

## **2 WEBSITE LIVE CHAT - Councillor Jordan Lane**

**File Number: CLM/20/1/1/6 - BP20/238**

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### **MOTION:**

That Council:

- (a) Supports the establishment of a live chat mechanism to offer immediate online assistance to visitors to the City of Ryde website.
- (b) Delegate the General Manager to take immediate steps to investigate the most appropriate and cost effective live chat program.
- (c) Receive a report by 30 June 2020 detailing the findings of the investigation and the necessary steps and an approximate timeline for implementation.