

Monday 28 June 2010

MULTI-LINGUAL BROCHURE MAKES CONTACT WITH POLICE INTERPRETER EASIER

Eastwood Police and the City of Ryde have joined forces to produce a multi-lingual *How to Contact the Police* brochure that makes it easier for people to request an interpreter.

The brochure translated into in Chinese, Korean, Arabic, Hindi and English was developed following requests from various multicultural and community groups in the area.

It sets out simple instructions on how to ask for an interpreter and what information needs to be relayed to the Police in relation to the most common reportable incidents:

- Crime in Progress, Life Threatening and/or Emergency Situations
- Suspicious Activity
- Minor Crime or Non-Urgent Incidents
- Anonymous Information

The Mayor, Clr Michael Butterworth, said: “The City of Ryde is committed to ensuring that all members of our community have equal access to the services they require.

“This information is important for all households or businesses, particularly for those where more than one language is spoken and for recently settled migrants.”

Superintendent Peter Marcon from Eastwood Local Area Command said: “NSW Police Force is committed to taking action based on information provided or crime reported by members of the community regardless of the language they speak.”

Copies of the brochure will be included in the July Council rates notice. Copies will also be available from City of Ryde Customer Service, Libraries, Eastwood Police Station and Gladesville Police Station. You can also download a copy from www.ryde.nsw.gov.au/contactpolice

Photo Opportunity:

Date: 3pm Wednesday 30 June 2010

Location: Eastwood Local Area Command, 3 Ethel Street, Eastwood.

Attending: The Mayor, Clr Michael Butterworth, Supt. Peter Marcon, Brad Chan (Aust-Asian Assoc of Bennelong), Kenny Lee (Korean Chamber of Commerce)

Media contacts:

City of Ryde Media Officer – Lee Kirkland 9952 8083

NSW Police Force Multicultural Community Liaison Officer – Wendy Au 9858 9219