

Monday 24 March 2014

## **COUNCIL CREWS QUICK RESPONSE TO FLOODING EMERGENCY**

Council maintenance crews were on the scene within ten minutes of receiving first notice from the Police of a burst water main emergency in Carrara Park, Ryde, last Friday 21 March.

The Sydney Water main burst just after 1.00pm sending a torrent of water down the steep park, flooding properties and bringing traffic on Parkes and Goodwin Streets to a halt.

City of Ryde staff with trucks, sweeper and bobcat arrived to find distressed residents and roads and footpaths impassable.

Using shovels, a street sweeper and bob cat, the six crew members cleared mud, bitumen and debris from Parkes Street then Goodwin Street allowing cars and people through before the Sydney Water crews arrived.

Once the water was turned off, the Council crew then assisted Sydney Water to sandbag and secure the area. They also helped a resident recover his tools that had floated out of a garage and down the drain by using a lifter to remove a heavy grate.

As a safety precaution staff kept a watch over the weekend and also cordoned off play equipment in Carrara Park that had been undermined by the water.

City of Ryde Acting General Manager, Roy Newsome, said: "Our maintenance staff responded very quickly and professionally to this emergency and in assisting Sydney Water. I am very pleased that no one was injured despite the alarming nature of the emergency."

Residents affected by the flooding should contact Sydney Water on 13 20 90.

On Monday morning, a Council crew was back at the scene to remove a large illegal dump of rubbish that had been left near Carrara Park sometime over the weekend. Residents had alerted Council thinking it had been left behind after the clean up.