



Management Plan 09-13 Quarterly Report

4th Quarter
April - June 2010

Presentation: Executive Team
24 August 2010



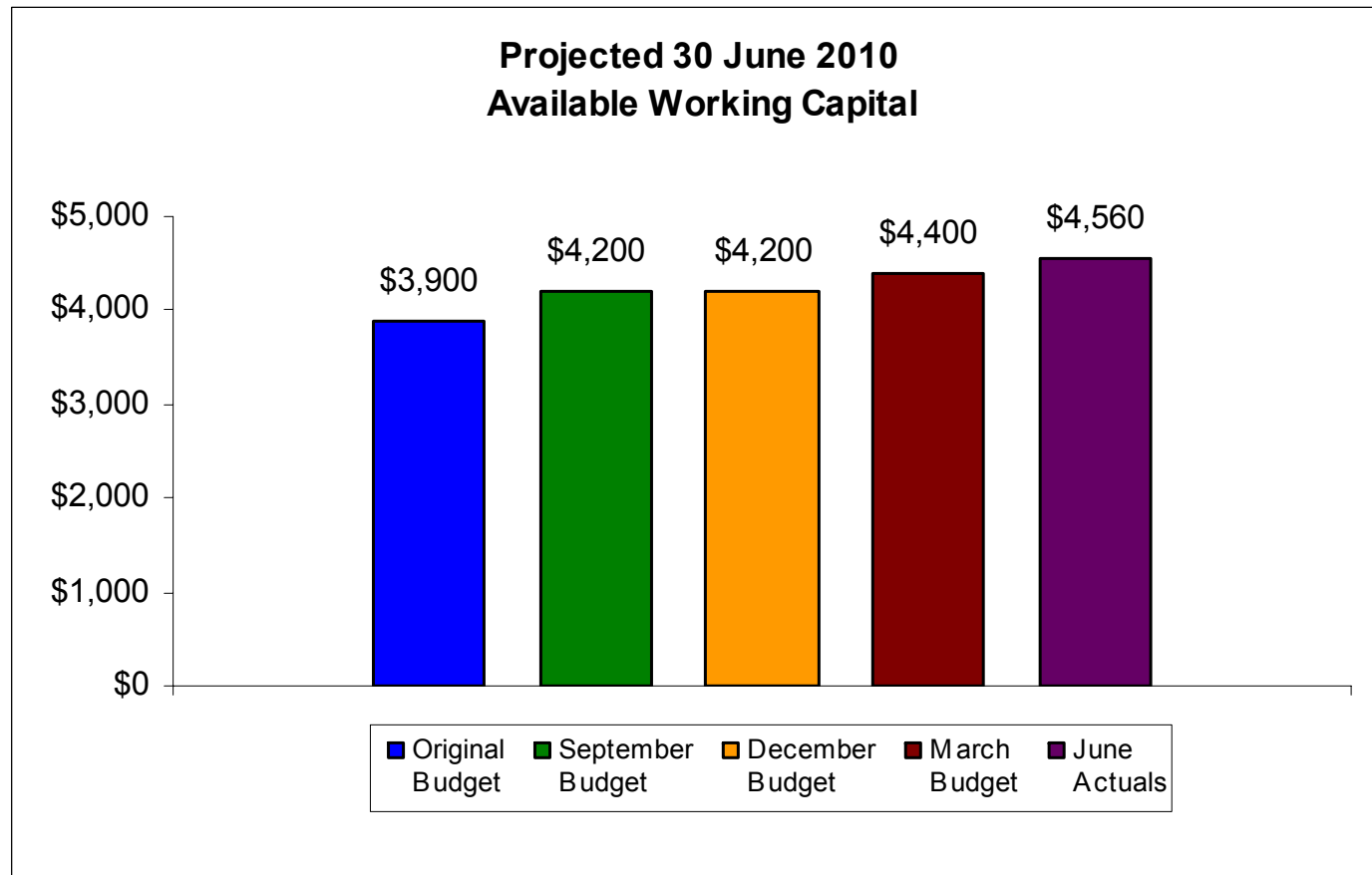
City of Ryde

EXECUTIVE OVERVIEW

Executive Summary

- Working Capital improved by \$160k to \$4.56m
- Operating Result increased to \$2.82m Surplus
- Capital Works Program - 91% of works completed
- Debt Service Ratio 0.81% (target <5%)
- Rates Outstanding 4.11% (target <5%)
- DA Assessment times improving from 28 days (242 app) to 25 days (195 app)
- DA value reduced from \$96.1m to \$73.2m
- Improvement in customer service responses by 17% to 83%
- Staff turnover 11.42% (target 15%)
- 81% of projects in Plan completed by June 2010
- 73% of performance measures achieving or exceeding targets set

Working Capital Summary

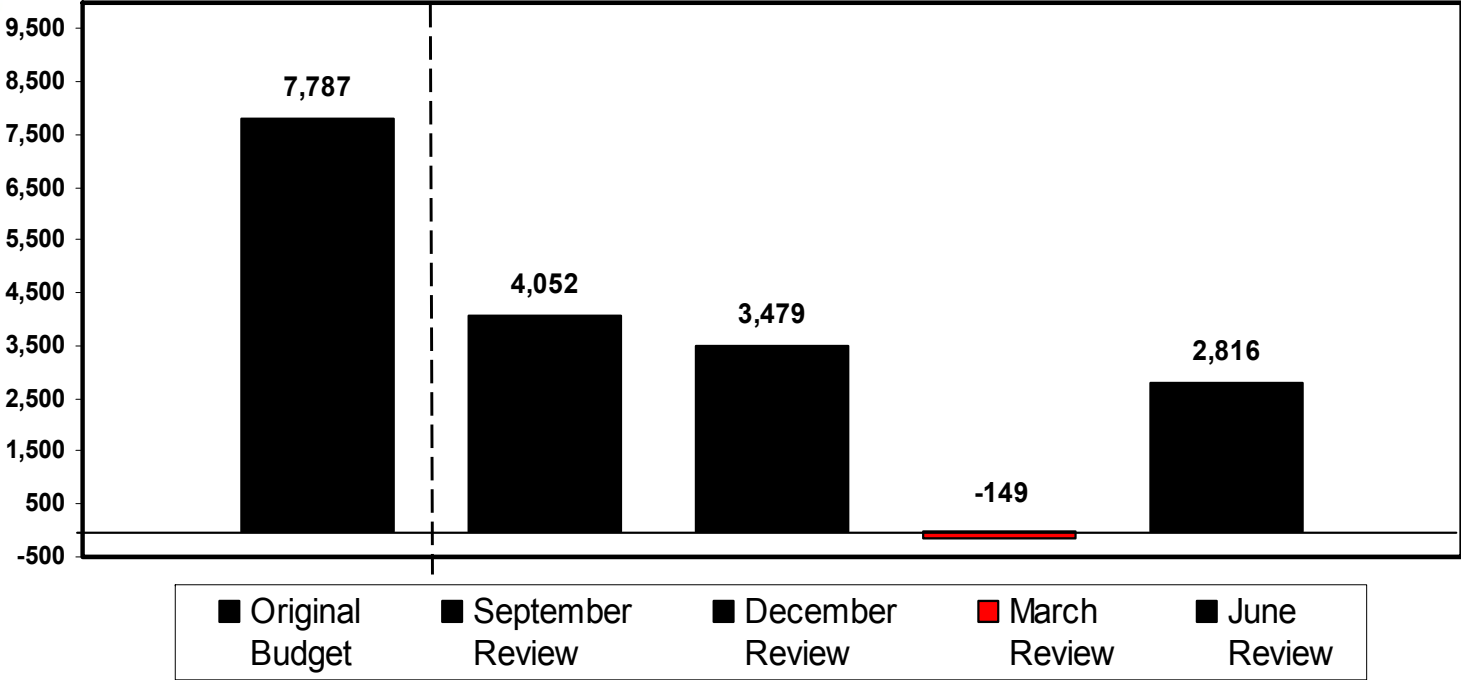


Operating Result

Mar – Jun 10



Operating Result



Income

Variations to Budget in June result in:

- Operating Income ↑ \$1,649K
- Capital Income ↓ \$2,061K

Major Variations Operating Income

↑ \$1,649K

- Interest on Investments ↑ \$192K
 - Increased returns from rises in official cash rates
- Restoration income ↑ \$315K
 - Increased road restoration works for public utilities (\$252.5k as a carryover to 2010/2011)
- Operating Grants ↑ \$90K
 - Library Book Grant (carried over to 2010/2011)
- Regulation income – parking meters ↑ \$87K
 - Better than expected result
- Financial Assistance Grant ↑ \$820k
 - Prepayment received for 2010/2011 funding

Major Variations

Capital Income

↓ \$2,061K

Capital Grants & Contributions ↓ \$2,061K

Reductions in Grants & contributions

— ↓ **\$1,750K Ryde Community Sports Centre**

- The initial grant of \$1.75m was received in 2008/2009 and placed in Reserve.

— ↓ **\$225K Pittwater Road/Field of Mars**

- This is being carried over to 2010/2011, plus the amount of funding.

— ↓ **\$88K Epping Road Bike Route**

- This is being carried over to 2010/2011, plus the amount of funding.

Expenditure

Variations to Budget in June result in:

- Operating Expenditure ↓ \$3.37M
- Capital Expenditure ↓ \$6.249M

Capital Works Program

- \$6,249K decrease in program from \$31M to \$24.8M
- It has been proposed to carryover \$5.5M of Capital Works to 2010/2011

Capital Works Program

Apr - Jun 10

<i>Key Outcome Areas</i>	<i>Current Budget (\$'000)</i>	<i>YTD Revised Budget (\$'000)</i>	<i>YTD Actuals (\$'000)</i>	<i>YTD Qtr Variance (\$'000)</i>
Information Management	410	410	434	24
Buildings & Property	5,642	5,657	3,581	(2,076)
Access	12,039	12,249	9,692	(2,557)
Stormwater and Park Assets Unit	3,878	3,906	3,696	(210)
Waste & Fleet	2,844	2,844	2,744	(100)
Parks	4,469	4,714	3,987	(727)
RALC	836	836	222	(613)
Library Services	415	426	437	10
Total Capital Expenditure	30,532	31,042	24,793	(6,249)

91% of projects have been completed



City of Ryde

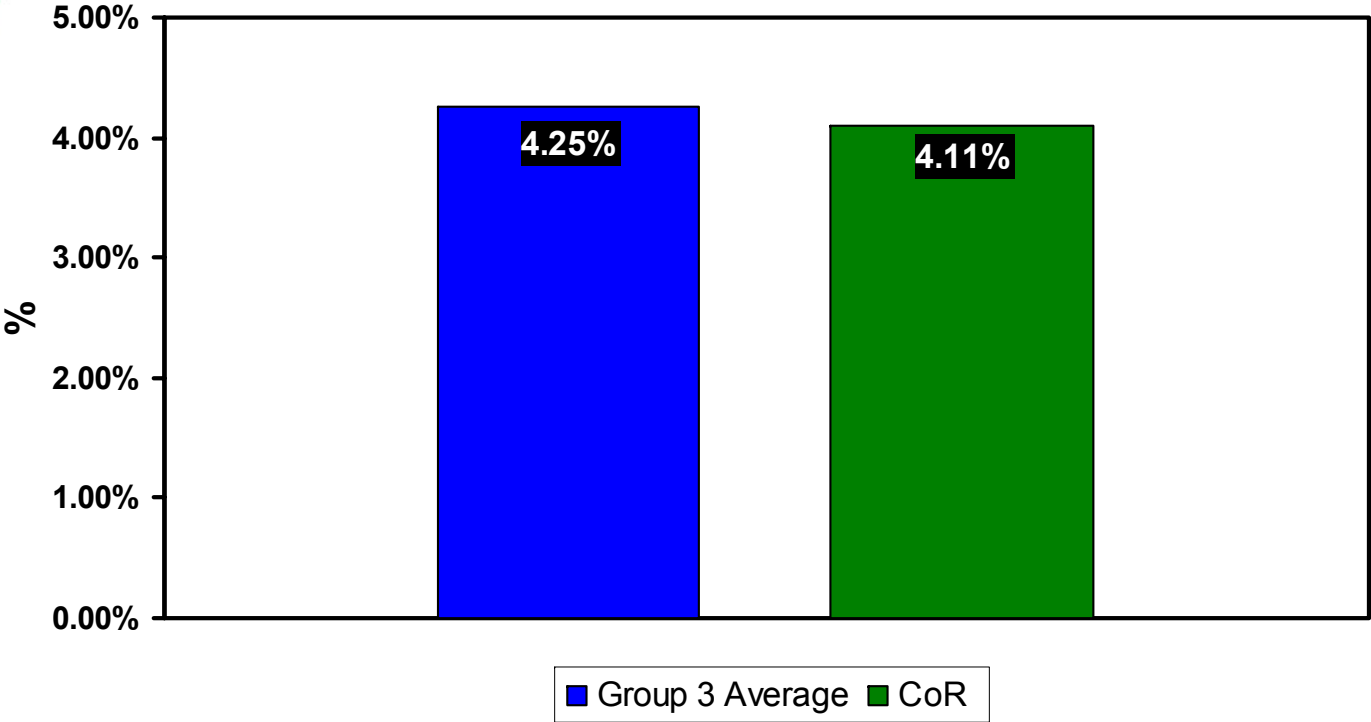
OTHER KEY FINANCIAL INDICATORS

Rates Outstanding

Jan – Mar 10



City of Ryde

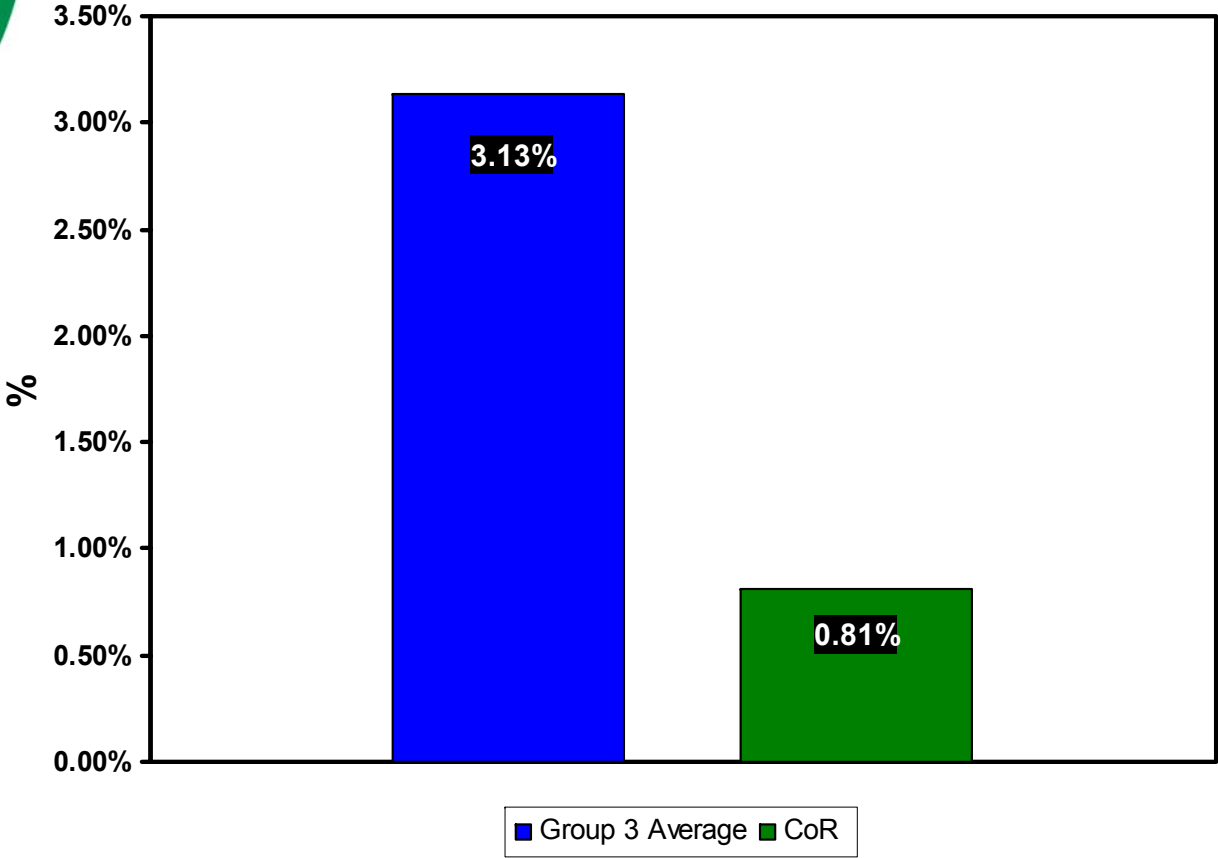


Debt Service Ratio

Mar - Jun 10



Debt Service Ratio





City of Ryde

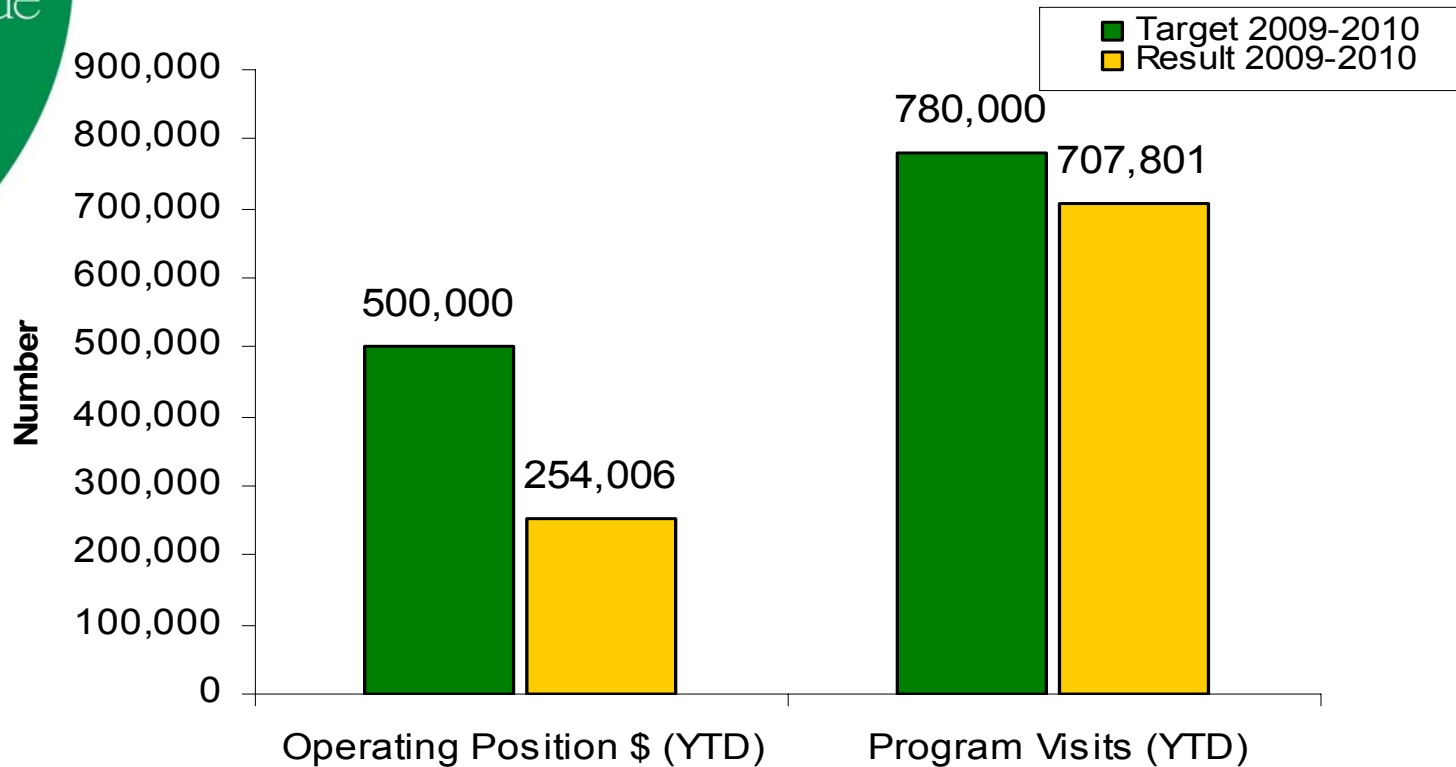
Key Service Delivery Indicators

People

Ryde Aquatic Leisure Centre

Apr – Jun 2010

Operating Position & Program Visits
Annual Result and Comparison



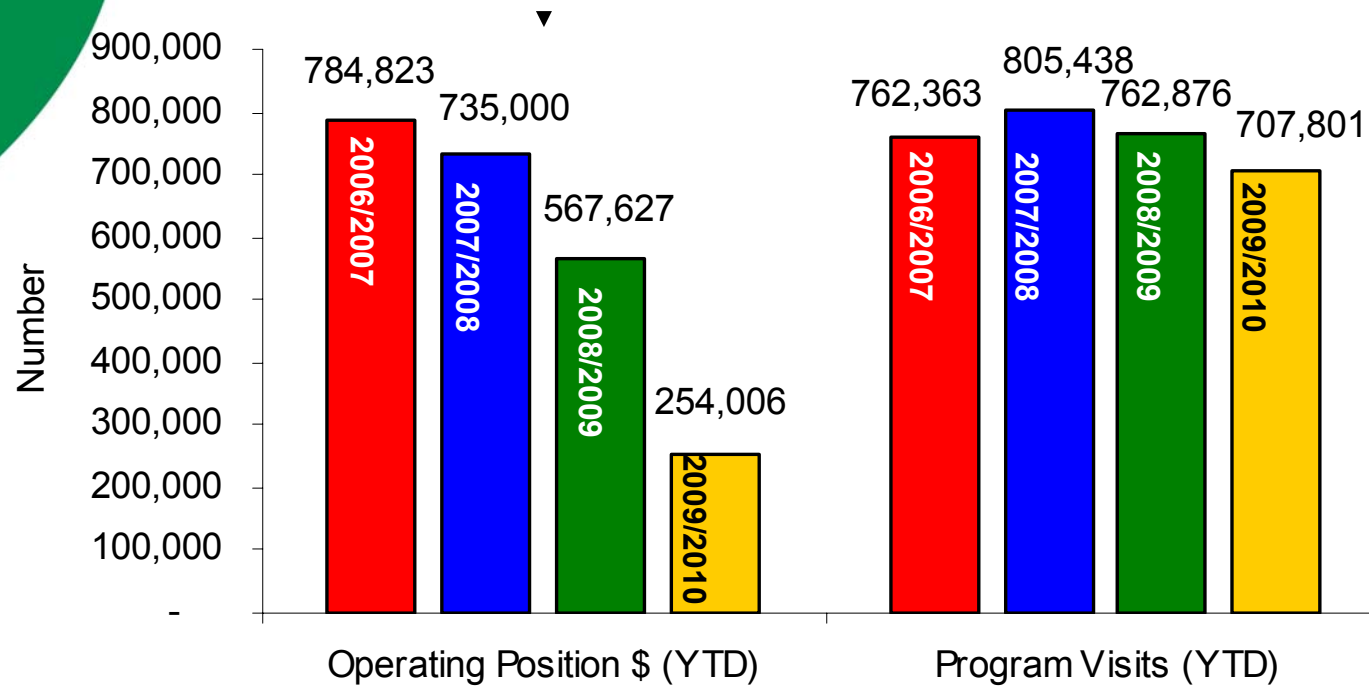
Due to increasing labour and utility costs and no increase in fees and decreased attendance

People

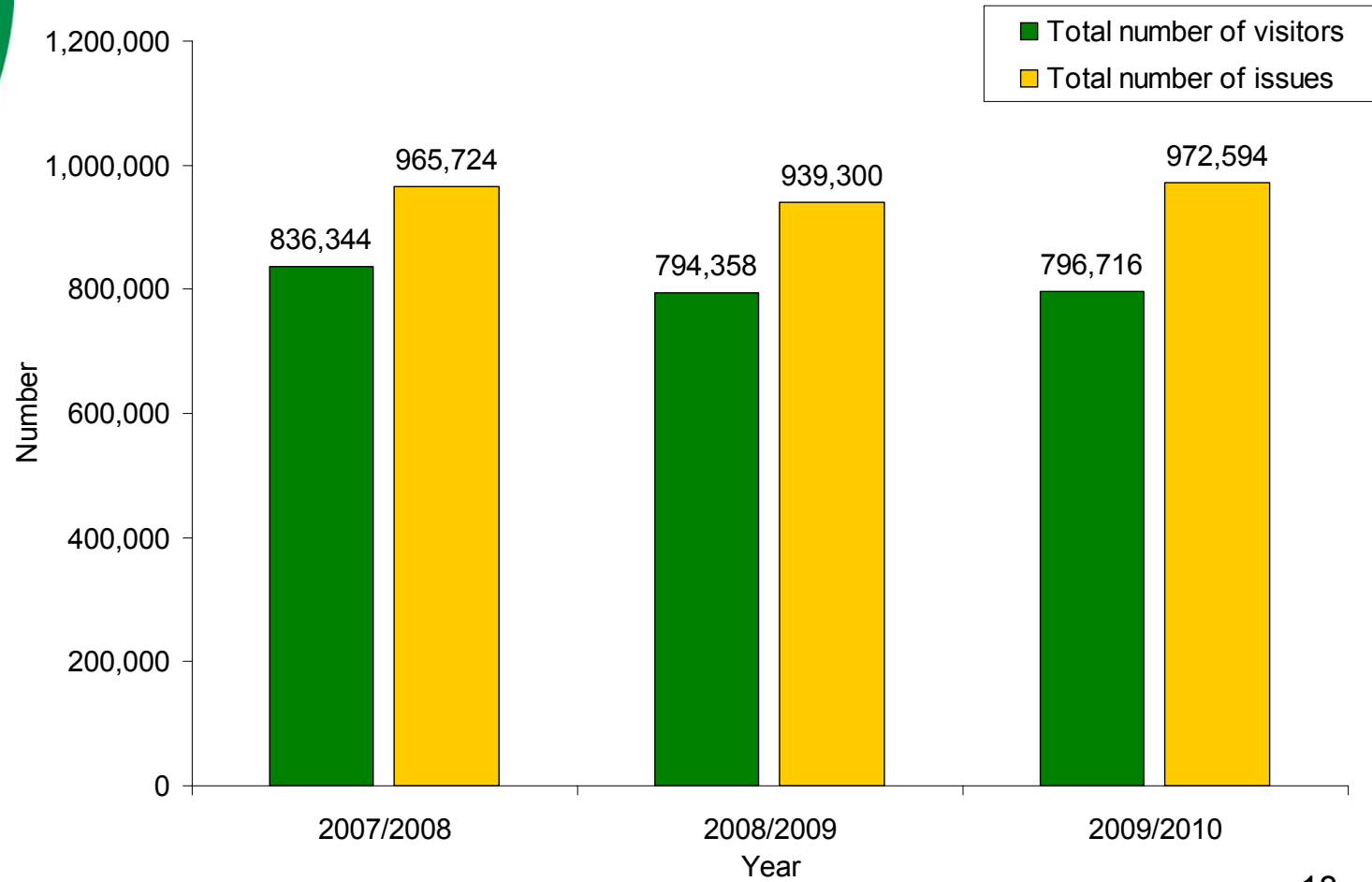
Ryde Aquatic Leisure Centre

Four year comparison

Operating Position & Program Visits Annual Result



People Library

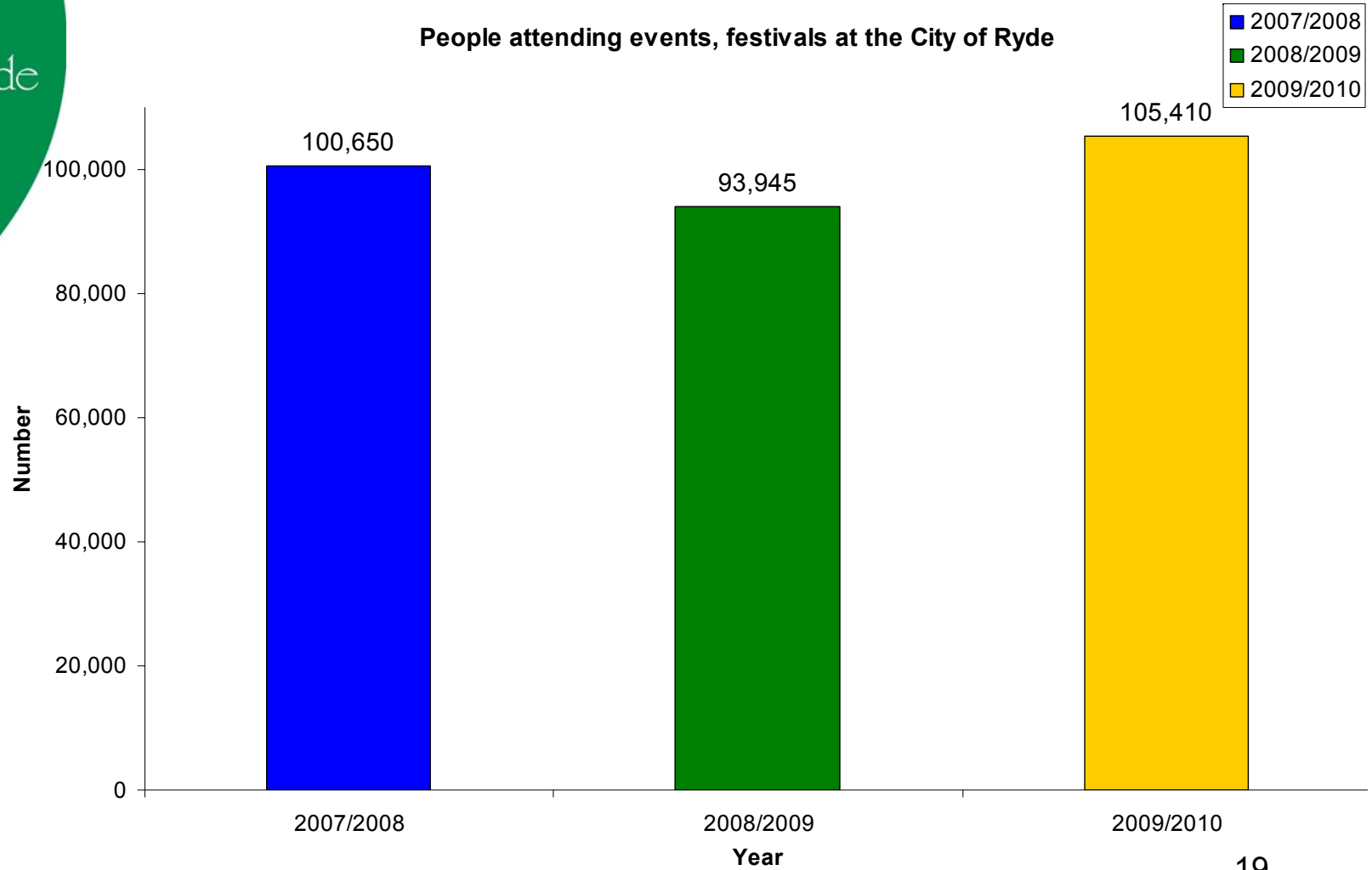


People

Events and Festivals



People attending events, festivals at the City of Ryde

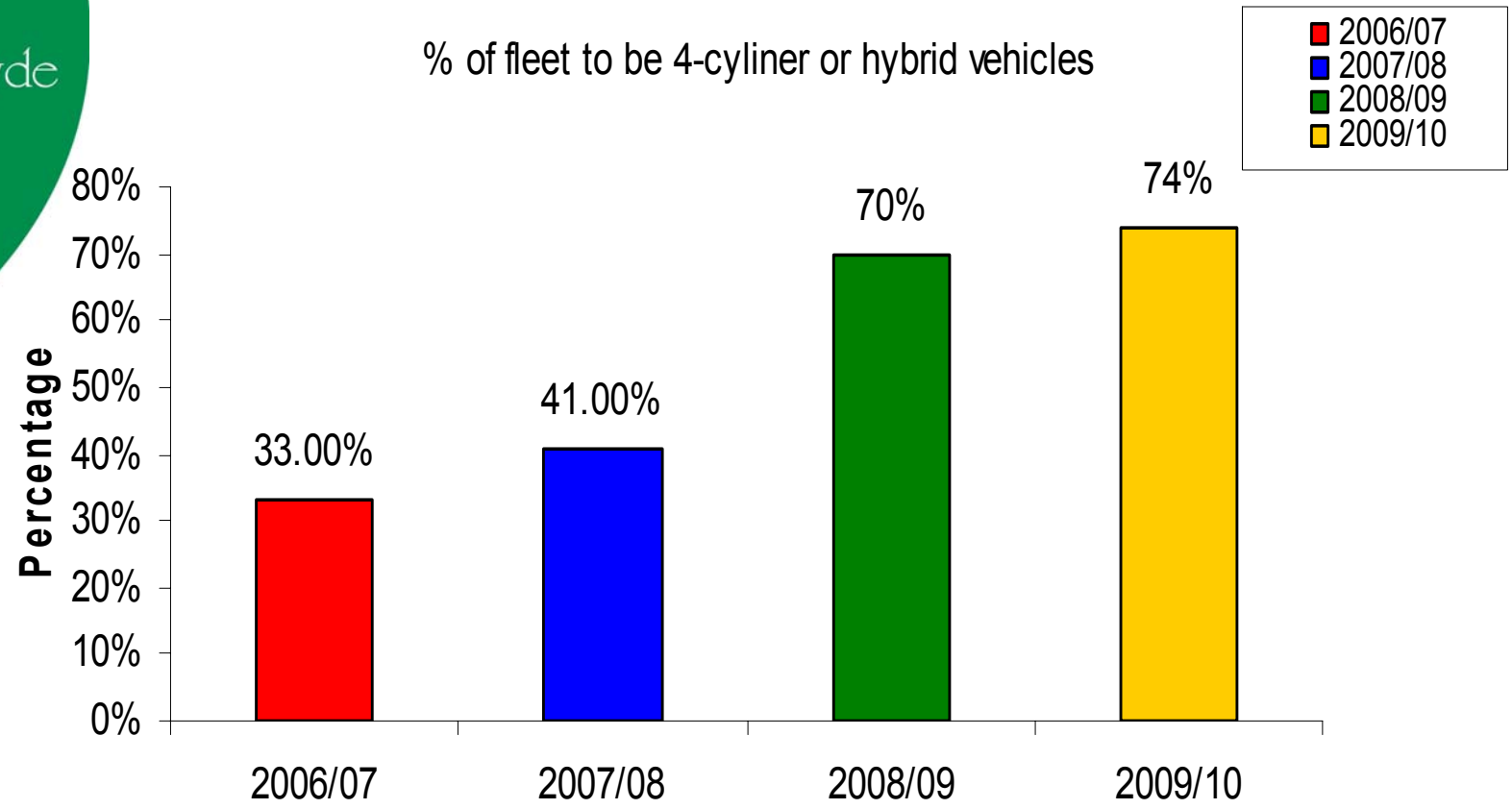


Assets

Fleet Management

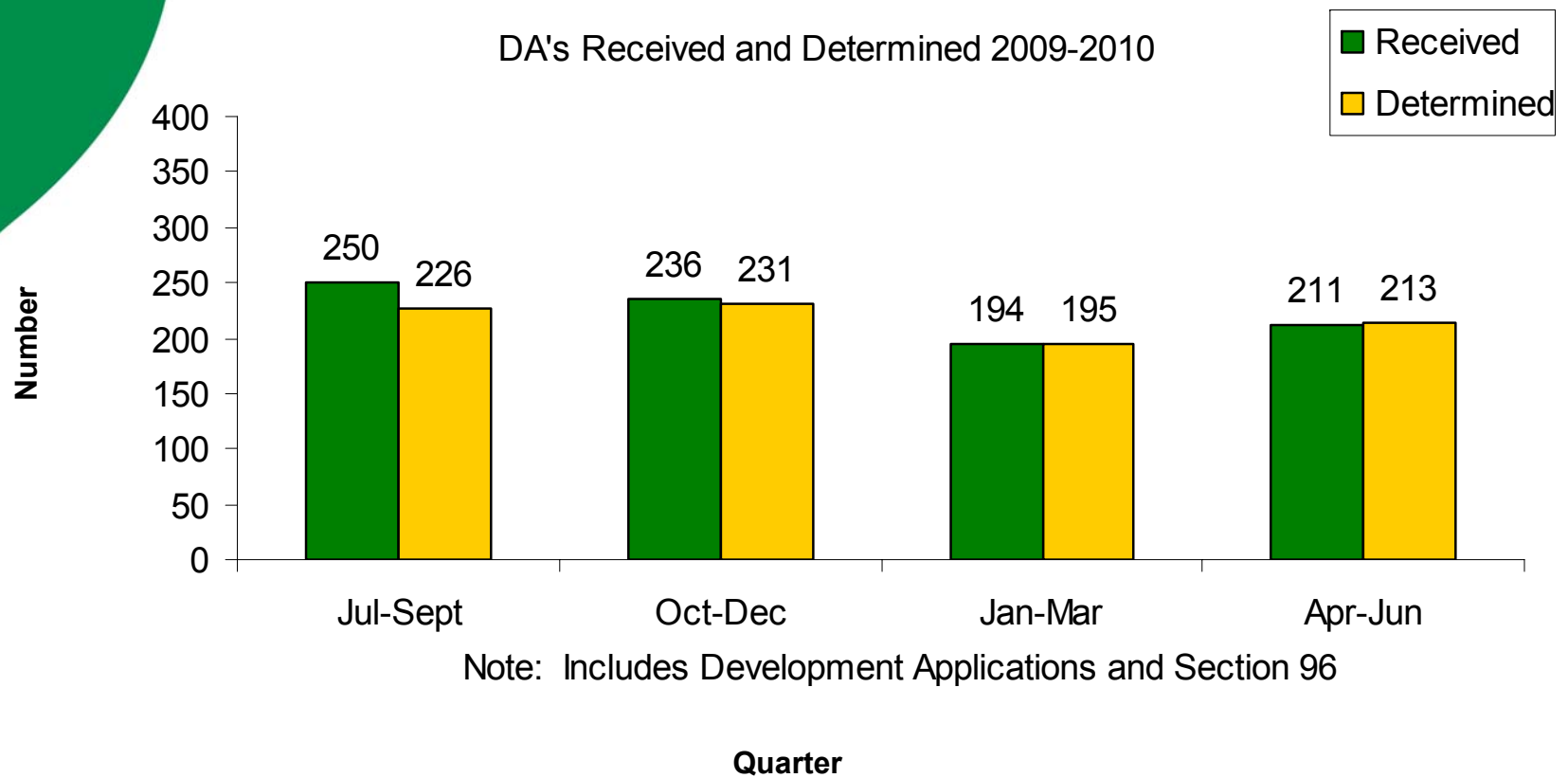


% of fleet to be 4-cylinder or hybrid vehicles



Environment

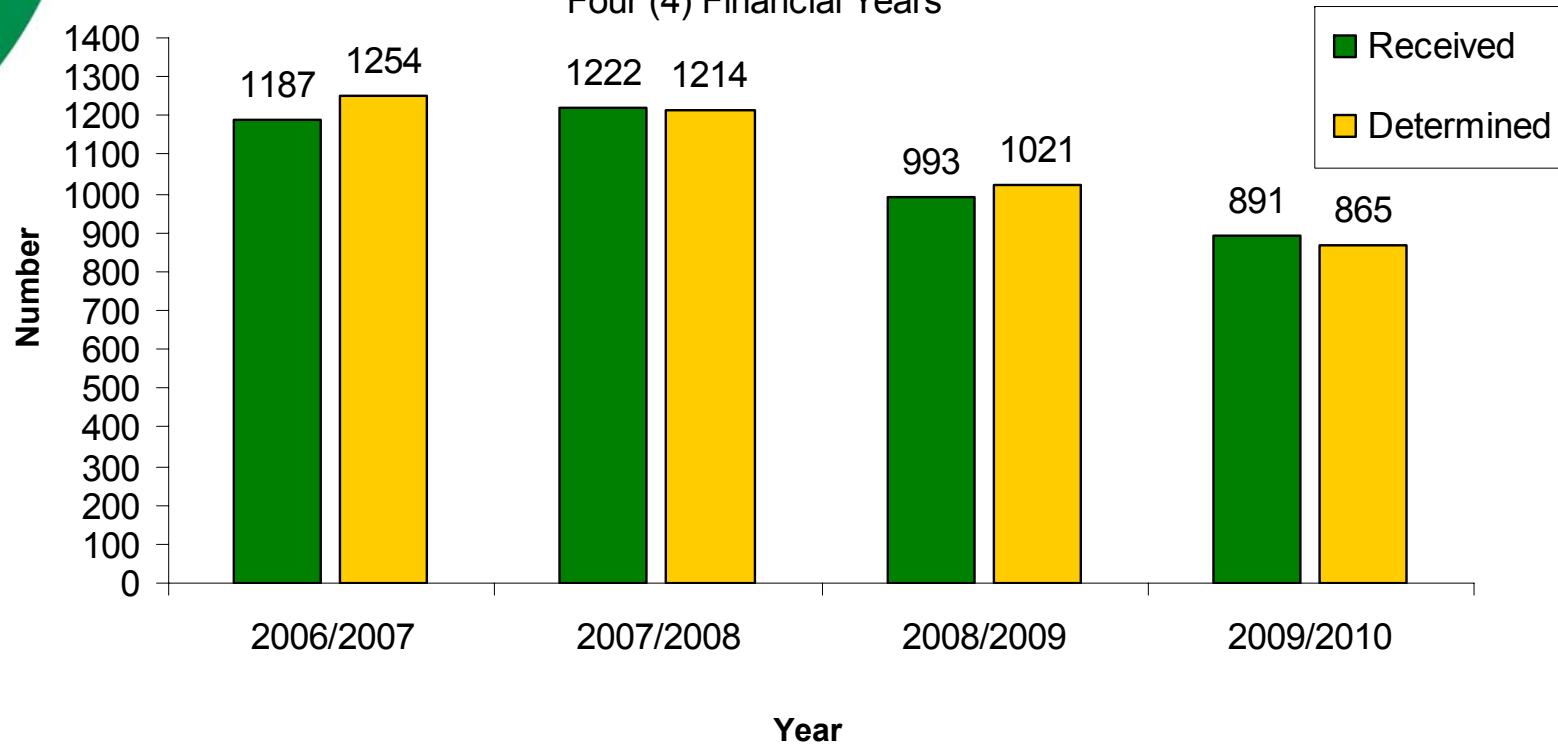
DA's Received and Determined Apr - Jun 2010



Environment

DA's Received and Determined Comparison 2006/07, 2007/08, 2008/09 and 2009/10

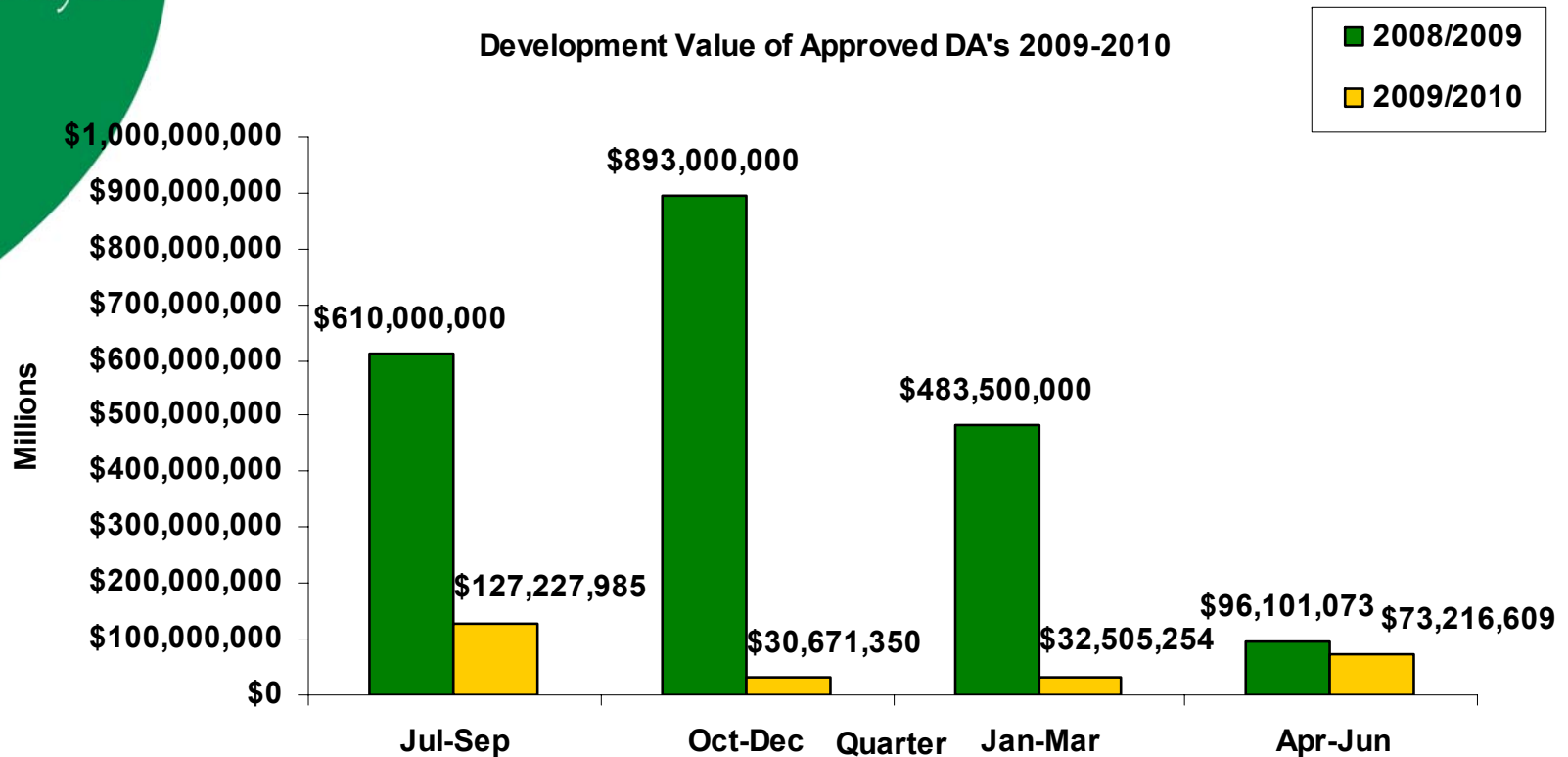
Total Number of Development Applications Received and Determined for Last Four (4) Financial Years



Note: Includes Development Applications and Section 96 Applications

Environment

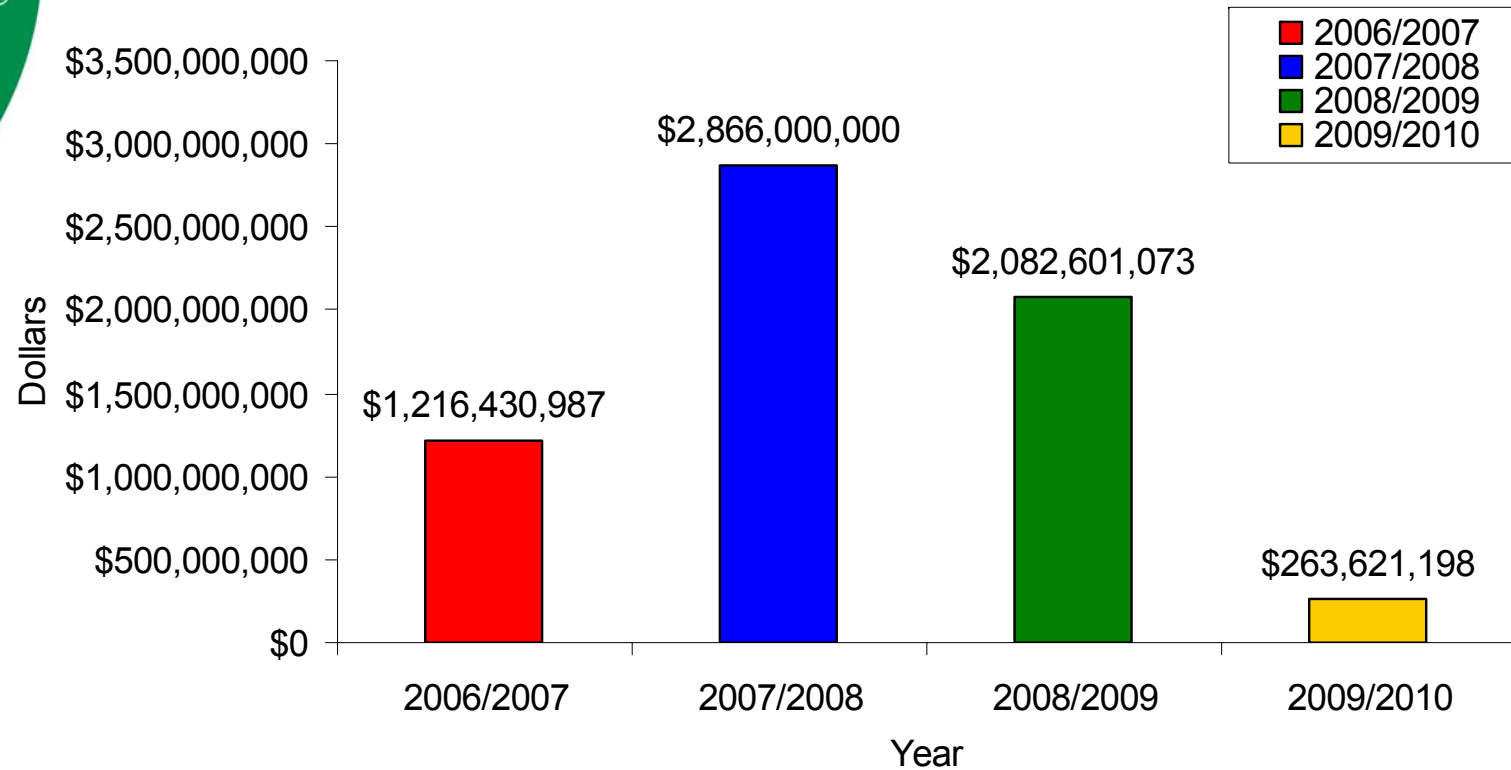
Development Value of Approved DA's



Note: Includes Development Applications and Section 96 Applications

Environment

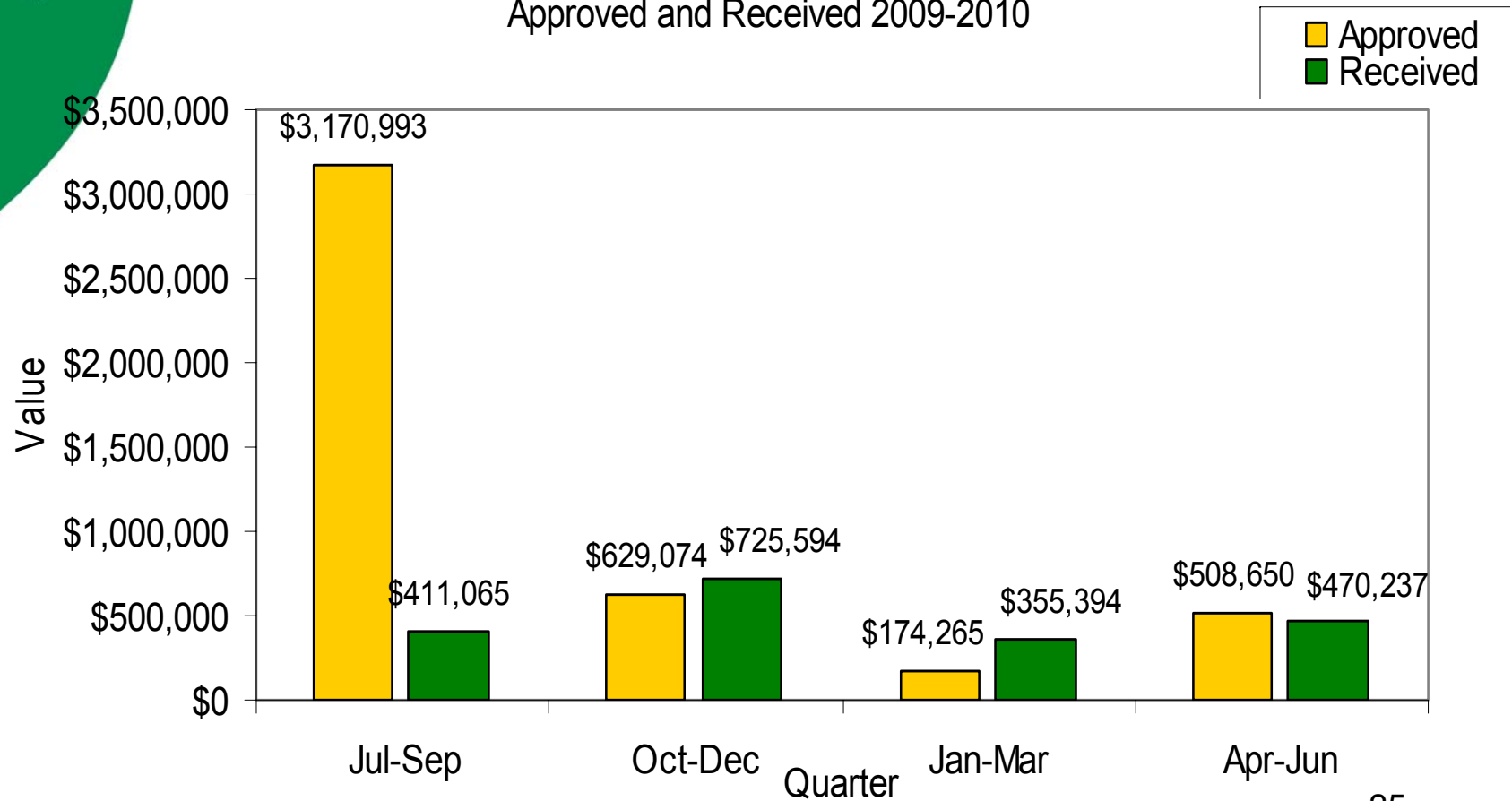
Development Value of Approved DA's Last 4 financial years



Environment

Section 94 Development Contributions Apr - Jun 2010

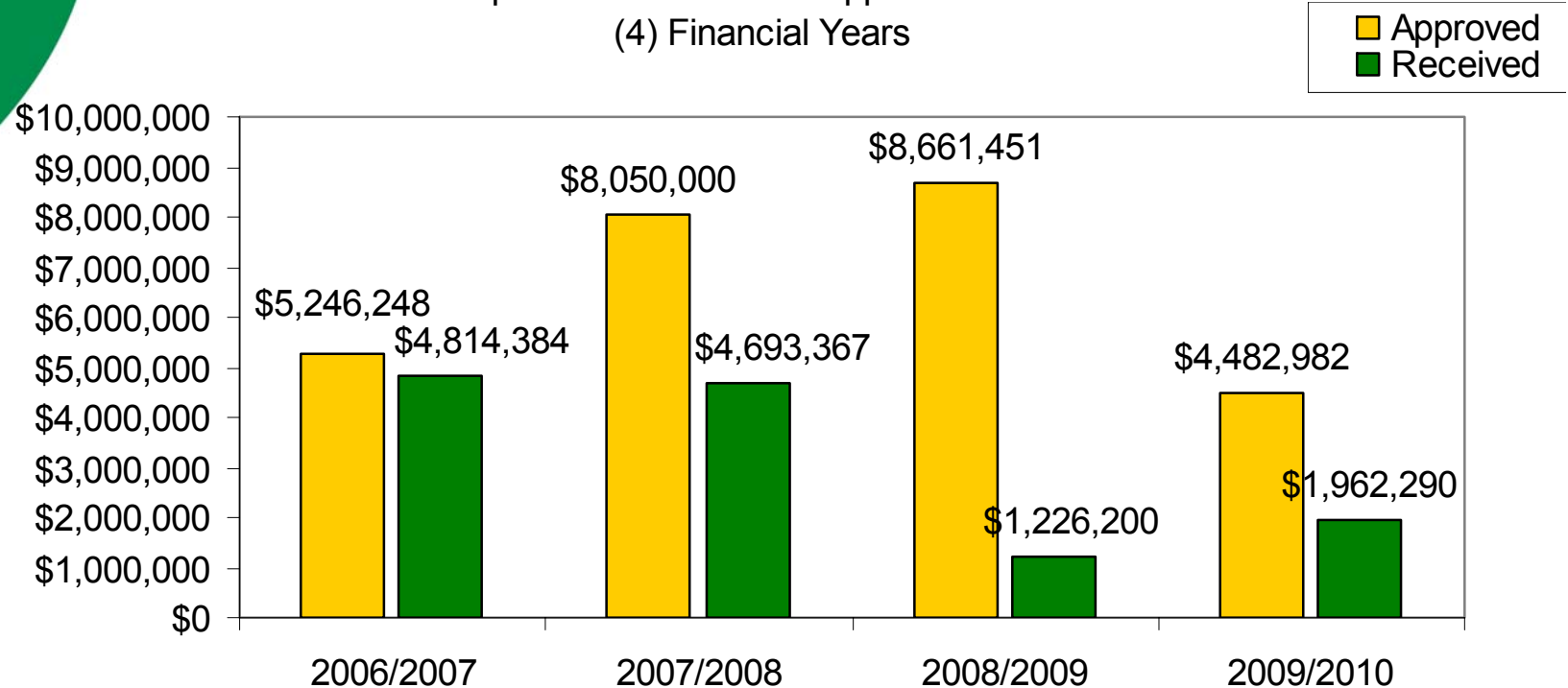
Approved and Received 2009-2010



Environment

Section 94 Development Contributions 2006/07, 2007/08, 2008/09, 2009/10

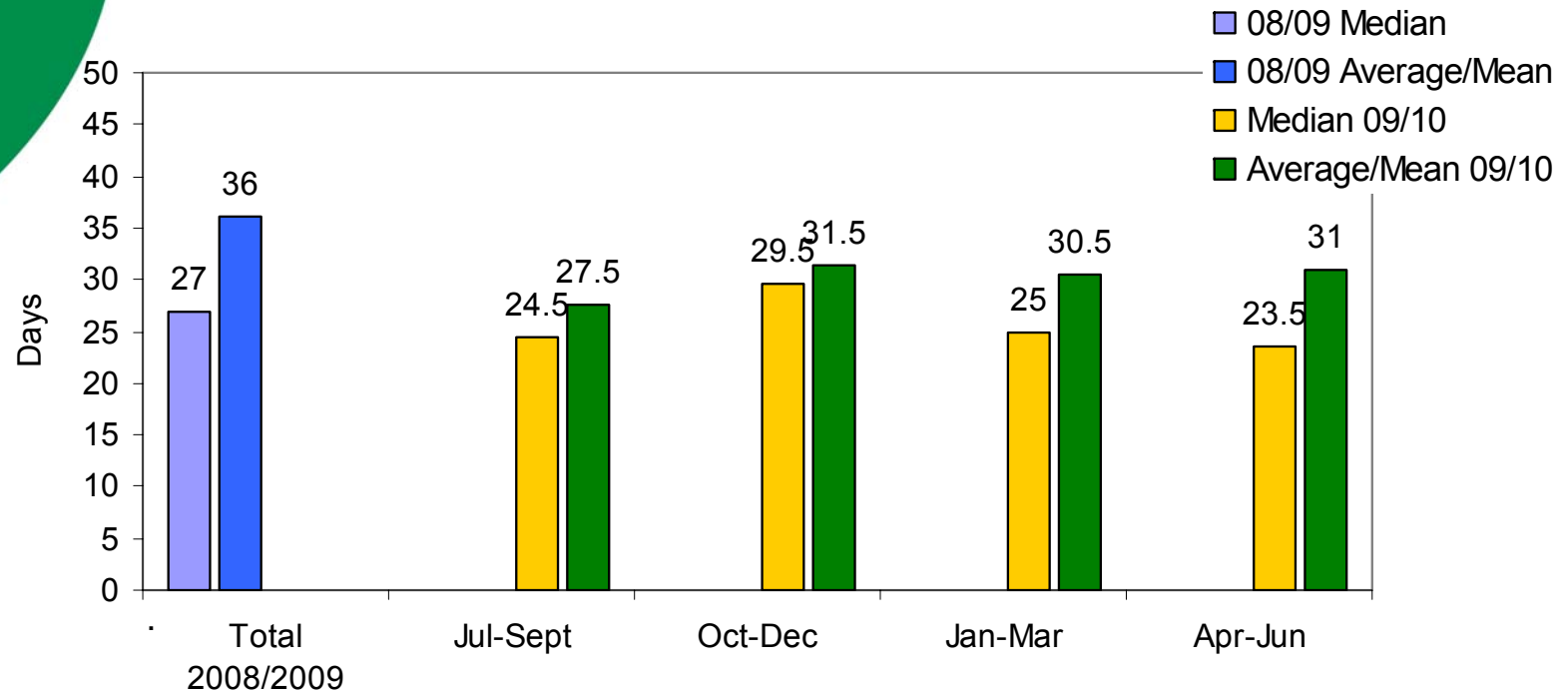
Total Section 94 Development Contributions Approved and Received for Last Four
(4) Financial Years



Note: This does not include Voluntary Planning Agreement (VPA)
Development Contributions

Environment

Development Application Assessment Time As per Department of Planning 2008/09 and Apr - Jun 2010



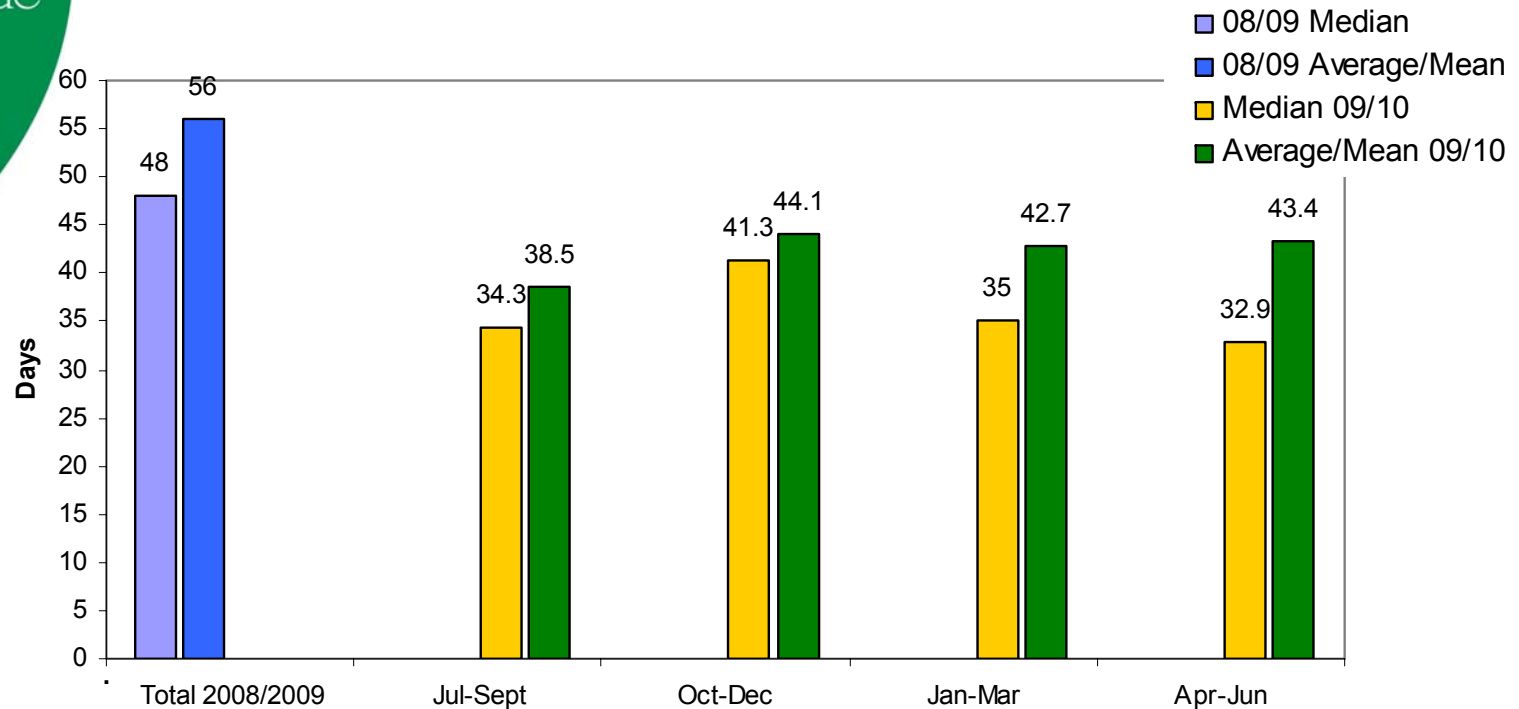
Note: Department of Planning criteria to establish DA assessment time has changed.

* Net assessment times (working days only, less "stop the clock" times).

* Includes Development Applications and Section 96 Applications.

Environment

Development Application Assessment Time As per Department of Local Government 2008/2009 and Apr - Jun 2010



Note: Department of Local Government reporting framework has changed.

* Net assessment times (calendar days, less "stop the clock" times).

* Includes Development Applications and Section 96 Applications.

Environment

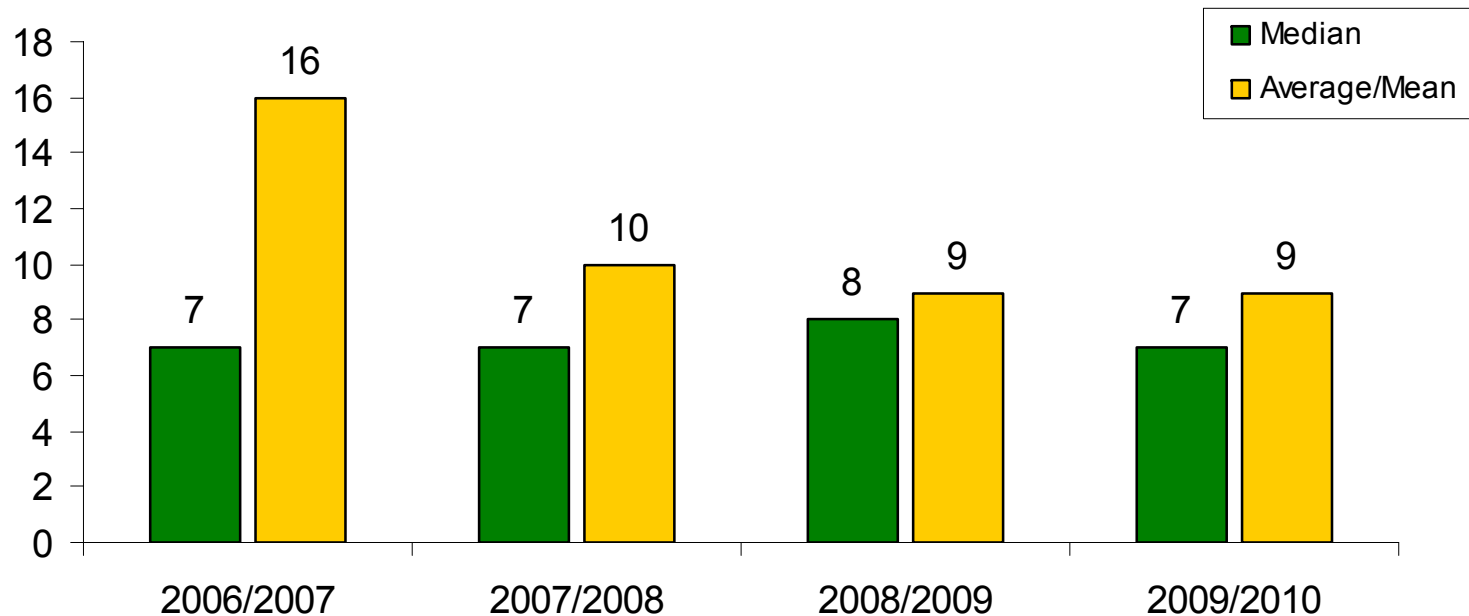
Development Application Assessment Time as per Department of Local Government

	No. of DA's	Assessment Time (Median)
Total 2009/2010	865	25.5
Total 2008/2009	1021	27
Total 2007/2008	1218	23
Total 2006/2007	1265	35

Environment

Construction Certificate Assessment Time 2006/07, 2007/08, 2008/09, 2009/10

Construction Certificate Assessment Time (Calendar Days) for Last Four (4)
Financial Years

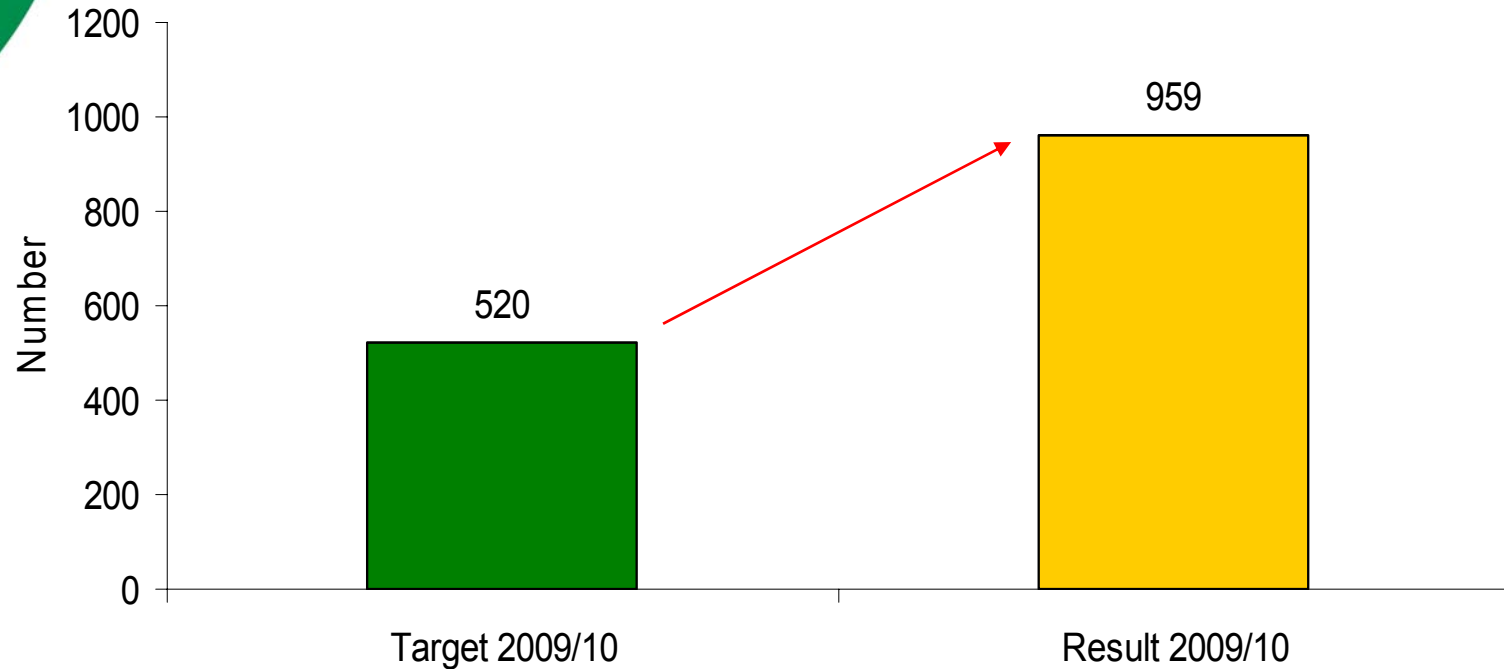


Governance

Regulatory – Health & Building

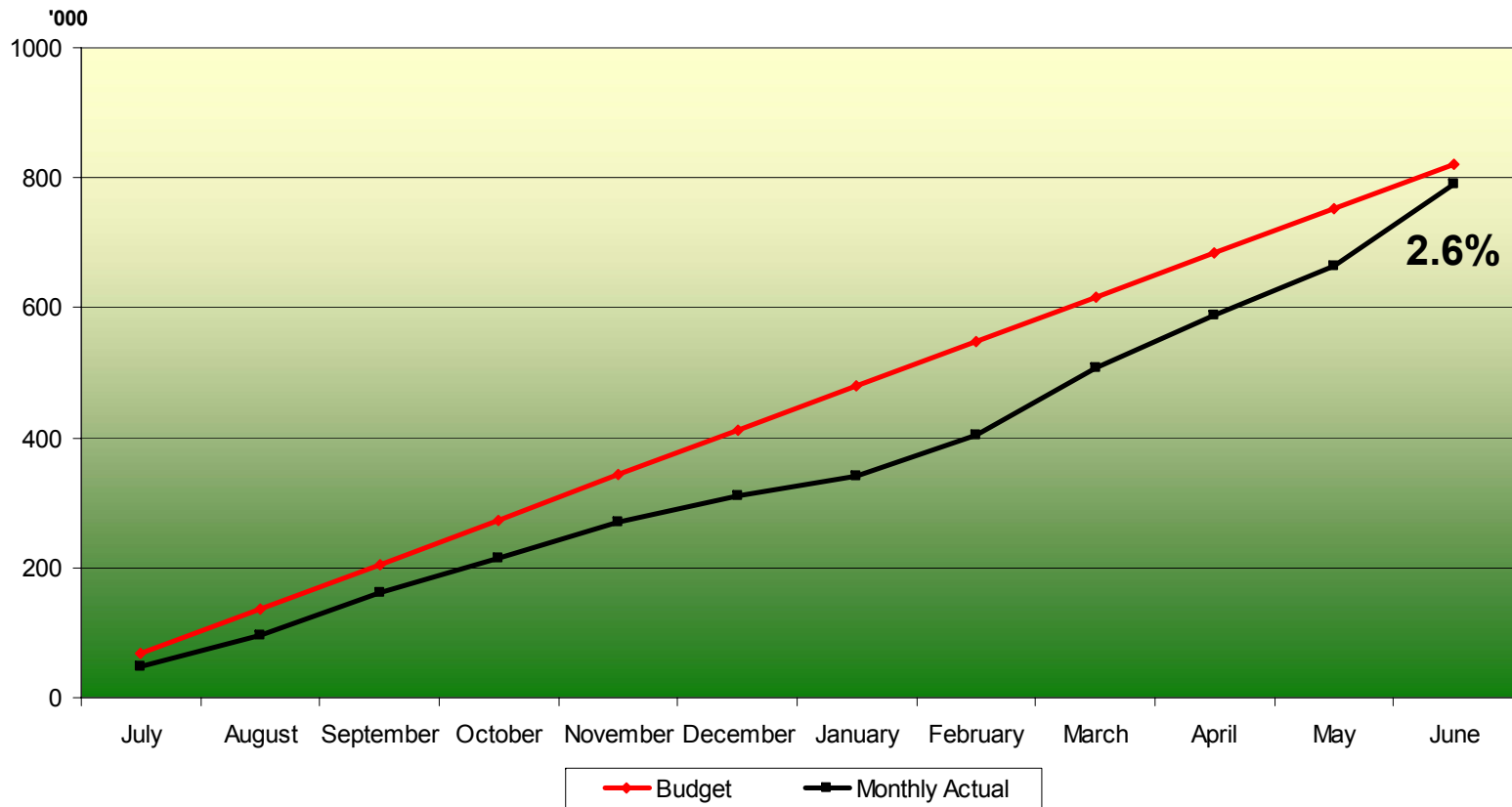


Inspections of Food Premises



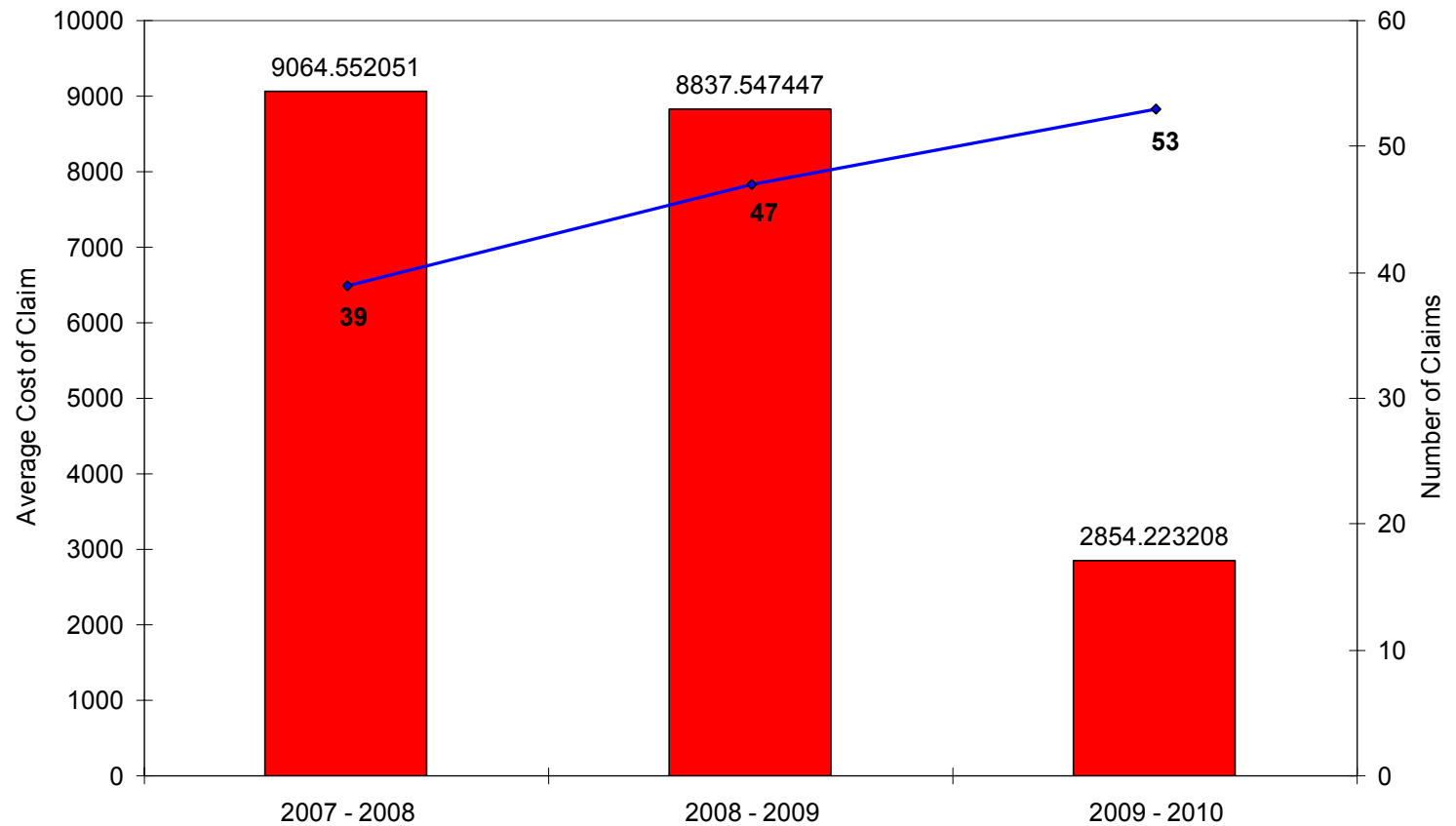
Governance

Learning and Development



Governance

Workers Compensation Average Cost Per Claim

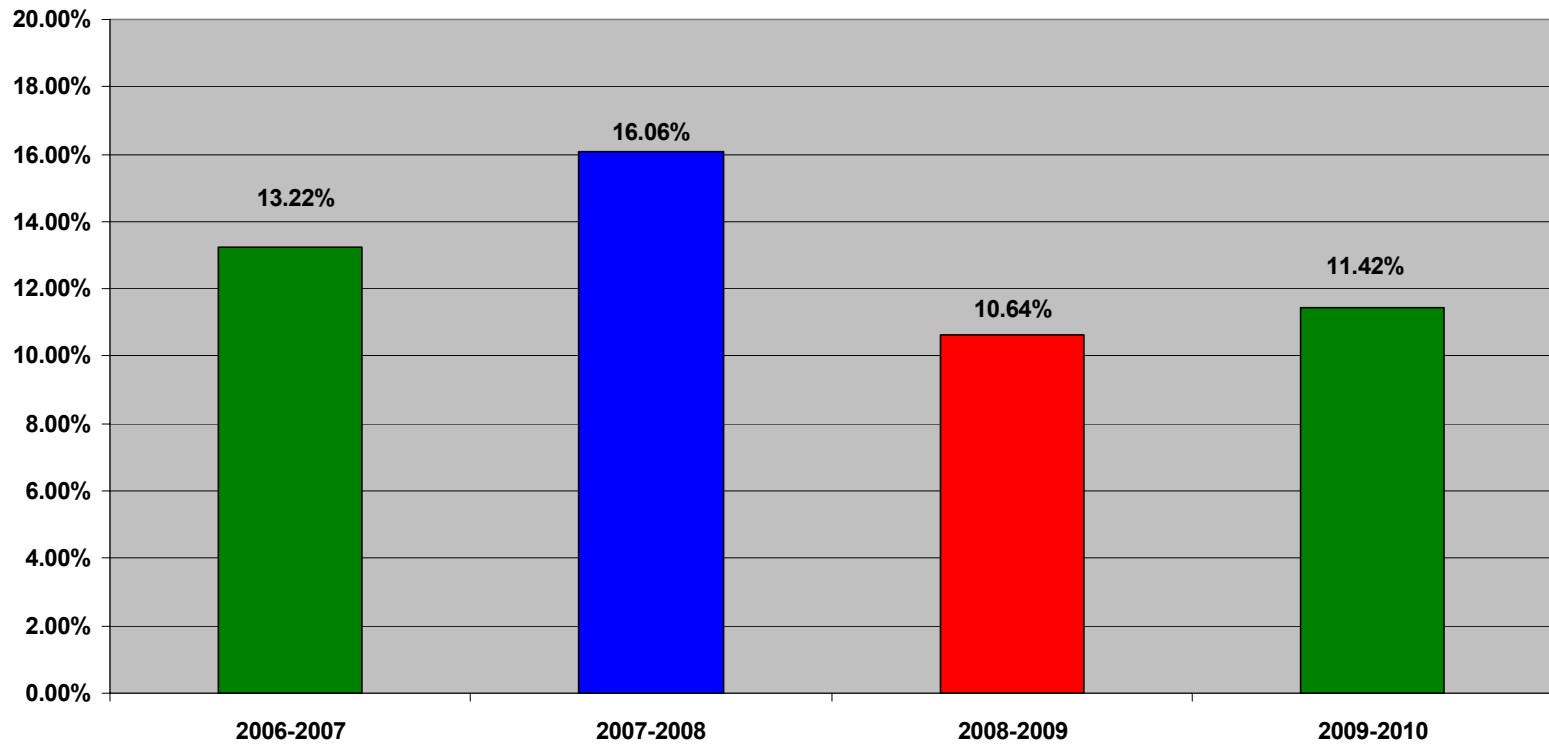


Governance

Staff Turnover



Staff Turnover Comparison 2006/07 to 2009/10

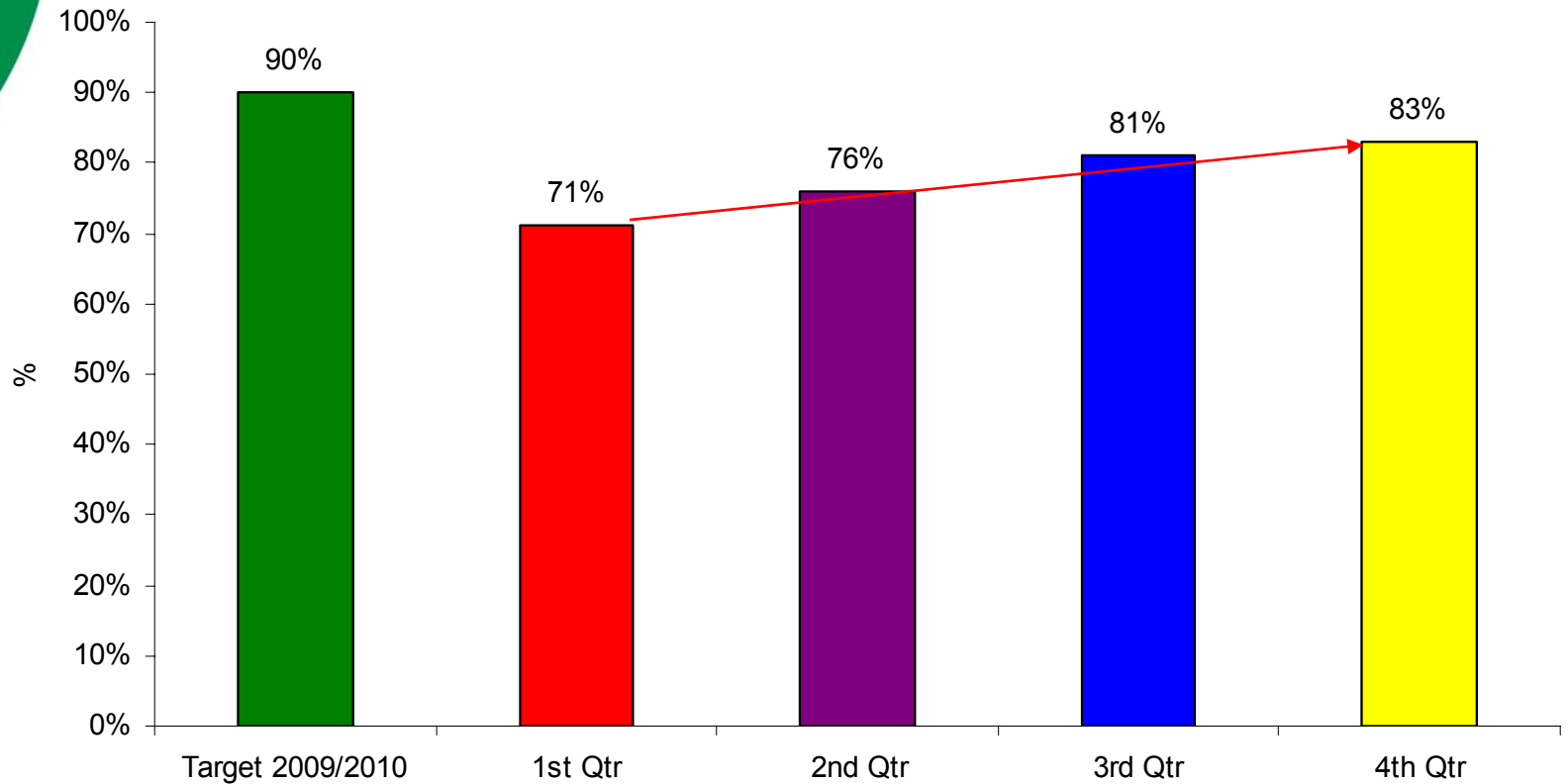


Governance

Customer Service



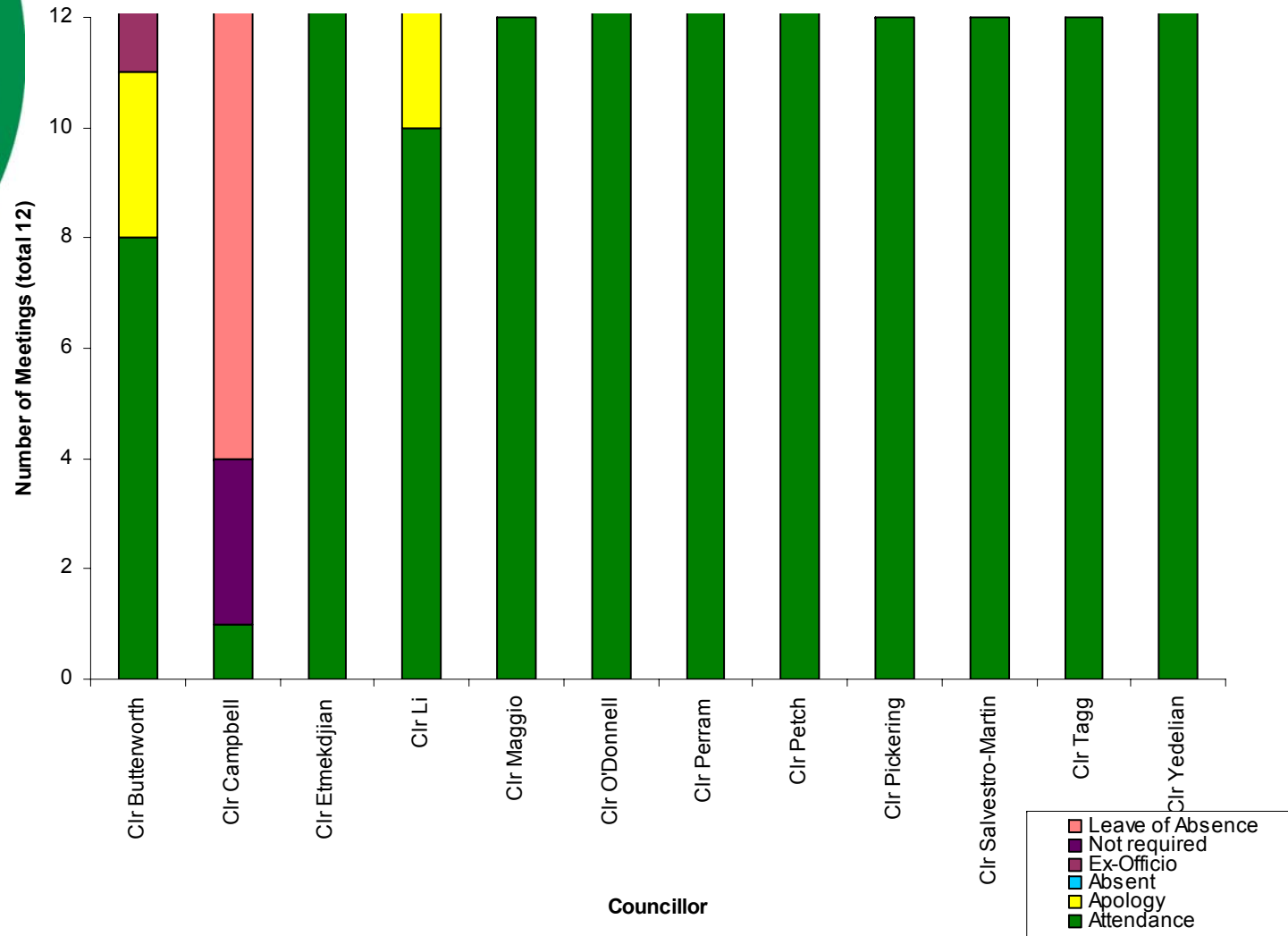
% Customer Requests against 90% Service Standard



17% improvement on our result from the first quarter of this year

Governance

Councillor Attendance Apr - Jun 10 Committee and Council Meetings – Total 12



Governance

Councillor Workshops Apr - Jun 10

Total Workshops - 8

