



# Management Plan 08-12 Quarterly Report

4th Quarter  
April - June 2009

Presentation  
25 August 2009

# Summary

- Projected Operating Surplus \$58M
- Projected Closing Working Capital \$4.1M
- Record Capital Expenditure Program \$35.6M

# Income

- **Variations in Budget to June result in:**
- Operating Income                    ↑ \$0.7M
- Capital Income                        ↑ \$0.3M
- Contributed Assets                    ↑ \$57.9M

# Income

- **Major Variations – Operating**
- **Financial Assistance Grant** **↑ \$674K**
- **Ryde Aquatic Leisure Centre** **↓ \$220K**
- **Development related fees** **↓ \$194K**
- **Regulation income** **↑ \$347K**
- **Additional Grants & Contributions** **↑ \$75K**
  - \$20K Tussock Paspalum project
  - \$25K Booth Reserve
  - \$26K NSW Rural Fire Service – Upgrade of gates on firetrails
  - \$14K Dept of Lands – 50% contribution to Plan of Management – Ryde Riverside Reserve

# Income

- **Major Variations – Capital**

- Section 94 & VPA Income ↓ \$1.79M
  - Reflective of current economic conditions
  
- Capital Grants & Contributions ↑ \$1.86M
  - ELS Hall sporting facility
  - RTA roads to recovery grants
  - Ryde Parramatta River Walk
  - Buffalo Creek Restoration (DECC)
  - Ryde Park

# Expenditure

## **Variations in Budget to June result in:**

- Operating Expenditure ↑ \$767K
- Capital Expenditure ↓ \$627K

# Expenditure

## Major Variations – Operating

↑ \$767K

- State Government Charges ↑ \$150K
  - (lighting, power, water, waste tax)
- Governance - Information Systems ↑ \$190K
  - (transition costs to new information and telecommunications systems and ongoing requirements for compliance with state Government Planning legislation)
- Assets - Increased Service Delivery Costs ↑ \$250K
  - (Additional service delivery costs including Town Centre garbage pick –up and street cleaning, road maintenance, graffiti removal, toilet block cleaning, and additional cleaning / unblocking of pipes and pits following wet weather / storms February/March 2009.)

# Proposed Capital Expenditure Carry Overs of \$464K

## Parks



<i>Project Description</i>	<i>Carry Over General</i>	<i>Carry Over Reserves</i>	<i>Total</i>
<b>951 - Parks</b>			
<b>Passive/Unstructured Open Space</b>			
Eastwood Park	0	(22,106)	(22,106)
Ryde Park	0	101,347	101,347
<b>Total - Parks</b>	<b>0</b>	<b>79,241</b>	<b>79,241</b>



# Proposed Capital Expenditure Carry Overs

## Access

<i>Project Description</i>	<i>Carry Over General</i>	<i>Carry Over Reserves</i>	<i>Total</i>
<b>943 - Access</b>			
<b>Road Rehabilitation/Reconstruction</b>			
Ida Street (Walker Street - Mitchell Street)	149,729	0	149,729
<b>Town Centre Upgrades</b>			
Eastwood Town Centre	0	(71,131)	(71,131)
Gladesville Town Centre	0	(29,021)	(29,021)
Macquarie Park - Public Domain	0	46,234	46,234
Mid-Way Shopping Centre	0	173,173	173,173
Meadowbank Public Domain & Intersection (Railway Parade)	0	(144,164)	(144,164)
<b>Traffic Facilities Construction</b>			
Thompson Street (Higginbotham Road/Monash Road) Roundabout	0	92,810	92,810
<b>Total - Access</b>	<b>149,729</b>	<b>67,902</b>	<b>217,631</b>

# Proposed Capital Expenditure Carry Overs

## Catchments & Assets

<i>Project Description</i>	<i>Carry Over General</i>	<i>Carry Over Reserves</i>	<i>Total</i>
<b>944 - Catchments &amp; Assets</b>			
<b>Asset Replacement</b>			
Charles Street - Acacia Avenue (Stage 1)	0	100,000	100,000
<b>Water Quality Improvement</b>			
Water Reuse in Meadowbank Park (Meadowbank Park Upgrade)	0	66,823	66,823
<b>Total - Catchments &amp; Assets</b>	<b>0</b>	<b>166,823</b>	<b>166,823</b>



City of Ryde

# KEY FINANCIAL INDICATORS

# Regulatory Income

## 2008-2009 (as at 30 June 2009)

**Budgeted Income \$3.8 Million**

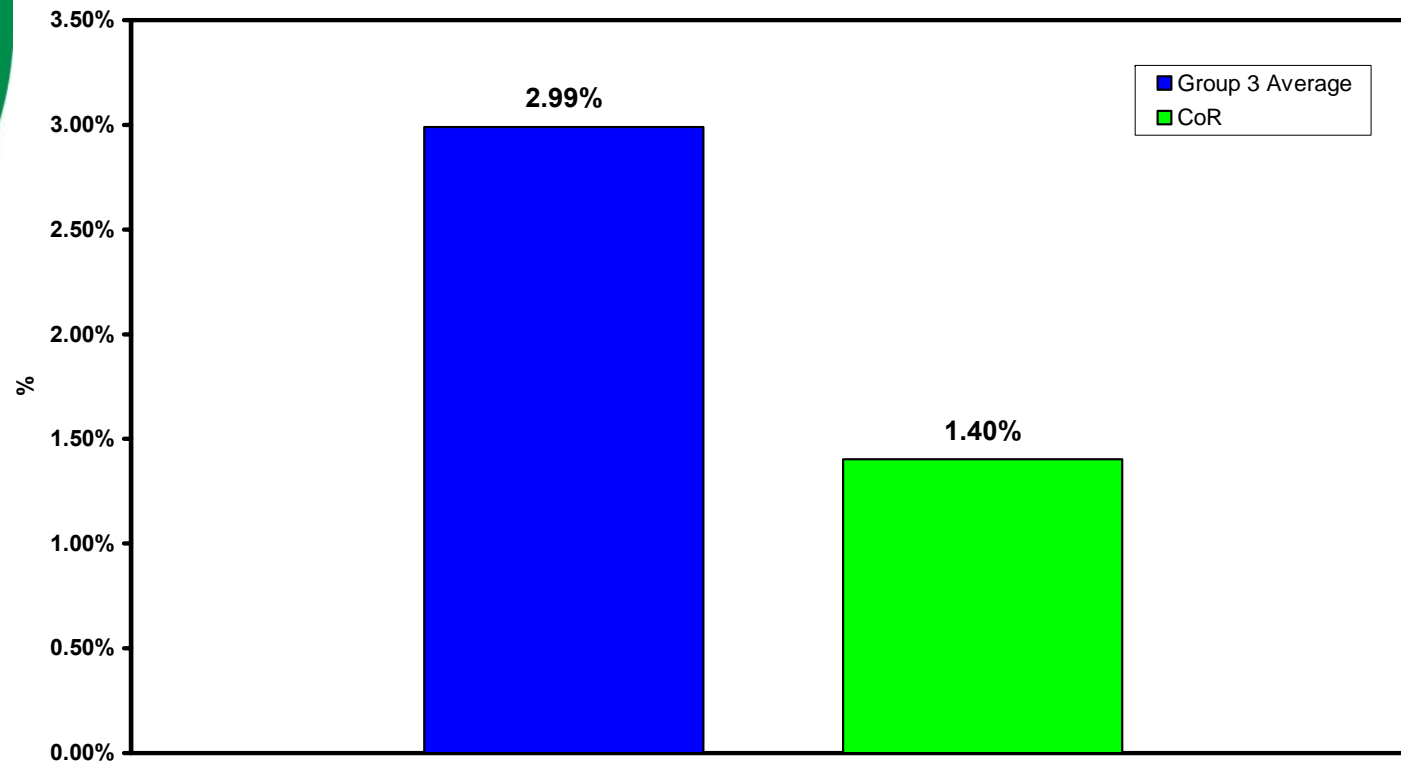
**Actual Income \$4.17 Million**

**Note:** An additional \$218,000 has been collected from Macquarie Park Shopping Centre car park enforcement. This service ceased on 1/1/09.

# Debt Service Ratio

June 2009

Debt Service Ratio



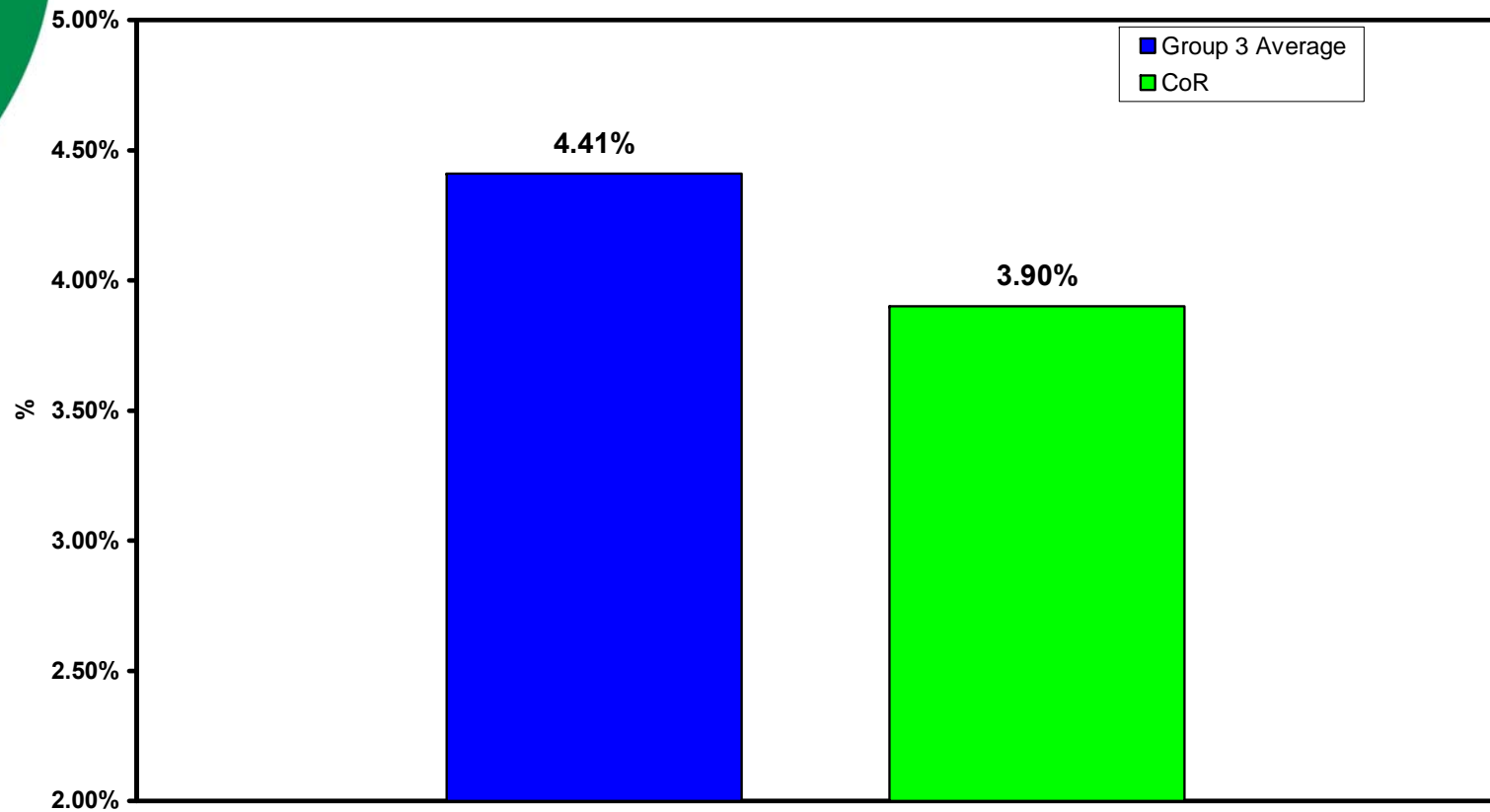
CoR Replacement Value of Assets \$2.6 Billion  
CoR Loans Outstanding \$5.2 Million

# Rates Outstanding

June 2009



## Rates Outstanding

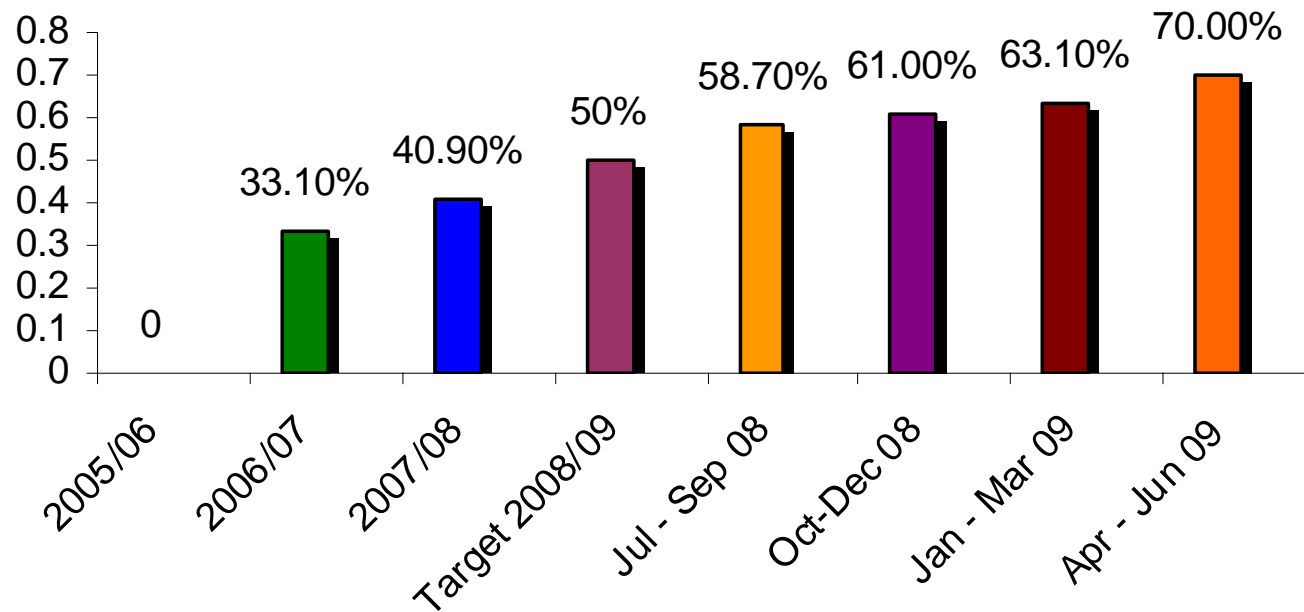


# Capital Expenditure

	<i>08/09 Current Budget</i>	<i>June Revised Budget</i>	<i>08/09 YTD Actual</i>	<i>YTD Variance</i>
Buildings & Property	5,704,700	5,704,700	5,853,456	148,756
Access	11,122,449	11,122,449	11,048,392	(74,057)
Catchments & Assets	3,633,550	3,633,550	3,667,812	34,262
Parks	7,996,000	7,996,000	7,873,408	(122,592)
RALC	541,642	541,642	363,740	(177,902)
<b>Total Infrastructure Assets</b>	<b>28,998,341</b>	<b>28,998,341</b>	<b>28,806,808</b>	<b>(191,533)</b>
Financial Services	0	0	4,272	4,272
Information Management	2,274,800	2,274,800	2,256,206	(18,594)
Regulation	27,000	27,000	17,441	(9,559)
Waste & Fleet	4,473,000	4,473,000	4,050,772	(422,228)
Library Services	406,500	406,500	411,952	5,452
Community Relations	0	0	5,675	5,675
<b>TOTAL CAPITAL EXPENDITURE</b>	<b>36,179,641</b>	<b>36,179,641</b>	<b>35,553,126</b>	<b>(626,515)</b>

# Sustainability Indicators

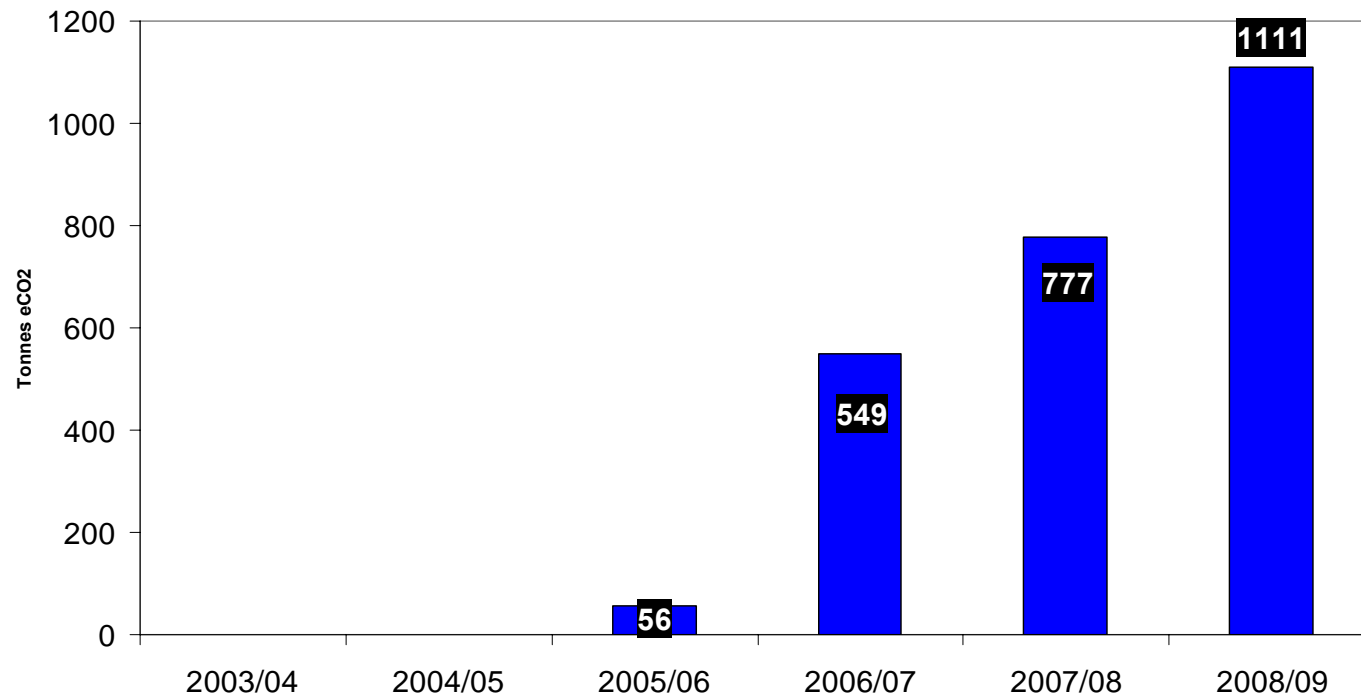
**% of COR Fleet to be 4 Cylinder or Hybrid Vehicles**





# Sustainability Indicators

Corporate Greenhouse gas savings (tonnes eCO<sub>2</sub>)



# Planning Documents

**Out for Consultation/Approval this Quarter**

- Draft Development Control Plan 2008 – City Wide DCP
- City of Ryde DLEP 2008
- Gladesville DLEP 2008

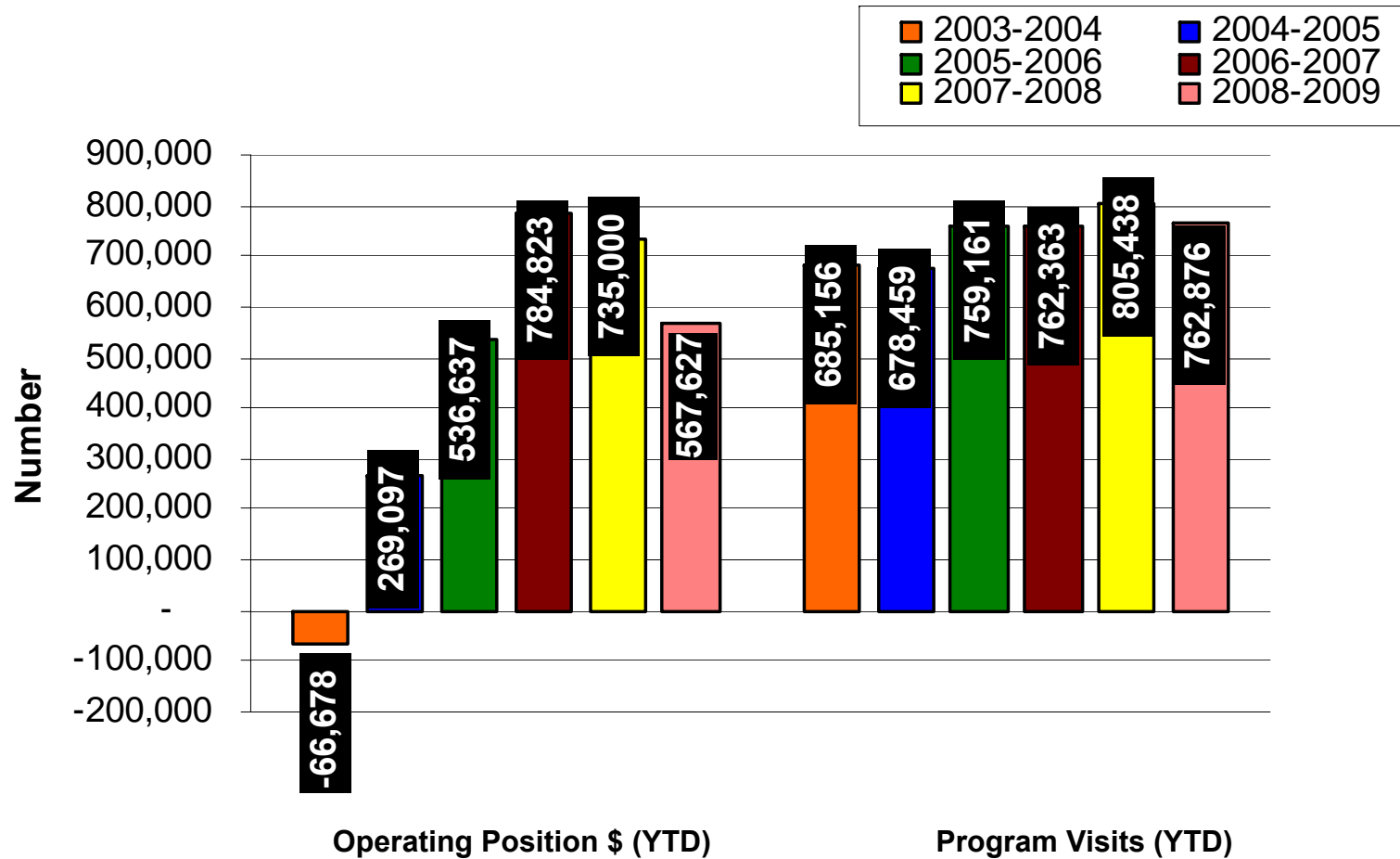


City of Ryde

# Key Statistical Indicators

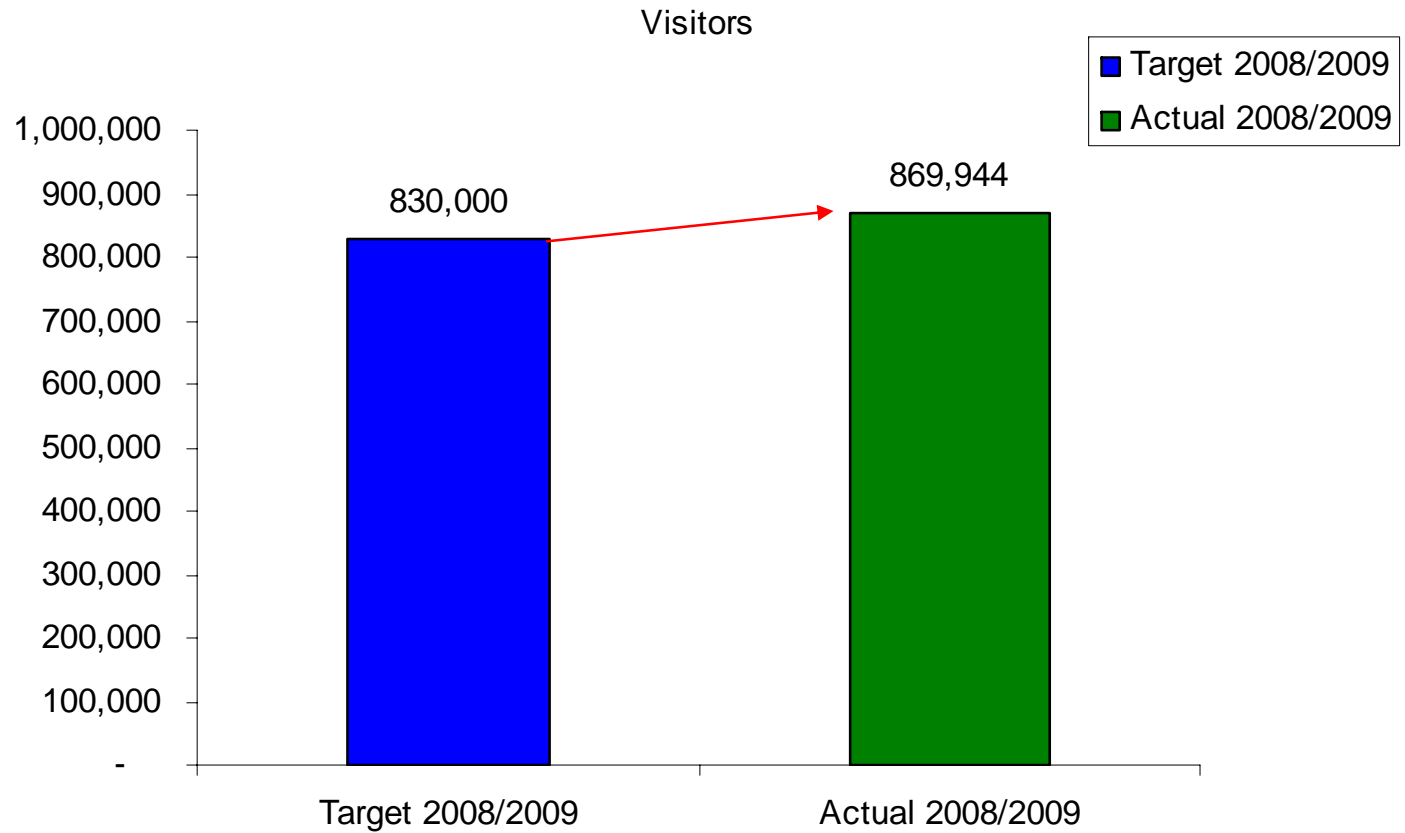
# People

## Ryde Aquatic Leisure Centre



# People

## Library

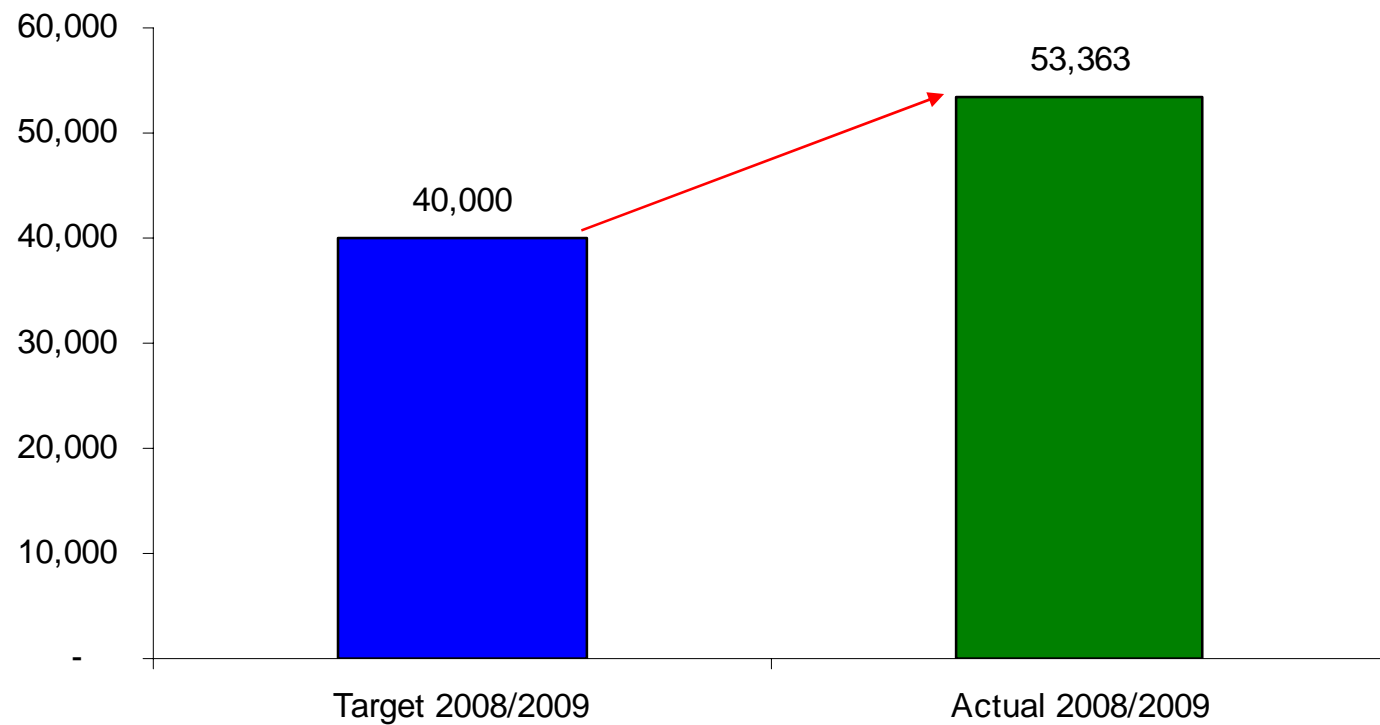


# People

## Library



No of members that are COR residents

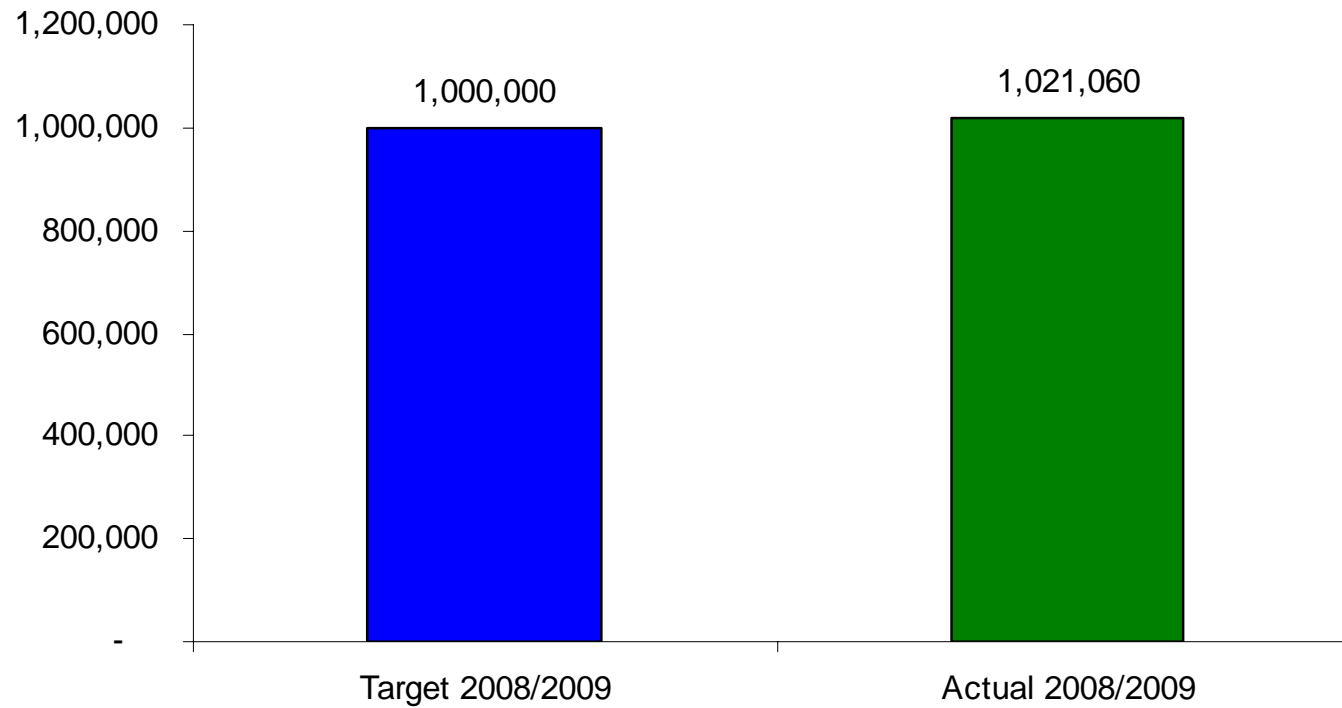


# People

## Library



Issues



# Assets

## Capital Works Program

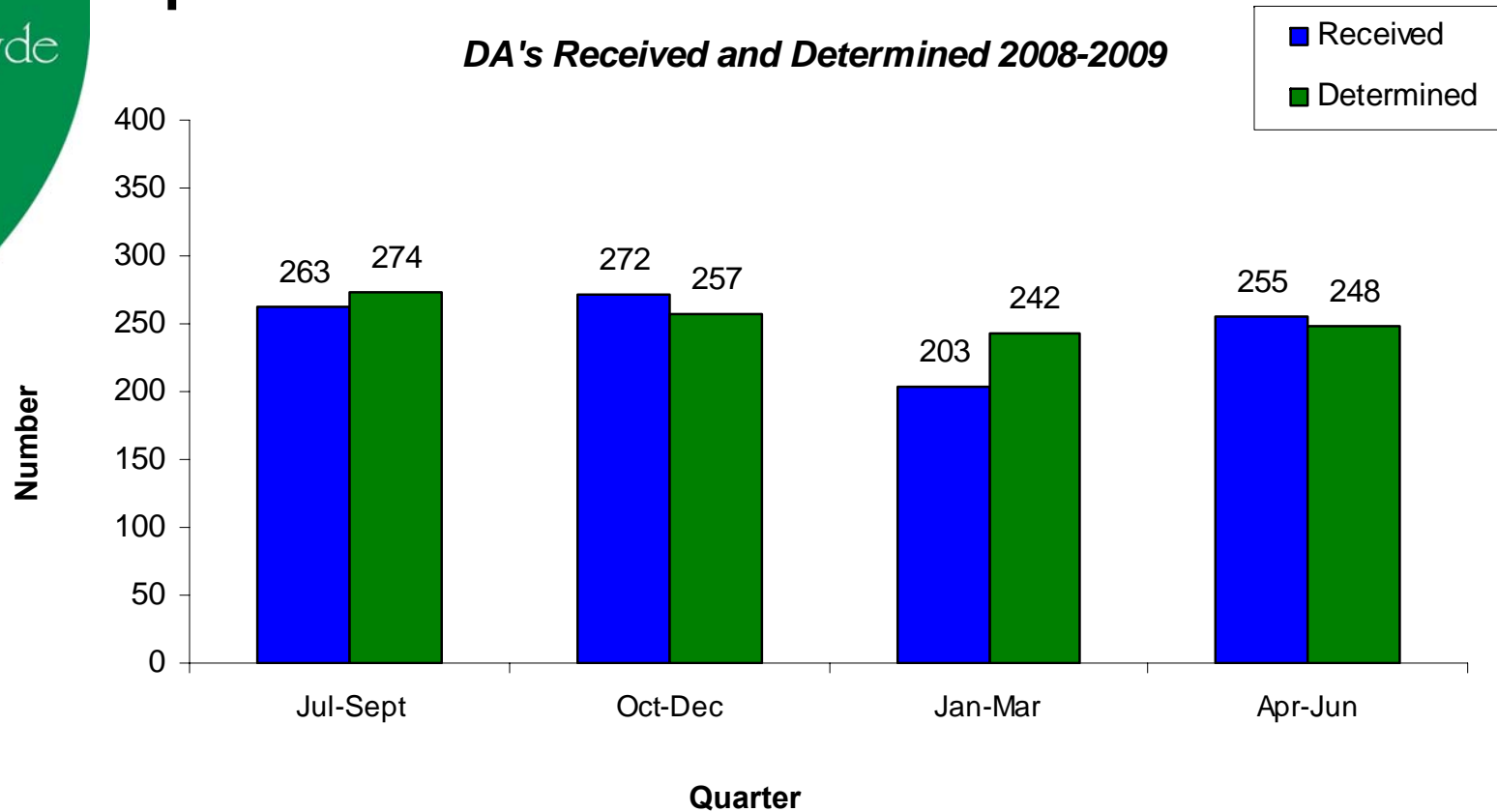
Apr - Jun 09

	Target 2008/09	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
% of Capital Works Program commenced	100%	63%	92%	100%	100%
% of works completed by value	90%	18%	42.5%	74%	98.2%



# Environment

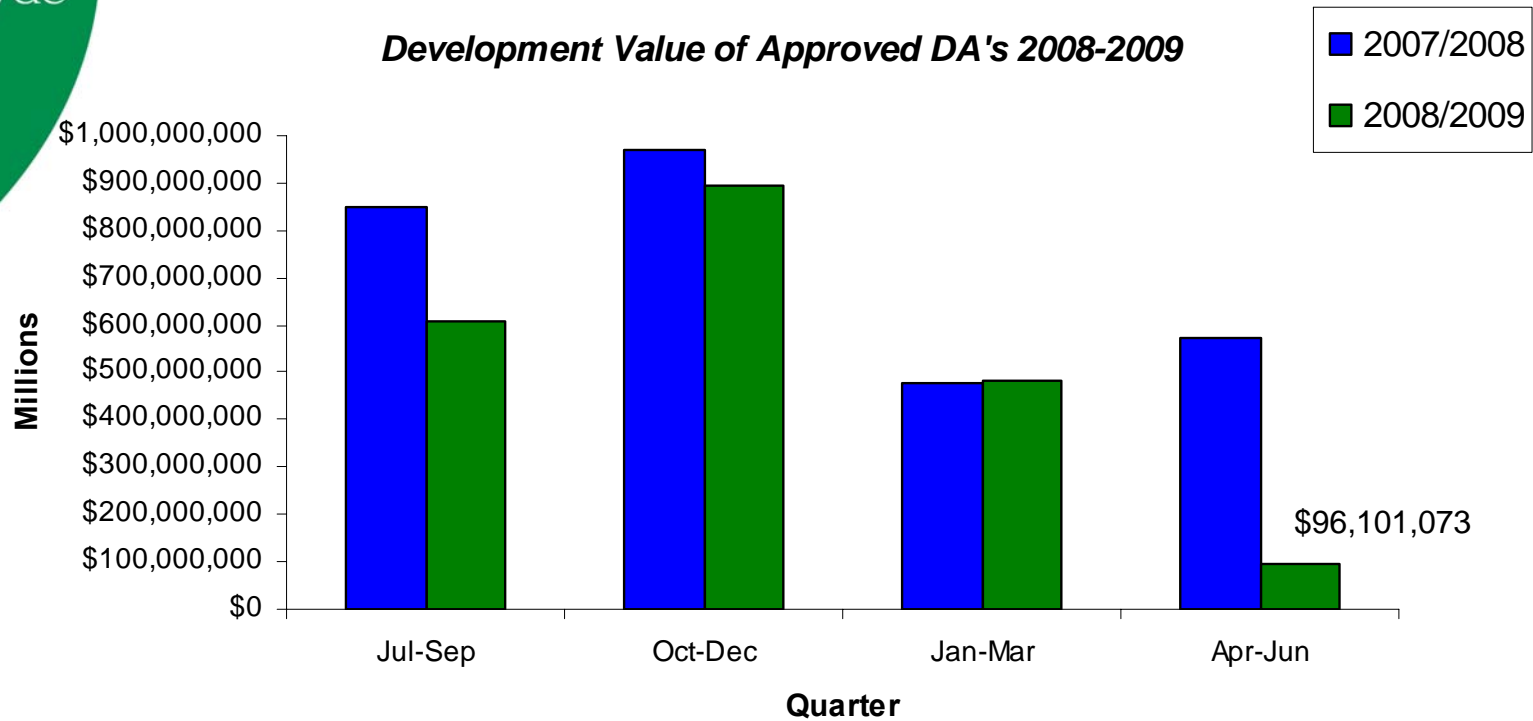
## DA's Received and Determined Apr-Jun 09



Note: Includes Development Applications and Section 96 Applications

# Environment

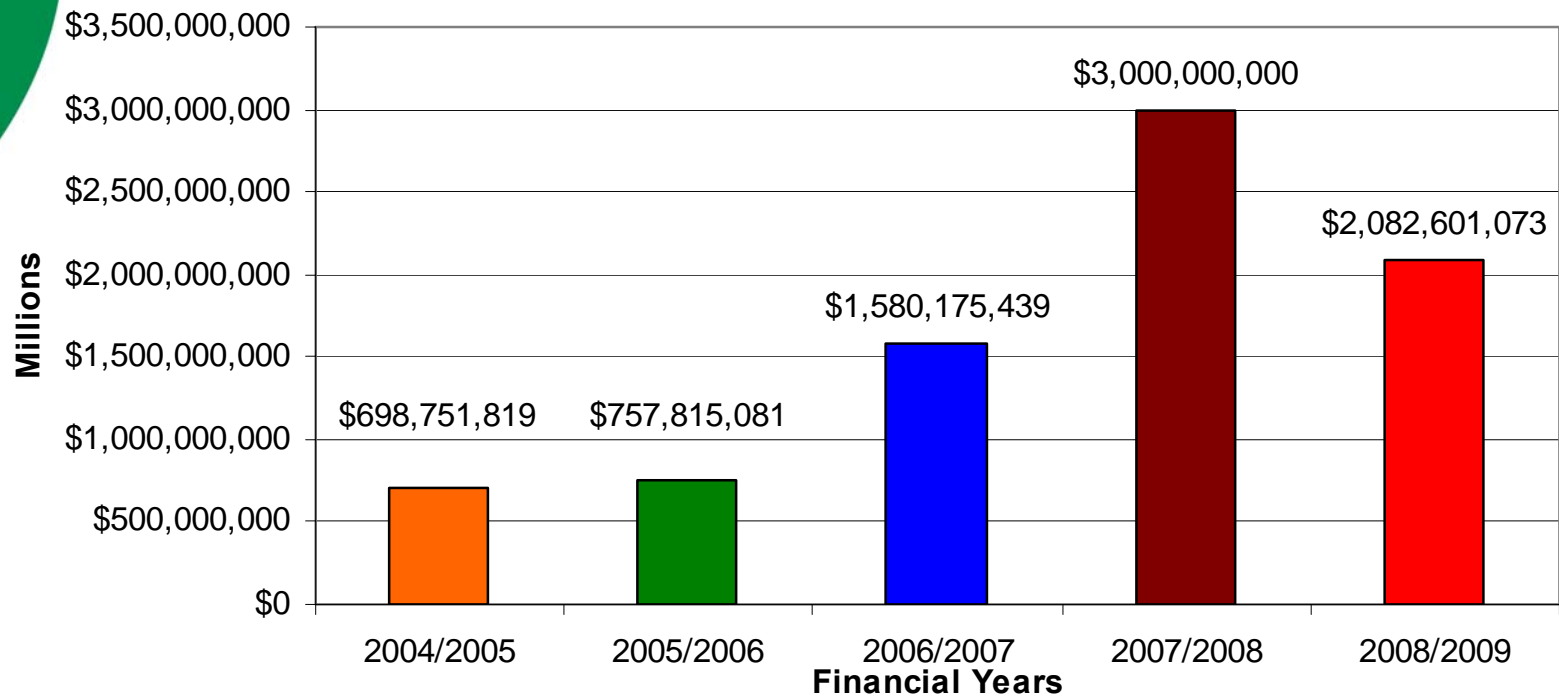
## Development Value of Approved DA's



Note: Includes Development Applications and Section 96 Applications

# Environment

## Total Development Value of Approved DA's Last 5 financial years

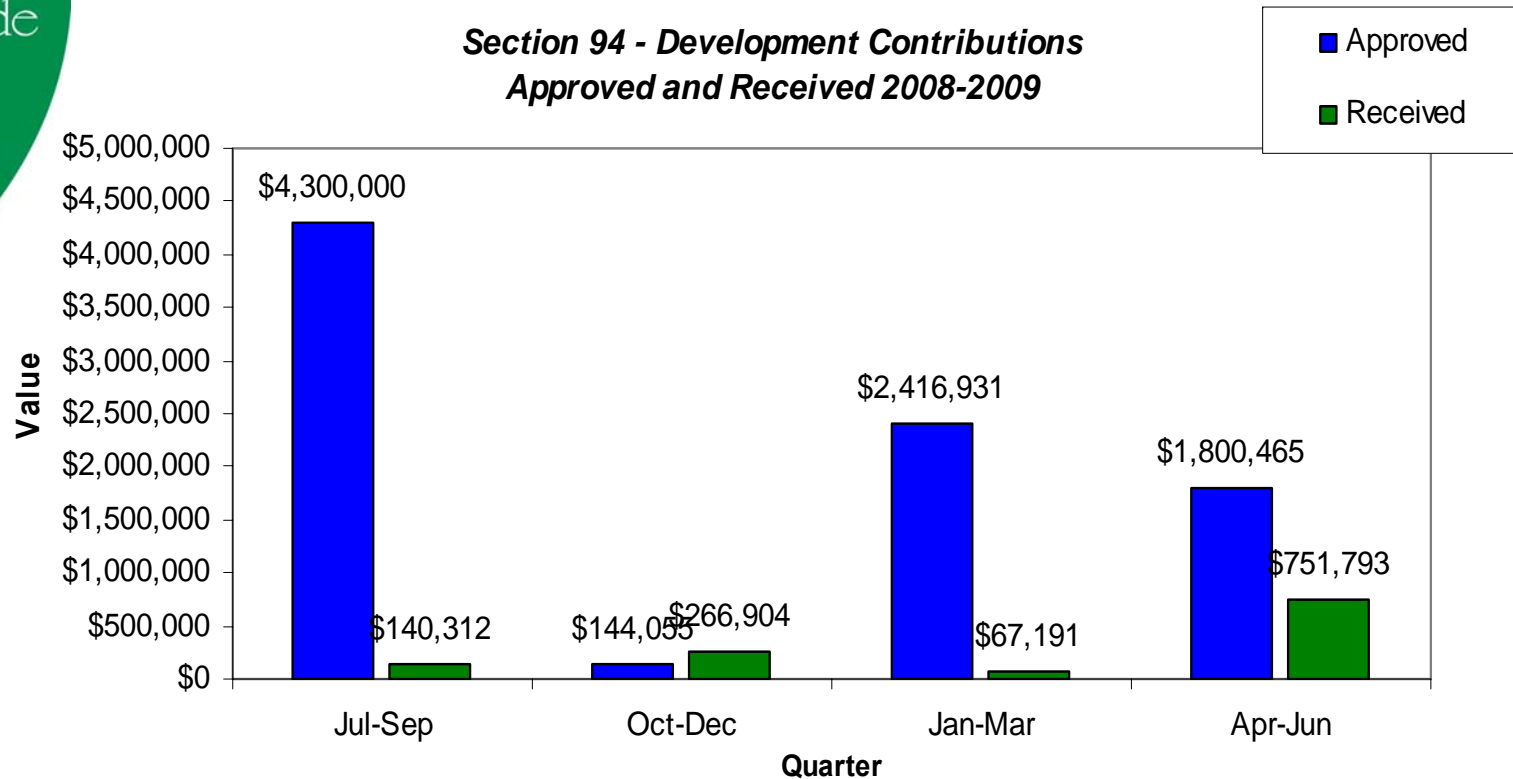


Note: Includes Development Applications and Section 96 Applications

# Environment

## Section 94 Development Contributions Apr - Jun 09

*Section 94 - Development Contributions  
Approved and Received 2008-2009*



# Environment

## Development Application Assessment Time

	No. of DA's	Assessment Time (Median)
<b>Apr - Jun 09</b>	<b>248</b>	<b>21.5</b>
<b>Apr - Jun 08</b>	<b>258</b>	<b>26</b>
<b>Total 2008/2009</b>	<b>1021</b>	<b>27</b>
<b>Total 2007/2008</b>	<b>1222</b>	<b>23</b>

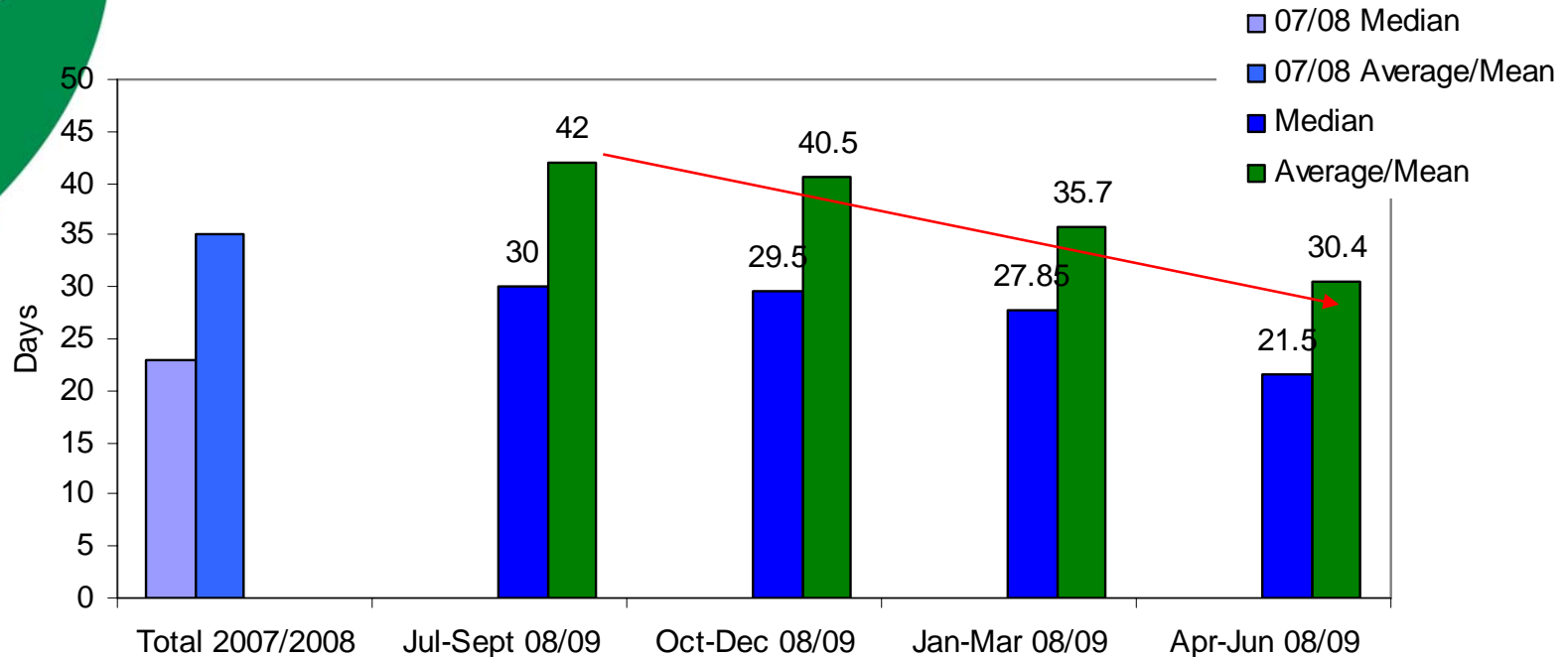
# Environment

## Development Application Assessment Time

	No. of DA's	Assessment Time (Median)
Total 2008/2009	1021	27
Total 2007/2008	1222	23
Total 2006/2007	1265	35
Total 2005/2006	1195	38
Total 2004/2005	1375	44

# Environment

## Development Application Assessment Time As per Department of Planning 2007/08 and 2008/09



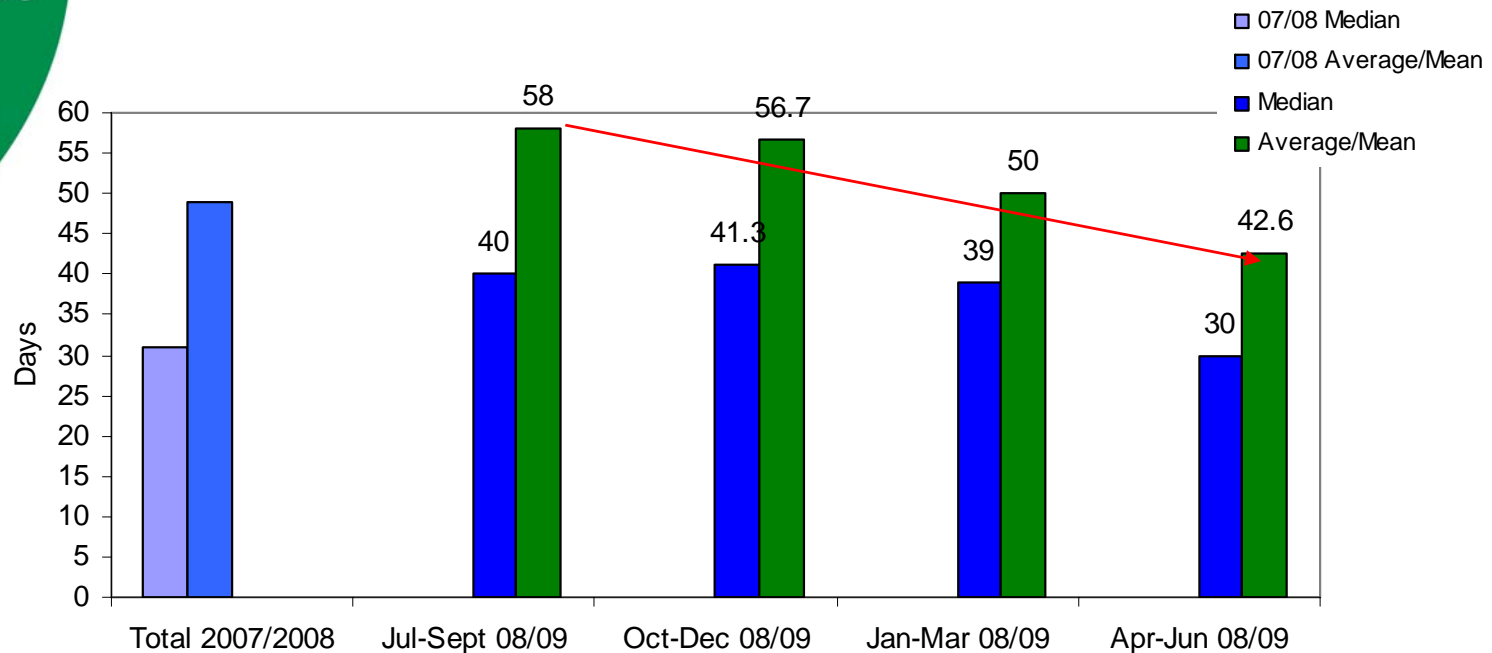
Note: Department of Planning criteria to establish DA assessment time has changed.

\* Net assessment times (working days only, less "stop the clock" times).

\* Includes Development Applications and Section 96 Applications.

# Environment

## Development Application Assessment Time As per Department of Local Government 2007/2008 and 2008/2009



Note: Department of Local Government reporting framework has changed.

\* Net assessment times (calendar days, less "stop the clock" times).

\* Includes Development Applications and Section 96 Applications.

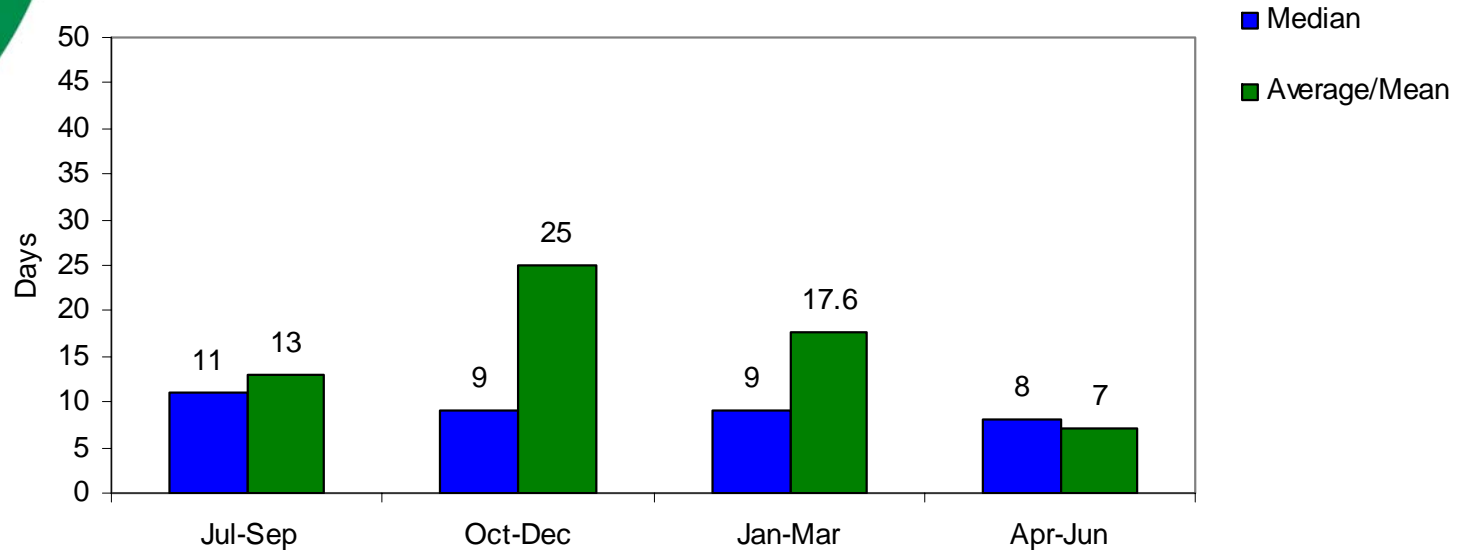


# Environment

## Construction Certificate Assessment Time (calendar days)

### Apr - Jun 09

Construction Certificate Assessment Time (Calendar Days) - 2008/2009



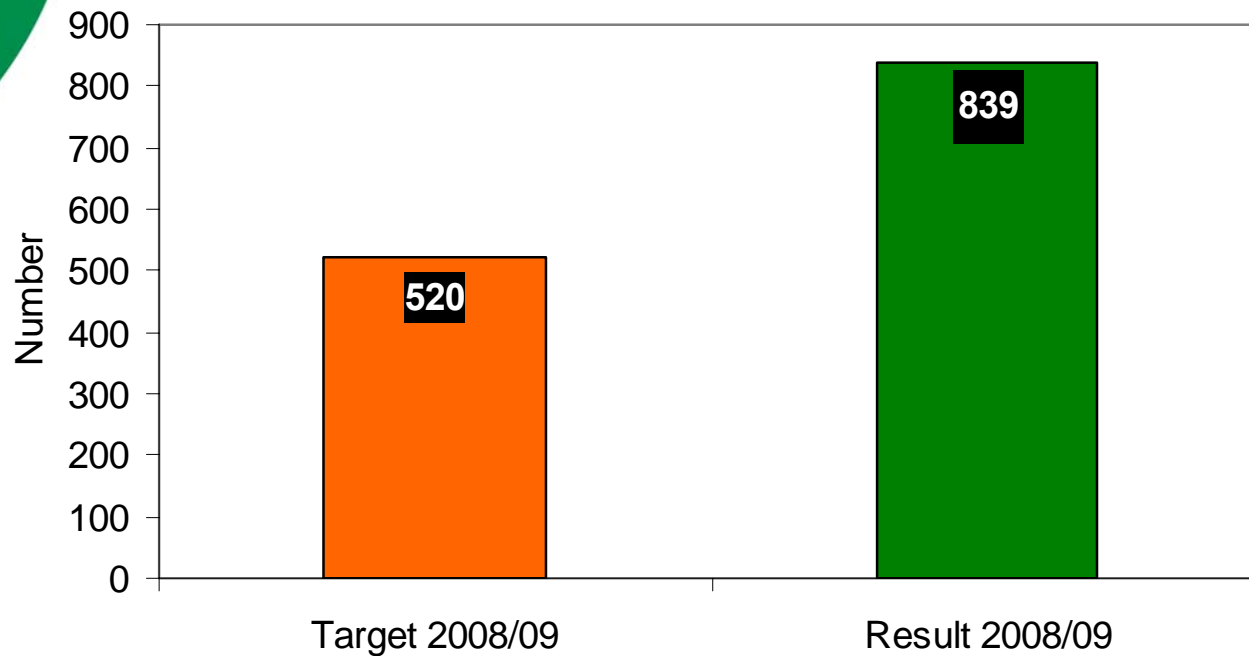
**Note:** The total number of Construction Certificates issued by the City of Ryde for the Fourth Quarter is 42. The percentage of Construction Certificates issued by the City of Ryde for the Fourth Quarter is 27%.

# Governance

## Regulatory – Health & Building Apr – Jun 09



Inspections of Food Premises

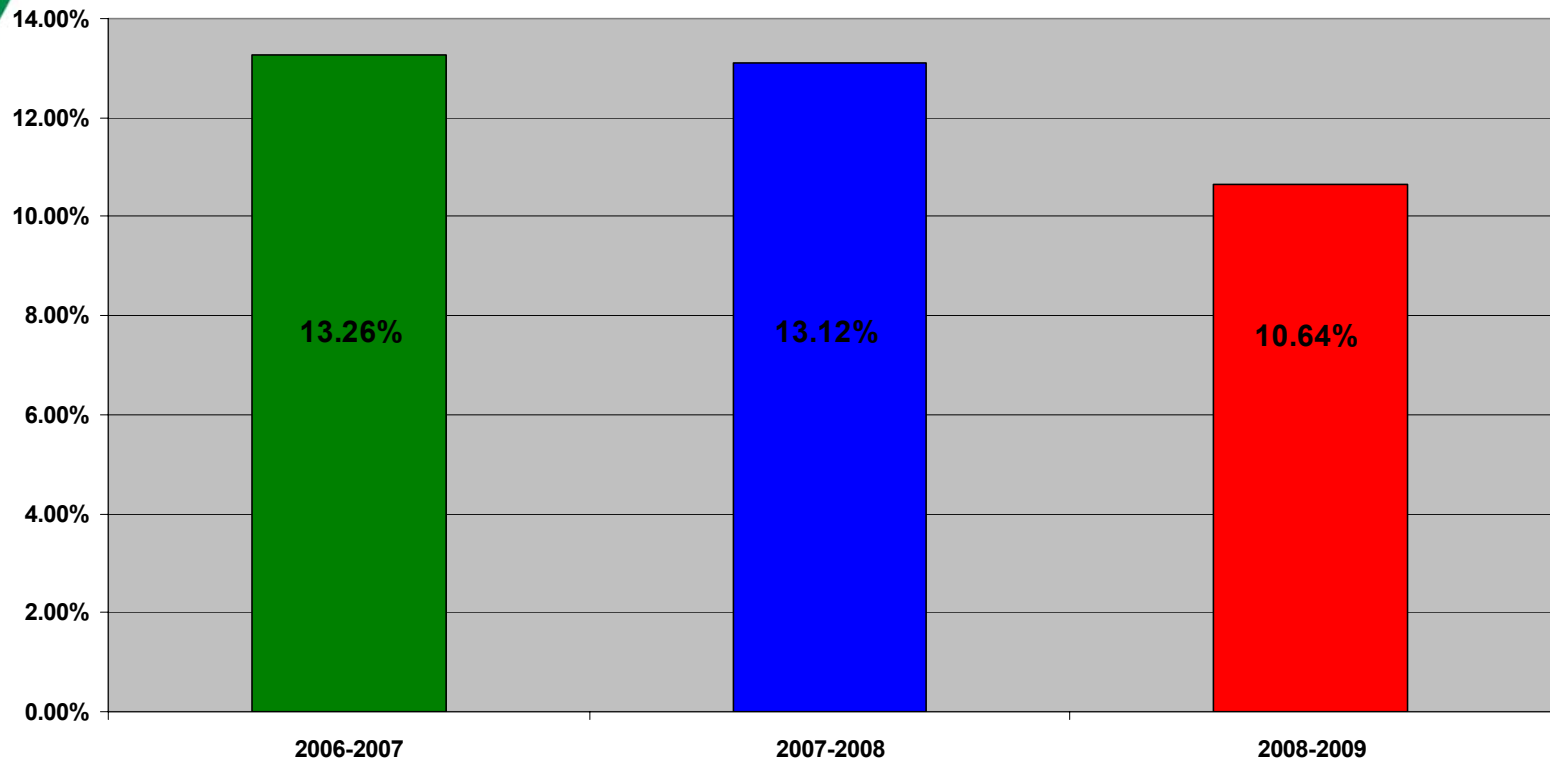


# Governance

## Staff Turnover



Staff Turnover Comparison 2006/07 to 2008/09

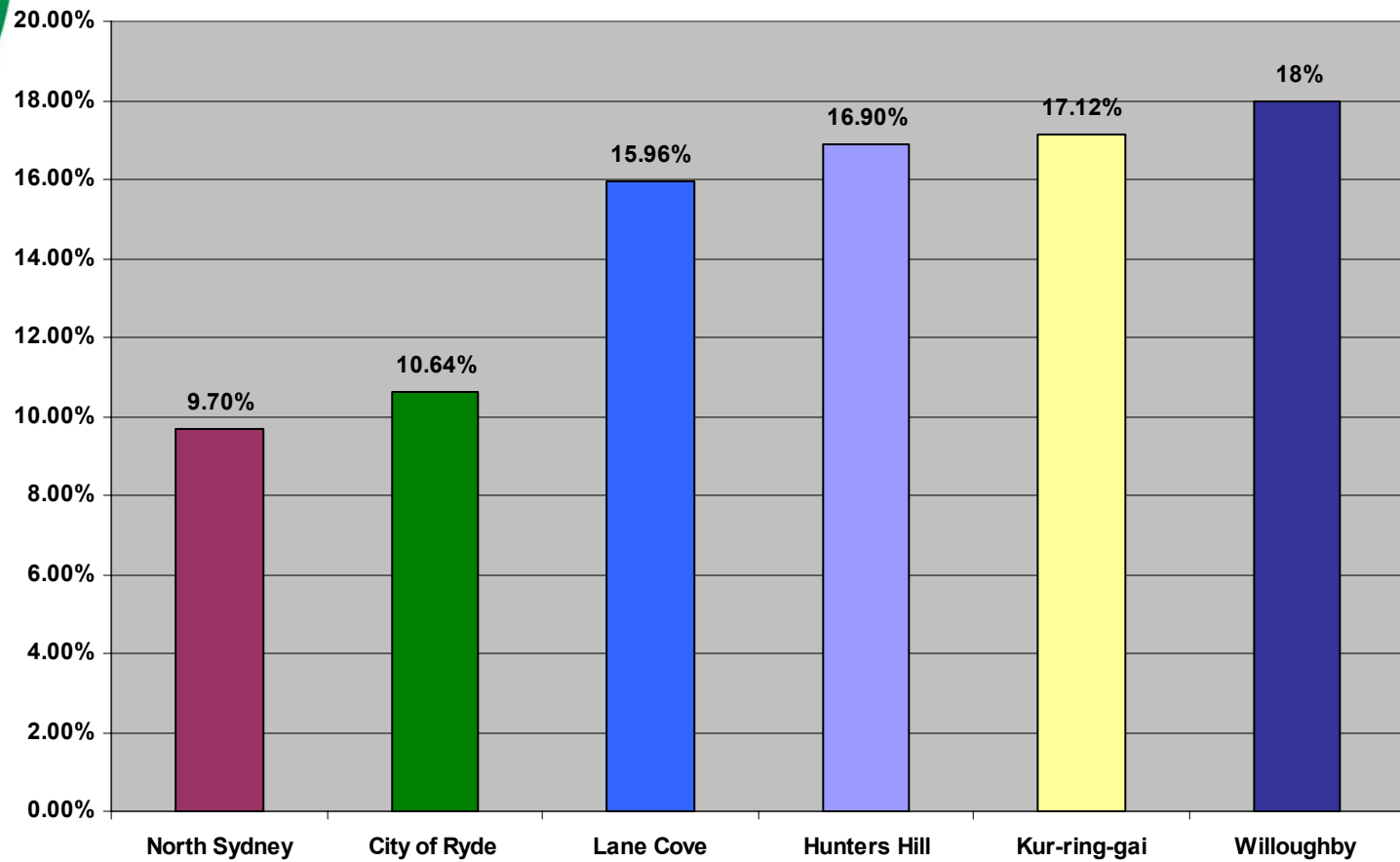


# Governance

## Staff Turnover

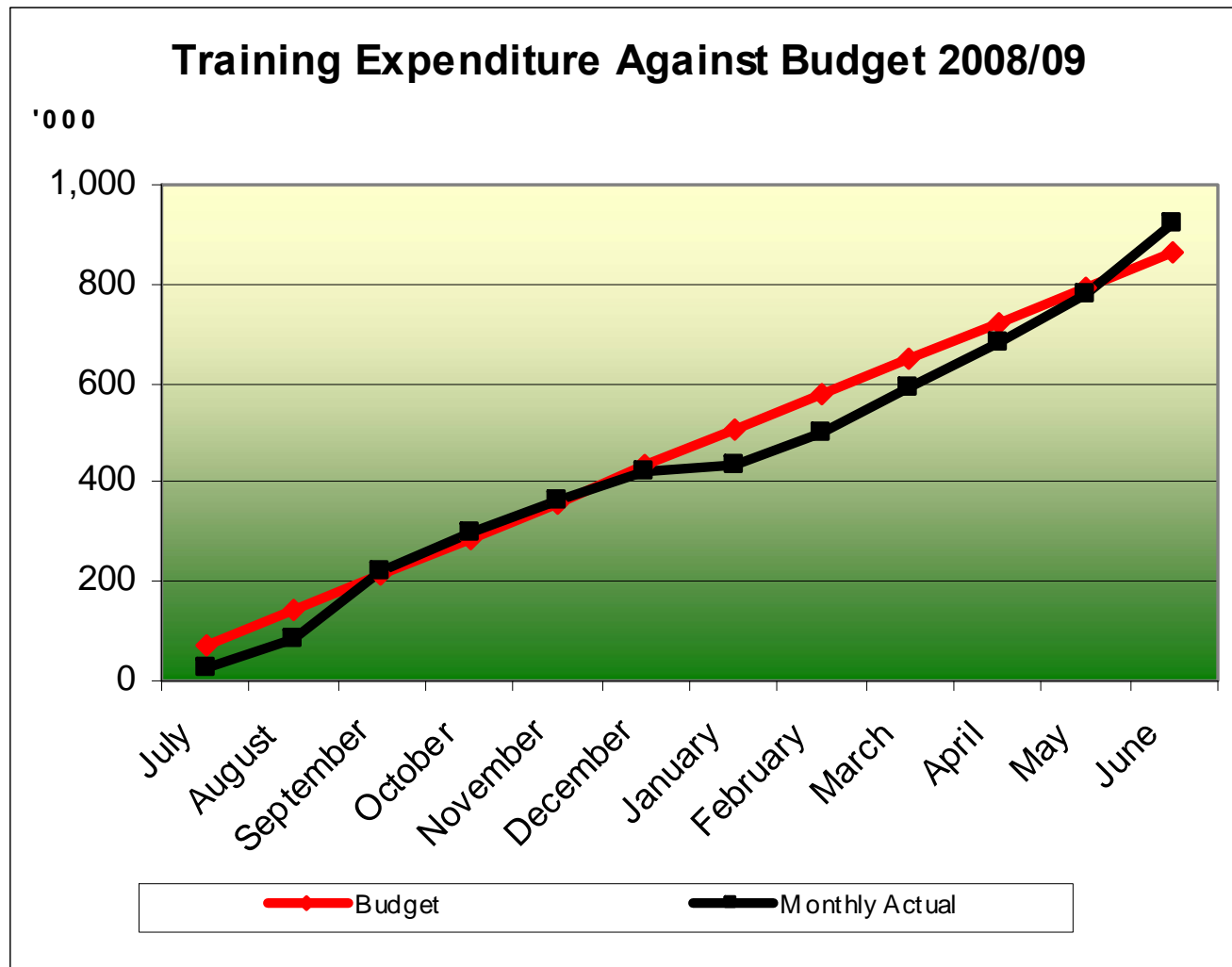


Staff Turnover for NSROC Councils 2007/08



# Governance

## Training

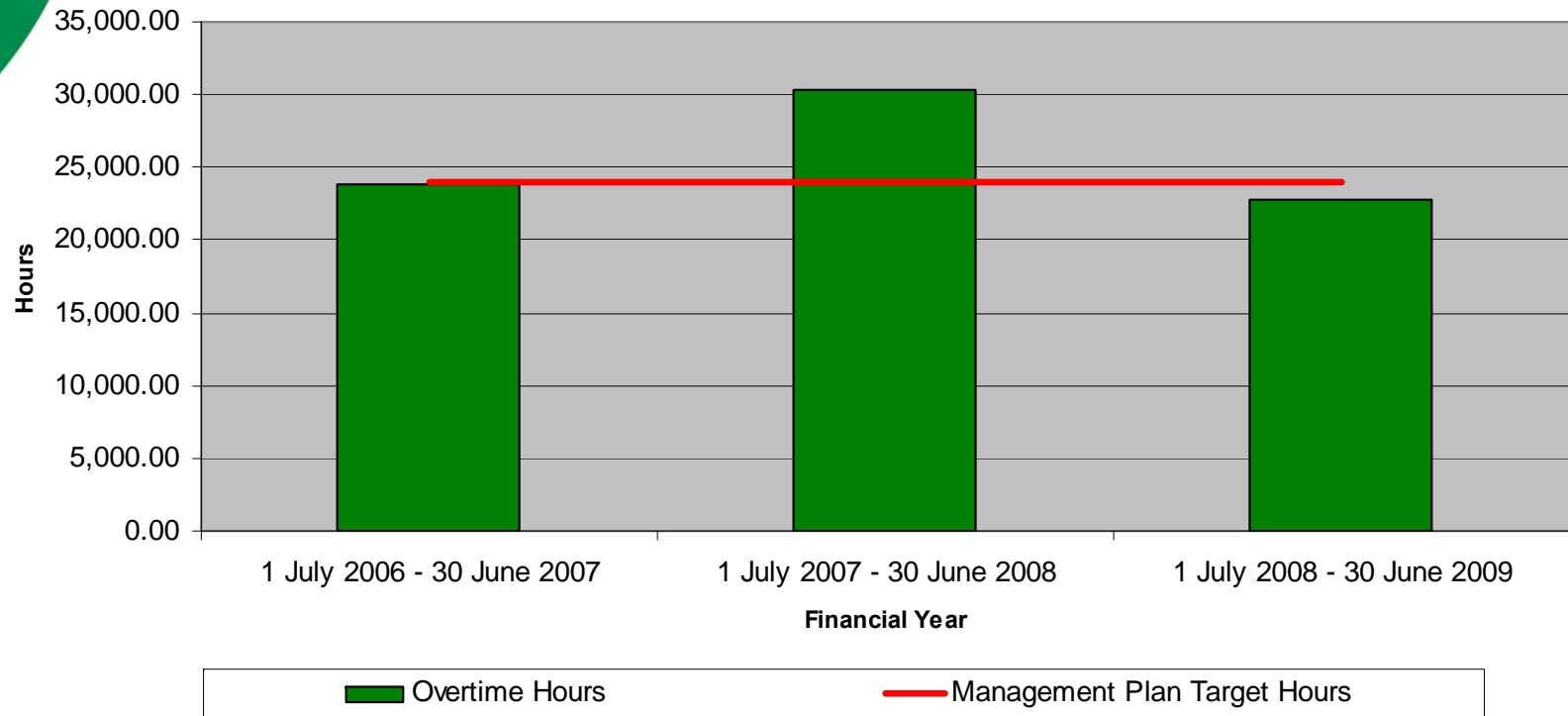


# Governance

## Overtime

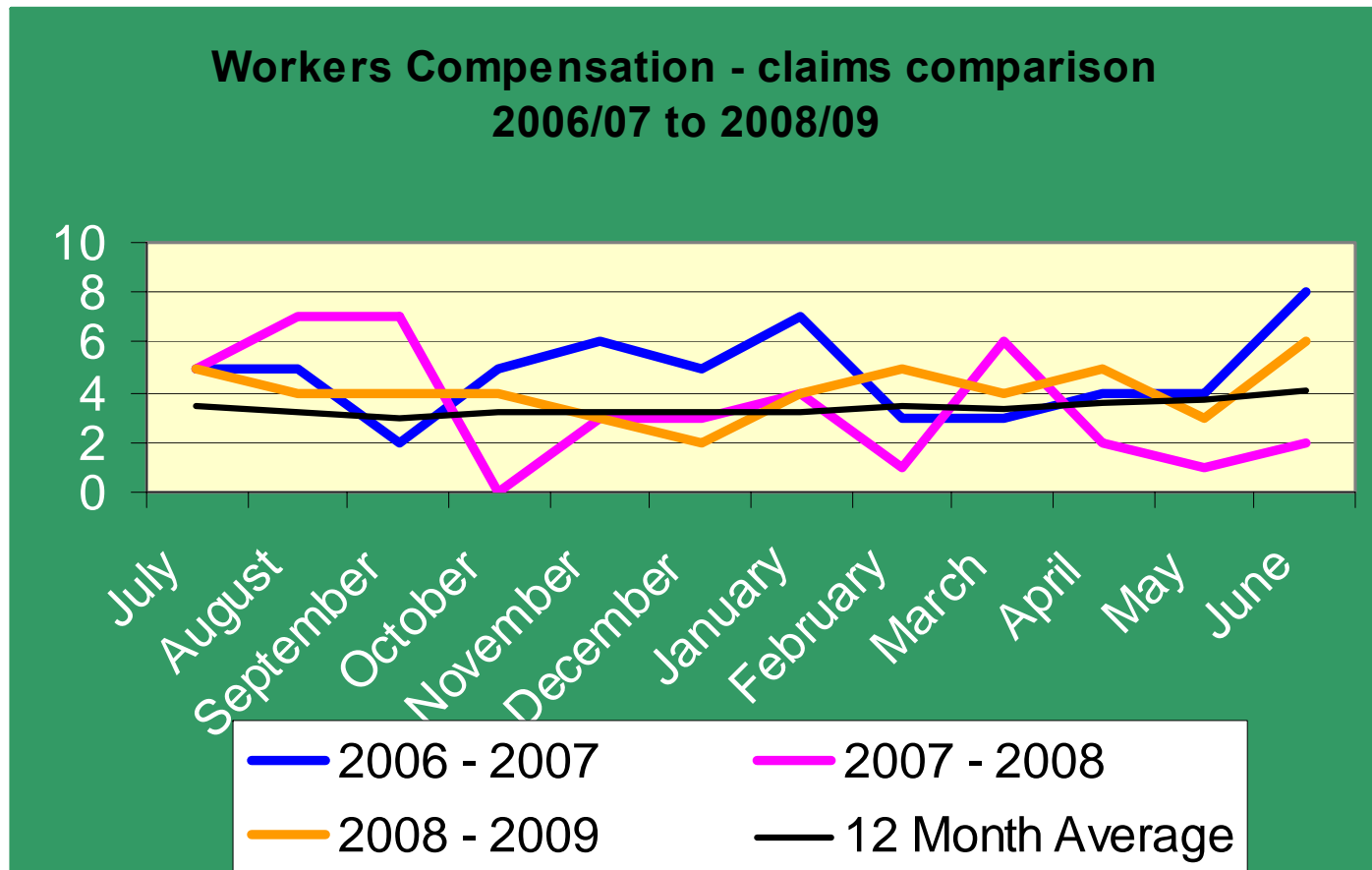


Overtime Hours Worked Against Target Hours, By Financial Year



# Governance

## Workers Compensation



# Governance

## Customer Service

<b>MEASURE</b>	<b>Target 2008/09</b>	<b>Result 2008/09</b>
% of telephone calls resolved at first point of contact	85%	84%
% level of customer satisfaction	80%	85%
All applications, certificates and payments processed on day of receipt	100%	100%



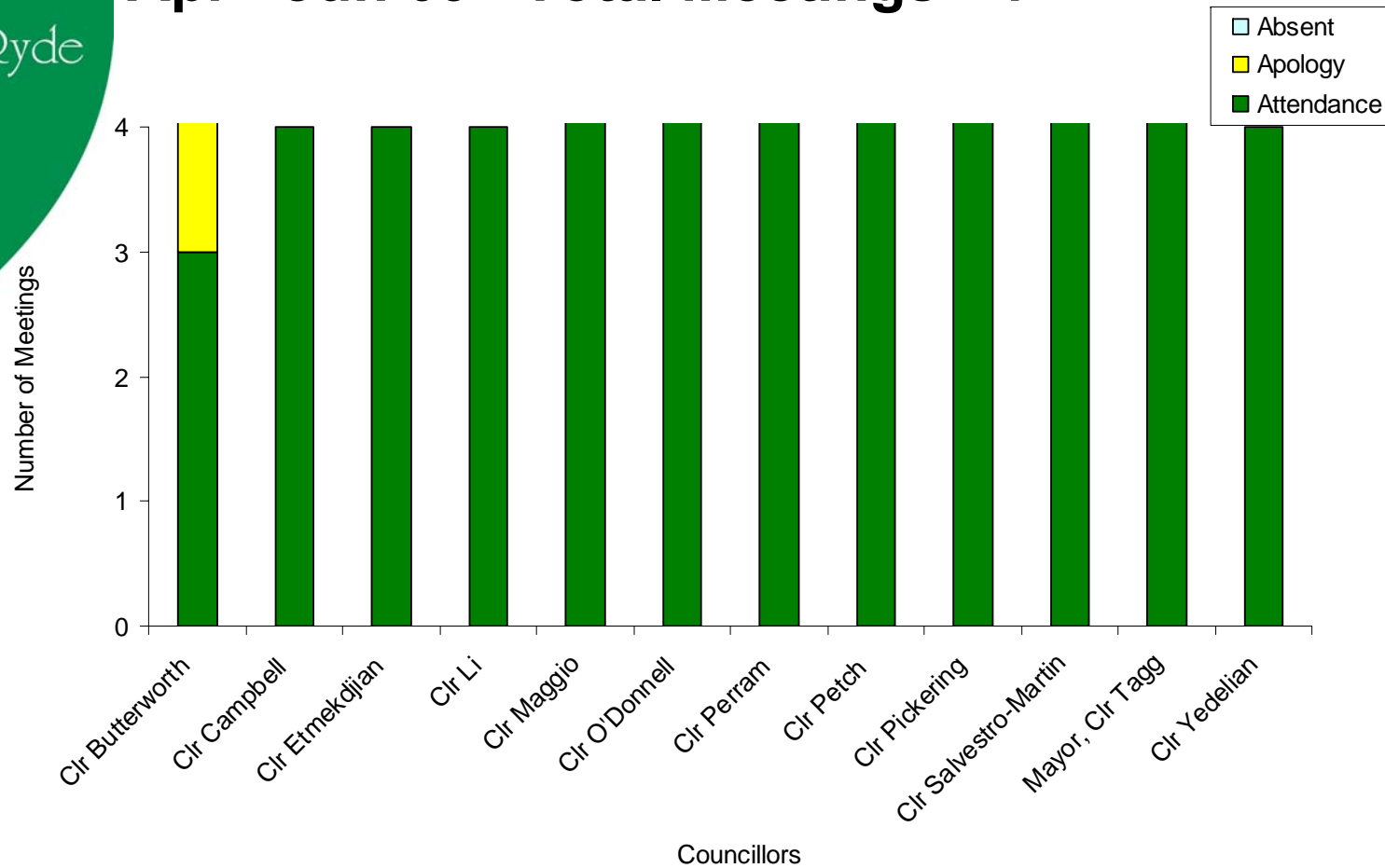
# Summary

- Fiscalstar Rating – Sustainable (5 Star)
- Record Capital Expenditure Program – 98.2% completed
- Anticipated Working Capital - \$4.1 Million
- Maintained Lowest Residential Rates for Category 3 Councils and 55% of Fees and Charges frozen
- Completed 90% of Management Plan Actions
- Customer Satisfaction up to 81% (2008) from 76% (2004)
- Staff turnover down to 10.6%
- 12 Awards given to Council
- Usage of Parks and Libraries has increased
- 70% of Council Vehicle Fleet is 4 Cylinder/Hybrid
- Ryde 2030 launched
- City Wide and Gladesville LEP's adopted.

# Governance

## Committee of the Whole

Apr - Jun 09 Total Meetings - 4

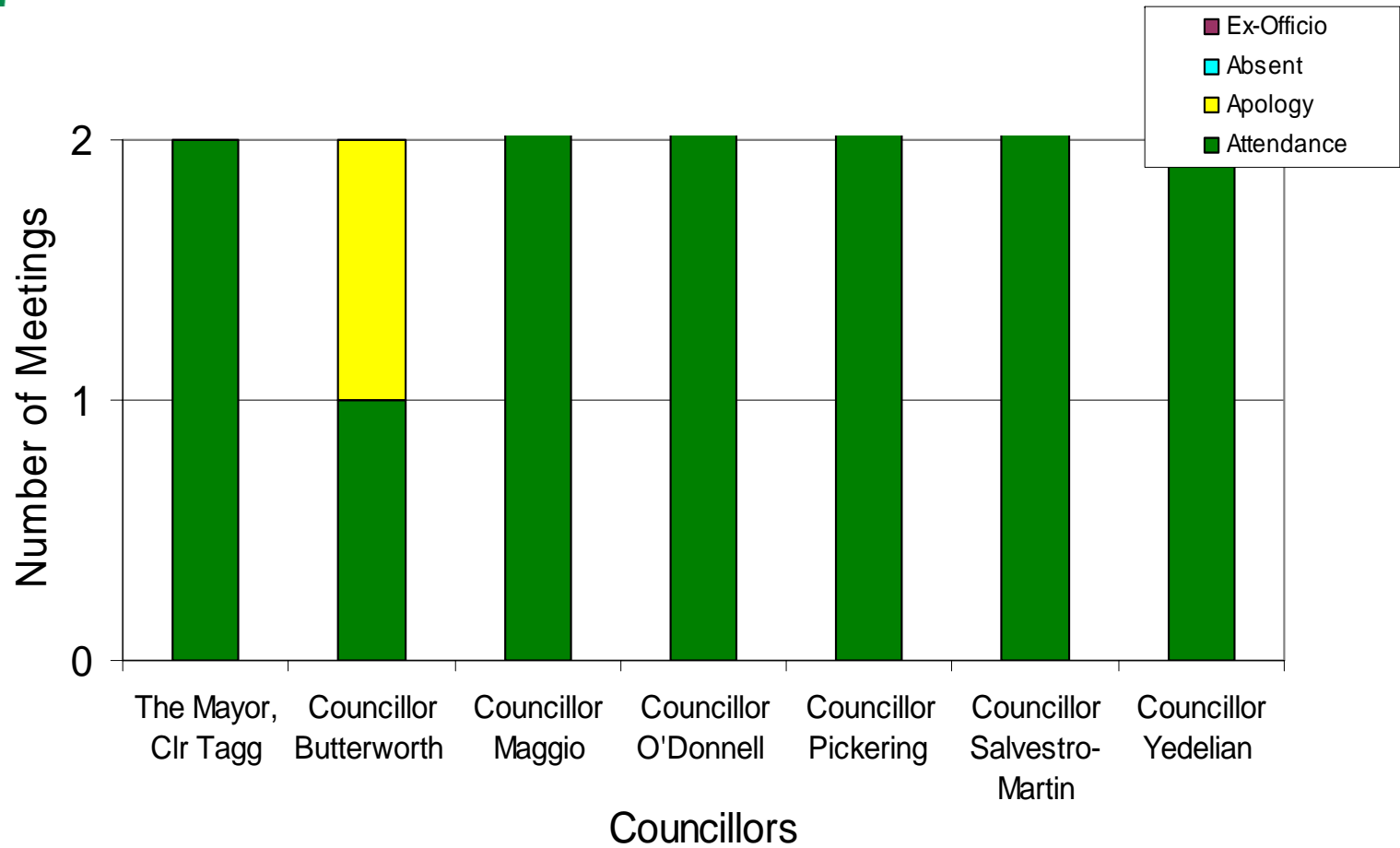


# Governance

## Development Committee

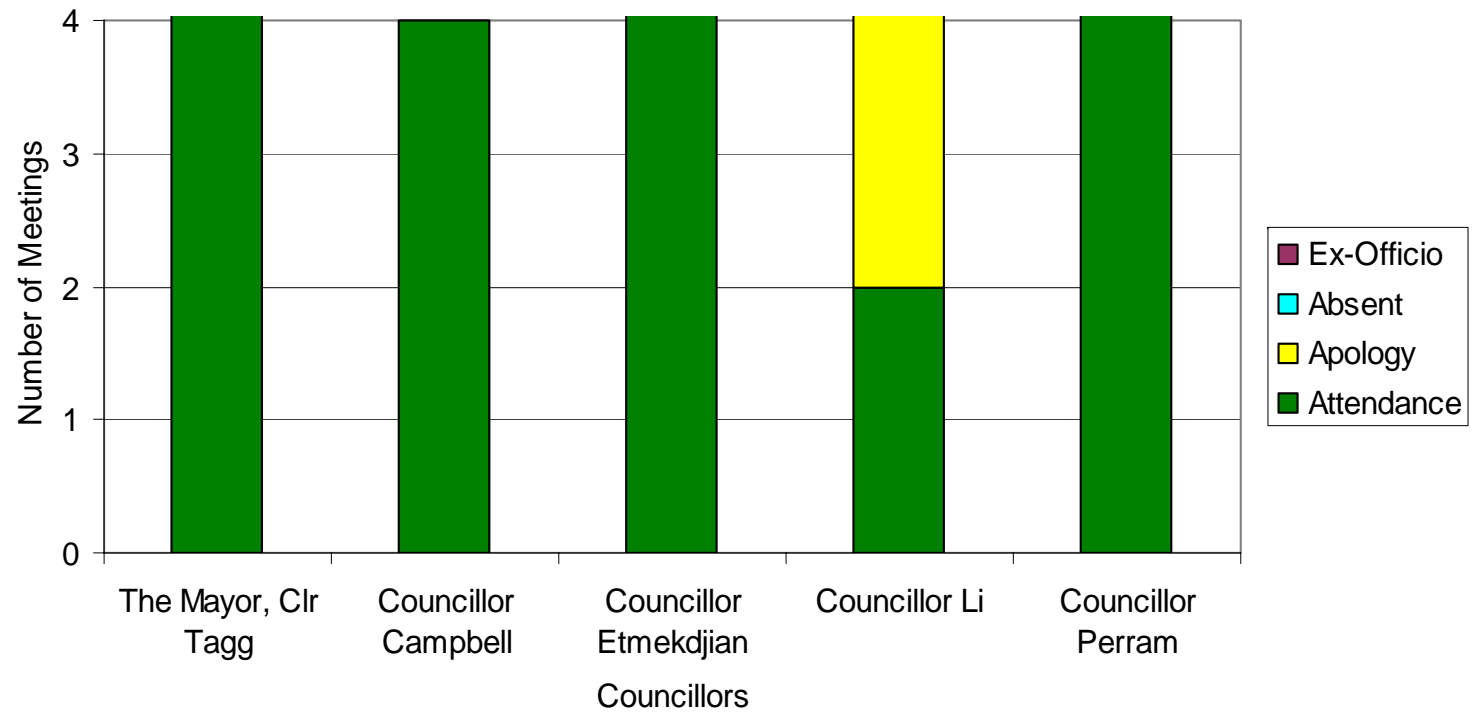
Apr - June 09

Total Meetings - 2



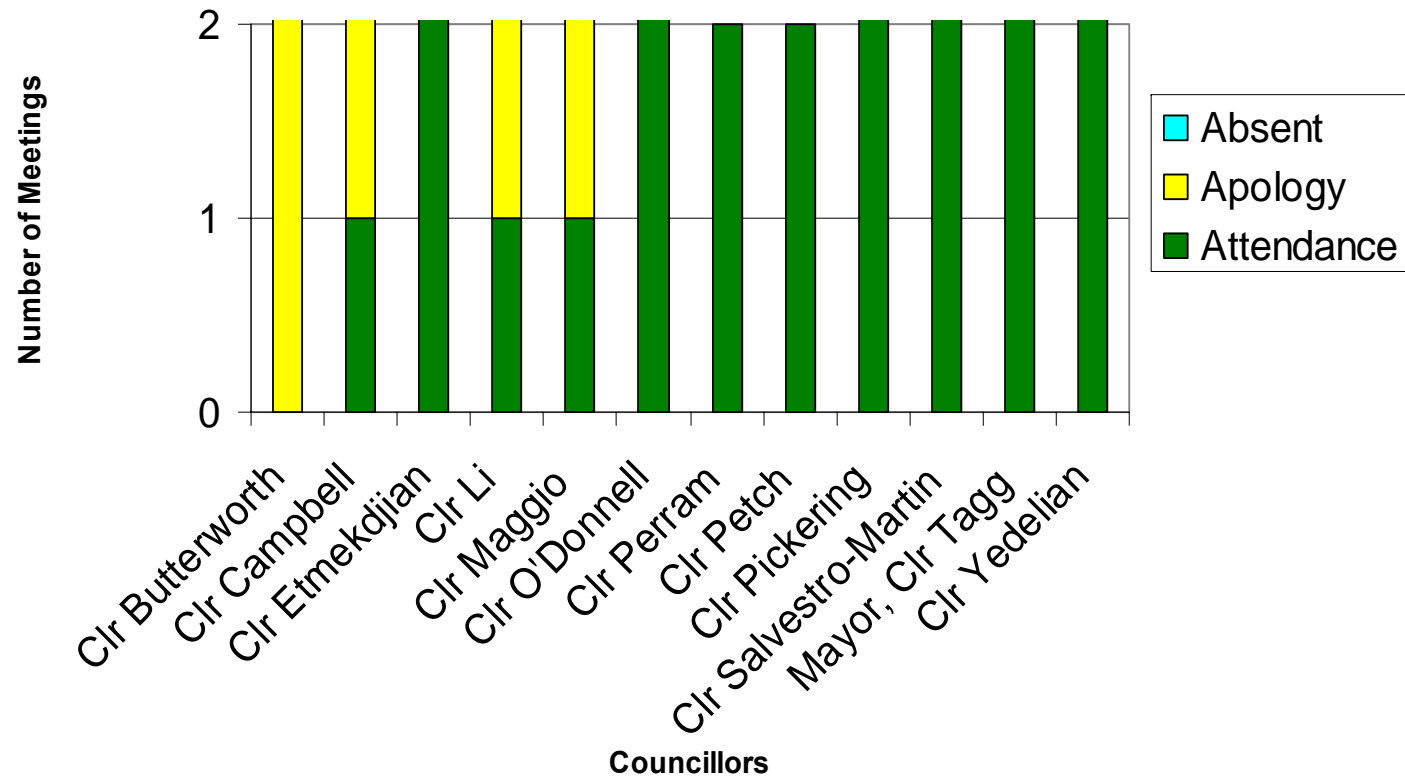
# Governance

## Public Facilities & Services Committee Apr - Jun 09 Total Meetings - 4



# Governance

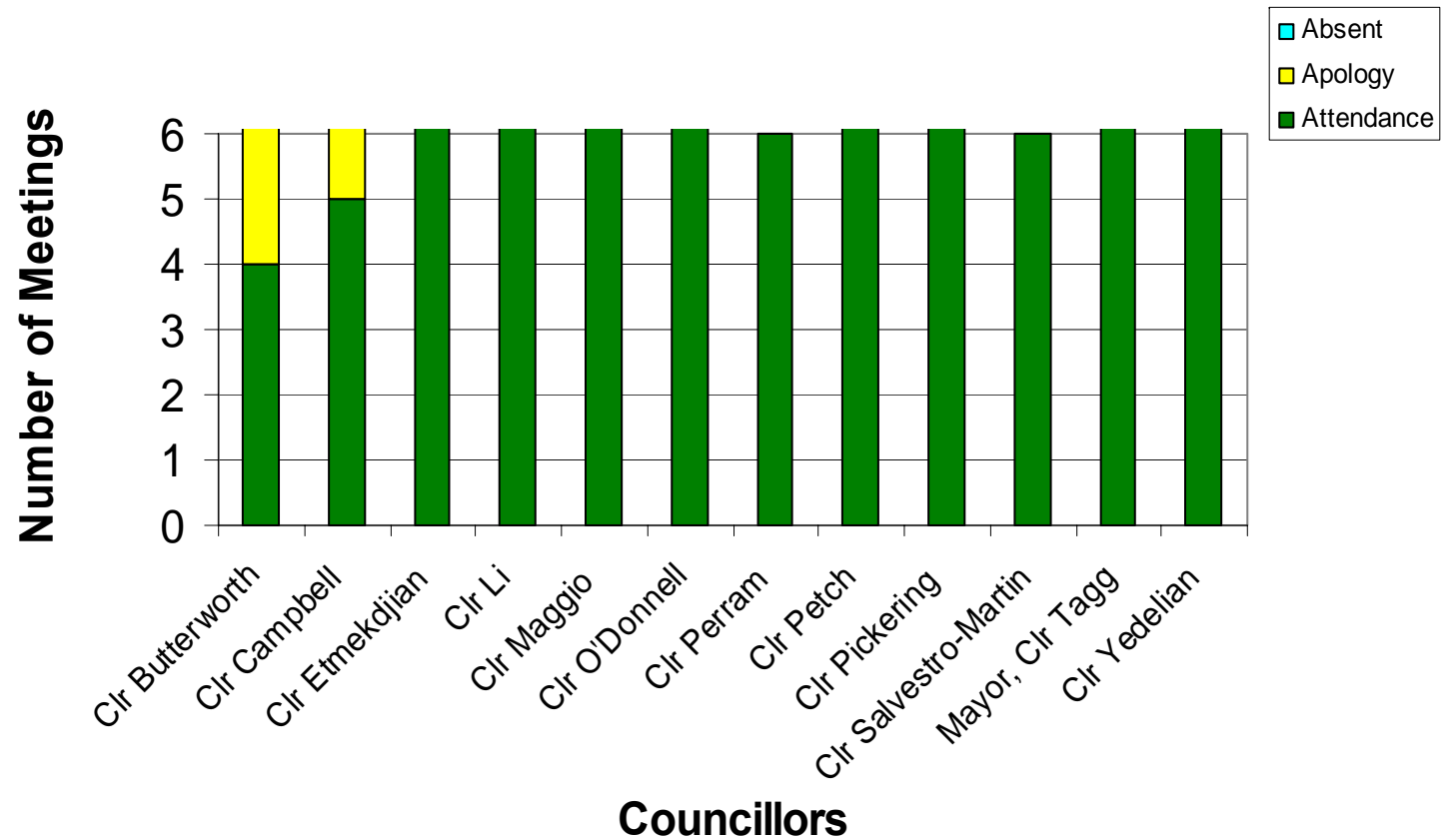
## Finance & Audit Committee Apr - Jun 09 Total - 2



# Governance

## Council Meetings Apr - Jun 09

Total Meetings - 6



# Governance

## Councillor Workshops Apr - Jun 09 Total Workshops - 11

