

GLOSSARY

(continued)

ABS:

Australian Bureau of Statistics ACIR: Australian Childhood Immunisation Register

ADVOCACY:

The act of speaking or arguing in favour of something, such as a cause, idea, or policy. In the context of the Strategic Priorities it refers to another sphere of government or organisation delivering a service or outcome for the City

ATRP:

Annual Total Remuneration Package

BENCHMARKING:

A process of comparing performance with standards achieved in a comparable environment with the aim of improving performance

BIODIVERSITY:

The variety of all living things including plants, animals and microorganisms, their genes and the ecosystems of which they are a part

BUSINESS CONTINUITY PLAN:

A clearly defined and documented plan that provides the guidelines that establish the ground rules for the critical operations of the City of Ryde. It contains the guidelines for the business to continue to operate within a defined timeframe utilising a set of predefined resources and workarounds

COMMUNITY LAND:

Land classified as community land must be kept for use by the general community. All community land must be regulated by a Plan of Management, which may apply to one or more areas of land

COR:

City of Ryde

CROWN LAND:

Crown Land is land that is owned and by State Government but managed on its behalf by Council

DA:

Development Application

DELIVERY PLAN:

A strategic document with a minimum four-year outlook, which outlines the key strategies the organisation will undertake to achieve its desired outcomes. Note: this is a legislative requirement

DCP:

Development Control Plan

EEO:

Equal Employment Opportunity

ET:

The City of Ryde's Executive Team is led by the General Manager and comprises four Directorates – Corporate and Organisational Support Services, City Planning and Development, City Works and Infrastructure and Customer and Community Services

FINANCIAL YEAR:

The financial year we are reporting on in this annual report is the period from 1 July 2018 to 30 June 2019

FIT FOR THE FUTURE:

This major local government reform program was proposed by the State Government has impacted the way all NSW councils operate. The program proposed the merger of 41 Sydney metropolitan councils into 18 'mega-councils' and was created as a response to the findings in the Independent Local Government Review Report.

FTE:

Full-time equivalent. In relation to staff numbers this refers to a figure that is based on the wages for full-time staff

GIPA:

The Government Information (Public Access) Act 2009, which has replaced Freedom of Information legislation

GPIMS:

Geospatial Program Integration Management System

HMMS:

Home Modification and Maintenance Service

HR:

Human Resources

ICAC:

Independent Commission Against Corruption

INTEGRATED PLANNING AND REPORTING:

The Integrated Planning and Reporting (IP&R) is a framework that allows NSW councils to draw their various plans together, understand how they interact and get the maximum leverage from their reports by planning holistically and sustainably for the future

IPART:

Independent Pricing and Regulatory Tribunal

JRA:

Joint Regional Authority, comprising the City of Ryde, Hunter's Hill Council and Lane Cove Council

LEP:

Local Environment Plan

LGA:

Local Government Area

LGSA:

Local Government and Shires Association

LIRS:

NSW Local Infrastructure Renewal Scheme

LOMO:

Left Over Make Over workshops that encourage the community to reduce food waste by reusing meal leftovers

MOU:

Memorandum of Understanding

MRC:

Eastwood's Migrant Resource Centre

GLOSSARY

(continued)

OEH:

Office of Environment and Heritage

OPERATIONAL PLAN:

A document with a one-year outlook that outlines the key activities to be undertaken to achieve the desired outcomes set out in the Community Strategic Plan. Note: this is a legislative requirement

PAMP:

Pedestrian Accessibility and Mobility Plan

PARTNERING:

A structured approach to working together with other parties to achieve a mutually beneficial outcome

PERFORMANCE:

The results of activities and progress in achieving the desired outcomes over a given period of time

PERFORMANCE INDICATOR:

Objective evidence on the extent of, or progress towards, achievement of a desired outcome

POM:

Plan of Management. A document that regulates the use and management of community land

PMD:

Personal Mobility Device

RALC:

Ryde Aquatic Leisure Centre

RATE PEGGING:

The percentage limit by which a council may increase the total income it will receive from rates. The percentage is set each year by the NSW Minister for Local Government

REEN:

Ryde Environmental Education Network

RHHSO:

Ryde Hunters Hill Symphony Orchestra

RISK MANAGEMENT:

A discipline for developing appropriate procedures to reduce the possibility of adverse effects from future events

RMS:

Roads and Maritime Services

RYDE 2025 COMMUNITY STRATEGIC PLAN:

This is the planning and reporting framework for local government set by the NSW Division of Local Government (DLG), Department of Premier and Cabinet. This integrated Community Strategic Plan (CSP) provides clear strategic direction for the long term, and identifies the main priorities, aspirations and future vision of the community

RYT:

Ryde Youth Theatre

SEPP:

State Environmental Planning Policy

SMCMA:

Sydney Metropolitan Catchment Management Authority

SRV:

Special Rating Variation

SUSTAINABLE DEVELOPMENT:

Development that meets the needs of the present generation without compromising the capacity of future generations to meet their needs

TARGET:

A goal to be reached by a specific date which may be higher than the forecasted performance. It aims to continually improve performance

TCORP:

NSW Treasury Corporation

TFNSW:

Transport for NSW

TRIM:

Electronic system that registers incoming and outgoing correspondence and documentation and provides ready access to files.

URBAN ACTIVATION PRECINCT:

A NSW State Government program, Urban Activation Precincts aim to deliver more homes in places with access to infrastructure, transport, services and jobs by concentrating development around public transport hubs

VISION:

A statement that embraces the desired future for the community that the organisation is working towards

VPA:

Voluntary Planning Agreement

WSUD:

Water Sensitive Urban Design

YEP:

Youth Environment Program



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TRANSLATION INFORMATION

English

If you do not understand this document, please come to 1 Pope Street, Ryde (within Top Ryde Shopping Centre), to discuss it with Council staff, who will arrange an interpreter service. Or you may ring the Translating and Interpreting Service on 131 450 to ask an interpreter to contact you. Council's phone number is 9952 8222. Council office hours are 8.30am to 5.00pm, Monday to Friday.

Arabic

إذا لم تفهم محتوى هذه الرسالة، يرجى الحضور إلى 1 Pope Street، Ryde (في Top Ryde Shopping Centre)، لمناقشتها مع موظفي المجلس الذين سوف يرتبون للاستعانة بمترجم شفهي. أو قد يمكنك الاتصال بخدمة الترجمة التحريرية والشفهية على الرقم 131 450 لتتطلب من المترجم الاتصال بك. رقم هاتف المجلس هو 9952 8222. ساعات عمل المجلس هي 8:30 صباحاً حتى 5:00 مساءً، من الاثنين إلى الجمعة.

Armenian

Եթե դուք չէք հասկանում սույն նամակի բովանդակությունը, խնդրում ենք այցելել 1 Pope Street, Ryde (որը գտնվում է Top Ryde Shopping Centre-ի մեջ), Ryde, քննարկելու այն ֆաղաքային խորհրդի անձնակազմի հետ, ովքեր ձեզ համար կապահովեն թարգմանչական ծառայություն: Կամ կարող եք զանգահարել Թարգմանչական ծառայություն 131 450 հեռախոսահամարով և խնդրել, որ թարգմանիչը ձեզ զանգահարի: Խորհրդի հեռախոսահամարն է 9952 8222: Խորհրդի աշխատանքային ժամերն են առավոտյան ժամը 8:30-ից մինչև երեկոյան ժամը 5:00, երկուշաբթիից մինչև ուրբաթ:

Chinese

如果你不明白这封信的内容，敬请前往1 Pope Street, Ryde (位于Top Ryde Shopping Centre内)，向市政府工作人员咨询，他们会为您安排口译服务。此外，您也可以拨打131 450联络翻译和口译服务，要求口译员与您联系。市政府电话号码为9952 8222。市政府办公时间为周一至周五上午8:30至下午5:00。

Farsi

لطفاً اگر نمی توانید متدرجات این نامه را درک کنید، به نشانی 1 Pope Street، Ryde (در Top Ryde Shopping Centre) مراجعه کنید تا با استفاده از یک مترجم درآین بزره یا یکی از کارکنان شورای شهر گفتگو کنید. یا آنکه می توانید با خدمات ترجمه کتبی و شفاهی به شماره 131 450 تماس گرفته و بخواهید که به یک مترجم ارتباط داده شوید. شماره تماس شورای شهر 9952 8222 و ساعات کاری آن از 8:30 صبح تا 5:00 بعد از ظهر روزهای دوشنبه تا جمعه است.

Italian

Se avete difficoltà a comprendere questa lettera, venite in 1 Pope Street, Ryde (dentro al Top Ryde Shopping Centre), Ryde, per discutere con il personale del Comune che organizzerà un servizio di interpretariato. Potete anche contattare il Servizio di Traduzione e Interpretariato al 131 450 per chiedere a un interprete di contattarvi. Il numero di telefono del Comune è il 9952 8222. Gli orari di ufficio del Comune sono dalle 8.30 alle 17 dal lunedì al venerdì.

Korean

이 서신을 이해할 수 없을 경우, 1 Pope Street, Ryde (Top Ryde Shopping Centre 내)에 오셔서 통역사 서비스를 주선할 시의회 직원과 논의하십시오. 혹은 통번역서비스에 131 450으로 전화하셔서 통역사가 여러분에게 연락하도록 요청하십시오. 시의회의 전화번호는 9952 8222입니다. 시의회 사무실 업무시간은 월요일에서 금요일, 오전 8시 30분에서 오후 5시까지입니다.

CONTACT

Many of the City's services and projects are listed in this Annual Report but if you need further assistance or information on a service or facility not listed, simply contact us via one of the following easy ways.

Website

www.ryde.nsw.gov.au

Telephone

Call (+61 2) 9952 8222
between 8.30am and 5.00pm,
Monday to Friday

Post

Write to us at:
City of Ryde
Locked Bag 2069
North Ryde NSW 1670

Fax

Send us a fax on (61 2) 9952 8070

Email

Send us an email at
cityofryde@ryde.nsw.gov.au

Mayor and Councillors

Contact details for the Mayor and Councillors are available on www.ryde.nsw.gov.au or contact the Customer Service Centre on (+61 2) 9952 8222.

In Person

You can visit our Customer Service Centre located at 1 Pope Street, Ryde, NSW 2112 or any of our five libraries.

Acknowledgements

The City of Ryde would like to acknowledge all staff who contributed to the completion of this Annual Report, including those whose hard work throughout the year provided the material for the preparation of the report.

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