

CONDITIONS OF MEMBERSHIP

- To borrow items you must present your library membership card.
- Digital library cards are a convenience, but not a replacement to your physical membership card.
- Items can be borrowed from and returned to any branch of Ryde Library Services. Please note - toys and kits must be returned to the original branch they were borrowed from.
- Items may be renewed twice. If a reservation has been placed on an item you have on loan, a renewal is not permitted. Overdue items cannot be renewed.
- After hour chutes are available at all branches. Items left in the chute after hours are regarded as having been returned on the next open day.
- You may reserve items that are on loan, or available at another branch. Reservations can be placed through the online catalogue.
- An inter-library loan service is available for items not held by the Ryde Library Services. A processing fee applies.
- If you change your home or email address or name, please notify us immediately. Once your membership has been validated you are able to change this online.
- Please report lost cards to the library immediately. You are liable for any items borrowed before the loss is reported.
- Borrowing privileges are suspended if you have overdue items or outstanding charges.
- Reminder and overdue notices are only a courtesy for your convenience.
- Overdue fines are charged for the late return of items.
- A replacement cost and processing fee is charged for all items lost or damaged whilst on loan to you.
- All fines, inter-library loan fees, lost membership card charges and Monitor payment credit are non-refundable.
- Membership details are confidential and will not be disclosed to other parties and are only used for the function or activities of Council. Please see Council's Privacy Statement for more information.

**Membership includes agreeing to follow the Ryde Library Service
Customer Code of Conduct and the Public Access Computers Conditions of Use.**