

Wednesday 25 March 2020

CUSTOMER SERVICE CENTRE AND LIBRARIES CLOSED

The City of Ryde Customer Service Centre and all five branches of the Ryde Library Service will close today until further notice to ensure the health and safety of the community.

The closures follow a direction from the Federal Government for a number of businesses, services and activities to cease operations to try and limit the spread of the coronavirus (COVID-19).

While the Customer Service Centre at 1A Pope Street, Ryde, will close to the public at 5pm today, the City of Ryde call centre remains open.

Members of the public can contact Council by calling 9952 8222 during business hours. They can also email cityofryde@ryde.nsw.gov.au or report issues online at www.ryde.nsw.gov.au/report.

Members of the public can also drop documentation intended for Council in the Ryde Library return chute, near the Pope Street entrance or mail them to City of Ryde, Locked Bag 2069, North Ryde NSW 1670.

Customers are also encouraged to visit the City of Ryde website – www.ryde.nsw.gov.au – where information and a variety of services are available online.

All five branches of the Ryde Library Service will close at 4pm today.

Library members are encouraged to use the online library resource and access the extensive eBooks and eAudiobooks available, as well as a number of other services at www.ryde.nsw.gov.au/library.

Non-members can also use the online library to apply for a free temporary online membership to start accessing the online collections.

Effective from today (25 March) current loan periods on items have been extended to six weeks with the option to renew.

Library enquiries can also be submitted throughout the closure period by emailing rydelibrary@ryde.nsw.gov.au.

The after-hours book return chutes will be open at Ryde, Eastwood and West Ryde branches.

[Click here](#) for more updates and information relating to COVID-19.