



Management Plan 09-13 Quarterly Report

3rd Quarter January - March 2010

Presentation: Executive Team
25 May 2010



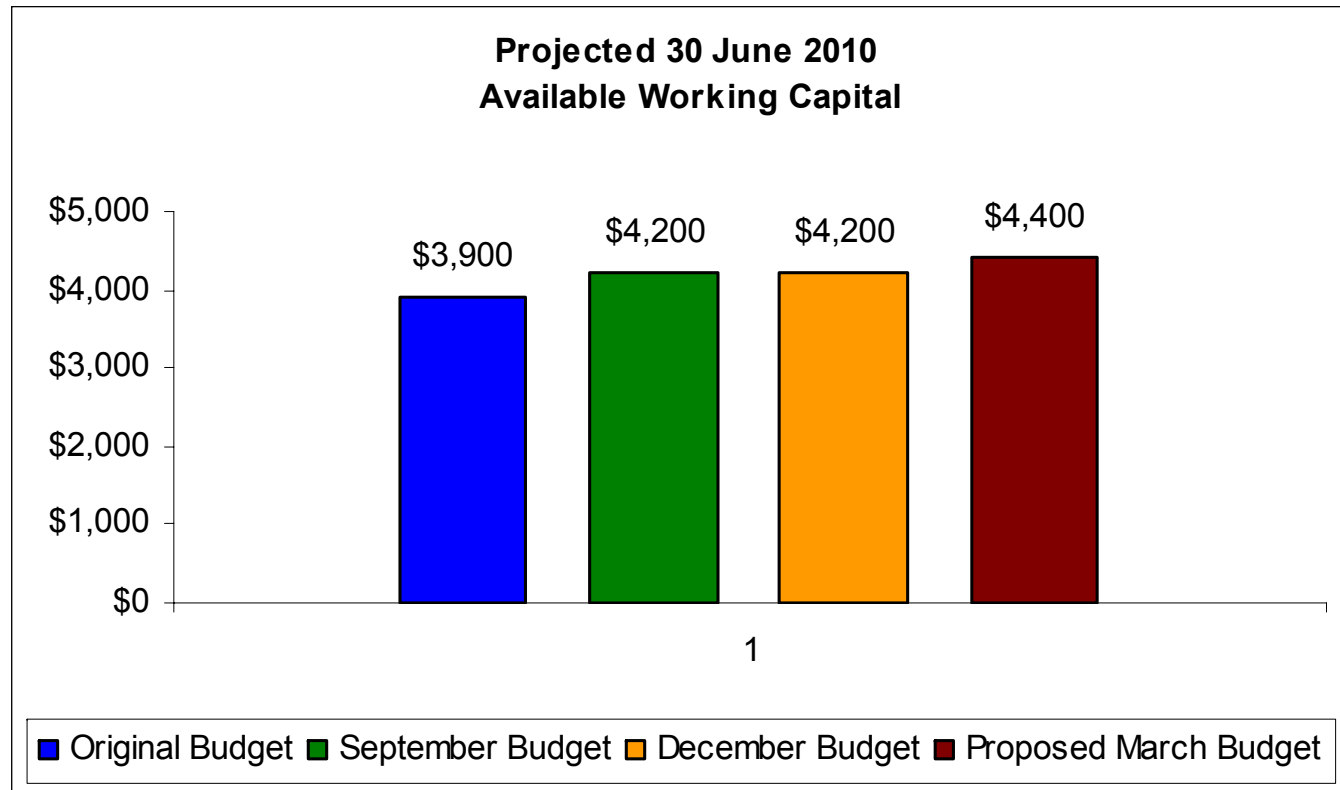
City of Ryde

EXECUTIVE OVERVIEW

Executive Summary

- Working Capital improved by \$200k to \$4.4m
- Operating Result reduced by \$3.628m to \$149k Deficit (\$4m investment write down)
- Capital Works Program on track - 74% of works completed
- DA Assessment times improving from 28 days (242 app) to 25 days (195 app)
- DA value reduced from \$483.5m to \$32.5m
- Average time for Construction Certificates increased from 8 days (47) to 10 days (56)
- Improvement in customer service responses by 14.1% to 81%
- Staff turnover reducing to 8.63% (target 15%)
- 88% of projects in Plan on target for completion by June 2010

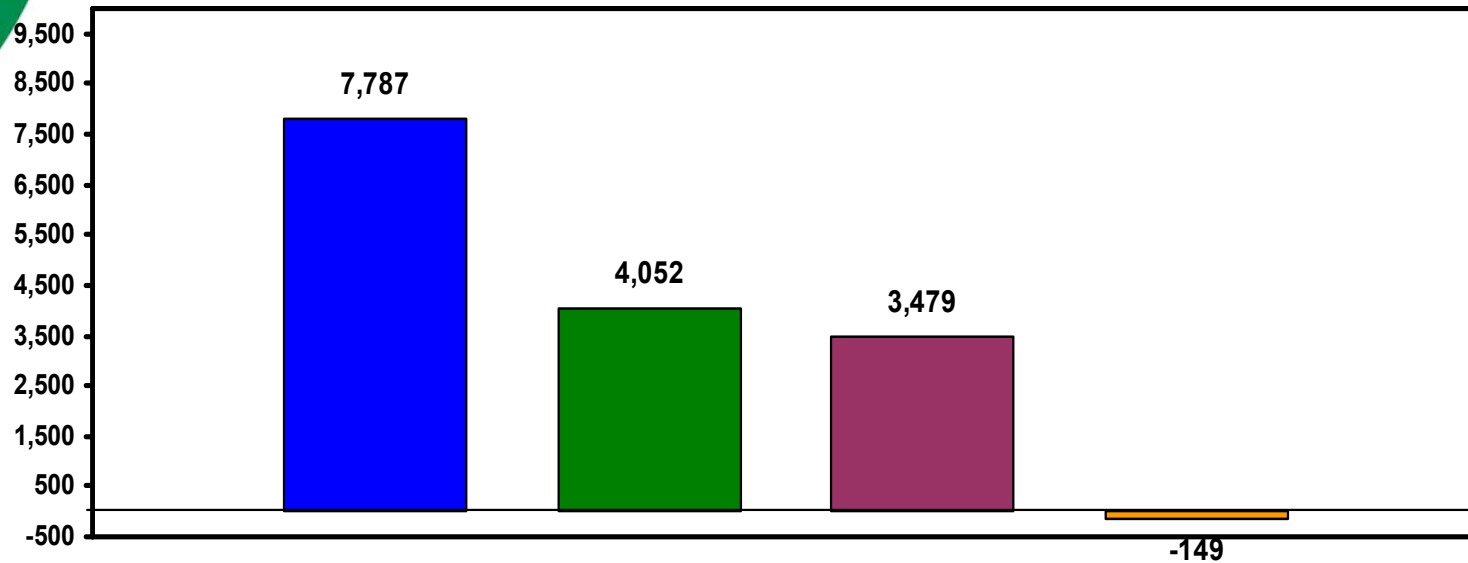
Working Capital Summary



Operating Result

Jan - Mar 10

Operating Result



■ Original 2009/10 Budget ■ September 2009 Review ■ December 2009 Review ■ March 2010 Review

Operating Result Summary

- Main reason for \$3.6m reduction in Operating Result due to impairment (write down) of 3 'at risk' investments – \$ 4 M face value
- Complies with Australian Accounting Standards
- Investments still operating at this stage however deemed highly unlikely reach maturity
- No impact on Available Working Capital, due to draw down from Financial Security Reserve created to protect Council from GFC.

Income

Variations to Budget in March result in:

- Operating Income ↑ \$605K
- Capital Income ↓ \$237K

Major Variations

Operating Income ↑ \$605

- Interest on Investments ↑ \$600K
 - Increased returns from rises in official cash rates
- Restoration income ↑ \$100K
 - Increased road restoration works for public utilities (offset by expenditure)
- Operating Grants ↑ \$25K
 - DECC-W grant for Eastwood & Terry's Creek Floodplain Management program
- Regulation income – parking meters ↓ \$120K
 - Reduced utilisation and coverage

Major Variations Capital Income

↓ \$237K

Capital Grants & Contributions ↓ \$237K

Reductions in Grants & contributions

- ↓ **\$1M Voluntary Planning Agreement revenue**
 - Impact of Global Financial Crisis on major development within the City
 - leading to deferral of major developments – revenue restricted
- ↓ **\$109K RTA Bike Route LL12 Epping Road**
 - Shrimptons Creek to Lyon Park Road

Additional Grants & contributions

- ↑ **\$432K Kissing Point & Benelong Parks**
 - \$100K Sydney Harbour Access Program
 - \$332K Metropolitan Greenspace Program
- ↑ **\$40K Dunbar Park - Minimbah School**
 - NSW Community Building Partnership Program
- ↑ **\$285K Macquarie Park Public Domain - TIDC & RTA**
- ↑ **\$25K Buffalo Creek SQUID Estuary Management Program**
 - DECC-W
- ↑ **\$50K Morrison Bay Toilet Block**
 - North West Sydney Women's Football Club

Expenditure

Variations to Budget in March result in:

- Operating Expenditure ↑ \$4.0M
- Capital Expenditure ↑ \$510K

Major Variations

Operating Expenditure ↑\$4M

- Impairment of Investments ↑ \$4M
 - 3 at risk investments unlikely to reach maturity
 - Impaired in compliance with Australian Accounting Standards
 - Covered by Financial Security Reserve
- Investment portfolio – legal costs ↑ \$40K
- ALWGA National Women’s Conference ↑ \$50K
 - City of Ryde host – offset by conference income
- Road Restorations costs ↑ \$100K
 - Increased road restoration works for public utilities offset by income
- Eastwood & Terry's Creek Floodplain Management program ↑ \$35K
 - Additional works funded in part by \$25K grant
- Board of Fire Commissioners Contribution ↓ \$115K
- RALC Operating costs ↓ \$140K
 - cost containment to partly offset decline in revenue (Net result met from Reserve)
- Civil Liability Claim - \$120k (Funded from Salary Savings) ↑ \$120k

Assets

Capital Works Program

Jan – Mar 10

<i>Key Outcome Areas</i>	<i>Current Budget (\$'000)</i>	<i>March Revised Budget (\$'000)</i>	<i>YTD Revised Budget (\$'000)</i>	<i>YTD Actuals (\$'000)</i>	<i>YTD Qtr Variance (\$'000)</i>
Buildings & Property	5,642	5,657	2,847	2,233	(614)
Access	12,039	12,249	8,699	6,606	(2,093)
Catchments & Assets	3,878	3,906	3,449	3,131	(317)
Parks	4,469	4,714	4,066	3,604	(462)
RALC	836	836	692	141	(550)
Total Infrastructure Assets	26,863	27,361	19,752	15,714	(4,037)
Information Management	410	410	410	178	(232)
Waste & Fleet	2,844	2,844	2,324	1,479	(845)
Library Services	415	426	305	249	(56)
Total Capital Expenditure	30,532	31,042	22,791	17,620	(5,170)

74% of projects have been completed

Capital Works Program

- \$510K increase in program from \$30.5M to \$31M
- Changes in scope of projects and funding mix due to allocation of \$600K of grants and contributions
- Includes draw down of \$152K of general revenue as follows:

Capital Expenditure Funding		
Funding Source	\$000's	
General Revenue	\$152	
Government Grants	\$261	
Contributions	\$340	
VPA	\$40	
Section 94 contributions	-\$283	Released
Total variation	\$510	

Capital Works Program

Summary of variations

- **Parks** ↑ **\$245K**
- **Access** ↑ **\$210K**
- **Buildings & Property** ↑ **\$ 15K**
- **Catchments & Assets** ↑ **\$ 28K**
- **Library** ↑ **\$ 12K**
- **Total** ↑ **\$510K**

(Proposed variations listed in Annexure 4 of Management Plan Quarterly Report)

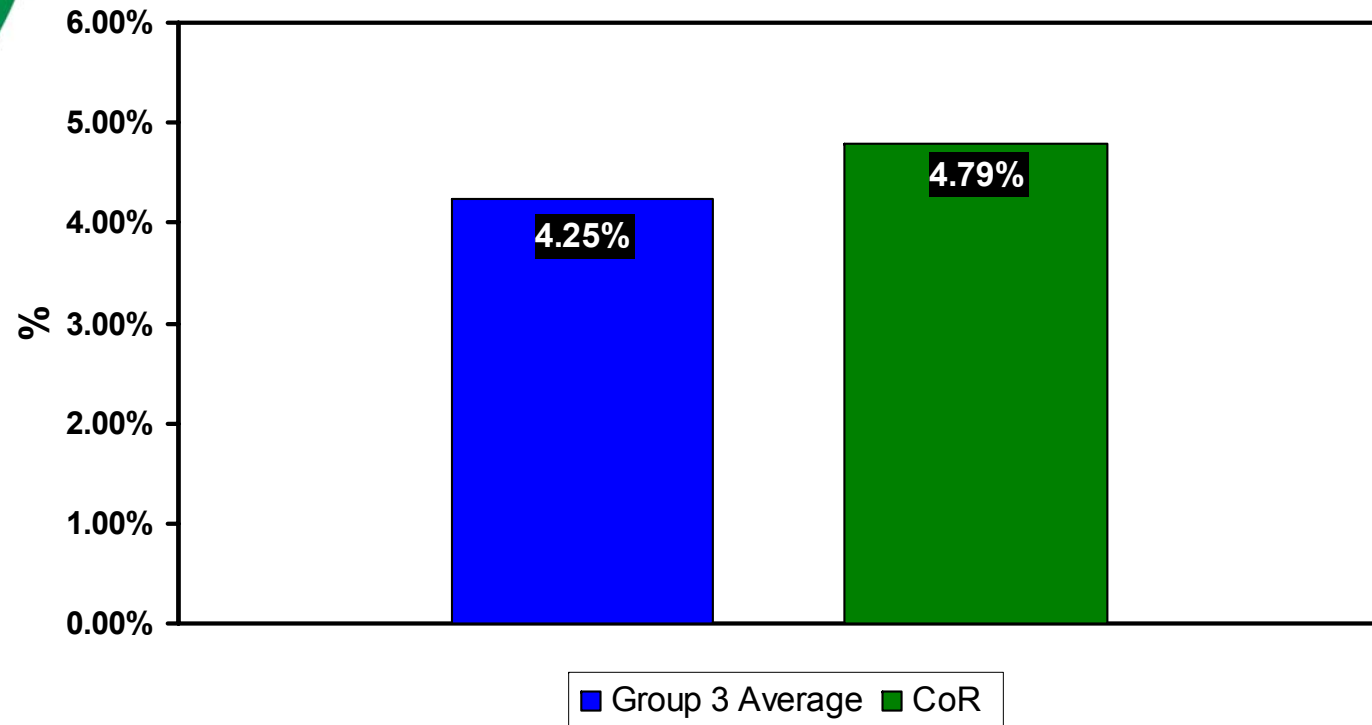


City of Ryde

OTHER KEY FINANCIAL INDICATORS

Rates Outstanding

Jan – Mar 10

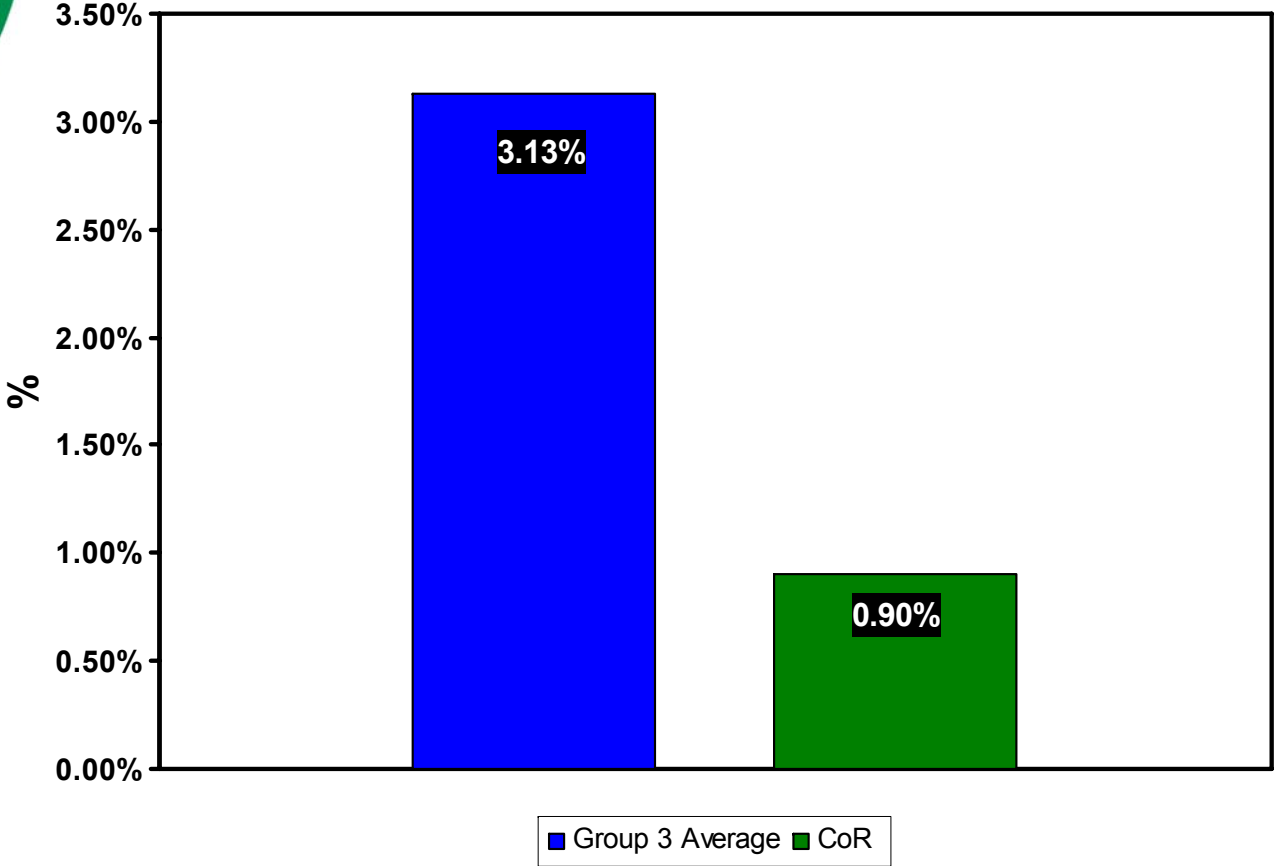


Debt Service Ratio

Jan – Mar 10



Debt Service Ratio





City of Ryde

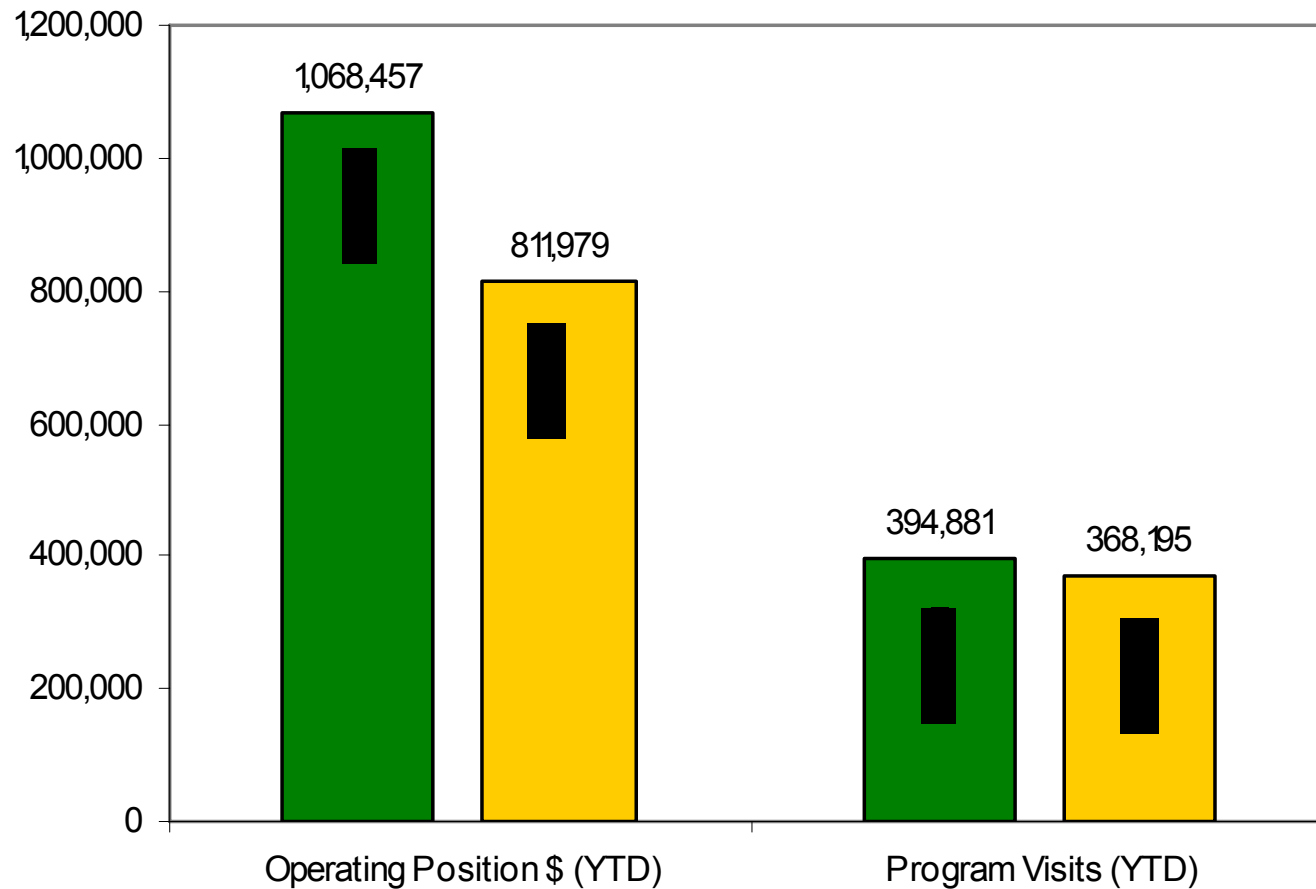
Key Service Delivery Indicators

People

Ryde Aquatic Leisure Centre

Jan – Mar 2010

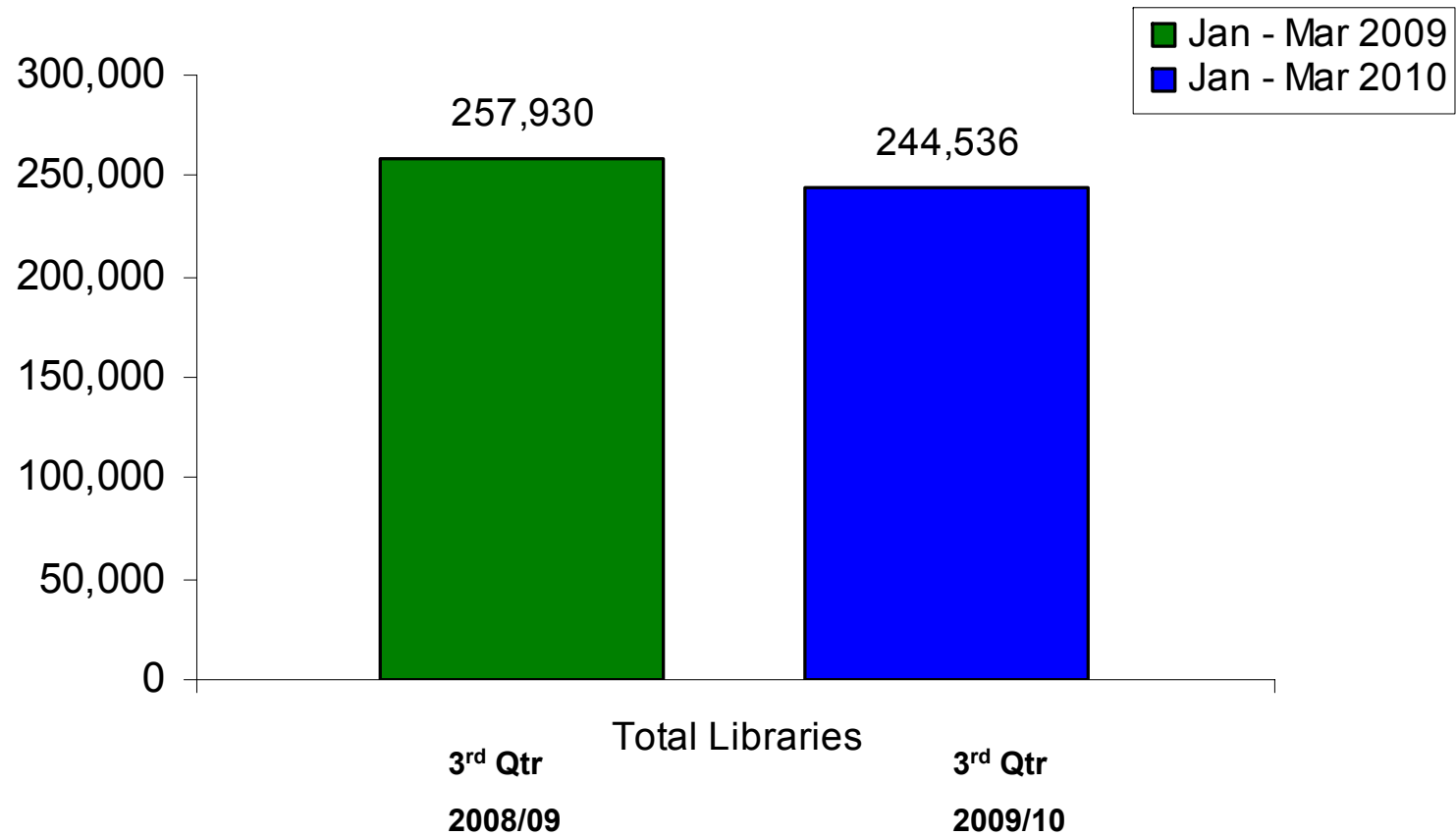
Operating Position & Program Visits
Year to Date Result



An improved quarter with 5% down overall yr to date for visitors

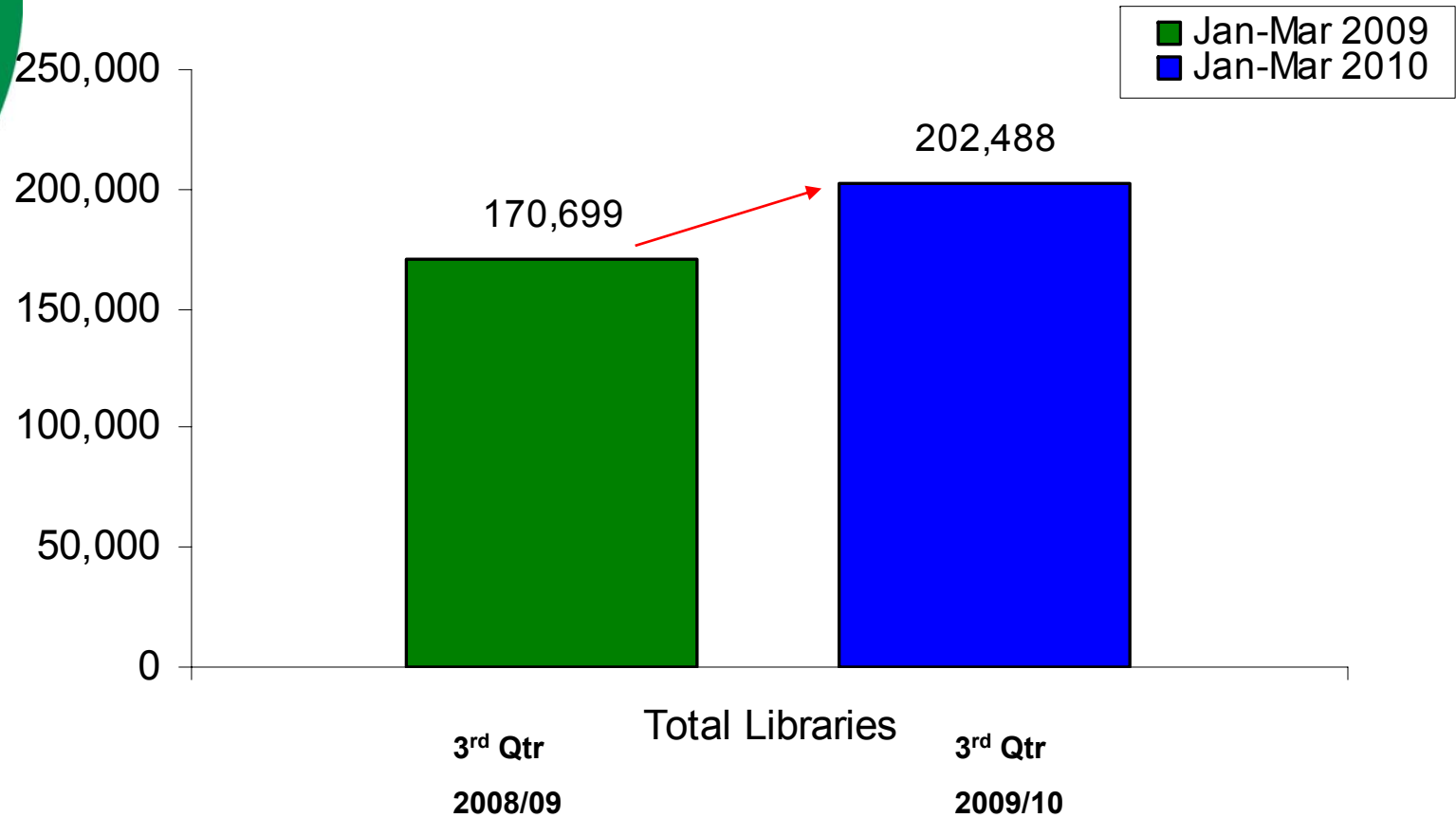
People

Library Issues Jan – Mar 10



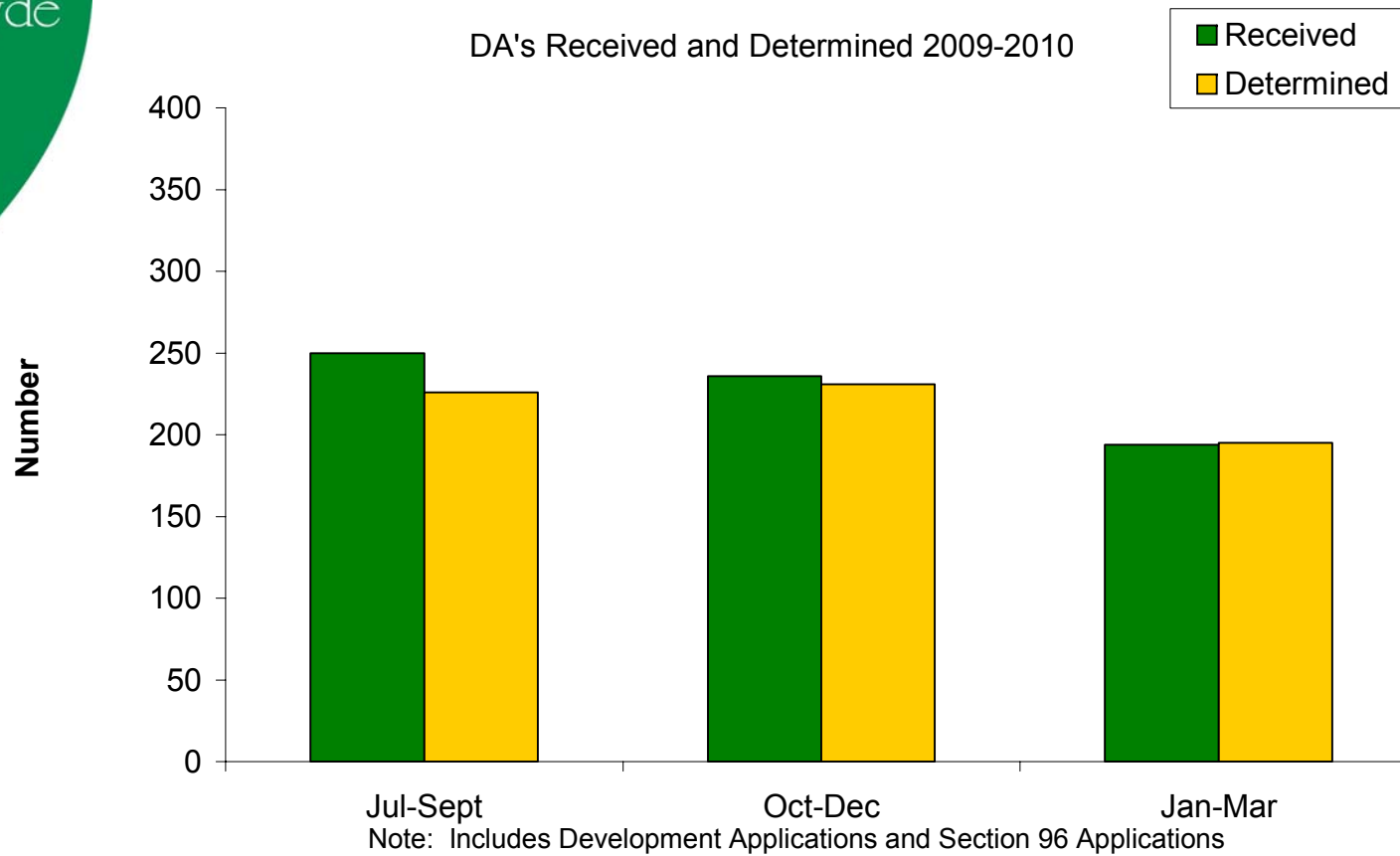
People

Library Visitors
Jan – Mar 10



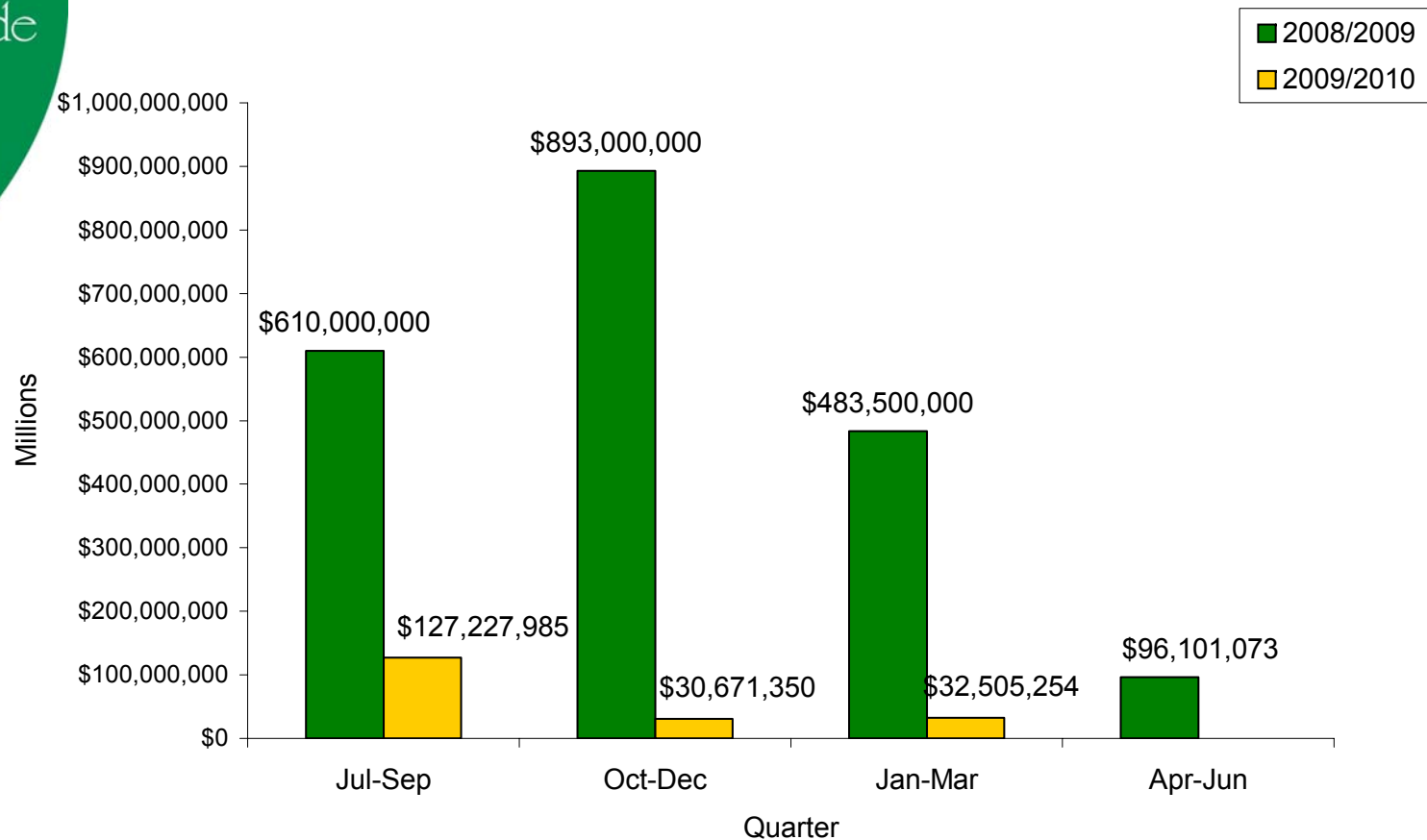
Environment

DA's Received and Determined Jan – Mar 2010



Environment

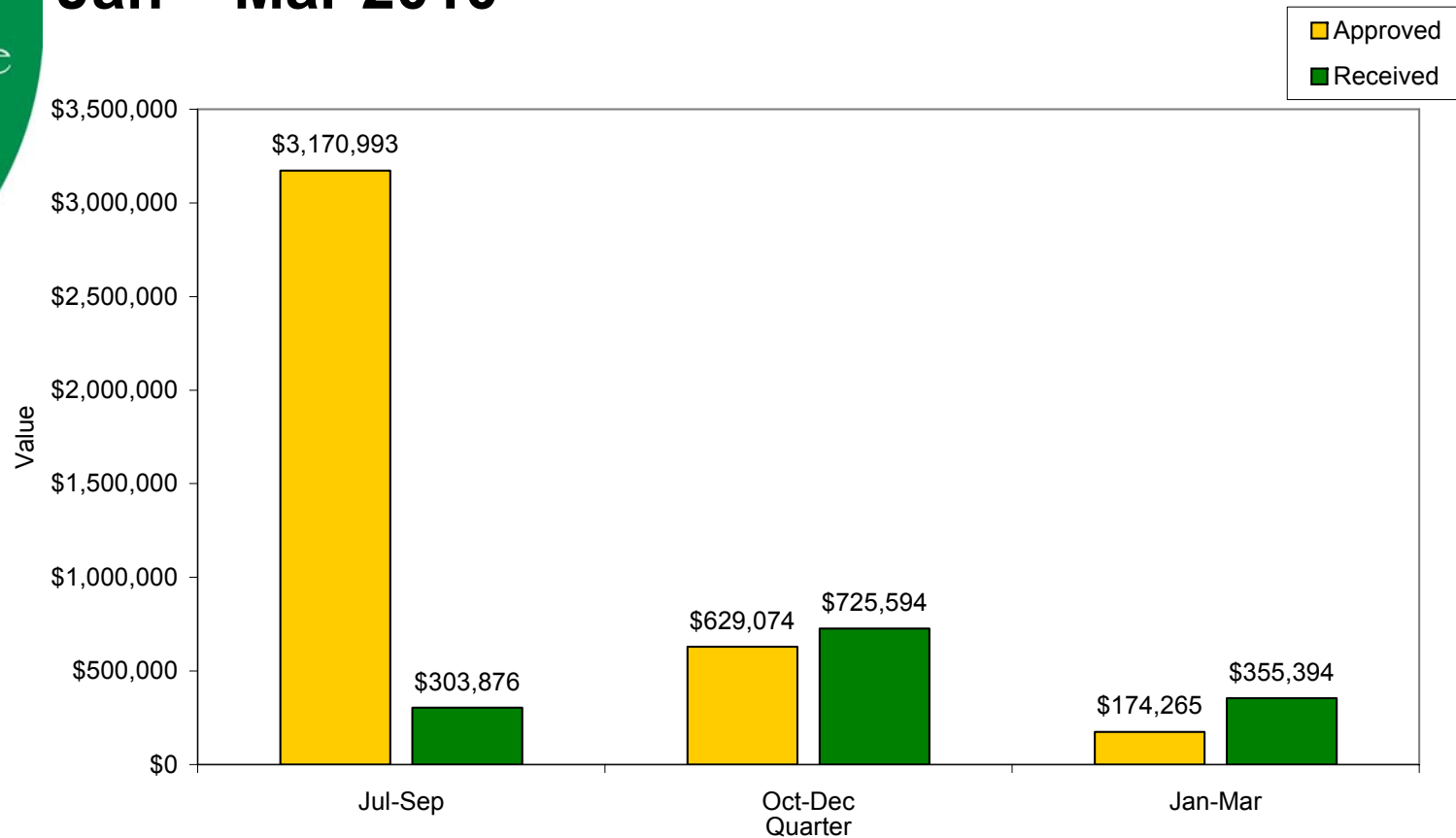
Development Value of Approved DA's



Note: Includes Development Applications and Section 96 Applications

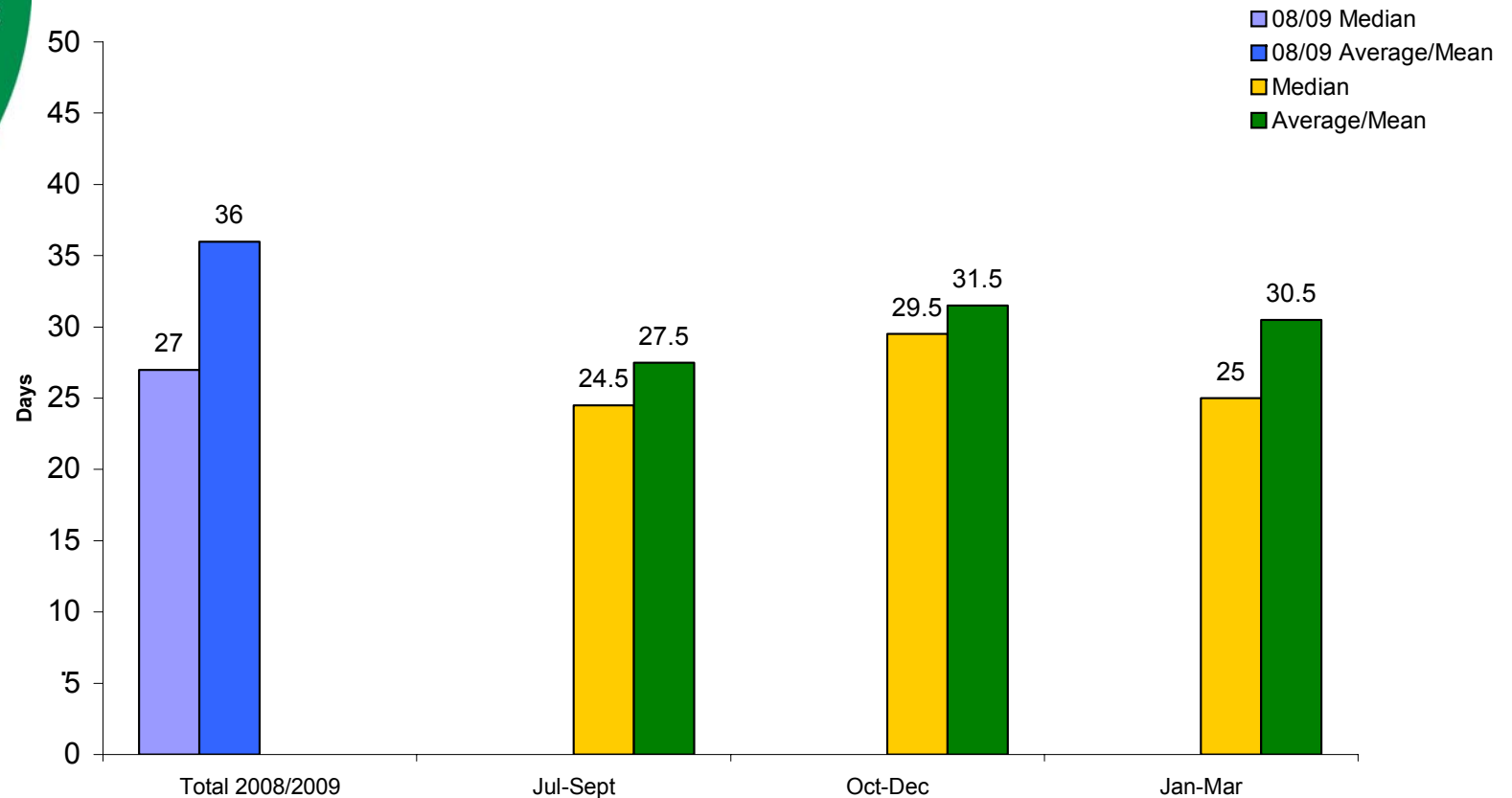
Environment

Section 94 Development Contributions Jan – Mar 2010



Environment

Development Application Assessment Time As per Department of Planning 2008/09 and Jan - Mar 2010



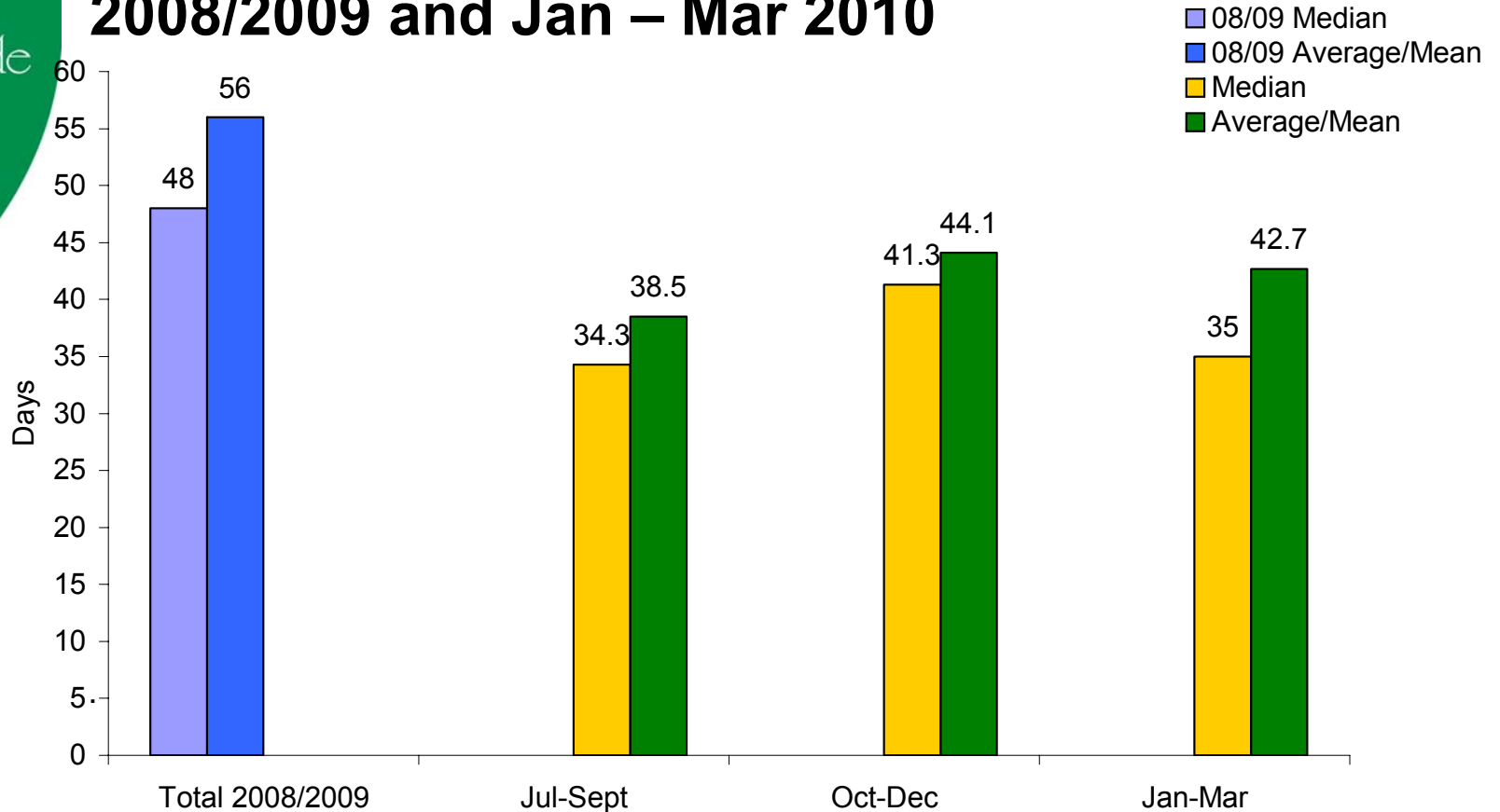
Note: Department of Planning criteria to establish DA assessment time has changed.

* Net assessment times (working days only, less "stop the clock" times).

* Includes Development Applications and Section 96 Applications.

Environment

Development Application Assessment Time As per Department of Local Government 2008/2009 and Jan – Mar 2010



Note: Department of Local Government reporting framework has changed.
 * Net assessment times (calendar days, less "stop the clock" times).
 * Includes Development Applications and Section 96 Applications.

Environment

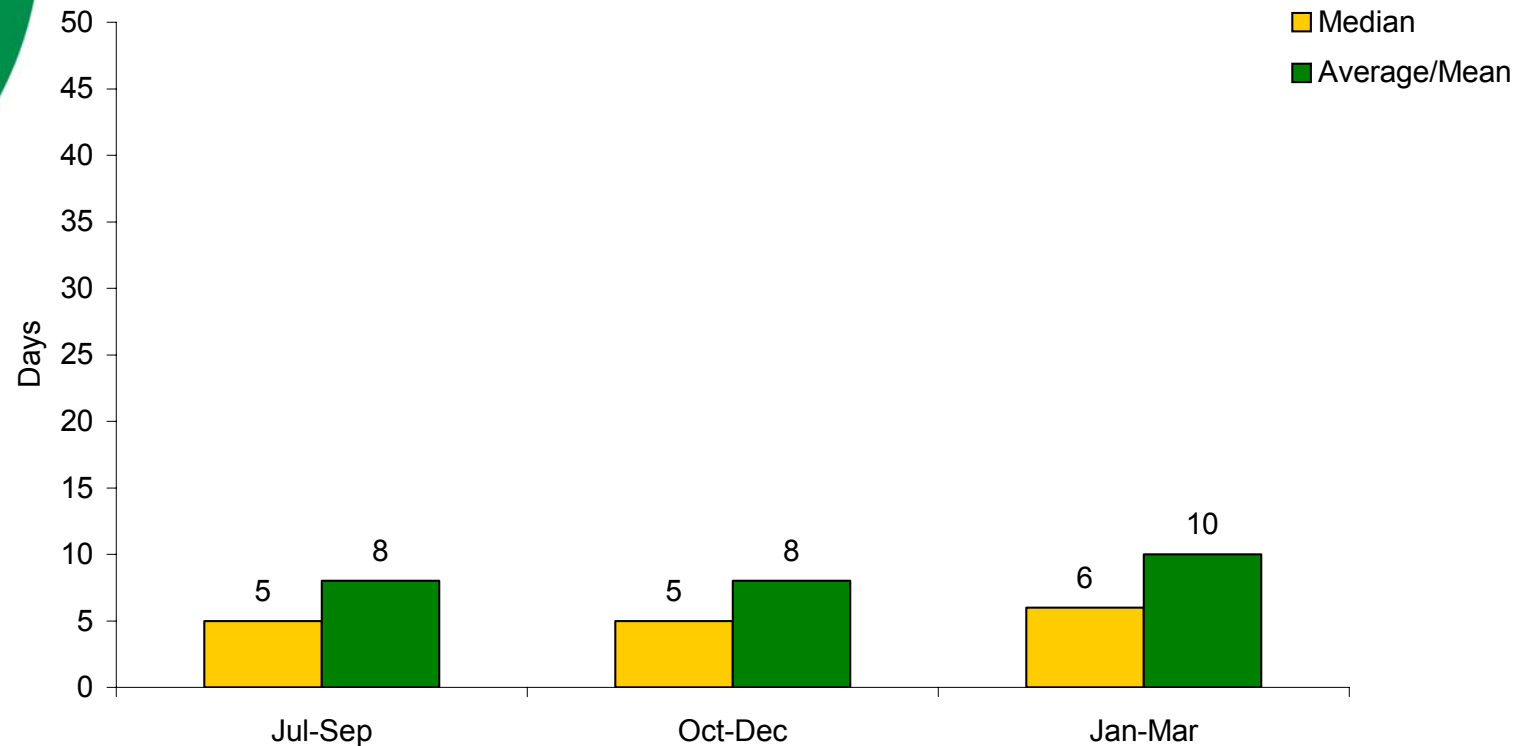
Development Application Assessment Time as per Department of Local Government

	No. of DA's	Assessment Time (Median)
January – March 2010	195	25
January – March 2009	242	27.85
Total 2008/2009	1021	27
Total 2007/2008	1222	23

Comments?

Environment

Construction Certificate Assessment Time (calendar days) Jan – Mar 10



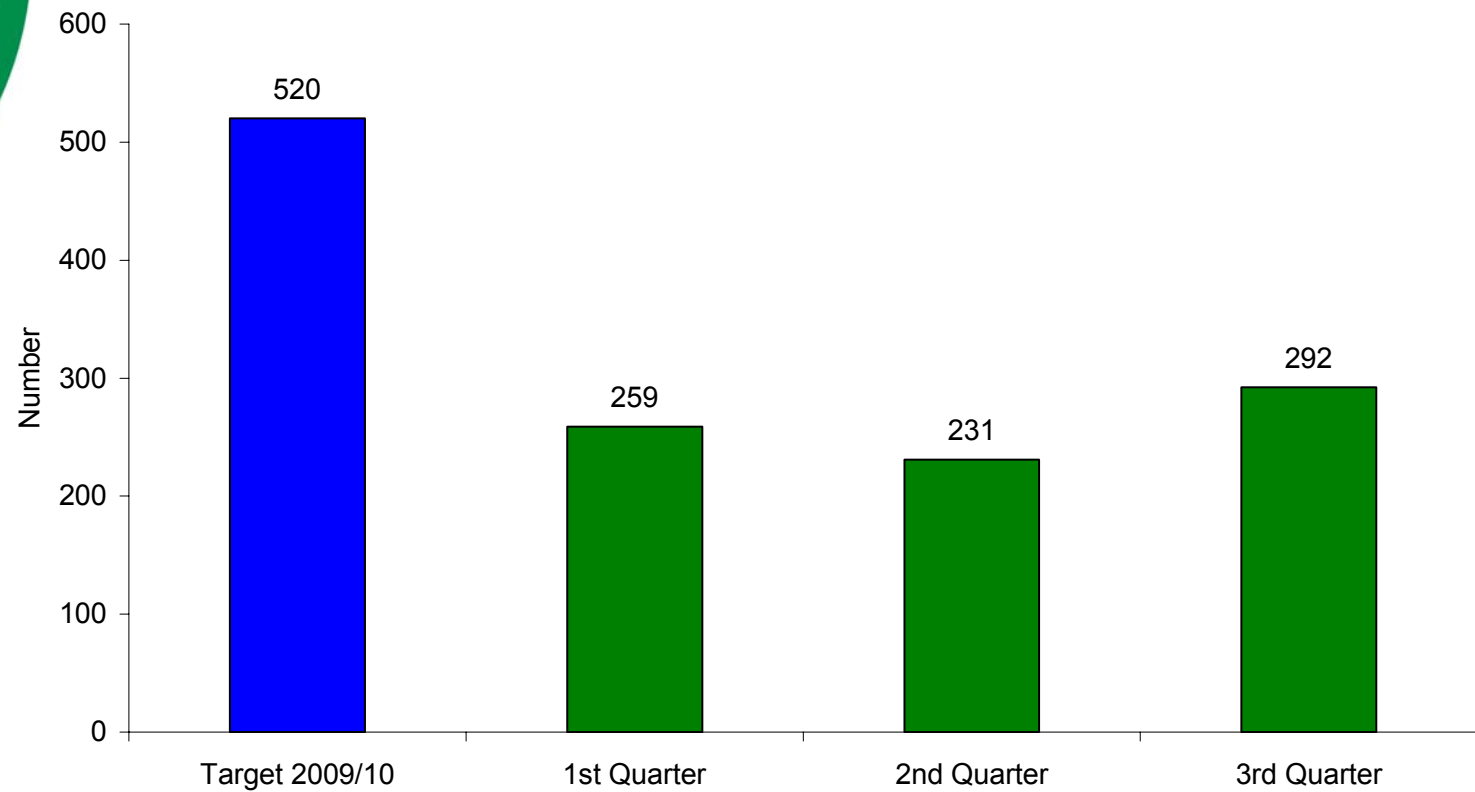
Note: The total number of Construction Certificates issued by the City of Ryde for the Third Quarter is 56. The percentage of Construction Certificates issued by the City of Ryde for the Third Quarter is 36%.

Governance

Regulatory – Health & Building



Inspections of Food Premises

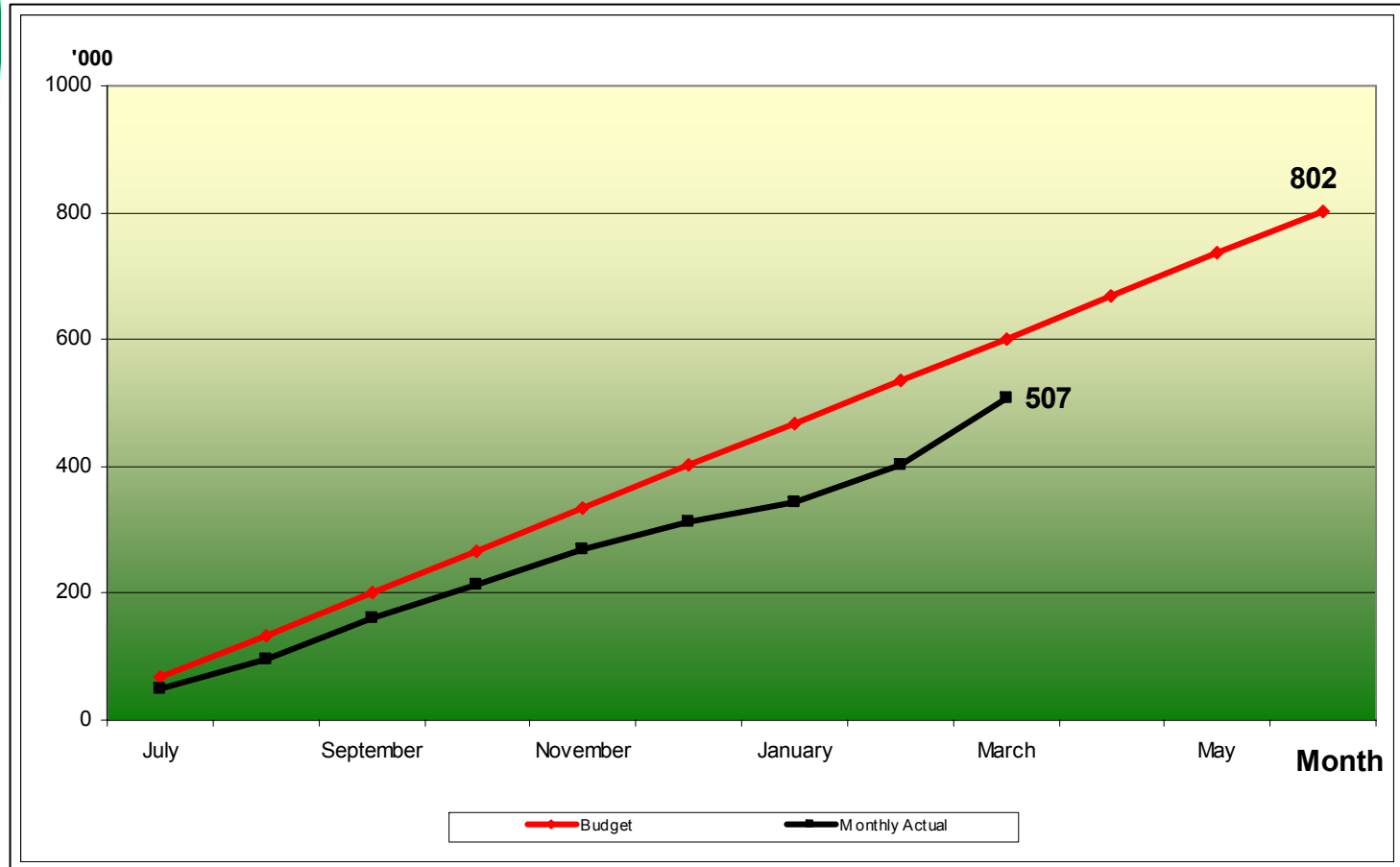


Governance

Learning and Development

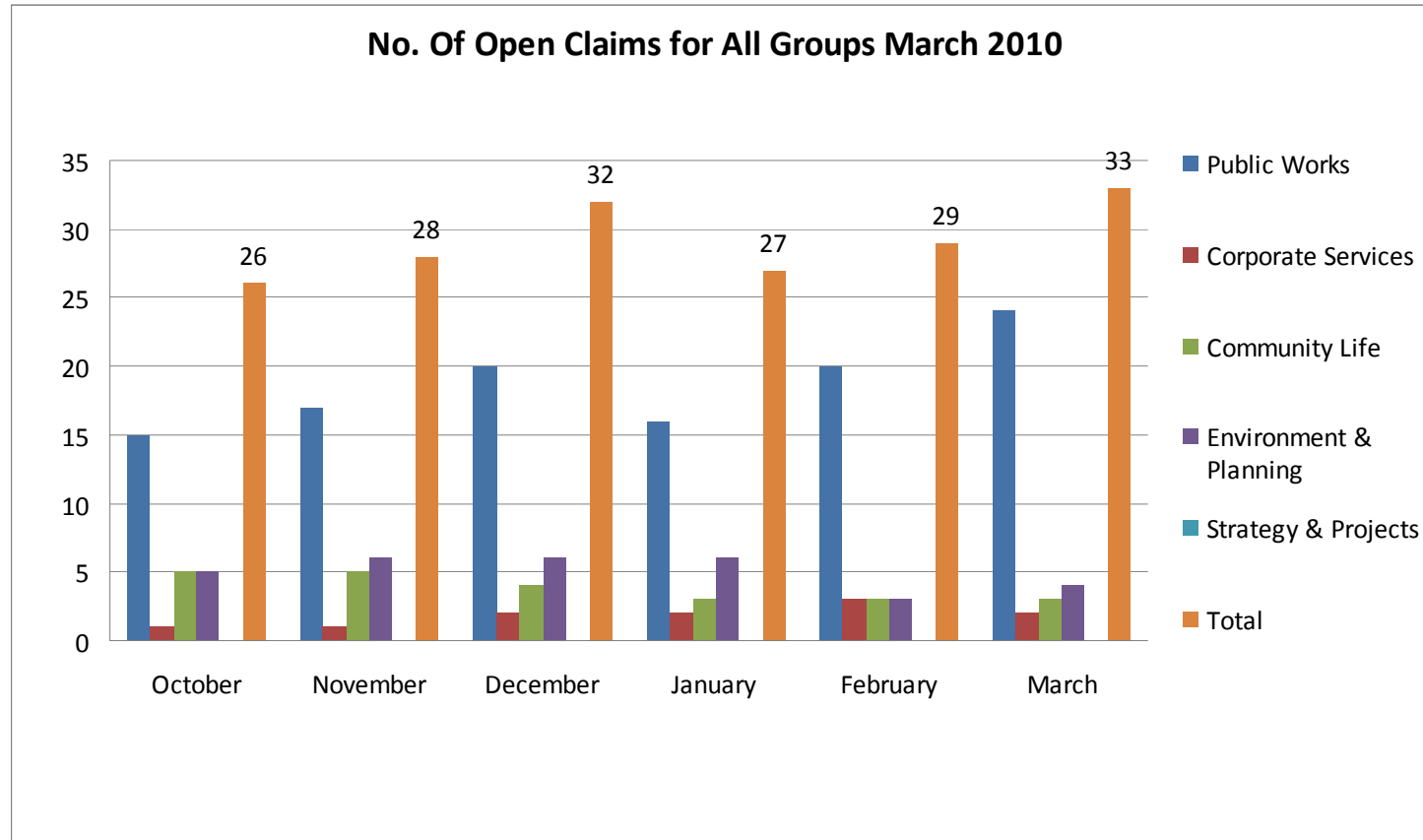


City of Ryde



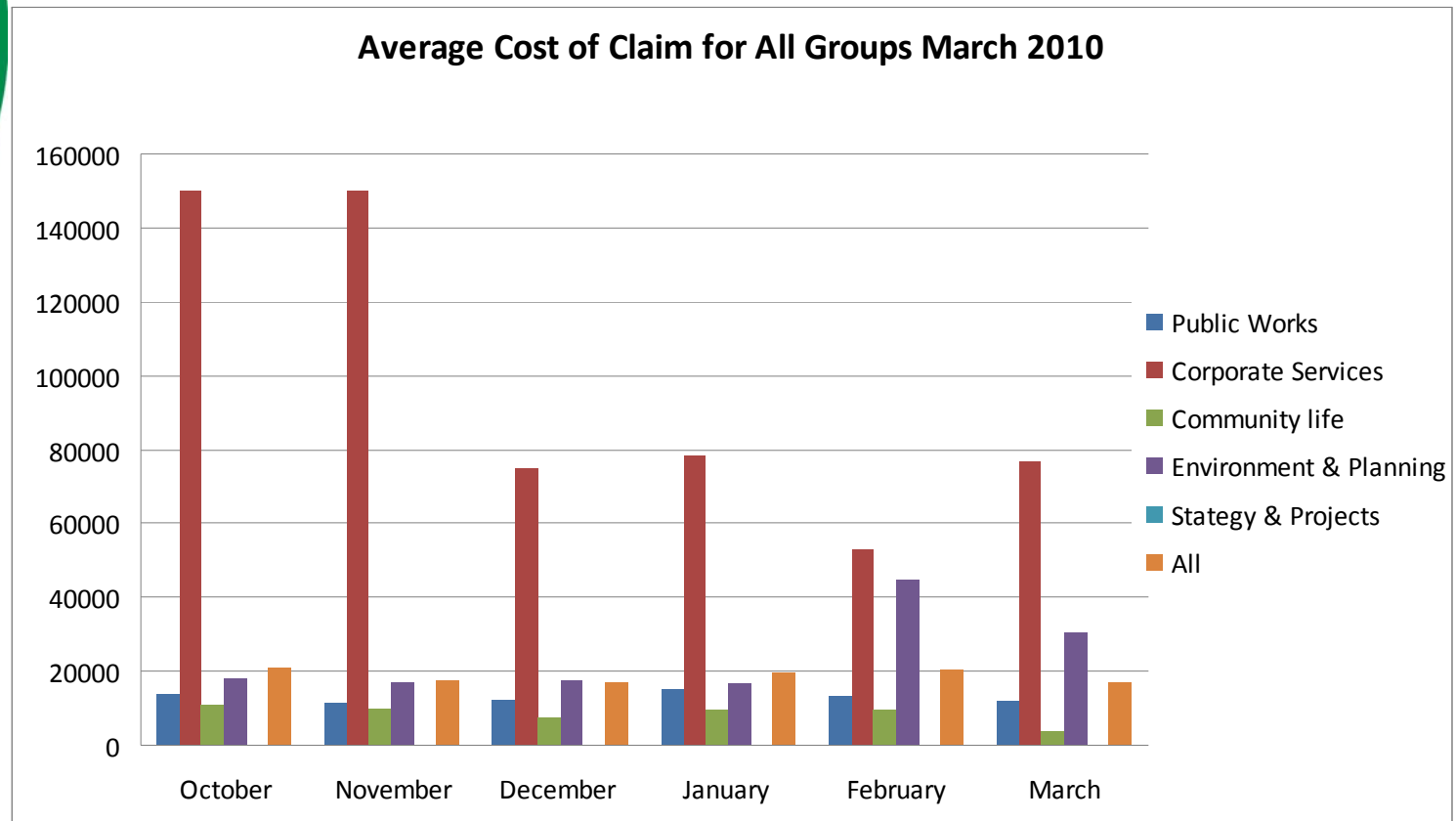
Governance

No. of Open Workers Compensation Claims



Governance

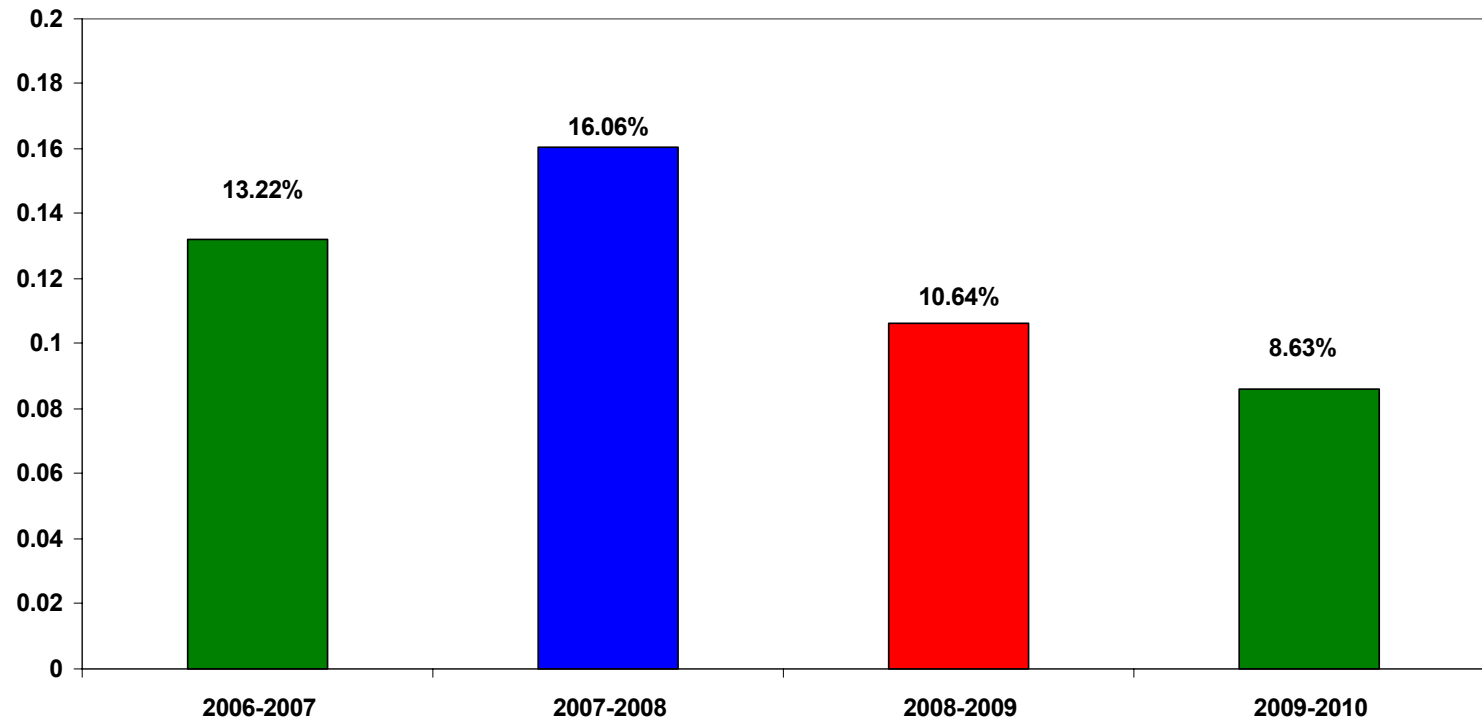
Workers Compensation Average Cost Per Claim



Governance

Staff Turnover

Staff Turnover Comparison 2006/07 to 2009/10



Governance

Customer Service

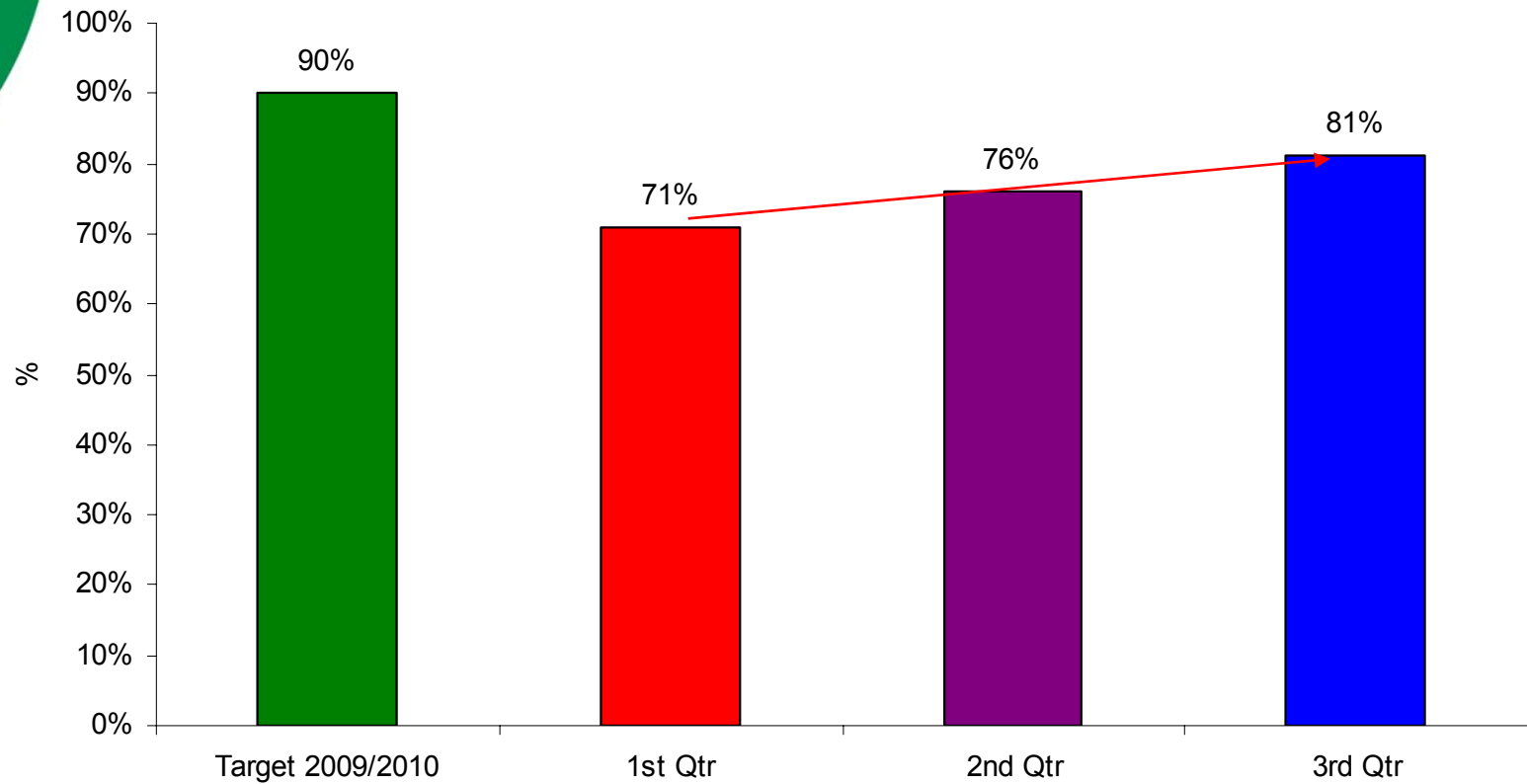
MEASURE	Target 2009/10	3 rd Quarter
% of telephone calls resolved at first point of contact	85%	85%
All applications, certificates and payments processed on day of receipt	100%	100%

Governance

Customer Service



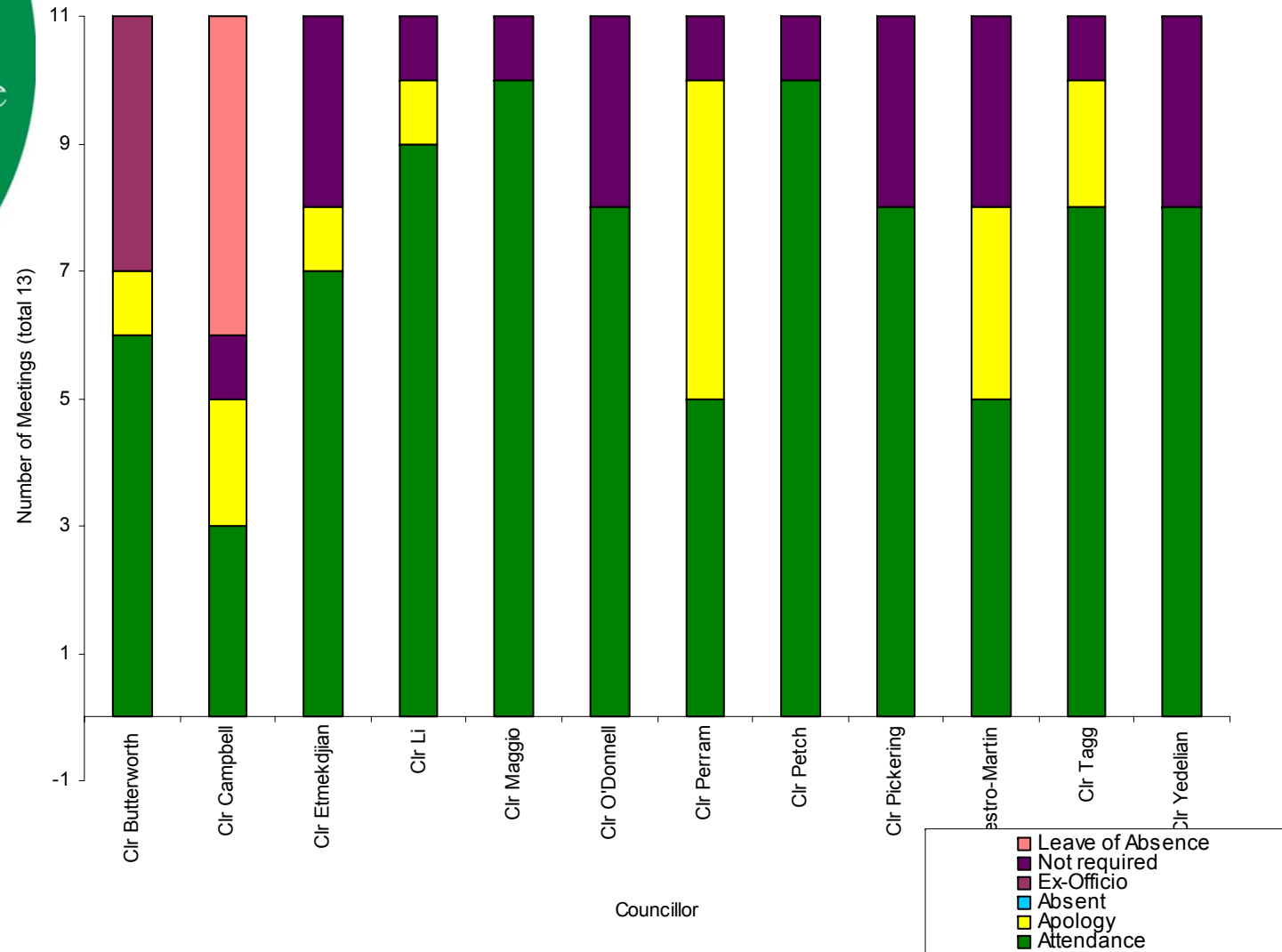
% Customer Requests against 90% Service Standard



Governance

Councillor Attendance Jan – Mar 10

Committee and Council Meetings – Total 11



Governance

Councillor Workshops Jan – Mar 10

Total Workshops - 8

