

# RATES AND CHARGES

## 1st JULY 2020 - 30th of JUNE 2021

OFFICE HOURS  
MONDAY TO FRIDAY 8:30 am TO 5:00 pm

Please notify  
Council if your  
contact details  
are incorrect.

John Smith 15  
15 Smith St  
WANDERER HILLS NSW 2120



Lifestyle and opportunity @ your doorstep

ABN: 81 621 292 610  
Address: 1 Pope Street, Ryde NSW 2112  
Post: Locked Bag 2069, North Ryde NSW 1670  
Email: cityofryde@ryde.nsw.gov.au  
Web: www.ryde.nsw.gov.au

For enquires about this notice contact the  
Customer Service Centre on 9952 8222  
and quote:

### CUSTOMER REFERENCE No.

0900014

### WARD

West

ISSUE DATE: 15/05/2021

DUE DATE: 31/05/2021

### PROPERTY LOCATION AND DESCRIPTION

15 Smith Rd EASTWOOD NSW 2122  
Lot 48 DP 17583

## FOURTH INSTALMENT NOTICE 2020/2021

Fourth Instalment due 31 May 2021	\$484.00
<b>TOTAL AMOUNT</b>	<b>\$484.00</b>

PLEASE DEDUCT ANY PAYMENTS MADE SINCE 09/04/2021.

**If you are experiencing financial hardship or are uncertain about your financial position during this time please complete the Financial Hardship Form at [www.ryde.nsw.gov.au/hardship](http://www.ryde.nsw.gov.au/hardship)**

To find out more about recent Council activities, works and events, view the Autumn edition of the Your City newsletter at [www.ryde.nsw.gov.au/yourcity](http://www.ryde.nsw.gov.au/yourcity)



Receive your notice via email  
Go to [ryde.enotices.com.au](http://ryde.enotices.com.au)

Your eNotice Reference No:

**9208539B8Z**

Customer No: 0900014

Name: John Smith 15

BPAY® payments



Billers Code: 5330

Ref: 0900014

Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

BPAY View® - View and pay this bill using internet banking.

BPAY View Registration No.: 0900014

Telephone payments



Phone **1300 652 073** to make a payment via credit card (MasterCard or VISA only, and includes a merchant fee).

Internet payments



Go to [www.ryde.nsw.gov.au](http://www.ryde.nsw.gov.au) and click 'Make a Payment' for quick and easy payment of up to \$5,000 by credit card (MasterCard or VISA only, and includes a merchant fee).



Direct Debit

Council offers direct debit from cheque or savings accounts only as a method of paying your rates.

Sign up now - complete the online form at [www.ryde.nsw.gov.au/directdebits](http://www.ryde.nsw.gov.au/directdebits).



Paying in person

At any Australia Post office or agency



\*71 180 090001437

FOURTH INSTALMENT DUE DATE

**31/05/2021**

FOURTH INSTALMENT AMOUNT

**\$484.00**

**TOTAL AMOUNT**

**\$484.00**

## IMPORTANT INFORMATION

### PAYMENT OF RATES AND CHARGES

The rates and charges may be paid by the due date(s) shown on this notice. Council will send notices prior to the due dates of the remaining instalments. Should payment not be received for an instalment by the due date interest will accrue on a daily basis and recovery action may be taken.

### ARRANGEMENTS TO PAY RATES AND CHARGES

Rates and charges may be paid outside instalment dates subject to terms and conditions set by Council.

### INTEREST CHARGES

Interest accrues on rates and charges that remain unpaid after they become due and payable. Interest accrues on a daily basis. Council may write-off interest in certain circumstances.

### PENSION REBATES

Eligible pensioners will receive a rebate and ratepayers who become eligible pensioners after the levy date may be entitled to a rebate proportionate to the number of full quarters remaining after they became eligible. Please note that details of pension rebates will not be included on Instalment or Reminder Notices.

### RATE EXEMPTION

If your property is a church, school, reserve, public place, charitable institution, public hospital or the like you may be able to claim rate exemption.

### APPEALS AGAINST VALUATIONS AND RATEABILITY

Any appeal or question concerning your land value must be made through the Valuer General's Office. Any ratepayer who believes their property is not rateable or not rateable to a particular ordinary rate, special rate or charge may appeal to the Land and Environment Court (Section 574 of the Local Government Act 1993).

### CATEGORISATION

Council must declare every parcel of rateable land in the area to be in one of four categories (Residential, Business, Farmland or Mining). A rateable person may apply at any time for a review of their rating category and may appeal against that category. Any request for a change in category must be made in writing to Council (Section 525/526). If usage of the property changes (e.g. Residential to Business) you must notify Council within 30 days of any such change.

### POSTPONED RATES

If you have a single dwelling on land that could be subdivided or developed, the rateable value of your land may be more than is usual for a single dwelling, if this is the case, you may be able to apply to postpone part of your rates.

### MIXED DEVELOPMENT

If your property use is a combination of business and residential you may be entitled to mixed development rating.

### CHANGE OF ADDRESS

Should the address shown on this notice be incorrect, we require your advice in writing, emailed or faxed. Change of Address forms can be found on Council's website [www.ryde.nsw.gov.au](http://www.ryde.nsw.gov.au) or mailed out to you upon request. Change of address cannot be accepted over the telephone.

### FURTHER INFORMATION

For further information on any rating matter, please contact Council.

## METHODS OF PAYMENT



### BPAY® AND BPAY VIEW®

Contact your bank or financial institution to make this payment from your cheque, savings, debit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au). You will need to quote the biller code and reference number shown on the front of the notice. \*Registered to BPAY Pty Ltd ABN 69 079 137 518.



### CREDIT CARD PAYMENTS - TELEPHONE

Phone 1300 652 073 to make a payment via credit card (MasterCard or Visa only, and includes a merchant fee).



### INTERNET - [www.ryde.nsw.gov.au](http://www.ryde.nsw.gov.au)

Go to [www.ryde.nsw.gov.au](http://www.ryde.nsw.gov.au) and click 'Make a Payment' for quick and easy payments of up to \$5,000 by credit card (MasterCard or Visa only, and includes a merchant fee).



### THROUGH THE MAIL

Make cheques or money orders payable to City of Ryde, attach the payment slip and post to:

City of Ryde  
Locked Bag 2069  
NORTH RYDE NSW 1670



### AT THE CUSTOMER SERVICE CENTRE

Located at 1 Pope Street, Ryde. Payment can be made by cash, cheque, money order, EFTPOS or credit card. (MasterCard, Amex or Visa only, and includes a merchant fee).



### AT AUSTRALIA POST

Please present your full rate notice intact to any Post Office or Australia Post agency (cash, cheque or EFTPOS).



### DIRECT DEBIT

Council offers direct debit from cheque or savings accounts only as a method of paying your rates. Sign up now - complete the online form at [www.ryde.nsw.gov.au/directdebits](http://www.ryde.nsw.gov.au/directdebits).

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### Need Help?

If you do not understand this document, please call the Translating & Interpreting Service on 131450 between 8.00am and 5.30pm, Monday to Friday. Ask for a Language interpreter to contact Council for you. Please make sure you refer to the Customer Reference number when you speak to Council and Council staff will go through this information with you over the phone. Council's phone number is 9952 8222.

### Chinese Simplified

本文件包含重要信息。如果您不理解本文件，请致电翻译口译服务131 450。让其代表您致电9952 8222 联系Ryde 议会。营业时间：周五至周一上午 8:00 - 下午5:30。

### Chinese Traditional

本文檔包含重要資訊，如果您不理解本文檔，請致電翻譯口譯服務131 450。讓其代表您致電9952 8222 聯係Ryde 議會。營業時間：週五至週一上午 8:00 - 下午5:30。

### Korean

본 안내문을 이해하기 힘들시면 월~금요일, 오전 8시부터 오후 5시 30분까지 통번역 서비스 131450번으로 전화하시기 바랍니다. 한국어 통역사에게 카운슬 연락을 요청하시면 됩니다. 카운슬과 통화하실 때 안내문의 조회번호를 알려주시면, 카운슬 직원이 전화상으로 해당 내용을 상세히 설명해 드릴 것입니다. 카운슬의 전화번호는 9952 8222번입니다.