

# 2019 Swim School Calendar

Lessons are on 7 days, morning and afternoons. You have a selection of times and days to choose from on enrolling.

**Note:** There are no weekly lessons in school holidays and public holidays.

## 2019 Swim School Calendar

(RALC Swim School runs 3 sessions per year)

Session 1: Tuesday 29th January – Sunday 2nd June (16 weeks)

Session 2: Monday 3rd June – Sunday 25th August (10 weeks)

Session 3: Monday 26th August – Sunday 22nd December (15 weeks)

## 2019 Holiday Intensive Program

Monday 7th January – Friday 11th January	5 days
Monday 14th January – Friday 18th January	5 days
Monday 21st January – Friday 25th January	5 days
Monday 15th April – Thursday 18th April	4 days
Monday 8th July – Friday 12th July	5 days
Monday 15th July – Friday 19th July	5 days
Monday 30th September – Friday 4th October	5 days
Tuesday 8th October – Friday 11th October	4 days

## Public Holidays

Monday 1/1,	Monday 28/1,	Friday 19/4,
Saturday 20/4,	Sunday 21/4,	Monday 22/4,
Wednesday 25/4,	Monday 10/6,	Monday 7/10,

## Water Safety Week

Water Safety Week occurs the second last week of every session. Each session has a theme (beach wear, pyjamas, winter woollies) and members are to dress in old clothing to be worn in the water.

Session 1: Monday 20th May – Sunday 26th May

Session 2: Monday 12th August – Sunday 18th August

Session 3: Monday 9th December – Sunday 15th December



# All you need to know about Swim School

## Are RALC instructors qualified?

All RALC instructors are AustSwim and CPR qualified.

## How do I book swimming lessons?

Bookings can be done by phone with a credit card, via email by sending your details to [swimschool@ryde.nsw.gov.au](mailto:swimschool@ryde.nsw.gov.au) or in person at RALC. Full payment is required on booking lessons. You can join at anytime of the session and payment is required for the number of lessons remaining.

## What happens on the day of your lesson?

- ▶ Your swimming PASS must be scanned at reception turnstile to gain entry to RALC. Passes are your responsibility, if your Pass is lost or stolen, a \$2.00 replacement fee will apply.
- ▶ Two adult spectators per Swim School member are permitted complimentary entry.

## What happens if I can not attend lessons?

- ▶ Make-up lessons are not granted.
- ▶ Illness – a doctor's certificate must be supplied and a Family Pass will be provided.
- ▶ If you miss four or more weeks for illness/injury please contact Swim School Co-ordinator and appropriate action will be taken.

## What if I would like to cancel classes?

A 25% cancellation fee is charged to all members wishing to suspend or cancel lessons. No credits/refunds will be granted if there are less than five lessons remaining for that session.

## How do we re-enrol for the next session?

- ▶ Students currently enrolled have first options to re-enrol for the following session.
- ▶ Re-enrolment for the following session commences five weeks prior to the end of the current session. A postcard is sent to your mailing address and we send out an email as well with all the information, a banner and information boards are displayed in the centre for your information. Please be aware of the dates as positions are not held unless full payment is made.

## What is the RALC Duty of Care?

Our instructors Duty of Care does not begin until your swimmer is placed into their class and ends when the class is complete. At the end of each lesson each swimmer will not be dismissed unless a parent is present.

## Why is the Program Pool closed during swimming times?

The Program Pool and Ramp Areas are STRICTLY CLOSED during swimming lesson times. These areas are NOT open to the public, therefore are not supervised by lifeguards in swim school times. If you are waiting to commence your lesson, ALL children must wait on the side of the pool for instructions from their instructor and please consider other lessons in progress.