City of Ryde

MEDIA RELEASE

Tuesday 17 August 2021

24 HOUR DELAY TO WASTE COLLECTION SERVICES

Household and commercial waste collection services in the City of Ryde will be delayed by at least 24 hours after an employee at SUEZ – Council's waste contractor - tested positive for COVID-19.

The delay will allow for close contacts of the employee to undergo testing for COVID-19 as a precaution and for waste collection trucks to be deep-cleaned. The employee that tested positive for COVID-19 was not working in the City of Ryde Local Government Area.

The following services will be impacted by the delay:

- Garbage collection
- Recycling collection
- Garden organics collection
- Pre-Booked Household collection
- Commercial waste collection

At this stage the delay will impact household and commercial waste collection services due to be undertaken between Wednesday 18 August and Friday 20 August in the City of Ryde, with each collection service delayed by 24 hours.

The delay will mean no household or commercial waste collection services will take place tomorrow (Wednesday 18 August). This will primarily impact residents in parts of Denistone, Eastwood, Ryde and West Ryde.

Collections that were due to take place on Wednesday will now take place on Thursday, and Thursday collections will take place on Friday.

A special Saturday waste collection will be undertaken for services normally conducted on Fridays. It is expected that all normal household waste collection services will resume from Monday 23 August.

The City of Ryde will provide further updates if any additional interruptions to household waste collection services are expected to occur.

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