
16 GLEN STREET CARPARK PERMIT SYSTEM

Report prepared by: Senior Coordinator - Ranger and Parking Services

Report approved by: Manager - Health, Building and Regulatory Services; General Manager - Business and Operations

File Number: COR2022/94 - BP23/58

REPORT SUMMARY

At its meeting of 13 December 2022, Council considered a Mayoral Minute (MM16/22) from Councillor Jordan Lane in relation to the Glen Street Carpark Permit System and resolved as follows:

That Council:

- (a) *Revert the annual Glen Street Car Park Permit to its pre-2022 rate;*
- (b) *That the revised rate be immediately placed on public exhibition and that any further collections at the present rate be frozen in the interim;*
- (c) *Report back to Council following public exhibition, and include a mechanism for Council to refund payments made in the 2022/23 financial year; and*
- (d) *Undertake further investigations with respect to car parking in the Eastwood Town Centre and bring options for a revised parking framework to Council by mid-2023 as part of the 2023/24 Operational Plan process.*
- (e) *That staff contact those already charged the 2022-2023 fee advising them of this resolution.*

Consequently, Council can advise the following actions:

- (a) It is noted the reversion to the above listed fees would require the elected Council's approval.
- (b) (i) City of Ryde's Glen Street Carpark Permit Fees were placed on public exhibition for community comment from and closed on 5 February 2023.
(ii) Permit payment collections have not been processed pending the elected Council's revised fee determination.
- (c) Following Council's public consultation process, the majority of submissions received by Council favoured a fee reduction. A summary of these submissions can be found in Attachment 1.
- (d) Council Staff have contacted all relevant customers by telephone and letter, notifying them of the elected Council's resolution. A copy of this formal correspondence is included in Attachment 2.

ITEM 16 (continued)

RECOMMENDATION:

- (a) That Council endorse the reversion of the Glen Street Carpark Permit Fees to the pre-2022 rate listed below, in accordance with the community submissions.
- \$267.00 incl. GST per quarter – for a Quarterly Permit; and
 - \$801.00 incl. GST per annum – for an Annual Permit.
- (b) That Council provide refunds to all Glen Street Car Park Permit Holders for the difference between the revised fee and the fees paid under the former fee for 2022/23 year.

ATTACHMENTS

- 1 Copy of Submissions - Glen Street Car Park Permit Fees
- 2 Letter Glen Street Permit System - Copy

Report Prepared By:

David Ngeru
Senior Coordinator - Ranger and Parking Services

Report Approved By:

Anthony McDermott
Manager - Health, Building and Regulatory Services

Mark Eady
General Manager - Business and Operations

ITEM 16 (continued)

ATTACHMENT 1

	Suburb	Comments
1	Eastwood	The proposal to revert the permit fees to its pre-2022 rate of \$801 (incl GST) for the Annual Permit and \$267 (incl. GST) for the Quarterly Permit is too cheap and council is not taking advantage of the potential revenue that could be used from the car spaces to improve kids playgrounds etc. The right price is closer to \$2,200 for an annual permit & \$550 for a quarterly permit. Thank you
2	yagonna	support permit fees to its pre-2022 rate of \$801 (incl GST) for the Annual Permit and \$267 (incl. GST) for the Quarterly Permit.
3	Eastwood	Even yearly parking permit fee at \$3900 is very low. It works out to be \$10.68 for whole day every day. Anywhere in Sydney's business precinct it costs much more. Reducing to \$801 per year is rather silly. Many of business owners will buy the permit at this low price thus reducing space available for shoppers. Ryde council may use the fund to clean up Eastwood town center. Part of center is dirty, smelly & full of rubbish scattered around. May use the fund to reduce our council charges too.
4	Eastwood	The new parking fees of \$3900 annual and \$975 quarterly should be adopted. Given the limited parking in Eastwood the pre 2022 rates SHOULD NOT BE ADOPTED These prices are ridiculously cheap - far too cheap.
5	Eastwood	I am concerned that once many permits are issued, the carpark will be full or close to full with very little capacity for casual parkers who just want to go shopping for an hour or two. How is council resolving this potential issue? thanks
6	EASTWOOD	I strongly support the proposed annual rate of \$802. As an employee of a local business, I pay for my own permit at this practical/affordable rate. The alternative is way beyond my budget and I would be forced find all day street parking which is already at a premium in the vicinity of my workplace in Hillview Road, Eastwood.
7	eastwood	There is close to no maintenance done on the carpark. no boom gates its semi outdoors. Just a few light bulbs, There shouldn't be a fee at all.
8	Eastwood	I support for the reverting the permit fees to pre-2022 rate
9	Eastwood	Thank you for giving the community a chance to have a say. Please know my words don't come with a disrespectful tone, but of "concern" and "can't believe it". I believe this proposal to charge for this parking is absolutely atrocious and deplorably harsh. To think the Council of Ryde would charge for public parking more than the cost of a general shopping centre fee (which most shoppers avoid)! This will cause chaos for on street parking. I never use the Glen St parking, I have parked on the street for decades shopping at this great shopping area. This could end up a failed, botched and embarrassing plan to Ryde Council. Householders already pay enough rates and so many taxes and don't need more especially with the massive rise of expenses. This needs to be scrapped or changed to ticketed parking - 3 hours free and \$2-\$3 per hour after that. Best regards Jeremy (4th Generation Citizen of Ryde)
10	Eastwood	I strongly support the proposed changes.
11	Not provided	You're failed to take and collect public money Specially now with hard economic. All Australian States government looking for reduce and help public specially this time everything's get higher now our councillor decided to get more money from community becket. Thank you to join others with no reason and not responsible specially this timeAll Australian States government looking for reduce and help public specially this time everything's get higher now our councillor decided to get more money from community becket.

ITEM 16 (continued)

ATTACHMENT 2




Lifestyle and opportunity @ your doorstep

Addressee Name
Address
SUBURB STATE POSTCODE

10 February 2023

Our Ref: D23/15736

Dear Mxxx

Glen Street Carpark Permit System

I refer to the Council meeting held 13 December 2022 in which the elected Councillors requested Council staff to contact customers who have already paid for Glen Street Carpark Permits at the 2022-2023 fee and advise them of the Council resolution.

Consequently, further to recent telephone advice by Council's Senior Coordinator Transport Planning in December 2022, a copy of the Council resolution is attached for your information.

Whilst Council is reviewing this matter, I can confirm Council will honour your 2022-23 permit.

Finally, Council will contact you by separate correspondence and provide you with further updates in relation to:


- the updated Glen Street Carpark Permit System; and
- any eligible refunds.

Should you require any further information, please do not hesitate to contact Anita Leighton, Team Leader Business Administration on 02 9952 8222.

Yours sincerely

Anthony McDermott
Acting Executive Manager City Development

Encl.


Customer Service Centre
1 Pope Street, Ryde NSW 2112
(Within Top Ryde City shopping centre)

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Level 1, Building 0, Riverview Business Park,
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ITEM 16 (continued)

ATTACHMENT 2

EXTRACT FROM MINUTES OF COUNCIL MEETING
NO. 16/22 HELD ON 13 DECEMBER 2022

MAYORAL MINUTES

36/22 GLEN STREET CARPARK PERMIT SYSTEM – Mayor, Councillor Jordan Lane

RESOLUTION: (Moved by the Mayor, Councillor Lane and Councillor Maggio)

That Council:

- (a) Revert the annual Glen Street Car Park permit to its pre-2022 rate;
- (b) That the revised rate be immediately placed on public exhibition and that any further collections at the present rate be frozen in the interim;
- (c) Report back to Council following public exhibition, and include a mechanism for Council to refund payments made in the 2022/23 financial year; and
- (d) Undertake further investigations with respect to car parking in the Eastwood Town Centre, and bring options for a revised parking framework to Council by mid-2023 as part of the 2023/24 Operational Plan process.
- (e) That staff contact those already charged the 2022-2023 fee advising them of this resolution.

Record of Voting:

For the Motion: Unanimous