



Lifestyle and opportunity

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**Quarterly Review Report  
Four Year Delivery Plan 2011-2015  
Including One Year Operational Plan 2011/2012**

**Quarter Three  
January-March 2012**



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# General Manager's Overview

## Quarterly Overview

This quarterly report examines Council's budget review and performance for Quarter 3 (January to March 2012) of the 2011/12 financial year. It measures progress against the One Year Operational Plan for 2011/12 with all supporting detail attached in the appendices.

## Financial Position

### Working Capital Position

As a result of the March quarterly review, Council has increased its working capital by \$0.03 million to approximately \$4.05 million. This is an increase of \$0.96 million against the original projected working capital of \$3.09 million in the 2011/12 Operating Plan.

### Base Budget

Income is projected to increase by \$4.55 million. This is mainly caused by the maturing written down assets (transferred to reserves), an increased return on our investments, and additional income from Ausgrid restoration works and grants etc.

Our Base Budget Expenses are projected to increase by \$1.45 million. This is mainly caused by an increase in Ausgrid restoration work (offset with income) and additional legal costs.

Overall there is a projected increase in our operating surplus of \$3.10 million which has mainly been transferred to reserves or utilised for capital expenditure.

### Non-Capital Budget

Income in our Non-Capital Budget is projected to increase by \$0.15 million to \$0.29 million, while Non-Capital Expenses are projected to decrease by \$0.11 million to \$3.60 million, giving an improved position of \$0.04 million.

### Capital Budget

Income in our Capital Budget is projected to increase by \$1.87 million mainly caused by an increase in grants from the Roads to Recovery Program, Roads and Maritime funding for the Macquarie University Shared Path Programme and additional funding from the LPMA for Porters Creek.

Capital Expenses are projected to increase by \$2 million with the main contributing factor being the relocation of staff from the Argyle Centre.

As a result, the Capital Deficit has increased by \$0.13 million.

During the March quarter several major projects were delayed due to extended consultation an example is the Ryde Riverwalk and the Pittwater Road upgrade and delays caused by rescheduled Council meetings. The complexity of other projects has also caused delays as we have ensured our risk management approach was independently reviewed eg the RALC wave rider and the provision of the cogeneration plant (which has been delayed due to supply issues). Some of the town centre upgrades have also been delayed due to additional scoping and costing challenges. As previously advised to Council wet weather has delayed some of our capital works but the footpath and roads program will be back on track at the end of the year. Livvi's Place has been delayed due to the shortfall in fund raising from the community.

As a result of the above we will be forecasting the carry forward of some projects to next year to allow their completion.



Continued on Page 5

## General Manager Overview (Continued)

It should also be noted that since the beginning of the year an additional 47 projects have been added due to additional grant funding etc. Due to the flexibilities established in the project management office these projects have been integrated during this quarterly review and are shown individually by program.

### Progress Against Indicators

This quarter we have met or exceeded our corporate performance indicators (which provide a snapshot of the organisation's health) as well as our performance indicators across our 21 programs.

### Corporate Indicators

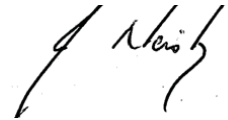
As identified in page 23, the majority of corporate indicators are on track or have exceeded target. It is pleasing to see that we have met our challenging target of 90% of customer request responses actioned within agreed timeframes, the best quarterly result this year. Also of great importance is our result in the reduction of days lost to lost time injuries which is showing a marked improvement on last quarter.

Project milestones are now being closely monitored by our automated tracking system developed by our newly created project management office. The overall results shows that 83% of project milestones have being completed on time against the target of 90%. The reasons for this have been identified by program area.

### Program Indicators

Twelve of our 47 indicators across our programs were not achieved in Quarter 3. The highlights relate to our development assessment statistics which have improved in three of the four categories on the last quarter, but are still higher than the group three average. Overall visitations to the libraries and the Ryde Aquatic Leisure Centre (RALC) were below the levels for the same quarter last year. Although overall the library service is experiencing growth in new members.

Overall Council has maintained tight fiscal control against its budget and continues to meet the majority of its targets. However as cultural change across the organisation continues to focus on project and service improvement, I expect to see further improvements in project management disciplines including cash flow analysis of projects and a stronger emphasis on customer service excellence. Council will be considering a report this current quarter seeking to progress our measurement of customer satisfaction with our services. This will be an important factor in moving this culture forward.



John Neish  
General Manager

# Financial Management

## Overview

Following the third quarter budget review, Council's financial position, year to date (YTD), is within 57.70% of the budget (excluding reserve movements).

The Capital Works Program, YTD, is at approximately 37.28% financially complete, excluding contributed assets. The Capital Works Program includes \$ 3.50 million for the Surf Attraction at the Ryde Aquatic Leisure Centre (RALC) and \$ 0.96 million for installation of a Cogeneration Plant at the RALC. Both projects are likely to be carried forward to the 2012/2013 financial year for completion. The remaining projects are approximately 42.19% financially complete, excluding contributed assets.

Operating expenses, YTD, are within 15.94% (favourable) of the budgeted amounts, which is a good result.

Operating Income (Base Budget and Non-Capital & Capital Income) is projected to increase by \$4.55million (4.08%) and Operating Expenses are projected to increase by \$1.45 million (1.51%), a net increase in Operating Surplus of \$3.10 million to \$18.55 million. This is a good result given the tight revenue base from which we are operating.

This includes an extra \$0.50 million from additional investment income.

Available Working Capital is projected to increase by \$0.03 million to approximately \$4.05 million.

Council had budgeted to undertake \$59.38 million of capital works, including contributed assets of \$23.14 million. This is projected to increase by another \$2.12 million, the bulk of which will be funded by either new grants or transfers from reserves. This will give a total capital works budget of \$61.50 million.

## Base Budget

Base Budget Income is projected to increase by \$2.66 million to \$87.53 million, while Base Budget Expenses are projected to increase by \$1.46 million to \$93.99 million, giving a net projected increase in the Base Budget Surplus of \$1.20 million (15.66%).

## Non-Capital Budget

Non-Capital Income is projected to increase by \$0.15 million to \$0.29 million, while Non-Capital Expenses are projected to decrease by \$0.11 million to \$3.60 million, giving a net projected decrease in Non-Capital Deficit of \$0.03 million (0.77%).

## Capital Budget

Capital Income is projected to increase by \$1.87 million to \$28.32 million, while Capital Expenses are projected to increase by \$2.12 million to \$61.50 million, giving a net projected increase in Capital Deficit of \$0.25 million (0.75%).

## Reserve Movements

The net movement of Reserves was budgeted to be a net transfer from reserves of \$19.59 million for works carried over plus funding for other works. This is projected to result in a net decrease of \$0.95 million from reserves to a total of \$18.64 million from reserves.

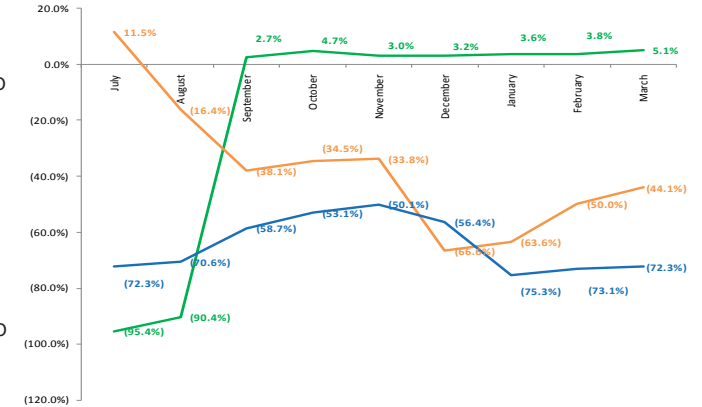


Figure 1: Income % variance to budget trend YTD

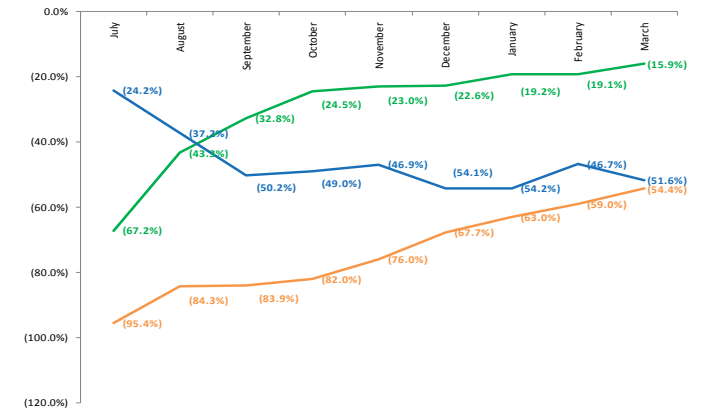
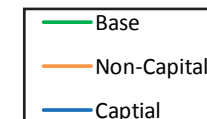


Figure 2: Expenditure % variance to budget trend YTD



# Financial Management

	Original Budget 2011/2012	Carryover Budget 2011/2012	Previously Approved Changes	Revised Budget 2011/2012	Proposed Changes 2011/2012	Projected Budget 2011/2012	Actual YTD 2011/2012	Budget YTD 2011/2012	%Variance
<b>Base</b>									
Income	-84,799		-65	-84,864	-2,661	-87,526	-82,082	-78,103	5.09%
Expenditure	91,366	35	1,125	92,526	1,462	93,988	54,646	65,005	-15.94%
<b>Net</b>	<b>6,567</b>	<b>35</b>	<b>1,060</b>	<b>7,662</b>	<b>-1,200</b>	<b>6,462</b>	<b>-27,436</b>	<b>-13,098</b>	<b>109.48%</b>
<b>Non-Capital</b>									
Income	-94	-65	-115	-274	-15	-289	-125	-223	-44.07%
Expenditure	2,057	966	592	3,614	-11	3,603	1,317	2,886	-54.37%
<b>Net</b>	<b>1,964</b>	<b>900</b>	<b>477</b>	<b>3,341</b>	<b>-26</b>	<b>3,315</b>	<b>1,192</b>	<b>2,662</b>	<b>-55.23%</b>
<b>Capital</b>									
Income	-23,360	-1896	-1,194	-26,451	-1,873	-28,324	-2,083	-7,527	-72.33%
Expenditure	43,157	6,872	9,355	59,384	2,120	61,504	14,303	29,555	-51.61%
<b>Net</b>	<b>19,797</b>	<b>4,976</b>	<b>8,161</b>	<b>32,933</b>	<b>247</b>	<b>33,180</b>	<b>12,220</b>	<b>22,028</b>	<b>-44.53%</b>
Reserve Movement	-5,052	-5,910	-8,623	-19,585	948	-18,637		-17,574	-100.00%
Loan Proceeds			-1,200	-1,200		-1,200		-800	-1
<b>Total Net</b>	<b>23,276</b>		<b>-125</b>	<b>23,151</b>	<b>319</b>	<b>23,119</b>	<b>-14,025</b>	<b>-5,981</b>	<b>134.48%</b>

# City of Liveable Neighbourhoods

## Outcome Overview

"Liveable Neighbourhoods" are well planned, clean and safe neighbourhoods and public spaces, designed with a strong sense of identity and place.

The aims of creating and maintaining Liveable Neighbourhoods are:

- For all residents to enjoy living in clean, safe, friendly and vibrant neighbourhoods.
- That our community has a strong sense of identity in their neighbourhoods and are actively engaged in shaping them.
- For our neighbourhoods to thrive and grow through sustainable design and planning that reflect community needs.

To achieve this we must address significant legislative changes and environmental challenges; maintain public safety and amenity; and develop a policy framework that will manage growth while enhancing the cultural and social character of the City.

## Financial Position

The total 2011/12 budget for this outcome is \$3.8 million.

While the net budget figures for the year to date are positive, as a result of higher than expected Regulatory and Section 94 income, a number of variations are sought to reflect a reduction in income due to a contraction of development and construction activity and middle and lower end of the sector.

An increase in Section 94 income of \$800,000 and a decrease of approximately \$130,000 in income related to Development and Construction activity is proposed.

A net increase of approximately \$370,000 is proposed for fine and infringement related income, while an expenditure increase of approximately \$155,000 is proposed as a result of increased legal costs relating to Boarding House applications and prosecutions.

## Progress Against Indicators

While the number of Development Applications determined decreased this quarter, the value of approved development increased from \$116 million in the second quarter to \$164 million this quarter. Modest improvements to Mean Gross Determination Times for Residential Alterations and Additions and for Single Dwellings saw a reduction in the overall Gross Determination Time.

The passenger figures for the Top Ryder Community Bus Service continue to trend well with over 13,400 passengers using the service this quarter. Council has resolved to extend the service till June 2013.

## Progress Against Projects

Public Art Guideline for Developers – Project Completed – The Guidelines have been completed and published, they are now available on Council's website.

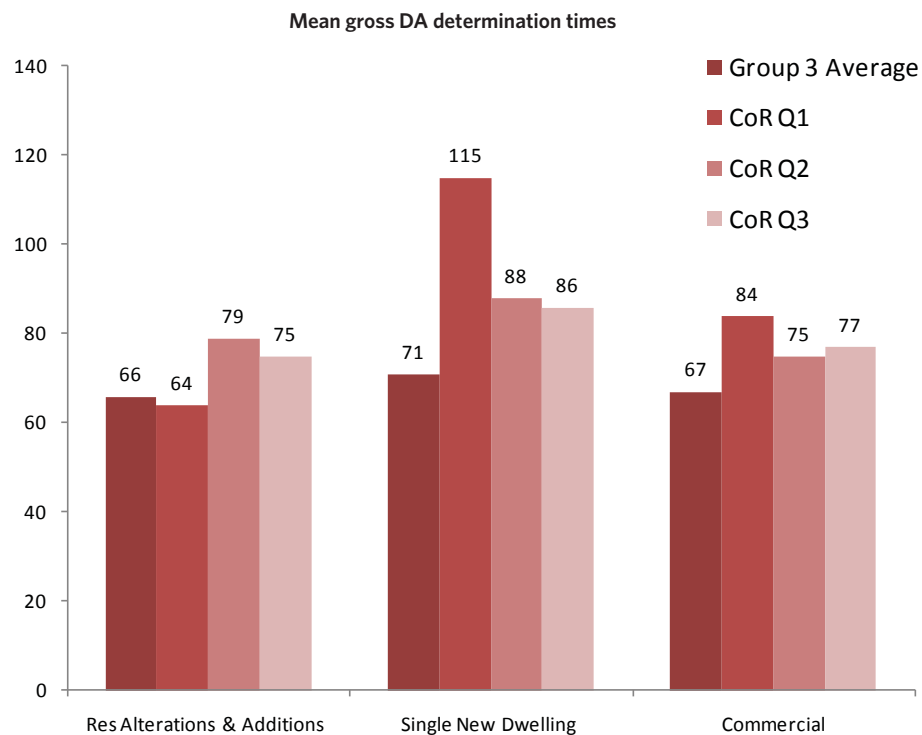
Boarding House Project – The NSW Parliamentary Inquiry into International Student Accommodation is expected to release its report in late May 2012. Council's Draft Boarding House Policy will be reviewed following the release of this report and it will then be reported to Council. In the meantime, inspections of properties suspected of unauthorised uses have continued this quarter.

Neighbourhood Centre Renewal – This project has experienced delays this quarter relating to the finalisation of the design details. Consequently, it is expected that construction will be carried over into 2012/13.

Local Market Feasibility Study – Project Completed – At its meeting of 27 March 2012 Council resolved to endorse the Ryde Chamber of Commerce and Ryde Rotary Club's proposal to conduct a market as part of its 2012 Community Christmas Celebration and the 2012 All the Colours of Ryde Festival. Council also resolved to provide Ryde Lower Oval as the site for these markets.



Urban and Street Tree Master Plan - Procurement for specialist consultant team to prepare the master plan was undertaken in the third quarter. The program is expected to run for approximately 4 weeks and a portion of the budget is expected to be carried over to allow the completion of the project in the first quarter of 2012/13.



## Operational Plan Projects for 2011/12

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

Legend: ⊞ On Track ✘ Action Required ✓ Complete ⊖ Not Started ⊙ Cancelled ▶▶ Deferred

Program / projects	Status	Comment
<b>Centres and Neighbourhood Program</b>		
Neighbourhood Centre Renewal	✘	Delays have been experienced in finalising the design details. These were caused by technical issues relating to the specifications and the need to vary the design. It is expected that construction will be carried over into 2012/13.
<b>Community and Cultural Program</b>		
Local Market Feasibility Study	⊞	
Public Art Guideline for Developers	✓	
<b>Open Space, Sport and Recreation Program</b>		
Urban and Street Tree Master Plan	⊞	Tree DCP & Tree guide on exhibition. Procurement of contractors in progress to complete the final stage which is the Master Plan.
<b>Regulatory Program</b>		
Boarding House Project	⊞	

# City of Wellbeing

## Outcome Overview

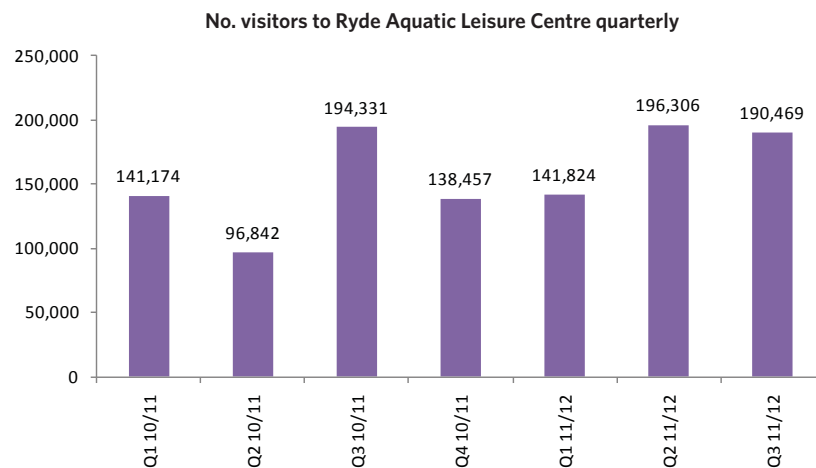
A healthy and safe community, with all supported throughout their life by services, facilities and people.

The Wellbeing of the City's residents is a key element of our community vision: Lifestyle and opportunity @ your doorstep. We recognise that wellbeing stems from interaction, participation and support for individuals, and we want to make sure that the City of Ryde provides opportunity for a sense of wellbeing for all our community at their doorstep.

The programs and projects under the City of Wellbeing aim to achieve the above, and in this quarter we have made good progress.

## Financial Position

Overall this outcome is ahead of budget with favourable variations in income.



## Progress Against Indicators

The community's goals under this outcome are reflected in our Performance Indicators being: engagement and participation in sport and leisure activities, satisfaction with our open spaces and community buildings and the quality of our customer service. Our performance is in line with Key Performance Indicators.

Highlights include an increase in pensioner entries to Ryde Aquatic Leisure Centre from an average of 123 per week in the 1st quarter to an average of 277 per week in the 3rd quarter. During summer season 591 teams with 15,595 players used Council sporting fields per week. Till the end of March this Financial Year we have registered 151,609 visits to Council website with top three forms viewed being feedback form, subscribe to Ryde City View and Volunteer Registration forms. Council in partnership with Council On The Ageing (COTA) hosted a workshop attended by 26 City of Ryde staff and 16 Service Providers.

## Progress Against Projects

City of Wellbeing is supported by four programs:

The Centres and Neighbourhood program, Community & Culture program, Library program, Open Space and Recreation.

From a total of 19 projects planned for this financial year, 14 are on track for completion including the introduction of electronic books to the library service, new playgrounds at Putney and piloting of volunteer training for the Culturally and Linguistically Diverse Community. Projects completed this quarter are Monash Oval fencing, various upgrades at Meadowbank Park and the Integrated Open Space Master Plan on public exhibition.

Given the significant wet weather experienced in this financial year a few capital projects have been commenced but are delayed.

## Operational Plan Projects for 2011/12

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

Legend: 🔄 On Track ✘ Action Required ✓ Complete ⊖ Not Started 🚫 Cancelled ▶▶ Deferred

Program / projects	Status	Comment
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### Centres and Neighbourhood Program

Toilet Blocks Renewal - excluding sportsfields	✓	Following a resolution of Council on 22 November 2011 Council determined only \$73,444 would be spent on an upgrade of the Coxs Rd Toilet and Signage Project. A further \$107,000 would be transferred to the Neighbourhood Centre Program. The remainder would go to General Revenue.
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### Community and Cultural Program

Crime Prevention Plan - implementation	🔄	
Volunteer Training for the CALD Community	🔄	
Community Buildings Renewal	🔄	
C/O Community Hubs identification study	✘	This project is underway, draft study is expected by end of June. The final payment will be made in July. This will result in 20% of funds being carried over into next financial year.
C/O Community Garden & Nursery	✘	The community nursery in Santa Rosa park is the focus of this project. The draft Plan of Management Shrimptons Creek (inclusive of Santa Rosa Park) has been received and will be reported to Council shortly. It is anticipated that this project will be finalised next financial year. A proportion of the funds will have to be carried over.

Program / projects	Status	Comment
Non-Profit Community Sector Development	🔄	
Youth Engagement Partnership Project	🚫	Under review - project cancelled.
White Ribbon Community Accreditation	🔄	

### Library Program

Library Electronic Books	🔄	Material ordered will be launched in the coming months.
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### Open Space, Sport and Recreation Program

Michael Lardelli Park in Putney on Royal Rehabilitation Site	🔄	This project is a part of a VPA process.
Charity Creek Cascades	✘	Delayed while seeking approval for necessary tree removal works. Approval planned for early May 2012.
RALC Asset Renewal	🔄	
Integrated Open Space Forward Plan	🔄	The IOSP is in its final stages and scheduled for public exhibition in the 4th quarter of 2011/12.
Active in Ryde Program Implementation	⊖	
Sportsfield Floodlighting	🔄	
Sportsfield Renewal & Upgrade	🔄	On track, some projects delayed by wet weather.
Sportsground Amenities Upgrades	🔄	
Playground Renewal and Construction	🔄	



New tennis courts at brush farm, poles fabricated by council staff.

# City of Prosperity

## Outcome Overview

The City of Prosperity outcome seeks to foster economic growth in the City of Ryde by stimulating business opportunities, employment, innovation and investment. To achieve this we must ensure our City is designed and developed in a manner that creates appropriate business opportunities in vibrant urban centres. City of Prosperity projects are aimed at supporting sustainable growth, upgrading the public domain, and facilitating business moving to and thriving in the City of Ryde. This includes, but is not limited to, supporting the development of Macquarie Park into a globally recognised education and information hub.

## Financial Position

The total 2011/12 budget for this outcome is \$716,000.

There are no changes to the budget for this outcome in quarter 2 and expenditure is currently on track.

## Progress Against Indicators

The Ryde Business Forum launched its new website this quarter, it features a new members directory and a Calendar of Events. Council's Economic Development Officer has been working with the local business community to facilitate regular communication and cooperation. The Economic Development Advisory Committee and the Chambers of Commerce met in February and March respectively. The Macquarie Park Forum also met in March, bringing together key stakeholders involved in the implementation of the Macquarie Park Master Plan.

## Progress Against Projects

Macquarie Park Marketing Strategy – This quarter we requested quotes for a consultant to assist in the preparation of the Macquarie Park Marketing Plan. A selection panel has been formed to select the consultant; the panel includes Macquarie Park stakeholders.

Macquarie Park DCP – Some delays have been experienced due to the evolving strategic planning environment in Macquarie Park, particularly the formation of the Macquarie Park Taskforce to advise on the redevelopment of government land in the area. It is anticipated that this project will carry over into 2012/13.

Macquarie University Voluntary Planning Agreement (VPA) – A Councillor Workshop was held this quarter to discuss the VPA proposed by Macquarie University and Council's response to the proposal was forwarded to the University in March. A meeting is to be scheduled in Quarter 4 to continue discussions.



## Operational Plan Projects 2011/12

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

Legend: ✔ On Track ✘ Action Required ✔ Complete ⊖ Not Started ⊖ Cancelled ▶▶ Deferred

Program / projects	Status	Comment
<b>Centres and Neighbourhood Program</b>		
Town Centre Upgrades Plans	✘	There have been delays this quarter relating to variations to the design and the incorporation of Public Art. It is expected that funds will need to be carried over to 2012/13 in order to complete the detailed designs.
<b>Economic Development Program</b>		
Feasibility for Macquarie Park Shopfront	✘	Funds maybe required to be carried over to allow the completion of the project in 2012/13. \$47,000 will be transferred to this project from the Macquarie Park Branding and Marketing Project.
<b>Land Use Planning Program</b>		
Macquarie Park DCP	✘	The key deliverables of the project are not on track due to delays in appointing the consultant. The project was also delayed due to changes to the Macquarie Park strategic planning environment, and the subsequent need to provide the consultant with further information. It is anticipated that \$120,000 will be spent in 2011/12. The project is to be undertaken over 2 years and the funds required to be carried over into 2012/13 are \$80,000.
Macquarie University VPA	✘	Funds will be required to be carried over to allow the project to be completed in 2012/13 - as per the dates of the key milestone.



# City of Environmental Sensitivity

## **Outcome Overview**

The City of Environmental Sensitivity's outcome is to work together as a community to protect and enhance our natural and built environments for the future.

## **Financial Position**

The Outcome was underspent at end of March 2012 by \$2.9 million due to the budget phasing of Domestic Waste activity (\$2.8 million underspent to date).

The Capital work expenditure of the Environmental Sensitivity Outcome of \$2.0 million is below the Year to Date Budget of \$5.5 million and the underspend relates significantly to the timing of cash flows in the Cogeneration plant (\$643,000 under YTD)

## **Progress Against Indicators**

79% of projects were completed or on track, with five (5) projects listed as requiring action.

## **Progress Against Projects**

Of the total milestones listed for the year, the Environmental Sensitivity Outcome had completed 123 of an annual total of 174 (over 70%), not allowing for seasonal variations.

The Stormwater Asset Renewal cluster was completed in this quarter.



## Operational Plan Projects for 2011/12

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

Legend: 🟢 On Track ✖ Action Required ✔ Complete ⊖ Not Started 🚫 Cancelled ▶▶ Deferred

Program / projects	Status	Comment
<b>Catchment Program</b>		
Stormwater Asset Replacement	🟢	
Stormwater Improvement Works	🟢	
River to River Corridors Project	🟢	Grant funded project to be completed 30 June 2013.
Water Quality Improvement Plan	🟢	Project PM2011/26 tracking on time and to budget.
<b>Environment Program</b>		
Business Audit Program	🟢	Grant funded project extending into 2012/13.
<b>Foreshore Program</b>		
Seawalls/Retaining Walls Refurbishment	🟢	Continuation of 2010/11 works at Memorial Park programmed for Q4.
<b>Open Space, Sport and Recreation Program</b>		
Delineation of Natural Areas	🟢	
Park and Open Space Tree Planting Program	✖	Not yet commenced.

Program / projects	Status	Comment
<b>Waste and Recycling Program</b>		
Porters Creek Depot Reconfiguration	🟢	The Department of Lands or LPMA have agreed to fund a major portion of the works. Details are being negotiated and works will be progressing to tender once scope of works has been agreed. Total budget will not be spent due to delay so budget will be adjusted to \$600,000.
Porters Creek Depot Protection Earthwork	🟢	Total current project budget \$200,000, project development costs have been allocated budget profiled for Q4. Budget will be adjusted down to \$50,000 due to delays in Porters Creek Protection Earthworks Project due to the Dept of Lands.



# City of Connections

## Outcome Overview

Access and connection to, from and within the City of Ryde and to provide safe reliable and affordable public and private travel, transport, communication and infrastructure.

## Financial Position

At the end of March 2012, the City of Connections had spent \$4.20 million against a year to date Capital Expenditure budget of \$7.03 million.

The underspending was attributable to delays in projects due to extensive inclement weather (approximately 10% of work days were lost due to wet weather in this quarter), as well as extended community consultation required on some projects and the cumulative effects of delays in approval at Council level.

Capital Income is exceeding target to date, with Actual Capital income of \$1.93 million against a full year budget of \$1.47 million, due to additional budgeted Section 94 income received.

## Progress Against Indicators

Overall 73% of projects in the City of Connections were Completed or On Track with 8.16% of projects listed as Action Required. However, these figures are not truly representative of the progress, due to additional funding from successful grant applications a total of 15 projects were added to the Operational Plan.

The number of projects within the City of Connections has increased from 82 projects at 1 July 2011 to 97 at the end of Q3. The true performance can only be assessed by reviewing the number in totality.

## Progress Against Projects

In total 744 Milestones were completed for the Outcome year to date (over 60% of annual total) not allowing for seasonality.

Completed projects include Waterloo Rd (Herring Rd to Byfield Street), Pidding Park upgrade and Lions Park GPT.





## Operational Plan Projects for 2011/12

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

Legend: 🟢 On Track ✖ Action Required ✔ Complete ⊖ Not Started ⦿ Cancelled ▶▶ Deferred

Program / projects	Status	Comment
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### Library Program

WiFi for Libraries	<span style="color: green;">🟢</span>	Investigation of project led to change of scope, reduced time frame and full implementation of 4 year project by December 2012.
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### Open Space, Sport and Recreation Program

Access Audit - Parks and Open Space Area	<span style="color: grey;">⊖</span>	Not yet commenced.
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### Paths and Cycleways Program

Cycleways Construction	<span style="color: green;">🟢</span>	
Footpath Construction	<span style="color: green;">🟢</span>	

### Regulatory Program

Transport/Parking Technology Services	<span style="color: red;">✖</span>	Expected expenditure \$118,000 this financial year due to merging this project with hand-held technologies project and longer than expected tendering process. Carryover of \$232,000 required.
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Program / projects	Status	Comment
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### Roads Program

Heavy Patching	<span style="color: green;">✔</span>	
Road Resurfacing Renewal Schedule	<span style="color: green;">🟢</span>	
Road Kerb Renewal	<span style="color: green;">🟢</span>	
Bridge Upgrade / Renewal	<span style="color: red;">✖</span>	
Traffic Calming Devices	<span style="color: green;">🟢</span>	Documentation being submitted to Traffic Committee for approval.
Traffic Facilities Renewal	<span style="color: green;">🟢</span>	Works programmed to commence construction in Q3.

### Traffic and Transport Program

Bus Shelters - new	<span style="color: green;">✔</span>	installed, accounts require finalising.
Bus Stop DDA compliance	<span style="color: green;">🟢</span>	
Bus Stop Seats - new	<span style="color: green;">🟢</span>	Bulk lot of seats purchased, installation to be done Q4.

# City of Harmony and Culture

## Outcome Overview

This outcome works to enhance the City of Ryde to be a welcoming and diverse community, celebrating our similarities and differences, in a vibrant city of culture and learning.

Under the umbrella of this outcome we aim to work with our partners and residents to celebrate our similarities and differences. We do this to ensure inclusion – so that the benefits of living, working and studying in our City are shared by all.

To achieve the City's vision it is important that the heritage and unique characteristics of our City are celebrated and that we tap into the cultural talents of those who live here and support their creative endeavours with provision of art and cultural facilities.

The programs and projects under the City of Harmony and Culture Outcome aim to achieve the above and in this quarter we have made good progress.

## Financial Position

This outcome is on track with base budget showing a 7% positive position, and the overall outcome results positive. A number of projects have been completed with savings, a number of projects are delayed these will be substantially completed this financial year.

## Progress Against Indicators

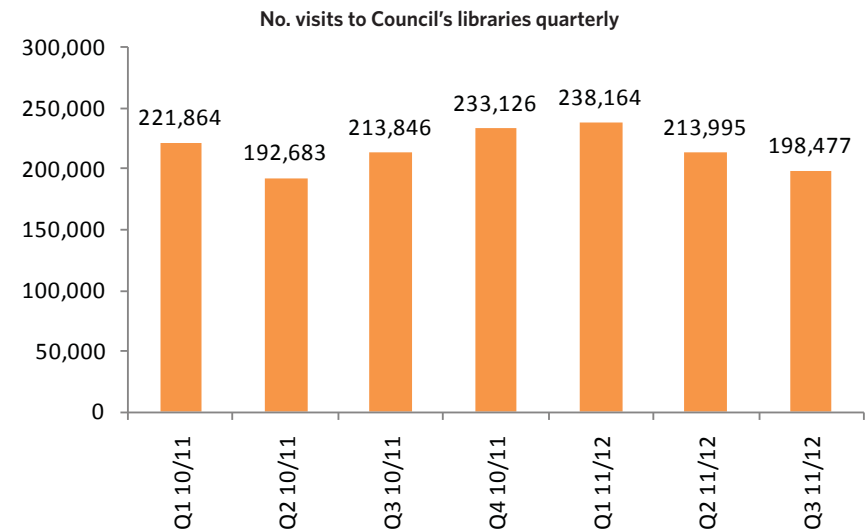
The Community's goals under this outcome are reflected in our performance indicators by; measurements of our responsiveness to the community directly; our fostering of the arts; and encouraging the growth of cultural events and facilities.

As an organisation we support the community sector and advocate on behalf of our community. Our performance is inline with Key Performance Indicators.

## Progress Against Projects

The City of Harmony and Culture is supported by four programs: Land Use Planning, Libraries, Community and Culture and Open Space, Sport and Recreation.

A total of 11 projects are planned for completion this year, seven of which are completed or on track. Following review two projects were stopped. Projects include supporting the Ryde Youth Theatre Group, completion of an artist register, preparation for the Bennelong Bicentenary and purchase of approximately 1300 books and other library resources. This financial year Council has purchased 19,962 new items in the libraries including various serials (magazines). As a result of this investment 83% of the library collection is now aged less than 10 years. This quarter library laptops have been rolled out to be used for community training. The opening of the International Women's Day art exhibition included 105 resident artists participated on the exhibition. Works by 67 artists who were exhibited, 120 people attended the launch, 110 people attended the exhibition during the two days the exhibition was opened to the public.



## Operational Plan Projects for 2011/12

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

Legend: 🟢 On Track ✖ Action Required ✔ Complete ⊖ Not Started ⊗ Cancelled ▶▶ Deferred

Program / projects	Status	Comment
<b>Community and Cultural Program</b>		
Macquarie Park Arts and Culture Plan	⊗	Under review - project cancelled.
Artist Register	🟢	
Live Neighbourhood Project	✖	The EOI process has been finalised and a local arts organisation has been engaged to deliver an outdoor exhibition project. It is expected that the final payment of the contract will be made in August 2012. This will result in a 40% carry over of funds.
Ryde Youth Music Project	🟢	
Ryde Youth Theatre (RYT) Group	✖	This project includes funds for set-up of an appropriate space for the Youth Theatre. Negotiations are underway with appropriate venues. Depending on the success of these negotiations part of the funds allocated for this project may need to be carried over to the next financial year.
<b>Library Program</b>		
Library Laptops for Community Training	✔	
Library Books	🟢	YTD Budget is \$529,371. YTD Actuals is \$358,556 with commitments of \$191,075.

Program / projects	Status	Comment
<b>Land Use Planning Program</b>		
Heritage Identification	✖	Stage 1 was completed on time and on budget. Stage 2 is now underway as a result of a funds transfer from the Macquarie Park Arts & Cultural Plan Project as agreed by Council at the end of the second quarter. As these additional funds were not anticipated in the original scope it is expected a carryover into 2012/13 will be necessary to enable the completion of the project.
Bennelong Bicentenary Exhibition	✖	While no project milestones were identified for this quarter the project is not on track due to delays in recruiting the consultant. Funds may be required to be carried over into 2012/13 to allow the project to be completed.
<b>Open Space, Sport and Recreation Program</b>		
Brush Farm Park Archaeological Plan	✖	Procurement of contractors in progress.
Aboriginal Heritage - signage	✖	Project delayed due to additional negotiation required with artist & aboriginal community. Construction planned for 4th quarter 2011/12.

# City of Progressive Leadership

## Performance Indicators

This outcome is seeking to foster collaborative approaches across our City with all levels of Government, the not for profit sector and the private sector.

Council is seeking to improve and enhance its engagement with the community and key stakeholders and to measure our performance through appropriate customer feedback mechanisms.

The City of Ryde is driven to be seen as a progressive organisation, that values and respects the community's expectations and opinions. As an organisation, we are also committed to deliver excellent customer service and there are a number of initiatives that are being taken that are focused on measuring and improving our customer service delivery.

## Financial Position

This quarter has resulted in the Budget being maintained at a similar forecasted position as at 31 December 2012, with a net reduction of \$0.01 million in the budget for the outcome of Progressive Leadership. The key movements in this result are:

- \$1 million received from the maturity of Council's Alpha CDO, that had a nil written down value.
- \$0.5 million additional Interest on Investment income brought to account
- \$0.3 million of additional legal costs related to development applications, contract disputes and other matters
- \$1.190 million allocated by Council for the Relocation of the Community Life staff from the Argyle Centre.

## Progress Against Indicators

Generally, Performance Indicators are in line with 2011/12 targets.

A review and focus on inward correspondence will be undertaken to ensure performance to the target of 90% is achieved.

In respect of complaints management, 67% of complaints were resolved within the agreed standards.

This Quarter has also has seen the reduction in the days lost to lost time injuries continuing, which is a positive result for both Council employees and the organisation.

## Progress Against Projects

Projects as indicated in this Review are on track.

The project that has not yet commenced is the Branding and Marketing Plan - City of Ryde, which is pending information from Macquarie University.

The Building Security project has commenced, however due to the other building projects that have been activated during the course of this financial year, this project has been delayed as reported previously. It is expected that the project will be substantially progressed by the 30 June 2012, however, it will be required to carry over the unexpended funds, to complete this project in 2012/13.

## Operational Plan Projects for 2011/12

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

Legend: 🟢 On Track ✖ Action Required ✔ Complete ⊖ Not Started ⊗ Cancelled ▶▶ Deferred

Program / projects	Status	Comment
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### Customer and Community Relations Program

Branding & Marketing Plan City of Ryde	✖	This project has been delayed until the commencement of the new Media & Communications unit. The CoR branding rollout is still progressing.
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### Governance and Civic Program

Compliance Management System	🟢	
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### Internal Corporate Services Program

System Administration TechOne	🟢	This project is the resources that are being utilised for the TechOne upgrade, which is on track. Savings from this project will be sought to carryover to 2012/13, so that we can capitalise on the improvements made during the upgrade.
Information Technology Renewals	🟢	
IRM Scanning Project	🟢	
Fleet Purchases-Motor Vehicle	🟢	
Fleet Purchases-Plant	🟢	
Fleet Purchases-Light Commercial	🟢	

### Strategic City Program

Council's Corporate Plan	🟢	Expect to continue into next financial year in order to complete this project.
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Program / projects	Status	Comment
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### Property Portfolio Program

Building Security Arrangements	✖	This project has been delayed due to other project priorities. However, will be substantially progressed by 30 June 2012 and will require partial carry over of funds.
Civic Precinct Redevelopment	🟢	
Corporate Buildings Renewals	🟢	
West Ryde Community Facility	🟢	
Commercial Buildings Renewal	🟢	Cluster Budget \$250,000 allocated to projects.

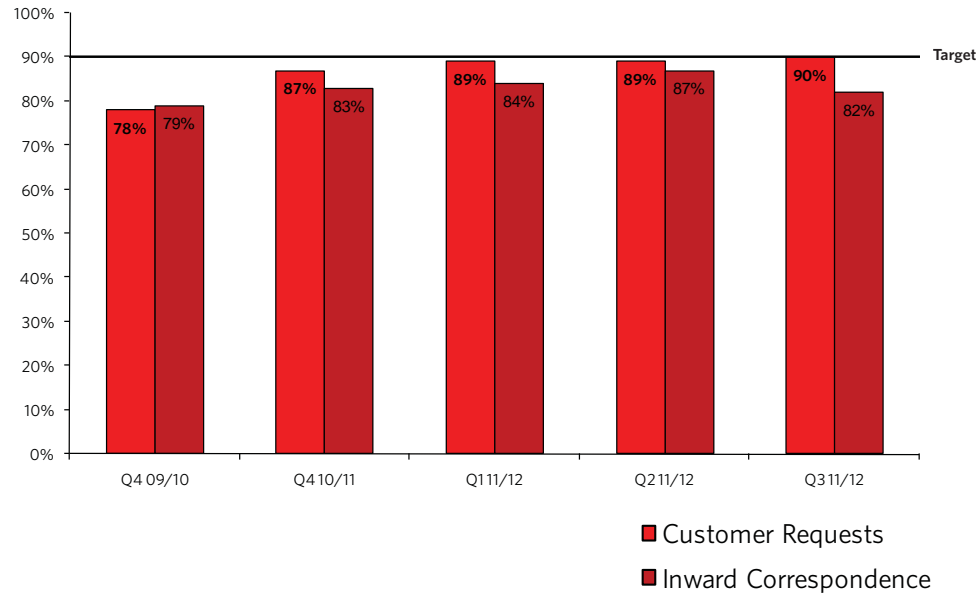
### Risk Management Program

Enterprise Risk Management Plan	✖	Operational risk register meetings were to be scheduled in Q3. However due to staff sick leave these have had to be deferred to Q4. Remainder of project is on track.
Complaint Investigation External	✔	Project complete.

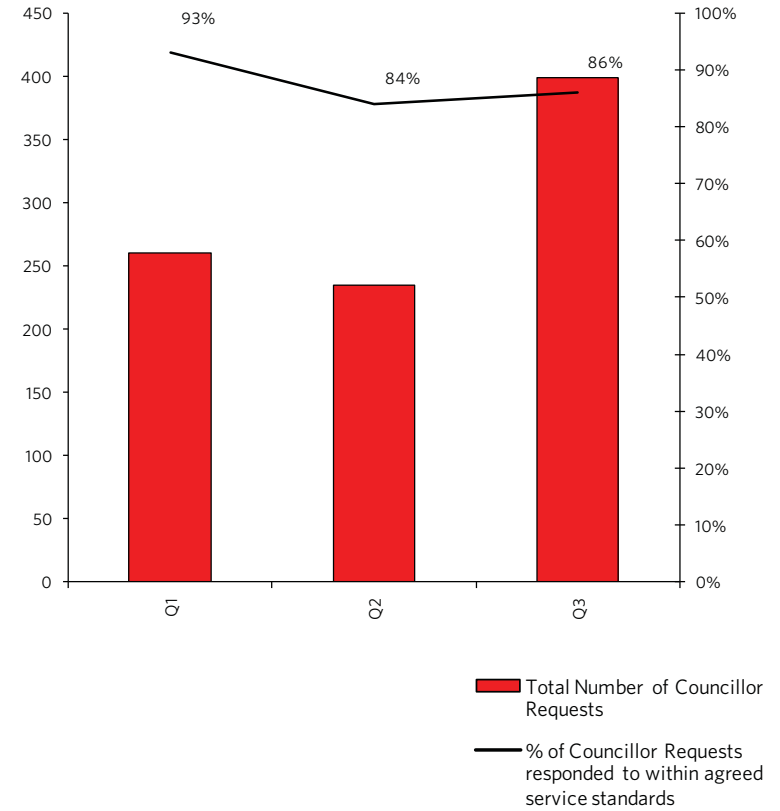
### Organisational Development Program

Performance Review Process	🟢	Phase1 of project - assessing managers, will reach pilot in June, post pilot and pre-implementation stage (August) will require some funds. Project on track to meet all milestones.
Best Value Review Methodology	✔	Seeking to re-allocate unused funds to fund the General Manager's Performance Review process and tracker starting this year. To be finalised in late 2012.

Quarterly trend of Customer Requests performance results



Number of Councillor Helpdesk requests responded YTD 2011/12 to within agreed service standards



# Corporate Performance Indicators

Legend: 🟢 On Track (within a 5% tolerance) ✖ Off Track

Measure	Performance Indicator	2011/12 Target	YTD Progress	Status	Comments
<b>Customers and Partners</b>					
Responsiveness to customer requests	% of customer requests acknowledged within agreed standards (5 working days)	90%	N/A		Time needed to develop work flows so that this measure can be reported.
	% of customer requests actioned within agreed standards (10 working days)	90%	90%	🟢	
	% of inward correspondence acknowledged within agreed standards (5 working days)	90%	N/A		Time needed to develop work flows so that this measure can be reported.
	% inward correspondence actioned within agreed standards (10 working days)	90%	82%	✖	A review will be undertaken and actions taken, to ensure the performance of this measure is improved to equal or exceed target.
Effective complaints handling to service standard	% of complaints resolved within agreed standards (as per work flows TBD)	Baseline year	67%	🟢	
<b>Budgets and Financial Management</b>					
Base Budget management	% variance of YTD approved base budget Income as at last quarter. (That you are not more than 2% under your approved Base Budget Income)	> = -2%	2.72%	🟢	
	% variance of YTD approved base budget Expenditure as at last quarter. (That you are not more than 2% over your approved Base Budget Expenditure)	= < +2%	1.58%	🟢	
<b>Project Management</b>					
Projects are well managed	% project milestones completed on time	90%	83%	✖	Some projects delayed due to workload in Property and Buildings, awaiting information from Macquarie University and staff illness.
	% of YTD actual projects expenditure against total projects budget	N/A	29%	🟢	
<b>Culture, Learning &amp; Development</b>					
Occupational Health and Safety	% reduction in days lost to Lost Time Injuries on prior quarter period	5%	-0.6%	🟢	
Regulatory Risk Management	% of internal audit recommendations implemented within agreed timeframes	100%	84%	✖	Implementation of audit recommendation has been delayed due to workloads. Time frames have been given to Risk and Audit and all outstanding recommendations should be implemented by the end of this financial year.

# 1. Open Space, Sport and Recreation Program

Developing, delivering, maintaining and managing all our sports, recreation, outdoor, open spaces and natural areas infrastructure, services and facilities.

## 1.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)  
✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	70%	✖	This performance measure continues to be monitored.
No. of visitors to RALC	780,000	528,599	🟢	Estimated year end attendance figure is 680,000. Although attendance numbers are lower than forecast, expenses have been controlled and final operating profit will be similar to last year.
No. of users of sports grounds and playing fields	N/A	90,000	🟢	
No of visitors to Ryde Community and Sports Centre (ELS Hall)	N/A	N/A		Data not yet available.

## 1.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-4,500,000	-4,239,000	
Expense	9,082,000	8,271,000	
<b>Total Base Budget</b>	<b>4,583,000</b>	<b>4,031,000</b>	

## 1.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Aboriginal Heritage - signage</b>	<b>100,000</b>	<b>15,000</b>	✖	Project delayed due to additional negotiation required with artist & aboriginal community. Construction planned for Q4 2011/12.
<b>Access Audit - Parks and Open Space Area</b>	<b>50,000</b>		⊖	Not yet commenced.



## 1. Open Space, Sport and Recreation Program (Continued)

### 1.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required      ▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Active in Ryde Program Implementation</b>	<b>10,000</b>		🟢	
<b>Brush Farm Park Archaeological Plan</b>	<b>50,000</b>		✖	Procurement of contractors in progress.
<b>Charity Creek Cascades</b>	<b>450,000</b>	<b>298,748</b>	✖	Delayed while seeking approval for necessary tree removal works. Approval planned for early May 2012.
<b>Delineation of Natural Area</b>	<b>12,500</b>	<b>1,880</b>	🟢	Bollards installed at Field of Mars Reserve.
<b>Integrated Open Space Forward Plan</b>	<b>50,000</b>	<b>47,897</b>	🟢	The IOSP is in its final stages and scheduled for public exhibition in the Q4 of 2011/12.
<b>New Park in Putney on Royal Rehabilitation Site</b>	<b>4,429,000</b>		🟢	This project is a part of a VPA process.
<b>Park &amp; Open Space Tree Planting Program</b>	<b>25,000</b>		✖	Not yet commenced.
<b>Playground Renewal &amp; Construction</b>	<b>550,000</b>	<b>99,001</b>	🟢	
• Yamble Reserve- All Abilities Playground	350,000	18,668	✖	Under review - deferred until procurement processes are finalised. Potential carry over.
• Blenheim Park	50,000	18,750	🟢	
• Playground Equipment and soft fall surfacing based on assessment of priority	25,000	40,440	🟢	
• Playground Landscaping, furniture and signage based on assessment of priority	50,000	21,143	🟢	
<b>RALC Asset Renewal</b>	<b>731,276</b>	<b>99,340</b>	🟢	
• Lane Ropes	15,000	11,990	✔	
• Wireless PC for Class	10,000		🟡	
• Lazy River Ceiling	57,000		🟡	Work to be integrated into painting project for 2012/13.
• Pool Guttering & Tiling	120,000		🟡	Budget to be reviewed to \$0.
• Water Features, including inflatable	80,000		🟢	
• Roof Vents in foyer + rectify leaks	20,000		🟢	
• Probes on dulcometers	15,000		🟡	Under review - project cancelled.

## 1. Open Space, Sport and Recreation Program (Continued)

### 1.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required      ▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
▪ Fire Alarm maintenance (including Kiosk smoke detectors, Cleaners Store smoke detector, Family Change Rooms, Stadium Smoke detector, Fire Hose system)	30,000	37,455	🟢	
▪ Strainer baskets in filtration system	10,000	3,460	🟢	
▪ Scoreboards for Water Polo	15,000		✖	Goods have been ordered, waiting for delivery.
▪ Rectifications to wave plant room duct work, the nuts & bolts on the water slide, and the wave pump	35,000		🟡	Work not deemed necessary at this point - to be re-evaluated at a future date subject to need.
▪ Bollards	20,000		🟢	Work complete, waiting for invoice.
▪ PLC Toddlers Plant Room - features	30,000	2,151	🟢	
▪ Carpet - Reception & Kiosk	30,000		🟢	Waiting on quotes.
▪ Pool Blankets for the program pool & spa	10,000	2,594	✔	
▪ Change Rooms renovations to the competition pool change rooms and the mens & family leisure pool change rooms.	140,000	41,090	🟢	
<b>Sportsfield Floodlighting</b>	<b>492,000</b>	<b>345,577</b>	🟢	
▪ Meadowbank Park Eastwood Ryde Netball Association (ERNA) - DA obtained	220,000	28,145	✔	
▪ Pidding Park Ryde Saints United FC - DA obtained	120,000	72,445	✔	
▪ Magdala Park North Ryde Soccer / Ryde Gladesville Magic	152,000	9,671	✖	Scope changed in consultation with park users. Tender procurement process scheduled for 4th quarter 2011/12. Potential carry over.
▪ Playing Field Lighting - Feasibility Assessment		5,000	🟢	This will assist with next years program of works.
<b>Sportsfield Renewal &amp; Upgrade</b>	<b>650,000</b>	<b>386,114</b>	🟢	Meadowbank Park #4 and Bollards are completed.

## 1. Open Space, Sport and Recreation Program (Continued)

### 1.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Sportsground Amenities Upgrades</b>	450,000	63,524	🟢	
▪ Magdala Park - upgrade of existing amenities	250,000	39,524	✖	Project delayed due to procurement & contractor availability. Project scheduled to commence 11 April for an 8 week program.
▪ Brush farm amenities upgrade	150,000	22,500	🟡	Review of project scope has resulted in cancellation of the project and reallocation of funds to increase the scope of works at Magdala Park.
▪ Condition Assessment - to be completed to identify future works program	10,000	1,500	⊖	Carry over project to ensure the alignment of the asset management project.
<b>Urban &amp; Street Tree Master Plan</b>	65,000		🟢	Tree DCP & Tree guide on exhibition. Procurement of contractors in progress to complete the final stage which is the masterplan.
<b>Total</b>	<b>8,020,500</b>	<b>1,360,831</b>		

New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Installation Cogeneration Plant - RALC</b>	964,000		✖	Delayed by supplier.
<b>Surf Attraction Equipment - RALC</b>	2,300,001	8,393	✖	Identified in council report for carry over.
<b>Total</b>	<b>3,264,001</b>	<b>8,393</b>		

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Kissing Point &amp; Bennelong Parks (POT p.63)</b>	148,408	109,785	🟢	
<b>Playing Field Remediation</b>	18,450	8,942	✔	
<b>Enhance Bushland adjoining National Parks (POT)</b>	22,400	980	✔	

## 1. Open Space, Sport and Recreation Program (Continued)

### 1.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🚫 Cancelled  
✖ Action Required      ▶ Deferred  
✔ Complete  
⊖ Not Started

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Ryde Parramatta River Walk (POT p.43/57)	1,425,482	80,822	✖	Scope changed in response to community concerns. An additional community engagement process is underway & scheduled to be completed by mid Q4.
Childrens Play Implementation Plan for the City of Ryde	144,620	37,780	🟢	
Pidding Park Upgrade	196,100	51,867	🟢	
Jim Walsh Park Upgrade	188,500	162,884	✔	
Open Space Masterplans	12,100	10,000	🟢	Finalisation of project delayed while Ryde Riverside Reserve Plan of Management is finalised.
Integrated Open Space MasterPlan	38,735	35,185	🟢	
Skate park Cost \$200K -\$500K per site - preliminary plans	35,000	35,956	✖	Awaiting Community Consultation results/feedback.
Playing Field Lighting Upgrade (ESD, POT p.58)	123,251	21,795	⊖	
RALC Air Handling Units (Leisure Pool)	450,000	16,188	✖	DA for location of units has been approved, tender for units next step - balance offunds to be carried forward to 2012/13 year.
Opening Windows on top level of leisure pool	30,000		🚫	Project cancelled, to be re-evaluated if required after Air Handling Units have been installed and operating.
Pool Guttering & Tiling	38,829		✖	Funds to be carried forward to 2012/13 year.
Cultural Planning - Cultural Spaces Plan	24,000	25,280	✔	
Brush Farm Park - Initiation of Action Plan	89,232	16,633	✖	Scope changed to include the preparation of the Brush Farm & Lambert Park MasterPlan. Procurement scheduled for Q4 2011/12.
Field of Mars - Initiation of Action Plan	80,792	56,626	🟢	
Best Value Review Open Space	51,262	54,370	✔	
<b>Total</b>	<b>6,234,322</b>	<b>725,093</b>		
<b>Total Projects Budget</b>	<b>17,518,823</b>	<b>2,094,317</b>		

# 2. Roads Program

Managing and maintaining our roads, bridges and retaining walls.

## 2.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)  
✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	88%	🟢	

## 2.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-1,501,000	-2,923,000	
Expense	7,280,000	3,710,000	
<b>Total Base Budget</b>	<b>5,779,000</b>	<b>787,000</b>	

## 2.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      ⊘ Cancelled  
✖ Action Required      ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Bridge Upgrade / Renewal</b>	<b>100,000</b>	<b>15,000</b>	✖	
▪ Hillview Road Culvert, Eastwood		15,000	🟢	Report on tender for works due to Council 8 May. Likely carry over.
▪ Glen Reserve Footbridge - nesr Glen Street, Eastwood			▶▶	previously resolved by Council, funds transferred to Hillview St culvert.
▪ Burnett Walk Footbridge, Darvall Park - Denistone			▶▶	previously resolved by Council, funds transferred to Hillview St culvert.
▪ Woolway Park Footbridge - Union Street, West Ryde			▶▶	previously resolved by Council, funds transferred to Hillview St culvert.
▪ Culvert over Charity Creek - Meadowbank Park, Meadowbank			▶▶	previously resolved by Council, funds transferred to Hillview St culvert.
<b>Heavy Patching</b>	<b>200,000</b>	<b>173,344</b>	🟢	

## 2. Roads Program (Continued)

### 2.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      ⊖ Cancelled  
✖ Action Required      ▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Road Kerb Renewal</b>	<b>1,250,000</b>	<b>576,449</b>	<span style="color: green;">🟢</span>	
▪ Amiens Street (Claire St - Delmar Pde)	102,000	15,300	<span style="color: green;">🟢</span>	
▪ Blenheim Road - realign kerb & widen footpath at shops	120,000	18,058	<span style="color: green;">🟢</span>	
▪ Hermitage Road (Orchard Street - Parkes Street)	39,000	43,608	<span style="color: orange;">✓</span>	
▪ Lovell Road (Grove Street - Orange Street)	164,000	89,939	<span style="color: orange;">✓</span>	
▪ Lovell Road (North Road - Colvin Crescent)	160,000	221,353	<span style="color: orange;">✓</span>	
▪ Pembroke Street (NS Agincourt Road - Crimea Road)	114,000	17,100	<span style="color: red;">✖</span>	Delayed due to wet weather. Potential carry over.
▪ Pittwater Road (High Street - No. 214 Stage 2)	386,000	57,900	<span style="color: red;">✖</span>	Delays due to consultation process & Council resolution to proceed & wet weather. Potential carry over.
▪ Quarry Road (Woodbine Crescent - Lane Cove Road)	105,000	104,191	<span style="color: green;">✓</span>	
▪ Pavement testing & design for 2012/13 program	60,000	9,000	<span style="color: grey;">⊖</span>	
<b>Road Resurfacing Renewal Schedule</b>	<b>2,500,000</b>	<b>1,474,038</b>	<span style="color: green;">🟢</span>	Testing completed. Construction scheduled for Q3 & Q4.
▪ Alexandria Avenue (Balaclava Road - Welby Street)	200,000	30,000	<span style="color: green;">🟢</span>	
▪ Anthony Road (West Parade - Park Avenue)	190,000	28,530	<span style="color: blue;">▶</span>	Deferred so that construction traffic for West Ryde Development does not damage new work. Funds redirected to other roads within the cluster.
▪ Bidgee Street (Gardeners Avenue - Aitchander Road)	97,000	65,304	<span style="color: orange;">✓</span>	
▪ Buffalo Road (Aitchandar Road - Gardener Avenue)	137,000	20,550	<span style="color: blue;">▶</span>	Ausgrid advised 19/4/12 underground cable faults identified & instructed Council not to do roadworks until resolved. Potential carry over.
▪ Buffalo Road (Cressy Road - Providence Road)	156,000	23,400	<span style="color: green;">🟢</span>	
▪ Buffalo Road (Smith Street - Lane Cove Road)	94,000	117,145	<span style="color: orange;">✓</span>	
▪ College Street (Monash Road - Orient Street)	75,000	82,419	<span style="color: orange;">✓</span>	

## 2. Roads Program (Continued)

### 2.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      ⊘ Cancelled  
✖ Action Required      ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
▪ Constitution Road (Federal Rd - Grand Ave)	58,000	58,029	✓	
▪ Cox's Road (Badajoz Road - Blamey Street)	151,000	280,017	✓	
▪ Dwyer Street (Cul De Sac - Pooley Street)	72,000	47,753	✓	
▪ Herring Road (Epping Rd - Dora St)	120,000	154,059	✓	
▪ Henry Street (Charles Street - Cul De Sac)	69,000	68,341	✓	
▪ Higginbotham Rd (Cressy Road - Nelson Street)	215,000	32,250	🟢	Contractor booked to do work in June 2012.
▪ Kemp Street (Beach Street - Morrison Road)	86,000	18,208	✓	
▪ Mawarra Crescent (Pembroke Street - Towns Street)	56,000	8,496	🟢	Delayed due to wet weather for milestones, work to be done May 2012.
▪ Monash Road (Ryde Road - Buffalo Road)	184,000	30,570	✖	Delayed due to wet weather, requires dry conditions for kerb and drainage works. Potential carry over.
▪ North Road (Beattie Avenue - MacQuarie Place)	99,000	124,831	✓	
▪ Phillip Road (Charles Street - Douglas Street)	70,000	50,938	✓	
▪ Price Street (Kulgoa Avenue - Lane Cove Road)	102,000	180,842	✓	
▪ Waterloo Road (Khartoum Road - Coolinga Street)	269,000	52,356	✓	
<b>Traffic Calming Devices</b>	<b>360,000</b>	<b>164,592</b>	🟢	
<b>Traffic Facilities Renewal</b>	<b>60,000</b>	15,338	🟢	
▪ Quarry Road at Santa Rosa Park			🟢	
▪ Quarry Road at Arthur St			🟢	
▪ Lovell Road at Colvin Crescent			🟢	
▪ Vimiera Road at Abuklea Road		3,588	🟢	

## 2. Roads Program (Continued)

### 2.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🚫 Cancelled  
✖ Action Required      ▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
▪ Morrison Road west of Meriton Street			🟢	
▪ Single Lane Slow Point: Gardener Avenue		11,750	🟢	
<b>Total</b>	<b>4,470,000</b>	<b>592,830</b>		

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Pittwater Road (Coxs - Carramar )</b>	<b>249,678</b>	<b>167,444</b>	🟢	Potential carry over if more wet weather.
<b>Bridge Upgrades/ Refurbishment</b>	<b>40,867</b>		✖	Funds being used in conjunction with Hillview Rd culvert - Waiting for Council report to accept tender. Works unlikely to be complete as all drainage projects affected by extended wet weather and contract period is three months once contract is let. Likely carry over.
<b>Pittwater Road Coxs to Carramar Stage 2 and High St - No</b>	<b>463,208</b>	<b>2,696</b>	🟢	
<b>Coxs Road (Blamey Street - Chauvel Street)</b>	<b>15,061</b>	<b>15,293</b>	✔	
<b>Paul Street (Lane Cove Road - Cul De Sac)</b>	<b>13,915</b>		✔	Costs charged to main SUP project.
<b>Waterloo Road - Both Sides (Herring R - Byfield St)</b>	<b>345,311</b>	<b>299,788</b>	✔	
<b>Shaftsbury/ Glen Roundabout</b>	<b>80,000</b>		🟢	Programmed for future Quarter this Financial Year.
<b>Waterloo/ Khartoum traffic signal DESIGN</b>	<b>26,335</b>	<b>16,660</b>	🟢	Awaiting RMS approval.
<b>Waterloo/ Khartoum traffic signal Construction</b>	<b>300,000</b>		▶	Delays in obtaining RMS approval for signals for the interesection. Design only being done in 2011/12. Funds will be returned to Macquarie Park levy reserve until required.
<b>Waterloo Rd (SS Coolinga - Khartoum) granite paving incl c</b>	<b>333,334</b>		🟢	Potential carry over if more wet weather.
<b>Total</b>	<b>1,867,709</b>	<b>501,881</b>		
<b>Total Projects Budget</b>	<b>6,337,709</b>	<b>1,596,592</b>		



# 3. Property Portfolio Program

Developing, managing and maintaining our portfolio of corporate, commercial and civic properties.

## 3.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)  
✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	97%	🟢	

## 3.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-1,013,000	-1,059,000	
Expense	3,292,000	1,506,000	
<b>Total Base Budget</b>	<b>2,279,000</b>	<b>447,000</b>	

## 3.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🚫 Cancelled  
✖ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Building Security Arrangements</b>	40,000		✖	This project has been delayed due to other project priorities. However, will be substantially progressed by 30 June 2012 and will require partial carry over of funds.
<b>Civic Precinct Redevelopment</b>	2,389,377	1,780,821	🟢	Expressions of interest called and evaluated. Plan proposal lodged.
<b>Commercial Buildings Renewal</b>	250,000	14,250	🟢	
<b>Corporate Buildings Renewals</b>	250,000	151,043		
▪ <b>Civic Centre</b>				
▪ Once library relocates, upgrade the old Ryde Library premises to accommodate breast feeding, first aid facilities and improve staff amenities	20,000	82,963	✔	Project complete. Project Budget of \$90k will cover final costs.

### 3. Property Portfolio Program (continued)

#### 3.3 PROJECTS EXPENDITURE BUDGET

Legend: 🔄 On Track      ⊘ Cancelled  
✘ Action Required      ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
▪ Install air conditioning to the lift motor room to help prevent breakdowns	15,000	2,341	✓	
▪ Complete the upgrade of Civic Centre foyer	45,000	104,856	✓	Council approved budget of \$105k.
▪ <b>Operations Centre</b>				
▪ Replace rusted roof along the front of the building	40,000	6,000	🔄	
▪ Replace existing retaining wall which is at risk of collapse	60,000	9,000	⊖	Works proposed to be completed by 30 June 2012.
▪ Continue new fencing along Gale Street and the school side for security purposes	35,000	5,250	⊖	Project proposed to be completed by 30 June 2012.
▪ <b>Argyle Centre</b>				
▪ Create space for new workstations and upgrade the network capability in the meeting room	35,000	7,475	⊖	Funds proposed to be consolidated with funds for relocation of Community Life staff from Argyle Centre.
<b>West Ryde Community Facility (Building Only)</b>	<b>18,714,368</b>		🔄	
<b>Total</b>	<b>20,194,668</b>	<b>273,967</b>		

New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Addington House</b>	<b>136,334</b>	<b>1,330</b>	✘	The Development of Conservation Management Plan(CMP)currently being undertaken by Tanner Architects.
<b>Air Conditioning Replacement at Civic Centre</b>	<b>266,600</b>	<b>1,920</b>	🔄	Air Conditioning Unit commissioned and operational.Building Management System being finalised on each floor.Projected completion 31 May 2012.
<b>Power Generator at Civic Centre</b>	<b>126,600</b>	<b>2,160</b>	✘	This project has been commenced however delayed due to Ausgrid requirements. Will be a carry over project for completion in 2012/2013.
<b>Urgent Works at Argyle Centre</b>	<b>131,600</b>	<b>2,100</b>	▶▶	These works incorporated in Community Life relocation from the Argyle Centre.
<b>Total</b>	<b>661,134</b>	<b>7,510</b>		

**3. Property Portfolio Program (continued)**  
**3.3 PROJECTS EXPENDITURE BUDGET**

Legend: ○ On Track      ○ Cancelled  
✘ Action Required    ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
West Ryde Community Facility (Fitout & Project Management)	997,240	375,641	✘	Carry over required as building completion has been achieved however leases, fitout and tenancies have delayed the project.
<b>Total</b>	997,240	375,641		
<b>Total Projects Budget</b>	21,853,042	657,118		



# 4. Catchment Program

Managing, monitoring and maintaining water quality and reuse, our stormwater and natural waterways.

## 4.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)  
✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	93%	🟢	

## 4.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-14,000	-90,000	
Expense	669,000	574,000	
<b>Total Base Budget</b>	<b>654,000</b>	<b>484,000</b>	

## 4.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🚫 Cancelled  
✖ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>River to River Corridors Project</b>	<b>103,390</b>	<b>28,223</b>	🟢	
<b>Stormwater Asset Replacement</b>	<b>700,000</b>	<b>461,916</b>	🟢	
• Waratah Street, Eastwood	183,000	144,099	✔	
• Byron Avenue, Ryde	139,000	20,850	▶▶	Lovell St substituted via previous Council report Q2.
• Champion Road, Tennyson Point	65,000	10,432	✖	Owner advised they intend to lodge an LDA to reconstruct their house and retaining walls which will affect the depth and location of the pipeline. Carry over needed to do works once LDA owners proceed.

#### 4. Catchment Program (continued)

##### 4.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
▪ Rowe Street, Eastwood	179,000	178,673	✔	Completed
▪ Western Crescent, Gladesville	44,000	7,800	✖	Requires approval of adjacent property owners for roofwater connection and driveway works. Potential carry over.
▪ 47 Forsyth Street, West Ryde	10,000	14,056	✔	
▪ 43 Kuppa Road, Ryde	5,000	750	✔	
▪ Opposite 14 Aeolus Avenue, Ryde	5,000	750	✔	
▪ 155 Balaclava Road, Marsfield	10,000	10,378	✔	
▪ 92 Parklands Road, North Ryde	5,000	7,680	✔	
▪ Opposite 23 Rocca Street, Denistone East	5,000	10,087	✔	
▪ 8 Jackson Place, Denistone East	5,000	5,850	✔	
▪ 108 Vimiera Road, Marsfield	10,000	8,898	✔	
▪ 2 Star Street, Eastwood	5,000	9,959	✔	
▪ 109 Princes Street, Putney	10,000	1,500	✔	
▪ 92 Bridge Road, North Ryde	10,000	18,791	✔	
▪ 4 Menzies Road, Marsfield	5,000	10,613	✔	
▪ Opposite 33 Gardener Avenue, Ryde	5,000	750	✔	
<b>Stormwater Improvement Works</b>	<b>1,000,000</b>	<b>538,729</b>	🟢	
▪ <b>Program for Missing Drainage Links</b>				
▪ Goodwin Street intersection with Anzac Avenue	110,000	110,654	✔	
▪ Anzac Raod	210,000	90,010	🟢	
▪ Bill Mitchell Park - Brett Street	65,000	12,254	✖	Design not finalised. Likely carry over.

#### 4. Catchment Program (continued)

##### 4.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required      ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
▪ Kuppa Road	45,000	9,506	✓	
▪ Construct Additional Stormwater Inlet Pits at Brabyn Street	25,000	47,179	✓	
▪ Construct a Detention Area at Brendon Street, North Ryde	50,000	103,452	✓	There are incorrect costing transactions against this job that require adjustment.
▪ Flood Study and Floodplain Risk Management Study & Plan for Buffalo and Kitty's Creek	150,000	34,500	✔	Project scheduled to be delivered over 3 years (2011/12 to 13/14). Stage 1 (Data Collection) is scheduled for completion by Q4. Additional funding received from State Government in Q3. Surplus Council funds allocated to (53.21028) Eastwood & Terry's Creek Floodplain Mgt Plan - Debris Control Structures for additional works and also to (51.21002) Replacement of Pipes in Poor Condition - Rowe Street project.
▪ Flood Study and Floodplain Risk Management Study & Plan for Parramatta River - Ryde Catchments	150,000	37,500	✔	Project scheduled to be delivered over 2011 and 12/13/ Stages 1 and 2 (Data collection and DRAINS model) are scheduled for completion in Q4. Additional funding received from State Government in Q3. Surplus Council funds allocated to (53.10308) Macquarie Park Floodplain Risk Management Plan OPEX and also to (51.21002) Replacement of Pipes in Poor Condition - Rowe Street project.
▪ Feasibility Study for a Detention Basin in Jim Walsh Park	120,000	55,500	✔	Study on-schedule. Completion expected in Q4.
▪ Construct a Headwall in Jim Walsh Park	35,000	5,250	✔	Design finalised as part of feasibility study. Contract to be awarded and works commenced in Q4.
▪ Complete a Local Flood Study at Macquarie Park	40,000	32,924	✓	Completed.
<b>Water Quality Improvement Plan</b>	<b>15,000</b>	<b>15,000</b>	✔	Project PM2011/26 tracking on time and to budget.
<b>Total</b>	<b>1,782,000</b>	<b>1,043,868</b>		

New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Lions Park GPT</b>	<b>104,000</b>	<b>117,600</b>	✓	Completed.
<b>Catchment Connections Project</b>	<b>17,300</b>	<b>17,866</b>	✓	Grant funded project completed June 2011 and finalised this financial year.
<b>Total</b>	<b>121,300</b>	<b>135,466</b>		

**4. Catchment Program (continued)**  
**4.3 PROJECTS EXPENDITURE BUDGET**

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Replacement of Pipes in Poor Condition	366,150	436,908	✔	
Replacement of Pits in poor condition	20,908	29,649	✔	
Water Reuse in Meadowbank Park (Meadowbank Park Upgrade)	56,587	90,483	✔	
Kittys Creek Reserve - Gross Pollutant Trap	130,000	19,500	✔	Works to commence in Q4.
Ann Thorn Catchment - Design	19,138	1,637	✔	Completed.
Eastwood & Terrys Creek Floodplain Mgt Plan	100,000	104,851	✔	Additional funding transferred from (51.40151) Flood Study. Additional funds will allow progressive continuation of program of actions to implement plan.
<b>Total</b>	<b>692,783</b>	<b>683,028</b>		
<b>Total Projects Budget</b>	<b>2,596,083</b>	<b>3,950,098</b>		

# 5. Centres and Neighbourhood Program (road reserve links and non road reserve links)

Developing, delivering, maintaining and managing all our sports, recreation, outdoor, open spaces and natural areas infrastructure, services and facilities.

## 5.1 PERFORMANCE INDICATORS

Legend: ✔ On Track (within a 5% tolerance)  
✘ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	61%	✘	

## 5.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-278,000	-1,000	
Expense	2,602,000	2,288,000	
<b>Total Base Budget</b>	<b>2,324,000</b>	<b>2,287,000</b>	

## 5.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Neighbourhood Centre Renewal</b>	<b>600,000</b>	33,000	✘	
• Boronia Park	60,000	30,000	✘	The project will not be completed by June 2012 and will require funds to be carried over to allow the construction works to be completed.
• Agincourt Road Shops	8,299	3,000	✘	This project requires funds to be carried over to 2012/13 to allow the construction works to be undertaken
• Boronia Park Centre - Design and Construction			✘	The project is not on track due to delays in design and constructions phase on the project - in particular finalisation of the detailed design. The delays are due to technical issues, staff resourcing and addressing the Business Manager's (rep) requests to vary the detailed design. To allow the construction of the works to be completed in 2012/13 it is requested that \$340,002 (Budget \$400,002- \$60,000 Actual) be carried over.



## 5. Centres and Neighbourhood Program (continued)

### 5.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required      ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Toilet Blocks Renewal - excluding sportfields</b>	200,000	60,932	✔	Following a resolution of Council on 22 November 2011 Council determined only \$73,444 would be spent on an upgrade of the Cox's Rd Toilet and Signage Project. A further \$107,000 would be transferred to the Neighbourhood Centre Program. The remainder would go to General Revenue.
<b>Town Centre Upgrades Plans Implementation</b>	300,000	45,000	✘	The back brief (PMP) for the detailed design and documentation of Church and Rowe Streets was approved by the Business Manager on 6 January 2012.
▪ Church Street - Town Centre Upgrade	62,250	22,500	✘	No milestones were identified to be met in this quarter. The funds will be required to be carried over into 2012/13 to allow the detailed design to be completed.
▪ Rowe Street - Town Centre Upgrade	62,250	22,500	✘	No milestones were identified to be met this quarter. Funds will be required to be carried over to allow the concept and detailed design to be completed.
<b>Total</b>	<b>2,100,000</b>	<b>112,932</b>		

New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Meadowbank Employment Area - Traffic Study</b>			✘	Whilst the project is on track - funds may be required to be carried over into 2012/13 on the basis that the dates for the project milestone are not met.
<b>Macquarie Park Parking Study</b>	8,000	8,000	✓	
<b>Waterloo/Byfield Road - Public Domain upgrade</b>	120,000		✘	While the projects milestone have been met - funds will be required to be carried over into 2012/13 to allow the completion of the constructions works.
<b>Macquarie Park Tree Planting</b>	13,334		✘	Due to high price received from tender process this project will be delayed whilst a re-scoping and retendering occurs.
<b>Total</b>	<b>128,000</b>	<b>8,000</b>		

## 5. Centres and Neighbourhood Program (continued)

### 5.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required      ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Eastwood Master Plan Review	108,334	71,860	✘	While the project milestone has been met funds will be required to be carried over to allow the completion of the project in 2012/13.
West Ryde Master Plan, LEP + DCP (was Project 258)	7,976		✘	This project is linked to the DLEP/DDCP 2011. While the milestone has been met as the draft plans were reported to Council. Completion of the project has been delayed as a result of Council requiring amendment to the draft LEP.
Eastwood Town Centre (was Eastwood Village ES9 Certificate)	25,120	10,377	✘	Ausgrid still to agree to retrospective issue - they now require further works.
The John Whitton Bridge (Lighting)	14,654	2,150	✓	Installed, accounts to be finalised.
Centre and parks linkages	96,829	104,928	✓	
<b>Total</b>	<b>252,913</b>	<b>189,315</b>		
<b>Total Projects Budget</b>	<b>2,480,913</b>	<b>310,247</b>		

# 6. Library Program

Delivering all our library services.

## 6.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)

✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	100%	🟢	
No. of library loans per capita (combined Ryde/Hunters Hill population is utilised)	8.3	2.0	🟢	On track to meet yearly target.
No. of visits to the library annually	840,000	650,636	🟢	On track to meet yearly target.

## 6.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-723,000	-869,000	
Expense	3,432,000	3,250,000	
<b>Total Base Budget</b>	<b>2,709,000</b>	<b>2,381,000</b>	

## 6.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track

🚫 Cancelled

✖ Action Required

▶▶ Deferred

✔ Complete

⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Library Books</b>	<b>629,374</b>	358,555	🟢	YTD Budget is \$529,371. YTD Actuals is \$358,556 with commitments of \$191,075.
<b>Library Electronic Books</b>	<b>60,000</b>		🟢	Material ordered will be launched in the coming months.
<b>Library Laptops for Community Training</b>	<b>12,000</b>	<b>10,365</b>	✔	Completed.
<b>WiFi for Libraries</b>	<b>25,000</b>		🟢	Investigation of project led to change of scope, reduced time frame and full implementation of 4 year project by December 2012.
<b>Total</b>	<b>726,374</b>	<b>368,920</b>		
<b>Total Projects Budget</b>	<b>726,374</b>	<b>368,920</b>		

# 7. Governance and Civic Program

Developing, managing and maintaining our portfolio of corporate, commercial and civic properties.

## 7.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)

✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	100%	🟢	
Number of known breaches of statutory/council policy requirements	0	0	🟢	
% of Councillor requests responded to within agreed service standard	95%	86%	✖	This performance measure continues to be monitored.

## 7.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income			
Expense	2,763,000	2,696,000	
<b>Total Base Budget</b>	<b>2,763,000</b>	<b>2,696,000</b>	

## 7.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track

🚫 Cancelled

✖ Action Required

▶▶ Deferred

✔ Complete

⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Compliance Management System	20,000	10,650	🟢	
<b>Total</b>	<b>20,000</b>	<b>10,650</b>		
<b>Total Projects Budget</b>	<b>20,000</b>	<b>10,650</b>		

# 8. Customer and Community Relations Program

Engaging with our community, all media and community relations, branding and marketing our city and developing and managing all our customer services.

## 8.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)  
✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	100%	🟢	
% of calls to the Customer Call Centre resolved at the first point of contact	85%	N/A	✖	IT have progressed issue and had investigated, however data from CISCO Call Centre system still not allowing full extraction of data. Further testing being undertaken.as data cannot be accessed.

## 8.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-103,000	-112,000	
Expense	2,042,000	2,070,000	
<b>Total Base Budget</b>	<b>1,939,000</b>	<b>1,958,000</b>	

## 8.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🚫 Cancelled  
✖ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Branding and Marketing Plan City of Ryde</b>	<b>150,000</b>	<b>27,460</b>	✖	This project has been delayed until the commencement of the new Media & Communications unit. The CoR branding rollout is still progressing.
<b>Total</b>	<b>150,000</b>	<b>27,460</b>		

## 8. Customer and Community Relations Program (Continued)

### 8.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
Customer Survey	70,000		✘	This project delayed due to Council not having a quorum, then resolved to refer to Councillor Workshop. Matter now scheduled for reporting back to Council on 12 June 2012 and funds will be required to carry over.
<b>Total</b>	70,000			
<b>Total Projects Budget</b>	<b>220,000</b>	<b>27,460</b>		

# 9. Community and Cultural Program

Engaging with our community, all media and community relations, branding and marketing our city and developing and managing all our customer services.

## 9.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)  
✖ Off Track

	2011/12 Target	YTD Actual	Status	Comment
% of project milestones met on time	90%	85%	🟢	
No. of clients using the home modification service	N/A	170	🟢	
No. of children immunised	N/A	1344	🟢	
No. of attendees at COR's vacation care programs	N/A	2,565	🟢	
No. of people attending key events and programs conducted by CoR	100,000	98,660	🟢	
% customer satisfaction index for halls and meeting room hire service	80%	85%	🟢	Customer satisfaction of 85% for minimum of good customer satisfaction.
% capacity of leased halls and meeting rooms booked (capacity based on 8 hour booking per day)	60%	53%	🟢	Reduced bookings by community groups during month of January, on track for annual attendance.

## 9.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-1,234,000	-1,336,000	
Expense	2,853,000	2,549,000	
<b>Total Base Budget</b>	<b>1,619,000</b>	<b>1,213,000</b>	

## 9.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Artist Register	20,000	5,810	🟢	

## 9. Community and Cultural Program (Continued)

### 9.3 PROJECTS EXPENDITURE BUDGET

Legend: ↻ On Track      ⊘ Cancelled  
✘ Action Required      ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Community Buildings Renewal	250,000	96,853	↻	
Community Garden & Nursery	25,000		⊖	The community nursery in Santa Rosa park is the focus of this project. The project will include resourcing to finalise the Plan of Management for the park so that the Nursery can progress. Plan of Management to be exhibited in March.
Community Hubs identification study	80,000		✘	This project in underway, draft study is expected by end of June. The final payment will be made in July. This will result in 20% of funds being carried over into next financial year.
Crime Prevention Plan - implementation	50,000	16,362	↻	
Live Neighbourhood Project	20,000		✘	The EOI process has been finalised and a local arts organisation has been engaged to deliver an outdoor exhibition project. It is expected that the final payment of the contract will be made in August 2012. This will result in a 40% carry over of funds.
Local Market Feasibility Study	12,000		↻	
Macquarie Park Arts & Culture Plan	30,000		⊘	Under review - project cancelled.
Non-Profit Community Sector Development	20,000	800	↻	
Public Art Guideline for Developers	25,000	15,749	✓	
Ryde Youth Music Project	25,000	75	↻	
Ryde Youth Theatre Group	102,000	34,085	✘	This project includes funds for set-up of an appropriate space for the Youth Theatre. Negotiations are underway with appropriate venues. Depending on the success of these negotiations part of the funds allocated for this project may need to be carried over to the next financial year.
Volunteer Training for the CALD Community	15,000	9,085	↻	
White Ribbon Community Accreditation	70,000	27,042	↻	
Youth Engagement Partnership Project	20,000		⊘	Under review - project cancelled.
<b>Total</b>	<b>764,000</b>	<b>196,191</b>		



**9. Community and Cultural Program (Continued)**  
**9.3 PROJECTS EXPENDITURE BUDGET**

Legend: 🟢 On Track      🚫 Cancelled  
✖ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Linemarking - ELS Hall Community Sports Centre	9,480		✔	
<b>Total</b>	<b>9,480</b>			

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Social Policy & Planning - Unit Review	15,000	3,025	🟢	
Social Policy & Planning - Social Indicators Project	20,000		🟢	This project is 90% completed and final payment is expected next quarter.
<b>Total</b>	<b>35,000</b>	<b>3,025</b>		
<b>Total Projects Budget</b>	<b>808,480</b>	<b>199,216</b>		

# 10. Risk Management Program

Managing all legal services, procurement and internal auditing, assessing and managing business continuity, risk and disaster management.

## 10.1 PERFORMANCE INDICATORS

Legend: ✔ On Track (within a 5% tolerance)  
✘ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	50%	✘	

## 10.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-71,000	-71,000	
Expense	1,522,000	1,801,000	
<b>Total Base Budget</b>	<b>1,451,000</b>	<b>1,730,000</b>	

## 10.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Complaint Investigation External	15,000	13,507	✔	Project complete.
Enterprise Risk Management Plan	65,000	43,178	✘	Operational risk register meetings were to be scheduled in Q3. However due to staff sick leave these have had to be deferred to Q4. Remainder of project is on track.
<b>Total Projects Budget</b>	<b>80,000</b>	<b>56,685</b>		

# 11. Paths and Cycleways Program

Developing, managing and maintaining our footpaths and cycleways.

## 11.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)

✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	81%	✖	

## 11.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-3,000	-3,000	
Expense	491,000	356,000	
<b>Total Base Budget</b>	<b>489,000</b>	<b>353,000</b>	

## 11.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🚫 Cancelled

✖ Action Required      ▶▶ Deferred

✔ Complete

⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Cycleways Construction</b>	<b>290,000</b>	<b>43,510</b>	<span style="color: green;">🟢</span>	
▪ Bike Locker Structure - Eastwood Station	27,500	4,130	<span style="color: green;">🟢</span>	
▪ Bike Route - Vimiera Road SUP eastern side	92,500	13,880	<span style="color: blue;">▶▶</span>	
▪ Bike Route - RR05 Pittwater Road (western side)	164,000	24,600	<span style="color: blue;">▶▶</span>	
▪ Bike Logo's - Multiple Locations	6,000	900	<span style="color: green;">🟢</span>	

## 11. Paths and Cycleways Program (Continued)

### 11.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Footpath Construction</b>	<b>1,000,000</b>	<b>630,596</b>	<span style="color: green;">🟢</span>	
▪ Betty Hendry Parade	44,000	24,937	<span style="color: green;">✔</span>	
▪ Bridge Road	84,000	32,541	<span style="color: green;">✔</span>	
▪ Clayton Street	56,000	43,200	<span style="color: green;">✔</span>	
▪ Corunna Road	36,000	31,788	<span style="color: green;">✔</span>	
▪ Cutler Parade	41,000	29,337	<span style="color: green;">✔</span>	
▪ Delhi Road	24,000	3,636	<span style="color: green;">🟢</span>	
▪ Delhi Road	17,000	2,550	<span style="color: green;">🟢</span>	
▪ Dobson Crescent	65,000	10,657	<span style="color: green;">🟢</span>	
▪ Epping Road	23,500	15,380	<span style="color: green;">✔</span>	
▪ Farnell Street	35,000	23,710	<span style="color: green;">✔</span>	
▪ Fonti Street	56,000	48,047	<span style="color: green;">✔</span>	
▪ Fourth Avenue	18,000	9,847	<span style="color: green;">✔</span>	
▪ Gaza Road	33,000	4,950	<span style="color: green;">🟢</span>	
▪ Goulding Road	66,000	9,900	<span style="color: green;">🟢</span>	
▪ Hughes Street	36,000	7,153	<span style="color: green;">✔</span>	
▪ Longview Street	62,000	58,697	<span style="color: green;">✔</span>	
▪ Napier Crescent	23,500	15,900	<span style="color: green;">✔</span>	
▪ North Road	40,000	65,684	<span style="color: green;">✔</span>	
▪ North Road	61,000	29,071	<span style="color: green;">🟢</span>	
▪ Pearl Avenue	20,000	19,888	<span style="color: green;">✔</span>	

## 11. Paths and Cycleways Program (Continued)

### 11.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
▪ Rowell Street	47,000	32,327	✔	
▪ Walker Street	8,500	1,280	🟢	
▪ Winbourne Street	10,000	11,542	✔	
▪ Footpath replacements	93,500	98,574	✔	
<b>Total</b>	<b>1,290,000</b>	<b>674,106</b>		

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Footpath Reconstruction (Replacement)	15,000	2,175	✔	
Adelaide Street (ES Bennett Street - Constitution Road)	20,364	7,289	✔	
College St (SS no 18 - Frank)	13,765	2,470	✔	
Marsden Rd (NS Rutledge St - No133) (in AC)	2,000	15,898	✔	
Meriton St (WS Shackel - Amiens)	37,992	51,400	✔	
Curzon Street / Smith Street Pedestrian Raised Threshold	13,277	15,512	✔	
SUP Lane Cove Road (between Epping Road and Paul Street)	23,109	3,187	✔	
Epping Rd-Stage 1 (Wicks Rd to No. 84 Epping Rd)	5,538	1,447	✔	
Epping Rd-Stage 2 (No. 84 - No. 110 Epping Rd)	22,999	14,653	✔	
Epping Rd-Stage 3 (No. 110 Epping Rd To Lane Cove Rd)	21,451	17,802	✔	
North Ryde to MQ University Bicycle&Pedestrian shared Path	268,075	116,173	✔	
North Ryde to MQ University Bicycle & Pedestrian Shared Path	120,000	9,500	🟢	
<b>Total</b>	<b>430,293</b>	<b>257,506</b>		
<b>Total Projects Budget</b>	<b>1,792,401</b>	<b>931,612</b>		

# 12. Environmental Program

Monitoring and managing our environmental performance, developing environmental policy and making our community aware of environmental impact.

## 12.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)  
✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	%	🟢	

## 12.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-12,000	-8,000	
Expense	753,000	700,000	
<b>Total Base Budget</b>	<b>741,000</b>	<b>692,000</b>	

## 12.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🚫 Cancelled  
✖ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Business Audit Program</b>	<b>65,000</b>	<b>41,875</b>	🟢	Grant funded project extending into 2012/13.
<b>Total Projects Budget</b>	<b>65,000</b>	<b>41,875</b>		

# 13. Strategic City Program

Monitoring and managing our environmental performance, developing environmental policy and making our community aware of environmental impact.

## 13.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)  
✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	88%	🟢	

## 13.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income		-2,000	
Expense	846,000	802,000	
<b>Total Base Budget</b>	<b>846,000</b>	<b>799,000</b>	

## 13.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      ⊘ Cancelled  
✖ Action Required    ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Council's Corporate Plan	20,000		🟢	Expect to continue into next financial year in order to complete this project.
<b>Total</b>	<b>20,000</b>			

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Corporate Documentation of Corporate Processes	50,000		🟢	Documenting all our corporate processes will continue during the next financial year.
Corporate Performance Reporting (CPR)	100,000	41,164	🟢	
<b>Total</b>	<b>50,000</b>	<b>41,164</b>		
<b>Total Projects Budget</b>	<b>70,000</b>	<b>41,164</b>		



# 14. Land Use Planning Program

Monitoring and managing our environmental performance, developing environmental policy and making our community aware of environmental impact.

## 14.1 PERFORMANCE INDICATORS

Legend: ✔ On Track (within a 5% tolerance)  
✘ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	66%	✘	

## 14.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-197,000	-210,000	
Expense	571,000	555,000	
<b>Total Base Budget</b>	<b>374,000</b>	<b>345,000</b>	

## 14.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required      ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Bennelong Bicentenary Exhibition</b>	15,000		✘	While no project milestones were identified for this quarter the project is not on track due to delays in recruiting the consultant. Funds may be required to be carried over into 2012/13 to allow the project to be completed.
<b>Heritage Identification</b>	20,000	13,100	✘	Stage 1 was completed on time and on budget. Stage 2 is now underway as a result of a funds transfer from the Macquarie Park Arts & Cultural Pla Project as a greed by Council at the end of the second quarter. As these additional funds were not anticipated in the original scope it is expected a carryover into 2012/13 will be necessary to enable the completion of the project.



## 14. Land Use Planning Program (Continued)

### 9.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Macquarie Park DCP	200,000	7,693	✘	The key deliverables of the project are not on track due to delays in appointing the consultant. The project was also delayed due to changes to the Macquarie Park strategic planning environment, and the subsequent need to provide the consultant with further information. It is anticipated that \$120,000 will be spent in 11/12. The project is to be undertaken over 2 years and the funds required to be carried over into 12/13 are \$80,000.
Macquarie University VPA	75,000	39,083	✘	Funds will be required to be carried over to allow the project to be completed in 12/13 - as per the dates of the key milestone.
<b>Total</b>	<b>310,000</b>	<b>59,876</b>		

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Centres Strategy	9,800	9,490	✘	The milestones were not met in this quarter due to delays in progressing the DLEP 2011 to exhibition as a result of Council resolutions and a further decision to exhibit two masterplans in relation to Cox's Rd. The remainder of these funds will be spent in completing DCP 2011 and the Cox's Rd exhibition process. Some funds may need to be carried over into 2012/13.
Consolidated LEP for Ryde	25,000		✘	The milestone of reporting the s65 amendment to Council was met - however due to the Council requesting further amendments to the draft plan the finalisation of the draft plan and the issuing of the final s65 certificate did not occur in this quarter.
<b>Total</b>	<b>34,800</b>	<b>9,490</b>		
<b>Total Projects Budget</b>	<b>344,800</b>	<b>69,366</b>		

# 15. Traffic & Transport Program

Managing our transport, traffic and car parking; developing sustainable transport options.

## 15.1 PERFORMANCE INDICATORS

Legend: ↻ On Track (within a 5% tolerance)  
✘ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	93%	↻	
No. of passengers transported by Top Ryder Community Bus Service	50,000	42,440	↻	On Track to meet yearly target.

## 15.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income			
Expense	83,000	125,000	
<b>Total Base Budget</b>	<b>83,000</b>	<b>125,000</b>	

## 15.3 PROJECTS EXPENDITURE BUDGET

Legend: ↻ On Track      ⊘ Cancelled  
✘ Action Required      ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Bus Shelters - new	40,000	6,399	✓	installed, accounts require finalising.
Bus Stop DDA compliance	80,000	13,482	↻	
Bus Stop Seats - new	30,000	19,500	↻	Bulk lot of seats purchased, installation to be done in Q4.
<b>Total Projects Budget</b>	<b>150,000</b>	<b>39,381</b>		

## 15. Traffic & Transport Program (Continued)

### 15.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Sustainable Transport Management</b>	216,441	193,186	🟢	This relates to monthly Top Ryder/Optus Community Bus service.
<b>Total</b>	216,441	193,186	🟢	
<b>Total Projects Budget</b>	<b>366,441</b>	<b>232,567</b>		

# 16. Economic Development Program

Business sector and economic development.

## 16.1 PERFORMANCE INDICATORS

Legend: ✔ On Track (within a 5% tolerance)

✘ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	57%	✘	

## 16.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income		-3,000	
Expense	97,000	115,000	
<b>Total Base Budget</b>	<b>97,000</b>	<b>113,000</b>	

## 16.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled

✘ Action Required      ▶▶ Deferred

✔ Complete

⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Feasibility for Macquarie Park Shopfront</b>	<b>50,000</b>		✘	Funds maybe required to be carried over to allow the completion of the project in 12/13. \$47,000 will be transferred to this project from the Macquarie Park Branding and Marketing Project.
<b>Total</b>	<b>50,000</b>			

## 16. Economic Development Program (Continued)

### 16.3 PROJECTS EXPENDITURE BUDGET

Legend: ✔ On Track      ⊘ Cancelled  
✘ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Macquarie Park Marketing Strategy	95,000	48,000	✔	This project has been merged with Marketing Plan and Feasibility Study 41.30003.
<b>Total</b>	95,000	48,000		
<b>Total Projects Budget</b>	<b>145,000</b>	<b>48,000</b>		

# 17. Organisational Development Program

Addressing workforce planning, driving culture and performance, assessing process efficiency and overseeing all corporate communications.

## 17.1 PERFORMANCE INDICATORS

Legend: ↻ On Track (within a 5% tolerance)  
✗ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	100%	↻	

## 17.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-4,000	-4,000	
Expense	85,000	88,000	
<b>Total Base Budget</b>	<b>81,000</b>	<b>84,000</b>	

## 17.3 PROJECTS EXPENDITURE BUDGET

Legend: ↻ On Track      ⊘ Cancelled  
✗ Action Required    ▶▶ Deferred  
✓ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Best Value Review Methodology</b>	<b>40,000</b>		✓	Seeking to re-allocate unused funds to fund the General Manager's Performance Review process and tracker starting this year to be finalised in late 2012.
<b>Performance Review Process</b>	<b>150,000</b>		↻	Phase 1 of project - assessing managers, will reach pilot in June, post pilot and pre-implementation stage (August) will require some funds. Project on track to meet all milestones.
<b>Total</b>	<b>190,000</b>			

## 17. Organisational Development Program (Continued)

### 17.3 PROJECTS EXPENDITURE BUDGET

Legend: 🔄 On Track      ⊘ Cancelled  
✖ Action Required    ▶▶ Deferred  
✓ Complete  
⊖ Not Started

New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
Workforce Plan	20,000		🔄	Project savings expected.
<b>Total</b>	<b>20,000</b>			

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Internal Communication (inc Intranet)	70,000	26,290	🔄	Phase 1 complete. Phase 2 will be completed in 2012/13.
<b>Total</b>	<b>70,000</b>	<b>26,290</b>		
<b>Total Projects Budget</b>	<b>280,000</b>	<b>126,290</b>		

# 18. Foreshore Program

Managing all aspects of our foreshore.

## 18.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)  
✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	100%	🟢	

## 18.2 BASE BUDGET

	2011/12 Budget \$	YTD Actual \$	Comment
Income			
Expense	32,000	23,000	
<b>Total Base Budget</b>	<b>32,000</b>	<b>23,000</b>	

## 18.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Seawalls/Retaining Walls Refurbishment	50,000	7,529	🟢	Potential carry over.
<b>Total Projects Budget</b>	<b>50,000</b>	<b>7,529</b>		



# 19. Regulatory Program

Delivering all our regulatory assessments and activities, including building regulations, environmental regulations, road, parking and footpath enforcement and animal management.

## 19.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)

✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	100%	🟢	
Total development value of approved development applications (in \$million - cumulative)	N/A	\$472M	🟢	
Mean number of DAs processed per person	Greater than 60 annually	14.8	🟢	
DA assessment time (days) - against the Group 3 benchmark (Mean Gross Assessment Time)	69 days (2009-10 Group 3 average)	86	✖	Improvement on second quarter performance; this improvement has been limited by the clearance of a back log of old applications.
No. of DAs processed within the Group 3 average number of days by category - residential	N/A	17	🟢	
No. of DAs processed within the Group 3 average number of days by category - single new dwelling	N/A	13	🟢	
No. of DAs processed within the Group 3 average number of days by category - commercial	N/A	10	🟢	
Mean gross DA determination times: Residential alterations and additions	66 days (2010-11 Group 3 average)	75	✖	Improvement on second quarter performance; this improvement has been limited by the clearance of a back log of older applications.
Mean gross DA determination times: Single new dwelling	71 days (2010-11 Group 3 average)	86	✖	Improvement made on second quarter performance although minor. Further improvement is anticipated on completion of the review of the Dwelling House DCP on the assumption that what is adopted by Council simplifies the current controls.
Mean gross DA determination times: Commercial, retail, office	67 days (2010-11 Group 3 average)	77	🟢	Minor variation to second quarter performance which is just outside 5% tolerance. (5.4%)
No. of food premises inspections	800	858	🟢	

## 19. Regulatory Program (Continued)

### 19.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-4,478,000	-4,733,000	
Expense	4,345,000	4,410,000	
<b>Total Base Budget</b>	<b>-133,000</b>	<b>-323,000</b>	

### 19.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required      ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Boarding House Project	50,000	11,788	🟢	
Transport/Parking Technology Services	350,000		✖	Expected Expenditure \$118,000 this financial year due to merging this project with hand-held technologies project and longer than expected tendering process. Carryover of \$232,000 required.
<b>Total</b>	<b>400,000</b>	<b>11,788</b>		

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Purchase of Plant & Equipment	7,500		✔	
Assessment - Best Value Review	21,900	6,500	✔	
Weeds Management	13,580		🟡	Is being delivered as part of ongoing environmental education program to complement broader biodiversity enhancement activities.
<b>Total</b>	<b>42,980</b>	<b>6,500</b>		
<b>Total Projects Budget</b>	<b>400,000</b>	<b>18,288</b>		

# 20. Waste and Recycling Program

Managing our domestic and commercial waste services, educating on and facilitating recycling and disposal services.

## 20.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)

✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	91%	🟢	

## 20.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-15,084,000	-14,820,000	
Expense	10,125,000	7,323,000	
<b>Total Base Budget</b>	<b>-4,959,000</b>	<b>-7,498,000</b>	

## 20.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track ⊘ Cancelled

✖ Action Required ▶▶ Deferred

✓ Complete

⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Porters Creek Depot Protection Earthwork	800,000	205,231	🟢	The Department of Lands or LPMA have agreed to fund a major portion of the works, details are being negotiated and works will be progressing to tender once scope of works has been agreed. Total budget will not be spent due to delay budget will be adjusted to \$600,000.
Porters Creek Depot Reconfiguration	200,000	30,000	🟢	Total current project budget \$200,000, project development costs have been allocated budget profiled for Qtr 4. Budget will be adjusted down to \$50,000 due to delays in Porters Creek Protection Earthworks Project due to the Dept of Lands.
<b>Total Projects Budget</b>	<b>1,000,000</b>	<b>235,231</b>		

# 21. Internal Corporate Services Program

Developing and managing our information, records and corporate knowledge; implementing information technology, communications, business, financial and HR infrastructure and services. Managing our fleet and plant; planning and developing assets; all project management and administrative support.

## 21.1 PERFORMANCE INDICATORS

Legend: 🟢 On Track (within a 5% tolerance)

✖ Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	90%	100%	🟢	
% return on investment over the standard investment benchmark (ie. Bank Bill Swap Reference Rate (Australian financial market) - BBSW)	0.85%	0.97%	🟢	

## 21.2 BASE BUDGET

	YTD Budget \$	YTD Actual \$	Comment
Income	-48,889,000	-51,597,000	
Expense	12,040,000	11,434,000	
<b>Total Base Budget</b>	<b>-36,849,000</b>	<b>-40,163,000</b>	

## 21.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track

🚫 Cancelled

✖ Action Required

▶▶ Deferred

✔ Complete

⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Fleet Purchases-Light Commercial	500,000	443,709	🟢	
Fleet Purchases-Motor Vehicle	1,500,000	1,017,907	🟢	
Fleet Purchases-Plant	750,000	819,942	🟢	

## 21. Internal Corporate Services Program (Continued)

### 21.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
<b>Information Technology Renewals</b>	<b>600,000</b>	<b>260,404</b>	<span style="color: green;">🟢</span>	
▪ <b>Software</b>				
▪ Online Web Services and Internal Reporting eBusiness Development	225,000	127,791	<span style="color: green;">🟢</span>	
▪ Online Web Services - Community Events Calendar	10,000		<span style="color: green;">✔</span>	
▪ Online Web Services - Venue Booking System (Parks, Halls, RALC)	30,000		<span style="color: green;">🟢</span>	
▪ New City of Ryde Web Site	40,000	17,940	<span style="color: green;">🟢</span>	
▪ Upgrade TechnologyOne System	100,000	45,242	<span style="color: green;">🟢</span>	
▪ Corporate Image Library System	40,000		<span style="color: green;">✔</span>	
▪ Upgrade Tree Management System (Phase 1)	20,000	7,335	<span style="color: green;">🟢</span>	
▪ <b>Hardware</b>				
▪ PC Replacement Program	70,000	28,000	<span style="color: green;">🟢</span>	
▪ Mobile Phone Bulk Stock	10,000	11,951	<span style="color: green;">🟢</span>	
▪ <b>Other</b>				
▪ Call Centre Voice Recording	30,000	22,145	<span style="color: green;">✔</span>	
▪ Information Technology Disaster Recovery Site	25,000		<span style="color: green;">🟢</span>	
<b>IRM Scanning Project</b>	<b>31,000</b>	<b>6,957</b>	<span style="color: green;">🟢</span>	
<b>System Administration TechOne</b>	<b>230,000</b>	<b>110,494</b>	<span style="color: green;">🟢</span>	
<b>Total</b>	<b>3,611,000</b>	<b>2,659,413</b>		

## 21. Internal Corporate Services Program (Continued)

### 21.3 PROJECTS EXPENDITURE BUDGET

Legend: 🟢 On Track      🟡 Cancelled  
✖ Action Required    ▶▶ Deferred  
✔ Complete  
⊖ Not Started

New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
Skin Cancer Check and Awareness Program	15,000	8,300	✔	
<b>Total</b>	<b>15,000</b>	<b>8,300</b>		

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Contract Administration Training	49,500	16,000	⊖	
EziJob - Online Recruitment Module	5,000		▶▶	This project will be deferred until after the completion of the Best Value Review into our recruitment and selection process. Once the recommendations of this BVR are made, any procedural changes will be incorporated into the implementation of this system.
CHRIS 21 Upgrade	2500	2,520	✔	Complete. Additional funds approved last quarter to meet consultants costs in finalising rollout.
High Speed Scanner/OCR matching software	44,000	480	⊖	This project will not be completed by 30 June 2012 and will be seeking to carry over balance of funds.
Mobile Car Printers for Inspection (H&B)	5,000		🟢	
Upgrade PC/Security-IRM Storage area	10,000		🟢	
InfoCouncil Software Upgrade	11,500	4,208	🟡	This project cancelled due to issues with Council's operating environment. Budget being utilised to undertake key ad hoc enhancements in current version.
Budgeting Tool Software - Purchase	123,734	128,788	🟢	This project has completed the implementation of the budgeting software, the business case budget bid process. We are now commencing linking in Chris21 and Works & Assets.
<b>Total</b>	<b>248,734</b>	<b>151,996</b>		
<b>Total Projects Budget</b>	<b>3,874,734</b>	<b>2,819,709</b>		

# Appendix

## Appendix

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# Reserves Listing Report

Natural Account	Description	11/12 Opening Balance	Budget To Reserve	Budget From Reserve	11/12 Budget Result	Review To Reserve	Review From Reserve	11/12 Review Result
<b>93001 - Internally Restricted Revenues</b>								
8301	Stockland Creche Contribution	813,570.90		-813,570.00	0.90		-0.90	0.00
8302	Voluntary Planning Agreement Reserve	388,777.27			388,777.27			388,777.27
8304	Asset Replacement Reserve	7,889,927.26	1,050,000.00	-4,348,999.00	4,590,928.26		-25,990.00	4,564,938.26
8305	Plant Replacement Reserve	2,243,684.00	1,224,100.00	-2,385,140.00	1,082,644.00	43,944.00	139,354.00	1,265,942.00
8306	Ryde Aquatic Leisure Centre Reserve	3,262,883.33	3,681,469.00	-4,932,239.00	2,012,113.33		71,721.00	2,083,834.33
8307	Financial Security Reserve	1,004,480.47			1,004,480.47	1,070,630.00		2,075,110.47
8309	Council Election Reserve	555,284.70	120,000.00		675,284.70			675,284.70
8311	Investment Property Reserve	17,288,846.48		-690,000.00	16,598,846.48		-1,340,000.00	15,258,846.48
8312	Civic Precinct Redevelopment Reserve	4,103,996.44	500,000.00	-3,979,535.00	624,461.44			624,461.44
8314	Carryover Works Reserve	2,980,387.17		-2,875,287.00	105,100.17		-37,500.00	67,600.17
8318	Porters Creek Reserve	199,348.89			199,348.89			199,348.89
8319	Insurance Fluctuation Reserve	235,760.35		-140,000.00	95,760.35			95,760.35
8320	OHS & Injury Management Reserve	45,000.00		-15,000.00	30,000.00			30,000.00
	<b>Total Internally Restricted Revenues</b>	<b>41,011,947.26</b>	<b>6,575,569.00</b>	<b>-20,179,770.00</b>	<b>27,407,746.26</b>	<b>1,114,574.00</b>	<b>-1,192,415.90</b>	<b>27,329,904.36</b>
<b>93002 - Internally Restricted Liabilities</b>								
8326	West Ryde Child Care Centre Reserve							
8327	Employee Leave Entitlements Reserve	1,971,284.34	60,000.00		2,031,284.34			2,031,284.34
8328	Refundable Deposits Reserves	7,641,325.95	20,000.00		7,661,325.95			7,661,325.95
8329	Interest on Refundable Deposits Reserve	318,966.05			318,966.05			318,966.05
	<b>Total Internally Restricted Liabilities</b>	<b>9,931,576.34</b>	<b>80,000.00</b>		<b>10,011,576.34</b>			<b>10,011,576.34</b>



# Reserves Listing Report

APPENDIX A

Natural Account	Description	11/12 Opening Balance	Budget To Reserve	Budget From Reserve	11/12 Budget Result	Review To Reserve	Review From Reserve	11/12 Review Result
<b>93003 - Section 94 Contribution Reserves</b>								
8351	Community & Cultural Facilities Reserve	278,315.95	102,257.00		380,572.95	101,112.00		481,684.95
8352	Open Space & Recreation Facilities Reserve	-1,882,257.06	379,712.00	-934,600.00	-2,437,145.06	249,904.00		-2,187,241.06
8353	Roads & Traffic Management Facilities Reserve	-677,772.68	53,533.00	-415,000.00	-1,039,239.68	404,849.00		-634,390.68
8354	Stormwater Management Facilities Reserve	6,353,250.13	35,043.00	-1,065,000.00	5,323,293.13	60,935.00		5,384,228.13
8355	Section 94 Plan Administration Reserve	481,128.00	2,675.00		483,803.00	2,675.00		486,478.00
	<b>Total Section 94 Contribution Reserves</b>	<b>4,552,664.34</b>	<b>573,220.00</b>	<b>-2,414,600.00</b>	<b>2,711,284.34</b>	<b>819,475.00</b>		<b>3,530,759.34</b>
<b>93004 - Other External Restrictions</b>								
8376	Domestic Waste Management Reserve	3,782,565.21	13,732,340.00	-14,434,953.00	3,079,952.21		291,046.00	3,370,998.21
8377	External Drainage Works Contribution Reserve	115,912.98			115,912.98			115,912.98
8378	Macquarie Park Corridor Special Rate Reserve	1,437,444.89	1,209,760.00	-1,642,375.00	1,004,829.89			1,004,829.89
8379	Stormwater Management Service Charge Reserve	386,353.80	992,640.00	-366,150.00	1,012,843.80		-118,150.00	894,693.80
	<b>Total Other External Restrictions</b>	<b>5,722,276.88</b>	<b>15,934,740.00</b>	<b>-16,443,478.00</b>	<b>5,213,538.88</b>		<b>172,896.00</b>	<b>5,386,434.88</b>
<b>93005 - Unexpended Grants Reserves</b>								
8401	U/Exp Grant - Home Modification & Maintenance	216,485.60		-10,080.00	206,405.60			206,405.60
8402	U/Exp Grant - Youth Council							
8403	U/Exp Grant - Volunteer Referral Agency	19,265.38			19,265.38			19,265.38
8404	U/Exp Grant - Library Local Priority	19,979.93		-16,000.00	3,979.93			3,979.93
8406	U/Exp Grant - Catchments Connections Administration	193,404.00		-17,300.00	176,104.00			176,104.00

# Reserves Listing Report

Natural Account	Description	11/12 Opening Balance	Budget To Reserve	Budget From Reserve	11/12 Budget Result	Review To Reserve	Review From Reserve	11/12 Review Result
8407	U/Exp Grant - Dunbar Park Wetland - Plan of Management	770.00			770.00			770.00
8408	U/Exp Grant - Urban Sustain Program - Looking Glass Bay	49,563.00			49,563.00			49,563.00
8409	U/Exp Grant - Consolidated LEP for Ryde	86,893.64		-25,000.00	61,893.64			61,893.64
8410	U/Exp Grant - Santa Rosa Park - Creek Rehabilitation							
8413	U/Exp Grant - Sydney North/Sydney-West Tussock Paspalum 06/11	8,633.95			8,633.95			8,633.95
8414	U/Exp Grant - Ryde Community & Sport Centre - ELS Hall Park							
8415	U/Exp Grant - Buffalo Creek - (SQID)	18,778.31			18,778.31			18,778.31
8416	U/Exp Grant - Financial Assistance Grants	530,897.00		-530,897.00				
8417	U/Exp Grant - Road Services Unit Management	205,681.00		-205,681.00				
8418	U/Exp Grant - Macquarie Park Master Plan	38,000.00		-8,000.00	30,000.00			30,000.00
8419	U/Exp Grant - Sydney Water Business Audit Program	72,689.72		-72,690.00	-0.28		0.28	0.00
8420	U/Exp Grant - Booth Reserve - 2009	463.77			463.77		-463.77	
8421	U/Exp Grant - Garden Competition	3,395.39			3,395.39		-3,395.39	
8422	U/Exp Grant - Bus Shelter Contribution							
8423	U/Exp Grant - Netball Courts							
8424	U/Exp Grant - Library Books							
8425	U/Exp Grant - RTA - Pittwater Road			-37,500.00	-37,500.00		37,500.00	
8426	U/Exp Grant - Noxious Weeds Management	13,580.76		-13,580.00	0.76		-0.76	0.00
8427	U/Exp Grant - Rivers to Rivers Corridor	43,933.30		-37,933.00	6,000.30			6,000.30
8428	U/Exp Grant - Cutler Parade							
8429	U/Exp Grant - NSW Sport Regrading & Levelling	58,500.00		-58,500.00				

# Reserves Listing Report

Natural Account	Description	11/12 Opening Balance	Budget To Reserve	Budget From Reserve	11/12 Budget Result	Review To Reserve	Review From Reserve	11/12 Review Result
8431	U/Exp Grant - RTA Andrew St Slow points							
8432	U/Exp Grant - Eastwood Floodplain Risk	720.88			720.88			720.88
8433	U/Exp Grant - Liberty Swing Dunbar Park	7,763.13			7,763.13			7,763.13
8434	U/Exp Grant - Sport Development Program	542.76			542.76			542.76
8435	U/Exp Grant - WASIP	725,210.31	620,000.00	-998,000.00	347,210.31			347,210.31
8436	U/Exp Grant - Yamble Reserve- All Abilities Playground	347,000.00			347,000.00			347,000.00
8437	U/Exp Grant - Playing Field Lighting Upgrade	35,000.00		-35,000.00				
8438	U/Exp Grant - Parramatta River Catchments Floodplain	25,000.00			25,000.00			25,000.00
8439	U/Exp Grant - Vacation Care Program Grant		35,000.00		35,000.00			
	<b>Total Unexpended Grants Reserves</b>	<b>2,722,151.83</b>	<b>655,000.00</b>	<b>-2,066,161.00</b>	<b>1,310,990.83</b>		<b>33,640.36</b>	<b>1,309,631.19</b>
<b>Internal Loans</b>								
8901	Internal Loan from RALC Reserve			-2,300,000.00	-2,300,000.00			-2,300,000.00
	<b>Total Internal Loans</b>			<b>-2,300,000.00</b>	<b>-2,300,000.00</b>			<b>-2,300,000.00</b>
<b>TOTAL RESERVES</b>		<b>63,940,616.65</b>	<b>23,818,529.00</b>	<b>-43,404,009.00</b>	<b>44,355,136.65</b>	<b>1,934,049.00</b>	<b>-985,879.54</b>	<b>45,268,306.11</b>
	<b>Net Transfer</b>			<b>-19,585,480.00</b>	<b>-19,585,480.00</b>		<b>948,169.46</b>	<b>-18,637,310.54</b>

# Quarterly Changes Report - Detailed

		Approved Budget 2011/2012	YTD Actual 2011/2012	Proposed Changes 2011/2012	Comments	
<b>Open Space, Sport &amp; Recreation program</b>						
	Sports & Recreation Income	Op Inc	(299,920)	(265,329)	(8,200)	Increase the budget to reflect the actual.
	Bushcare Various Parks	Op Exp	142,900	71,832	5,000	Increase budget to reflect the actual.
	Garden Competition	Op Exp	1,010	2,377	5,000	Increase budget to reflect the actual.
	Garden Competition	From Res			(3,395)	Transfer from unspent grant funding from reserve to cover shortfall of sponsorship income.
	Access Audit - Parks and Open Space Area	NCP Exp	50,000		(7,000)	Portion of funds re-allocated to IOSP project to cover additional costs.
	Integrated Open Space Forward Plan	NCP Exp		14,836	7,000	Saving from other project to be utilised for the preparation of feasibility for Waterloo Park and the Community Centre project.
	Sportfields - Best Value Review	NCP Exp	51,262	54,370	3,200	Additional funds needed to complete community consultation.
	Pool Guttering & Tiling	Cap Exp	38,829		(38,829)	Project no longer required.
	Pool Guttering & Tiling	From Res	(38,829)		38,829	Project no longer required and funding to be transferred back to reserve.
	Lane Ropes	Cap Exp	8,900		(8,900)	Project Completed under budget.
	Lane Ropes	From Res	(8,900)		8,900	Project Completed and saving to be transferred back to reserve.
	RALC Asset Renewal	Cap Exp	731,276	196,751	(30,410)	Project completed under budget.
	RALC Asset Renewal	From Res	(637,000)		30,410	Saving to be transferred to reserve.
	Sportsfield Renewal & Upgrade Renewal	Cap Exp	743,500	476,726	(5,000)	Reduce budget for Sportsfield Renewal & Upgrade Renewal program.
	Sportsfield Floodlighting Renewal	Cap Exp	492,000	360,822	10,000	Savings from floodlighting project to be utilised for the preparation feasibility study for floodlighting projects in 2012/13.
	504 Victoria Road - Ryde Aquatic Leisure Centre	From Res	(1,177,161)		8,450	Balance transfers to/from reserves for RALC for 2011/12 to bring budget to account.
	Booth Reserve	From Res			(464)	Transfer unspent grant from reserve to fund the project.
	RALC Operating	From Res	2,108,079		(14,868)	Balance transfers to/from reserves for RALC for 2011/12 to bring budget to account.
	<b>Total Open Space, Sport &amp; Recreation program</b>				<b>(277)</b>	
<b>Roads program</b>						
	Restoration Management OPEX	Op Inc	(789,250)	(2,058,973)	(948,780)	Recognition of additional funding for Ausgrid restoration work.
	Restoration Management OPEX	Op Exp	543,310	967,568	948,780	Additional restoration work for Ausgrid offset by additional funding.
	Section 94 Capital Income-Roads	Cap Inc	(53,533)	(1,614,909)	(819,475)	Income received to date.

# Quarterly Changes Report - Detailed

APPENDIX B

			Approved Budget 2011/2012	YTD Actual 2011/2012	Proposed Changes 2011/2012	Comments
	Section 94 Capital Income-Roads	To Res	(573,220)		819,475	Transfer of income received to date to Sec 94 reserve.
	Road Resurfacing Renewal	Cap Inc		(90,000)	(396,683)	Recognition of Roads to Recovery grant funding for project-to be invoiced at year end 2012.
	Road Resurfacing Renewal	Cap Exp	2,500,000	1,865,697	396,683	Increase in project expenditure budget to offset Department of Infrastructure and Transport Roads to Recovery funding.
	North Ryde to MQ University Bicycle & Pedestrian Shared Path	Cap Inc	(180,000)	(142,734)	(820,000)	Consolidating budgets to reflect previous Council resolution 28/2/12 regarding projects to match RMS grant funding.
	North Ryde to MQ University Bicycle & Pedestrian Shared Path	Cap Exp	180,000	9,500	820,000	Consolidating budgets to reflect previous Council resolution 28/2/12 regarding projects to match RMS grant funding.
	Traffic Facilities Renewal	Cap Exp	99,900	11,750	(3,830)	Saving to be utilised for Boronia Park project.
	<b>Total Roads program</b>				<b>(3,830)</b>	
<b>Property Portfolio program</b>						
	Re-location Argyle Centre	Cap Exp			1,190,000	Funded from Property Investment Reserve as per Council Resolution 10 April 2012.
	Re-location Argyle Centre	From Res			(1,190,000)	Funded from Property Investment Reserve as per Council Resolution 10 April 2012.
	Urgent Sewer Works - Civic Centre	Cap Exp			150,000	Funded from Property Investment Reserve as per Council Resolution 10 April 2012.
	Urgent Sewer Works - Civic Centre	From Res			(150,000)	Transfer from reserve to fund Urgent Sewer Works at Civic Centre.
	<b>Total Property Portfolio program</b>					
<b>Catchment program</b>						
	Infrastructure Integration Unit Management	Op Exp		1,150	(1,000)	Transfer of Study Assistance budget to Human Resources to fund training costs.
	Replacement of Pipes in Poor Condition	Cap Exp	366,150	436,908	70,000	Increase budget due to excavated soils for Rowe St culvert found to be unsuitable for re-use and required disposal.
	Replacement of Pipes in Poor Condition	From Res			(70,000)	Transfer from Stormwater Reserve to match expenditure.
	Stormwater Improvement Works Renewal	Cap Exp	1,230,000	546,317	(120,000)	Adjustments within Stormwater Improvement Works - Renewal program to reflect final cost of works at specific locations.
	Stormwater Improvement Works Renewal	From Res	(1,000,000)		120,000	Adjustments within Stormwater Improvement Works - Renewal program to reflect final cost of works at specific locations.
	Water Reuse in Meadowbank Park (Meadowbank Park Upgrade)	Cap Exp	71,676	79,733	20,000	2010/11 Project delayed by contract dispute - additional funds to commission. Nil net effect on stormwater budget.

# Quarterly Changes Report - Detailed

APPENDIX B

			Approved Budget 2011/2012	YTD Actual 2011/2012	Proposed Changes 2011/2012	Comments
	Water Reuse in Meadowbank Park (Meadowbank Park Upgrade)	From Res			(20,000)	Transfer from Stormwater Reserve to match expenditure transfer.
	Eastwood & Terry's Creek Floodplain Mgt Plan	Cap Exp	100,000	104,851	30,000	Transfer of funds to allow progressive continuation of program of actions to implement plan.
	Eastwood & Terry's Creek Floodplain Mgt Plan	From Res			(30,000)	Transfer from Stormwater Reserve to match expenditure.
	<b>Total Catchment program</b>				<b>(1,000)</b>	
<b>Centres and Neighbourhood program</b>						
	Eastwood Master Plan	NCP Exp	115,000	75,820	15,000	Increase the budget to allow the completion of the project.
	Eastwood Master Plan	From Res			(15,000)	Transfer from reserve to allow the completion of the project.
	West Ryde Master Plan	NCP Exp	7,976		(7,976)	Project completed in house and fund to be transferred to allow completion MEA Traffic Study.
	West Ryde Master Plan	From Res	(7,976)		7,976	Project completed in house & fund to be transferred to allow the completion of MEA Traffic Study.
	Meadowbank Master Plan	NCP Exp			60,000	Saving from LEP project & Centre Strategy program to cover the Meadowbank Master Plan Costs.
	Meadowbank Master Plan	From Res			(12,976)	Transfer fund from reserve for completion of Meadowbank Master Plan Project.
	Neighbourhood Centre Renewal	Cap Exp	600,000	93,000	175,010	Funding to be transferred to Boronia Park design and construction.
	Toilet Blocks Renewal - excl sportfields Renewal	Cap Exp	200,000	73,441	(107,000)	Funding to be transferred to Boronia Park project.
	<b>Total Centres and Neighbourhood program</b>				<b>115,034</b>	
<b>Governance and Civic program</b>						
	Compliance Management System	NCP Exp	20,000		(3,000)	Saving due to delayed signing of contract.
	<b>Total Governance and Civic program</b>				<b>(3,000)</b>	
<b>Community and Cultural program</b>						
	Local Market Feasibility Study	NCP Inc	(6,000)		6,000	Increase budget as per Council recommendation 27/03/12.
	Local Market Feasibility Study	NCP Exp	12,000		(12,000)	Reduce budget as per Council recommendation 27/03/12.
	Improvements to Glen St Car Park	NCP Exp			5,000	As per Council resolution 06/12/ 2011, create a separate line title Crime Prevention - Glen Street Car Park with \$5000.
	<b>Total Community and Cultural program</b>				<b>(1,000)</b>	

# Quarterly Changes Report - Detailed

		Approved Budget 2011/2012	YTD Actual 2011/2012	Proposed Changes 2011/2012	Comments	
<b>Risk Management program</b>						
	Legal Costs	Op Exp	1,886,363	1,856,624	300,000	Increased legal costs relating to development and boarding house applications and contract disputes.
<b>Total Risk Management program</b>					<b>300,000</b>	
<b>Paths and Cycleways program</b>						
	North Ryde to MQ University Bicycle&Pedestrian shared Path	Cap Inc	(268,075)	(125,341)	268,075	Consolidating budgets to reflect previous Council resolution 28/2/12 regarding projects to match RMS grant funding.
	North Ryde to MQ University Bicycle&Pedestrian shared Path	Cap Exp	268,075	116,173	(268,075)	Consolidating budgets to reflect previous Council resolution 28/2/12 regarding projects to match RMS grant funding.
	Cycleways Construction Renewal	Cap Inc			(105,000)	Adjustment to reflect previous Council resolution 28/2/12 regarding projects to match RMS grant funding.
	Cycleways Construction Renewal	Cap Exp	290,000	43,510	104,490	Adjustment to reflect previous Council resolution 28/2/12 regarding-Item16 of Council Report dated 16/12/2011.
	Cycleways Construction Renewal	From Res			(24,140)	Transfer savings on Footpath Program to fund balance of project budget as per Item 16 of Council report 13/12/11.
<b>Total Paths and Cycleways program</b>					<b>(24,650)</b>	
<b>Land Use Planning program</b>						
	Centres Strategy	NCP Inc		(20,835)	(20,835)	Increase budget to reflect the income received.
	Centres Strategy	NCP Exp	69,800	28,090	(26,189)	Reallocate fund to allow the completion of Meadowbank Traffic Study.
	Consolidated LEP for Ryde	NCP Exp	25,000		(20,000)	Reallocate funding to allow to completion of MEATraffic Study & Eastwood Planning framework.
	Consolidated LEP for Ryde	From Res	(25,000)		20,000	Reallocate funding.
<b>Total Land Use Planning program</b>					<b>(47,024)</b>	

# Quarterly Changes Report - Detailed

			Approved Budget 2011/2012	YTD Actual 2011/2012	Proposed Changes 2011/2012	Comments
<b>Traffic &amp; Transport program</b>						
	Traffic Calming Devices	Cap Exp	370,570	164,592	(40,000)	Transfer funding for Traffic campaign on PMD regulations.
	Personal Mobility Electric Vehicles	Cap Exp		40,000	40,000	Production of video material to campaign for changes on PMD regulations.
	Public Art - Traffic Calming Measures	Cap Exp	34,430		(34,430)	Saving to be utilised for Boronia Park project.
	Traffic Facilities Renewal	Cap Exp	5,100		(5,100)	Saving to be utilised for Boronia Park project.
	<b>Total Traffic &amp; Transport program</b>				<b>(39,530)</b>	
<b>Waste and Recycling program</b>						
	Porters Creek Depot Reconfiguration	Cap Exp	200,000	30,152	(150,000)	Project delayed due to ongoing negotiations with LPMA (Dept of Lands) for Porters Creek Depot Protection Earthworks.
	Porters Creek Depot Reconfiguration	From Res	(200,000)		150,000	Adjustment in Transfer from Domestic Waste Management Reserve(DWM) to match reduction expenditure.
	Porters Creek Depot Protection Earthwork	Cap Exp	800,000	240,812	(200,000)	The Department of Lands or LPMA have agreed to fund a major portion of the works, details are being negotiated.
	Porters Creek Depot Protection Earthwork	From Res	(800,000)		200,000	Saving to be transferred back to the reserve.
	Domestic Waste	From Res	(2,726,203)		(58,954)	Balance transfers to/from reserves for Domestic Waste for 2011/2012 to bring budget to account.
	<b>Total Waste and Recycling program</b>				<b>(58,954)</b>	
<b>Internal Corporate Services program</b>						
	Investment Income	Op Inc	(3,413,704)	(3,242,652)	(500,000)	Additional interest on investments.
	Investment Income	Op Inc		(1,000,000)	(1,000,000)	Principal on maturing written down investment, transferred to reserve.
	Investment Income	To Res			1,070,630	Transfer to reserve of principal and interest on written down investments.
	Rate Income	Op Inc	(36,189,434)	(36,289,907)	(100,000)	Increase Budget to reflect actual income.
	Finance Administration	Op Exp	12,800	9,056	100,000	Increase in fixed charges, due to replacement machines over the last two years, previous budgets not updated.



# Quarterly Changes Report - Detailed

			Approved Budget 2011/2012	YTD Actual 2011/2012	Proposed Changes 2011/2012	Comments
	Corporate Training & Development	Op Exp	81,250	65,427	50,000	Proposed \$50 K increase to be funded from savings in branding and marketing as endorsed by ET on 24/2/12.
	Budgeting Tool Software - Purchase	Cap Exp	135,600	128,788	5,000	Additional funding to adjust the linkages to TechOne to a download to a datawarehouse arrangement.
	Plant & Fleet	From Res	(31,080)		183,298	Balance transfers to/from reserves for Plant & Fleet for 2011/2012 to bring budget to account.
	<b>Total Internal Corporate Services program</b>				<b>(91,072)</b>	
	<b>GRAND TOTAL</b>				<b>(31,053)</b>	

# Consolidated Income & Expenditure Estimates

Includes all Special Rates & Levies

PROJECTED OPERATING RESULT	Original Budget 2011/2012 \$'000	C/Over Budget 2011/2012 \$'000	TOTAL Original Budget 2011/2012 \$'000	Sep Changes 2011/2012 \$'000	Dec Changes 2011/2012 \$'000	Mar Changes 2011/2012 \$'000	Jun Carryovers 2011/2012 \$'000	Jun Changes 2011/2012 \$'000	PROPOSED Budget 2011/2012 \$'000	ACTUAL YTD 2011/2012 \$'000
<b>OPERATING REVENUE</b>										
Rates & Annual Charges	58,135		58,135			100			58,235	58,387
User Charges & Fees	11,433		11,433	(156)	35	801			12,113	11,093
Interest	3,081		3,081		513	1,500			5,094	4,727
Other Operating Revenue	5,793		5,793	55	194	281			6,322	5,455
Operating Grants & Contributions	6,450	65	6,515	(475)	11	(6)			6,046	5,286
<b>TOTAL OPERATING REVENUE</b>	<b>84,892</b>	<b>65</b>	<b>84,958</b>	<b>(577)</b>	<b>753</b>	<b>2,676</b>			<b>87,810</b>	<b>84,947</b>
<b>OPERATING EXPENSES</b>										
Employee Costs	36,262	50	36,311	(52)	(462)	(1)			35,796	29,155
Materials & Contracts	21,520	942	22,462	675	1,317	1,451			25,906	17,514
Borrowing Costs	596		596						596	237
Other Operating Expenses	12,586	9	12,595	132	108	0			12,835	9,976
<b>TOTAL OPERATING EXPENSES</b>	<b>70,964</b>	<b>1,000</b>	<b>71,965</b>	<b>755</b>	<b>962</b>	<b>1,451</b>			<b>75,132</b>	<b>56,882</b>
<b>Operating Result Before Capital Amounts</b>	<b>13,928</b>	<b>(935)</b>	<b>12,993</b>	<b>(1,332)</b>	<b>(209)</b>	<b>1,226</b>			<b>12,678</b>	<b>28,065</b>
Capital Grants & Contributions	217	1,896	2,113	884	315	1,873			5,185	2,404
In-kind Contributions	23,143		23,143						23,143	
Net Gain / (Loss) on Disposal of Asset										(117)
<b>Total Capital Income</b>	<b>23,360</b>	<b>1,896</b>	<b>25,257</b>	<b>884</b>	<b>315</b>	<b>1,873</b>			<b>28,328</b>	<b>2,288</b>
<b>Operating Result Before Depreciation</b>	<b>37,288</b>	<b>961</b>	<b>38,250</b>	<b>(448)</b>	<b>106</b>	<b>3,099</b>			<b>41,006</b>	<b>30,353</b>
Depreciation & Impairment	19,137		19,137						19,137	771
<b>Operating Result</b>	<b>18,151</b>	<b>961</b>	<b>19,113</b>	<b>(448)</b>	<b>106</b>	<b>3,099</b>			<b>21,869</b>	<b>29,582</b>

# Consolidated Income & Expenditure Estimates

Includes all Special Rates & Levies

PROJECTED FUNDING	Original Budget 2011/2012 \$'000	C/Over Budget 2011/2012 \$'000	TOTAL Original Budget 2011/2012 \$'000	Sep Changes 2011/2012 \$'000	Dec Changes 2011/2012 \$'000	Mar Changes 2011/2012 \$'000	Jun Carryovers 2011/2012 \$'000	Jun Changes 2011/2012 \$'000	PROPOSED Budget 2011/2012 \$'000	ACTUAL YTD 2011/2012 \$'000
<b>OPERATING RESULT</b>	18,151	961	19,113	(448)	106	3,099			21,869	29,582
Funding										
ADD (Non-Cash) - Depreciation	19,137		19,137						19,137	771
ADD (Non-Cash) - ELE Accruals										
ADD (Non-Cash) - Interest on Security Deposits - Accruals										
ADD Book Value of Assets Disposed	890		890						890	1,127
<b>Cash Available to Fund Capital Expenditure</b>	<b>38,178</b>	<b>961</b>	<b>39,140</b>	<b>(448)</b>	<b>106</b>	<b>3,099</b>			<b>41,896</b>	<b>31,480</b>
<b>CAPITAL EXPENDITURE</b>										
Community Life	4,114	711	4,825	4,604	94	(73)			9,449	2,768
Environment & Planning	2,450	8	2,458	(350)		228			2,336	411
Public Works	34,803	5,813	40,616	1,505		563			42,683	11,262
Corporate Services	1,790	341	2,131	3,411	92	1,402			7,036	2,688
<b>TOTAL CAPITAL EXPENDITURE</b>	<b>43,157</b>	<b>6,872</b>	<b>50,029</b>	<b>9,169</b>	<b>186</b>	<b>2,120</b>			<b>61,504</b>	<b>17,129</b>
<b>Cash Flow to Fund</b>	<b>(4,979)</b>	<b>(5,910)</b>	<b>(10,889)</b>	<b>(9,617)</b>	<b>(81)</b>	<b>979</b>			<b>(19,608)</b>	<b>14,351</b>
<b>Financed by:</b>										
Opening Working Capital	3,401	804	4,205						4,205	4,205
<b>Borrowings</b>										
New Borrowings				1,200					1,200	
Less: Loan Repayments	(381)		(381)						(381)	(440)
Net Loan Funds (Payments/Receipts)	(381)		(381)	1,200					819	(440)
<b>Reserves</b>	<b>5,052</b>	<b>5,910</b>	<b>10,962</b>	<b>8,543</b>	<b>81</b>	<b>(948)</b>			<b>18,637</b>	
<b>Closing Working Capital</b>	<b>3,093</b>	<b>804</b>	<b>3,897</b>	<b>125</b>	<b>(0)</b>	<b>31</b>			<b>4,053</b>	<b>18,116</b>