people from CALD/NESB with disability and their families and carers in NSW.

Multicultural NSW

Phone: 1300 651 500, 02 8255 6767 (Reception)

Address: Level 8, 56 Station St East, Parramatta 2150

Email: contact@multicultural.nsw.gov.au

Web: www.multicultural.nsw.gov.au

Interpreting and translation services for over 100 languages. Multicultural NSW grants program. Policy advice for NSW Government. EmailLink – reach thousands of diverse communities. MediaLink – reports in English of articles from non-English newspapers. Awards and Events, Community engagement and Regional Advisory Councils.

Multicultural Problem Gambling Service for NSW (MPGS)

Phone: 1800 856 800

Email: WSLHD-MPGS@health.nsw.gov.au

Web: www.dhi.health.nsw.gov.au/mpgs

Provides free and confidential counselling for problem gamblers and their family members from culturally and linguistically diverse communities living in NSW in many languages. The assistance also includes free financial counselling, information, advice and referral to other relevant services.

NSW Multicultural Health Communication Service Multilingual Resources

Email: seslhd-mhcs@health.nsw.gov.au

Web: www.mhcs.health.nsw.gov.au/

The NSW Department of Health funds the Service, and endorses the multilingual health information published on the website. There are over 400 publications on health in a wide range of languages and new publications are added regularly. Some multilingual resources produced by other services are also posted on this website and there are links to related websites.

NSW Multilingual Quitline - Mandarin and Cantonese

Phone: 1300 784 836

Web: www.icanquit.com.au

Chinese speaking Quitline advisors provides a free, confidential and individually tailored telephone service to assist in the process of quitting smoking. Quitline advisors are professionals with specialist training to assist you to quit smoking and can assist with preparing to quit, avoiding slip-ups and staying quit.

State Library of NSW Multicultural Service

Phone: 02 9273 1544

Address: State Library of NSW, Macquarie St, Sydney 2000

Email: oacevedo@sl.nsw.gov.au

Web: www.sl.nsw.gov.au

Provides a back up service to public libraries in 42 languages other than English. Speakers and readers of languages other than English can request FREE loans through local public libraries. English as a second language resources are also collected. Available in some languages audio books and books in large print.

Sydney Korean Women's Association

Phone: 02 9801 5512

Address: Cnr Balaclava & Agincourt Rds, Marsfield 2122

Email: ko_wo_asso@hotmail.com

The SKWA provides: classes in health, dance classes, and seminars for Centrelink, citizenship, education, housing, health, women, youth and children's issues. Information and referrals on a range of services.

Interpreting

TIS National

Phone: 131 450

Email: tispromo@homeaffairs.gov.au

Web: www.tisnational.gov.au

The Translating and Interpreting Service (TIS National) is an interpreting service provided by the Department of Home Affairs to provide interpreting service for people who do not speak English and for agencies and businesses that need to communicate with their non-English speaking clients. TIS National has more than 50 years of experience in language services; access to over 2900 contracted interpreters across Australia; access to interpreters speaking more than 160 languages. TIS National provides: immediate phone interpreting; ATIS Voice automated immediate phone interpreting; pre-booked phone interpreting and on-site interpreting.

Migrant Education and English Classes

English as a Second Language Classes

Phone: 02 9874 1610

Address: St Philip's Anglican Church, Cnr Shaftsbury Rd & Rutledge St, Eastwood 2122

Email: office@stphils.org.au

Web: www.stphils.org.au

English classes for beginners to advanced on speaking, reading, listening and writing. Our teachers are trained volunteers. Classes run during school term only.

English Conversation Classes

Phone: 02 9807 2966

Address: St Charles Parish Centre, 582 Victoria Rd, Ryde 2112

Web: <https://www.rgcp.org.au>

Beginners, Intermediate and Advanced English conversation classes with tutors trained at university and TAFE. Everyone is welcome, particularly newly-arrived migrants and/or refugees.

English Language Classes - Eastwood Uniting Church

Phone: 02 9858 5732

Address: Eastwood Uniting Church, 14-16 Lakeside Rd, Eastwood 2122

Email: secretary@euc.org.au

Web: www.euc.org.au

English Language Classes for small groups. Five classes for different levels - beginners to advance. Mondays: 9.30am - 11.00am Tuesdays: 7.30pm - 9.00pm

Macquarie University English Language Centre

Phone: 02 9850 7667

Address: MUIC-ELC Student Services Reception, Ground Floor 8 Sir Christopher Ondaatje Avenue, Macquarie University 2109

Email: elc@mq.edu.au

Web: <https://www.mq.edu.au/study/find-a-course/english-language-centre>

Offers intensive English courses (ELICOS) for international students; IELTS testing and IELTS preparation courses, including IELTS online.

Meadowbank TAFE English Language Courses

Phone: 02 9942 3670

Address: Building H, Level 2, See St, Meadowbank 2114

Email: amep@tafensw.edu.au

Web: <https://www.tafensw.edu.au/student-services/adult-migrant-english-program-amep>

Courses offered are: AMEP English courses which are free for eligible migrants; English for Speakers of Other Languages; English for Further Study; English for Academic Purposes; Employment, Education and Training (EET) for Child Studies and Work Skills; English Pronunciation.

River City Church

Phone: 0403 644 154

Address: Shepherds Bay Community Centre, 3A Bay Drive, Meadowbank 2114

Email: rivercitychurch@gmail.com

Web: www.rivercitychurch.net.au

A multicultural family oriented church with activities for children. Midweek connect groups.

St Anne's English Conversation Class

Phone: 02 9809 1322

Address: Held at St Annes Ryde Anglican Church, 42 Church St, Ryde 2112

Email: office@stannes.org.au

Web: www.stannes.org.au

English Classes for beginners to advanced. All tutors are volunteers.

TAFE Digital

Phone: 02 9715 8333; 131 241

Email: oten.equityhelp@tafensw.edu.au

Web: www.oten.tafensw.edu.au

Provides programs to migrants and people with low literacy and numeracy level regardless of where they live. The Skill for Education and Employment (SEE) Program provides language, literacy and numeracy training and vocational skills to eligible jobseekers around Australia. Other courses available for students who speak English as a second language (ESOL) are Literacy and Numeracy, Certificate I to III as well Certificate IV English for Academic Purposes. Selected vocational qualifications with LLN support are also available under SEE funding.

West Ryde Community Church English Classes

Phone: 02 9858 3929

Address: 1038 Victoria Rd, West Ryde 2114

Email: hello@westrydecc.org.au

Web: www.westrydecc.org.au

English Conversation Classes Mon, Tue & Wed 10am - 12.30pm. Beginners - Advanced students.

Social Clubs and Groups

Armenian Senior Citizens' Support Group

Address: Argyle Hall, 33 Blaxland Rd, Ryde 2112

Group for Armenian seniors who gather for morning tea, activities, information and education on health and welfare.

Chinese & Australian Baptist Church - West Ryde

Phone: 02 9804 0052

Address: Marsden High School/ West Ryde Hall, Winbourne St / 1 Reserve St, West Ryde 2114

Email: office@cabc-wr.org

Web: www.cabc-wr.org

Services in English, Mandarin & Cantonese. Social activities for Chinese elderly. Playgroup. Sun Services at 1 Reserve St West Ryde: Cantonese 9:15am, Mandarin 11am, Sun School 11am. Services also at Marsden High School : 9:15am English; 11am. Cantonese.

Chinese Women's Group

Phone: 02 9858 3222

Address: Meets at Eastwood Uniting Church, 16 Lakeside Rd, Eastwood 2122

Email: community.learning@ccas.org.au

Web: www.ccas.org.au

Social group with different activities every week for Chinese speaking women, mainly Cantonese.

Eastwood Chinese Senior Citizens Club

Phone: 0416 108 998

Address: St Philip's Anglican Church, 29 Clanalpine St, Eastwood 2122

Email: eastwoodchinese@yahoo.com.au

Web: www.eastwoodchinese.club/

Provides Chinese seniors opportunity for social interaction and mutual support. Various activities and lunch.

Gladesville-Boronia Park Uniting Church

Phone: 02 9809 2215

Address: 93a Pittwater Rd, Boronia Park 2111

Email: minister.bp.uniting@hotmail.com

Web: www.gbp.unitingchurch.org.au

Playgroup 0-5yrs Thursdays. 10.00-11.30. Learning for Leisure Wednesday 9am-12noon. iPad classes 10.00-11.00. Three halls for hire, one has access to backyard and playing equipment ideal for children's parties. Bookings 02 98175755 or 0418783290

Lin's Chinese Painting College

Phone: 02 9858 4743

Address: 19 Daffodil St, Eastwood 2122

Email: maurice@chinesepaintingcollege.com.au

Web: www.chinesepaintingcollege.com.au

Chinese painting classes for beginners, intermediate & advanced. Limit of 10 to class.

NRCA Multicultural Mothers Group (North Ryde)

Phone: 02 9888 3380

Address: North Ryde Community Church Hall, 4 Cutler Pde, North Ryde 2113

Email: mmg@nrca.org.au

Web: www.playgroupnsw.org.au/Playgroup/Playgroups/MulticulturalMothersGroup

A relaxed and friendly group for mother's and women carer's of children 0-5 yrs. We welcome diverse backgrounds and hope to provide support to each other through shared experiences and knowledge.

Ryde Multicultural Centre

Phone: 02 8007 7753

Address: Lions Park Hall, 2 Shaftsbury Rd, West Ryde 2114

Email: rydemulticultural@yahoo.com.au

Aims to gather people together to prevent social isolation and to organise cultural events for the Ryde area to promote multiculturalism. Main focus is for elderly people from any cultural background.