

Lifestyle and opportunity @ your doorstep

Meeting Date:	Tuesday 25 May 2021
Location:	Council Chambers, Level 1A, 1 Pope Street, Ryde and Online
Time:	7.00pm

ATTACHMENTS FOR COUNCIL MEETING

Item

Page

5 MARCH QUARTERLY REVIEW REPORT - FOUR YEAR DELIVERY PLAN 2020-2024 AND 2020/2021 OPERATIONAL PLAN



General Manager's Message

The March 2021 Quarterly Review provides a detailed overview on how Council is delivering the City of Ryde's 2020/21 Operational Plan as part of the Four-Year Delivery Plan 2020-2024.

Throughout this quarter, Council continued to progress with key projects across all sectors of the organisation.

Central to this was work commencing on the redevelopment of the Ryde Civic Centre, which will deliver a new community and civic hub for the local community while sustaining more than a thousand jobs during its construction.

Once completed, this new community and civic hub will feature a new multi-purpose and cultural building dedicated to community use, including a performance hall that will seat up to 700 people, public activity rooms, meeting rooms, exhibition space and other public amenities.

In addition, a new commercial building will be built on the site, which will house Council staff as well as external tenants.

Work also continues to progress on the new shopper car park on Rowe Street in Eastwood, which once completed, will help fix chronic parking shortages in the area.

The shopper car park will build on the tremendous initiatives Council has undertaken to encourage residents to shop and dine out in their own community.

This includes the Love Eastwood campaign, in which Council gave away \$40,000 in gift cards to be spent at participating businesses in Eastwood Town Centre, as well as the ongoing Shop Local initiative.

The next quarter will also see Council roll out the Love Macquarie Park campaign which will encourage residents, employees and students to engage with their growing business community in Macquarie Park. Council also continues to invest in making the City of Ryde a more connected city through new and innovative ways. This includes the installation of 25 new dedicated car share spaces, which will reduce traffic congestion, parking demand and lowering the city's greenhouse gas emissions.

As COVID-19 restrictions gradually continue to ease, it has been heartening to see a number of our traditional annual events return during this reporting period, including Lunar New Year celebrations, West Ryde Easter Celebrations and much more, which has allowed residents to come together to showcase our vibrant and multicultural community.

Council's scheduled delivery program is progressing well. Of the 121 Capital and Non-Capital projects in our 2020/21 Operational Plan, ten projects were completed by the end of 2020. Council is managing issues with the delivery of nine projects, with a further two projects to be deferred and three cancelled. All remaining projects are on track for delivery as expected as at December 2020.

We have been able to achieve all this and more due to the continued strong financial position of Council. As a result of the March Quarterly Review, the proposed March 2021 quarter budget adjustments will have no net impact on Council's current working capital balance, maintaining it at \$4.50 million.

On behalf of everyone at the City of Ryde, I look forward to continuing our work to deliver the services and programs that matter for everyone in the community.

George Dedes General Manager

Financial Management Summary Report for the Period Ended – March

Key Outcome Areas (\$'000)	Original Budget 2020/2021	Carry Over Budget 2020/2021	Approved Budget 2020/2021	Proposed Changes 2020/2021	Proposed Budget 2020/2021	Actuals YTD 2020/2021
INCOME FROM CONTINUING OPERATIONS						
Rates and annual charges	98,436	_	98,714	1,200	99,914	75,441
User charges and fees	12,651	-	12,936	1,440	14,376	11,225
Interest and investment revenue	3,724	-	3,700	-	3,700	2,891
Other revenues	10,795	-	10,713	161	10,874	7,278
Grants & contributions provided for operating purposes	6,151	100	4,976	-	4,976	3,666
Grants & contributions provided for capital purposes	15,764	490	14,362	2,255	16,617	9,907
Net gain from the disposal of assets					-	
TOTAL INCOME FROM CONTINUING OPERATIONS	147,520	590	145,402	5,056	150,458	110,408
EXPENSES FROM CONTINUING OPERATIONS						
Employee benefits and on-costs	53,591	-	53,755	62	53,817	36,348
Borrowing costs	183	-	183	-	183	34
Materials and contracts	33,045	1,328	37,244	79	37,322	19,034
Depreciation and amortisation	21,804	-	21,133	-	21,133	15,850
Other expenses	24,597	-	22,971	157	23,127	14,099
Net loss from the disposal of assets					-	
TOTAL EXPENSES FROM CONTINUING OPERATIONS	133,220	1,328	135,285	298	135,583	85,365
NET OPERATING RESULT	14,300	(738)	10,117	4,758	14,875	25,044

Capital Expenditure and Repayments to Liability

Key Outcome Areas (\$'000)	Original Budget 2020/2021	Carry Over Budget 2020/2021	Approved Budget 2020/2021	Proposed Changes 2020/2021	Proposed Budget 2020/2021	Actuals YTD 2020/2021
Capital Expenditure	80,640	21,792	109,253	1,529	110,782	29,019
Loan Repayment	317	-	317	-	317	273
Lease Payment	1,981	-	1,981	-	1,981	1,577
TOTAL CAPITAL EXPENDITURE AND REPAYMENTS TO LIABILITY	82,938	21,792	111,551	1,529	113,080	30,870
TOTAL FUNDING REQUIRED	68,638	22,531	101,434	(3,229)	98,205	5,826
Reserves Drawdown	45,414	22,531	78,881	(4,979)	73,901	(13,196)
Depreciation Contra	23,224	-	22,553	1,750	24,303	19,022
TOTAL FUNDING	68,638	22,531	101,434	(3,229)	98,205	5,826
NET BUDGET POSITION	-	-	-	-	-	0
WORKING CAPITAL	4,500	-	4,500	4,500	-	4,500

Summary by Outcome – Net Financial Result

Outcomes <i>(\$'000)</i>	Original Budget 2020/2021	Carry Over Budget 2020/2021	Approved Budget 2020/2021	Proposed Changes 2020/2021	Proposed Budget 2020/2021	Actuals YTD 2020/2021
INCOME FROM CONTINUING OPERATIONS					-	
Our Connected and Accessible City	26,031	490	18,565	2,096	20,661	10,758
Our Vibrant and Liveable City	4,569	-	9,240	20	9,260	8,123
Our Natural and Sustainable City	24,305	-	24,854	1,267	26,121	19,092
Our Diverse and Inclusive City	541	-	541	(30)	511	464
Our Smart and Innovative City	17	-	25	-	25	27
Our Active and Health City	5,131	100	6,710	1,579	8,289	6,383
Our Open and Progressive City	86,925	-	85,466	124	85,591	65,562
TOTAL INCOME FROM CONTINUING OPERATIONS	147,520	590	145,402	5,056	150,458	110,408
EXPENSES FROM CONTINUING OPERATIONS						
Our Connected and Accessible City	21,741	-	21,929	79	22,008	15,243
Our Vibrant and Liveable City	11,812	94	12,303	69	12,372	8,415
Our Natural and Sustainable City	29,544	268	30,458	140	30,599	17,974
Our Diverse and Inclusive City	6,919	209	6,938	(2)	6,937	4,121
Our Smart and Innovative City	1,773	-	1,761	6	1,767	1,216
Our Active and Health City	23,164	515	23,315	58	23,373	15,057
Our Open and Progressive City	38,268	242	38,581	(53)	38,528	23,339
TOTAL EXPENSES FROM CONTINUING OPERATIONS	133,220	1,328	135,285	298	135,583	85,365
NET OPERATING RESULT	14,300	(738)	10,117	4,758	14,875	25,044

Capital Expenditure and Repayments to Liability

Outcomes <i>(\$'000)</i>	Original Budget 2020/2021	Carry Over Budget 2020/2021	Approved Budget 2020/2021	Proposed Changes 2020/2021	Proposed Budget 2020/2021	Actuals YTD 2020/2021
Our Connected and Accessible City	17,117	10,929	31,242	1,191	32,433	11,141
Our Vibrant and Liveable City	1,700	75	1,875	-	1,875	494
Our Natural and Sustainable City	5,827	1,883	8,829	(1)	8,828	2,213
Our Diverse and Inclusive City	-	-	-	-	-	-
Our Smart and Innovative City	2,870	135	4,055	-	4,055	979
Our Active and Health City	11,956	7,522	20,380	309	20,689	5,355
Our Open and Progressive City	43,467	1,247	45,169	30	45,199	10,690
TOTAL CAPITAL EXPENDITURE AND REPAYMENTS TO LIABILITY	82,938	21,792	111,551	1,529	113,080	30,870
TOTAL FUNDING REQUIRED	68,638	22,531	101,434	(3,229)	98,205	5,827
Reserves Drawdown	45,414	22,531	78,881	(4,979)	73,901	(13,195)
Depreciation Contra	23,224	-	22,553	1,750	24,303	19,022
TOTAL FUNDING	68,638	22,531	101,434	(3,229)	98,205	5,827
NET BUDGET POSITION	-	-	-	-	-	(0)
WORKING CAPITAL	4,500	-	4,500	-	4,500	4,500

Corporate Indicator Results 2020-21 (at end of Quarter 3)



Insights

Our vibrant and liveable city

Great places, vibrant neighbourhoods

Centres are the focus of vibrant communities Places are designed for people

Collaborative development

People are at the heart of planning and influence how the city grows and changes

Sustainable design

Neighbourhoods support sustainable growth. Developments add to the character of their neighbourhoods

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(8,740)	(20)	(8,760)
Expenditure	11,784	69	11,853
Total Base	3,044	49	3,092
Non-Capital			
Income	(400)	-	(400)
Expenditure	519	-	519
Total Non-Capital	119	-	119
Capital			
Income	(100)	-	(100)
Expenditure	1,875	-	1,875
Total Capital	1,775	-	1,775
Funding			
Reserves	1,859	-	1,859
Depreciation Contra	(420)	-	(420)
Total Funding	1,439	-	1,439
Net Result for Outcome	6,377	49	6,426

Delivery Program Performance	Indicators 2020/21
------------------------------	--------------------

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Regulatory program	Mean gross determination time (in days) (against 2013-14 Group 3 Average)	≤ 95	78		On Track
	Mean gross determination time – commercial, retail, office (days)	≤91	82		On Track
	Mean gross determination time – single new dwellings (days)	≤ 105	76		On Track
	Mean gross determination times – residential alterations and additions (days)	≤ 77	65		On Track
	Total approved development value (in millions)	≥ 0	\$1.5 B	YTD Jan-Mar 2021	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Centres and Neighbourhood program	Night Time Economy Implementation (Stage 1)	A social media campaign and supporting collateral points of interest map will be delivered during May-June 2021.	On Track
	Eastwood Small Business Hardship Grant	A social media campaign and supporting collateral points of interest map will be delivered during May-June 2021.	On Track
	Neighbourhood Centre Renewal	The gift card program has been implemented online with 400 people randomly selected to receive \$100 to be spent in Eastwood.	On Track
Community and Cultural program	Updating of Heritage Conservation Management Plans	Updated heritage Conservation Management Plans are scheduled to be finalised in April 2021.	On Track
Land Use Planning program	Purchase Aerial Photography for LGA		On Track
Open Space, Sport & Recreation program	Street Tree Planting Program	Plantings are scheduled to occur prior to July with grant funding to be utilised for additional plantings during the latter half of 2021.	On Track



Our active and healthy city

Enhanced Recreational Spaces

Providing opportunities and choice for recreation and active learning and living

Well Targeted Services

Strengthening community life, connectedness and wellbeing

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(5,489)	(1,370)	(6,859)
Expenditure	22,327	58	22,385
Total Base	16,838	(1,312)	15,525
Non-Capital			
Income	(100)	-	(100)
Expenditure	988	-	988
Total Non-Capital	888	-	888
Capital			
Income	(1,121)	(209)	(1,330)
Expenditure	20,063	309	20,372
Loan Repayment	317	-	317
Total Capital	19,259	100	19,359
Funding			
Reserves	(21,478)	897	(20,581)
Depreciation Contra	(4,088)	-	(4,088)
Total Funding	(25,566)	897	(24,669)
Net Result for Outcome	11,419	(316)	11,103



Outcome: Our active and healthy city

Performance Indicators 2020/21

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Open Space, Sport & Recreation program	Number of participants in organised sport utilising Council's active Open space areas	> 500,000		Attendance numbers are recovering from COVID restrictions.	On Track
	Number of visitors to RALC	≥ 750,000	160,683	YTD – 348,007. Attendance numbers have not yet returned to pre-COVID levels	Action Required
Library program	Number of visits to the libraries	≥ 970,000	99,207	YTD – 234,655. Attendance numbers are recovering but remain lower than pre-COVID levels	Annual Measure

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Community and Cultural program	Community Buildings Renewal		On Track
	Heritage Buildings Renewal		On Track
	Community Buildings - Expansion	COVID restrictions caused planning delays resulting in planned work to be carried forward into next financial year.	Action Required
Library program	Digital enhancement for Libraries	The kiosk has been installed and App is in the final development stage	On Track
	Community Buildings Renewals - Libraries Improvements	Work has commenced on the Eastwood Library roof, library mini refurbishments and accessibility upgrades.	On Track
Open Space, Sport & Recreation program	Open Space Master Plans	Magdala Park Master Plan will be finalised in June. Field of Mars Plan of Management is undergoing its final consultation stages to be completed mid-year. Work on the Olympic Park Master Plan has commenced, to be completed later in 2021.	On Track
	Parks Plans of Management	Parramatta River Parklands and the Meadowbank Park Plans of Management are nearly complete but are currently on hold awaiting Native Title Certificate from Department of Crown Lands. The ELS Hall Park Plan of Management and Gannan Park re- categorisation were adopted in February and the Natural Areas General Plan of Management is nearing completion.	On Track
	Surf Ryder	Currently resolving minor issues before commissioning	On Track
	Macquarie Park, Waterloo Rd	Ongoing negotiations with State Agencies has resulted in delays to finalizing the delivery method for the park. An updated funding agreement with DPIE is currently being discussed. The park design is finalised and ready for Tender Process and Grant Funds will be carried over into next financial year.	On Track
	Sportsfield Floodlighting Renewal	Installation of lighting to occur in May-June.	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
	Sportsfield Renewal & Upgrade	Meadowbank Park flood study completed and field design being finalised. The Gannan Park Master Plan Concept Design has been finalised. Pioneer Park Batting Cage works scheduled to occur over April-June 2021. ELS Hall Park Overland Flow Path design is being developed. The North Ryde Park project has been deferred following consultation with the local sporting community to minimise disruption to the winter sports competition. The tender for the ELS Hall Park Field Integration will occur over April-June 2021.	On Track
	RALC Asset Renewal	On track for completion by 30 June	On Track
Open Space, Sport & Recreation program	Sportsground Amenities Renewal & Upgrade	North Ryde Park works have been re-scheduled to commence following the winter sports competition. Meadowbank Park works are scheduled for completion by March 2022. Gannan Park design works are progressing.	On Track
	Playground Renewal & Upgrade	Marjorie Park and Jennifer Park upgrades are completed with minor Playground works to be finalised by June 2021. Janet Playground has been added to the program with Commonwealth government grant funding, with the upgrade scheduled to occur over April-June 2021. The Meadowbank Regional Playground Tender has been awarded following delays in finalisation and adoption of the masterplan and all works in Meadowbank Park were packaged to be completed concurrently. Now scheduled for completion by March 2022.	Action Required
	Toilet Blocks Renewal - excl sportfields	Tenders for design and construction are currently being sought, with construction to occur during FY2021-22.	On Track
	Sportsfield Floodlighting Expansion	Development Application Lodgement scheduled to occur in April.	On Track
	Passive Parks Expansion and Improvement	Seven of Ten projects are scheduled for completion as planned Design for the Catherine Hamlin Park Art Works to be finalised over Apr-Jun 2021. Ryde Riverwalk upgrade and Fontenoy Park completed. Santa Rosa Park works planned for Apr-Jun 2021. Consultation on Shrimptons Creek path lighting is complete. The Gannan Park design and community notification underway. Putney Park Foreshore walkway works are scheduled for completion by end June 2021. Following community consultation, location of works planned for Jim Walsh Park have now been moved to Forrester Park. Meadowbank Park - Ross Smith Ave works will now occur in FY2021-22. Works scheduled for Blenheim Park are awaiting finalisation of property purchases and now will be completed in FY2021-22.	Action Required
	Synthetic Playing Surfaces	Westminster Park design finalised, scope reduced to field renewal works only. The Christie Park design has been agreed to by used groups and will be finalised by June 2021.	On Track



Our natural and sustainable city

Sustainable Planning

Reducing our environmental footprint and protecting our natural and built environments

Collaborative development

People are at the heart of planning and influence how the city grows and changes

Resilient Infrastructure

Managing infrastructure to reduce risk and impacts

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(24,155)	(1,237)	(25,392)
Expenditure	29,089	165	29,254
Total Base	4,934	(1,072)	3,862
Non-Capital			
Income	(248)	-	(248)
Expenditure	1,369	(25)	1,344
Total Non-Capital	1,121	(25)	1,096
Capital			
Income	(451)	(30)	(481)
Expenditure	8,829	(1)	8,828
Total Capital	8,378	(31)	8,348
Funding			
Reserves	(8,365)	1,247	(7,118)
Depreciation Contra	(2,100)	-	(2,100)
Total Funding	(10,465)	1,247	(9,218)
Net Result for Outcome	3,968	120	4,088

Outcome: Our natural and sustainable city

Performance Indicators 2020/21

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Environmental program	% increase in energy usage across organisation in 2020/21 compared to 2003/04 base year	≤ 5.00%	6.4% O	Overall YTD consumption = -2.10%	On Track
	% increase in potable water usage across organisation in 2020/21 compared to 2003/04 base year	≤ 0.00	-10.82%		On Track
Waste and Recycling program	% tonnes of recycling from all domestic waste services	≥ 48.00%	40.87% A	Annualised result. Tonnages vary over each quarter	Annual Measure

Operational plan projects for 20120/21

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Catchment program	Harmonising Flood Studies	Review of current information is in progress	On Track
	Shepherds Bay Outlet	Contract is currently being finalised with construction to commence in June 2021.	On Track
	146 Bowden St Trunk Drainage	Contract is currently being finalised with construction to commence in June 2021. This project is being completed in conjunction with the Shepherds Bay Outlet.	On Track
	Eastwood Town Centre Flood Study & Stormwater Upgrades	Negotiations are currently underway for the creation of easements with affected stakeholders. Options are currently being examined regarding the detention basin and relocation of the strormwater pipeline.	On Track
	Stormwater Asset Replacement Renewal	Five projects listed in the current year's program have been completed and a further three projects will be completed by the end of June 2021. Three planned projects (Cressy Rd, Darvall Rd, and Winbourne St) have been deferred to FY 2021-22.	On Track
	Stormwater Improvement Works - Renewal	Water Quality & Riparian Improvements - Gross Pollutant Trap repair works are underway. 50% of the CCTV and Pit Investigations are completed.	On Track
Environmental program	Biosecurity and Natural Area Monitoring Officer	 A New Biosecurity and Natural Area Monitoring Officer was inducted in March 2021. Inspections of High Risk Sites conducted to date: Florists (31% completed) Development site (80% completed) Online investigations (50% completed) Porters Creek depot (50% complete) 	On Track
	RALC Energy Feasibility Study and Optimisation Project	Project cancelled due to Covid budget restructuring.	Cancelled
Foreshore program	Kissing Point Park Recreational Boating Improvements	Consultation on design options to be completed by mid April 2021. Tender for construction works closes in April 2021.	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Open Space, Sport & Recreation program	Ryde Biodiversity Plan - Implementation	Walking Trail Audits completed in high priority parks and reserves. Work on the Saltmarsh Management Plan has commenced. Corridor plantings have been completed at Waterloo Park, Marsfield.	On Track
	Park & Open Space Tree Planting Program	Plantings scheduled to occur as part of the delivery of Meadowbank Regional Playground - now programmed for completion by September 2021.	Action Required
	Putney Beach Activation	This project is back on track for completion by Mid-May following delays from extensive rain and health issues impacting key staff. Expenses for rectifying contaminated soils will be covered through the landfill subsidence program.	On Track
Waste and Recycling program	Community Problem Waste Recycling Centre		Completed
	Managing Waste Reduction in Multi Unit Dwellings	Further Audits on units have shown that blocks that have been given reusable recycling bags and buckets have reduced plastic bags in recycling bins. Survey calls to managing bodies has commenced	On Track
	Waste Education Train the Trainer Workshops	Preschool waste assessments and workshops are underway with an additional 5 preschools added.	On Track
	Waste Wise Ryde - Towards Zero Waste	Educational guides published on Council Website. Toolkits and composting equipment has been delivered to 50 Households selected for the three month trial.	On Track
	Don't let your recycling go to waste	Planning undertaken for difficult to access recycle bins in multi-unit dwellings. Recycle bin stickering to be undertaken by 30 June.	On Track
	Waste app	RecycleSmart App launched in March 2021 for a one year trial period.	On Track
	Our Common Ground	Four groups have established their shared vegetable gardens and compost bins/worm farms. Online training has commenced.	On Track
	Reduce, Reuse, Recycle in Ryde Schools	Oz Harvest have completed their first term FEAST program at Putney Public School, with the program currently being delivered to the Italian Bilingual School. Children's activity booklets distributed to participating schools.	On Track
	Waste Reduction Awareness Campaign	Applications closed 1 April 2021 with 50 artwork submissions received from 8 schools. Selection of artworks and installation on RMS Traffic Boxes currently underway.	On Track
	Improving Business Waste Management in Eastwood	CCTV currently being installed	On Track
	Cigarette Butt Litter Project	Initial butt bins and signage installed with additional signage planned. Mid project butt litter checks and EPA inspections completed.	On Track
	NSROC AWT Transition - Food Organics Medium Density Unit	Research has commenced including initial workshops.	On Track
	Porters Creek Precinct	Remediation activities ongoing.	On Track
	Porters Park CRC Development	Awaiting Local Environmental Plan amendments to be completed.	On Track
	CRC small drop off stations	EPA approved a second station at Macquarie Shopping Centre. Two potential additional sites at Lachlan's Line and ELS Hall Park are being examined.	On Track
	Old Landfill Sites Subsidence Program Renewal		On Track



Business opportunity and investment

Businesses benefit from a prosperous local economy

Strengthening Business Networks

Partnerships shape business growth, investment and development

Macquarie Park

Macquarie Park expands its role as a leading commercial centre and innovation district

Our smart	and
innovative	city

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(23)	-	(23)
Expenditure	1,659	6	1,665
Total Base	1,637	6	1,642
Non-Capital			
Income	(2)	-	(2)
Expenditure	102	-	102
Total Non-Capital	100	-	100
Capital			
Income	-	-	-
Expenditure	4,055	-	4,055
Total Capital	4,055	-	4,055
Funding			
Reserves	(4,793)	-	(4,793)
Depreciation Contra	-	-	-
Total Funding	(4,793)	-	(4,793)
Net Result for Outcome	999	6	1,005

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Centres and Neighbourhood program	TMA/Connect Macquarie Park	Representatives from key NSW Government agencies were hosted, highlighting transport, land use and accessibility opportunities and challenges along Waterloo Road. Sustainable behaviour change messages displayed on buses and online as part of the 'Back to Mac Park' campaign.	On Track
	Footpath Upgrade - Bundara Reserve to Rivett Road	Tender has been completed. Construction to commence 30 April for completion by 1 June 2021.	On Track
	Town Centre Upgrade implementation - Renewal	The design and construction was approved by Council in February 2021. The community notices have been distributed and site preparation has commenced. Physical works will commence before July 2021.	On Track
Economic Development program	Economic Development Plan Implementation	Local business Food Tours in Top Ryde and Eastwood are being planned for April and May. The Shop Local – Love Your Community is Currently being piloted in West Ryde and Eastwood. A series of Macquarie Park Mini Innovation Summits are being held in partnership with Venture Café, as part of the lead up for a larger Innovation Festival, planned for September 2021	On Track
Strategic City program	Wayfinding in Macquarie Park	The NSW Government elected to not proceed with original project concept. Council consolidated existing wayfinding signage with new metro signage upgrades. Remaining funds were returned to Macquarie Park Special Reserve.	Cancelled
	Planting Embellishment Program - Macquarie Park	Embellishment works along Waterloo Road and Talavera Road have been completed. The embellishment planting around Macquarie Shopping Centre will be completed by the end of May 2021.	On Track
	Giffnock Ave Footpath Upgrade	Design has been finalised and initial works have occurred. A contractor will be engaged prior to 30 June to commence works in FY2021-22.	Action Required
Traffic & Transport program	Ryde Electric Vehicle Innovation Project	Currently awaiting quotes from three respondents.	On Track



Our connected and accessible city

Connections to our City

Improving access to our suburbs, workplaces and major destinations

Connections within our City

Improving access to our centres and recreation and reducing our travel footprint

Digital Connectivity

Accessible digital connections for the community and business

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(13,831)	(50)	(13,881)
Expenditure	21,929	79	22,008
Total Base	8,097	29	8,126
Non-Capital			
Income	-	-	-
Expenditure	-	-	-
Total Non-Capital	-	-	-
Capital			
Income	(4,734)	(2,046)	(6,779)
Expenditure	31,242	1,191	32,433
Total Capital	26,509	(855)	25,654
Funding			
Reserves	(22,893)	2,605	(20,288)
Depreciation Contra	(8,828)	(1,750)	(10,578)
Total Funding	(31,721)	855	(30,866)
Net Result for Outcome	2,885	29	2,914

Performance Indicators 2020/21

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Traffic & Transport program	<pre># passenger transport movements by Shop Ryder, annually</pre>	> 38,000		YTD – 21,714. Figures reflect service reductions and lower permissible numbers on each bus due to Covid	On Track
				restrictions.	

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Foreshore program	Seawalls/Retaining Walls Refurbishment	Kissing Point Park Foreshore Protection Works and the Wharf Road Gladesville Seawall are both in design stages with consultation occurring. A review of the current design for Putney Park is currently being undertaken to determine if alternate lower cost options are feasible.	On Track
Paths and Cycleways Program	Pittwater Road Shared User Path - Epping Road to Victoria Road	Works have commenced on the Kitty's Creek Bridge Widening.	On Track
	Expansion of shared user paths and enhancement of pedestrian facilities around the proposed Meadowbank Education Precinct	Project deferred pending commitments for infrastructure upgrades from other stakeholders in the Meadowbank Education and Employment Precinct.	Deferred
	Pittwater Road Shared User Path - Stages 2 and 3	A multi-year project with grant funding from TfNSW. Stage 2A (Bronhill – Rene) scheduled to be delivered before 30 June and Stage 2B (Victoria – High) completed in December 2021.	On Track
	Footpath Construction Renewal	Approx. 2,650 sqm of Condition 4 & 5 footpath has been replaced and Victoria Road scheduled for completion in April 2021.	On Track
	Cycleways Construction Expansion		On Track
	Footpath Expansion Program	Planned program of work has been completed. Three additional projects planned for completion by June 2021 have been added as part of the Local Roads and Community Infrastructure Program grant to council.	On Track
Roads program	Heavy Patching	Fox Rd and Kingsford Ave heavy patching works are completed with West Parade to be completed in early May.	On Track
	Flood Mitigation/Constitution Road Upgrade		On Track
	Pittwater Road Upgrade between High Street and Field of Mars		Completed
	Implementation of Road Opening Permit Software	This project has been concluded – Cost Benefit analysis did not confirm the cost efficiencies initially identified as a required outcome. No expenditure has been incurred.	Cancelled
	Road Resurfacing Renewal	The resurfacing on Wingate Avenue (jointly with Paramatta Council) scheduled for late April 2021. Wicks Road resurfacing completed.	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
	Road Kerb Renewal	Works on Monash Road, Princes Street, Eltham Street, and Blenheim Road are complete awaiting road resurfacing through May and June 2021. Community consultation for works on West Parade and Gordon Crescent is complete. Design of Hillview Rd is in progress with construction programmed for 2021/22.	On Track
Roads program	Bridge Upgrade / Renewal	Works on Bank Street and Pittwater Road locations are complete and construction remediation works for Waterloo Rd are scheduled for completion by 30 June 2021.	On Track
	Kerb and Gutter Renewal	Works on 10 locations have been completed. Works on Pelliser Rd have commenced construction with expected completion by Mid-May 2021.	On Track
Traffic & Transport program	Bus Stop DDA compliance	Works on all 73 bus stops are scheduled to be completed by 30 April. A post construction audit will be undertaken to ensure compliance with DDA requirements.	On Track
	Bus Stop Seats - new	Bus stop seats delivered.	Completed
	Local Roads and Community Infrastructure Program - Transport Projects	Myra Ave footpath, Bennett Street Pedestrian crossing projects are completed. Quarry Road Raised Pedestrian Threshold at Smalls Road Public School is scheduled for completion early May. Provision of planter boxes and bollards for Holy Spirit Catholic School and Cox's Road Mall is partially completed with 34 impact resistant bollards for Coxs Rd to be installed with the public domain upgrade during 2021/22.	On Track
	Traffic Calming Devices		On Track
	ITS Implementation	The North Ryde Traffic Study, Meadowbank Traffic and Transport Study, and Active Transport Strategy are all underway. Advocacy work for future visionary transport links will continue into the 2021/22 financial year.	On Track
	Road Safety Upgrades and Improvement	Design scheduled for completion by April 30 with construction to occur in FY 2021/22.	On Track
	Multi-deck Car Park Construction - Rowe St East, Eastwood	Construction is progressing well with anticipated completion by 30 December 2021.	On Track
	Pedestrian Crossing Lighting Upgrade	Delays in work completion caused by Ausgrid Live work ban will result in this project being carried into FY 2021/22.	On Track
	Eastwood Central - Road upgrades	In principle approval for pedestrian signals at either end of the Rowe Street mall has been received from TfNSW.	On Track
	Transport and Pedestrian Initiatives - Macquarie Park	Currently progressing the Smart Parking Project.	On Track
	Integrated parking Solution		On Track
	Pedestrian Fencing - Wicks Road-Coxs Road		Completed
	Integrated Transport Strategy Review Model		On Track
	Eastwood Central	The Project is in the initiation phase presently working on Preliminary works and investigations. Due diligence is progressing and contracts have been awarded for the underground services survey Land Survey Works and Geotechnical Works.	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
	Traffic Facilities Renewal	Traffic Facilities renewals are completed for 2020/21 including Signs and Lines, Upgrade of raised pedestrian threshold on Buffalo Rd, near Providence Rd. including installation of green bike lane, upgrade of Belmore St/Rothesaye Ave roundabout, lighting upgrades at Fontenoy Rd pedestrian refuge and the Schools Program.	On Track
	Car Park Renewal		Completed

Our diverse and inclusive city

An engaged, connected community

People feeling connected within their community

Celebrating culture and heritage

A distinct local identity built on our city's character and rich cultural heritage

Accessible community facilities

Easy access to diverse cultural spaces, places and opportunities

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(541)	30	(511)
Expenditure	6,493	39	6,532
Total Base	5,952	69	6,021
Non-Capital			
Income	-	-	-
Expenditure	445	(41)	405
Total Non-Capital	445	(41)	405
Capital			
Income	-	-	-
Expenditure	-	-	-
Total Capital	-	-	-
Funding			
Reserves	(407)	41	(367)
Depreciation Contra	(25)	-	(25)
Total Funding	(432)	41	(392)
Net Result for Outcome	(5,965)	(69)	(6,034)

Outcome: Our diverse and inclusive city

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Community and Cultural program	Ryde Youth Theatre Group		On Track
	Art Project		Completed
	Ryde Hunters Hill Symphony Orchestra	This project significantly impacted by COVID restrictions and will	Action
		be carried forward into FY 2021/22.	Required
	Social Plan Implementation Fund	Projects were impacted by COVID 19 restrictions with some	Action
		projects to be carried over into FY 2021/22.	Required
	Creativity Strategy Implementation Fund		On Track
	Community Ambassador Program		On Track
	Youth Entrepreneur Program		On Track
	Enhance Community Facility Book Software		On Track
	City of Ryde Reconciliation Action Plan	Establishment of the Reconciliation Action Plan Working Group	Action
		was delayed due to COVID restrictions.	Required
	Macquaire Library and Creativity Hub Planning and Design	Further concept planning has been delayed until progress with	Action
		AMP development timeframes are further clarified.	Required



Our open and progressive city

Advocacy on key issues

Achieving the best outcomes for the City of Ryde and its people

An engaged and informed community

Residents trust Council and feel well informed, heard, valued and involved.

Well Led, Financially Sustainable

Transparent, responsible leadership and governance

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(85,466)	(114)	(85 <i>,</i> 581)
Expenditure	37,744	(53)	37,691
Total Base	(47,722)	(167)	(47,889)
Non-Capital			
Income	-	-	-
Expenditure	837	-	837
Total Non-Capital	837	-	837
Capital			
Income	-	(10)	(10)
Expenditure	43,188	30	43,218
Lease Payment	1,981	-	1,981
Total Capital	45,169	20	45,189
Funding			
Reserves	(22,803)	190	(22,613)
Depreciation Contra	(7,092)	-	(7,092)
Total Funding	(29,896)	190	(29,706)
Net Result for Outcome	(31,612)	43	(31,569)

Performance Indicators 2020/21

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Customer and Community Relations program	% of calls to the Customer Call Centre resolved at the first point of contact	≥85%	82%	Increased transferred calls and messages due to: 1. planning enquiries for duty planner, stormwater engineering and compliance team by phone only 2.Planning Portal Application follow-up 3. LEP amendment enquiries	On Track
Internal Corporate Services program	% returns over benchmark (Bloomberg rate)	≥ 0.85%	1.46%		On Track
Property Portfolio program	Occupancy of commercial properties (income generating) over 12 months	> 75.00%	96.7%		On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Customer and Community Relations program	Council Website		On Track
	Communication and Engagement Strategy		On Track
Governance and Civic program	Research and Policy officer		On Track
	Governance Office (PT) - Investigations & Special Projects		On Track
	Provision of Councillor Equipment		On Track
Internal Corporate Services program	Plant & Fleet Purchases	Purchases are largely completed. Delays in obtaining hybrid vehicle delivery are occuring.	On Track
	Asset Data Collection	Data revaluation is being undertaken for Bridges and Carparks and as preparation for data import into new Asset Management System. Additional data is being collected for stormwater infrastructure and buildings.	On Track
	Asset Management Software	Configuration is nearing completion. Key User training is scheduled for May prior to User Acceptance Testing.	On Track
	Finance System Upgrade		Completed
	Information Technology Infrastructure Renewal		On Track
	Information Technology Software Renewal		On Track
	IT Applications - Expansion		On Track
Organisational Development program	Electronic Time and Attendance (Capital)		On Track
Property Portfolio program	Ryde Central		On Track
	Corporate Buildings Renewals		On Track
	Commercial Buildings Renewal		Completed
	Operational Buildings Renewal		Completed
Property Portfolio program	Commercial Buildings Expansion	Waiting for determination of the development application lodged November 2020.	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Regulatory program	Library Public Multimedia Lab	Deferred until FY2021/22 due to the impact of Covid restrictions.	Deferred
Risk Management program	Quality Assurance and Improvement Program		Completed

Attachment 1 - Reserves

Internally Restricted Reserve	Balance - 1 July 2020	Net Reserve Movement - Approved Budget	Net Quarterly Adjustment - March 2021	Forecast Balance - 30 June 2021
Plant Replacement Reserve	3,135	-836	877	3,176
Employee Leave Entitlements Reserve	5,068	0	0	5,068
Carryover Works Reserve	296	-296	41	41
Refundable Deposits Reserves	17,596	0	0	17,596
Asset Replacement Reserve	10,503	-4,783	-152	5,568
Ryde Aquatic Leisure Centre Reserve	10	-235	225	0
Investment Property Reserve	26,473	-956	1,680	27,197
Accommodation Reserve	8,932	-1,534	2,243	9,641
Merger and Transition Reserve	72	-72	0	0
Ryde Central Reserve	61,571	-32,485	-2,015	27,071
Council Election Reserve	557	220	0	777
Insurance Fluctuation Reserve	543	-200	0	343
Heritage Reserve	500	0	0	500
Workers Compensation Reserve	2,450	550	0	3,000
Public Art Reserve	15	0	0	15
Community Grants Reserve	201	-150	0	51
Synthetic Sports Surface Reserve	432	189	0	621
Transport & Pedestrian Initiatives MP Reserve	263	103	0	366
WHS & Injury Management Reserve	95	120	130	345
Planning Proposal Reserve	141	-11	0	130
Macquarie University VPA Reserve	248	402	0	650
Affordable Housing Reserve	97	283	139	519
Sale of Roads Reserve	259	0	-259	0
146 Bowden St Trunk Drainage Court Settlement	743	-743	0	0
FAG Reserve	1,862	-1,862	0	0
Total Internally Restricted Reserves	142,063	-42,296	2,909	102,676

Externally Restricted Reserve	Balance - 1 July 2020	Net Reserve Movement - Approved Budget	Net Quarterly Adjustment - March 2021	Forecast Balance - 30 June 2021
S7.12 Plan 2020 Fixed Development Consent	0	1,000	-400	600
S7.11 Plan 2020 Plan Administration Reserv	0	100	100	200
S7.11 Plan 2020 Roads & Traffic Management	0	500	-200	300
S7.11 Plan 2020 Open Space & Recreation Fa	0	2,400	-500	1,900
S7.11 Plan 2020 Community & Cultural Facil	0	0	1,000	1,000
Asset Expansion Reserve	47,030	-32,822	1,134	15,342
Voluntary Planning Agreement Reserve	7,629	3,227	0	10,856
Unexpedned Grants	8,025	-6,737	-6	1,282
Domestic Waste Management Reserve	17,847	-2,848	1,188	16,187
Stormwater Management Service Charge Reserve	1,783	-838	0	945
Affordable Housing Contribution	139	0	-139	-0
Macquarie Park Corridor Special Rate Reserve	1,358	-1,037	0	321
Infrastructure Special Rate Reserve	3,162	471	-106	3,527
Total External Restrictions	86,972	-36,584	2,071	52,459
Total Restrictions	229,036	-78,880	4,980	155,136

Attachment 2 - Contract Listing, Consultany and Legal Expenses

Contract Listing

Contractor Name	Purpose of Contract	Contrat Value	Commence	Duration of	Included in	Is this a
		(EXC GST)	ment Date	the	Budget?	lease under
				Contract		AASB 16
Rees Electrical	Ryde Park Field 3 Sports	\$120,000.00	28/01/2021	One-Off	Yes	Ν
	Waterloo Culvert	¢142.000.00				
Duratech	Repairs	\$142,000.00	22/03/2021	One-Off	Yes	Ν
	Eastwood Central -					
Sure Search	Underground Services	\$80,000.00	19/03/2021	One-Off	Yes	Ν

Consultancy & Legal Expenses

Expenses	Expenditure YTD	Budgeted (Y/N)
Legal Fees	1,095,821	Y
Consultancy Fees	3,020,261	Y

Attachment 3 - Quarterly Changes

March 2021 Quarterly Budget Adjustments	2020/21 Quarter 3 Review Budget Revision	2020/21 Quarter 3 Review Comments for Council Meeting
Grand Total	0	
Rates and annual charges	1,200,000	
DWM Income	1,200,000	Increase DWM income to be received in this financial year offset by a transfer to the DWM Reserve.
User charges and fees	1,440,000	
Fees - RALC - Learn to Swimming Program	1,000,000	Increase in RALC income to reflect post COVID-19 pandemic activity offset by an increase in Salaries and Wages with the balance of funds transferred to Reserve.
Fees - Sports & Recreation- Fees and Charges	370,000	Increase in Sports and Recreation income to reflect post COVID-19 pandemic activity.
Fees - Parking Meter Income	50,000	Increase in Parking Meter income to reflect post COVID-19 pandemic activity.
Fees - Development Prelodgement Income	20,000	Increase in Development Prelodgment Fees offset by corresponding Salaries and Wages.
Other revenues	161,390	
Work Health and Safety Rebate	130,000	Increase in WHS Incentive Rebates received offset by a transfer to WHS Reserve.
Fines Revenue - Parking	50,000	Increase in Fines Revenue - Parking to reflect post COVID-19 pandemic activity.
Traffic Management Sundry Revenue	(55,610)	Reduction in Traffic Management Sundry Revenue to reflect year to date financial position.
Porter Creek Revenue	37,000	Increase in Porters Creek Income to reflect forecast business activities.
Grants and Contributions - Capital	2,254,591	
LRCI Phase 2 Grant	1,922,591	Increase in LRCI Phase 2 Grant funds received offset by increase an in Capital Expenditure.
Federal Stimulus School Zone Grant	210,000	Increase in capital grant funding received from the Federal Government relating to the Federal Stimulus School Zone Projects offset by matching Capital Expenditure.
ELS Hall Park Integration - Cricket NSW Grant	179,000	Increase in capital grant funding received from Cricket NSW to fund the ELS Hall Park - Field 3 Integration offset by matching Capital Expenditure.
LRCI Phase 1 Grant	(87,000)	Reduction in grant budget due to cost savings on Quarry Road & Bennett Street project offset by a reduction in matching Capital Expenditure.
Kissing Point Park Recreational Boating Improvement Grant	30,000	Increase in grant funding received from the Boating Now program offset by matching Capital Expenditure and an increase in Reserve drawdown.
Employee benefits and on-costs	61,890	
Prelodgement - Wages	20,000	Increase in Development Prelodgment Fees offset by corresponding Salaries and Wages.
Salaries and Wages	41,890	Increase in RALC income to reflect post COVID-19 pandemic activity offset by an increase in Salaries and Wages with the balance of funds transferred to Reserve.
Materials and contracts	78,925	
Porters Creek - Materials	134,630	Increase in Porters Creek expenditure to reflect forecast business activities.
Waste Services Projects	(55,705)	Decrease in project expenditure as a result of delivering projects under budget offset by a reduction in Reserve drawdowns.
Other expenses	156,760	
Software Support and Maintenance	186,760	Additional IT software licenses costs in accordance with contractual obligations.
Community Buildings Libraries Renewal Capital Program	(30,000)	Reduction in Operating Budget to fund North Ryde Library accessibility upgrade project (Capital Expenditure) offset by an increase in Reserve drawdown.

March 2021 Quarterly Budget Adjustments	2020/21 Quarter 3 Review Budget Revision	2020/21 Quarter 3 Review Comments for Council Meeting
Capital Expenditure	1,529,091	
Road Kerb Renewal Program	1,449,409	Increase in LRCI Phase 2 Grant funds received offset by increase an in Capital Expenditure.
Footpaths & Nature Strips Expansion Capital Program	473,182	Increase in LRCI Phase 2 Grant funds received offset by increase an in Capital Expenditure.
Federal Stimulus School Zone Projects	210,000	Increase in capital grant funding received from the Federal Government relating to the Federal Stimulus School Zone Projects offset by matching Capital Expenditure.
ELS Hall Park Integration - Cricket NSW Grant	179,000	Increase in capital grant funding received from Cricket NSW to fund the ELS Hall Park - Field 3 Integration offset by matching Capital Expenditure.
LRCI Phase 1 Grant	(87,000)	Reduction in grant budget due to cost savings on Quarry Road & Bennett Street project offset by a reduction in matching Capital Expenditure.
Kissing Point Park Recreational Boating Improvements	29,500	Increase in grant funding received from the Boating Now program offset by matching Capital Expenditure and an increase in Reserve drawdown.
Pittwater Road Shared User Path - Stages 2 and 3	(793,000)	Reduction in allocated budget due to a change in scope of works offset by reduction in Reserve drawdown.
Community Buildings Libraries Renewal Capital Program	130,000	Increase in capital budget for North Ryde Library accessibility upgrade project offset by an increase in Reserve drawdown.
Pidding Park - Surface Upgrade	70,000	Increase in capital budget to meet increased costs of Pidding Park project offset by an increase in Reserve drawdown.
Information Technology Renewal	30,000	Increase in capital budget for Digital Transformation project offset by an increase in Reserve drawdown.
RALC Energy Feasibility Study and Optimisation project	(100,000)	Reduction in capital budget as project has been deferred offset by a reduction in Reserve drawdown.
Waste Services Projects	(42,000)	Decrease in project expenditure as a result of delivering projects under budgeted offset by a reduction in Reserve drawdowns.
Library Services - ICT	(20,000)	Reduction in capital expenditure as Library Multimedia project has been deferred until the following financial year offset by a reduction in Reserve drawdown .
Depreciation Contra	1,750,000	
Proceeds from disposal Forster Lane	1,750,000	Increase in Profit from Sale relating of proceeds from disposal Forster Lane transferred to the Roads Reserve.
Reserves Drawdown	(4,979,315)	
DWM Income	(1,200,000)	Increase DWM income to be received in this financial year offset by a transfer to the DWM Reserve.
WHS Development and Management	(130,000)	Increase in WHS Incentive Rebates received offset by a transfer to WHS Reserve.
Kissing Point Park Recreational Boating Improvements	(500)	Increase in grant funding received from the Boating Now program offset by matching Capital Expenditure and an increase in Reserve drawdown.
Waste Services Projects	(55,705)	Decrease in project expenditure as a result of delivering projects under budget offset by a reduction in Reserve drawdowns.
Pittwater Road Shared User Path - Stages 2 and 3	(793,000)	Reduction in allocated budget due to a change in scope of works offset by reduction in Reserve drawdown.
Community Buildings Libraries Renewal Capital Program	100,000	Increase in capital budget for North Ryde Library accessibility upgrade project offset by an increase in Reserve drawdown.
Pidding Park - Surface Upgrade	70,000	Increase in capital budget to meet increased costs of Pidding Park project offset by an increase in Reserve drawdown.
Information Technology Renewal	30,000	Increase in capital budget for Digital Transformation project offset by an increase in Reserve drawdown.
RALC Energy Feasibility Study and Optimisation	(100,000)	Reduction in capital budget as project has been deferred offset by a reduction in Reserve drawdown.
Waste Services Projects	(42,000)	Decrease in project expenditure as a result of delivering projects under budgeted offset by a reduction in Reserve drawdowns.
Library Services - ICT	(20,000)	Reduction in capital expenditure as Library Multimedia project has been deferred until the following financial year offset by a reduction in Reserve drawdown .
Sale Forster Lane West Ryde	(1,750,000)	Increase in Profit from Sale relating of proceeds from disposal Forster Lane transferred to the Roads Reserve.
Net Transfer to Reserve - COVID-19	(1,088,110)	Net Transfer of funds as a result of post COVID-19 pandemic activity.