

**Meeting Date:** Tuesday 22 November 2022  
**Location:** Council Chambers, Level 1A, 1 Pope Street, Ryde and Online  
**Time:** 6.00pm

**ATTACHMENTS FOR COUNCIL MEETING**

**Item**

**5 SEPTEMBER QUARTERLY BUDGET REVIEW AND OPERATIONAL  
PLAN PROGRESS REPORT**

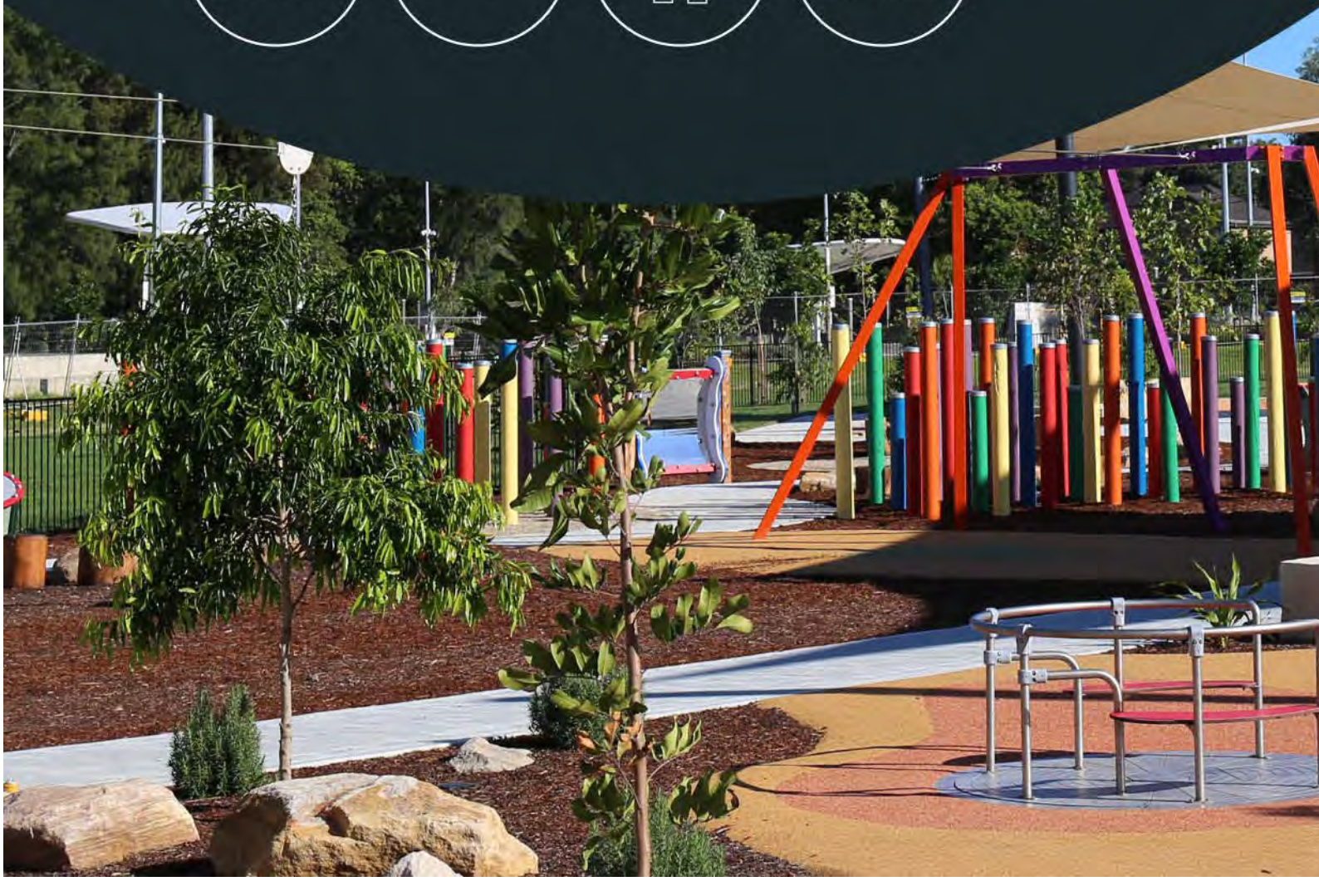
Attachment 2      Operational Plan 2022-23 First Quarter Progress  
Report – September 2022



2022/2023

# OPERATIONAL PLAN

PROGRESS REPORT JULY - SEPTEMBER 2022





## We are pleased to present first progress report for our 2022 - 2026 FOUR YEAR DELIVERY PROGRAM.

This report provides a progress update focusing on the operational performance of the City of Ryde during the July - September quarter of the 2022-23 Financial Year, documenting our performance in delivering our 2022 - 2023 ONE-YEAR OPERATIONAL PLAN.

It reflects Council's commitment to the social, economic, environmental and governance principles that are important to our community. It provides an overview of the services and benefits that council invests in and provides to our community

The City of Ryde is a part of the Northern Region of Sydney and ultimately, greater Sydney and NSW. Maintaining strong relationships with state agencies, neighbouring councils, business and key stakeholders to plan and shape the City's future has continued to be a major focus for Council during this period.

### Readership

This report is intended to provide important information to a broad range of stakeholders including City of Ryde residents and ratepayers, local businesses, non-government organisations, our partners and other government departments and agencies.

### Accessing this Report

This report is available on the City of Ryde website at

<https://www.ryde.nsw.gov.au/Council/Plans-and-Publications/Four-Year-Delivery-Program>

### Language assistance

We are committed to providing accessible services to people within our community and customers from culturally and linguistically diverse backgrounds. If you have difficulty understanding this Annual Report, please call the Translating and Interpreting Service on 131 450. We also have some staff trained as Language Aides to assist you in languages other than English.

### Further information about this report

#### Telephone

Call the Customer Service Centre on 9952 8222.

## Acknowledgement of Country

The City of Ryde would like to acknowledge the Traditional Custodians of this land, the Wallumedegal (or Wattamattagal) clan of the Darug nation.

The City of Ryde would also like to pay respect to Elders both past, present and emerging and extend that respect to other Aboriginal and Torres Strait Islander people.

Further information about this report

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# From the Chief Executive Officer



I am pleased to present the first progress update for Council's 2022 – 2026 Four Year Delivery Program. This report provides an overview of the delivery of the City of Ryde's 2022-23 Operational Plan, providing details of Council's service delivery and achievements over the period July – September 2022.

Following the election of the new Council in 2022, we undertook a review of the organisational structure, as required under the Local Government Act.

The restructure is our most ambitious yet and is designed to allow Council to keep delivering on the great services, programs and projects whilst creating a new City Shaping unit that will work with your Councillors on the strategic priorities that will guide our City into its economically sustainable, well-planned, liveable future.

On 2 September 2022 I was appointed City of Ryde's Chief Executive Officer. Then on 27 September, Council adopted our new senior staff structure who will help guide our city shaping planning and advocacy. The review is ongoing.

As at the end of this reporting period, Council's delivery of services and activities were progressing well.

These services range from our counter and call centre-based customer services, waste disposal services, processing development applications, our public health monitoring and building inspection services, our community based programs, and the work we do to maintain our parks, sportsfields, community buildings and amenities. They also include our 'behind the scenes' work like advocating with the state government and maintaining the city's planning instruments to shape how our City develops and grows, and reviewing development proposals to ensure appropriate infrastructure is in place to cater for their impact on their local neighbourhoods.

The only exception here is our Local Government Road Safety Program, which is now scheduled to commence in October following a delay in funding from Transport for NSW.

A highlight to note is that for the first time in more than two and a half years, visitor numbers across all Council programs and services are growing strongly. The constant disruptions of ongoing COVID-19 restrictions, lockdowns and ongoing wet weather causing closures of Council facilities and sportsgrounds and cancellation of many events have significantly impacted community participation. At this early stage, it appears that attendance numbers will be likely to return to pre-COVID levels this year.

Council is also actively re-building our 'in-person' community, library and events programs this year, after several years disruption. This should work to further increase participation in the community events that help make our City strong. The biggest of these is the City's flagship event, the Granny Smith Festival, to be held in October. Around 2,900 people attended our Mac Park Social lunchtime events in September to help encourage workers back to the office and to engage with each other and 990 people have also received their citizenship at ceremonies in Ryde, almost four times more than originally scheduled.

With the easing of wet weather conditions over the quarter and adjustments to budgets and project schedules, delivery of Council's planned program of projects and ongoing capital portfolios for 2022-23 is largely progressing as planned. This program also includes a priority to continue repair work to our road network which, like every Local Government Area across NSW, has been heavily impacted by several years of record wet weather.

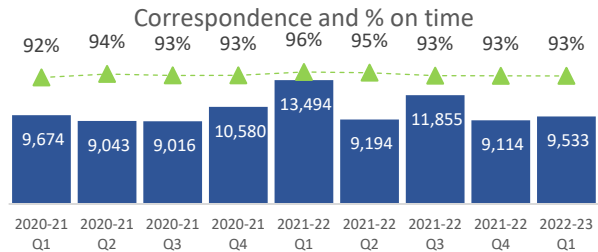
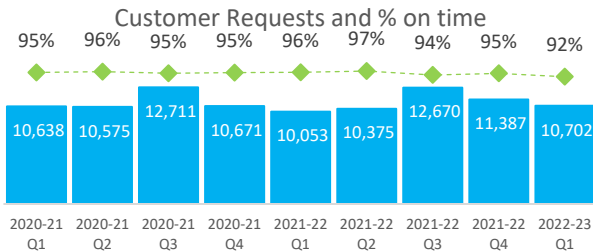
I look forward to continuing to work with your elected representatives to guide our City through whatever challenges and opportunities present themselves over the coming months.

A handwritten signature in black ink that reads "Wayne Rylands". The signature is written in a cursive, flowing style.

Wayne Rylands  
Chief Executive Officer

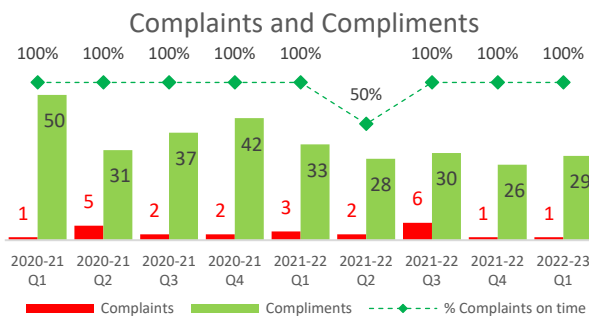
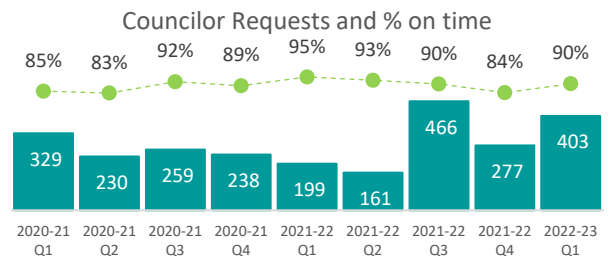
## Corporate snapshot – Key Indicators

The following indicators provide a high level overview of council’s service and responsiveness to the community. They provide an insight into the volume and quality of council’s overall service priorities. Trends are important here, providing an indication of the service volumes and the and focus required to maintain a particular level of service for the community.



Council typically responds to around 10,000 items of correspondence and 10,000 customer requests in any given quarter. The numbers of requests and correspondence received seem to be returning to usual levels over the previous two quarters, after peaking during and after the 2020 and 2021 Covid Lockdown periods. Responses to our customers for these requests continued to fall within the set service standards, remaining at a very high level.

Council officers continue to provide a high level of response to issues highlighted by Councillors requiring a specific response outside of normal service delivery. Following the election of the new Council in December 2021, numbers of requests from Councillors more than doubled over the January – March period compared to a typical quarter, and reached similar levels during July – September 2022.

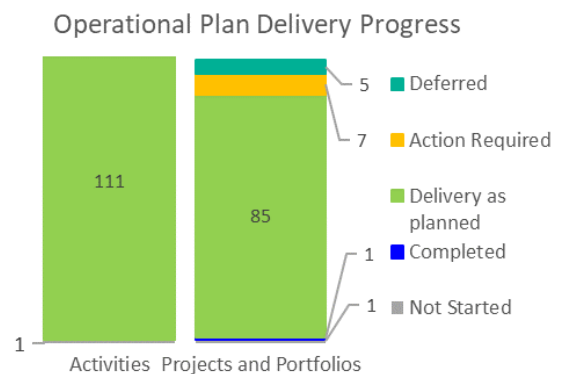


Council typically receives between 30 and 50 Compliments from customers in a quarter. This trend has remained consistent over the past two years. 29 compliments were received during the last quarter.

Low numbers of complaints are usually received on a quarterly basis. There has been no change to this trend over the past several years, including during the periods where COVID restrictions and lockdowns have impacted Council operations during 2020 and 2021. Of note is that Council has received only two complaints since April 2022.

There are currently 99 Ongoing Activities and 63 projects and ongoing capital portfolios listed in Council’s 2022-23 Operational Plan. A further 36 projects and capital programs had work carried forward into 2022-23 from the previous year mainly as a result of the almost four month Covid lockdown across Sydney during 2021 followed by the ongoing wet weather and multiple flood events ongoing supply chain issues and the ongoing financial impact on Council’s budget position caused by the COVID Lockdowns and financial relief measures put in place for the community by Council.

With the easing of wet weather conditions and adjustments to project schedules, delivery of Council’s planned program of activities and projects for 2022-23 is largely progressing as planned. Five projects will be deferred because of changes to funding priorities and other operational reasons, and council is currently managing issues for a further seven projects.



There was a significant reduction in the number of lost time days due to worker injury during the July – September 2022 quarter to a level well below historical norms. This occurred primarily due to the resolution of a number of long term claims during 2021-22. At 30 June 2022 there only remained one longer term claim, with the affected employee being fit for suitable and reduced hours.



# Council's Delivery Program and Operational Plan

The 2022-2026 Delivery Program details the principal activities that will be undertaken by Council to perform its functions and deliver on the community's priorities outlined in the Community Strategic Plan. The Delivery Program provides an outline of how the full range of Council functions and operations will deliver the services expected by the community, as well as the many legislative responsibilities and regulatory functions that Council is required to implement.

This Operational Plan is a one year extract from the four years of the Delivery Program and Council term. It identifies the activities, capital portfolios, actions and projects Council plans to deliver over the financial year, in order to deliver the priorities and outcomes identified in the Delivery Program. Each of the services and activities in a program are delivered by council departments, with one or more departments responsible for delivering services and activities in any particular program.

The following table provides an overview of the 16 programs that make up the City of Ryde's Delivery Program.

City Development	Creating a vibrant and liveable city environment that balances development, land use, amenity and sustainable growth.
Community Inclusion & Wellbeing	Working to increase social and community wellbeing and empowering people to fully participate in community life.
Community Connections & Engagement	Supporting residents to become connected, engaged and informed and have opportunities to celebrate our culture, build their connections within the community, and contribute to decisions that affect the City.
City Sport & Recreation	Providing community sporting and recreation facilities, parks and open spaces so residents of all ages can access leisure, lifestyle and recreation opportunities that enhance and maintain their connections with the community
Economic Centres & Neighbourhood	Developing our town and neighbourhood centres so that they continue to be vibrant and productive places within our City.
Library	Providing high quality, contemporary library services and accessible public spaces so residents have opportunities to participate and engage with others in lifelong learning, recreation and cultural opportunities.
Service Delivery Support	Providing broad ranging services directly supporting council operations and service delivery across all programs.
Community Safety & Amenity	Ensuring high standards of public health, safety and amenity are maintained across the City of Ryde.
Catchment & Waterways	Improving the health of the city's waterways and foreshore areas and managing the city's stormwater networks to reduce flooding and risk of inundation for private properties.
Resilience & Sustainability	Protecting and enhancing our natural areas and ecosystems, and improving the overall environmental performance of the City's built environment, managing risk and building resilience as we adapt and grow through changing climate.

Traffic & Transport	Building a sustainable, safe, convenient and accessible transport system for the City by improving mobility, connectivity, and access for all types of transport.
Waste & Recycling	Providing comprehensive and convenient waste disposal and resource recovery services for residents and businesses.
Strategic Property Management	Developing and managing Council’s portfolio of 320 properties and buildings to maximise their return on investment for the community
Roads	Maintaining the City’s extensive network of local and regional road assets to ensure that they remain safe and are in serviceable condition and meet community expectations.
Paths & Cycleways	Building the City’s network of paths and cycleways to increase the walkability of our suburbs, improve conditions for cyclists, and connect residents with activity centres and public transport connections.
Governance & Corporate Services	Providing specialist and corporate services to enable the effective governance and operation of the council organisation.

## Reading the following progress report

The following pages provide a summary of the progress council is achieving in delivering the 2022-23 Operational Plan. A rating of progress and commentary is provided for all of the ongoing activities delivered by council departments to deliver the priorities and outcomes identified in Council’s 2022-2026 Four Year Delivery Program.

The “business as usual” functions in a program that are delivered by council departments.

The ongoing “business as usual” activities, to be delivered for the year.

Specifics of the main service delivery planned for the activity for year

Projects (including capital project portfolios) to be delivered for the activity for the year.

<b>City Sporting and Recreation Facilities</b>				<i>Managing, maintaining and operating the City’s sportsgrounds and active recreation facilities like skate parks, bike tracks, multisport basketball courts etc. Facilitating and delivering community sports and recreation programs in council’s open spaces and facilities. Delivering a targeted grants program supporting community based sports and recreation organisations.</i>
<b>Programs and Customer liaison</b>		25%	<b>Delivery as planned</b>	Delivery of Active in Ryde Program is proceeding as planned.
Participants in active in Ryde		2,232 YTD	Delivery as planned	Garden Competition conducted; July school holiday programs held and regular after school skate clinics and inclusive archery program.
<b>Maintaining sporting and recreation facilities</b>		25%	<b>Delivery as planned</b>	
Sportsfield Upgrade & Renewal		30%	Delivery as planned	ELS Hall Park Field 3 renewal works commenced and due for completion in early 2023, providing an upgraded surface for sporting group users.

Indication of year to date progress:

- % progress for Activities
- Year to date results for service delivery
- % complete of the annual planned scope for projects

Rating showing status of planned delivery

What the ratings mean.	
Delivery as planned	Delivery of the planned services and project scope for the year is progressing as expected.
Action required	Progress has been delayed or levels of service delivery are unlikely to be achieved. Action may be required to rectify.
Covid Impacted	The level of service provided has been impacted by Covid restrictions or changing patterns of customer behaviours resulting from past Covid restrictions
At risk	Project is at significant risk of not progressing to completion.
Completed	The annual planned scope for the project or planned services for activities has been completed.
Deferred	Planned scope and delivery for this project has been deferred until the next Financial Year
No delivery planned in period	No service delivery has been scheduled for the current reporting period
Not started	Delivery of the project has not commenced. The project may be in the preliminary planning stages.
Cancelled	This project has been cancelled. No further work will be delivered for this project.

Commentary about service delivery and benefits delivered



# City Development Program

Enhancing our strategic land use planning and development framework to manage growth and development in a way that recognises and takes into account the aspirations of the residents of the city and achieves a balance of development, land use, amenity and sustainable growth. The primary focus of this program is undertaking Council's legislative statutory responsibility within the state's land use planning framework.

## Strategic Direction

Council's service delivery for this program is guided by:

- Planning Ryde Local Strategic Planning Statement 2020
- Ryde Local Environmental Plan 2014
- City of Ryde Local Housing Strategy 2020
- Ryde Development Control Plan 2014
- Environmental Planning and Assessment Act (1979)
- Environmental Planning and Assessment Regulation (2022)
- State Environmental Planning Policies
- Section 7.11 and 7.12 Contribution Plans
- Affordable Housing Policy

## Assessing Effectiveness

Community perceptions and Sentiment

Amount and types of housing delivered (medium density as a proportion of total housing)

Contributing to creating

## Our Vibrant and Liveable City

The City of Ryde will be a liveable, prosperous and connected city, with diverse and vibrant centres and neighbourhoods that reflect and serve our residents and business. Our places will contribute to enhancing the health, wellbeing and resilience of our future community.

This program is a major contributor to ensuring development occurs in ways that balances the housing needs and expectations of the community and occurs in ways that positively contributes to the natural, cultural, visual character of the City, grows the identity of our centres as they service the needs of their local neighbourhoods, and ensuring that the provision of new and upgraded infrastructure continues to match the pace of development as the city grows and develops.

### City Strategic Planning

*Development and update of the Local Strategic Land Use Planning framework and the Regulatory work of planning within the State Planning framework. Including collaborating with the State Government and undertaking advocacy to facilitate good development outcomes within the City.*

<b>Land Use Planning</b>	<b>25%</b>	<b>Delivery as planned</b>	Actions undertaken to date include the implementation of the Macquarie Park Strategic Investigation, review of Council's Affordable Housing Policy, progression of a Housekeeping Planning Proposal to amend the Ryde Local Environmental Plan 2014 and assessment of proponent lead planning proposals. Planning Certificates not being determined within 3 days typically have defective information (eg. mapping/attribute issues) requiring rectification.
<b>Advocacy and advice on changes and updates to the State Planning Framework</b>	<b>25%</b>	<b>Delivery as planned</b>	Actions to date include the review of Greater Cities Commission's Six Cities Discussion Paper, review of State Government's Employment Zone Review and monitoring of Macquarie Park Strategic Investigation.
<b>Land Information and Mapping</b>	<b>25%</b>	<b>Delivery as planned</b>	

### Development Assessment Services

*Assessment of development applications, including applications for alterations and additions to dwellings, new dwellings and dual occupancies, waterfront dwellings, multi-dwelling developments and subdivisions and providing personalised pre-lodgement advice on planning, building and engineering aspects of development applications.*

<b>Assessment of applications</b>	<b>25%</b>	<b>Delivery as planned</b>	Manage approvals for 150 development applications to September 2022. Projections suggest approximately 600 applications will be determined in this financial year.
<b>Development Advisory Service</b>	<b>25%</b>	<b>Delivery as planned</b>	5,848 calls about all development matters have been received to September including 573 calls to the Development Advisory Service. 7 meetings providing pre lodgement advice for minor development proposals and 9 meetings providing urban design review and pre lodgement advice for major development proposals have been held.



Gladesville  
Town Centre

# Community Safety and Amenity Program

Ensuring high standards of public health, safety and amenity are maintained across the City of Ryde. This includes investigating, assessing and determining private development to ensure standards are maintained and compliance with building, health and environmental regulations to maintain high standards of public health and safety across the City of Ryde.

Council also helps to maintain standards and liveability across our urban environment through working with the community and enforcement of State and Local Government Acts and Regulations including road, parking and footpath enforcement and animal management in the public domain.

## Strategic Direction

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Council's service delivery for this program is guided by:

- Local Government Act (1993) and associated regulations
- Environmental Planning and Assessment Act (1979) and associated regulations
- Relevant State Environment Planning Policies
- Relevant NSW Food, Health and Building, and Fire Certification related Legislation listed in the City of Ryde Compliance Policy (under development)
- Companion Animals Act 1998 and associated regulations
- Protection of the Environment Operations Act 1997 and associated regulations
- Relevant Road and Transport legislation and associated regulations
- Public Spaces (Unattended Property) Act 2021
- State Environment Planning Policy (Industry and Employment) 2021

## Assessing Effectiveness

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Compliance rates

Contributing to creating

## Our Vibrant and Liveable City

The City of Ryde will be a liveable, prosperous and connected city, with diverse and vibrant centres and neighbourhoods that reflect and serve our residents and business. Our places will contribute to enhancing the health, wellbeing and resilience of our future community.

This program is a major contributor to maintaining community standards and liveability across our urban environment, amenity within our local centres and key locations and maintaining high standards protecting the health and safety of our community across the City.



<b>Building Certification and Safety</b>			
<i>Providing complex service delivery and management programs in the specialist areas of building compliance and approvals, certification processes and compliance services to ensure compliance with building legislation and industry standards.</i>			
<b>Building Certification</b>	<b>25%</b>	<b>Delivery as planned</b>	100% of all identified buildings in the City of Ryde with combustible cladding are being appropriately remediated within Statutory requirements and Over 90% of all building related applications are being processed within agreed timeframes. 215 Annual Fire Safety Statements have been submitted and reviewed for compliance consistent with their anniversary / lodgement dates. Scheduled private swimming pool barrier inspections are expected to exceed 400 for the year with 42 completed to September.
<b>Building Compliance</b>	<b>25%</b>	<b>Delivery as planned</b>	Over 90% of complaint investigations are being investigated and actioned in accordance with requirements. More than 90% of identified unauthorised development in the Ryde LGA is being investigated and then actioned as required. Council is currently on track to complete more than 400 pre-building commencement audits for the year with 68 completed to September.
<b>Environmental Health and Safety</b>			
<i>Providing complex service delivery and management programs in the specialist areas of environmental health protection and public health protection.</i>			
<b>Environmental Health</b>	<b>25%</b>	<b>Delivery as planned</b>	20% of the annual public health monitoring programs have been completed to date (hair, beauty and skin penetration premises, mortuaries, legal brothels, public pools, cooling towers). Council is currently on track to complete the annual monitoring program for 850 food premises with 111 completed to September.
<b>Ranger Services</b>			
<i>Education, compliance and enforcement services to help maintain community amenity and safety.</i>			
<b>Parking Enforcement</b>	<b>25%</b>	<b>Delivery as planned</b>	435 Parking related complaints have been actioned to date. 98 complaints were related to vehicles parking over driveways with the remainder being general illegal parking complaints. The focus of council's parking rangers is primarily on enforcement in the CBD areas to turnover parking to support local businesses, patrolling school zones daily to educate and promote safety, patrolling resident parking scheme zones to support residents, and carrying out proactive patrols of streets that have been reported as having parking issues.
<b>Ranger Compliance</b>	<b>20%</b>	<b>Delivery as planned</b>	568 customer requests have been investigated this quarter including: 211 - Illegal dumping, 130 - Abandoned vehicles, 103 Footpath/roadway obstructions, 32 - Barking/nuisance dog complaints, 16 – Dog Attacks. Council rangers also conduct an average of 300 park patrols every month to promote public safety where dogs may be off lead. The patrols also assist to identify and regulate illegal activities and/or to report any hazards, graffiti or damage.



# City Sports and Recreation Program

Council manages all the City's community sporting and recreation facilities, parks and open spaces so that residents of all ages can access leisure, lifestyle and recreation opportunities that enhance and maintain their connections with the community.

## Strategic Direction

Council's service delivery for this program is guided by:

Sport & Recreation Strategy (2016)

Integrated Open Space Plan (2012)

Children's Play Implementation Plan (2019)

The City of Ryde has an extensive suite of Masterplans and Plans of Management covering the operations and future development and use of the City's parks, sporting facilities and open spaces.

Generic Plan of Management – Parks, General Community Use - Adopted November 2020

Generic Plan of Management – Sportsgrounds - Adopted November 2020(PDF, 7MB)

(website: <https://www.ryde.nsw.gov.au/Council/Plans-and-Publications/Parks-and-Open-Space>)

## Assessing Effectiveness

Perceptions and Sentiment from the local community.

Customer demand - Participants in organised sport on Council's active open space areas

Benchmarked costs of service provision

Contributing to creating

## Our Active and Healthy City

The City of Ryde is an active and healthy community, with diverse recreational spaces and opportunities for people of all ages, abilities and backgrounds. People can easily gather in public spaces or at community events that bring residents together, helping everyone to feel part of the Ryde community.

This program is a major contributor to this outcome by providing everyone in the community with fair and equitable access to sporting and recreation facilities and opportunities to participate in recreational activities and events. This is done in ways that match the community's changing sporting, learning and recreation needs.



<b>City Parks and Open Spaces</b>			
<i>Planning for and managing the City's extensive network parks, reserves and other open spaces (parks, amenity buildings and facilities including playgrounds, community buildings, dog recreation areas, toilets, canteens, band stands etc.)</i>			
<b>Parks Planning</b>	<b>25%</b>	<b>Delivery as planned</b>	
Open Space Master Plans	85%	Delivery as planned	Two delayed plans that were carried over from 2021-22 have now been completed: The Greenlinks Master Plan completed giving Council an agreed plan for the future embellishment of 3 important corridors in the LGA, providing recreation, transport and biodiversity outcomes; and the City of Ryde Urban Forest Strategy detailing Council's plan for tree canopy coverage and tree management has been placed on public exhibition. The City of Ryde Sportsfield Action Plan outlining Council's plan for provision of active recreation space out to 2036 has also been placed on public exhibition before finalisation.
Parks - Plans and Strategies	15%	Action Required	The Park Design Guide providing Council with a standard for park designs and the Community Building Strategy providing a direction on how Council will manage its community buildings in parks into the future are both on track to be completed as scheduled. The Putney concept design detailing an accessible path to the river is scheduled to commence early 2023. A number of plans may need to be delayed until 2023-24 due to required redirection of resources to address Council resolutions: the Waterloo Park Master Plan, Putney Plan of Management update, and the Field of Mars Plan of Management public exhibition are all currently on hold. The Commercial Building Strategy has been deferred until 2023-24. The Parramatta River Parklands Plan of Management is also on hold subject to legal action. Resources have been re-directed to the following in response to Council resolutions: Pidding Park Dog Off Leash Area, Additional Dog Off Leash areas City Wide, Korean War Memorial Garden, Access to Indoor School facilities, Updating of Yamble Plan of Management.
<b>Parks Operations</b>	<b>25%</b>	<b>Delivery as planned</b>	Summer Seasonal Sportsground Allocations have been completed. 87 Annual water craft storage facilities bookings completed (96% occupancy). 19 terms of occupancy agreements for use of council facilities are current. Expressions of interest to be sought for Santa Rosa Air League Building before December 2022.
<b>Parks maintenance</b>	<b>25%</b>	<b>Delivery as planned</b>	Services are provided in value-for-money and commercially competitive manner, ensuring the facilities are fully functional and maintained at the required standard for User Groups. Latest benchmarking has verified broad-acre mowing is a commercially competitive service.
<b>Passive Parks Maintenance and Improvement</b>	<b>25%</b>	<b>Delivery as planned</b>	
Macquarie Park, Waterloo Rd	10%	Delivery as planned	Relevant agreements finalised and ready for execution. Design being updated, giving consideration to current industry costs. Construction scheduled for 2023.
Playground Upgrade & Renewal	30%	Action Required	Miriam Park Playground completed. Denistone Park Playground to be constructed in late 2022. Waterloo Playground to be constructed in early 2023. Funding priorities have resulted in the Brush Farm Park Playground being deferred to 2023-24.
Passive Parks Expansion	25%	Action Required	The Blenheim Park House Demolition will require additional funds due to contaminated material being identified. Catherine Hamlin Park Artwork Design is completed and fabrication will commence in 2023.

<b>City Sporting and Recreation Facilities</b>			
<i>Managing, maintaining and operating the City's sportsgrounds and active recreation facilities like skate parks, bike tracks, multisport basketball courts etc. Facilitating and delivering community sports and recreation programs in council's open spaces and facilities. Delivering a targeted grants program supporting community based sports and recreation organisations.</i>			
<b>Programs and Customer liaison</b>	<b>25%</b>	<b>Delivery as planned</b>	Delivery of Active in Ryde Program is proceeding as planned The School Holiday Active in Ryde Program was successfully held in July with 2,232 participants to September. The July school holiday programs held and regular after school skate clinics and an inclusive archery program. The Spring Garden competition has also now been completed.
<b>Maintaining sporting and recreation facilities</b>	<b>25%</b>	<b>Delivery as planned</b>	Services are provided in value-for-money and commercially competitive manner, ensuring the facilities are fully functional and maintained at the required standard for User Groups.
<b>Sporting Facility Renewal and Upgrades</b>	<b>25%</b>	<b>Delivery as planned</b>	
Sportsfield Upgrade & Renewal	30%	Delivery as planned	ELS Hall Park Field 3 renewal works commenced and due for completion in early 2023, providing an upgraded surface for sporting group users.
RALC Asset Renewal	25%	Delivery as planned	
Sportsground Amenities Upgrade & Renewal	15%	Delivery as planned	The delayed ELS Park Amenities upgrade carried over from 2021-22 is scheduled to be completed by December 2022. Gannan Park Amenities will be constructed in the first half of 2023.
Old Landfill Sites Subsidence Program Renewal	25%	Delivery as planned	Works to level the playing field surface in Marsfield Park are scheduled to occur before December 2022. Meadowbank Park remediation of LH Waud to allow for conversion of the area to a synthetic surface will commence in 2023.
Sportsfield Floodlighting Expansion	10%	Delivery as planned	The DA for additional sports field lighting to be added to the LH Waud field is currently under assessment with works expected to occur after April 2023.
Synthetic Playing Surfaces Expansion	20%	Delivery as planned	The delayed Westminster Park surface renewal has been completed. Construction of new amenities building at Christie Park carried over from 2021-22 is now scheduled to be completed in early 2023. LH Waud synthetic conversion construction to commence early 2023.
<b>Ryde Aquatic and Leisure Centre</b>			
<i>Management and operation of the Ryde Aquatic Leisure Centre (RALC) (including pools, water features, an array of indoor sports and facility hire, activities and events, and recreational and sporting programs including a significant Learn to Swim program) and other sporting facilities in the Olympic Park precinct.</i>			
<b>RALC Programs and Services</b>	<b>25%</b>	<b>Delivery as planned</b>	Visitor numbers were 141,804 for July – September. There were 23,362 Program and Facility Hire Users over the same period. Both are currently on track to meet annual attendance expectations. The learn to swim program is currently running at 3,464 places.
Total Operating Income / Total Operating Expenses	129% YTD	Delivery as planned	
<b>RALC Operations and maintenance</b>	<b>25%</b>	<b>Delivery as planned</b>	The centre achieved 100 % Compliance with pool water bacteriological criteria for swimming pools and spas for the period.







# Library Program

Supporting our residents to lead healthy, active and independent lives through provision of high quality, contemporary library services and accessible public spaces providing opportunities to participate and engage with others in lifelong learning, recreation and cultural opportunities.

## Strategic Direction

Council's service delivery for this program is guided by:

- Great Libraries, Great Communities – Ryde Library Strategic Plan 2019-2024
- NSW Library Act 1939
- Halls and Facilities Strategy 2020-2041
- Creativity Strategy 2019-2024

## Assessing Effectiveness

- Library utilisation
- Customer satisfaction

Contributing to creating

## Our Active and Healthy City

The City of Ryde is an active and healthy community, with diverse recreational spaces and opportunities for people of all ages, abilities and backgrounds. People can easily gather in public spaces or at community events that bring residents together, helping everyone to feel part of the Ryde community.

This program is a major contributor to this outcome by providing everyone within the community with fair and equitable access and opportunities to participate in active learning and recreational activities and events. This is done in ways that match the community's changing learning and recreation needs.

A visitor to  
Ryde Library



<b>Library Operations</b>			
<i>Day to day operations of five library locations, ensuring that our community have access to the full range of library services in comfortable and attractive library facilities.</i>			
<b>Library Services</b>	<b>25%</b>	<b>Delivery as planned</b>	Library Services are fully operational. Visits and memberships are gradually rebuilding following COVID with 223,677 visits between July and September, and 41,860 active memberships. Memberships have been adversely impacted by restrictions and closures over the past two years.
<b>Collection maintenance</b>	<b>25%</b>	<b>Delivery as planned</b>	Library loans are strong (238,441 YTD) but are still recovering to pre-COVID levels.
<b>Operating and maintaining library buildings</b>	<b>25%</b>	<b>Delivery as planned</b>	Library maintenance undertaken to ensure our spaces are clean and welcoming.
Community Buildings Renewals - Libraries Improvements	90%	Delivery as planned	Installation of auto return chute at Gladesville Library to be completed by end of year following delivery delays.
<b>Library Programs and Marketing</b>			
<i>Delivering targeted services, programs and events to the community in a number of key areas. These include children's and youth services, literacy programs, home library services, community information, services to the multicultural community, local studies and family history. Also includes marketing of Library services and programs and engagement with the community.</i>			
<b>Programs and events</b>	<b>25%</b>	<b>Delivery as planned</b>	The Library Service is rebuilding its selection and promotion of Library Programs post-COVID following strong attendances to library programs in the first half of 2022. There were 7,544 attendances at 275 weekly events conducted over July – September (still rebuilding after the previous two years), and 4,101 attendances at children's story time and baby rhyme time.
<b>STEM programs and services</b>	<b>25%</b>	<b>Delivery as planned</b>	STEM programming has resumed with the return of in person School Holiday activities.
<b>Community Information</b>	<b>25%</b>	<b>Delivery as planned</b>	The community information online directory is updated regularly to assist the community in finding accurate information on local organisations and Government bodies (253 records YTD)
<b>Library Resources</b>			
<i>Supporting Council's library services by ensuring the supply of new library materials, library technologies and staff support and training. Areas of focus include Technology, Collections and Support Services that combine to ensure that library services are relevant for the community.</i>			
<b>Collection Development</b>	<b>30%</b>	<b>Delivery as planned</b>	New library books and eCollection items have been added to the library collections to ensure they remain current and well maintained. The physical collection currently stands at 179,912 items and the online collection at 47,478 items. There have been 52,038 visits to the library website YTD and 52,504 electronic items borrowed.
Discovery Portals Local Studies Collection	20%	Delivery as planned	Development of a new digital portal to provide online access for the community to the City of Ryde's Local Studies collections.
<b>Library IT services</b>	<b>25%</b>	<b>Delivery as planned</b>	The Library Service supports digital access for the Community through the provision of free public computers and internet facilities. There have been 6,310 hours of public PC use and 30,852 Wi-Fi logins at Libraries YTD. These are both significantly reduced post-Covid, signalling that patterns of community use may be changing.
Digital enhancement for Libraries	20%	Delivery as planned	Improvement of the Libraries digital services devices and systems to improve the customer experience.
Libraries Public PC Renewal	20%	Delivery as planned	Replacement of public access computers across the Library Service with new devices to improve quality of service provision has commenced.



# Economic Centres and Neighbourhoods Program

Strategic development of town and neighbourhood centres, neighbourhood activation, and place making to ensure that they continue to be vibrant and productive places within our City.

Providing economic development activities for the City and direct support small and medium-sized businesses (SMEs) and the local economy

## Strategic Direction

Council's service delivery for this program is guided by:

- City of Ryde Economic Development Strategy (2020)
- Town and Neighbourhood Centres Studies and Condition Assessments ( Internal Council studies)

## Assessing Effectiveness

Perceptions and Sentiment from the local business community.

Contributing to creating

## Our Smart and Innovative City

The City of Ryde provides an environment that encourages new investment, thriving local businesses, local jobs and opportunity. Our local community and businesses flourish in a resilient economy that fosters innovation, progression and economic growth.

This program is a major contributor to this outcome by ensuring the City provides a well-designed and planned environment to encourage innovation, new investment, business opportunities, economic growth and local jobs and working to revitalise town centres and commercial areas so they become sustainable, mixed centres providing expanded opportunities for business and an increased diversity of shops, cafes and restaurants serving their local community.



<b>Business Capacity Building</b>			
<i>Delivering a program of support services, events, and other activities that assist local businesses of all sizes to develop their skills, tools and other resources needed for business success, and promoting the City of Ryde and Macquarie Park as a place to do business to attract employment opportunities and services to the city.</i>			
<b>Business Capacity Building</b>	<b>35%</b>	<b>Delivery as planned</b>	<p>Activities to implement the Economic Development Strategy include:</p> <ul style="list-style-type: none"> <li>- A Home-Based Business Forum.</li> <li>- Negotiating a partnership agreement with MQU to deliver a Jobs and Skills Expo.</li> <li>- Attending five Chamber of Commerce After Hours Events to promote Council's Economic Development Strategy.</li> </ul> <p>Building Capacity initiatives to date include:</p> <ul style="list-style-type: none"> <li>- over 250 local businesses connected to free business support eg. Services NSW and Business Connect.</li> <li>- over 200 home based businesses participated in the Home-Based Business Forum.</li> <li>- over 100 women in business regularly participating in capacity sessions eg masterclass on Microsoft software.</li> </ul>
<b>Precinct Renewal and Activation</b>			
<i>Planning and overseeing the delivery of a rolling program of Town and Neighbourhood Centre upgrades, including liaison with local communities to ensure they are designed in a manner that meet expectations and needs and working with local businesses and the community to deliver public realm improvements, promoting the City's neighbourhoods and town centres, activities and improvements to encourage renewal of ageing buildings and improve the liveability of the area, and help to ensure the centres attract businesses to provide services and employment to the surrounding community.</i>			
<b>Centres Activation</b>	<b>30%</b>	<b>Delivery as planned</b>	<p>Council will activate two Centres utilising State Government grants:</p> <ul style="list-style-type: none"> <li>- Shared Spaces Grant Gladesville - planning for a road closure towards the end of 2022 to provide increased public space for events and interactions.</li> <li>- Graffiti management - four mural sites chosen to be delivered over the period October 2022 - March 2023.</li> </ul> <p>Four Mac Social lunchtime events in Macquarie Park were held in September..</p>
TMA for Macquarie Park	25%	Delivery as planned	CMPID and supporting stakeholders have prepared a 'Narrative' to guide promotion of Macquarie Park helping to present a more consistent and persuasive narrative when promoting the Precinct.
<b>Macquarie Park Activation</b>	<b>25%</b>	<b>Delivery as planned</b>	<p>Four lunchtime events (Mac Social) were delivered to help encourage workers back to the office and to engage with each other. Council has also refined a database to direct information to businesses in Macquarie Park.</p> <p>Planning for remaining 2022 corporate events in Macquarie Park has also been completed including a Jobs and Skills Expo and a Corporate Roundtable</p>
Multi Function Poles in Macquarie Park	10%	Action Required	Design work was carried over from 2021-22 - inflationary pressures have increased the cost of this project. Project has been paused pending investigation of a revised scope.
Planting Embellishment Program - Macquarie Park	25%	Delivery as planned	2022-23 program identified and in preparation. Proposed works scheduled to be completed by December 2022.
<b>Town Centre cleaning and maintenance</b>	<b>25%</b>	<b>Delivery as planned</b>	Services are provided in value-for-money and commercially competitive manner, ensuring the facilities are fully functional and maintained at the required standard for User Groups.
<b>Town Centre revitalisation</b>	<b>25%</b>	<b>Delivery as planned</b>	
Eastwood Central Expansion	25%	Delivery as planned	



# Resilience and Sustainability Program

Monitoring and management of the City of Ryde's natural and urban environment to protect and enhance natural areas including our bushlands, waterways and eco systems, and improve the overall environmental performance of our built environment. Building resilience to climate change as we adapt and grow, and managing our risk through climate.

## Strategic Direction

Council's service delivery for this program is guided by:

- Ryde Resilience Plan 2030
- Ryde Biodiversity Plan (2016)
- (Hunters Hill, Lane Cove, Parramatta, Ryde) Bushfire Risk Management Plan (2021)
- Parramatta River Masterplan; 'Duba, Budu, Barra' (2018)
- Climate Risk and Resilience Assessment Report (2020)
- Sustainable Transport Strategy (2022)
- City of Ryde Net Zero Emissions Pathway (2022)

## Assessing Effectiveness

- Progress towards achieving adopted targets of the City of Ryde Net Zero Emissions Pathway (2022)
- Resilience ready residents and business
- Improvements and enhancements to protect natural areas

Contributing to creating

## Our Natural and Sustainable City

The City of Ryde will be a resilient community that is prepared to thrive in a changing future. Our places and spaces and our dependent and vulnerable ecosystems will be managed and protected so they continue to provide social, cultural, economic, environmental and health benefits for the whole community.

This program makes a major contribution to protecting and improving the condition of the City's natural areas and parklands including reducing our collective ecological footprint in ways that contribute to the liveability of the community and strengthening the health of our natural corridors. This program also helps to build the City's resilience to climate related risk from extreme weather patterns, bushfires and flooding and working to reduce the impact of acute shocks and chronic stresses on our built environment and natural areas.



Street tree plantings

<b>Resilience planning</b>		<i>Leading efforts to build organisational and community capacity to reduce city-wide impacts of climate change and shock and stress events in partnership with the business and community sectors. A major priority for Council is to be a responsible corporate leader in ecologically sustainable development, in managing climate change risk, adaptation and resilience measures.</i>	
<b>Resilience planning and development</b>	<b>25%</b>	<b>Delivery as planned</b>	Council's Net Zero Emissions plan for the city was adopted in August 2022.
Ryde Biodiversity Plan - Implementation	10%	Delivery as planned	Council had applied for a Places to Roam grant for the Field of Mars Reserve Nature Trail, to improve accessibility and upgrade walking trails and increase community biodiversity awareness and protection- announced in November 2022. On-ground works for Kittys Creek storm water inputs are scheduled to commence in November 2022. Investigating wildlife and safety signage options for wildlife awareness and protection of fauna. 'No Bike' signage for Terrys Creek walking trail will be installed in October 2022.
<b>Resilience Programs and Services</b>		<i>Delivery of corporate and community environmental education programs, resilience-based initiatives, providing community sustainability audit programs, and delivering climate change mitigation and adaptation projects building community resilience to impacts of climate change, reducing city emissions and resource consumption</i>	
<b>Sustainability education</b>	<b>10%</b>	<b>Delivery as planned</b>	Staff vacancies are currently causing delays with the sustainability education program, which is gearing up to return to face to face delivery post Covid restrictions. There have been 455 attendances at sustainability events and workshops YTD. Four SWAP Workshops were held in July 2022 (40 participants) covered the importance of waste reduction and sustainability, and how to upcycle waste materials to create artworks. SWAP Opening Night 1 September 2022 - 200+ attendees and the SWAP Exhibition 2-30 September 2022 - 205 attendees viewed 74 artworks. Four schools engaged in workshops to date in the REEN schools education program. HWSA residential program engaged 6 households.
<b>Tree Management</b>	<b>25%</b>	<b>Delivery as planned</b>	There have been 371 requests received from the public for trees on public land. 95 Tree Management Applications made.
Street Tree Planting Program	15%	Delivery as planned	Design and planning currently underway, plantings scheduled to occur in autumn 2023.
Park & Open Space Tree Planting Program	10%	Action Required	Collection of Tree Asset Data for Tree Management Data Base. Only one response to a RFQ has been received and is significantly over available budget. Project Scope will be reviewed and procurement options confirmed.
Greening our City - Street Tree Planting Program	55%	Delivery as planned	Plantings of 1300 trees within West Ward is currently underway.
<b>Natural Area Management</b>		<i>Protecting and restoring the City's natural areas and biodiversity, conducting asset management activities reducing fire risk, weed and pest management, and environmental monitoring and reporting and partnering with businesses and our community who volunteer to help care for and restore the City's natural bushland areas, catchments and sensitive ecosystems.</i>	
<b>Bush Regeneration</b>	<b>25%</b>	<b>Delivery as planned</b>	There has been work at 49 sites YTD with Increased activity in parks under new contract arrangements.
<b>Volunteer Program - Bushcare program</b>	<b>25%</b>	<b>Delivery as planned</b>	Program has resumed with increased community interest after the Covid19 program pause. 770 hours of community volunteer support YTD.
<b>Natural Areas – monitoring program</b>	<b>50%</b>	<b>Delivery as planned</b>	15 sites Inspected for monitoring species, site impacts and fauna to date.
Biosecurity and Natural Areas Monitoring Officer	15%	Delivery as planned	Inspection program is progressing well. Completed so far: 2% of Aquatic High Risk Pathways (Lane Cove and Parramatta Rivers), 18% of all high risk road/rail (railway line), 23% of regulatory high risk sites, 34% of non-regulatory high risk sites , 10% of Private Property Inspections , 10% of mentoring of private properties. Capacity building: 16 educational materials distributed and three media articles (guess the weed).
<b>Catchment Monitoring</b>	<b>15%</b>	<b>Delivery as planned</b>	Get the Site right erosion and sediment control program undertaken. World clean up day event - 150 volunteers removed 150 bags of waste along Parramatta River foreshore. The new annual waterways monitoring program has commenced with monitoring occurring in October-December 2022 and April-June 2023.



# Catchments and Waterways Program

Managing and maintaining the City's water catchments, foreshore infrastructure and stormwater drainage networks to improve the health of the city's waterways and prevent erosion, improve existing flooding problems at sites throughout the City, cater for significant flooding events and reduce the risk of inundation of private properties located in the upstream catchments.

## Strategic Direction

Council's service delivery for this program is guided by:

Floodplain Risk Management Studies and Plans:

- Eastwood and Terry's Creek Catchments (2008)
- Macquarie Park Catchments (2010)
- Parramatta River Ryde Sub Catchments (2015)
- Buffalo and Kitty's Creek Catchments (2014)
- Parramatta River Masterplan; 'Duba, Budu, Barra' (2018)

Parramatta River Estuary Coastal Zone Management Plan (2012)

Greater Sydney Harbour Coastal Management Program

Ryde Resilience Plan 2030

## Assessing Effectiveness

Asset condition

Flooding instances within the LGA

Contributing to creating

## Our Natural and Sustainable City

The City of Ryde will be a resilient community that is prepared to thrive in a changing future. Our places and spaces and our dependent and vulnerable ecosystems will be managed and protected so they continue to provide social, cultural, economic, environmental and health benefits for the whole community.

This program is a major contributor to this outcome by helping to protect and improve the condition and health of the City's catchments, foreshore areas and waterways and building the City's resilience to climate related risk arising from extreme weather patterns and flooding.



146 Bowden St  
trunk drainage

<b>Catchments and Stormwater Management</b>		<i>Manage and maintain the City's water catchments, stormwater drainage networks, infrastructure and natural waterways to support cleaner, healthier waterways and manage stormwater, flooding and runoff and reduce risks to property owners, the environment and the community.</i>	
<b>Catchment and Coastal Management Planning</b>	<b>25%</b>	<b>Delivery as planned</b>	Delivery of the Coastal Management Plan (2023) is progressing
<b>Maintaining Stormwater Assets</b>	<b>25%</b>	<b>Delivery as planned</b>	
<b>Stormwater Improvement and Renewal</b>	<b>25%</b>	<b>Delivery as planned</b>	
Harmonising Flood Studies	50%	Delivery as planned	Flood Study is currently being reviewed by Council. Updated Flood Maps are currently being finalised.
Flood Mitigation/Constitution Road Upgrade	10%	Delivery as planned	Preliminary investigations have been completed for the provision of opening a path along Constitution Road to facilitate pedestrian access between Bowden Street and Meadowbank Station.
146 Bowden St Trunk Drainage	65%	Delivery as planned	Works on track to be completed by March 2023. Stormwater pipes currently being installed.
100 - 104 Rowe St stormwater drainage upgrade	20%	Delivery as planned	Preliminary investigations have been undertaken to determine the design approach.
Natural Disaster Relief and Recovery Works	0%	Action required	Currently negotiating with Commonwealth Government agency re utilisation of funding.
Stormwater Asset Replacement Renewal	10%	Delivery as planned	3 out of 7 projects have commenced - Future Design and Planning, Pit Replacement and 4 Primrose Ave, Ryde. Remaining projects are scheduled to commence before December 2022.
Stormwater Improvement Works Renewal	20%	Delivery as planned	3 out of 4 projects have commenced. The remaining project (Abuklea Rd) will commence construction in early 2023.
<b>Foreshores and Seawalls</b>		<i>Development, remediation, improvement and maintenance of the LGA's foreshore infrastructure and assets (including wharves, jetties, boat ramps and seawalls) to ensure that they remain safe, are sustainable in the long term and provide a satisfactory level of service for the community</i>	
<b>Maintaining Foreshore Assets</b>	<b>30%</b>	<b>Delivery as planned</b>	
<b>Foreshore Infrastructure Renewal</b>	<b>30%</b>	<b>Delivery as planned</b>	
Seawalls/Retaining Walls Refurbishment Renewal	30%	Delivery as planned	Kissing Point Park - Foreshore protection works were carried over from 2021-22, with construction now commencing in February 2023. The Putney Park Seawall Rehabilitation Work is scheduled to commence in February 2023.



# Waste and Recycling Program

Enhancing our strategic land use planning and development framework to manage growth and development in a way that recognises and takes into account the aspirations of the residents of the city and achieves a balance of development, land use, amenity and sustainable growth. The primary focus of this program is undertaking Council's legislative statutory responsibility within the state's land use planning framework.

## Strategic Direction

Council's service delivery for this program is guided by:

- Draft Waste Management Strategy (2019)
- EPA 20 year Waste and Sustainable Materials (WASM).

## Assessing Effectiveness

- Domestic waste diverted from landfill
- Recycling rates in target groups
- % net profit Porters Creek EcoMRF

Contributing to creating

## Our Natural and Sustainable City

The City of Ryde will be a resilient community that is prepared to thrive in a changing future. Our places and spaces and our dependent and vulnerable ecosystems will be managed and protected so they continue to provide social, cultural, economic, environmental and health benefits for the whole community.

This program is a major contributor to reducing the City's environmental footprint and impact on our natural systems by managing the efficient delivery of the City's essential waste services and leading change to better manage our waste streams and ensure resource recovery is a high priority for a sustainable 'Smarter, Cleaner and Greener' future.



Anderson Park mural

<b>Waste Services</b>		<i>Delivery of comprehensive domestic essential waste services for the city including expansion of services to provide more convenient waste disposal options for the community and educational programs to increase waste diversion and ensure resource recovery is a high priority across our community. Delivering targeted programs for priority areas including manage the waste generated from high-rise developments and managing and reduce the incidence of littering and illegal dumping. Delivery of waste collection, disposal and resource recovery services for businesses on a commercial basis.</i>	
<b>Household Waste Collection.</b>	<b>25%</b>	<b>Delivery as planned</b>	There have been 55,897 weekly collections YTD
<b>Community Waste Collection Programs</b>	<b>25%</b>	<b>Delivery as planned</b>	The second Household Chemical Cleanout will be held in December 2022 and a Community Recycling Drop-Off day will be held in 2023.
<b>Commercial Waste Collections service</b>	<b>25%</b>	<b>Delivery as planned</b>	
<b>Community Waste Education</b>	<b>10%</b>	<b>Delivery as planned</b>	Five workshops have been delivered to members of the community to date. Resources have also been distributed to residents to minimise contamination in recycling and green waste bins.
Managing Waste Reduction in Multi Unit Dwellings	25%	Delivery as planned	Information on better waste management practices has been distributed to apartments in Ryde when requested by residents or managing agents.
Waste Wise Ryde - Towards Zero Waste	0%	Deferred	Due to the introduction of an additional Household Chemical Cleanout Event, this project is deferred until 2023-24.
Don't let your recycling go to waste	100%	Completed	
Waste Reduction Awareness Campaign	85%	Delivery as planned	The anti littering Mural has been launched in Anderson Park, Ryde. Planning is underway for a further anti littering art competition in local schools.
Cigarette Butt Litter Project	0%	Delivery as planned	
NSROC AWT Transition - Food Organics Medium Density Unit	80%	Delivery as planned	Multi-year project. Delivery of the trial has been completed. EPA reporting scheduled to be completed by December 2022.
Schools Waste Education Program	15%	Delivery as planned	Sourcing a provider to deliver waste education to local schools is underway. Keep Australia Beautiful was successful and will work with Council staff to conduct behavioural change workshops throughout the year.
Sustainability Festival	0%	Delivery as planned	It is currently planned to hold the event in mid-2023.
Re-useable Health Products	15%	Delivery as planned	Sourcing a provider to deliver workshops.
Ryde Litter Prevention Strategy 2022 – 2030	15%	Delivery as planned	Currently sourcing a provider to develop the strategy.
Meadowbank and Putney Catchment Litter Reduction Project	20%	Delivery as planned	Two solar compaction bins have been installed in Meadowbank in areas with high levels of pedestrian traffic. A waste storage cage has now also been installed and utilised to ensure sufficient bins are available for park users.
<b>Materials Recycling and Recovery</b>		<i>Regional construction materials recycling and Community Recycling Centre. The Porters ECoMRF (Environmental Construction Materials Recycling Facility) offers recycling of construction materials (including aggregate and soils) on a commercial basis to regional councils and private sector customers to promote re-use of materials and reduce material to landfill and disposal costs to Council. The facility is being expanded to accommodate a Community Recycling Centre on site, and other revenue generating opportunities are being investigated.</i>	
<b>Porters ECoMRF</b>	<b>25%</b>	<b>Delivery as planned</b>	
Community Problem Waste Recycling Centre	25%	Delivery as planned	Processing of payment to fund the NSROC CRC
Porters Creek Precinct	15%	Delivery as planned	Remediation and upkeep activities of the former landfill site are ongoing.
Porters Park CRC Development	5%	Action Required	The CRC component of a planning proposal to allow a CRC at Porters Park was rejected by DPE prior to exhibition. Alternative locations are currently being investigated.
<b>Construction Materials Recycling</b>	<b>25%</b>	<b>Delivery as planned</b>	13,571 tonnes construction materials recycled YTD

# Traffic and Transport Program

Enhancing our strategic land use planning and development framework to manage growth and development in a way that recognises and takes into account the aspirations of the residents of the city and achieves a balance of development, land use, amenity and sustainable growth. The primary focus of this program is undertaking Council’s legislative statutory responsibility within the state’s land use planning framework.

## Strategic Direction

Council’s service delivery for this program is guided by:

- City of Ryde Integrated Transport Strategy 2041
- Bicycle Strategy and Action Plan 2022-2030
- Sustainable Transport Strategy 2022-2032

## Assessing Effectiveness

Community Perceptions and Sentiment

Road Safety Outcomes

Contributing to creating

## Our Connected and Accessible City

Building a networked transport system that makes it easier and more convenient to move across our City and access our suburbs, centres, open spaces and places with reduced dependence on car based travel.

This program is a major contributor to improving connectivity across our City and improving accessibility to our residential areas, centres, open spaces, schools and Macquarie University by prioritising major transport infrastructure and services that will reduce public transport travel times, focus on walking and cycling being the most convenient option for short trips to activity centres and key destinations, and sustainably accommodate future travel demand.

## Transport Network Planning

*Providing long term transport planning to improve mobility and connectivity across our City and improve accessibility to our suburbs, centres, open spaces and places. This includes providing specialist advice on major development proposals, road safety policy and directions, advocating with the NSW Government on behalf of the community for improved transport solutions for the City of Ryde, and working with State Government transport agencies to deliver major transport infrastructure.*

Transport Planning	25%	Delivery as planned	Following the recent public release of City of Ryde Integrated Transport Strategy 2041 (ITS), 17 policy/strategy and infrastructure projects of a total of 58 projects have been identified for early progression. Early advocacy efforts with the State Government received a boost when the ITS won the prestigious AITPM national 2022 Excellence Award. The ITS has now been presented at various industry webinars, with media interest resulting in published articles. Concept plans and advice have been provided to Transport for NSW on High Pedestrian Activity Areas in Eastwood, Meadowbank and West Ryde, with final decision to be made by Transport for NSW.
ITS Implementation	35%	Delivery as planned	<p>Council has contributed to State Government transport projects, aimed at improving public transport operations and parking management:</p> <ul style="list-style-type: none"> <li>- Design investigations and advice provided on Macquarie Park Precinct and Bus Interchange Project,</li> <li>- Infrastructure for the NSW Park’n’ Pay system has been installed in Macquarie Park, making meter payments simpler, along with access to real-time availability of on-street parking information.</li> <li>- Raising community concerns regarding the traffic implications associated with Parramatta Light Rail - Stage 2.</li> <li>- 13 sites within the City raised by the community have been selected for road and transport infrastructure improvements to address concerns as part of Transport for NSW’s 2023-24 Blackspot Funding Program.</li> </ul> <p>Council, in partnership with ‘Love to Ride’, has launched ‘Biketober’. This is a program aimed at promoting cycling within the community. Data collected as part of the program will help with informing the design of future cycle routes.</p>
Integrated transport strategy review model	35%	Delivery as planned	<p>Council is currently prioritising proposed ITS projects prior to advocating to the State Government for funding (for example, including the Parramatta – Epping Metro proposal, Randwick – Macquarie Park Metro proposal and the provision of priority bus lanes along the A3 Corridor (Lane Cove Road)).</p>



<b>Advocacy and advice on transport planning priorities</b>	<b>20%</b>	<b>Delivery as planned</b>	Council has been involved in the Macquarie Park Transport Study Working Group advocating for key transport initiatives that contribute to desired 'movement and place' outcomes in Macquarie Park, to be considered by Transport for NSW as part of the precinct level study.
<b>Transport Network management</b> <i>Managing the City's transport, traffic and car parking network and implementing sustainable transport options including: Transport and development matters including providing access permits for the road network; operation, maintaining and upgrading existing parking and traffic facilities, including signage and line marking changes, installation of pedestrian crossing facilities etc.; and optimising the use of on- and off-street parking to provide access to our town centres and places of interest.</i>			
<b>Transport operations</b>	<b>25%</b>	<b>Delivery as planned</b>	A total of 75 development proposals were assessed regarding traffic and parking implications. Appropriate mitigation measures were imposed on developments (where required) to ensure that these future land uses can be sustainably supported without comprising the safety and efficiency of travel within the local road network/transport system. Major developments that have been assessed include providing transport/road infrastructure improvements for John Holland's Macquarie Square and Sasco's Meadowbank Development. A total of 279 road activity permits were reviewed and processed for construction works throughout City of Ryde Local Government Area. This involves assessment of traffic guidance schemes to assist in ensuring that appropriate temporary traffic management measures are implemented by builders on the public road network to minimise the safety risk to the public during construction.
<b>Maintaining transport infrastructure</b>	<b>25%</b>	<b>Delivery as planned</b>	Ensure any defects and/or dilapidating conditions identified in local traffic facilities and car parks under the care and control of City of Ryde Council, which affect public safety are addressed in a timely manner, where possible.
<b>Infrastructure Services</b>	<b>25%</b>	<b>Delivery as planned</b>	All defects and issues identified on cycleways and traffic facilities within City of Ryde Local Government Area were resolved in a timely manner. Notable works completed include resheeting, heavy patching and restoring missing/faded signage & linemarking on 15 local roads to improve traffic safety on these roads.
<b>Transport programs and services</b> <i>Delivery of community based education and behaviour change programs targeting road safety and community skills, increased uptake of non-car based modes of travel, and contributing to city wide reductions of community emissions and congestion issues. Operating a free community bus service to support members of the community with limited mobility or access to transport, connecting them to key centres within the City.</i>			
<b>TfNSW Local Government Road Safety Program</b>	<b>0%</b>	<b>Action Required</b>	Council has only recently received funding approval from Transport for NSW to deliver the proposed 2022-23 Road Safety Program projects, which will now commence from October 2022.
<b>Community Programs</b>	<b>30%</b>	<b>Delivery as planned</b>	To date, council has undertaken the senior pedestrian safety program, the shared user path safety and safe cycling programs, and distribution of child car seat check vouchers to residents. Council has also worked with Gladesville Public School, Ryde East Public School, Holy Spirit Primary School and Ryde Public School on measures to improve safety associated with student pick-up/drop-off activity and pedestrian/vehicular access arrangements at these school sites.
<b>Shop Ryder Community Bus Service</b>	<b>25%</b>	<b>Delivery as planned</b>	7,401 passenger trips YTD. Numbers increasing post covid19
<b>Sustainable Transport uptake</b>	<b>10%</b>	<b>Delivery as planned</b>	33 Applications for car share spaces for 2022-23 round received. 16 applications have been approved so far. Community consultation in process. A travel plan has been completed for one new Macquarie Park development. Council is holding ongoing discussions with EV providers for increasing EV charging infrastructure in the city with two new installations so far.

## Local Transport Infrastructure

*Development, improvement and maintenance of the city's road and related infrastructure assets including roads, bridges and retaining walls, car parks, and parking hardware. This includes: technical delivery of road based infrastructure civil infrastructure and maintenance works, regulatory and compliance services including road reserve assets and landscaping, and the development approval process and handover of developer constructed assets.*

<b>New and Upgraded Traffic Facilities</b>	<b>25%</b>	<b>Delivery as planned</b>	
Bus Stop DDA compliance	10%	Delivery as planned	Council is working to finalise a layout template and design requirements applicable to most Council bus stops by November 2022, with construction works to follow.
Bus Stop Seats - new	30%	Delivery as planned	Procurement is pending to purchase approximately 20 seats.
Traffic Calming Devices	20%	Delivery as planned	11 of the 12 approved traffic and parking improvements have been implemented. The Ryedale Road Town Centre Upgrade project has also been completed, which has provided the local community with a new raised pedestrian crossing, new power poles, refurbished footpaths and street furniture along Ryedale Road adjacent to West Ryde railway station.
Road Safety Upgrades and Improvement	25%	Delivery as planned	Council has commissioned for independent road safety audits to be completed at a number of locations within the local road network to assist with the design and funding of future road/traffic facility safety upgrades.
Pedestrian Crossing Lighting Upgrade	30%	Delivery as planned	Lighting designs for all 71 sites completed. Ausgrid is considering delivery options and is currently scheduled to provide Council with a delivery plan by the end of November 2022.
Integrated Parking Macq Park and Eastwood Town Centre	25%	Delivery as planned	Introduced NSW Park'nPay App to make meter payments simpler and also have introduced real-time parking availability in Macquarie Park to make finding an on-street car park easier.
Smart Parking	25%	Delivery as planned	Initial review of additional opportunities to expand Smart Parking opportunities across the City has been completed. Extending real-time parking availability to additional town and village centres will commence in 2023.
Constitution Rd/Bowden St Meadowbank-Traffic Control Signals	20%	Delivery as planned	The signalisation of the intersection of Constitution Road and Bowden Street is currently being investigated along with other infrastructure works proposed along Constitution Road between Ann Thorn Park and Bank Street Bridge, Meadowbank (e.g. modifications to Angus Street Bridge, slope stabilisation along the northern side of Constitution Road, etc.).
Traffic Facilities Renewal	25%	Delivery as planned	The detailed design for four projects have been completed. A pedestrian refuge on Balaclava Road, pedestrian crossing on Ryde Road and traffic calming devices at the roundabout intersection of Morrison Road and Princes Street are scheduled to be completed by December 2022.
Car Park Renewal	50%	Delivery as planned	Glenn St Carpark - Remediation of 17 columns requiring urgent rectification have been completed. Investigation and monitoring of other identified structural issues is continuing.
Traffic Facilities Expansion	20%	Delivery as planned	Investigations and designs for eight projects funded under the Federal Government's Local Roads and Community Infrastructure program (LRCIP) have been completed. New footpaths on Frederick Steet, a new footpath on Shumack Street, Lavarack Street cul-de-sac and the pedestrian refuge on Pittwater Road are scheduled to be completed by December 2022.

# Roads Program

Maintenance and renewal of the City’s local and regional road network (roads, bridges and retaining walls, car parks, and parking hardware) to ensure that they meet community expectations and remain safe and in serviceable condition over the long term.

## Strategic Direction

Council’s service delivery for this program is guided by:

- Strategic Asset Management Plan (2020)
- Development Control Plan (2014)

## Assessing Effectiveness

Asset condition

Contributing to creating

## Our Connected and Accessible City

Building a networked transport system that makes it easier and more convenient to move across our City and access our suburbs, centres, open spaces and places with reduced dependence on car based travel.

This program makes a major contribution to improving safety and customer experience on our roads, and accessibility to our residential areas and centres by managing and maintaining the City’s substantial portfolio of local and regional road based assets so that they remain safe and continue to meet the community’s expectations into the foreseeable future.

### Local Transport Infrastructure

*Development, improvement and maintenance of the city’s road and related infrastructure assets including roads, bridges and retaining walls, car parks, and parking hardware. This includes: technical delivery of road based infrastructure civil infrastructure and maintenance works, regulatory and compliance services including road reserve assets and landscaping, and the development approval process and handover of developer constructed assets.*

Road Repairs and Maintenance	25%	Delivery as planned	
Heavy Patching	25%	Delivery as planned	Six locations completed (Bridge Rd, Waterloo Rd, Ryedale Rd, Melba Dr, Jopling St and Forsyth St). Additional funding to be transferred by deferring projects from the Road Resurfacing program as a result of prolonged wet weather contributing to deteriorating roads
Road Resurfacing Renewal	40%	Action Required	11 of 32 sites have been resurfaced, with line marking pending for all sites as result of wet weather. Works for six sites have been deferred to future years to allow funding for Glen St Car Park Defect Remediation Works and an expanded Heavy Patching program as a result of deteriorating local roads from prolonged wet weather
Road Kerb Renewal	8%	Delivery as planned	One of 12 scheduled sites is completed with a further three expected to be completed by December 2022.
Kerb and Gutter Renewal	80%	Delivery as planned	9 out of 11 sites completed. Works completed at Church Street, Yarwood, Hall St, Eden Street, Eltham Street, Rodney Street, Hunts Ave, Lavarack and Waring Street. The remaining two locations (Lakeside Rd and Quarry Rd) are scheduled for completion by December 2022
Road operations and maintenance	25%	Delivery as planned	
Bridge Maintenance and Upgrades	80%	Delivery as planned	
Bridge Upgrade / Renewal	80%	Delivery as planned	Remediation works for the Waterloo Road culvert currently underway. Expected to be completed by December 2022.



# Paths and Cycleways Program

Developing, managing and maintaining the City's network of footpaths, paths and cycleways to increase the walkability of our suburbs, improve conditions for cyclists, and connect residents with activity centres and public transport connections.

## Strategic Direction

Council's service delivery for this program is guided by:

- Strategic Asset Management Plan (2020)
- Development Control Plan (2014)

## Assessing Effectiveness

Asset condition

### Contributing to creating Our Connected and Accessible City

Building a networked transport system that makes it easier and more convenient to move across our City and access our suburbs, centres, open spaces and places with reduced dependence on car based travel.

This program is a major contributor to improving connectivity across our City and improving accessibility to our residential areas, centres, open spaces, schools and Macquarie University and sustainably accommodate future travel demand by prioritising infrastructure and services that will encourage walking and cycling, fewer car based trips, and making walking and cycling the most convenient option for short trips to activity centres and key destinations

## Active Transport Infrastructure

*Developing, managing and maintaining the city's network of footpaths and cycleways supporting safe and convenient mobility and connections throughout the City of Ryde and ensure that they remain safe and are sustainable in the long term and provide a satisfactory level of service for the community.*

Construction and maintenance - paths and cycleways	25%	Delivery as planned	
Responding to notified footpath/nature strip maintenance requests from the community every year		Delivery as planned	Routine maintenance includes periodic inspection asset condition and required corrective actions.
Footpaths & Nature Strips	80%	Delivery as planned	
Expansion of shared user paths and enhancement of pedestrian facilities around the proposed Meadowbank Education Precinct	10%	Delivery as planned	Preliminary investigations have been completed for the provision of a shared path along the western side of Hermitage Road to facilitate a pedestrian/cycle link between West Ryde Town Centre and the Meadowbank Education and Employment Precinct. Council has applied for funding assistance to deliver this shared path under Department of Planning and Environment's Accelerated Infrastructure Funding Program (Round 3).
Pittwater Road Shared User Path - Stages 2 and 3	50%	Delivery as planned	The shared path between Victoria Road and Epping Road was completed in May 2022, providing an uninterrupted 5 km connection between Gladesville and North Ryde. Minor follow on defect rectification works on the path are scheduled for completion by December.
Footpath Construction Renewal	75%	Delivery as planned	8 out of 11 projects have been completed. Remaining three projects scheduled to be completed by January 2023.
Footpath Construction Expansion	95%	Delivery as planned	3 out of 4 projects have been completed (Wayella Street, Arras Parade and Fawcett Street). 1 project is deferred (Terry Road) with funds diverted to support other priority projects.
Cycleways Expansion	35%	Delivery as planned	
Cycleways Construction Expansion	35%	Delivery as planned	The concept design for the regional cycle route connecting Chatswood and Burwood has been completed.

# Community Inclusion and Wellbeing Program

Working with organisations and the broader community to increase social and community wellbeing and empowering people to fully participate in community life.

## Strategic Direction

Council's service delivery for this program is guided by:

- Social and Cultural Infrastructure Framework 2020-2041
- Halls and Facilities Strategy 2020-2041
- Social Plan 2019-2024
- Creativity Strategy 2019-2024
- Disability Inclusion Action Plan 2022-2026
- Reconciliation Action Plan

## Assessing Effectiveness

- Participation in events
- Utilisation of council facilities

Contributing to creating

## Our Diverse and Inclusive City

The City of Ryde is a community where we are connected to one another, proud of our diversity and willing to help each other out so everyone has the opportunity to reach their potential. Creativity and inclusiveness are part of everyday life and is central to how we share our stories, connect with each other and celebrate our community. Our rich social, cultural, historical and creative tapestry provides an enduring legacy for future generations.

This program is a major contributor to helping to build the City's social and cultural infrastructure and an active and capable community and creative sector, and Creating a network of accessible and inclusive public spaces and places for people to come together, participate, connect, be creative, learn together and from each other.

## Community Development

*Partnering with organisations and individuals to generate solutions that support stronger and more connected communities to enhance community wellbeing. This is achieved using a range of projects, events and collaborative partnerships. Supporting the arts and cultural development through events, projects, capacity building programs and sector development. Providing a community grants program to support local not-for-profit organisations and community groups to implement projects that contribute to community wellbeing and help build a vibrant community.*

Arts and Cultural Development	25%	Delivery as planned	Planning for the annual arts and cultural development program now completed with activities and events to commence in October 2022. Key initiatives held during the period July-September include Professional Skills for Creatives workshops, Arts Newsletter to a subscription of over 700 community members, Get Gig Ready workshops and podcasts and the Creative Spotlight series. Three partnership creative and cultural projects were undertaken to support CALD communities including the Moon Festival. Planning for the professional development program for artists and creatives is now completed. The first program of the series of free professional development workshops was held aimed at helping local creatives grow and sustain their practice (48 participants YTD).
Ryde Youth Theatre Group	25%	Delivery as planned	Ryde Youth Theatre has struggled to attract new members over the past two years, which is primarily a result of the program being mostly offered on-line due to COVID. The Youth Theatre is currently preparing for its Junior Ensemble production.
Ryde Hunters Hill Symphony Orchestra	0%	Delivery as planned	This project has been delayed for the past two years due to COVID restrictions limiting the number of in-person activities that could be undertaken by the Symphony Orchestra. Planning for activities for this year is in progress, which will be supported by utilising Council's funding contributions from prior years.
Creativity Strategy Implementation Fund	25%	Delivery as planned	Planning to develop projects that meet the strategic directions of the Creativity Strategy is now complete with a program of initiatives to commence in October 2022.
Community Development	25%	Delivery as planned	Planning for the annual community development program now completed. Key initiatives held to date include Jean Haile's Women's Health Week forums, Moon Festival, NAIDOC Week, and CALD communities health and wellbeing information workshops. 1,109 participants YTD
Social Plan Implementation Fund	25%	Delivery as planned	Planning is now complete with a program of initiatives to commence in October 2022.

City of Ryde Reconciliation Action Plan

25%

Delivery as planned

Approval has been received from Reconciliation Australia for Council to develop an Innovate Reconciliation Action Plan, to progress Council's reconciliation commitments.

**Direct Community Services** *Providing direct services to the community. Currently Council's program of direct community services is limited to supporting eligible people 65 years of age and over to remain living in their own homes through council's Home Modifications and Maintenance Service.*

<b>Home Modifications and Maintenance Service:</b>	25%	<b>Delivery as planned</b>	The service is currently working through a waitlist of clients due to the suspension of some of its services during COVID restrictions and is now operating to pre- COVID levels. 90 community members (155 jobs) were supported by the Home Modification and Maintenance Service during this period to support them to continue living at home. Support has included installation of hand rails and ramps, minor carpentry, plumbing and electrical work and gutter and window cleaning.
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<b>Community Grants Program</b>	25%	<b>Delivery as planned</b>	Round 2 of the Community Grants program closed on the 16 September 22 with the assessment process in progress. 48 organisations were awarded a community grant from Round 1. Further grant rounds are scheduled for 2022-23.
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**Community Facilities** *Council is a key provider of quality and affordable community spaces and office accommodation in the City of Ryde, providing a range of public facilities for access by the community to deliver activities, events and programs. This includes providing halls and meeting rooms for community activities and events and accommodation for not-for-profit organisations that delivery a range of services to the community.*

<b>Community Facilities</b>	25%	<b>Delivery as planned</b>	The bookings of the community halls and meeting rooms are returning to pre-COVID levels, as community members are becoming more comfortable attending in-person activities. There have been 1,632 bookings (57,469 visits) of community halls and meeting rooms over July to September.
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Macquarie Library and Creativity Hub Design	0%	Not Started	Awaiting advice from the developer as to the timing of the development stages which will confirm the timing of the delivery of the VPA for Macquarie Library and Creative Hub.
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Enhanced or New Community Facilities Booking Software	25%	Delivery as planned	Enhancements of the community facilities bookings software to include integration to automate the lights and air-conditioning system at the for-hire halls and meeting rooms.
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<b>Building operations and maintenance</b>	25%	<b>Delivery as planned</b>	Ongoing maintenance works and cleaning are regularly undertaken at council's community facilities to ensure they are retained in good condition to meet the needs of the community hirers and licensees.
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<b>Community Buildings Upgrades and Renewal</b>	40%	Delivery as planned	Ongoing maintenance of the community facilities was undertaken and various renewal works including: A new storage area at West Ryde Community Centre Hall, refurbishment of Station Street Hall including the establishment of a new meeting room, painting, new carpet and bathroom upgrades, and external repair works to 10 and 12 Lakeside Road, Eastwood.
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Community Buildings Renewal	25%	Delivery as planned	The Community Buildings Renewal funds have been allocated to a number of projects including improvements to access and storage at the for-hire community facilities and the expansion of North Ryde Community Preschool.
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Community Buildings Expansion	75%	Delivery as planned	Final planning and design works for the expansion of North Ryde Community Preschool.
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<b>Heritage Buildings Renewal</b>	25%	<b>Delivery as planned</b>	
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Heritage Buildings Renewal	25%	Delivery as planned	Funds have been allocated to undertake conservation priority works at the Parsonage.
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# Community Connectedness and Engagement Program

Supporting residents across the City of Ryde to become connected, engaged and informed and have opportunities to celebrate our culture, build their connections within the community, and contribute to decisions that affect the City.

## Strategic Direction

Council's service delivery for this program is guided by:

Community Engagement Strategy

## Assessing Effectiveness

Participation in events

Contributing to creating

## Our Diverse and Inclusive City

The City of Ryde is a community where we are connected to one another, proud of our diversity and willing to help each other out so everyone has the opportunity to reach their potential. Creativity and inclusiveness are part of everyday life and is central to how we share our stories, connect with each other and celebrate our community. Our rich social, cultural, historical and creative tapestry provides an enduring legacy for future generations.

This program is a major contributor to this outcome by creating inclusive events that celebrate our culture and strengthen our community connections, and ensuring the community is fully informed and engaged in decisions and council and government initiatives impacting the community.

### Events

*Create and deliver inclusive events, supported by a rich range of social networks, community groups and partnerships, that provide opportunities for participation and celebrate our culture and strengthen community connections. Building capacity for community groups to deliver events.*

Community events	25%	Delivery as planned	This is Council's planning period for the City's flagship event, The Granny Smith Festival in October to be held as an 'in-person' event following last year's Sydney wide Covid lockdown. So far, there have been 3,890 attendances to key events and programs conducted by Council between July and September.
Mac Park Social	100%	Completed	Around 2,900 people attended four lunchtime events (Mac Social) that were delivered in September to help encourage workers back to the office and to engage with each other.
Civic events	25%	Delivery as planned	990 people received their Citizenship at ceremonies in Ryde. This was increased from a scheduled 240 people.

### Community Engagement

*Engaging with the community and ensuring all stakeholders are informed, and have the opportunity to contribute to council's decision-making*

Community engagement	25%	Delivery as planned	Council have held 42 engagement events over the July – September period.
Communication and Engagement Strategy	75%	Delivery as planned	Strategy endorsed in April 2022. A promotional plan will be rolled out by the end of 2022.
Market Research	25%	Delivery as planned	Council has had 611 responses to different surveys so far.

### Marketing and Communications

*Informing and engaging with the community and stakeholders about council services and initiatives through a wide range of channels, including face-to-face, telephone, council's website, email and social media.*

External communications	25%	Delivery as planned	
Council Website	50%	Delivery as planned	Update of Council's public website completed on 30 June 2022 with improvements made to search functionality, layout, accessibility and security. New staff intranet due to be delivered in early 2023.
Media Issues management	25%	Delivery as planned	
Website and Social media	25%	Delivery as planned	Continued follower growth across all social media channels. Increased followers by 540 on Facebook, Instagram and Twitter during the period. The upgraded website has been live since 1 July 2022. Website views (759,486 to date) are exceeding expectations.
Council Branding and Corporate Image Development	25%	Delivery as planned	

# Strategic Property Program

Developing and managing Council's portfolio of properties and buildings, including commercial, residential, community and operational properties, Council-owned land as well as land owned by the NSW Government which managed by Council on behalf of the NSW Government.

## Strategic Direction

Council's service delivery for this program is guided by:

- City Wide Property Strategy 2016
- Long Term Financial Plan
- Property Investment Policy (being prepared)
- Affordable Housing Policy

## Assessing Effectiveness

Delivery of planned benefit from portfolio

Contributing to creating

## Our Open and Progressive City

This program is central to Council operations in the City of Ryde, managing and maintaining Council's extensive portfolio of corporate, commercial, residential, community and operational properties, and council owned and State Government to ensure maximum long term value and return for ratepayers.

## Property Services

*Developing, managing and maintaining Council's portfolio of corporate, commercial and civic properties to ensure maximum long term value and return for ratepayers.*

Property Management	30%	Delivery as planned	Councils commercial lease agreements are up to date and progressing as planned. Council's commercial property portfolio is fully leased. Council has recently acquired two new commercial properties for which tenants are being sought.
<b>Building operations and maintenance</b>	<b>25%</b>	<b>Delivery as planned</b>	
<b>Council Buildings Maintenance and Upgrades</b>	<b>20%</b>	<b>Delivery as planned</b>	
Ryde Central	25%	Delivery as planned	Multi year project. All planned activity completed in the Quarter.
Commercial Buildings Renewal	60%	Delivery as planned	High priority works for West Ryde Community Centre Waterproofing progressing on schedule.
Corporate Buildings Renewal	0%	Deferred	Allocated funds have been reallocated to other priority projects.
Operational Building Renewal	0%	Deferred	Allocated funds have been reallocated to other priority projects.
Commercial Buildings Expansion	0%	Deferred	Early investigations and preliminary planning undertaken. Planned projects have been put on hold and deferred until further notice.

# Service Delivery Support Program

Supporting residents across the City of Ryde to become connected, engaged and informed and have opportunities to celebrate our culture, build their connections within the community, and contribute to decisions that affect the City.

## Strategic Direction

Providing a broad range of key support functions that underpin delivery across all programs.

## Assessing Effectiveness

Efficient delivery of work within programs

Contributing to creating

## Our Open and Progressive City

This program is central to Council operations in the City of Ryde and supporting the efficient delivery of services by council for the community.

<b>Customer Services</b>		<i>Providing high-quality customer services and managing day-to-day relationships and interactions between the City of Ryde and our customers. Customer service plays an important strategic role within Council by promoting improved engagement with our community and responsiveness to their needs.</i>	
<b>Customer Service (call centre and counter)</b>	<b>25%</b>	<b>Delivery as planned</b>	Council is noting increased activity via email, CRM and online reporting for customers. There have been 3,253 counter enquiries and 16,974 enquiries through the call centre to date.
<b>Operational delivery</b>		<i>Managing delivery of cleaning, landscaping, maintenance, and construction services supporting delivery of council's operational services and capital projects.</i>	
<b>Operations support</b>	<b>25%</b>	<b>Delivery as planned</b>	WHS System Review of the Operations Department as commenced.
<b>Procurement Services</b>		<i>Supporting Council operations by managing tenders and contracts and purchasing goods and services to the value of more than \$80 million from more than 1,500 suppliers annually.</i>	
<b>Tenders &amp; Contracts Management</b>	<b>25%</b>	<b>Delivery as planned</b>	
<b>Procurement and Stores</b>	<b>25%</b>	<b>Delivery as planned</b>	Council is noting 100% Compliance with Councils Procurement Policy to date
<b>Plant and Fleet</b>		<i>Providing fleet management services for Council's Operations team and fleet users across council. This includes maximising the utility of Council's plant and fleet assets, responsibility for managing Council's mechanical assets, as well as the fabrication workshop and external plant hire. A major priority for council is maximising the return on the investment of it's fleet assets.</i>	
<b>Fleet Management</b>	<b>25%</b>	<b>Delivery as planned</b>	
Plant & Fleet Purchases	20%	Delivery as planned	Plant & Fleet purchase in progress
<b>Fabrication workshop</b>	<b>25%</b>	<b>Delivery as planned</b>	
<b>Legal Services</b>		<i>Provision of legal services to support Council operations including representing the City of Ryde in legal matters, providing input into the development of contracts and other legal instruments and advising on all matters pertaining to the law and Council's compliance with legislation.</i>	
<b>Legal and consultative services</b>	<b>25%</b>	<b>Delivery as planned</b>	



# Governance and Corporate Services Program

Supporting residents across the City of Ryde to become connected, engaged and informed and have opportunities to celebrate our culture, build their connections within the community, and contribute to decisions that affect the City.

## Strategic Direction

Council's service delivery for this program is guided by key elements of council's Resourcing Strategy and other key Acts and government guidelines covering governance and service requirements for councils in NSW:

- Long Term Financial Plan
- Strategic Asset Management Plan
- Workforce Management Plan
- IT Strategy

## Assessing Effectiveness

Meet key organisation measures during delivery

Contributing to creating

## Our Open and Progressive City

This program is central to the governance and functioning of the Council organisation, ensuring the efficient and effective operation of council and council services, and maximising long term value and return for ratepayers.

## Civic Services

*Providing administrative support for the Mayor and the elected council to ensure the efficient operation of the City's Civic functions. Includes coordination and administration of Council meetings and workshops, operation of the Councillor's Help desk, distribution of information to Councillors, facilitation of Councillor induction processes and assisting with the conduct of Council elections.*

Civic Support Services	25%	Delivery as planned	
Provision of a minimum of 10 council meetings and over 30 councillor workshops per year	16 YTD	Delivery as planned	3 Council meetings held in the quarter (July, August and September 2022). 13 workshops held in the quarter (July, August and September 2022).
Publication of council meeting minutes within 3 days.	2 YTD	Delivery as planned	Publication of Council meeting minutes was met within 2 days
Responding to more than 400 Councillor requests every year within set service standards	282 YTD	Delivery as planned	282 requests were responded to in the quarter (July, August, September 2022) with the average days taken to respond being 3 days.
Councillor Induction	25%	Delivery as planned	The Councillor Induction Program included internal presentations and workshops with Councillors, together with presentations by external consultants regarding Code of Conduct and Code of Meeting Practice. The Councillor Induction Program was completed in early March 2022, however, the Professional Development Program for Councillors is ongoing.
Provision of Councillor Equipment	25%	Delivery as planned	

<b>Strategy and Business Improvement</b>			
<i>Providing specialised corporate strategy, planning and business transformation for Council, including Integrated Planning and Reporting implementing Councils Continuous Improvement framework including process management and business innovation, and project governance across council.</i>			
<b>Business Strategy and Innovation</b>	25%	<b>Delivery as planned</b>	
<b>Corporate Planning and Reporting</b>	25%	<b>Delivery as planned</b>	Annual report is currently being developed for publication on 30 November 2022. Systems have been configured to support council reporting on the new Four Year Delivery Plan and Operational Plan.
Review of the Community Strategic Plan	20%	<b>Action Required</b>	Review and update of the City of Ryde's Community Strategic Plan is currently on hold following resignation of key staff within council. To date, a community survey of a large a large sample of City of Ryde residents has been undertaken and some community consultation has occurred.
<b>Enterprise Project Management Office</b>	25%	<b>Delivery as planned</b>	
<b>Governance, Audit and Risk</b>			
<i>Providing specialist services to ensure Council operations are covered by robust and comprehensive corporate governance, risk management, insurance and audit frameworks supporting effective organisational operations, compliance with legislative requirements and ethical decision-making and behaviour, and help the organisation manage significant risk exposures, including effectively work health and safety risks, injury management, return to work and injury claims management.</i>			
<b>Governance Support</b>	25%	<b>Delivery as planned</b>	Chief Executive Officers delegations have been approved by Council and now alignment of delegations register is being aligned to the proposed organisational structure. All Governance Policies requiring Council approval have been presented to Council and approved. Administrative support provided to the organisation regarding the maintenance of Policies.
Legislative compliance system	25%	Delivery as planned	Legislative Compliance Framework and Matrix drafted and awaiting review by Management. Project Stakeholder Group to be established in early 2023 to initiate project planning.
<b>Complaints management</b>	25%	<b>Delivery as planned</b>	There were no Code of Conduct complaints received for the quarter to September 2022.
<b>Internal Audit</b>	25%	<b>Delivery as planned</b>	15 of 17 scheduled internal audit recommendations were implemented within the agreed timeframes with the exception of two (2) recommendations which will be completed by December 2022.
<b>Risk and Insurance</b>	25%	<b>Delivery as planned</b>	
New Risk Registers	25%	Delivery as planned	
<b>Health, Safety and Injury Management</b>	25%	<b>Delivery as planned</b>	In the period July to September 2022 there were 5 new claims, 1 of which was a lost time injury. Lost time for July to September 2022 totalled 5 days (38 hours) for the new claim and 40.13 days (301.8 hours) for all open claims where time was lost (4 in total).

<b>Asset Management</b>		<i>Long term planning, management and reporting for Council's \$1.7 billion asset portfolio ensuring that Council remains financially sustainable into the future and can maintain the City's assets to provide an acceptable service level for the community. This includes supporting decision making around long term planning such as the renewal and upgrade of assets within the LGA and maintaining Council's asset framework, management system and business processes in consultation with the various asset custodians.</i>	
<b>Asset planning</b>	<b>25%</b>	<b>Delivery as planned</b>	
Council's asset database is up to date		Delivery as planned	
Updated 10-year project forecast for renewal for all major asset classes		Delivery as planned	
Asset Data Collection	<b>60%</b>	Delivery as planned	Accelerated collection of stormwater CCTV data is underway.
<b>Financial Management</b>		<i>Providing a comprehensive range of financial services to Council and supporting the City of Ryde's longer-term financial sustainability. Services include facilitating the payment for goods and services, the collection of revenue and investment of funds, ensuring Council's financial statutory responsibilities are met, accounting for transactions, compliance with accounting standards, regulations and laws, the management of good internal controls and stewardship for guiding Council's financial sustainability.</i>	
<b>Financial Accounting</b>	<b>25%</b>	<b>Delivery as planned</b>	
Council's reserves generate over 0.85% returns over benchmark (Bloomberg rate)	<b>3% YTD</b>	Delivery as planned	
<b>Management Accounting</b>	<b>25%</b>	Delivery as planned	Currently preparing September Quarterly Budget Review, updating LTFP
<b>Revenue and Systems</b>	<b>25%</b>	<b>Delivery as planned</b>	Managing collection/receipt for up to 56,000 rates collections annually with less than 5% rates payments outstanding
<b>Information Technology Services</b>		<i>Providing information, communication and technology (ICT) services supporting Council operations, manage data and information flow through the organisation and ensure records are stored, maintained and archived as required by government legislation. The ICT portfolio has more than 100 applications and 1000 end-user devices (PCs, tablets, notebooks, and mobile devices) as well as networks based on over 100 servers in active use. Providing specialised records management services that support Council operations, manage data and information flow through the organisation and ensure records are stored, maintained and archived as required by government legislation</i>	
<b>End user services</b>	<b>25%</b>	Delivery as planned	
<b>Network services</b>	<b>0%</b>	Delivery as planned	100% availability of critical systems during defined system hours
<b>IT Strategy and Governance</b>	<b>25%</b>	Delivery as planned	There have been no security breaches to date
Information Technology Infrastructure Renewal	<b>25%</b>	Delivery as planned	
Information Technology Software Renewal	<b>25%</b>	Delivery as planned	
Information Technology Software Expansion	<b>25%</b>	Delivery as planned	
<b>Information and records management</b>	<b>25%</b>	Delivery as planned	27 formal GIPA Requests have been completed YTD. Responding to up to 1,700 IRM Service requests annually within set service levels
<b>People Management</b>		<i>Providing generalist human resource services for Council, including workforce planning, equal employment opportunity and diversity management, remuneration, recognition and rewards management, payroll services, employee and industrial relations, change management, capability development, leadership development, and ongoing workforce training and development.</i>	
<b>Workplace Strategy and Employee Relations</b>	<b>25%</b>	Delivery as planned	Monitoring effect of the Workforce Management Plan and employee engagement.
<b>Payroll Services</b>	<b>25%</b>	Delivery as planned	
Electronic Time and Attendance (Capital)	<b>30%</b>	Delivery as planned	
<b>Organisational Development and Capability</b>	<b>25%</b>	Delivery as planned	Conduct of council's planned learning and development program



# CONTACT

Many of the City's services and projects are listed in this Report but if you need further assistance or information on a service or facility not listed, simply contact us via one of the following easy ways.

## Website

[www.ryde.nsw.gov.au](http://www.ryde.nsw.gov.au)

## Telephone

Call (+61 2) 9952 8222  
between 8.00am and 5.30pm,  
Monday to Friday

## Post

Write to us at:  
City of Ryde  
Locked Bag 2069  
North Ryde NSW 1670

## Email

Send us an email at  
[cityofryde@ryde.nsw.gov.au](mailto:cityofryde@ryde.nsw.gov.au)

## Mayor and Councillors

Contact details for the Mayor and Councillors are available on [www.ryde.nsw.gov.au](http://www.ryde.nsw.gov.au) or contact the Customer Service Centre on (+61 2) 9952 8222.

## In Person

You can visit our Customer Service Centre located at 1 Pope Street, Ryde, NSW 2112 or any of our five libraries.

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## TRANSLATION INFORMATION

### English

If you do not understand this document, please come to 1 Pope Street, Ryde (within Top Ryde Shopping Centre), to discuss it with Council staff, who will arrange an interpreter service. Or you may ring the Translating and Interpreting Service on 131 450 to ask an interpreter to contact you. Council's phone number is 9952 8222. Council office hours are 8.00am to 5.00pm, Monday to Friday.

### Arabic

إذا لم تفهم محتوى هذه الرسالة، يرجى الحضور إلى 1 Pope Street، Ryde (في Top Ryde Shopping Centre)، لمناقشتها مع موظفي المجلس الذين سوف يرتبون للاستعانة بمتترجم شفهي. أو قد يمكنك الاتصال بخدمة الترجمة التحريرية والشفوية على الرقم 131 450 لتطلب من المترجم الاتصال بك. رقم هاتف المجلس هو 9952 8222. ساعات عمل المجلس هي 8:00 صباحاً حتى 5:00 مساءً، من الاثنين إلى الجمعة.

### Armenian

Եթե դուք չեք հասկանում սույն նամակի բովանդակությունը, խնդրում ենք այցելել 1 Pope Street, Ryde (որը գտնվում է Top Ryde Shopping Centre-ի մեջ), Ryde, քննարկելու այն բազմաթիվ լեզուների անձնակազմի հետ, ովքեր ձեզ համար կազմակերպեն թարգմանչական ծառայություն: Կամ կարող եք զանգահարել թարգմանչական ծառայություն 131 450 հեռախոսահամարով և, խնդրել, որ թարգմանիչը ձեզ զանգահարի: Թարգմանչի հեռախոսահամարն է 9952 8222: Թարգմանչի աշխատանքային ժամերն են՝ առավոտյան ժամը 8:00-ից մինչև երեկոյան ժամը 5:00, երկուշաբթիից մինչև ուրբաթ:

### Chinese

如果你不明白这封信的内容，敬请前往1 Pope Street, Ryde (位于Top Ryde Shopping Centre内)。向市政府工作人员咨询，他们会为您安排口译服务。此外，您也可以拨打131 450联络翻译和白译服务，要求口译员与您联系。市政府电话号码为9952 8222。市政府办公时间为周一至周五上午8:00至下午5:00。

### Farsi

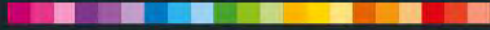
لطفاً اگر نمی توانید متوجهات این نامه را درک کنید، به تنهایی Ryde (در Top Ryde Shopping Centre) مراجعه کنید تا با استفاده از یک مترجم در این باره با یکی از کارکنان شورای شهر گفتگو کنید. یا اینکه می توانید با خدمات ترجمه کتبی و شفاهی به شماره 131 450 تماس بگیرید و بخواهید که به یک مترجم ارتباط داده شوید. شماره تماس شورای شهر 9952 8222 و ساعات کاری آن از 8:00 صبح تا 5:00 بعد از ظهر روزهای دوشنبه تا جمعه است.

### Italian

al Top Ryde Shopping Centre), Ryde, per discutere con il personale del Comune che organizzerà un servizio di interpretariato. Potete anche contattare il Servizio di Traduzione e Interpretariato al 131-450 per chiedere a un interprete di contattarvi. Il numero di telefono del Comune è il 9952 8222. Gli orari di ufficio del Comune sono dalle 8.00 alle 17 dal lunedì al venerdì.

### Korean

이 서신을 이해할 수 없을 경우, 1 Pope Street, Ryde (Top Ryde Shopping Centre 내)에 오셔서 통역사 서비스를 주선할 시의회 직원과 논의하십시오. 혹은 통번역서비스에 131 450으로 전화하셔서 통역사가 이 문제에 관하여 연락하도록 요청하십시오. 시의회 직원 전화번호는 9952 8222입니다. 시의회 사무실 업무시간은 월요일에서 금요일, 오후 8시 00분에서 오후 5시까지입니다.



2022/2023

# OPERATIONAL PLAN

SEPTEMBER 2022 QUARTER BUDGET  
REVIEW STATEMENTS

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## Quarterly Budget Review Report July - September 2022

	Original Budget (\$'000)	Carry Over Budget (\$'000)	Approved Budget (\$'000)	YTD Actual (\$'000)	Proposed Changes (\$'000)	Revised Budget (\$'000)
<b>Income Statement</b>						
<b>Income From Continuing Operations</b>						
Rates and annual charges	104,091	-	104,091	103,306	-	104,091
User charges and fees	18,604	-	18,604	4,215	(774)	17,830
Interest and investment revenue	2,400	-	2,400	1,455	3,188	5,588
Other Revenue	15,917	-	15,917	5,446	(487)	15,430
Grants and Contributions - Operating	5,975	303	6,278	652	(2,377)	3,901
Grants and Contributions - Capital	8,136	8,708	16,844	(1,268)	2,534	19,378
Gain/(Loss) on Asset Disposal	100	-	100	575	-	100
<b>Total Income From Continuing Operations</b>	<b>155,222</b>	<b>9,011</b>	<b>164,233</b>	<b>114,382</b>	<b>2,084</b>	<b>166,317</b>
<b>Expenses from Continuing Operations</b>						
Employee benefits and on-costs	59,441	-	59,441	12,640	123	59,564
Borrowing costs	164	-	164	8	-	164
Material and Contracts	52,486	2,122	54,608	10,076	1,439	56,047
Depreciation and Amortisation	25,589	-	25,589	6,568	-	25,589
Other Expenses	6,539	-	6,539	875	163	6,702
<b>Total Expenses From Continuing Operations</b>	<b>144,219</b>	<b>2,122</b>	<b>146,341</b>	<b>30,166</b>	<b>1,725</b>	<b>148,066</b>
<b>NET OPERATING SURPLUS/(DEFICIT)</b>	<b>11,003</b>	<b>6,889</b>	<b>17,892</b>	<b>84,216</b>	<b>359</b>	<b>18,251</b>
<b>NET OPERATING SURPLUS/(DEFICIT) before Capital Grants &amp; Contributions</b>	<b>2,867</b>	<b>(1,819)</b>	<b>1,048</b>	<b>85,484</b>	<b>(2,175)</b>	<b>(1,127)</b>
<b>Funding Statement</b>						
Net Operating Result from above	11,003	6,889	17,892	84,216	359	18,251
Add back Non-Cash Items:						
- Depreciation and Amortisation	25,589	-	25,589	6,568	-	25,589
- Gain/(Loss) on Asset Disposal	(100)	-	(100)	(575)	-	(100)
<b>Funds Available for Capital Expenditure &amp; Transfer to Reserves</b>	<b>36,492</b>	<b>6,889</b>	<b>43,381</b>	<b>90,208</b>	<b>359</b>	<b>43,740</b>
<b>Movements in Reserves - Transfer (to) / from</b>						
<b>Internally Restricted Reserves</b>						
Internal Reserves for Operational Expenditure	2,401	1,581	3,982	3,982	3,195	7,177
Internal Reserves for Capital & Future Expenditure	(17,722)	-	(17,722)	(17,722)	(292)	(18,014)
<b>Internally Restricted Reserve Net Movement</b>	<b>(15,321)</b>	<b>1,581</b>	<b>(13,741)</b>	<b>(13,741)</b>	<b>2,903</b>	<b>(10,837)</b>
<b>Externally Restricted Reserves</b>						
Developer Contributions Reserves	(4,668)	-	(4,668)	(4,668)	(90)	(4,758)
Voluntary Planning Agreement	-	112	112	112	-	112
Domestic Waste Management Reserve	989	33	1,022	1,022	(125)	897
Macquarie Park Corridor Special Rate Reserve	(1,456)	-	(1,456)	(1,456)	-	(1,456)
Stormwater Management Service Charge Reserve	(912)	-	(912)	(912)	-	(912)
Infrastructure Special Rate Reserve	(13,000)	92	(12,907)	(12,907)	-	(12,907)
<b>Externally Restricted Reserve Net Movement</b>	<b>(19,047)</b>	<b>238</b>	<b>(18,809)</b>	<b>(18,809)</b>	<b>(215)</b>	<b>(19,025)</b>
<b>Total Movements in Reserves - Transfer (To) / From</b>	<b>(34,368)</b>	<b>1,819</b>	<b>(32,550)</b>	<b>(32,550)</b>	<b>2,688</b>	<b>(29,862)</b>
Net Operating Funds after Reserve Movements available for Capital	(2,124)	(8,708)	(10,832)		(3,046)	(13,878)
<b>NET FUNDING</b>	<b>0</b>	<b>-</b>	<b>0</b>		<b>-</b>	<b>0</b>



## Quarterly Review Report July - September 2022

<b>Capital Budget Review Statement</b>	<b>Original Budget (\$'000)</b>	<b>Carry Over Budget (\$'000)</b>	<b>Approved Budget (\$'000)</b>	<b>YTD Actual (\$'000)</b>	<b>Proposed Changes (\$'000)</b>	<b>Revised Budget (\$'000)</b>
<b>Capital Expenditure and Repayments to Liability</b>						
Capital - Expansion	83,394	22,412	105,806	3,805	5,414	111,220
Capital - Renewal	25,857	5,768	31,625	6,923	(392)	31,233
Loan Repayment	348	-	348	128	-	348
Lease Payment	2,301	-	2,301	773	-	2,301
<b>TOTAL CAPITAL EXPENDITURE AND REPAYMENTS TO LIABILITY</b>	<b>111,900</b>	<b>28,179</b>	<b>140,079</b>	<b>11,630</b>	<b>5,022</b>	<b>145,101</b>
<b>Capital Funding</b>						
Net Operating Funds after Reserve Movements available for Capital	2,124	8,708	10,832	-	3,046	13,878
Internally Restricted Reserves	60,158	12,104	72,263	72,263	2,092	74,354
<b>Externally Restricted Reserves</b>						
Developer Contributions Reserves	4,754	1,587	6,341	6,341	-	6,341
Domestic Waste Management Reserve	1,717	664	2,380	2,380	(116)	2,264
Macquarie Park Corridor Special Rate Reserve	400	680	1,080	1,080	-	1,080
Stormwater Management Service Charge Reserve	1,150	95	1,245	1,245	-	1,245
Infrastructure Special Rate Reserve	12,714	4,342	17,056	17,056	-	17,056
<b>Borrowings &amp; Receipts From Sales of Assets</b>						
Borrowings	27,484	-	27,484	-	-	27,484
Sales - Plant & Equipment	1,400	-	1,400	575	-	1,400
<b>TOTAL CAPITAL FUNDING</b>	<b>111,900</b>	<b>28,179</b>	<b>140,079</b>	<b>100,939</b>	<b>5,022</b>	<b>145,101</b>

## Quarterly Review Report July - September 2022

	Opening Balances (\$'000)	Original Budget (\$'000)	Carry Over Budget (\$'000)	Approved Budget Balance (\$'000)	Proposed Changes (\$'000)	Revised Budget Balance (\$'000)	YTD Actual (\$'000)
<b>Cash &amp; Investments</b>							
<b>Internally Restricted Reserves</b>							
Employee Leave Entitlements Reserve	5,541	-	-	5,541	-	5,541	5,541
Refundable Deposits Reserves	18,623	-	-	18,623	-	18,623	18,623
Interest on Refundable Deposits Reserve	377	-	-	377	-	377	377
Asset Replacement	3,155	(1,315)	(740)	1,100	(75)	1,025	1,100
Plant Replacement	6,670	(766)	(2,065)	3,838	1	3,839	3,838
Council Election	631	260	(135)	756	-	756	756
Investment Property	24,023	(600)	(1,715)	21,708	(2,400)	19,308	21,708
Ryde Central	50,093	(43,182)	(4,435)	2,476	-	2,476	2,476
Carryover Works	881	-	(881)	(0)	-	(0)	(0)
Accommodation	20,850	1,362	-	22,212	-	22,212	22,212
Public Art	18	-	-	18	-	18	18
Community Grants	128	-	-	128	-	128	128
Synthetic Sports Surface	714	74	-	789	-	789	789
Transport & Pedestrian Initiatives MP	1	200	-	201	-	201	201
Insurance Fluctuation	291	-	-	291	-	291	291
Risk Management, WHS & Injury Management	465	35	-	500	-	500	500
Planning Proposal	228	(8)	-	220	-	220	220
Affordable Housing	1,061	302	-	1,364	-	1,364	1,364
Workers Compensation	3,000	-	-	3,000	-	3,000	3,000
Heritage	482	-	-	482	(31)	451	482
Asset Expansion Reserve	6,950	(1,200)	(3,714)	2,037	206	2,243	2,037
Financial Assistance Grant	2,988	-	-	2,988	(2,988)	(0)	2,988
Revolving Energy Fund	55	-	-	55	-	55	55
Information Technology Reserve	2,270	-	-	2,270	-	2,270	2,270
Legal	-	-	-	-	292	292	-
<b>Total - Internally Restricted Reserves</b>	<b>149,493</b>	<b>(44,837)</b>	<b>(13,685)</b>	<b>90,971</b>	<b>(4,995)</b>	<b>85,977</b>	<b>90,971</b>
<b>Externally Restricted Reserves</b>							
S7.12 Plan 2020 Fixed Development Consent	2,194	(673)	-	1,521	-	1,521	1,521
S7.11 Plan 2020 Plan Administration Reserve	404	5	-	408	-	408	408
S7.11 Plan 2020 Roads & Traffic Management	929	(32)	(79)	818	-	818	818
S7.11 Plan 2020 Open Space & Recreation Facilities	2,802	265	(970)	2,096	90	2,186	2,096
S7.11 Plan 2020 Community & Cultural Facilities	3,708	350	(538)	3,520	-	3,520	3,520
Voluntary Planning Agreement	10,761	-	(112)	10,649	-	10,649	10,649
Domestic Waste Management Reserve	19,696	(2,705)	(697)	16,294	241	16,535	16,294
Macquarie Park Corridor Special Rate Reserve	2,293	1,056	(680)	2,669	-	2,669	2,669
Stormwater Management Service Charge Reserve	1,143	(238)	(95)	810	-	810	810
Infrastructure Special Rate Reserve	9,037	286	(4,434)	4,889	-	4,889	4,889
Consolidated Grant Reserve	9,583	-	-	9,583	-	9,583	9,583
<b>Total - Externally Restricted Reserves</b>	<b>62,550</b>	<b>(1,687)</b>	<b>(7,605)</b>	<b>53,258</b>	<b>331</b>	<b>53,590</b>	<b>53,258</b>
<b>Unrestricted Cash</b> (ie. available after the above Restrictions) <sup>(1)</sup>	7,862	-	-	7,862	-	7,862	87,140
<b>Total Cash &amp; Investments</b>	<b>219,905</b>	<b>(46,524)</b>	<b>(21,290)</b>	<b>152,091</b>	<b>(4,663)</b>	<b>147,428</b>	<b>231,369</b>

(1) Council's unrestricted actual cash position is currently higher than the year end projected balance. The unrestricted balance will continue to fluctuate as Council expends on operational costs and capital projects during the financial year. It is anticipated that all budgeted income and expenditure will be realised so that the projected unrestricted cash balance will remain at \$7.86m. These funds have been invested in accordance with Council's investment policy.

## Quarterly Review Report July - September 2022

### Summary by Programs Report for the Period Ended - September 2022

Programs Financial Summary	Original Budget (\$'000)	Carry Over Budget (\$'000)	Approved Budget (\$'000)	YTD Actual (\$'000)	Proposed Changes (\$'000)	Revised Budget (\$'000)
<b>Income From Continuing Operations</b>						
City Development	7,226	-	7,226	1,546	(50)	7,176
Community Culture & Wellbeing	1,539	-	1,539	294	(40)	1,499
Community Connections & Engagement	199	-	199	396	86	285
City Sport & Recreation	9,069	6,508	15,577	2,476	2,020	17,597
Economic Centres & Neighbourhood	45	-	45	0	189	234
Library	509	-	509	17	42	551
Service Delivery Support	985	-	985	780	14	999
Community Safety & Amenity	9,012	-	9,012	1,309	(1,500)	7,512
Catchment & Waterways	20	350	370	41	479	849
Resilience & Sustainability	120	233	353	31	50	403
Traffic & Transport	6,260	1,576	7,836	1,318	(60)	7,776
Waste & Recycling	25,210	296	25,506	23,016	260	25,766
Strategic Property Management	3,215	-	3,215	850	15	3,230
Roads	4,473	48	4,522	(6)	(714)	3,808
Paths & Cycleways	250	-	250	74	25	275
Governance & Corporate Services	87,090	-	87,090	82,242	1,268	88,358
<b>Total Income From Continuing Operations</b>	<b>155,222</b>	<b>9,011</b>	<b>164,233</b>	<b>114,382</b>	<b>2,084</b>	<b>166,317</b>
<b>Expenses from Continuing Operations</b>						
City Development	7,322	100	7,422	1,761	(11)	7,412
Community Culture & Wellbeing	5,414	269	5,683	1,202	(212)	5,471
Community Connections & Engagement	5,784	35	5,819	1,385	234	6,053
City Sport & Recreation	19,377	220	19,597	4,826	(170)	19,427
Economic Centres & Neighbourhood	1,481	-	1,481	582	689	2,170
Library	7,373	-	7,373	1,659	20	7,393
Service Delivery Support	5,160	-	5,160	(1,833)	120	5,280
Community Safety & Amenity	6,388	-	6,388	1,622	(9)	6,379
Catchment & Waterways	5,863	636	6,499	1,369	99	6,597
Resilience & Sustainability	4,006	-	4,006	819	44	4,050
Traffic & Transport	4,900	-	4,900	1,023	15	4,915
Waste & Recycling	24,140	212	24,352	3,306	275	24,627
Strategic Property Management	7,719	-	7,719	1,328	(49)	7,670
Roads	13,599	522	14,121	2,592	(283)	13,839
Paths & Cycleways	4,097	-	4,097	1,177	(280)	3,817
Governance & Corporate Services	21,597	127	21,724	7,346	1,242	22,966
<b>Total Expenses From Continuing Operations</b>	<b>144,219</b>	<b>2,122</b>	<b>146,341</b>	<b>30,166</b>	<b>1,725</b>	<b>148,066</b>



## Quarterly Review Report July - September 2022 Proposed Budget Changes

	Matching Variations	Proposed Variations	Total Qtr 1 Variations	September Quarter 2022 Comments
<b>Grand Total</b>	0	0	0	
<b>User charges and fees (+ve is an increase in Revenue)</b>	0	-773,830	-773,830	
Development Application Fee		70,000	70,000	Increase the budget to reflect projected income from adopted new fees and charges, which is related to Private Certifiers seeking assessments of future development contributions.
Development Notice & Advertisement		-120,000	-120,000	Reduce the budget due to the reduction of DA applications
Hoarding Fees		150,000	150,000	Additional Hoarding fees received primarily due to building market improvement
Environmental Planning & Enforcement		-150,000	-150,000	Environmental Enforcement Levy prohibited by State Government. No replacement fee has been proposed by NSW State Government.
Rock & Ground Anchors		-59,530	-59,530	Reduction in Fees for Rock & Ground Anchors due to the lower business activities
Granny Smith Festival		35,700	35,700	Additional Stallholder income for Granny Smith Festival Events received, partially offset by additional running costs
Parking Meter Income		-700,000	-700,000	Reduced parking meter income due to Macquarie Park not yet returning to Pre-COVID levels of activity.
<b>Interest and investment revenue (+ve is an increase in Revenue)</b>	0	3,187,800	3,187,800	
Investment Income		3,187,800	3,187,800	Increase Investment income budget primarily due to Council's cash reserves balances being higher than anticipated and higher interest rates being offered reflective of recent economic conditions
<b>Other revenues (+ve is an increase in Revenue)</b>	0	-486,870	-486,870	
Immunisation Income		-10,560	-10,560	Council will no longer provide this service as it is now being offered by general practitioners
Granny Smith Festival		50,000	50,000	Additional Sponsorship Income received and partially offset of additional costs
Parking Revenue		-800,000	-800,000	Reduce fine income due to residual COVID impact and lower than anticipated return of activity in Town Centres, particularly Macquarie Park.
Porters JV Agreement		260,190	260,190	Income from new agreement for usage of Porters Creek site, offset additional operating expenditure
Leaseback Vehicle Income		13,500	13,500	Additional staff leaseback vehicles income; partially offset additional costs.
<b>Grants and Contributions - Operating (+ve is an increase in Revenue)</b>	0	-2,377,325	-2,377,325	
Financial Assistance Grant		-2,643,338	-2,643,338	\$2.64 million net reduction in Financial Assistance Grant (FAG) as \$2.99 million for 2022/23 FAG received in 2021/22, which were placed into reserve at the end of 2021/22 and \$0.35 million additional grant has been allocated to Council in 2022/23 financial year.
Immunisation Services		-29,580	-29,580	Council will no longer provide this service as it is now being offered by general practitioners
Library Operating Income		41,593	41,593	Increase in State Library Subsidy and Grant for Tech Savvy Seniors Training for Community
137-143 Wicks Rd-SES Building		15,000	15,000	Additional Grant received for 137-143 Wicks Rd-SES Building
Gladesville Town Centre Activation Project		99,000	99,000	Additional grant from State Government received to fund Gladesville Town Centre Activation Project

**Quarterly Review Report July - September 2022**  
**Proposed Budget Changes**

	Matching Variations	Proposed Variations	Total Qtr 1 Variations	September Quarter 2022 Comments
Street Art Graffiti Management Project		90,000	90,000	Additional grant from NSW Department of Communities and Justice received to fund Street Art Graffiti Management Project
Greener Neighbourhoods Program		50,000	50,000	Additional grant received to fund Greener Neighbourhoods Program project
<b>Grants and Contributions - Capital (+ve is an increase in Revenue)</b>	<b>0</b>	<b>2,534,013</b>	<b>2,534,013</b>	
Putney Beach Activation		488,933	488,933	Additional Grant received in relation to Putney Beach Activation project
Christie Park Masterplan Stage 2		1,000,000	1,000,000	Additional grant received in relation to Christie Park Masterplan Stage 2 project
Meadowbank Park - LH Waud		1,000,000	1,000,000	Additional Greater Sydney Sports Facilities Grant received in relation to Meadowbank Park - LH Waud project
Planting Trees for the Queen's Jubilee		20,000	20,000	Additional grant received in relation to Planting Trees for the Queen's Jubilee project
Bowden Street Footpath		25,080	25,080	Additional 'Get NSW Active Program' grant received in relation to Bowden Street Footpath project
<b>Employee benefits and on-costs (+ve is an increase in Expenditure)</b>	<b>0</b>	<b>123,216</b>	<b>123,216</b>	
Additional Civil Engineer Position		122,000	122,000	New Civil Engineer position created for the implementation of the contract infrastructure including review of designs, site visits, project management of the contractor for bus shelter sites.
Environmental Administration		-20,000	-20,000	Transfer the salary saving in Environmental Administration Program to Biosecurity Officer project
Granny Smith Festival		20,000	20,000	Additional funding required to cover staff expenses for Operations, customer service and casual staff, offset by reduction of Neighbourhood Events budget
Immunisation		-137,670	-137,670	Council will no longer provide this service as it is now being offered by general practitioners
Heritage - Policy		59,144	59,144	Additional fund for changing Heritage Policy Officer Position from part time to full time and partially offset by reduction of consultant fees budget
Building & Development Advisory Service Administration		79,742	79,742	Increase budget to fund temporary 12 months Planning Portal Coordinator position
OPER Footpaths & Nature Strips	-200,000		-200,000	Transfer funding from Footpaths & Nature Strips Program to Town Centre & Public Domain Program
OPER Town Centre & Public Domain	100,000		100,000	Transfer funding to Town Centre & Public Domain Program from OPER Footpaths & Nature Strips Program
OPER Road Drainage (P & C & SS)	100,000		100,000	Transfer funding to OPER Road Drainage (P & C & SS) Program from OPER Footpaths & Nature Strips Program
MAINT Town Centre & Public Domain	400,000		400,000	Transfer funding to MAINT Town Centre & Public Domain Program from MAINT Street Furniture Program
MAINT Street Furniture	-400,000		-400,000	Transfer funding from MAINT Street Furniture Program to Town Centre & Public Domain Program
OPER Sportsgrounds, Parks & Gardens	700,000		700,000	Transfer from MAINT Passive Parks & Streetscapes Program to OPER Sportsgrounds, Parks & Gardens Program
MAINT Passive Parks & Streetscapes	-700,000		-700,000	Transfer funding to OPER Sportsgrounds, Parks & Gardens Program from MAINT Passive Parks & Streetscapes Program
<b>Materials and contracts (+ve is an increase in Expenditure)</b>	<b>0</b>	<b>1,438,967</b>	<b>1,438,967</b>	
Porters JV Agreement		260,190	260,190	Additional funding required for the setup of Porters Creek site to be used for future lease agreement in relation to Porters JV Agreement, offset by additional income received.

## Quarterly Review Report July - September 2022

### Proposed Budget Changes

	Matching Variations	Proposed Variations	Total Qtr 1 Variations	September Quarter 2022 Comments
Neighbourhood Events	-59,000		-59,000	Reduce the budget for Neighbourhood Events due to reduction of Neighbourhood Events held and saving to be transferred to Granny Smith Festival Events
Granny Smith Festival	59,000	70,200	129,200	Additional funding required for rising event in infrastructure costs and offset by reduction budget in Neighbourhood Events.
FIFA Men and Women's World Cup 2022/2023 Program		20,000	20,000	Additional funding required for FIFA Men and Women's World Cup 2022/2023 as per Council Resolution dated on 27 September 2022.
Live Music Strategy		140,000	140,000	Additional funding required for Live Music Strategy as per Council Resolution dated on 23 August 2022.
Citizenship Ceremonies	9,000		9,000	Increase budget for Citizenship Ceremonies Events to cover additional ceremonies expenses, offset by reduction of budget for Harmony Day Events
Harmony Day	-9,000		-9,000	Reduce budget allocation for Harmony Day Events and transfer saving to fund the additional expenses for Citizenship Ceremonies Events
Lunar New Year	10,000		10,000	Additional funding required for rising event infrastructure costs and offset by reduction budget in Community Engagement Program
Cork and Fork	10,000		10,000	Additional funding required for rising event infrastructure costs and offset by reduction budget in Community Engagement Program
Communications & Media Service Unit - Administration	-31,270		-31,270	Transfer Advertising budget from Communications & Media Service Unit - Administration to Communications & Marketing Program
Communications & Marketing	31,270		31,270	Transfer Advertising budget from Communications & Media Service Unit - Administration to Communications & Marketing Program
Media Monitoring	30,000		30,000	Transfer Software Licence Fees budget from eBusiness program to Subscriptions fees for Digital Media Program
eBusiness	-30,000		-30,000	Transfer Software Licence Fees budget from eBusiness program to Subscriptions fees for Digital Media Program
Council By-Election		431,000	431,000	Increase the budget for Council By-Election. It is recommended to fund from general fund due to operating surplus results from this quarter.
Plant and Fleet		39,100	39,100	Additional funding for 3 additional staff leaseback vehicles partially offset by leaseback income
Technology - Security Operations		42,130	42,130	Reclassification of ICT budget from Capital to operation to align with Accounting Standards. This will have no net impact on Council's budget.
IT - Maintenance & Planned Upgrades		135,000	135,000	Reclassification of ICT budget from Capital to operation to align with Accounting Standards. This will have no net impact on Council's budget.
Independent Hearing Assessment		-20,000	-20,000	Reduction in membership fees for Independent Hearing Assessment Program.
Heritage - Policy		-15,000	-15,000	Reduced consultancy budget to partial Offset of Heritage Officer Position from part time to full time. Some consultant budget retained for expended funds.
Aust Graffiti Register		-6,850	-6,850	Reduce the budget as not required
Community Engagement Program	-20,000		-20,000	Transfer saving from Community Engagement Program to Cork and Fork Event and Lunar New Year Event
Immunisation		-4,030	-4,030	Council will no longer provide this service as general practitioners are doing it
Council and Library Courier Service		8,314	8,314	Increase budget Library Courier services expenses budget as result of higher price in the new Council Courier Contract
Library books		40,443	40,443	Additional funding required to meet change in market costs offset by increase in State Library Subsidy
Development Management OPEX		-59,530	-59,530	Reduce the budget due to reduction in hours for Contractor labour agency hire, offset by reduction in fees for Rock & Ground Anchors

**Quarterly Review Report July - September 2022**  
**Proposed Budget Changes**

	Matching Variations	Proposed Variations	Total Qtr 1 Variations	September Quarter 2022 Comments
137-143 Wicks Rd-SES Building		15,000	15,000	Increase Operating Expenditure budget for SES Building, offset by additional grant received
Property - Operational Management		49,000	49,000	Additional funding for consultant fees in relation to strategic property review
Property - Legal Fees - Unrecoverable		20,000	20,000	Additional legal expenses that are not recoverable from community groups, tenant company and leases of Crown Land Reserves
OPER Sportsgrounds, Parks & Gardens	60,000		60,000	Transfer funding from Passive Parks & Streetscapes Maintenance Program to Sportsgrounds, Parks & Gardens Operating Program
MAINT Sportsfield Floodlighting	40,000		40,000	Transfer funding from Passive Parks & Streetscapes Maintenance Program to Sportsfield Floodlighting Maintenance Program
Maint - Passive Parks & Streetscapes	-100,000		-100,000	Transfer funding to Sportsfield Floodlighting Maintenance Program and Sportsgrounds, Parks & Gardens Operating Program from Passive Parks & Streetscapes Maintenance Program
MAINT Cycleways Construction	-80,000		-80,000	Transfer funding to Traffic Facilities Maintenance Program from Cycleways Construction Maintenance Program
MAINT Traffic Facilities	80,000		80,000	Transfer funding from Cycleways Construction Maintenance Program to Traffic Facilities Maintenance Program
Waste Wise Ryde - Towards Zero Waste		-25,000	-25,000	Project is deferred until 2023/24. Resources reallocated towards Household Chemical Cleanout. Proposed to be transferred back to Domestic Waste Reserve.
Additional Household Chemical Cleanout Event 2022		40,000	40,000	Increased the budget as Council resolved to undertake an additional household chemical cleanout event
Biosecurity and Natural Areas Monitoring Officer		20,000	20,000	Increase budget for Biosecurity and Natural Areas Monitoring Officer project offset by savings generated from Environment Administration Program
Gladesville Town Centre Activation		99,000	99,000	increase the budget for Gladesville Activation Project offset by additional grant.
Street Art Project - Graffiti Management Project Grant		90,000	90,000	Increase the budget for Street Art Project offset by additional grant.
Tree Management - Greener Neighbourhoods Program		50,000	50,000	To develop a Tree Asset Management system, Grant funded project.
<b>Other expenses (+ve is an increase in Expenditure)</b>	<b>0</b>	<b>162,969</b>	<b>162,969</b>	
Heritage Grant Scheme		31,030	31,030	Additional budget required to fund to fund additional grants issued as per Council approval. This is funded by Heritage Reserve and have no impact on Council's funding.
Corporate Finance - Emergency Services Levies (FRNSW, SES, RFS)		134,670	134,670	Additional funding required as per Council Annual Contribution allocation for Emergency Service Levies
Neighbourhood Events		-8,000	-8,000	Reduce the budget for Neighbourhood Events due to reduction of Neighbourhood Events held and saving to be transferred to Granny Smith Festival Events
Project Development Management		5,269	5,269	Minor adjustment for Project Management fees
<b>Reserves Drawdown for Operating (-ve is an increase in Reserve Drawdown)</b>	<b>-177,130</b>	<b>-2,510,586</b>	<b>-2,687,716</b>	
<b>Externally Restricted Reserve</b>				
<b>Domestic Waste Management Reserve</b>				
Waste Wise Ryde - Towards Zero Waste		25,000	25,000	Project is deferred until 2023/24. Resources reallocated towards Household Chemical Cleanout
Additional Household Chemical Cleanout Event 2022		-40,000	-40,000	Increased the budget as Council resolved to undertake an additional household chemical cleanout event



**Quarterly Review Report July - September 2022**  
**Proposed Budget Changes**

	Matching Variations	Proposed Variations	Total Qtr 1 Variations	September Quarter 2022 Comments
Shop Ryder Community Bus Service		25,310	25,310	As per Local Government Act, Domestic Waste expenditure has to be directly attributable to domestic waste services provided to residential ratepayers. This expenditure is not related to Domestic Waste and hence funding has been reduced
Home Waste and Resilience		110,928	110,928	As per Local Government Act, Domestic Waste expenditure has to be directly attributable to domestic waste services provided to residential ratepayers. Only part of expenditure is related to Domestic Waste and hence funding has been reduced
Business Improvements		4,215	4,215	Adjust Management Charge Allocation
<b>S7.11 Plan 2020 Open Space &amp; Recreation Facility</b>				
Investment Income		90,000	90,000	Transfer Investment income related to unspent s 7.11 to S.7.11 Reserve
<b>Internally Restricted Reserve:</b>				
Financial Assistance Grant		-2,987,807	-2,987,807	Accounting Standards treatment of the Financial Assistance Grant received during the 2021/22 financial year. The funds were placed into a reserve at the end of the 2021/22 financial year and released this financial year. This will have no impact on Council's budget.
Technology - Security Operations	-42,130		-42,130	Reclassification of ICT budget from Capital to operation to align with Accounting Standards. This will have no net impact on Council's budget.
IT - Maintenance & Planned Upgrades	-135,000		-135,000	Reclassification of ICT budget from Capital to operation to align with Accounting Standards. This will have no net impact on Council's budget.
Heritage Grant Scheme		-31,030	-31,030	Additional budget required to fund Council Resolution Grants issued. This is funded by Heritage Reserve and have no impact on Council's funding.
Business Improvements		1,054	1,054	Adjust Management Charge Allocation
Transfer to Legal Reserve		291,744	291,744	Surplus for September Quarterly Budget Review to be transferred to new Legal Reserve to fund future unanticipated legal expenses
<b>Capital Expenditure (+ve is an increase in Expenditure)</b>	<b>0</b>	<b>5,022,004</b>	<b>5,022,004</b>	
Electronic Time and Attendance		12,339	12,339	Additional funding required for Licencing costs required for first 12 months.
Marsfield Park - Field 1 & 2 - Surface Renewal - Old Landfill Sites Subsidence Program Renewal		-116,000	-116,000	Reduced budget for Marsfield Park - Field 1 & 2 - Surface Renewal due to deferral of sand slit drainage works. This will be reimbursed back to Domestic Waste Reserve.
Putney Beach Activation		488,933	488,933	Increase budget for Putney Beach Activation project, funded by additional grant .
Blenheim Park - Masterplan Delivery - Passive Parks Expansion		75,000	75,000	Additional funding is required for variations under project through latent conditions. Proposed funding from Asset Replacement Reserve.
Christie Park Masterplan Stage 2		1,000,000	1,000,000	Increase budget for Christie Park Masterplan project, funded by additional grant received
Meadowbank Park - LH Waud		1,000,000	1,000,000	Increase budget for Meadowbank Park - LH Waud project, funded by the Greater Sydney Sports Facilities grant
Expansion of SUP and enhancement of pedestrian facilities		-476,218	-476,218	This project is proposed to be cancelled as NSW Education Department is undertaking it and unspent funding to be transfer back to the reserve
Infrastructure - Cyber Security Ops & Enhancements		-42,130	-42,130	Reclassification of ICT budget from Capital to operation to align with Accounting Standards. This will have no net impact on Council's budget.
Technology - Security Operations and Planned Upgrades		-135,000	-135,000	Reclassification of ICT budget from Capital to operation to align with Accounting Standards. This will have no net impact on Council's budget.
Planting Trees for the Queen's Jubilee		24,750	24,750	Increase budget for Planting Trees for the Queen's Jubilee, funded by additional grant and savings from the Street Trees Planting Program

## Quarterly Review Report July - September 2022 Proposed Budget Changes

	Matching Variations	Proposed Variations	Total Qtr 1 Variations	September Quarter 2022 Comments
Street Tree Planting Program		-4,750	-4,750	Saving for Street Tree Planting Program to be transferred to Planting Trees for the Queen's Jubilee project
Property Acquisition		2,400,000	2,400,000	Funding required for the purchase of property as per Council Resolution dated 23/8/2022.
Terry Road (Ryedale Road - Orchard Street) - Footpath Construction Expansion		-44,000	-44,000	Under Footpath Construction Expansion Program, Terry Road project is proposed to be deferred and unspent funding will be partially to be transferred to fund additional cost for Wayella Street and Arras Parade. \$24K will be allocated to Bidgee Road project as per Council Notice of Motion dated on 26 July 2022
Wayella Street (Darvall Road - Cul - De -Sac) - Footpath Construction Expansion		14,000	14,000	Increase budget to accommodate rising construction costs from inflation, offset by saving from deferring of Terry Road (Ryedale Road - Orchard Street) project
Arras Parade (Victoria Road - No. 19) - Footpath Construction Expansion		7,000	7,000	Increase budget to accommodate rising construction costs from inflation, offset by saving from deferring of Terry Road (Ryedale Road - Orchard Street) project
Bidgee Rd (Bidgee Park to Garderner Avenue)- Footpath Construction Expansion		63,000	63,000	Increase budget for Bidgee Road as per Council Notice of Motion, partly funded by saving from Terry Road Project
Arthur St Kerb Ramp - Footpath Construction Expansion		120,000	120,000	Additional funding is required for Arthur Street Kerb Ramp project as per Council Notice of Motion 10/22 dated on 26 July 2022. Proposed funding from Asset Expansion Reserve.
Bowden Street Footpath (Forward Planning) - Footpath Construction Expansion		25,080	25,080	Increase budget for the design of Bowden Street footpath from Bay Drive to Meadowbank Wharf project, offset by additional grant received
Miriam Park - Playground Upgrade & Renewal		180,000	180,000	Additional funding required due to rising costs in construction industry and supply chain issues, offset by the saving for Brush Farm Park - Neighbourhood Playground
Brush Farm Park - Neighbourhood Playground - Playground Upgrade & Renewal		-224,000	-224,000	Brush Farm Park - Neighbourhood Playground project is proposed to be deferred and unspent funding to be transferred to Miraim Park and Denistone Park Playgrounds projects
Denistone Park - Neighbourhood - Playground Upgrade & Renewal		44,000	44,000	Additional funding is required due to rising costs in construction industry and supply chain issues, offset by the saving for Brush Farm Park - Neighbourhood Playground
Wharf Road Boat Ramp - Kayak Launching Platform - Seawalls/Retaining Walls Refurbishment Renewal		110,000	110,000	Additional funding is required for Wharf Road Boat Ramp - Kayak Launching Platform project as per Council Notice of Motion 8/22 dated on 28 June 2022. Proposed to be funded from Asset Expansion Reserve
Property Acquisition for Blenheim Park		500,000	500,000	Additional budget required for the estimated legal costs related to compulsory acquisition of Blenheim Park
Heavy Patching		349,000	349,000	Increase funding for Heavy Patching Program, offset by savings from deferred projects (Tallwood Ave and Mitchell Street) under Road Resurfacing Renewal
100 - 104 Rowe St Stormwater Drainage Upgrade		1,500,000	1,500,000	Funding to be transferred from Eastwood Town Centre Flood Study within Eastwood Central Expansion
Eastwood Town Centre Flood Study		-1,500,000	-1,500,000	Funding to be transferred to 100 - 104 Rowe St Stormwater Drainage Upgrade
Preliminary Eastwood Central Business Case		209,000	209,000	Additional funding is required for Preliminary Eastwood Town Centre Flood Study, offset by saving from Waring St in Road Resurfacing Renewal
Marlow Avenue (Marlow Lane - Cul De Sac (N)) - Road Resurfacing Renewal		-140,000	-140,000	Project was completed in 2021-22 and funding will be allocated to Church Street (Blaxland Road - Gowrie Street).
Church Street (Blaxland Road - Gowrie Street) - Road Resurfacing Renewal		242,000	242,000	Increase funding for new project Church Street (Blaxland Road - Gowrie Street), offset by saving from Marlow Ave and Yarwood Street within the Road Resurfacing Renewal Program
Tallwood Avenue (Bridge Road - North Road) - Road Resurfacing Renewal		-268,000	-268,000	Project is proposed to be deferred and unspent funding to be transferred to Heavy Patching Program
Mitchell Street (Ida Street - Donnelly Street) - Road Resurfacing Renewal		-81,000	-81,000	Project is proposed to be deferred and unspent funding to be transferred to Heavy Patching Program
Waring Street (Alan Bond Place - Sobraon Road) - Road Resurfacing Renewal		-102,000	-102,000	Project is proposed to be deferred and unspent funding to be transferred to Preliminary Eastwood Business Case project
Waring Street (Sobraon Road - Cul De Sac (E)) - Road Resurfacing Renewal		-107,000	-107,000	Project is proposed to be deferred and unspent funding to be transferred to Preliminary Eastwood Business Case project

## Quarterly Review Report July - September 2022 Proposed Budget Changes

	Matching Variations	Proposed Variations	Total Qtr 1 Variations	September Quarter 2022 Comments
West Parade (Wingate Avenue - Hillview Road) - Road Resurfacing Renewal		-289,000	-289,000	Project is proposed to be deferred and unspent funding to be transferred to Glenn Street Car Park Defect Remediation Works project
Yarwood Street (Culoden Road - Karalee Close) - Road Resurfacing Renewal		-102,000	-102,000	Project was completed in 2021-22 and unspent funding to be allocated to the new project Church Street (Blaxland Road - Gowrie Street).
Glenn Street Car Park Defect Remediation Works - Car Park Renewal		289,000	289,000	Increase funding for Glenn Street Car Park Defect Remediation Works, offset by saving from West Parade (Wingate Avenue - Hillview Road) - Road Resurfacing Renewal
West Ryde Community Centre - Hydraulic solutions - Corporate Buildings Renewal		-20,000	-20,000	Project consolidated with West Ryde Community Centre in the Commercial Building Renewal
Denman Street/Brush Road staircase - Footpath Construction Renewal		-75,000	-75,000	Project maintenance works was completed in 20 21/22. Project is proposed to be deferred to future years to enable alternate options in construction materials to be explored. Staircase is operational and functional and unspent funding to be allocated to Flinders road footpath renewal project
Flinders Road Footpath Renewal - Footpath Construction Renewal		75,000	75,000	Footpath renewal works to be undertaken at Flinders Road. Funded from transfer from Denman St Stairs.
West Ryde Community Centre - Commercial Building Renewal		90,000	90,000	Increase the budget due to additional scope identified requiring implementation under current contract to satisfy waterproofing the Centre. Funding consolidated from West Ryde Community Centre-Hydraulic solutions and Commercial Building Renewal
Rockend Cottage - Banjo Patterson Restaurant 5650019/43 - Commercial Building Renewal		80,000	80,000	Additional funding is required for Banjo Patterson Passive Driveway works upgrade project, funded by saving from Commercial Building and Operational Building Renewal
Commercial Building Renewal		-100,000	-100,000	Funding to be transferred to West Ryde Community Centre and Rockend Cottage - Banjo Patterson Restaurant
Operational Buildings Renewal		-50,000	-50,000	Funding to be transferred to Rockend Cottage (Banjo Patterson Restaurant) project
<b>Reserves Drawdown for Capital (-ve is an increase in Reserve Drawdown)</b>	<b>177,130</b>	<b>-2,152,782</b>	<b>-1,975,652</b>	
<b>Externally Restricted Reserve</b>				
<b>Domestic Waste Management Reserve</b>				
Marsfield Park - Field 1 & 2 - Surface Renewal - Old Landfill Sites Subsidence Program Renewal		116,000	116,000	Reduced budget for Marsfield Park - Field 1 & 2 - Surface Renewal due to deferral of sand slit drainage works
<b>Internally Restricted Reserve</b>				
Property Acquisition		-2,400,000	-2,400,000	Funding required for the purchase of property as per Council Resolution dated 23/8/2022.
Expansion of SUP and enhancement of pedestrian facilities		476,218	476,218	This project is proposed to be cancelled as NSW Education Department is undertaking it and unspent funding to be transfer back to the Asset Expansion Reserve
Wharf Road Boat Ramp - Kayak Launching Platform - Seawalls/Retaining Walls Refurbishment Renewal		-110,000	-110,000	Additional funding is required for Wharf Road Boat Ramp - Kayak Launching Platform project as per Council Notice of Motion 8/22 dated on 28 June 2022
Infrastructure - Cyber Security Ops & Enhancements	42,130		42,130	Reclassification of ICT budget from Capital to operation to align with Accounting Standards. This will have no net impact on Council's budget.
Technology - Security Operations and Planned Upgrades	135,000		135,000	Reclassification of ICT budget from Capital to operation to align with Accounting Standards. This will have no net impact on Council's budget.
Bidgee Rd (Bidgee Park to Garderner Avenue)- Footpath Construction Expansion		-40,000	-40,000	Increase budget for Bidgee Road as per Council Notice of Motion, partly funded by saving from Terry Road Project and partially funded by Asset Expansion Reserve
Arthur St Kerb Ramp - Footpath Construction Expansion		-120,000	-120,000	Additional funding is required for Arthur Street Kerb Ramp project as per Council Notice of Motion 10/22 dated on 26 July 2022.
Blenheim Park - Masterplan Delivery - Passive Parks Expansion		-75,000	-75,000	Additional funding is required for variations under project through latent conditions.

## Quarterly Review Report July - September 2022 Financial Performance Indicators

	Revised Budget	Benchmark
Operating Performance Ratio <sup>(1)</sup>	-0.84%	>0.00%
Own Source Operating Revenue Ratio	85.94%	>60.00%
Debt Service Cover Ratio	8.72x	>1.5x
Asset Renewals Ratio	127%	>=100%

(1) The Operating Performance Ratio has not met the benchmark. It has reduced from **+1.88%** (as per original adopted budget) to **-0.84%** after September Quarterly Budget Review. This is as a result of the Financial Assistance Grant (FAG) being prepaid in FY 21/22 and the accounting standard requires such income received in a financial year to be recognised as income in that year. This prepaid income was transferred to internal reserves as at 30 June 2022 and in this budget review, transferred out of internal reserves. This accounting entry has resulted in the operating income decreasing by \$2.99m, thereby impacting the Operating Performance Ratio. It is anticipated that the Operating Performance Ratio will improve this financial year if the FAG income for FY 23/24 is prepaid in this financial year. In addition, there may be savings or additional income generated so that this ratio improves. This will continue to be monitored and reported to Council in future quarterly budget review. This has a NIL impact to Council's unrestricted cash position.



## Contracts Awarded for Quarterly Review Report July - September 2022

Contract Name	Purpose of Contract	Contract Form	Contract Value	Commencement Date	Contract Options	Duration of the Contract	End Date	Included in Budget?	Is this a lease under AASB 16
Bush-It Pty Ltd	Bush Regeneration	CoR Major Services	\$236,975.00	15-Aug-22	2 x 1 year	2 years	14-Aug-24	Yes	N
Toolijooa Pty Ltd	Bush Regeneration	CoR Major Services	\$451,615.00	15-Aug-22	2 x 1 year	3 years	14-Aug-24	Yes	N
Hills Bushcare	Bush Regeneration	CoR Major Services	\$310,000.00	15-Aug-22	2 x 1 year	2 years	14-Aug-24	Yes	N
Dragonfly Environmental Pty Ltd	Bush Regeneration	CoR Major Services	\$651,412.00	15-Aug-22	2 x 1 year	2 years	14-Aug-24	Yes	N
Terra Australis Regeneration Pty Ltd	Bush Regeneration	CoR Major Services	\$539,429.00	15-Aug-22	2 x 1 year	2 years	14-Aug-24	Yes	N
WebVine Consulting	Intranet Content Management System	Other	\$172,860.00	04-Aug-22	none	3 years	03-Aug-25	Yes	N

## Legal & Consultancy Expenses July - September 2022

Expenses	Expenditure YTD	Budgeted (Y/N)
Legal Fees	\$ 153,978.20	Y
Consultancy Fees	\$ 395,965.37	Y