

Lifestyle and opportunity @ your doorstep

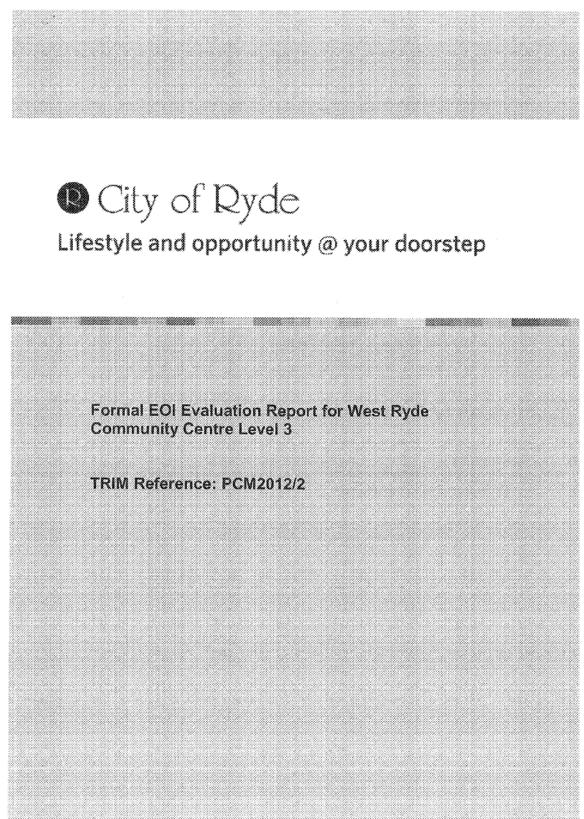
ATTACHMENTS FOR: AGENDA No. 8/12 Council Meeting

Meetin Locati Time:	•		day 22 May 2012 cil Chambers, Level 6, Civic Centre, 1 Devlin Street, F m	{yde
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15			QUARTERLY REVIEW REPORT - 2011/2015 AN AND 2011/2012 OPERATIONAL PLAN	



ITEM 12 (continued)

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• City of Ryde

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1. Purpose

The purpose of this report is to:

- Provide an overview of the evaluation methodology, evaluation criteria and scoring criteria and assessment processes
- Outline the findings from the assessment process
- Provide a recommendation for a preferred supplier

2. Overview of PCM2012/2

This Expression of Interest was called to find a suitable new tenant for space allocated to the not-for-profit sector in the West Ryde Community Centre.

3. EOI Evaluation Panel

Members of the Evaluation Panel are:

- Baharak Sahebekhtiari (Chair)
- Jeff Dearden
- Chris Hellmundt

4. EOI Assessment Schedule

The following table outlines the Quotation evaluation process schedule:

Tasks	Critical Dates
1. EOI advertised or invited	23 November 2011
2. EOI close	9 January 2012
3. EOI Evaluation	23 January 2012
a) Evaluation Meeting 1	23 January 2012
b) Evaluation Meeting 2	22 February 2012
c) Site inspection if applicable	22 February 2012
d) Evaluation Meeting 3	26 March 2012
e) Evaluation Meeting 4	19 April 2012
4. Evaluation report and recommendation	13 April 2012

5. Administrative Matters

5.1 - Declaration - Conflicts of interest

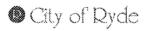
All members of the Evaluation panel declared that they had no pecuniary or non pecuniary conflicts of interest.

5.2 - Confidentiality of Information

All documents and proceedings of the Evaluation Panel have been treated on a commercial-in-confidence basis. No disclosure of information contained in the offers has occurred which may prejudice the commercial interests of the companies concerned.

Declaration of interests and confidentiality agreements have been signed by all members of the evaluation panel as part of the Quotation Evaluation plan (which is available on file).

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6. Submissions Received

EOI Opening

The closing date for submissions was COB, Tuesday 9 January 2012. There were no extensions of time sought or granted.

At the closing date and time, three (3) submissions were received. The companies from which submissions were received are (in alphabetical order):

- Benevolent Society
- o Lifestart
- o Montessori Children's House

The submissions were opened in accordance with normal Council protocol.

Late Submissions

No late submissions were received.

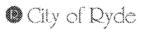
7. Overview of Evaluation Process

7.1 Evaluation Criteria and Weightings

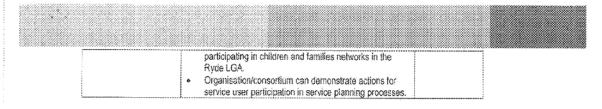
Quotation submissions were assessed against the evaluation criteria and scoring system as listed below.

Criteria	Description	Weighting
Service focus	Organisation/consortium must provide a service that is primarily focused on meeting the needs of children and families in the Ryde LGA	20%
Service need	Organisation/consortium must demonstrate service need in Ryde LGA.	15%
Future demand	Organisation/consortium can demonstrate analysis of current and projected future demand for the proposed services.	15%
Access	Organisation/consortium must have evidence of actions in improving access for one or more of the following target groups: people from Culturally and Linguistically Diverse (CALD) backgrounds, socially disadvantaged, Aboriginal and Torres Strait Islanders (ATSI) and people with a disability.	20%
Meets goals of CSP	Organisation/conscritium can demonstrate that the services meet the goals of the City of Ryde Community Strategic Plan.	10%
Partnership	Demonstrate willingness and capacity to partner with WRCC services on information and referral and possible joint initiatives.	5%
Desirable criteria	 Organisation/consortium can demonstrate its history in community engagement, consultation as well as connecting to the service system. Organisation/consortium employs and recruits bilingual staff (preferably Mandarin, Cantonese, Korean, Arabic or Hindi). Organisation/consortium has a history of providing services to children and families in the Ryde LGA. Organisation/consortium has a demonstrate dhistory of 	15%

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8. Review of Submissions received

Assessment

The Montessori Children's House was rejected as they did not meet the service need, partnership or parts of the desirable criterion and therefore could not be considered.

They did not meet the service need criterion as there is already a childcare facility in the centre which is doubling its places by moving in.

They did not meet the partnerships criterion as they did not demonstrate any interest in collaborating with the service sector.

They did not meet the following desirable criterion:

- Organisation/consortium can demonstrate its history in community engagement, consultation as well as connecting to the service system.
- Organisation/consortium has a demonstrated history of participating in children and families networks in the Ryde LGA.
- Organisation/consortium can demonstrate actions for service user participation in service planning processes

There was also discussion about the number of children that could be accommodated in the space, which is considerably smaller then Level 1 where 56 children are housed in a similar centre.

The remaining two contenders were Lifestart and the Benevolent Society. Both organisation's application were too small for the space with Lifestart having only seven workers and the Benevolent Society 14 workers. However, Lifestart suggested in their application and the Benevolent Society indicated during the walk through that they would be interested in collaborating and sharing the level. This would be considered the best possible outcome as the space would be fully utilised and the Centre would receive two services rather the one. That said, the Benevolent Society meets the criteria consistently and is believed the stronger application.

Licence Fee

Both Lifestart and the Benevolent Society were categorised as Category 4 (no subsidy to the costs to Council).

Collocation not possible

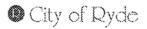
Lifestart and the Benevolent Society agreed to a collocation arrangement, almost 50/50. Unfortunately, after Lifestart was advised of the Licence Fee for the space they would like, Lifestart indicated that they could not afford the Licence Fee and could not operate their service on a smaller proportion of space. Therefore the Benevolent Society was asked whether they could collocate Benevolent Society child and family services in Ryde at the Centre, thus maximising the capacity of the space themselves. The Benevolent Society agreed.

9. Meeting/Site visits

There were several site visits, one during the call for EOI applications on 7 December 2011.

The Panel meet with Lifestart and Benevolent Society to seek agreement on looking into collocation on 22 February. This was followed by a site visit.

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10. Recommendation

Following the above evaluation process, the Panels final scoring is as follows:

Therefore the Panel recommends the acceptance of the offer submitted by the Benevolent Society

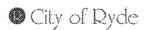
Approval

Approval is granted/not granted to proceed with the recommended supplier/provider of the goods/services

Signature:	Ry ie
Name:	Bahnwak Saneserhtiari
Position:	MARMAGER COMMUNITY + CULTURE
Date:	30 April 2012

(This should be signed by a person with the appropriate level of delegated authority i.e. Service Unit Manager or Group Manager).

The signed report should be kept within the appropriate TRIM container and must be available for review.

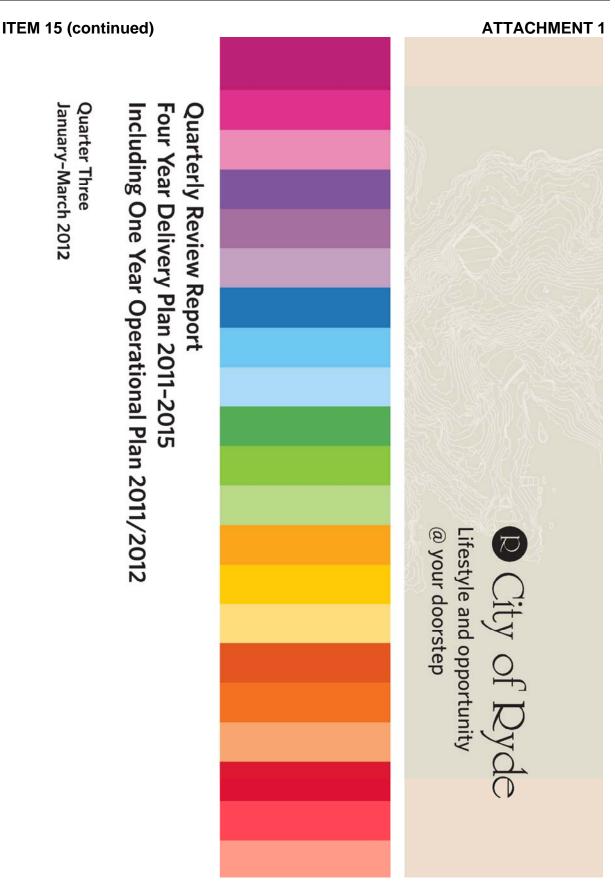


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January-March 2012

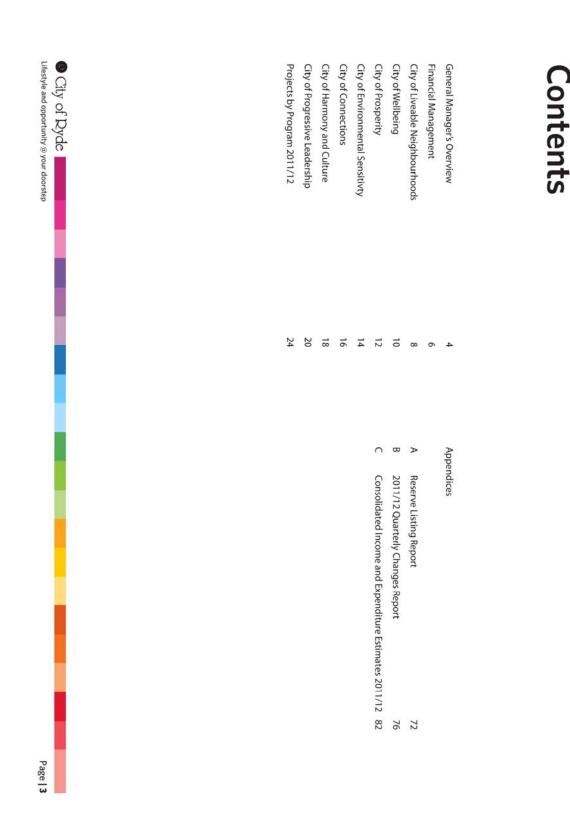
Quarter Three





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General Manager's Overview

ATTACHMENT 1

Quarterly Overview

This quarterly report examines Council's budget review and performance for Quarter 3 (January to March 2012) of the 2011/12 financial year. It measures progress against the One Year Operational Plan for 2011/12 with all supporting detail attached in the appendices.

Financial Position

Working Capital Position

As a result of the March quarterly review, Council has increased its working capital by \$0.03 million to approximately \$4.05 million. This is an increase of \$0.96 million against the original projected working capital of \$3.09 million in the 2011/12 Operating Plan.

Base Budget

Income is projected to increase by \$4.55 million. This is mainly caused by the maturing written down assets (transferred to reserves), an increased return on our investments, and additional income from Ausgrid restoration works and grants etc.

Our Base Budget Expenses are projected to increase by \$1.45 million. This is mainly caused by an increase in Ausgrid restoration work (offset with income) and additional legal costs.

Overall there is a projected increase in our operating surplus of \$3.10 million which has mainly been transferred to reserves or utilised for capital expenditure.

Non-Capital Budget

Income in our Non-Capital Budget is projected to increase by \$0.15 million to \$0.29 million, while Non-Capital Expenses are projected to decrease by \$0.11 million to \$3.60 million, giving an improved position of \$0.04 million.

Capital Budget

Income in our Capital Budget is projected to increase by \$1.87 million mainly caused by an increase in grants from the Roads to Recovery Program, Roads and Maritime funding for the Macquarie University Shared Path Programme and additional funding from the LPMA for Porters Creek.

Capital Expenses are projected to increase by \$2 million with the main contributing factor being the relocation of staff from the Argyle Centre.

As a result, the Capital Deficit has increased by \$0.13 million

During the March quarter several major projects were delayed due to extended consultation an example is the Ryde Riverwalk and the Pittwater Road upgrade and delays caused by rescheduled Council meetings. The complexity of other projects has also caused delays as we have ensured our risk management approach was independently reviewed eg the RALC wave rider and the provision of the cogeneration plant (which has been delayed due to supply issues). Some of the town centre upgrades have also been delayed due to additional scoping and costing challenges. As previously advised to Council wet weather has delayed some of our capital works but the footpath and roads program will be back on track at the end of the year. Livwi's Place has been delayed due to the shortfall in fund raising from the community.

As a result of the above we will be forecasting the carry forward of some projects to next year to allow their completion.

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General Manager Overview (Continued)

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It should also be noted that since the beginning of the year an additional 47 projects have been added due to additional grant funding etc. Due to the flexibilities established in the project management office these projects have been integrated during this quarterly review and are shown individually by program.

Progress Against Indicators

This quarter we have met or exceeded our corporate performance indicators (which provide a snapshot of the organisation's health) as well as our performance indicators across our 21 programs.

Corporate Indicators

As identified in page 23, the majority of corporate indicators are on track or have exceeded target. It is pleasing to see that we have met our challenging target of 90% of customer request responses actioned within agreed timeframes, the best quarterly result this year. Also of great importance is our result in the reduction of days lost to lost time injuries which is showing a marked improvement on last quarter.

Project milestones are now being closely monitored by our automated tracking system developed by our newly created project management office. The overall results shows that 83% of project milestones have being completed on time against the target of 90%. The reasons for this have been identified by program area.

Program Indicators

Tweive of our 47 indicators across our programs were not achieved in Quarter 3. The highlights relate to our development assessment statistics which have improved in three of the four categories on the last quarter, but are still higher than the group three average. Overall visitations to the libraries and the Ryde Aquatic Leisure Centre (RALC) were below the levels for the same quarter last year. Although overall the library service is experiencing growth in new members.

> Overall Council has maintained tight fiscal control against its budget and continues to meet the majority of its targets. However as cultural change across the organisation continues to focus on project and service improvement, I expect to see further improvements in project management disciplines including cash flow analysis of projects and a stronger emphasis on customer service excellence. Council will be considering a report this current quarter seeking to progress our measurement of customer satisfaction with our services. This will be an important factor in moving this culture forward.

John Neish General Manager

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Overview

the budget (excluding reserve movements) financial position, year to date (YTD), is within 57.70% of Following the third quarter budget review, Council's

complete, excluding contributed assets. remaining projects are approximately 42.19% financially to the 2012/2013 financial year for completion. The at the RALC. Both projects are likely to be carried forward and \$ 0.96 million for installation of a Cogeneration Plant Surf Attraction at the Ryde Aquatic Leisure Centre (RALC) The Capital Works Program includes \$ 3.50 million for the 37.28% financially complete, excluding contributed assets The Capital Works Program, YTD, is at approximately

of the budgeted amounts, which is a good result. Operating expenses, YTD, are within 15.94% (favourable)

of \$3.10 million to \$18.55 million. This is a good result \$1.45 million (1.51%), a net increase in Operating Surplus given the tight revenue base from which we are operating and Operating Expenses are projected to increase by Income) is projected to increase by \$4.55million (4.08%) Operating Income (Base Budget and Non-Capital & Capita

investment income. This includes an extra \$0.50 million from additional

\$0.03 million to approximately \$4.05 million. Available Working Capital is projected to increase by

grants or transfers from reserves. This will give a total capital works, including contributed assets of \$23.14 million, the bulk of which will be funded by either new million. This is projected to increase by another \$2.12 Council had budgeted to undertake \$59.38 million of

Base Budget

Expenses are projected to increase by \$1.46 million to \$2.66 million to \$87.53 million, while Base Budget \$93.99 million, giving a net projected increase in the Base Budget Income is projected to increase by Base Budget Surplus of \$1.20 million (15.66%)

Non-Capital Budget

Non-Capital Income is projected to increase by Expenses are projected to decrease by \$0.11 million to \$0.15 million to \$0.29 million, while Non-Capital Non-Capital Deficit of \$0.03 million (0.77%) \$3.60 million, giving a net projected decrease in

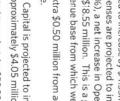
Capital Budget

to \$61.50 million, giving a net projected increase in Expenses are projected to increase by \$2.12 million Capital Deficit of \$0.25 million (0.75%). \$1.87 million to \$28.32 million, while Capital Capital Income is projected to increase by

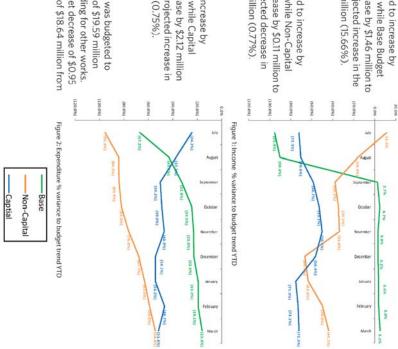
Reserve Movements

be a net transfer from reserves of \$19.59 million reserves million from reserves to a total of \$18.64 million from for works carried over plus funding for other works. This is projected to result in a net decrease of \$0.95 The net movement of Reserves was budgeted to

Attachment 1 - Quarterly Report on Four Year Delivery Plan 2011/2015 and One Year Operational Plan 2011/2012 - Quarter Three







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Financial Management

(\$'000)	Original Budget 2011/2012	Carryover Budget 2011/2012	Previously Approved Changes	Revised Budget 2011/2012	Proposed Changes 2011/2012	Projected Budget 2011/2012	Actual YTD 2011/2012
Base							
Income	-84,799		-65	-84,864	-2,661	-87,526	-82,082
Expenditure	91,366	35	1,125	92,526	1,462	93,988	54,646
Net	6,567	35	1,060	7,662	-1,200	6,462	-27,436
Non-Capital							
Income	-94	-65	-115	-274	-15	-289	-125
Expenditure	2,057	966	592	3,614	-11	3,603	1,317
Net	1,964	900	477	3,341	-26	3,315	1,192
Capital							
Income	-23,360	-1896	-1,194	-26,451	-1,873	-28,324	-2,083
Expenditure	43,157	6,872	9,355	59,384	2,120	61,504	14,303
Net	19,797	4,976	8,161	32,933	247	33,180	12,220
Reserve Movement Loan Proceeds	-5,052	-5,910	-8,623 -1,200	-19,585 -1,200	948	-18,637 -1,200	
Total Net	23,276		-125	23,151	319	23,119	-14,025

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City of Liveable Neighbourhoods

Outcome Overview

"Liveable Neighbourhoods" are well planned, clean and safe neighbourhoods and public spaces, designed with a strong sense of identity and place.

The aims of creating and maintaining Liveable Neighbourhoods are: - For all residents to enjoy living in clean, safe, friendly and vibrant

- neighbourhoods. That our community has a strong sense of identity in their neighbourhoods and are actively engaged in shaping them.
- For our neighbourhoods to thrive and grow through sustainable design and planning that reflect community needs.

To achieve this we must address significant legislative changes and environmental challenges; maintain public safety and amenity; and develop a policy framework that will manage growth while enhancing the cultural and social character of the City.

Financial Position

The total 2011/12 budget for this outcome is \$3.8 million.

While the net budget figures for the year to date are positive, as a result of higher than expected Regulatory and Section 94 income, a number of variations are sought to reflect a reduction in income due to a contraction of development and construction activity and middle and lower end of the sector.

An increase in Section 94 income of \$800,000 and a decrease of approximately \$130,000 in income related to Development and Construction activity is proposed.

A net increase of approximately \$370,000 is proposed for fine and infringement related income, while an expenditure increase of approximately \$155,000 is proposed as a result of increased legal costs relating to Boarding House applications and prosecutions.

Progress Against Indicators

While the number of Development Applications determined decreased this quarter, the value of approved development increased from \$116 million in the second quarter to \$164 million this quarter. Modest improvements to Mean Gross Determination Times for Residential Alterations and Additions and for Single Dwellings saw a reduction in the overall Gross Determination Time.

The passenger figures for the Top Ryder Community Bus Service continue to trend well with over 13,400 passengers using the service this quarter. Council has resolved to extend the service till June 2013.

Progress Against Projects

Public Art Guideline for Developers - Project Completed - The Guidelines have been completed and published, they are now available on Council's website.

Boarding House Project - The NSW Parliamentary Inquiry into International Student Accommodation is expected to release its report in late May 2012. Council's Draft Boarding House Policy will be reviewed following the release of this report and it will then be reported to Council. In the meantime, inspections of properties suspected of unauthorised uses have continued this quarter.

Neighbourhood Centre Renewal – This project has experienced delays this quarte relating to the finalisation of the design details. Consequently, it is expected that construction will be carried over into 2012/13.

Local Market Feasibility Study – Project Completed – At its meeting of 27 March 2012 Council resolved to endorse the Ryde Chamber of Commerce and Ryde Rotary Club's proposal to conduct a market as part of its 2012 Community Christmas Celebration and the 2012 All the Colours of Ryde Festival. Council also resolved to provide Ryde Lower Oval as the site for these markets. ATTACHMENT 1



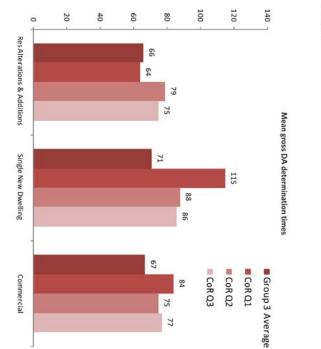
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Operational Plan Projects for 2011/12

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

nd: (?) On Track 🗙 Action Required 🖌 Complete 🖯 Not Started 🚫 Cancelled 🕨 Deferred

Program / projects	Status	Comment
Centres and Neighbourhood Program		
Neighbourhood Centre Renewal	×	Delays have been experienced in finalising the design details. These were caused by technical issues relating to the specifications and the need to vary the design. It is expected that construction will be carried over into 2012/13.
Community and Cultural Program		
Local Market Feasibility Study	0	
Public Art Guideline for Developers	•	
Open Space, Sport and Recreation Program	ogram	
Urban and Street Tree Master Plan	0	Tree DCP & Tree guide on exhibi- tion. Procurement of contractors in progress to complete the final stage which is the Master Plan.
Regulatory Program		
Boarding House Project	0	

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City of Wellbeing

Outcome Overview

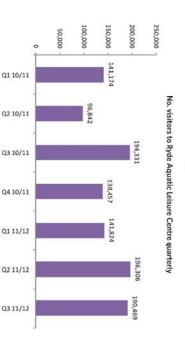
A healthy and safe community, with all supported throughout their life by services, facilities and people.

The Wellbeing of the City's residents is a key element of our community vision: Lifestyle and opportunity @ your doorstep. We recognise that wellbeing stems from interaction, participation and support for individuals, and we want to make sure that the City of Ryde provides opportunity for a sense of wellbeing for all our community at their doorstep.

The programs and projects under the City of Wellbeing aim to achieve the above, and in this quarter we have made good progress.

Financial Position

Overall this outcome is ahead of budget with favourable variations in income.



Progress Against Indicators

The community's goals under this outcome are reflected in our Performance Indicators being: engagement and participation in sport and leisure activities, satisfaction with our open spaces and community buildings and the quality of our customer service. Our performance is in line with Key Performance Indicators.

Highlights include an increase in pensioner entries to Ryde Aquatic Leisure Centre from an average of 123 per week in the 1st quarter to an average of 277 per week in the 3rd quarter. During summer season 591 teams with 15,595 players used Council sporting fields per week. Till the end of March this Finnancial Year we have registered 151,609 visits to Council website with top three forms viewed being feedback form, subscribe to Ryde City View and Volunteer Registration forms. Council in partnership with Council On The Ageing (COTA) hosted a workshop attended by 26 City of Ryde staff and 16 Service Providers.

Progress Against Projects

City of Wellbeing is supported by four programs:

The Centres and Neighbourhood program, Community & Culture program, Library program, Open Space and Recreation.

From a total of 19 projects planned for this financial year, 14 are on track for completion including the introduction of electronic books to the library service, new playgrounds at Putney and piloting of volunteer training for the Culturally and Linguistically Diverse Community. Projects completed this quarter are Monash Oval fencing, various upgrades at Meadowbank Park and the Integrated Open Space Master Plan on public exhibition.

Given the significant wet weather experienced in this financial year a few capital projects have been commenced but are delayed.



Operational Plan Projects for 2011/12	11/12		Program / projects	Status	Comment
Relow highlighte how each project is tr	arking that	t was highlighted in the one year	Non-Profit Community Sector Development	0	
operational plan 2011/12.	מכאוווא נוומ	r was inginigriced in the one year	Youth Engagement Partnership Project	0	Under review - project cancelled.
Legend: () On Track 🗙 Action Required 🖌 Complete 🕀 Not Started 🚫 Cancelled 🗰 Deferred	omplete	Not Started 🚫 Cancelled 🔉 Deferred	White Ribbon Community Accreditation	0	
Program / projects	Status	Comment	Library Program		
Centres and Neighbourhood Program			Library Electronic Books	0	Material ordered will be launched in the coming months.
		Following a resolution of Council on 22 November 2011 Council	Open Space, Sport and Recreation Program	gram	
Toilet Blocks Renewal - excluding		determined only \$73,444 would be spent on an upgrade of the Coxs Rd Tollet and Signage Project: A further	Michael Lardelli Park in Putney on Royal Rehabilitation Site	0	This project is a part of a VPA process.
		\$107,000 would be transferred to the Neighbourhood Centre Program. The remainder would go to General	Charity Creek Cascades	×	Delayed while seeking approval for necessary tree removal works. Approval planned for early May 2012.
		Revenue.	RALC Asset Renewal	0	
Community and Cultural Program	0		Integrated Open Space Forward Plan	0	The IOSP is in its final stages and scheduled for public exhibition in the 4th marker of 2011/12
Volunteer Training for the CALD	0		Active in Ryde Program Implementation	Φ	
Contributive	2		Sportsfield Floodlighting	0	
Community buildings renewal	c	This project is underway, draft study	Sportsfield Renewal & Upgrade	0	On track, some projects delayed by wet weather.
C/O Community Hubs identification study	×	is expected by end of June. The final payment will be made in July. This	Sportsground Amenities Upgrades	0	
		will result in 20% of funds being carried over into next financial year.	Playground Renewal and	0	
C/O Community Garden & Nursery	×	The community nursery in Santa Rosa park is the focus of this project. The draft Plan of Management Shrimptons Creek (inclusive of Santa Rosa Park)has been received and will be reported to Council shortly. It is anticipated that this project will be finalised next financial year. A proportion of the funds will have to be carried over:			New tennis courts at brush farm,
City of Ryde					poles tabricated by council statt.

Community and Cultural Program Crime Prevention Plan - implementation Toilet Blocks Renewal - excluding sportsfields Volunteer Training for the CALD C/O Community Garden & Nursery C/O Community Hubs identification study **Community Buildings Renewal** Community

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City of Prosperity

Outcome Overview

The City of Prosperity outcome seeks to foster economic growth in the City of Ryde by stimulating business opportunities, employment, innovation and investment. To achieve this we must ensure our City is designed and developed in a manner that creates appropriate business opportunities in vibrant urban centres. City of Prosperity projects are aimed at supporting sustainable growth, upgrading the public domain, and facilitating business moving to and thriving in the City of Ryde. This includes, but is not limited to, supporting the development of Macquarie Park includes, progenised education and information hub.

Financial Position

The total 2011/12 budget for this outcome is \$716,000.

There are no changes to the budget for this outcome in quarter 2 and expenditure is currently on track.

Progress Against Indicators

The Ryde Business Forum launched its new website this quarter, it features a new members directory and a Calender of Events. Council's Economic Development Officer has been working with the local business community to facilitate regular communication and cooperation. The Economic Development Advisory Committee and the Chambers of Commerce met in February and March respectively. The Macquarie Park Forum also met in March, bringing together key stakeholders involved in the implementation of the Macquarie Park Master Plan.

Progress Against Projects

Macquarie Park Marketing Strategy – This quarter we requested quotes for a consultant to assist in the preparation of the Macquarie Park Marketing Plan. A selection panel has been formed to select the consultant: the panel includes Macquarie Park stakeholders.

Macquarie Park DCP - Some delays have been experienced due to the evolving strategic planning environment in Macquarie Park, particularly the formation of the Macquarie Park Taskforce to advise on the redevelopment of government land in the area. It is anticipated that this project will carry over into 2012/13.

Macquarie University Voluntary Planning Agreement (VPA) – A Councillor Workshop was held this quarter to discuss the VPA proposed by Macquarie University and Council's response to the proposal was forwarded to the University in March. A meeting is to be scheduled in Quarter 4 to continue discussions.







Macquarie University VPA

×

dates of the key milestone.

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operational plan 2011/12.

Below highlights how each project is tracking that was highlighted in the one year

Operational Plan Projects 2011/12

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Land Use Planning Program Economic Development Program Centres and Neighbourhood Program Town Centre Upgrades Plans Macquarie Park DCP Feasibility for Macquarie Park Shopfront Program / projects () On Track × Action Required Complete Status × × × Φ There have been delays this quarter relating to variations to the design and the incorporation of Public Art. It is expected that funds will need to be carried over to 2012/13 in order to The key deliverables of the project are not on track due to delays in appointing the consultant. The project was also delayed due to changes to the Macquarie Park strategic planning environment, and the subsequent need to provide the consultant with further information. Funds maybe required to be carried over to allow the completion of the project in 2012/13.\$47,000 will be transferred to this project from the Macquarie Park Branding and Not Started Funds will be required to be carried over to allow the project to be completed in 2012/13 - as per the It is anticipated that \$120,000 will be spent in 2011/12. The project is to be undertaken over 2 years and the funds required to be carried over into Comment Marketing Project. complete the detailed designs. 2012/13 are \$80,000. 0 Cancelled >> Defer

Lifestyle and opportunity @ your doorstep City of Ryde

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Outcome Overview

The City of Environmental Sensitivity's outcome is to work together as a community to protect and enhance our natural and built environments for the future.

Financial Position

The Outcome was underspent at end of March 2012 by \$2.9 million due to the budget phasing of Domestic Waste activity (\$2.8 million underspent to date).

The Capital work expenditure of the Environmental Sensitivity Outcome of \$2.0 million is below the Year to Date Budget of \$5.5 million and the underspend relates significantly to the timing of cash flows in the Cogeneration plant (\$643,000 under YTD)

Progress Against Indicators

79% of projects were completed or on track, with five (5) projects listed as requiring action.

Progress Against Projects

Of the total milestones listed for the year, the Environmental Sensitivity Outcome had completed 123 of an annual total of 174 (over 70%), not allowing for seasonal variations.

The Stormwater Asset Renewal cluster was completed in this quarter.



ATTACHMENT 1





ITEM 15 (continued)

Lifestyle and opportunity @ your doorstep

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City of Ryde

ATTACHMENT 1

Operational Plan Projects for 2011/12

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

On Track × Action Required Complete ⊖ Not Started ⊗ Cancelled ₩ Defe

Program / projects	Status	Comment
Catchment Program		
Stormwater Asset Replacement	0	
Stormwater Improvement Works	0	
River to River Corridors Project	0	Grant funded project to be completed 30 June 2013.
Water Quality Improvement Plan	0	Project PM2011/26 tracking on time and to budget.
Environment Program		
Business Audit Program	0	Grant funded project extending into 2012/13.
Foreshore Program		
Seawalls/Retaining Walls Refurbishment	0	Continuation of 2010/11 works at Memorial Park programmed for Q4.

Program / projects Status Comment
Waste and Recycling Program
Porters Creek Depot Reconfiguration () The Department of Lands or Porters Creek Depot Reconfiguration () progressing to tender once scope of works has been greed. Total budget will not the spent due to delay so budget will be adjusted to \$600,000
Porters Creek Depot Protection Earthwork () Total current project budget \$200,000, project development costs have been allocated budget profiled for Q4. Budget will be adjusted down to \$50,000 due to delays in Porters Creek Protection Earthworks Project due to the Dept of Lands.



Open Space, Sport and Recreation Program

Delineation of Natural Areas

Park and Open Space Tree Planting Program

× 0

Not yet commenced.

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ATTACHMENT 1

City of Connections

Outcome Overview

Access and connection to, from and within the City of Ryde and to provide safe reliable and affordable public and private travel, transport, communication and infrastructure.

Financial Position

At the end of March 2012, the City of Connections had spent \$4.20 million against a year to date Capital Expenditure budget of \$7.03 million.

The underspending was attributable to delays in projects due to extensive inclement weather (approximately 10% of work days were lost due to wet weather in this quarter), as well as extended community consultation required on some projects and the cummulative effects of delays in approval at Council level.

Capital Income is exceeding target to date, with Actual Capital income of \$1.93 million against a full year budget of \$1.47 million, due to additional budgeted Section 94 income received.

Progress Against Indicators

Overall 73% of projects in the City of Connections were Completed or On Track with 8.16% of projects listed as Action Required. However, these figures are not truly representative of the progress, due to additional funding from successful grant applications a total of 15 projects were added to the Operational Plan.

The number of projects within the City of Connections has increased from 82 projects at 1 July 2011 to 97 at the end of Q3. The true performance can only be assessed by reviewing the number in totality.

Progress Against Projects

In total 744 Milestones were completed for the Outcome year to date (over 60% of annual total) not allowing for seasonality.

Completed projects include Waterloo Rd (Herring Rd to Byfield Street), Pidding Park upgrade and Lions Park GPT.





ATTACHMENT 1

ITEM 15 (continued)

City of Rydc Lifestyle and opportunity @ your doorstep

Below highlights how each project is tracking that was highlighted in the one year	acking that	was highlighted in the one year	Roads Program
operational plan 2011/12.			Heavy Patching
Legend: () On Track 🗙 Action Required 🖌 Complete \ominus Not Started 🚫 Cancelled 🕨 Deferred	Complete O	Not Started 🚫 Cancelled 🕨 Deferred	Road Resurfacing Renewa
Program / projects	Status	Comment	Road Kerb Renewal
Library Program			Bridge Upgrade / Renewa
		Investigation of project led to change of scope reduced time frame and full	Traffic Calming Devices
WiFi for Libraries	0	implementation of 4 year project by December 2012.	Traffic Facilities Renewal
Open Space, Sport and Recreation Program	gram		Traffic and Transport
Access Audit - Parks and Open Space Area	Ð	Not vet commenced.	Bus Shelters - new
	3		Bus Stop DDA complianc
Paths and Cycleways Program			Bus Stop Seats - new
Cycleways Construction	0		
Footpath Construction	0		
Regulatory Program			
Transport/Parking Technology Services	×	Expected expenditure \$118,000 this financial year due to merging this project with hand-held technologies project and longer than expected tendering process. Carryover of \$232,000 required.	

Program / projects	Status	Comment
oads Program		
Heavy Patching	•	
Road Resurfacing Renewal Schedule	0	
Road Kerb Renewal	0	
Bridge Upgrade / Renewal	×	
Traffic Calming Devices	0	Documentation being submitted to Traffic Committee for approval.
Traffic Facilities Renewal	0	Works programmed to commence construction in Q3.
raffic and Transport Program		
Bus Shelters - new	*	installed, accounts require finalising.
Bus Stop DDA compliance	0	
Bus Stop Seats - new	0	Bulk lot of seats purchased, installa- tion to be done Q4.

Bulk lot of seats purchased, installa- tion to be done O4.	0	top Seats - new
	0	top DDA compliance
installed, accounts require finalising.	ĸ	helters - new
		: and Transport Program

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City of Harmony and Culture

Outcome Overview

This outcome works to enhance the City of Ryde to be a welcoming and diverse community, celebrating our similarities and differences, in a vibrant city of culture and learning.

Under the umbrella of this outcome we aim to work with our partners and residents to celebrate our similarities and differences. We do this to ensure inclusion - so that the benefits of living, working and studying in our City are shared by all.

To achieve the City's vision it is important that the heritage and unique characteristics of our City are celebrated and that we tap into the cultural talents of those who live here and support their creative endeavours with provision of art and cultural facilities.

The programs and projects under the City of Harmony and Culture Outcome aim to achieve the above and in this quarter we have made good progress.

Financial Position

This outcome is on track with base budget showing a 7% positive position, and the overall outcome results positive. A number of projects have been completed with savings, are a number of projects are delayed these will be substantially completed this finnancial year.

Progress Against Indicators

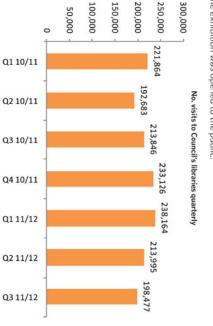
The Community's goals under this outcome are reflected in our performance indicators by; measurements of our responsiveness to the community directly; our fostering of the arts; and encouraging the growth of cultural events and facilities.

As an organisation we support the community sector and advocate on behalf of our community. Our performance is inline with Key Performance Indicators.

Progress Against Projects

The City of Harmony and Culture is supported by four programs: Land Use Planning, Libraries, Community and Culture and Open Space, Sport and Recreation.

A total of 11 projects are planned for completion this year, seven of which are completed or on track. Following review two projects were stopped. Projects include supporting the Ryde Youth Theatre Group, completion of an artist register, preparation for the Bennelong Bicentenary and purchase of approximately 1300 books and other library resources. This finnancial year Council has purchased 19,962 new items in the libraries including various serials (magazines). As a result of this investment 83% of the library collection is now aged less than 10 years. This quarter library laptops have been rolled out to be used for community training. The opening of the International Women's Day art exhibition included 105 resident artists participated on the exhibition. Works by 67 artists who were exhibited, 120 people attended the launch, 110 people attended the exhibition during the two days the exhibition was opened to the public.



ATTACHMENT 1

Lifestyle and opportunity @ your doorstep

City of Ryde

ITEM 15 (continued)

Library Books

0

YTD Budget is \$529,371. YTD Actu-als is \$358,556 with commitments of \$191,075.

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ATTACHMENT 1

Below highlights how each project is tracking that was highlighted in the one year operational plan 2011/12.

gend: () On Track 🗙 Action Required 🖌 Complete 🖯 Not Started 🚫 Cancelled 🕨 Deferred

Program / projects	Status	Comment
Comunity and Cultural Program		
Macquarie Park Arts and Culture Plan	0	Under review - project cancelled.
Artist Register	0	
Live Neighbourhood Project	×	The EOI process has been finalised and a local arts organisation has been engaged to deliver an outdoor exhibition project. It is expected that the final payment of the contract will be made in August 2012. This will result in a 40% carry over of funds.
Ryde Youth Music Project	0	
Ryde Youth Theatre (RYT) Group	×	This project includes funds for set-up of an appropriate space for the Youth Theatre. Negotiations are underway with appropriate venues. Depending on the success of these negotiations part of the funds all coated for this project may need to be carried over to the next financial year.
Library Program		
Library Laptops for Community Training	*	
		YTD Budget is \$529 371 YTD Actu-

Program / projects	Status	Comment
Land Use Planning Program		
Heritage Identification	×	Stage 1 was completed on time and on budget. Stage 2 is now underway as a result of a funds transfer from the Macquarie Park Arts & Cultural Plan Project as a greed by Council at the end of the second quarter.
	>	As these additional funds were not anticipated in the original scope it is expected a carryover into 2012/13 will be necessary to enable the completion of the project.
Bennelong Bicentenary Exhibition	×	While no project milestones were identifed for this quarter the project is not on track due to delays in recruiting the consultant. Funds may be required to be carried over into 2012/13 to allow the project to be completed.
Open Space, Sport and Recreation Program	ogram	
Brush Farm Park Archaeological Plan	×	Procurement of contractors in progress.
Aboriginal Heritage - signage	×	Project delayed due to additional negotiation required with artist & aboriginal community. Construction planned for 4th quarter 2011/12.

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ATTACHMENT 1

City of Progressive Leadership

Performance Indicators

This outcome is seeking to foster collaborative approaches across our City with all levels of Government, the not for profit sector and the private sector.

Council is seeking to improve and enhance its engagement with the community and key stakeholders and to measure our performance through appropriate customer feedback mechanisms.

The City of Ryde is driven to be seen as a progressive organisation, that values and respects the community's expectations and opinions. As an organisation, we are also committed to deliver excellent customer service and there are a number of initiatives that are being taken that are focused on measuring and improving our customer service delivery.

Financial Position

This quarter has resulted in the Budget being maintained at a similar forecasted position as at 31 December 2012, with a net reduction of \$0.01 million in the budget for the outcome of Progressive Leadership. The key movements in this result are:

- \$1 million received from the maturity of Council's Alpha CDO, that had a nil written down value.
- \$0.5 million additional Interest on Investment income brought to account
- \$0.3 million of additional legal costs related to development applications, contract disputes and other matters
- \$1.190 million allocated by Council for the Relocation of the Community Life staff from the Argyle Centre.

Progress Against Indicators

Generally, Performance Indicators are in line with 2011/12 targets.

A review and focus on inward correspondence will be undertaken to ensure performance to the target of 90% is achieved.

In respect of complaints management, 67% of complaints were resolved within the agreed standards.

This Quarter has also has seen the reduction in the days lost to lost time injuries continuing, which is a positive result for both Council employees and the organisation.

Progress Against Projects

Projects as indicated in this Review are on track.

The project that has not yet commenced is the Branding and Marketing Plan – City of Ryde, which is pending information from Macquarie University.

The Building Security project has commenced, however due to the other building projects that have been activated during the course of this financial year, this project has been delayed as reported previously. It is expected that the project will be substantially progressed by the 30 June 2012, however, it will be required to carry over the unexpended funds, to complete this project in 2012/13.



Q City of Ryde Lifestyle and opportunity @ your doorstep

		Program		, in the second s					
	o		\$	×	0	0	0	0	×
Seeking to re-allocate unused funds to fund the General Manager's Per- formance Review process and tracker starting this year. To be finalised in late 2012.	Phase1 of project - assessing managets, will reach pilot in June, post pilot and pre-implementation stage (August will require some funds. Project on track to meet all milestones.		Project complete.	Operational risk register meetings were to be scheduled in Q3. However due to staff sick leave these have had to be deferred to Q4. Remainder of project is on track.	Cluster Budget \$250,000 allocated to projects.				This project has been delayed due to other project priorities. However, will be substantially progressed by 30 June 2012 and will require partial carry over of funds.

Risk Management Program

Enterprise Risk Management Plan

Commercial Buildings Renewal

rogr	gend:
an	
gram / p	9
proje	Track
cts	×
	0 On Track × Action
	Required
Status	Complete
	Φ
Comment	, Z
R	Ø
	Cancelled
	Deferred

Corporate Buildings Renewals Civic Precinct Redevelopment

West Ryde Community Facility

Below highlights how each project is tracking that was highlighted in the one year

Property Portfolio Program

Program / projects

Status

Comment

Building Security Arrangements

operational plan 2011/12.

	0	Fleet Purchases-Light Commercial
	0	Fleet Purchases-Plant
	0	Fleet Purchases-Motor Vehicle
	0	IRM Scanning Project
	0	Information Technology Renewals
This project is the resources that are being utilised for the TechOne upgrade, which is on track. Savings from this project will be sought to carryover to 2012/13, so that we can capitalise on the improvements made during the upgrade.	o	System Administration TechOne
		Internal Corporate Services Program
	0	Compliance Management System
		Governance and Civic Program
This project has been delayed until the commencement of the new Media & Communications unit. The CoR branding rollout is still progressing.	×	Branding & Marketing Plan City of Ryde

Complaint Investigation External

Organisational Development

Performance Review Process

Council's Corporate Plan

0

Expect to continue into next financial year in order to complete this project.

Best Value Review Methodology

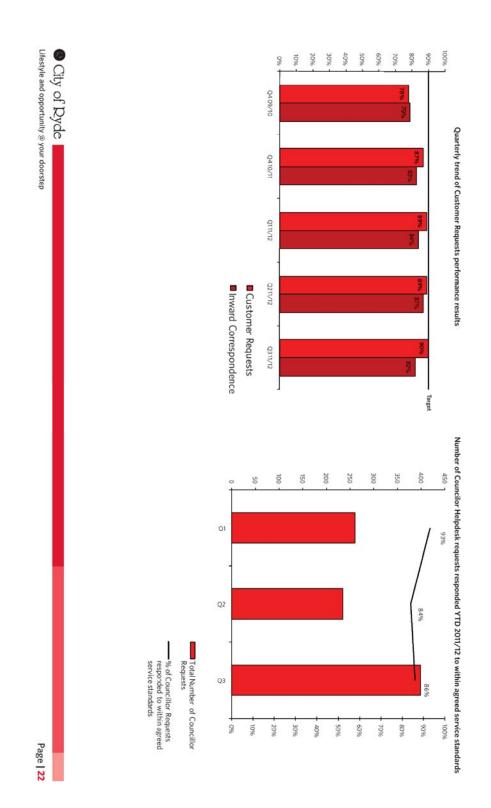
ATTACHMENT 1

Operational Plan Projects for 2011/12

Lifestyle and opportunity @ your doorstep City of Ryde

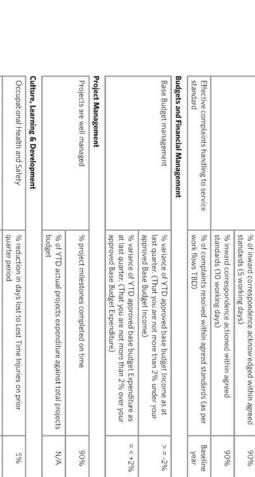


ATTACHMENT 1



Legend: () On
Track
(within a
3 5%
tolerance)
×
Off
Track

Attachment 1 - Quarterly Report on Four Year Delivery Plan 2011 Year Operational Plan 2011/2012 - Quarter Three	1/2015 and One



2.72%

C

67%

c x

N/A

reported.

Time needed to develop work flows so that this measure can be

A review will be undertaken and actions taken, to ensure the performance of this measure is improved to equal or exceed target.

1.58%

0

83%

Some projects delayed due to workload in Property and Buildings, awaiting information from Macquarie University and staff illness.

29%

c ×



Customers and Partners

Measure

Performance Indicator

2011/12 Target

YTD Progress

Status

Comments

Responsiveness to customer requests

% of customer requests acknowledged within agreed standards (5 working days)

% of customer requests actioned within agreed standards

%06

90%

0

N/A

Time needed to develop work flows so that this measure can be reported.

(10 working days)

ATTACHMENT 1



ITEM 15 (continued)

Regulatory Risk Management

agreed timeframes

% of internal audit recommendations implemented within

100%

84%

×

Implementation of audit recommendation has been delayed due to workloads. Time frames have been given to Risk and Audit and all outstanding recommendations should be implemented by the end of this financial year. -0.6%

C

Developi . Open Space, Sport and Recreation Program aloping, delivering, maintaining and managing all our sports, recreation, outdoor, open spaces and natural areas infrastructure, services and facilities.

1.1 PERFORMANCE INDICATORS Legend: (1) On Track (within a 5% tolerance) × Off Track

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	%06	70%	×	This performance measure continues to be monitored.
No. of visitors to RALC	780,000	528,599	0	Estimated year end attendance figure is 680,000. Although attendance numbers are lower than forecast, expenses have been controlled and final operating profit will be similar to last year.
No. of users of sports grounds and playing fields	N/A	90,000	0	
No of visitors to Ryde Community and Sports Centre (ELS Hall)	N/A	N/A		Data not yet available.
1.2 BASE BUDGET				
	YTD Budget \$	YTD Actual \$		Comment
Income	-4,500,000 -4,239,000	-4,239,000		
Expense	9,082,000	8,271,000		
Total Base Budget	4,583,000 4,031,000	4,031,000		

1.3 PROJECTS EXPENDITURE BUDGET

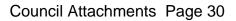
Legend: () On Track © Cancelle X Action Required * Deferred O Not Started Approved Projects	 Cancelled Deferred 	2011/12 Budget \$	2011/12 YTD Budget\$ Actual\$ Status	Status	Comment
Aboriginal Heritage - signage		100,000	15,000	×	Project delayed due to additional negotiation required with artist & aboriginal community. Construction planned for Q4 2011/12.
Access Audit - Parks and Open Space Area	n Space Area	50,000		Φ	Not yet commenced.

Lifestyle and opportunity @ your doorstep City of Ryde Page | 24



ITEM 15 (continued)

ATTACHMENT 1



Q City of Ryde

Lifestyle and opportunity @ your doorstep

Арр	Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Acti	Active in Ryde Program Implementation	10,000		0	
Brus	Brush Farm Park Archaeological Plan	50,000		×	Procurement of contractors in progress.
Cha	Charity Creek Cascades	450,000	298,748	×	Delayed while seeking approval for necessary tree removal works. Approval planned for early May 2012.
Deli	Delineation of Natural Area	12,500	1,880	0	Bollards installed at Field of Mars Reserve.
Inte	Integrated Open Space Forward Plan	50,000	47,897	0	The IOSP is in it final stages and scheduled for public exhibition in the Q4 of 2011/12.
Nev	New Park in Putney on Royal Rehabilitation Site	4,429,000		0	This project is a part of a VPA process.
Park	Park & Open Space Tree Planting Program	25,000		×	Not yet commenced.
Play	Playground Renewal & Construction	550,000	99,001	0	
•	Yamble Reserve- All Abilities Playground	350,000	18,668	×	Under review - deferred until procurement processes are finalised. Potential carry over.
•	Blenheim Park	50,000	18,750	0	
•	Playground Equipment and soft fall surfacing based on assessment of priority	25,000	40,440	0	
•	Playground Landscaping, furniture and signage based on assessment of priority	50,000	21,143	0	
RAL	RALC Asset Renewal	731,276	99,340	0	
·	Lane Ropes	15,000	11,990	¢	
•	Wireless PC for Class	10,000		0	
•	Lazy River Ceiling	57,000		0	Work to be integrated into painting project for 2012/13.
•	Pool Guttering & Tiling	120,000		0	Budget to be reviewed to \$0.
•	Water Features, including inflatable	80,000		0	
·	Roof Vents in foyer + rectify leaks	20,000		0	
	Dishae an dulcomatore	15,000		>	Under review - project cancelled.



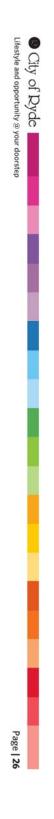
ATTACHMENT 1

1. Open Space, Sport and Recreation Program (Continued) 1.3 PROJECTS EXPENDITURE BUDGET



City of Ryde Lifestyle and opportunity @ your doorstep

.egen	Legend: () On Track O Cancelled X Action Required Deferred Complete Not Started				
Аррі	Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
•	Fire Alarm maintenance (including Kiosk smoke detectors, Cleaners Store smoke detector, Family Change Rooms, Stadium Smoke detector, Fire Hose system	30,000	37,455	0	
•	Strainer baskets in filtration system	10,000	3,460	0	
•	Scoreboards for Water Polo	15,000		×	Goods have been ordered, waiting for delivery.
·	Rectifications to wave plant room duct work, the nuts & bolts on the water slide, and the wave pump	35,000		0	Work not deemed necessary at this point - to be re-evaluated at a future date subject to need.
•	Bollards	20,000		0	Work complete, waiting for invoice.
•	PLC Toddlers Plant Room - features	30,000	2,151	0	
·	Carpet - Reception & Kiosk	30,000		0	Waiting on quotes.
•	Pool Blankets for the program pool & spa	10,000	2,594	•	
•	Change Rooms renovations to the competition pool change rooms and the mens & family leisure pool change rooms.	140,000	41,090	0	
Spor	Sportsfield Floodlighting	492,000	345,577	0	
•	Meadowbank Park Eastwood Ryde Netball Association (ERNA) - DA obtained	220,000	28,145	<	
•	Pidding Park Ryde Saints United FC - DA obtained	120,000	72,445	¢	
•	Magdala Park North Ryde Soccer / Ryde Gladesville Magic	152,000	9,671	×	Scope changed in consultation with park users. Tender procurement process scheduled for 4th quarter 2011/12. Potential carry over.
•	Playing Field Lighting - Feasibility Assessment		5,000	0	This will assist with next years program of works.
Spor	Sportsfield Renewal & Upgrade	650,000	386,114	0	Meadowbank Park #4 and Bollards are completed.



Lifestyle and opportunity @ your doorstep

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Legend: () On Track S Cancelled X Action Required >> Deferred S Complete O Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Sportsground Amenities Upgrades	450,000	63,524	0	
 Magdala Park - upgrade of existing amenities 	250,000	39,524	×	Project delayed due to procurement & contractor availability. Project scheduled to commence 11 April for an 8 week program.
Brush farm amenities upgrade	150,000	22,500	0	Review of project scope has resulted in cancellation of the project and reallocation of funds to increase the scope of works at Magdala Park.
Condition Assessment - to be completed to identify future works program	10,000	1,500	Φ	Carry over project to ensure the alignment of the asset management project.
Urban & Street Tree Master Plan	65,000		0	Tree DCP & Tree guide on exhibition. Procurement of contractors in progress to complete the final stage which is the masterplan.
Total	8,020,500	1,360,831		
New Projects Added After Delivery Plan Was Adopted	2011/12			
Installation Cogeneration Plant - RALC	Budget \$	YTD Actual \$	Status	Comment
Surf Attraction Equipment - RALC	Budget \$ 964,000	YTD Actual \$	Status ×	Comment Delayed by supplier.
Total	Budget \$ 964,000 2,300,001	YTD Actual \$ 8,393	Status ×	report for carry ov
Carryover Projects	Budget\$ 964,000 2,300,001 3,264,001	YTD Actual \$ 8,393 8,393	Status ×	report for carry ov
Kissing Point & Bennelong Parks (POT p.63)	Budget \$ 964,000 2,300,001 3,264,001 2011/12 Budget \$	YTD Actual \$ 8,393 8,393 YTD Actual \$	Status × Status	report for carry ov
	Budget\$ 964,000 2,300,001 3,264,001 2011/12 Budget\$ 148,408	YTD Actual \$ 8,393 8,393 8,393 YTD Actual \$	Status X Status	report for carry ow
Playing Field Remediation	Budget\$ 964,000 2,300,001 3,264,001 2011/12 Budget\$ 148,408 18,450	VTD Actual \$ 8,393 8,393 YTD Actual \$ 109,785 8,942	Status Status	report for carry ov



ATTACHMENT 1

1. Open Space, Sport and Recreation Program (Continued) 1.3 PROJECTS EXPENDITURE BUDGET

ITEM 15 (continued)

City of Ryde

Lifestyle and opportunity @ your doorstep

Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Ryde Parramatta River Walk (POT p.43/57)	1,425,482	80,822	×	Scope changed in response to community concerns. An additional community engagement process is underway & scheduled to be completed by mid Q4.
Childrens Play Implementation Plan for the City of Ryde	144,620	37,780	0	
Pidding Park Upgrade	196,100	51,867	0	
Jim Walsh Park Upgrade	188,500	162,884	•	
Open Space Masterplans	12,100	10,000	0	Finalisation of project delayed while Ryde Riverside Reserve Plan of Management is finalised.
Integrated Open Space MasterPlan	38,735	35,185	0	
Skate park Cost \$200K -\$500K per site - preliminary plans	35,000	35,956	×	Awaiting Community Consultation results/feedback.
Playing Field Lighting Upgrade (ESD, POT p.58)	123,251	21,795	Φ	
RALC Air Handling Units (Leisure Pool)	450,000	16,188	×	DA for location of units has been approved, tender for units next step - balance offunds to be carried forward to 2012/13 year.
Opening Windows on top level of leisure pool	30,000		0	Project cancelled, to be re-evaluated if required after Air Handling Units have been installed and operating.
Pool Guttering & Tiling	38,829		×	Funds to be carried forward to 2012/13 year.
Cultural Planning - Cultural Spaces Plan	24,000	25,280	•	
Brush Farm Park - Initiation of Action Plan	89,232	16,633	×	Scope changed to include the preparation of the Brush Farm & Lambert Park MasterPlan. Procurement scheduled for Q4 2011/12.
Field of Mars - Initiation of Action Plan	80,792	56,626	0	
Best Value Review Open Space	51,262	54,370		
Total	6,234,322	725,093		
Total Projects Budget	17,518,823	2,094,317		



ATTACHMENT 1



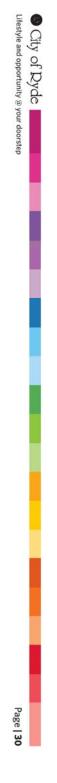
2. Roads Program Managing and maintaining our roads, bridges and retaining walls.				
2.1 PERFORMANCE INDICATORS Legend: () On Track (within a 5% tolerance) X Off Track				
	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	%06	88%	0	
2.2 BASE BUDGET				
	YTD Budget \$	YTD Actual \$		Comment
Income	-1,501,000	-2,923,000		
Total Raso Budgest	5 770 000	797000	Ι	
2.3 PROJECTS EXPENDITURE BUDGET Legend: () On Track ⊗ Cancelled X Action Required → Deferred ⊖ Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Bridge Upgrade / Renewal	100,000	15,000	×	
Hillview Road Culvert, Eastwood		15,000	0	Report on tender for works due to Council 8 May, Likely carry over.
Glen Reserve Footbridge - nesr Glen Street, Eastwood			¥	previously resolved by Council, funds transferred to Hillview St culvert.
Burnett Walk Footbridge, Darvall Park - Denistone			¥	previously resolved by Council, funds transferred to Hillview St culvert.
 Woolway Park Footbridge - Union Street, West Ryde 			*	previously resolved by Council, funds transferred to Hillview St culvert.
Culvert over Charity Creek - Meadowbank Park, Meadowbank			¥	previously resolved by Council, funds transferred to Hillview St culvert.
Heavy Patching	200,000	173,344	0	
		ł		
Litestyle and opportunity @ your doorstep				Page 29

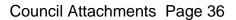


2. Roads Program (Continued) 2.3 PROJECTS EXPENDITURE BUDGET

City of Ryde Lifestyle and opportunity @ your doorstep

		CL/11UC	YTN		
1		Budget \$	Actual \$		
Road	Road Kerb Renewal	1,250,000	576,449	0	
	Amiens Street (Claire St - Delmar Pde)	102,000	15,300	0	
•	Blenheim Road - realign kerb & widen footpath at shops	120,000	18,058	0	
•	Hermitage Road (Orchard Street - Parkes Street)	39,000	43,608	•	
•	Lovell Road (Grove Street - Orange Street)	164,000	89,939	<	
•	Lovell Road (North Road - Colvin Crescent)	160,000	221,353	•	
•	Pembroke Street (NS Agincourt Road - Crimea Road)	114,000	17,100	×	Delayed due to wet weather. Potential carry over.
•	Pittwater Road (High Street - No. 214 Stage 2)	386,000	57,900	×	Delays due to consultation process & Council resolution to proceed & wet weather. Potential carry over.
•	Quarry Road (Woodbine Cresent - Lane Cove Road)	105,000	104,191	٤.	
•	Pavement testing & design for 2012/13 program	60,000	9,000	Φ	
Road	Road Resurfacing Renewal Schedule	2,500,000	1,474,038	0	Testing completed. Construction scheduled for Q3 & Q4.
•	Alexandria Avenue (Balaclava Road - Welby Street)	200,000	30,000	0	
	Anthony Road (West Parade - Park Avenue)	190,000	28,530	÷	Deferred so that construction traffic for West Ryde Development does not damage new work. Funds redirected to other roads within the cluster.
•	Bidgee Street (Gardeners Avenue - Aitchander Road)	97,000	65,304	•	
•	Buffalo Road (Altchandar Road - Gardener Avenue)	137,000	20,550	Ŧ	Ausgrid advised 19/4/12 underground cable faults identified & instructed Council not to do roadworks until resolved. Potential carry over.
•	Buffalo Road (Cressy Road - Providence Road)	156,000	23,400	0	
•	Buffalo Road (Smith Street - Lane Cove Road)	94,000	117,145	•	
•	College Street (Monash Road - Orient Street)	75,000	82,419	•	



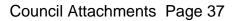


ATTACHMENT 1



Legend: () On Track ⊘ Cancelled × Action Required → Deferred ✓ Complete ⊖ Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Constitution Road (Federal Rd - Grand Ave)	58,000	58,029	•	
Cox's Road (Badajoz Road - Blamey Street)	151,000	280,017	•	
 Dwyer Street (Cul De Sac - Pooley Street) 	72,000	47,753	•	
 Herring Road (Epping Rd - Dora St) 	120,000	154,059	•	
 Henry Street (Charles Street - Cul De Sac) 	69,000	68,341	4	
 Higginbotham Rd (Cressy Road - Nelson Street) 	215,000	32,250	0	Contractor booked to do work in June 2012.
Kemp Street (Beach Street - Morrison Road)	86,000	18,208	•	
 Mawarra Crescent (Pembroke Street - Towns Street) 	56,000	8,496	0	Delayed due to wet weather for milestones, work to be done May 2012.
Monash Road (Ryde Road - Buffalo Road)	184,000	30,570	×	Delayed due to wet weather, requires dry conditions for kerb and drainage works. Potential carry over.
 North Road (Beattie Avenue - MacQuarie Place) 	000,66	124,831	•	
 Phillip Road (Charles Street - Douglas Street) 	70,000	50,938	•	
Price Street (Kulgoa Avenue - Lane Cove Road)	102,000	180,842	•	
Waterloo Road (Khartoum Road - Coolinga Street)	269,000	52,356	•	
Traffic Calming Devices	360,000	164,592	0	
Traffic Facilities Renewal	60,000	15,338	0	
Quarry Road at Santa Rosa Park			0	
Quarry Road at Arthur St			0	
Lovell Road at Colvin Crescent			0	
 Vimiera Road at Abuklea Road 		3,588	0	





ATTACHMENT 1

ITEM 15 (continued)

Total

Waterloo Rd (SS Coolinga - Khartoum) granite paving incl c

Total Projects Budget

6,337,709 1,596,592

333,334 1,867,709

501,881

C

Potential carry over if more wet weather.

Q City of Ryde

Lifestyle and opportunity @ your doorstep

Delays in obtaining RMS approval for signals for the interesection. Design only being done in 2011/12. Funds will be returned to Macquarie Park levy reserve until required.	¥		300,000	Waterloo/ Khartoum traffic signal Construction
Awaiting RMS approval.	0	16,660	26,335	Waterloo/ Khartoum traffic signal DESIGN
Programmed for future Quarter this Financial Year.	0		80,000	Shaftsbury/ Glen Roundabout
		299,788	345,311	Waterloo Road - Both Sides (Herring R - Byfield St)
Costs charged to main SUP project.	•		13,915	Paul Street (Lane Cove Road - Cul De Sac)
	•	15,293	15,061	Coxs Road (Blamey Street - Chauvel Street)
	0	2,695	463,208	Pittwater Road Coxs to Carramar Stage 2 and High St - No
Funds being used in conjunction with Hillview Rd culvert - Waiting for Council report to accept tender. Works unlikely to be complete as all drainage projects affected by extended wet weather and contract period is three months once contract is let. Likely carry over.	×		40,867	Bridge Upgrades/ Refurbishment
Potential carry over if more wet weather,	0	167,444	249,678	Pittwater Road (Coxs - Carramar)
Comment	Status	YTD Actual \$	2011/12 Budget \$	Carryover Projects
		592,830	4,470,000	Total
	0	11,750		Single Lane Slow Point: Gardener Avenue
	0			Morrison Road west of Meriton Street
Comment	Status	YTD Actual \$	2011/12 Budget \$	Approved Projects
				Legend: (1) On Track S Cancelled X Action Required Deferred Complete H Not Started
				2. Roads Program (Continued) 2.3 PROJECTS EXPENDITURE BUDGET



3. Property Portfolio Program Developing, managing and maintaining our portfolio of corporate, commercial and civic properties.

ATTACHMENT 1

3.1 PERFORMANCE INDICATORS Legend: () On Track (within a 5% tolerance) × Off Track

	2011/12 Target	YTD Progress	Status Comment
% of project milestones met on time	%06	97%	0
3.2 BASE BUDGET			
	YTD YTD Budget\$ Actual\$	YTD Actual \$	Comment
Income	-1,013,000 -1,059,000	-1,059,000	
Expense	3,292,000 1,506,000	1,506,000	
Total Base Budget	2,279,000 447,000	447,000	

3.3 PROJECTS EXPENDITURE BUDGET

Legend: () On Track X Action Required Complete O Not Started ♦ Cancelled♦ Deferred

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Building Security Arrangements	40,000		×	This project has been delayed due to other project priorities. However, will be substantially progressed by 30 June 2012 and will require partial carry over of funds
Civic Precinct Redevelopment	2,389,377	2,389,377 1,780,821	0	Expressions of interest called and evaluated. Plan proposal lodged.
Commercial Buildings Renewal	250,000	14,250	0	
Corporate Buildings Renewals	250,000	151,043		
Civic Centre				
 Once library relocates, upgrade the old Ryde Library premises to accommo- date breast feeding, first aid facilities and improve staff amenities 	20,000	82,963	4	Project complete. Project Budget of \$90k will cover final costs.

Lifestyle and opportunity @ your doorstep City of Ryde Page | 33





Q City of Ryde

Lifestyle and opportunity @ your doorstep

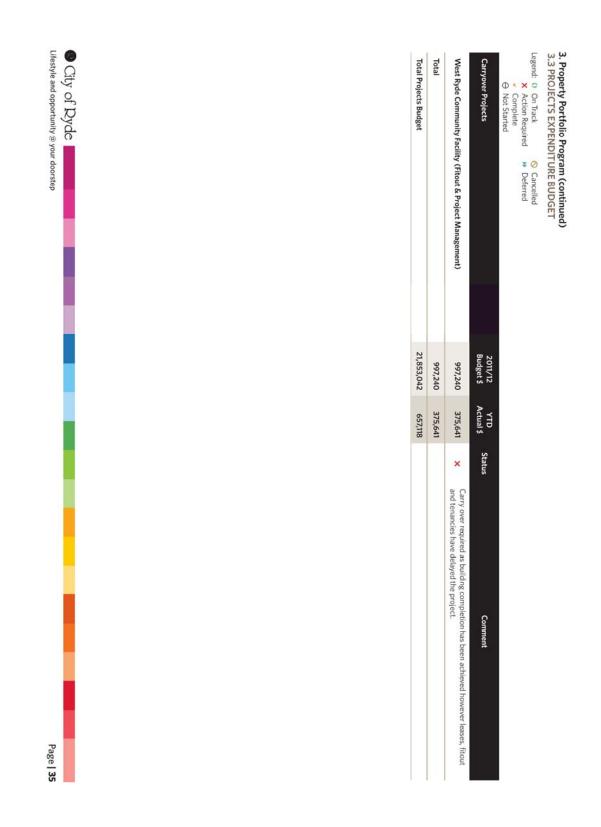
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 On Track Action Required 	y Portfolio ECTS EXPE
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 Cancelled Deferred 	Program (continued) NDITURE BUDGET

Leger	Legend: () On Track ⊘ Carcelled × Action Required → Deferred → Complet ⊖ Not Started				
App	Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
•	Install air conditioning to the lift motor room to help prevent breakdowns	15,000	2,341	•	
·	Complete the upgrade of Civic Centre foyer	45,000	104,856	•	Council approved budget of \$105k.
•	Operations Centre				
•	Replace rusted roof along the front of the building	40,000	6,000	0	
•	Replace existing retaining wall which is at risk of collapse	60,000	9,000	Φ	Works proposed to be completed by 30 June 2012.
•	Continue new fencing along Gale Street and the school side for security purposes	35,000	5,250	Φ	Project proposed to be completed by 30 June 2012.
•	Argyle Centre				
•	Create space for new workstations and upgrade the network capability in the meeting room	35,000	7,475	Φ	Funds proposed to be consolidated with funds for relocation of Community Life staff from Argyle Centre.
We	West Ryde Community Facility (Building Only)	18,714,368		0	
Total	al	20,194,668	273,967		
		2011/12	YTD		

New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
Addington House	136,334	1,330	×	The Development of Conservation Management Plan(CMP)currently being under- taken by Tanner Architects.
Air Conditioning Replacement at Civic Centre	266,600	1,920	0	Air Conditioning Unit commissioned and operational. Building Management System being finalised on each floor.Projected completion 31 May 2012.
Power Generator at Civic Centre	126,600	2,160	×	This project has been commenced however delayed due to Ausgrid requirements. Will be a carry over project for completion in 2012/2013.
Urgent Works at Argyle Centre	131,600	2,100	¥	These works incorporated in Community Life relocation from the Argyle Centre.
Total	661,134	7,510		







ATTACHMENT 1



4.1 PERFORMANCE INDICATORS Legend: () On Track (within a 5% tolerance) × Off Track

Comment	YTD Actual \$	YTD Budget 5
		4.2 BASE BUDGET
0	%56	% of project milestones met on time 90%
Status Comment	YTD Progress	2011/12 Target

4.3 PROJECTS EXPENDITURE BUDGET

Expense Income

669,000 654,000

484,000 574,000 -90,000

-14,000

Total Base Budget

Cancelled
 Deferred

Legend: () On Track X Action Required Complete O Not Started

Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
River to River Corridors Project	103,390	28,223	0	
Stormwater Asset Replacement	700,000	461,916	0	
Waratah Street, Eastwood	183,000	144,099	•	
Byron Avenue, Ryde	139,000	20,850	¥	Lovell St substituted via previous Council report Q2.
Champion Road, Tennyson Point	65,000	10,432	×	Owner advised they intend to lodge an LDA to reconstruct their house and retaining walls which will affect the depth and location of the pipline. Carry over needed to do works once LDA owners proceed.





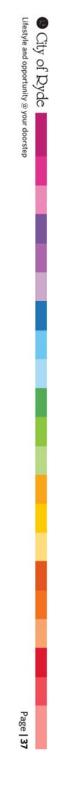
ITEM 15 (continued)

Attachment 1 - Quarterly Report on Four Year Delivery Plan 2011/2015 and One Year Operational Plan 2011/2012 - Quarter Three



ATTACHMENT 1

Appi	Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
·	Rowe Street, Eastwood	179,000	178,673	¢	Completed
•	Western Crescent, Gladesville	44,000	7,800	×	Requires approval of adjacent property owners for roofwater connection and driveway works. Potential carry over.
•	47 Forsyth Street, West Ryde	10,000	14,056	•	
•	43 Kuppa Road, Ryde	5,000	750	•	
•	Opposite 14 Aeolus Avenue, Ryde	5,000	750	•	
•	155 Balaclava Road, Marsfield	10,000	10,378	•	
•	92 Parklands Road, North Ryde	5,000	7,680		
·	Opposite 23 Rocca Street, Denistone East	5,000	10,087	•	
•	8 Jackson Place, Denistone East	5,000	5,850		
•	108 Vimiera Road, Marsfield	10,000	8,898	•	
•	2 Star Street, Eastwood	5,000	9,959	•	
•	109 Princes Street, Putney	10,000	1,500	•	
•	92 Bridge Road, North Ryde	10,000	18,791	•	
•	4 Menzies Road, Marsfield	5,000	10,613	•	
·	Opposite 33 Gardener Avenue, Ryde	5,000	750	•	
Stori	Stormwater Improvement Works	1,000,000	538,729	C	
•	Program for Missing Drainage Links				
•	Goodwin Street intersection with Anzac Avenue	110,000	110,654	•	
•	Anzac Raod	210,000	90,010	0	
	Bill Mitchell Park - Brett Street	65,000	12,254	×	Design not finalised. Likely carry over.





ITEM 15 (continued)

Total

121,300

135,466

Q City of Ryde

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	X Action Required → Defarred ✓ Complete ⊖ Not Started				
App	Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
·	Kuppa Road	45,000	9,506	•	
·	Construct Additional Stormwater Inlet Pits at Brabyn Street	25,000	47,179	¢	
•	Construct a Detention Area at Brendon Street, North Ryde	50,000	103,452	•	There are incorrect costing transactions against this job that require adjustment.
·	Flood Study and Floodplain Risk Management Study & Plan for Buffalo and Kitty's Creek	150,000	34,500	o	Project scheduled to be delivered over 3 years (2011/12 to 13/14). Stage 1 (Data Col- lection) is scheduled for completion by Q4. Additional funding received from State Government in Q3. Surplus Council funds allocated to (53.21028) Eastwood & Terry's Creek Floodphin Mgt Plan. Debris Control Structures for additional works and also to (51.21002) Replacement of Pipes in Poor Condition - Rowe Street project.
•	Flood Study and Floodplain Risk Management Study & Plan for Parramatta River - Ryde Catchments	150,000	37,500	C	Project scheduled to be delivered over 2011 and 12/13/ Stages 1 and 2 (Data collection and DRAINS model) are scheduled for completion in Q4. Additional funding received from State Government in Q3. Surplus Council funds allocated to (53.10308) Mac- quarie Park Floodplain Risk Management Plan OPEX and also to (51.21002) Replace- ment of Pipes in Poor Condition - Rowe Street project.
•	Feasibility Study for a Detention Basin in Jim Walsh Park	120,000	55,500	0	Study on-schedule. Completion expected in Q4.
•	Construct a Headwall in Jim Walsh Park	35,000	5,250	0	Design finalised as part of feasibility study. Contract to be awarded and works com- menced in Q4.
•	Complete a Local Flood Study at Macquarie Park	40,000	32,924	•	Completed.
Wat	Water Quality Improvement Plan	15,000	15,000	0	Project PM2011/26 tracking on time and to budget.
Total	2	1,782,000	1,043,868		
New	New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
Lion	Lions Park GPT	104,000	117,600	•	Completed.
Cate	Catchment Connections Project	17,300	17,866	4	Grant funded project completed June 2011 and finalised this financial year.





Lifestyle and opportunity @ your doorstep

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4.3 PROJECTS EXPENDITURE BUDGET Legend: 0 On Tack ⊘ Cancelled × Action Required ⇒ Deferred ⊖ Not Started		
2011/12 YTD Budget \$ Actual \$	TD tual \$ Status	Comment
2/170	436,908 🗸	
Replacement of Fipes in Poor Condition 300,100 430,900	29,649 🖌	
20,908	90,483	
n soo,130 a 20,908 20,908 56,587	19,500 ()	Works to commence in Q4.
56,587 130,000	1,637 🗸	Completed.
vbank Park Upgrade) 20,908 130,000 19,138	04,851	Additional funding transferred from (51.40151) Flood Study. Additional funds will allow progressive continuation of program of actions to implement plan.
wbank Park Upgrade) 20,908 20,908 90 130,000 19,138 19,138 100,000 1		
ank Park Upgrade) 20,908 20,908 130,000 130,000 19,138 100,000 1 692,783 6	33,028	

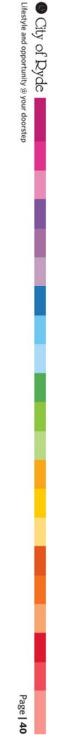
Centres and Neighbourhood Program (road reserve links and non road reserve links)

Developing, delivering, maintaining and managing all our sports, recreation, outdoor, open spaces and natural areas infrastructure, services and facilities. S

5.1 PERFORMANCE INDICATORS Legend: (1) On Track (within a 5% tolerance) × Off Track

×	33,000	600,000	Neighbourhood Centre Renewal
Status Comment	YTD Actual \$ St	2011/12 Budget \$	Approved Projects
			5.3 PROJECTS EXPENDITURE BUDGET Legend: () On Track S Cancelled ✓ Action Required ≫ Defarred ✓ Complete ⊖ Not Started
	2,287,000	2,324,000	Total Base Budget
	2,288,000	2,602,000	Expense
	-1,000	-278,000	Income
Comment	YTD Actual \$	YTD Budget \$	
			5.2 BASE BUDGET
×	61%	%06	% of project milestones met on time
Status Comment	YTD St	2011/12 Target	

Approved Projects	2011/12 Budget \$	YTD Actual \$ Status	Status	Comment
Neighbourhood Centre Renewal	600,000	33,000	×	
Boronia Park	60,000	30,000	×	The project will not be completed by June 2012 and will require funds to be carried over to allow the construction works to be completed.
Agincourt Road Shops	8,299	3,000	×	This project requires funds to be carried over to 2012/13 to allow the construction works to be undertaken
Boronia Park Centre - Design and Construction			×	The project is not on track due to delays in design and constructions phase on the project - in particular finalisation of the detailed design. The delays are due to technical issues, staff resourcing and addressing the Business Manager's (rep) requests to vary the detailed design. To allow the construction of the works to be completed in 2012/13 it is requested that 5340,002 (Budget \$400,002-\$60,000 Actual) be carried over.



ATTACHMENT 1





ITEM 15 (continued)

5.3 PROJECTS EXPENDITURE BUDGET Legend: (1) On Track ⊘ Cancelled X Action Required → Deferred ⊘ Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Toilet Blocks Renewal - excluding sportfields	200,000	60,932	o	Following a resolution of Council on 22 November 2011 Council determined only \$73,444 would be spent on an upgrade of the Cox's Rd Toilet and Signage Project. A further \$107,000 would be transferred to the Neighbourhood Centre Program. The remainder would go to General Revenue.
Town Centre Upgrades Plans Implementation	300,000	45,000	×	The back brief (PMP) for the detailed design and documentation of Church and Rowe Streets was approved by the Business Manager on 6 January 2012.
Church Street - Town Centre Upgrade	62,250	22,500	×	No miletsones were identified to be met in this quarter. The funds will be required to be carried over into 2012/13 to allow the detailed design to be completed.
Rowe Street - Town Centre Upgrade	62,250	22,500	×	No milestones were identified to be met this quarter. Funds will be required to be carried over to allow the concept and detailed design to be completed.
Total	2,100,000	112,932		
New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual\$	Status	Comment
Meadowbank Employment Area - Traffic Study			×	Whilst the project is on track - funds may be required to be carried over into 2012/13 on the basis that the dates for the project milestone are not met.
Macquarie Park Parking Study	8,000	8,000	•	
Waterloo/Byfield Road - Public Domain upgrade	120,000		×	While the projects milestaone have been met - funds will be required to be carried over into 2012/13 to allow the completion of the constructions works.
Macquarie Park Tree Planting	13,334		×	Due to high price received from tender process this project will be delayed whilst a re-scoping and retendering occurs.
Total				

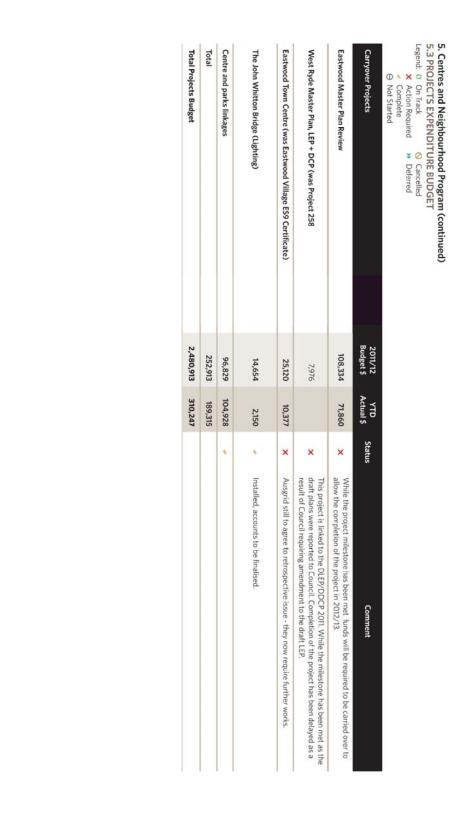




Lifestyle and opportunity @ your doorstep

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City of Ryde



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Q City of Ryde

Lifestyle and opportunity @ your doorstep

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	%06	100%	0	
No. of library loans per capita (combined Ryde/Hunters Hill population is utilised)	8.3	2.0	0	On track to meet yearly target.
No. of visits to the library annually	840,000	650,636	0	On track to meet yearly target.
6.2 BASE BUDGET				
	YTD Budget \$	YTD Actual \$		Comment
Income	-723,000	-869,000		
Expense	3,432,000	3,250,000		
Total Base Budget	2,709,000	2,709,000 2,381,000		
6.3 PROJECTS EXPENDITURE BUDGET Legend: () On Track				
Approved Projects	2011/12 Budget \$	YTD Actual \$	1-016-2	
Library Books	629,374	358,555	Status	Comment
Library Electronic Books	60,000		Status ()	Comment YTD Budget is \$529,371. YTD Actuals is \$358,556 with commitments of \$191,07
Library Laptops for Community Training	12,000		Status () ()	Comment YTD Budget is \$529,371. YTD Actuals is \$358,556 with commitments of \$191,07 Material ordered will be launched in the coming months.
WiFI for Libraries		10,365	Status 0	Comment YTD Budget is \$529,371. YTD Actuals is \$358,556 with commitments of \$191,075. Material ordered will be launched in the corning months. Completed.
	25,000	10,365	Status 0	Comment YTD Budget is \$529,371. YTD Actuals is \$358,556 with commitments of \$191,07 Material ordered will be launched in the coming months. Completed. Investigation of project led to change of scope, reduced time frame and full implementation of 4 year project by December 2012.
Total	25,000 726,374	10,365 368,920	c c c c c c c c c c c c c c c c c c c	Comment YTD Budget is \$529,371. YTD Actuals is \$358,556 with commitments of \$191,07 Material ordered will be launched in the coming months. Completed. Investigation of project led to change of scope, reduced time frame and full implementation of 4 year project by December 2012.

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Attachment 1 - Quarterly Report on Four Year Delivery Plan 2011/2015 and One Year Operational Plan 2011/2012 - Quarter Three

7. Governance and Civic Program Developing, managing and maintaining our portfolio of corporate, commercial and civic properties.

ATTACHMENT 1

7.1 PERFORMANCE INDICATORS Legend: (1) On Track (within a 5% tolerance) × Off Track

	2011/12 Target	2011/12 YTD Status Target Progress Status	Status	Comment
% of project milestones met on time	%06	100%	0	
Number of known breaches of statutory/council policy requirements	0	0	0	
% of Councillor requests responded to within agreed service standard	95%	86%	× This p	 This performance measure continues to be monitored.
7.2 BASE BUDGET				
		VTD		

7.2 BASE BUDGET			
	YTD YTD Budget\$ Actual\$	YTD Actual \$	Comment
Income			
Expense	2,763,000 2,696,000	2,696,000	
Total Base Budget	2,763,000 2,696,000	2,696,000	
7.3 PROJECTS EXPENDITURE BUDGET			

Total Base Budget	2,763,000	2,763,000 2,696,000		
7.3 PROJECTS EXPENDITURE BUDGET				
Legend: () On Track O Cancelled				
Complete Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$ Status	Status	Comment
Compliance Management System	20,000	10,650	0	
Total	20,000	10,650		
Total Projects Budget	20,000	10,650		





Customer and Community Relations Program

Engaging with our community, all media and community relations, branding and marketing our city and developing and managing all our customer services.

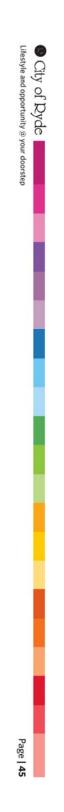
8.1 PERFORMANCE INDICATORS Legend: 0 On Track (within a 5% tolerance) X Off Track

	2011/12 Target	YTD S Progress	Status	Comment
% of project milestones met on time	%06	100%	0	
% of calls to the Customer Call Centre resolved at the first point of contact	85%	N/A	×	IT have progressed issue and had investigated, however data from CISCO Call Centre system still not allowing full extraction of data. Further testing being undertaken as data cannot be accessed.
3.2 BASE BUDGET				
	YTD Budget \$	YTD Actual \$		Comment
Income	-103,000	-112,000		
Expense	2,042,000 2,070,000	2,070,000		

00

Total Base Budget 1,939,000 1,958,000 8.3 PROJECTS EXPENDITURE BUDGET S Cancelled S Cancelled Legend: (1) On Track S Cancelled S Cancelled X Action Required Deferred Deferred

Approved Projects	2011/12 Budget \$	YTD Actual \$ S	Status	Comment
Branding and Marketing Plan City of Ryde	150,000	27,460	×	This project has been delayed until the commencement of the new Media $\&$ Communications unit. The CoR branding rollout is still progressing.
Total	150,000	27,460		



ATTACHMENT 1

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Lifestyle and opportunity @ your doorstep

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City of Ryde

ATTACHMENT 1

8.3 PROJECTS EXPENDITURE BUDGET 8. Customer and Community Relations Program (Continued) Legend: () On Track X Action Required Total **Total Projects Budget** Customer Survey Projects Added After Delivery Plan Was Adopted ⊖ Not Started Complete ♦ Cancelled♦ Deferred 2011/12 Budget \$ 220,000 70,000 70,000 YTD Actual \$ 27,460 Status × This project delayed due to Council not having a quorum, then resolved to refer to Councillor Workshop. Matter now scheduled for reporting back to Council on 12 June 2012 and funds will be required to carry over. Comment

9 **Community and Cultural Program**

Engaging with our community, all media and community relations, branding and marketing our city and developing and managing all our customer services.

9.1 PERFORMANCE INDICATORS

Legend: () On Track (within a 5% tolerance) X Off Track

	2011/12 Target	YTD Actual	Status	Comment
% of project milestones met on time	%06	85%	0	
No. of clients using the home modification service	N/A	170	0	
No. of children immunised	N/A	1344	0	
No. of attendees at COR's vacation care programs	N/A	2,565	0	
No. of people attending key events and programs conducted by CoR	100,000	98,660	0	
% customer satisfaction index for halls and meeting room hire service	80%	85%	0	Customer satisfaction of 85% for minimum of good customer satisfaction.
% capacity of leased halls and meeting norms booked (capacity based on 8 hour booking per day)	60%	53%	0	Reduced bookings by community groups during month of January, on track for annual attendance

9.2 BASE BUDGET

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	YTD YTD Budget\$ Actual\$	YTD Actual\$	Comment
Income	-1,234,000 -1,336,000	-1,336,000	
Expense	2,853,000 2,549,000	2,549,000	
Total Base Budget	1,619,000	1,619,000 1,213,000	
9.3 PROJECTS EXPENDITURE BUDGET			
Legend: () On Track O Cancelled X Action Required >> Deferred O Complete C Not Stand			

Total Base Budget	1,619,000	1,619,000 1,213,000		
9.3 PROJECTS EXPENDITURE BUDGET				
Legend: () On Track So Cancelled X Action Required → Deferred ⊖ Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$ Status	Status	Comment
Artist Register	20,000	5,810 ()	0	
City of Ryde				
Lifestyle and opportunity @ your doorstep				Page 47

ITEM 15 (continued)

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9. Community and Cultural Program (Continued)

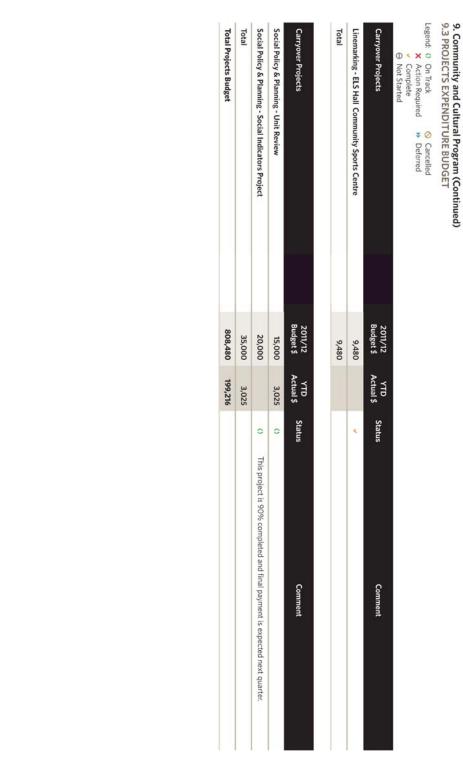
ITEM 15 (continued)

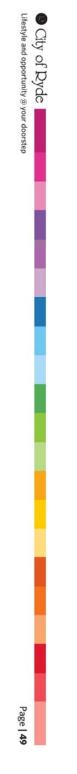
Legend: () On Track O Cancelled X Action Required Defarred O Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Community Buildings Renewal	250,000	96,853	0	
Community Garden & Nursery	25,000		Φ	The community nursery in Santa Rosa park is the focus of this project. The project will include resourcing to finalise the Plan of Management for the park so that the Nursery can progress. Plan of Management to be exhibited in March.
Community Hubs identification study	80,000		×	This project in underway, draft study is expected by end of June. The final payment will be made in July. This will result in 20% of funds being carried over into next financial year.
Crime Prevention Plan - implementation	50,000	16,362	0	
Live Neighbourhood Project	20,000		×	The EOI process has been finalised and a local arts organisation has been engaged to deliver an outdoor exhibition project. It is expected that the final payment of the con- tract will be made in August 2012. This will result in a 40% carry over of funds.
Local Market Feasibility Study	12,000		0	
Macquarie Park Arts & Culture Plan	30,000		0	Under review - project cancelled.
Non-Profit Community Sector Development	20,000	800	0	
Public Art Guideline for Developers	25,000	15,749	\$	
Ryde Youth Music Project	25,000	75	0	
Ryde Youth Theatre Group	102,000	34,085	×	This project includes funds for set-up of an appropriate space for the Youth Theatre. Negotiations are underway with appropriate venues. Depending on the success of these negotiations part of the funds allcoated for this project may need to be carried over to the next financial year.
Volunteer Training for the CALD Community	15,000	9,085	0	
White Ribbon Community Accreditation	70,000	27,042	0	
Youth Engagement Partnership Project	20,000		0	Under review - project cancelled.
Total	764,000	196,191		



City of Ryde Lifestyle and opportunity @ your doorstep









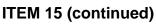
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ITEM 15 (continued)

City of Ryde ______ Lifestyle and opportunity @ your doorstep

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Managing all legal services, procurement and internal auditing, assessing and managing business continuity, risk and disaster management.	sing and mana	aging busin	ess contir	ruity, risk and disaster management.
10.1 PERFORMANCE INDICATORS Legend: 0: On Track (within a 5% tolerance) X: Off Track				
	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	%06	50%	×	
10.2 BASE BUDGET				
	YTD Budget \$	YTD Actual \$		Comment
Income	-71,000	-71,000		
Expense	1,522,000	1,801,000		
Total Base Budget	1,451,000	1,730,000		
10.3 PROJECTS EXPENDITURE BUDGET Legend: (1) On Track S Cancelled ★ Action Required ➡ Deferred ↓ Complete ➡ Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Complaint Investigation External	15,000	13,507	¢	Project complete.
Enterprise Risk Management Plan	65,000	43,178	×	Operational risk register meetings were to be scheduled in Q3. However due to staff sick leave these have had to be deferred to Q4. Remainder of project is on track.
Total Projects Budget	00000	56,685		





Attachment 1 - Quarterly Report on Four Year Delivery Plan 2011/2015 and One Year Operational Plan 2011/2012 - Quarter Three

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Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Footpath Construction	1,000,000	630,596	0	
Betty Hendry Parade	44,000	24,937	¢	
Bridge Road	84,000	32,541	•	
Clayton Street	56,000	43,200	<.	
Corunna Road	36,000	31,788	•	
Cutler Parade	41,000	29,337	¢	
Delhi Road	24,000	3,636	0	
Delhi Road	17,000	2,550	0	
Dobson Cresent	65,000	10,657	0	
Epping Road	23,500	15,380	•	
Farnell Street	35,000	23,710	•	
Fonti Street	56,000	48,047	¢	
Fourth Avenue	18,000	9,847	•	
Gaza Road	33,000	4,950	0	
Goulding Road	66,000	9,900	0	
Hughes Street	36,000	7,153	ĸ	
Longview Street	62,000	58,697	*	
Napier Cresent	23,500	15,900	×	
North Road	40,000	65,684	×	
North Road	61,000	29,071	0	
	20,000	19,888	<	

ITEM 15 (continued)

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ITEM 15 (continued)

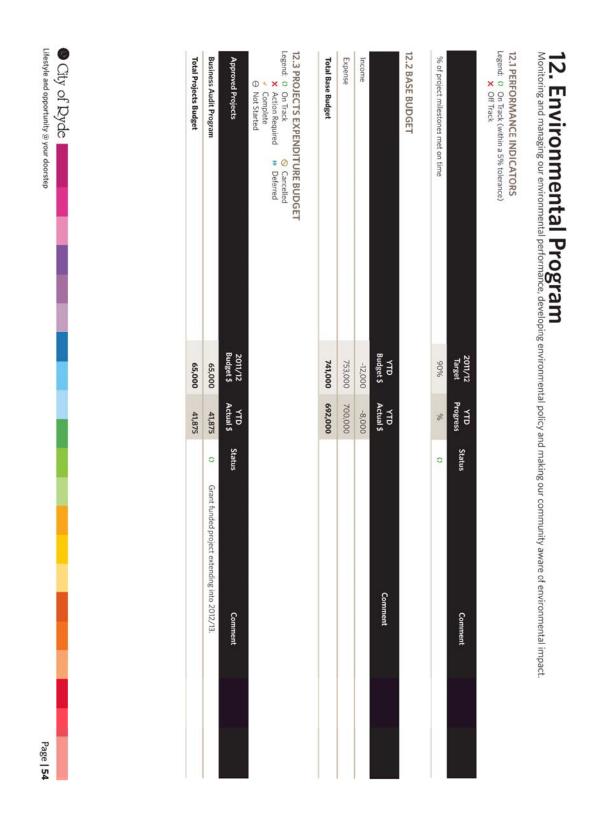
Lifestyle and opportunity @ your doorstep

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11. Paths and Cycleways Program (Continued) 11.3 PROJECTS EXPENDITURE BUDGET Legend: () On Track Scancelled x Action Required → Deferred Onto Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Rowell Street	47,000	32,327	•	
Walker Street	8,500	1,280	0	
Winbourne Street	10,000	11,542	•	
Footpath replacements	93,500	98,574	×	
Total	1,290,000	674,106		
Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Footpath Reconstruction (Replacement)	15,000	2,175		
Adelaide Street (ES Bennett Street - Constitution Road)	20,364	7,289	•	
College St (SS no 18 - Frank)	13,765	2,470	•	
Marsden Rd (NS Rutledge St - No133) (in AC)	2,000	15,898	•	
Meriton St (WS Shackel - Amiens)	37,992	51,400	4	
Curzon Street / Smith Street Pedestrian Raised Threshold	13,277	15,512		
SUP Lane Cove Road (between Epping Road and Paul Street)	23,109	3,187	s	
Epping Rd-Stage 1 (Wicks Rd to No. 84 Epping Rd)	5,538	1,447	•	
Epping Rd-Stage 2 (No. 84 - No. 110 Epping Rd)	22,999	14,653	¢.	
Epping Rd-Stage 3 (No. 110 Epping Rd To Lane Cove Rd)	21,451	17,802		
North Ryde to MQ University Bicycle&Pedestrian shared Path	268,075	116,173		
North Ryde to MQ University Bicycle & Pedestrian Shared Path	120,000	9,500	0	
	430,293	257,506		
Total	1,792,401	931,612		



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13.1 PERFORMANCE INDICATORS Legend: (1) On Track (within a 5% tolerance) × Off Track				
	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	%06	88%	0	
13.2 BASE BUDGET				
	YTD Budget \$	YTD Actual \$		Comment
Income		-2,000		
Expense	846,000	802,000		
Total Base Budget	846,000	799,000		
Legend: (*) On Track X Action Required Complete Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Council's Corporate Plan	20,000		0	Expect to continue into next financial year in order to complete this project.
Total	20,000			
Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Corporate Documentation of Corporate Processes	50,000		0	Documenting all our corporate processes will continue during the next financial year.
Corporate Performance Reporting (CPR)	100,000	41,164	0	
Total	50,000	41,164		
Total Projects Budget	70,000	41,164		



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ITEM 15 (continued)

Lifestyle and opportunity @ your doorstep

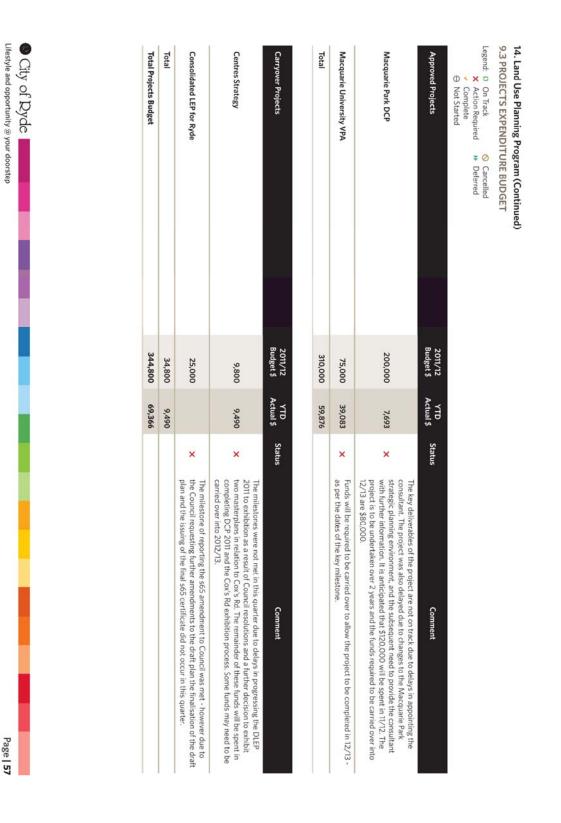
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YTD Status Progress	Comment
×	
YTD Actual \$	Comment
-210,000	
555,000	
345,000	
YTD Actual \$ Status	Comment
×	While no project milestones were identifed for this quarter the project is not on track due to delays in recruiting the consultant. Funds may be required to be carried over into 2012/13 to allow the project to be completed.
13,100 ×	Stage 1 was completed on time and on budget. Stage 2 is now underway as a result of a funds transfer from the Macquarie Park Arts & Cultural Pla Project as a greed by Council at the end of the second quarter. As these additonal funds were not anticipated

Attachment 1 - Quarterly Report on Four Year Delivery Plan 2011/2015 and One Year Operational Plan 2011/2012 - Quarter Three







ច Traffic

ATTACHMENT 1

Managing our transport, & Transport Program

15.1 PERFORMANCE INDICATORS Legend: (1) On Track (within a 5% tolerance) × Off Track

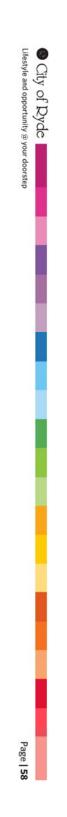
	2011/12 Target	YTD Progress	Status		Comment
% of project milestones met on time	%06	93%	0		
No. of passengers transported by Top Ryder Community Bus Service	50,000	42,440	o	On Track to meet yearly target.	

15.2 BASE BUDGET

	YTD YTD Budget \$ Actual \$	YTD Actual \$	Comment
Income			
Expense	83,000	125,000	
Total Base Budget	83,000	125,000	
15.3 PROJECTS EXPENDITURE BUDGET			

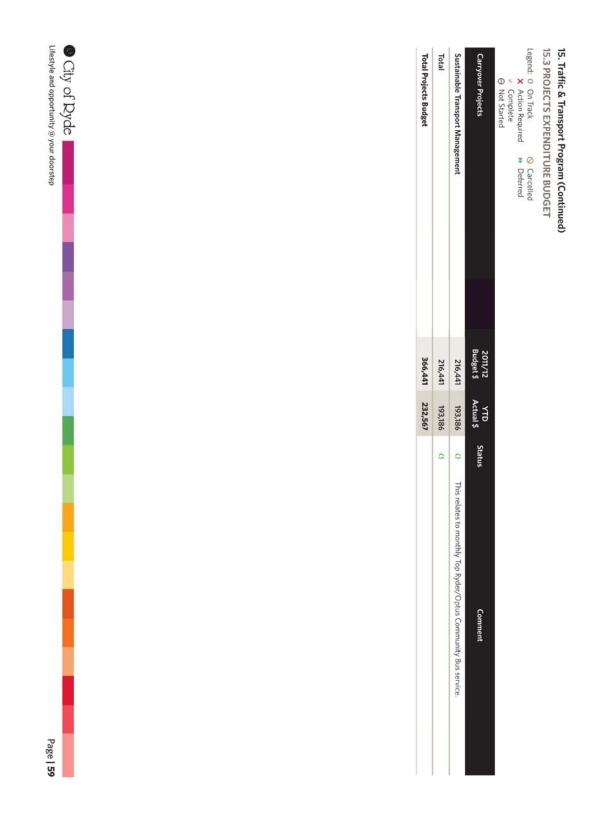
Legend: () On Track ○ Cancelled

Complete Not Started			
Approved Projects 2011/12 Budget \$ /	YTD Actual \$ Status	Status	Comment
Bus Shelters - new 40,000	6,399		 installed, accounts require finalising.
Bus Stop DDA compliance 80,000	13,482	0	
Bus Stop Seats - new 30,000	19,500	0	Bulk lot of seats purchased, installation to be done in Q4.
Total Projects Budget 150,000	39,381		



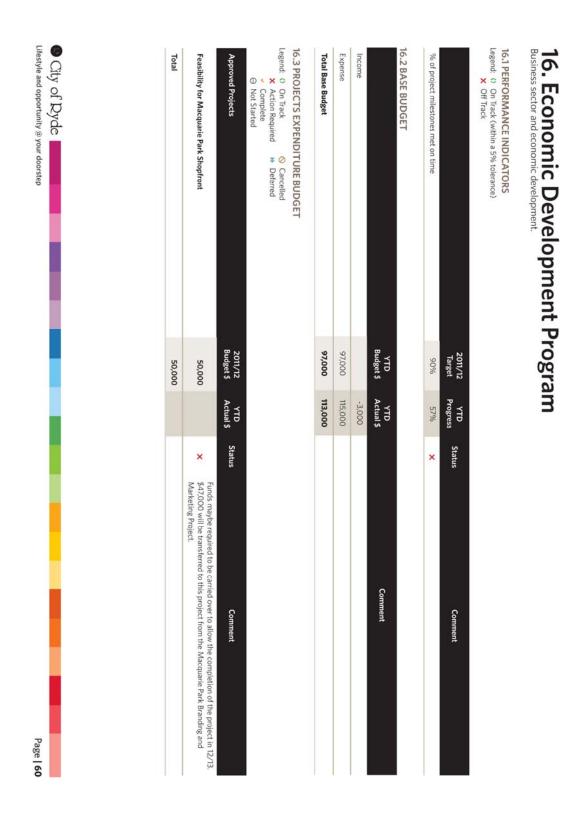








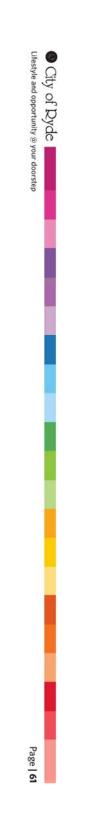






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16. Economic Development Program (Continued) Legend: () On Track X Action Required **16.3 PROJECTS EXPENDITURE BUDGET** Total **Total Projects Budget** Macquarie Park Marketing Strategy yover Projects Complete Not Started Cancelled Deferred 2011/12 Budget \$ 145,000 95,000 95,000 48,000 YTD Actual \$ 48,000 48,000 Status < This project has been merged with Marketing Plan and Feasibility Study 41.30003 Comment





ATTACHMENT 1

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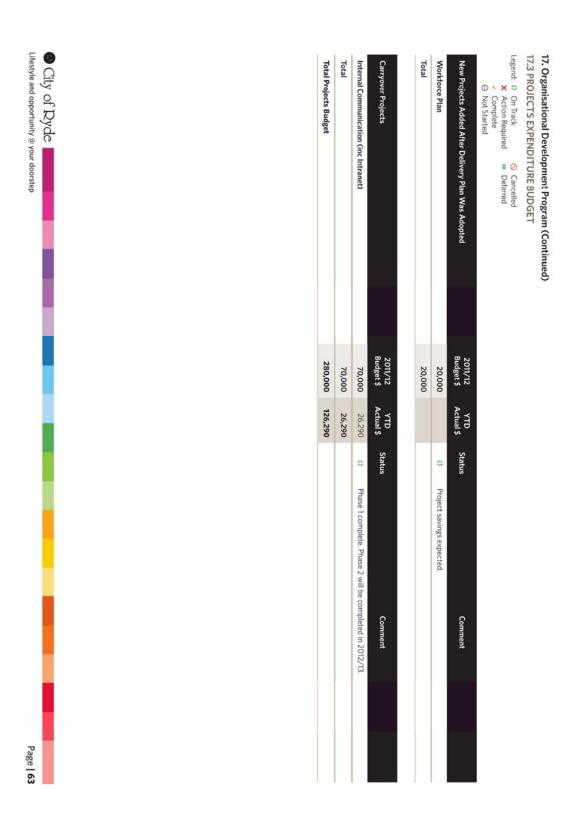
Lifestyle and opportunity @ your doorstep

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17.1 PERFORMANCE INDICATORS Legend: () On Track (within a 5% tolerance) X Off Track				
	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	%06	100%	0	
17.2 BASE BUDGET				
	YTD Budget \$	YTD Actual \$		Comment
Income	-4,000	-4,000		
Expense	85,000	88,000		
Total Base Budget	81,000	84,000		
17.3 PROJECTS EXPENDITURE BUDGET Legend: () On Track Son Cancelled ★ Action Required ★ Deferred ♦ Not Started				
Approved Projects	2011/12 Budget \$			
Best Value Review Methodology	40,000	YTD Actual \$	Status	Comment
Performance Review Process	150,000	YTD Actual \$	status	Comment Seeking to re-allocate unused funds to fund the General Manager's Performance Review process and tracker starting this year to be finalised in late 2012.
Total	190.000	YTD Actual \$	Status C	Comment Seeking to re-allocate unused funds to fund the General Manager's Performance Review process and tracker starting this year to be finalised in late 2012. Phase 1 of project - assessing managers, will reach pilot in June, post pilot and pre-implementation stage (August) will require some funds. Project on track to meet all milestones.



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Q City of Ryde Lifestyle and opportunity @ your doorstep

	2011/12 Target	YTD Progress	Status	Comment
% of project milestones met on time	%06	100%	0	
Total development value of approved development applications (in \$million - cumulative)	N/A	\$472M	0	
Mean number of DAs processed per person	Greater than 60 annually	14.8	0	
DA assessment time (days) - against the Group 3 benchmark (Mean Gross Assessment Time)	69 days (2009-10 Group 3 average)	86	×	Improvement on second quarter performance; this improvement has been limited by the clearance of a back log of old applications.
No. of DAs processed within the Group 3 average number of days by category - residential	N/A	17	0	
No. of DAs processed within the Group 3 average number of days by category - single new dwelling	N/A	13	0	
No. of DAs processed within the Group 3 average number of days by category - com- mercial	N/A	10	0	
Mean gross DA determination times; Residential alterations and additions	66 days (2010-11 Group 3 average)	75	×	Improvement on second quarter performance; this improvement has been limited by the clearance of a back log of older applications.
Mean gross DA determination times: Single new dwelling	71 days (2010-11 Group 3 average)	86	×	Improvement made on second quarter performance although minor. Further improvement is anticipated on completion of the review of the Dwelling House DCP on the assumption that what is adopted by Council simplifies the current controls.
	67 days (2010-11	77	o	Minor variation to second quarter performance which is just outside 5% tolerance (5.4%)
Mean gross DA determination times: Commercial, retail, office	average)	858	0	

19.1 PERFORMANCE INDICATORS

management. Delivering all our

19. Regulatory Program Delivering all our regulatory assessments and activities, including building regulations, environmental regulations, road, parking and footpath enforcement and animal

D City of Ryde Lifestyle and opportunity @ your doorstep

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	YTD Budget \$	YTD Actual \$	Comment
Income	-4,478,000	-4,733,000	
Expense	4,345,000	4,410,000	
Total Base Budget	-133,000	-323,000	
19.3 PROJECTS EXPENDITURE BUDGET Legend: () On Track			
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status Comment
Boarding House Project	50,000	11,788	0
Transport/Parking Technology Services	350,000		Expected Expenditure \$118,000 this financial year due to merging this project with hand-heid technologies project and longer than exp3ected tendering process. Carryover of \$232,000 required.
Total	400,000	11,788	
Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status Comment
Purchase of Plant & Equipment	7,500		×.
Assessment - Best Value Review	21,900	6,500	< c
Weeds Management	13,580		Is being delivered as part of ongoing environmental education program to complement broader biodiversity enhancement activities.
Total	42,980	6,500	
	400,000	10 100	





ATTACHMENT 1

d facilitatin	ıg recycling	and dispo	sal services.
2011/12 Target	YTD Progress	Status	Comment
%06	%16	0	
YTD Budget \$	YTD Actual \$		Comment
5,084,000	-14,820,000		
0,125,000	7,323,000		
1,959,000	-7,498,000		
2011/12 Budget \$			
800,000	YTD Actual \$	Status	Comment
200,000	YTD Actual \$ 205,231	Status	Comment The Department of Lands or LPMA have agreed to fund a major portion of the works, details are being negotiated and works will be progressing to tender once scope of works has been agreed. Total budget will not be spent due to delay budget will be adjusted to \$600,000.
	YTD Actual \$ 205,231 30,000	0 0	Comment The Department of Lands or LPMA have agreed to fund a major portion of the works, details are being negotiated and works will be progressing to tender once scope of works has been agreed. Total budget will not be spent due to delay budget will be adjusted to \$600,000. Total current project budget \$200,000, project development costs have been allocated budget profiled for Qtr 4. Budget will be adjusted down to \$50,000 due to delays in Porters Creek Protection Earthworks Project due to the Dept of Lands.
	2011/12 Target 90% Budget \$ 15,084,000 10,125,000 -4,959,000	I facilitating recycling 2011/12 YTD Target Progress 90% 91% Budget \$ 91% 5,084,000 -14,820,000 10,125,000 7,323,000	YTD Progress 91% YTD Actual \$ -14,820,000 7,323,000

Internal Corporate Services Program

and services. Managing our fleet and plant; planning and developing assets; all project management and administrative support. Developing and managing our information, records and corporate knowledge; implementing information technology, communications, business, financial and HR infrastructure

21.1 PERFORMANCE INDICATORS Legend: (1) On Track (within a 5% tolerance) × Off Track

% return on investment over the standard investment benchmark (ie. Bank Bill Swap Reference Rate (Australian financial market) - BBSW)	% of project milestones met on time	
0.85%	%06	2011/12 Target
0.97%	100%	2011/12 YTD Target Progress
0	0	Status
		Comment

21.2 BASE BUDGET			
	YTD Budget \$	YTD Actual \$	Comment
Income	-48,889,000 -51,597,000	-51,597,000	
Expense	12,040,000	12,040,000 11,434,000	
Total Base Budget	-36,849,000 -40,163,000	-40,163,000	

21.3 PROJECTS EXPENDITURE BUDGET

Legend: () On Track X Action Required Complete ♦ Cancelled♦ Deferred

⊖ Not Started				
Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Fleet Purchases-Light Commercial	500,000	500,000 443,709	0	
Fleet Purchases-Motor Vehicle	1,500,000	1,017,907	0	
Fleet Purchases-Plant	750,000	819,942	0	

Lifestyle and opportunity @ your doorstep City of Ryde Page | 68

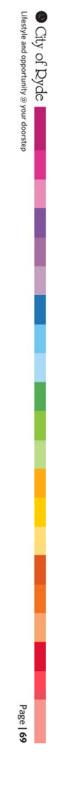
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App	Approved Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Info	Information Technology Renewals	600,000	260,404	0	
•	Software				
•	Online Web Services and Internal Reporting eBusiness Development	225,000	127,791	0	
•	Online Web Services - Community Events Calendar	10,000		•	
•	Online Web Services - Venue Booking System (Parks, Halls, RALC)	30,000		0	
•	New City of Ryde Web Site	40,000	17,940	0	
·	Upgrade TechnologyOne System	100,000	45,242	0	
•	Corporate Image Library System	40,000		•	
•	Upgrade Tree Management System (Phase 1)	20,000	7,335	0	
•	Hardware				
•	PC Replacement Program	70,000	28,000	0	
•	Mobile Phone Bulk Stock	10,000	11,951	0	
•	Other				
•	Call Centre Voice Recording	30,000	22,145	•	
•	Information Technology Disaster Recovery Site	25,000		0	
IRN	IRM Scanning Project	31,000	6,957	0	
Sys	System Administration TechOne	230,000	110,494	0	
Total	al	3,611,000	2,659,413		

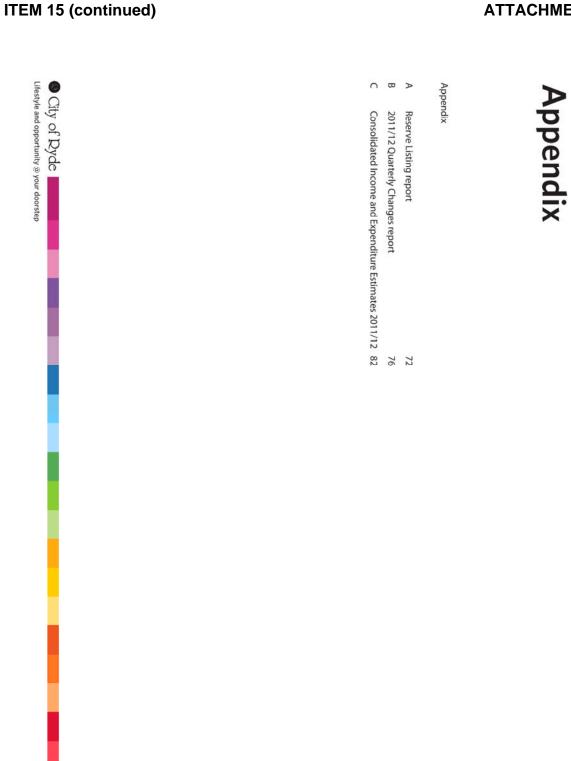


X Action Required Complete Onot Started Onot Started				
New Projects Added After Delivery Plan Was Adopted	2011/12 Budget \$	YTD Actual \$	Status	Comment
Skin Cancer Check and Awareness Program	15,000	8,300	•	
Total	15,000	8,300		
Carryover Projects	2011/12 Budget \$	YTD Actual \$	Status	Comment
Contract Administration Training	49,500	16,000	Θ	
Ezilob - Online Recruitment Module	5,000		¥	This project will be deferred until after the completion of the Best Value Review into our recruitment and selection process. Once the recommendations of this BVR are made, any procedural changes will be incoporated into the implementation of this system.
CHRIS 21 Upgrade	2500	2,520	*	Complete. Additional funds approved last quarter to meet consultants costs in finalising rollout.
High Speed Scanner/OCR matching software	44,000	480	Φ	This project will not be completed by 30 June 2012 and will be seeking to carry over balance of funds.
Mobile Car Printers for Inspection (H&B)	5,000		0	
Upgrade PC/Security-IRM Storage area	10,000		0	
InfoCouncil Software Upgrade	11,500	4,208	0	This project cancelled due to issues with Council's operating environment.Budget being utilised to undertake key ad hoc enhancements in current version.
Budgeting Tool Software - Purchase	123,734	128,788	0	This project has completed the implementation of the budgeting software, the business case budget bid process. We are now commencing linking in Chris21 and Works & Assets.
Total	248,734	151,996		
Total Projects Budget	3,874,734	2,819,709		





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Attachment 1 - Quarterly Report on Four Year Delivery Plan 2011/2015 and One

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318,966.05			318,966.05			318,966.05	Interest on Refundable Deposits Reserve	8329
7,661,325.95			7,661,325.95		20,000.00	7,641,325.95	Refundable Deposits Reserves	8328
2,031,284.34			2,031,284.34		60,000.00	1,971,284.34	Employee Leave Entitlements Reserve	8327
							West Ryde Child Care Centre Reserve	8326
							93002 - Internally Restricted Liabilities	93002 - Interna
27,329,904.36	-1,192,415.90	1,114,574.00	27,407,746.26	-20,179,770.00	6,575,569.00	41,011,947.26	Total Internally Restricted Revenues	
30,000.00			30,000.00	-15,000.00		45,000.00	OHS & Injury Management Reserve	8320
95,760.35			95,760.35	-140,000.00		235,760.35	Insurance Fluctuation Reserve	8319
199,348.89			199,348.89			199,348.89	Porters Creek Reserve	8318
67,600.17	-37,500.00		105,100.17	-2,875,287.00		2,980,387.17	Carryover Works Reserve	8314
624,461.44			624,461.44	-3,979,535.00	500,000.00	4,103,996.44	Civic Precinct Redevelopment Reserve	8312
15,258,846.48	-1,340,000.00		16,598,846.48	-690,000.00		17,288,846.48	Investment Property Reserve	8311
675,284.70			675,284.70		120,000.00	555,284.70	Council Election Reserve	6058
2,075,110.47		1,070,630.00	1,004,480.47			1,004,480.47	Financial Security Reserve	8307
2,083,834.33	71,721.00		2,012,113.33	-4,932,239.00	3,681,469.00	3,262,883.33	Ryde Aquatic Leisure Centre Reserve	8306
1,265,942.00	139,354.00	43,944.00	1,082,644.00	-2,385,140.00	1,224,100.00	2,243,684.00	Plant Replacement Reserve	8305
4,564,938.26	-25,990.00		4,590,928.26	-4,348,999.00	1,050,000.00	7,889,927.26	Asset Replacement Reserve	8304
388,777.27			388,777.27			388,777.27	Voluntary Planning Agreement Reserve	8302
0.00	-0.90		0.90	-813,570.00		813,570.90	Stockland Creche Contribution	8301
							93001 - Internally Restricted Revenues	93001 - Internal
11/12 Review Result	Review From Reserve	Review To Reserve	11/12 Budget Result	Budget From Reserve	Budget To Reserve	11/12 Opening Balance	Description	Natural Account
							0	



Total Internally Restricted Liabilities Interest on Refundable Deposits Reserve

318,966.05 9,931,576.34

80,000.00

318,966.05 **10,011,576.34**

10,011,576.34

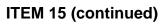
Year Operational Plan 2011/2012 - Quarter Three

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	.							
Natural Account	Description	11/12 Opening Balance	Budget To Reserve	Budget From Reserve	11/12 Budget Result	Review To Reserve	Review From Reserve	11/12 Review Result
93003 - Sectio	93003 - Section 94 Contribution Reserves							
8351	Community & Cultural Facitilies Reserve	278,315.95	102,257.00		380,572.95	101,112.00		481,684.95
8352	Open Space & Recreation Facilities Reserve	-1,882,257.06	379,712.00	-934,600.00	-2,437,145.06	249,904.00		-2,187,241.06
8353	Roads & Traffic Management Facilities Reserve	-677,772.68	53,533.00	-415,000.00	-1,039,239.68	404,849.00		-634,390.68
8354	Stormwater Management Facilities Reserve	6,353,250.13	35,043.00	-1,065,000.00	5,323,293.13	60,935.00		5,384,228.13
8355	Section 94 Plan Administration Reserve	481,128.00	2,675.00		483,803.00	2,675.00		486,478.00
	Total Section 94 Contribution Reserves	4,552,664.34	573,220.00	-2,414,600.00	2,711,284.34	819,475.00		3,530,759.34
8376	8376 Domestic Waste Management Reserve	3,782,565.21	13,732,340.00	-14,434,953.00	3,079,952.21		291,046.00	3,370,998.21
8377	External Drainage Works Contribution Reserve	115,912.98			115,912.98			115,912.98
8378	Macquarie Park Corridor Special Rate Reserve	1,437,444.89	1,209,760.00	-1,642,375.00	1,004,829.89			1,004,829.89
8379	Stormwater Management Service Charge Reserve	386,353.80	992,640.00	-366,150.00	1,012,843.80		-118,150.00	894,693.80
	Total Other External Restrictions	5,722,276.88	15,934,740.00	-16,443,478.00	5,213,538.88		172,896.00	5,386,434.88
93005 - Unexp	93005 - Unexpended Grants Reserves						c - 3	
8401	U/Exp Grant - Home Modification & Maintenance	216,485.60		-10,080.00	206,405.60			206,405.60
8402	U/Exp Grant - Youth Council							
8403	U/Exp Grant - Volunteer Referral Agency	19,265.38			19,265.38			19,265.38
8404	U/Exp Grant - Library Local Priority	19,979.93		-16,000.00	3,979.93			3,979.93
8406	U/Exp Grant - Catchments Connections Administration	193,404.00		-17,300.00	176,104.00			176,104.00





				-58,500.00		58,500.00	U/Exp Grant - NSW Sport Regrading & Levelling	8429
							U/Exp Grant - Cutler Parade	8428
6,000.30			6,000.30	-37,933.00		43,933.30	U/Exp Grant - Rivers to Rivers Corridor	8427
0.00	-0.76		0.76	-13,580.00		13,580.76	U/Exp Grant - Noxious Weeds Manage- ment	8426
	37,500.00		-37,500.00	-37,500.00			U/Exp Grant - RTA - Pittwater Road	8425
							U/Exp Grant - Library Books	8424
							U/Exp Grant - Netball Courts	8423
							U/Exp Grant - Bus Shelter Contribution	8422
	-3,395,39		3,395.39			3,395.39	U/Exp Grant - Garden Competition	8421
	-463.77		463.77			463.77	U/Exp Grant - Booth Reserve - 2009	8420
0.00	0.28		-0.28	-72,690.00		72,689.72	U/Exp Grant - Sydney Water Business Audit Program	8419
30,000.00			30,000.00	-8,000.00		38,000.00	U/Exp Grant - Macquarie Park Master Plan	8418
				-205,681.00		205,681.00	U/Exp Grant - Road Services Unit Management	8417
				-530,897.00		530,897.00	U/Exp Grant - Financial Assistance Grants	8416
18,778.31			18,778.31			18,778.31	U/Exp Grant - Buffalo Creek - (SQID)	8415
							U/Exp Grant - Ryde Community & Sport Centre - ELS Hall Park	8414
8,633.95			8,633.95			8,633.95	U/Exp Grant - Sydney North/Sydney- West Tussock Paspalum 06/11	8413
							U/Exp Grant - Santa Rosa Park - Creek Rehabilitation	8410
61,893.64			61,893.64	-25,000.00		86,893.64	U/Exp Grant - Consolidated LEP for Ryde	8409
49,563.00			49,563.00			49,563.00	U/Exp Grant - Urban Sustain Program - Looking Glass Bay	8408
770.00			770.00			770.00	U/Exp Grant - Dunbar Park Wetland - Plan of Management	8407
11/12 Review Result	Review From Reserve	Review To Reserve	11/12 Budget Result	Budget From Reserve	Budget To Reserve	11/12 Opening Balance	Description	Natural Account
APPENDIX A						port	Reserves Listing Report	Reserv

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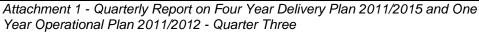
-18,637,310.54	948,169.46		-19,585,480.00	-19,585,480.00			Net Transfer	
	-985,879.54	1,934,049.00	44,355,136.65	-43,404,009.00	23,818,529.00	63,940,616.65	VES	TOTAL RESERVES
-2,300,000.00			-2,300,000.00	-2,300,000.00			Total Internal Loans	
-2,300,000.00			-2,300,000.00	-2,300,000.00			Internal Loan from RALC Reserve	8901
								Internal Loans
1,309,631.19	33,640.36		1,310,990.83	-2,066,161.00	655,000.00	2,722,151.83	Total Unexpended Grants Reserves	
			35,000.00		35,000.00		U/Exp Grant - Vacation Care Program Grant	8439
25,000.00			25,000.00			25,000.00	U/Exp Grant - Parramatta River Catch- ments Floodplain	8438
				-35,000.00		35,000.00	U/Exp Grant - Playing Field Lighting Upgrade	8437
347,000.00			347,000.00			347,000.00	U/Exp Grant - Yamble Reserve- All Abilities Playground	8436
347,210.31			347,210.31	-998,000.00	620,000.00	725,210.31	U/Exp Grant - WASIP	8435
542.76			542.76			542.76	U/Exp Grant - Sport Development Program	8434
7,763.13			7,763.13			7,763.13	U/Exp Grant - Liberty Swing Dunbar Park	8433
720.88			720,88			720.88	U/Exp Grant - Eastwood Floodplain Risk	8432
							U/Exp Grant - RTA Andrew St Slow points	8431
11/12 Review Result	Review From Reserve	Review To Reserve	11/12 Budget Result	Budget From Reserve	Budget To Reserve	11/12 Opening Balance	Description	Natural Account

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Attachment 1 - Quarterly Report on Four Year Delivery Plan 2011/2015 and One Year Operational Plan 2011/2012 - Quarter Three



Quarterly
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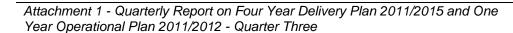
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Qua	Quarterly Changes Report - Detailed	por	t - De	tailed		APPENDIX B
			Approved Budget 2011/2012	YTD Actual 2011/2012	Proposed Changes 2011/2012	Comments
	Section 94 Capital Income-Roads	To Res	(573,220)		819,475	Transfer of income received to date to Sec 94 reserve.
	Road Resurfacing Renewal	Cap Inc		(90,000)	(396,683)	Recognition of Roads to Recovery grant funding for project-to be invoiced at year end 2012.
	Road Resurfacing Renewal	Cap Exp	2,500,000	1,865,697	396,683	Increase in project expenditure budget to offset Department of Infrastructure and Transport Roads to Recovery funding.
	North Ryde to MQ University Bicycle & Pedestrian Shared Path	Cap Inc	(180,000)	(142,734)	(820,000)	Consolidating budgets to reflect previous Council resolution 28/2/12 regarding projects to match RMS grant funding.
	North Ryde to MQ University Bicycle & Pedestrian Shared Path	Cap Exp	180,000	9,500	820,000	Consolidating budgets to reflect previous Council resolution 28/2/12 regarding projects to match RMS grant funding.
	Traffic Facilities Renewal	Cap Exp	006'66	11,750	(3,830)	Saving to be utilised for Boronia Park project.
	Total Roads program				(3,830)	
Property P	Property Portfolio program Re-location Argyle Centre	Cap Exp			1,190,000	Funded from Property Investment Reserve as per Council Resolution 10 April 2012.
	Re-location Argyle Centre	From Res			(1,190,000)	Funded from Property Investment Reserve as per Council Resolution 10 April 2012.
	Urgent Sewer Works - Civic Centre	Cap Exp			150,000	Funded from Property Investment Reserve as per Council Resolution 10 April 2012.
	Urgent Sewer Works - Civic Centre	From Res			(150,000)	Transfer from reserve to fund Urgent Sewer Works at Civic Centre.
	Total Property Portfolio program					
Catchmen	Catchment program					
	Infrastructure Integration Unit Management	Op Exp		1,150	(1,000)	Transfer of Study Assistance budget to Human Resources to fund training costs.
	Replacement of Pipes in Poor Condition	Cap Exp	366,150	436,908	70,000	Increase budget due to excvataed soils for Rowe St culvert found to be unsuitable for re-use and required disposal.
	Replacement of Pipes in Poor Condition	From Res			(70,000)	Transfer from Stormwater Reserve to match expenditure.
	Stormwater Improvement Works Renewal	Cap Exp	1,230,000	546,317	(120,000)	Adjustments within Stormwater Improvement Works - Renewal program to reflect final cost of works at specific locations.
	Stormwater Improvement Works Renewal	From Res	(1,000,000)		120,000	Adjustments within Stormwater Improvement Works - Renewal program to reflect final cost of works at specific locations.
	Water Reuse in Meadowbank Park (Meadowbank Park Upgrade)	Cap Exp	71,676	79,733	20,000	2010/11 Project delayed by contract dispute - additional funds to commission. Nil net effect on stormwater budget.
Ulty City	City of Ryde					

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T	Centres			Qu	

	10001				
As per Council resolution 06/12/ 2011, create a separate line title Crime Prevention - Glen Street Car Park with \$5000.	5,000			NCP Exp	Improvements to Glen St Car Park
Reduce budget as per Council recomendation 27/03/12.	(12,000)		12,000	NCP Exp	Local Market Feasibility Study
Increase budget as per Council recomendation 27/03/12.	6,000		(6,000)	NCP Inc	Local Market Feasibility Study
					Community and Cultural program
	(3,000)				Total Governance and Civic program
Saving due to delayed signing of contract.	(3,000)		20,000	NCP Exp	Compliance Management System
					Governance and Civic program
	115,034				Total Centres and Neighbourhood program
Funding to be transferred to Boronia Park project.	41 (107,000)	73,441	200,000	Cap Exp	Toilet Blocks Renewal - excl sportfields Renewal
175,010 Funding to be transferred to Boronia Park design and constuction.		93,000	600,000	Cap Exp	Neighbourhood Centre Renewal
Transfer fund from reserve for completion of Meadowbank Master Plan Project.	(12,976)			From Res	Meadowbank Master Plan
Saving from LEP project & Centre Strategy program to cover the Meadwbank Master Plan Costs.	60,000			NCP Exp	Meadowbank Master Plan
7.976 Project completed in house & fund to be transferred to allow the completion of MEA Traffic Study.	7,976		(7,976)	From Res	West Ryde Master Plan
Project completed in house and fund to be transferred to allow complettion MEA Traffic Study.	(7,976)		7,976	NCP Exp	West Ryde Master Plan
Transfer from reserve to allow the completion of the project.	(15,000)			From Res	Eastwood Master Plan
Increase the budget to allow the completion of the project.	15,000	75,820	115,000	NCP Exp	Eastwood Master Plan
					Centres and Neighbourhood program
	(1,000)				Total Catchment program
Transfer from Stormwater Reserve to match expenditure.	(30,000)			From Res	Eastwood & Terry's Creek Floodplain Mgt Plan
Transfer of funds to allow progressive continuation of program of actions to implement plan.	51 30,000	104,851	100,000	Cap Exp	Eastwood & Terry's Creek Floodplain Mgt Plan
Transfer from Stormwater Reserve to match expenditure transfer.	(20,000)			From Res	Water Reuse in Meadowbank Park (Meadowbank From Res Park Upgrade)
Comments	al Proposed 12 Changes 2011/2012	YTD Actual 2011/2012	Approved Budget 2011/2012		
APPENDIX B	ğ	taile	t - De	epor	Quarterly Changes Report - Detailed

ITEM 15 (continued)

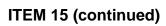
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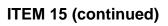
Quarterly Changes Report - De	- Detailed	
Approved	YTD Actual	Prop
Budget	2011/2012	Chi
2011/2012		2011,

APPENDIX B

	(47,024)				Total Land Use Planning program
Reallocate funding.	20,000		(25,000)	From Res	Consolidated LEP for Ryde
Reallocate funding to allow to completion of MEATraffic Study & Eastwood Planning frame- work.	(20,000)		25,000	NCP Exp	Consolidated LEP for Ryde
Reallocate fund to allow the completion of Meadowbank Traffic Study.	(26,189)	28,090	69,800	NCP Exp	Centres Strategy
Increase budget to reflect the income received.	(20,835)	(20,835)		NCP Inc	Centres Strategy
					Land Use Planning program
	(24,650)				Total Paths and Cycleways program
Transfer savings on Footpath Program to fund bala Council report 13/12/11.	(24,140)			From Res	Cycleways Construction Renewal
Adjustment to reflect previous Council resolution Report dated 16/12/2011.	104,490	43,510	290,000	Cap Exp	Cycleways Construction Renewal
Adjustment to reflect previous Council resolution grant funding.	(105,000)			Cap Inc	Cycleways Construction Renewal
Consolidating budgets to reflect previous Council match RMS grant funding.	(268,075)	116,173	268,075	Cap Exp	North Ryde to MQ University Bicycle&Pedestrian shared Path
Consolidating budgets to reflect previous Council match RMS grant funding.	268,075	(125,341)	(268,075)	Cap Inc	North Ryde to MQ University Bicycle&Pedestrian shared Path
					Paths and Cycleways program
	300,000				Total Risk Management program
Increased legal costs relating to development and disputes.	300,000	1,856,624	1,886,363	Op Exp	Legal Costs
					Risk Management program
Comments	Proposed Changes 2011/2012	YTD Actual 2011/2012	Approved Budget 2011/2012		
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Q City of Ryde

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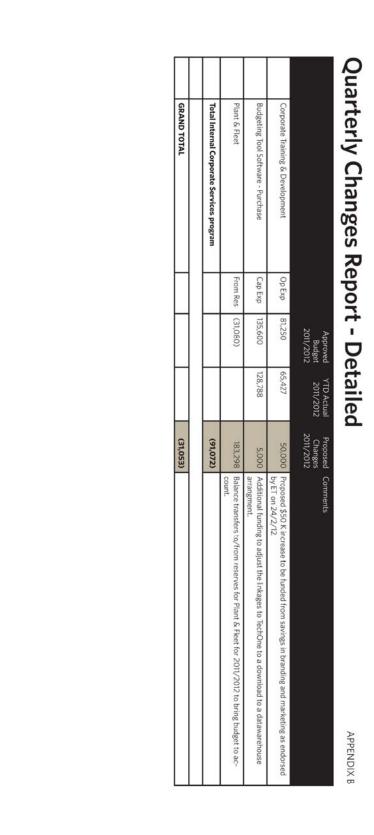
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			Approved Budget 2011/2012	YTD Actual 2011/2012	Proposed Changes 2011/2012	Comments
Traffic & Tr	Traffic & Transport program					
	Traffic Calming Devices	Cap Exp	370,570	164,592	(40,000)	Transfer funding for Traffic campaign on PMD regulations.
	Personal Mobility Electric Vehicles	Cap Exp		40,000	40,000	
	Public Art - Traffic Calming Measures	Cap Exp	34,430		(34,430)	Saving to be utilised for Boronia Park project.
	Traffic Facilities Renewal	Cap Exp	5,100		(5,100)	Saving to be utilised for Boronia Park project.
	Total Traffic & Transport program				(39,530)	
Vaste and	Waste and Recycling program					
	Porters Creek Depot Reconfiguration	Cap Exp	200,000	30,152	(150,000)	Project delayed due to ongoing negotiations with LPMA (Dept of Lands) for Porters Creek Depot Protection Earthworks.
	Porters Creek Depot Reconfiguration	From Res	(200,000)		150,000	Adjustment in Transfer from Domestic Waste Management Reserve(DWM) to match reduction expenditure.
	Porters Creek Depot Protection Earthwork	Cap Exp	800,000	240,812	(200,000)	The Department of Lands or LPMA have agreed to fund a major portion of the works, details are being negotiated.
	Porters Creek Depot Protection Earthwork	From Res	(800,000)		200,000	Saving to be transferred back to the reserve.
	Domestic Waste	From Res	(2,726,203)		(58,954)	Balance transfers to/from reserves for Domestic Waste for 2011/2012 to bring budget to account.
	Total Waste and Recycling program				(58,954)	
nternal Co	Internal Corporate Services program					
	Investment Income	Op Inc	(3,413,704)	(3,242,652)	(500,000)	Additional interest on investments.
	Investment Income	Op Inc		(1,000,000)	(1,000,000)	Principal on maturing written down investment, transferred to reserve.
1	Investment Income	To Res			1,070,630	Transfer to reserve of principal and interest on written down investments.
	Rate Income	Op Inc	(36,189,434)	(36,289,907)	(100,000)	Increase Budget to reflect acual income.
	Finance Administration	Op Exp	12,800	9,056	100,000	Increase in fixed charges, due to replacement machines over the last two years, previous budgets not updated.

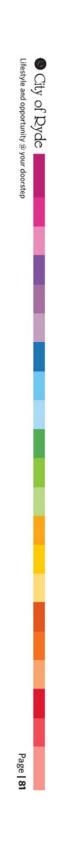
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Original Budget 2011/2012 \$'000	C/Over Budget 2011/2012 \$'000	TOTAL Original Budget 2011/2012 \$'000	Sep Changes 2011/2012 \$'000	Dec Changes 2011/2012 \$'000	Mar Changes 2011/2012 \$'000	Jun Carryovers 2011/2012 \$'000	Jun Changes 2011/2012 \$'000	PROPOSED Budget 2011/2012 \$'000	ACTUAL YTD 2011/2012 \$'000
58,135		58,135			100			58,235	58,387
11,433		11,433	(156)	35	801			12,113	11,093
3,081		3,081		513	1,500			5,094	4,727
5,793		5,793	55	194	281			6,322	5,455
6,450	65	6,515	(475)	п	(6)			6,046	5,286
84,892	65	84,958	(577)	753	2,676			87,810	84,947
36,262	50	36,311	(52)	(462)	(1)			35,796	29,155
21,520	942	22,462	675	1,317	1,451			25,906	17,514
596		596						596	237
12,586	9	12,595	132	108	0			12,835	9,976
70,964	1,000	71,965	755	962	1,451			75,132	56,882
13,928	(935)	12,993	(1,332)	(209)	1,226			12,678	28,065
217	1,896	2,113	884	315	1,873			5,185	2,404
23,143		23,143						23,143	
									(117)
23,360	1,896	25,257	884	315	1,873			28,328	2,288
37,288	961	38,250	(448)	106	3,099			41,006	30,353
19,137		19,137						19,137	771
18,151	961	19,113	(448)	106	3,099			21,869	29,582
	Original Budget 2011/2012 \$*000 58,135 11,433 3,081 5,793 6,450 84,892 36,262 21,520 596 12,586 70,964 13,928 217 23,360 37,288	Include Include Original Budget C/Over Budget 58,135 2011/2012 58,135 3,081 5,793 4000 6,450 65 84,892 65 36,262 50 21,520 942 596 9 12,586 9 70,964 1,0000 23,143 1,896 23,360 1,896 23,288 961	Includes all spa TOTAL Budget TOTAL Budget S6;135 2011/2012 2011/2012 2011/2012 56;135 2011/2012 2011/2012 2011/2012 56;135 2011/2012 2011/2012 2011/2012 58;135 2011/2012 2011/2012 2011/2012 58;135 58;135 58;135 58;135 11,433 3,081 3,081 3,081 5,793 65 6,515 3,081 5,793 65 6,515 3,081 3,081 59 3,081 3,081 3,081 59 65 6,515 84,892 65 84,958 596 12,526 59 596 596 596 12,526 9 12,595 51,935 51,935 13,928 (935) 12,935 2,113 2,3,143 2,3,143 23,360 1,896 25,257 37,288 961 38,250	Toriani Budget 2011/2012 Toriani Budget 2011/2012 Sen Budget 2011/2012 Sen Budget 2011/2012 Sen Budget 2011/2012 Sen Budget 2011/2012 Sen Budget 2011/2012 Sen Budget 2011/2012 Sen Budget 2011/2012 Sen Budget 2011/2012 Sen Budget 2011/2012 Sen Sen Sen Sen Sen Sen Sen Sen Sen Sen	TOTAL Budget Sep Budget Der Budget Der Stont/Zor2 Der Stort/Zor2 Der Stor2 Der Stor2	Incluce Income & Experiment of trans Budget Budget 2011/2012 TOTAL Budget 2011/2012 Sep Des 2011/2012 Dec Des 2011/2012 Mar Des 2011/2012 Ma	<t< td=""><td>N uš</td><td>Correct Control of Sep Bildinget 2011/2012 Dec Changes 2011/2012 Changes 2011/2012 Control of Sep Bildinget 2011/2012 Control of Sep 2011/2012 Sep</td></t<>	N uš	Correct Control of Sep Bildinget 2011/2012 Dec Changes 2011/2012 Changes 2011/2012 Control of Sep Bildinget 2011/2012 Control of Sep 2011/2012 Sep



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	Includes all Special Rates & Levies	Include	es all Spe	ecial Rate	Includes all Special Rates & Levies	es				
PROJECTED FUNDING	Original Budget 2011/2012 \$'000	C/Over Budget 2011/2012 \$'000	TOTAL Original Budget 2011/2012 \$'000	Sep Changes 2011/2012 \$'000	Dec Changes 2011/2012 \$'000	Mar Changes 2011/2012 \$'000	Jun Carryovers 2011/2012 \$'000	Jun Changes 2011/2012 \$'000	PROPOSED Budget 2011/2012 \$'000	ACTUAL YTD 2011/2012 \$'000
OPERATING RESULT	18,151	961	19,113	(448)	106	3,099			21,869	29,582
Funding										
ADD (Non-Cash) - Depreciation	19,137		19,137						19,137	771
ADD (Non-Cash) - ELE Accruals										
ADD (Non-Cash) - Interest on Security Deposits - Accruals										
ADD Book Value of Assets Disposed	068		068						068	1,127
Cash Available to Fund Capital Expenditure	38,178	961	39,140	(448)	106	3,099			41,896	31,480
CAPITAL EXPENDITURE										
Community Life	4,114	711	4,825	4,604	94	(73)			9,449	2,768
Environment & Planning	2,450	80	2,458	(350)		228			2,336	411
Public Works	34,803	5,813	40,616	1,505		563			42,683	11,262
Corporate Services	1,790	341	2,131	3,411	92	1,402			7,036	2,688
TOTAL CAPITAL EXPENDITURE	43,157	6,872	50,029	9,169	186	2,120			61,504	17,129
Cash Flow to Fund	(4,979)	(5,910)	(10,889)	(9,617)	(81)	979			(19,608)	14,351
Financed by:										
Opening Working Capital	3,401	804	4,205						4,205	4,205
Borrowings										
New Borrowings				1,200					1,200	
Less: Loan Repayments	(381)		(381)						(381)	(440)
Net Loan Funds (Payments/Receipts)	(381)		(381)	1,200					819	(440)
Reserves	5,052	5,910	10,962	8,543	81	(948)			18,637	
	3,093	804	3,897	125	(0)	31			4,053	18,116