

ANNUAL REPORT 2001

Language Assistance

ENGLISH

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KOREAN

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CHINESE

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ITALIAN

Questo documento contiene informazioni importanti. Se hai bisogno d'aiuto per capirlo o leggerlo rivolgiti ad un amico o recati al municipio: Ryde City Council, Civic Centre, Devlin Street, Ryde. Il personale può assistere coloro che non parlano inglese tramite il servizio telefonico d'interpretariato (TIS). Puoi contattare il Municipio telefonando al 9952 8222.

ARMENIAN

Այս փաստաթուղթը կը պարունակէ կարեւոր տեղեկութիւններ: Եթէ զայն հասկնալու կամ կարդալու համար օգնութեան պէտք ունիք, դիմեցէք ընկերոջ մը և կամ հեռաձայնեցէք Բայր Բարդաքապետարան Civic Centre, Devlin Street, Ryde: Բարդաքապետարանի անձնակազմը օգտուելով հեռաձայնային թարգմանութեան սպասարկութենէն, կրնայ ձեզ օգտակար հանդիսանալով: Բարդաքապետարանին կարելի է կապուիլ հեռաձայնելով 9952 8222 թիւին:

ARABIC

تحتوي هذه النشرة على معلومات هامة. إذا احتجت إلى مساعدة في قراءتها أو فهمها يرجى طلب المساعدة من صديق لك أو الذهاب إلى مجلس مدينة رايد في Civic Centre, Devlin Street, Ryde. يستطيع الموظفون مساعدة الأفراد الذين لا يتحدثون الإنجليزية وذلك باستعمال خدمة الترجمة الشفهية. يمكن الإتصال بالمجلس على الرقم 9952 8222

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From the Mayor

The past year saw a number of changes, both operationally within the Council and externally. This included the appointment of a new General Manager to lead the organisation into the new Millennium and Council's negotiations to regain control of the Ryde Aquatic Leisure Centre.

Additionally, all works on the major infrastructure project, the West Ryde Stormwater Tunnel Project, including the construction of the microtunnel in Chatham Road are now complete. The long-awaited redevelopment of the shopping precinct is now another step closer to fruition.

Negotiations were commenced with Next Generation Australia Pty Ltd for Council to take control of Stage I of the Ryde Aquatic Leisure Centre and for Next Generation to build and operate Stage II. The successful completion of these negotiations will see RANS Management Group operate Stage I on Council's behalf. Council will also enter into an Agreement for Lease with Next Generation for their use of the adjacent land for construction of Stage II.

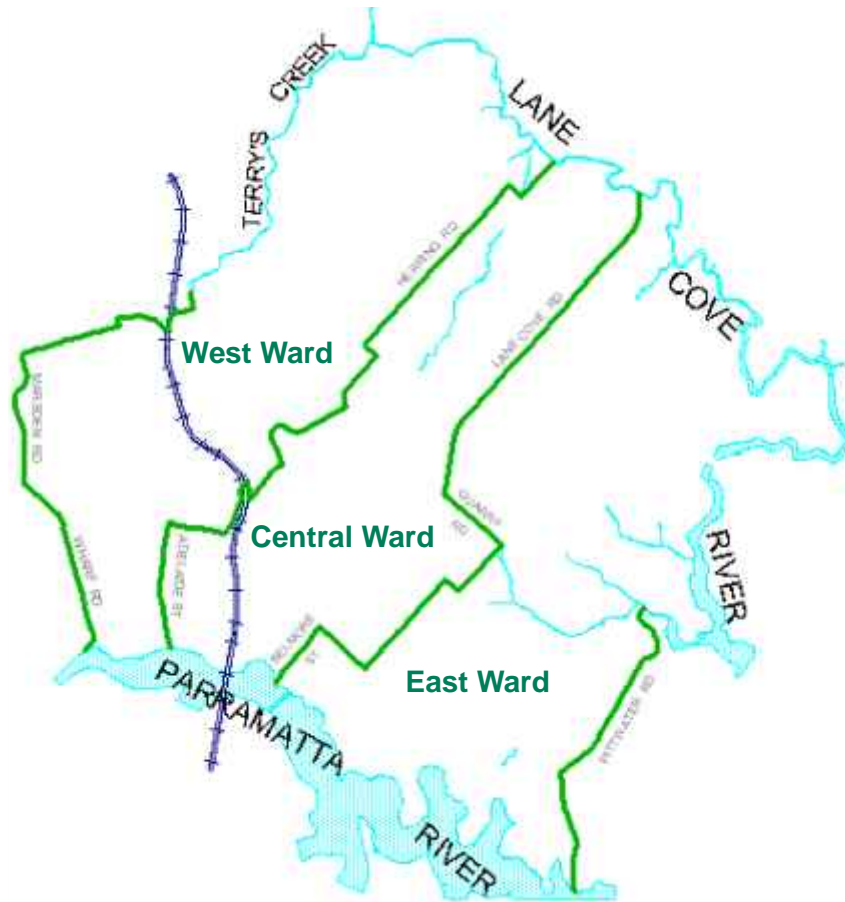
There were a number of other notable achievements during the year, as outlined in this Report, which should be read in conjunction with Council's 2000 - 2003 Management Plan.

I thank my fellow Councillors for their continued vision and commitment to our City and the General Manager and Council staff for their professionalism and dedication.

Councillor Ivan Petch
Mayor

November 2001

Ryde City Councillors



East Ward



*Clr Ivan Petch
(Mayor)
9809 1847 (a.h.)
Service: 1977-1987
and from 1995*



*Clr Andy Johnston
9888 5649 (a.h.)
Service: 1977-1995
and from 1999*



*Clr Lyn Langtry
9888 5438 (a.h.)
Service: From 1995*



*Clr Gabrielle O'Donnell
9817 2019 (a.h.)
Service: From 1995*

Central Ward



*Clr Victor Dominello
0410 570 913 (a.h.)
Service: From 1995*



*Clr John Lazzarini
9868 3863 (a.h.)
Service: From 1987*



*Clr Roslyn Lunsford
9887 1124 (a.h.)
Service: From 1995*



*Clr Connie Netterfield
9807 4682 (a.h.)
Service: From 1999*

West Ward



*Clr Peter Graham, OAM
(Deputy Mayor)
9874 2037 (a.h.)
Service: 1971-1977
and from 1980*



*Clr Larry Chin
8800 6026 (a.h.)
Service: From 1999*



*Clr Terry Perram
9874 7904 (a.h.)
Service: From 1987*



*Councillor Edna Wilde,
OAM
9888 1072 (a.h.)
Service: From 1974*



General Manager's Review

I am pleased to report that during the last financial year, Council improved its result, realising a surplus of \$1.1 million, compared to a projected deficit of \$3.2 million. Council's auditors have stated that "*Council's overall position, taking into account amounts held for both external and internal restrictions, is in our opinion sound, continuing the strong position Council has enjoyed in past years.*"

Other highlights of the year included:

- Almost 1 200 Development Applications received, with assessment time 20% quicker than in the previous year;
- Council provided over \$142 000 in financial assistance to local community and cultural groups;
- Over \$4 million spent on roads and footpaths, including the installation of roundabouts and other traffic-calming devices;
- The Ryde City Bikeway extended;
- Street cleaning and street lighting provided at a cost in excess of \$1 750 000;
- Over \$900 000 spent on improvements to parkland areas;
- The Ryde Aquatic Leisure Centre used as an Olympic Water Polo venue and a Paralympic Games training facility;
- The annual Granny Smith Festival attracted over 60 000 people;
- The City of Ryde hosted the Canadian Olympic and Paralympic teams;
- More than 5 000 school children linked with a Canadian *e-pal* as part of an innovative educational and cultural exchange.

Water quality improvement works were completed in the Shrimptons Creek catchment with the aid of a Stormwater Trust grant. Creek bed remediation works in Miriam Creek were commenced and drainage audits and reconstruction of drainage lines undertaken at a number of locations.

Master Plans for the Meadowbank Employment Area, the Eastwood and Top Ryde Urban Villages, North Ryde and the Gladesville Centre were either completed or revised following community consultation.

A new Section 94 Contributions plan was exhibited during the year. It aims to ensure new development does not decrease amenity levels throughout the City.

I wish to thank the Council for the support it has shown me and the staff and to also thank staff for their continued professional approach.

Michael G McMahon
General Manager

November 2001

Road Reconstruction

Road rehabilitation and reconstruction continued to be a priority during 2000/2001, with the full reconstruction of 7 roads completed and the commencement or finalisation of another 4. Total cost of this work was \$2.01 million.



In addition, 10 road pavements were rehabilitated by cement stabilisation (\$731 000) and heavy patching and asphalt resheeting of pavements was carried out in a number of streets throughout the City (\$420 000).

Footpath Repairs

Footpath repairs, costing \$421 000, were carried out in many streets, while new footpaths were constructed in 10 residential streets and 9 North Ryde Industrial Estate streets. The total cost of this latter work was in excess of \$500 000.

Traffic Calming

Traffic signals were installed in Waterloo Road at the entrance to Macquarie Shopping Centre at a cost of \$95 000.

Traffic calming measures were carried out at Aeolus Avenue and Quarry Road, while a raised pedestrian threshold was constructed in West Parade, Eastwood.

Putney Traffic Study

The Putney Traffic Study was completed during the year, following comprehensive community consultation on the traffic problems that existed within the Morrison Road corridor between Church Street and Meriton Street, Gladesville.

The Study was co-funded by the Roads and Traffic Authority (RTA) and Ryde City Council. The total cost of implementation of the Study is estimated at \$700 000 and is planned to be implemented over a three year construction timeframe.

The proposed Traffic Management Plan which resulted from the Study is intended to calm the traffic movements through the corridor and provide improved pedestrian facilities. The plan consists of 7 major elements which are listed in priority order:

- Morrison Road Traffic Calming
- Phillip Road Traffic Calming
- Traffic Calming of other roads
- Pedestrian facilities
- Parry Street and Western Crescent
- Entry treatment of Victoria Road at Meriton Street
- Putney Shopping Centre main street treatment

In the coming financial year, Council has resolved to allocate \$227 000 to undertake the work associated with the Morrison Road Traffic Calming Scheme and a number of the other feeder road traffic calming strategies. This will involve the construction of 3 major roundabouts on Morrison Road at the intersections of Meriton Street, Western Crescent and Boulton Street.

A further 8 smaller roundabouts will be constructed in Phillip Road, Mitchell Street and Waterview Street. A raised pedestrian crossing will also be constructed in Parry Street.

The roundabouts will be constructed as individual projects during the course of the coming financial year.

Rumble bars were installed on the centre lines of 4 streets to control vehicle movement.



A Speed Monitor was purchased with a government grant for use near 40 kph school zones in the City. The monitor indicates a motorists speed in relation to posted maximums.

10 schools and 24 residential streets have been monitored since purchase in an on-going campaign.



** The Shrimptons Creek bikeway crossing*

Ryde City Bikeway

The Ryde City Bikeway was further extended with construction of a combined bikeway/footpath at Talavera Road, near Macquarie University. The bikeway at Shrimptons Creek was extended from near Epping Road to south of Trevitt Road. Design works commenced for a regional bikeway from the Lane Cove River at Epping Road to Macquarie University.

Kiosks & Bus Shelters

Street kiosks were installed in Eastwood and Gladesville for use by community groups and commercial enterprises. The kiosks are in keeping with the new bus shelters installed on Council's behalf. In addition, \$40 000 was spent on refurbishing and installing bus shelters at a number of locations.

Recycling

The grandstand from the former Ryde Swimming Centre was recycled for use as a shade structure and grandstand at Christie Park.

Some 15 500 tonne of concrete and asphalt from road construction projects was crushed and recycled on new works with significant reductions in landfill volumes and costs.

Olympic/Paralympic Games

Council supported the Olympic and Paralympic Games including the use of the Ryde Aquatic Leisure Centre for water polo games and as a Paralympic training facility.

Additionally, the reconstruction of Margaret Street was brought forward as it was used for a set down for patrons attending water polo games. A new concrete footpath was also constructed and improved lighting installed in Mallee Reserve and Bremner Park.

A roundabout was built at Morrison Road/Frances Street to improve traffic flow associated with the Games.

Waste Management

Collex Waste Management received approval for the establishment of a new landfill site at the old Woodlawn mine (south of Goulburn) for the Northern Sydney Councils waste. The landfill site at Lucas Heights will shortly become unavailable to northside Councils.



** The Woodlawn open cut, site of a new landfill for waste from Northern Sydney Councils.*

INDUSTRY INDICATORS – PUBLIC FACILITIES MANAGEMENT		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
Average road maintenance of \$8,894 per laned kilometre achieved	Ratio of total road maintenance costs to total laned kilometres of roads	\$9,337 achieved. Additional expenditure on Utility restoration matched by additional income.
Budgeted income and expenditure	2000//2001 budget targets	Met
Number of vehicle axle vibrations exceeding 12mm in a one kilometre stretch of road surface 125	Annual sample of 20% of road network (part of five-year cycle of an on-going monitoring)	Funding not approved in budget and as a result no testing carried out.

Council continued to support the introduction of the OPAL/RUM (Return of Unwanted Medicines) project where residents can take their unwanted medicines to community pharmacies across Australia for disposal in a convenient, safe and environmentally friendly method in specially designed containers. Regular depot collection is undertaken by a waste specialist, who takes them to a central point for destruction by high temperature incineration. Council has also continued its Medical Waste collection program of syringes and dialysis tubing at 13 pharmacies within the Council area.

The Eco Garden at the Ryde TAFE Horticultural Centre encourages the community to learn more about avoiding, reusing and recycling garden and kitchen waste by following the marked out path and studying the various sites along the way.

A series of recycling workshops were held, aimed at educating residents in units of the correct procedures for recycling.



*** Over 35 tonnes of rubbish was collected during Clean Up Australia Day.**

Council has targeted dumping and littering offenders. A 'dob in a dumper' campaign is being pursued to try to stop the major

dumping problems which have increased over the years.

Council has continued its participation in Clean Up Australia, encouraging hundreds of residents to help clean up bushland, foreshores and parks.

This year over 35 tonnes of rubbish was collected from 23 supervised sites, many of which were along the foreshores and in parks.

To assist in the reduction of waste entering landfill sites, Council's Waste Services Unit educates and informs residents on practical waste reduction solutions.

A charge of \$203 per residential property was identified in Council's Management Plan as the cost of recovery of domestic waste. During the year 330.90 kilograms of garbage per person was collected (compared with 336.9 kg in 1999/2000). The volume of recyclables collected has remained fairly constant from 83.5 kilograms per person last year to 82.8 kgs.

Council has continued promotional campaigns to reduce waste going to landfill by conducting compost and worm farm demonstrations to assorted groups.

Shepherds Bay Reconstruction

Reconstruction of the Shepherds Bay foreshore was completed, with an official opening by the Minister for Urban Affairs & Planning. Works undertaken during the year included seating, lighting, landscaping and the finishing of stonework. The resultant pedestrian-friendly precinct will be an adjunct to future residential development in the area.

INDUSTRY INDICATORS - WASTE SERVICES		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
Average charge for domestic waste management of \$203.00 per residential property levied	Ratio of total domestic waste management charges to number of residential properties receiving service	\$203.00 achieved.
Collection costs of \$110.00 per service for domestic waste management achieved	Ratio of total domestic collection costs (excluding tipping, administration and overhead) to number of services	\$111 achieved.
Volume of recyclables collected per capita 82 kilograms	Ratio of total kilograms of recyclables collected to total permanent population of Ryde City	8120.50 divided by 98,000 = 82.8 Kilos
Volume of garbage collected per capita 340 kilograms	Ratio of total kilograms of garbage collected to total permanent population of Ryde City	32,430 divided by 98,000 = 330.9 kilos

Stormwater

All works on the West Ryde Stormwater Tunnel Project, including the construction of the microtunnel in Chatham Road, are now complete.

Water quality improvement works funded by a Stage II grant from the Stormwater trust in the Shrimptons Creek Catchment have been completed. Stage III grant projects in the Denistone, Eastwood and Buffalo Creek Catchments are in progress.

Additional water quality improvement works on Shrimptons Creek, funded from the Stormwater Capital Works Program have also been completed.

Design of creek bed remediation works in Miriam Creek is in progress.

Drainage audits and reconstruction of drainage lines were undertaken at a number of locations.



** The West Ryde Stormwater Tunnel was completed during the year.*



** Council continued improvements to Putney Park*

Parkland Improvements

Council undertook improvements to parkland areas to the value of \$927 000 during the year. Safety improvements were completed in relation to playground undersurfacing at Miriam Park, Brush Farm Park and Monash Park. Safety fencing was installed at Braemar Park, West Denistone Park, Barton Reserve, Ryde Park and Pioneer Park. Additional dinghy storage racks were also installed at Meditation Park on the Parramatta River.

Bushcare Volunteers

Natural area management continued to improve with the successful winning of grant funding under the Natural Heritage Trust Grant Scheme for the engagement of a specialist co-ordinator for Bushcare Volunteers. This is very much a community partnership undertaking with significant input and assistance being received from the Ryde Bushcare Volunteers Network.

PRODUCT/SERVICE	WORKS PROGRAM	PROJECT	STATUS AS AT 30 June 2001
Stormwater Management	Drainage Construction	Buffalo Rd	Design Completed – preliminary works commenced
		Shrimptons Creek	Revegetation Works Completed – EPA Grant stage 2 not received
		Miriam Creek Remediation	Design in Progress
		Eastwood CBD	Design in Progress for Stage 3
		Stormwater Management Plan	Shrimptons Creek riffle construction completed
		SMP Water Quality Improvement Measures	Revegetation Works Completed
		Addington Ave	Works nearing completion
		Terry Rd Stage 1	Preliminary Design in Progress – construction deferred
		Urgent Drainage Repairs	Works in Progress – Adam Street & ELS Hall Park completed
		West Ryde Flood Management	Microtunnel Construction Completed

Bush regeneration contracts were also completed for 23 natural bushland parks, including new allocations of funding for Forrester and Forsyth Parks on Terrys Creek, Marsfield.

Work commenced in The Field of Mars Reserve on the lower section of Buffalo Creek to improve water quality and saltmarsh communities. This project is ongoing and funded through a grant from the EPA Stormwater Trust Grant Scheme.



** Continuing Water Quality programs were undertaken during the year.*

Work also commenced on improvements to access to the Field of Mars Reserve with the removal of noxious weeds on Pittwater Road entrance and improvements to entrance tracks off Kennedy Street and Westminster Road. These works were funded under Council's Section 94 developer contributions plan.

Other projects funded under the Section 94 program included Stage Three of the Shepherds Bay Foreshore Improvement Program and master planning for improvements to Anzac Park and Yamble Reserve.

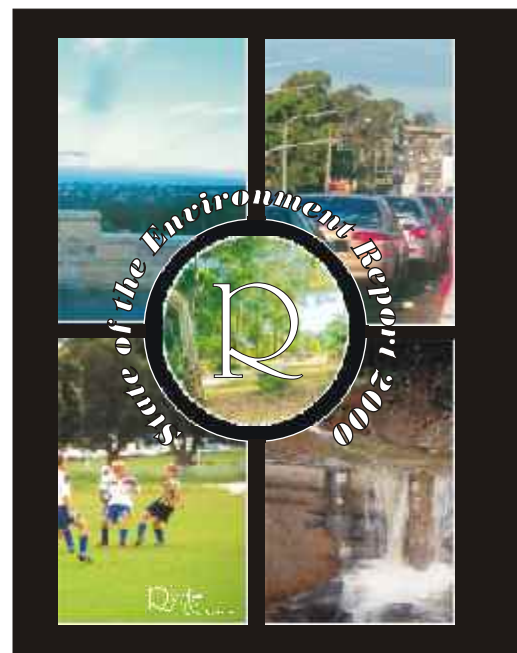
These projects will continue into the 2001/2002 financial year.

Completion of the Magdala Park field improvements saw the North Ryde Soccer Club assist with the erection of fencing, dugouts and a scoreboard, bringing the park up to a higher standard.

Street Tree Planting has been a priority of Council to improve residential amenity and quality of life through the environmental and visual improvements of co-ordinated street tree plantings. Over 900 trees were planted in streets in Ryde during the year.

Many of the plantings involved residents directly through volunteer street co-ordinators and planting days. Resident commitment to assistance with early maintenance and watering of the trees is a vital component in this shared program.

** The 2000/2001 State of the Environment Report*



Grants Program 2000/2001

58 local community and cultural groups requested financial assistance of \$147 390 with applications reflecting a diverse range of projects.

The allocation was:

Safety Grants	\$ 20 000
Community Grants	\$ 20 000
Cultural Grants	\$ 24 500
Community Aid	\$ 57 500
	<u>\$ 122 000</u>

Vacation Care Program

The Vacation Care program attracted almost 1500 attendees across the three centres. Excursions offered included Australia's Wonderland, Marian Street Theatre, Indoor Rockclimbing and a Park Patrol Tour at Bicentennial Park.

Youth Week

Events held during Youth Week included a launch at Macquarie Shopping Centre, a DJ Competition and Skate Competition.

The Launch was celebrated with Breakdance performances, fake tattoos, raffles and an information stall.

The DJ competition was organised with Macquarie University's Student Union.

Teenage School Holiday Program

The Teenage School Holiday program continued to operate during each school holiday. Two trained and/or experienced youth workers supervised daily activities.

Marsden After School Activities Program

Drop In activities were organised each Wednesday afternoon at Marsden High School with up to 60 young people playing pool, video games, table tennis, basketball and touch football in a supervised environment. Various workshops including Drama, Dance, DJ, Make-up and Skin-Care have been conducted.

YAA Program

Council has sponsored 25 local students in the Young Achievement Australia Program (YAA). The Program gives Year 11 high school students a "hands on" opportunity to run their

own business, including developing a product, marketing and financial accountability.

Youth Council

Ryde Youth Council was established in December 2000. It has 27 members aged between 15 and 20 years who meet monthly. Since its establishment, the Youth Council has worked closely with the Community Project Officer-Youth in organising and implementing Youth Week activities and events and regular skate days and competitions.

Home Modification and Maintenance Service

Council's Home Modification & Maintenance Service assists frail aged & people with disabilities to remain in their own home. This service is funded through the Department of Ageing, Disability and Home Care.

In the past year about 600 residents have been assisted. This has included the installation of hand rails, modification of baths and showers, step extensions, building timber and concrete ramps, building up chair and bed raisers and general maintenance.



** The Home Modification & Maintenance Service helped over 600 residents retain their independence.*

Access Committee

The Access Committee continued to meet on a bi-monthly basis to help increase awareness on access issues facing people with disabilities, to respond in a practical way, using the resources of Council and the Community and to address access needs.

The committee is currently undertaking Access Audits to assist in the production of Access Maps to provide information on accessible features in the area.

Ryde Community Volunteers

Ryde Community Volunteers offers community organisations in the Ryde LGA a referral service, placing suitable volunteers in suitable jobs.

The service is still in the process of restructuring and can supply volunteers for Social Work, Adults with Disabilities, Office/Administration support, Transport/Drivers, Children's, Youth and Aged Services

Seniors Week

Seniors Week was an opportunity to recognise and celebrate the valuable contributions of our older people. It was launched with a gift of biscuits to housebound people.

Information on services and healthy lifestyle activities were promoted through a Seniors Expo, a Jazz Concert at North Ryde RSL Community Club and a morning tea for Nursing Home and Hostel residents.

Ryde Safe Community Project

Ongoing support was provided to the Ryde Safe Communities Project.

Working groups currently being facilitated include:

- Crime Prevention
- Pedestrian Safety
- Falls Prevention

- Children's Safety
- Sport's Safety

A 'Designing for Safety' seminar and workshop was held on the theory and practice of designing for safety.

Immunisation Program

Council's Immunisation Program continues to average 180-200 children each month with some 400-500 vaccinations.

A new schedule was introduced for babies born after 1 May 2000 with more multiple vaccines, resulting in a reduction in the number of injections.

NSW Health is promoting boosters for 18-30 year olds. Council can vaccinate this group for any missed boosters, including MMR (Measles / Mumps / Rubella), ADT (Adult Diphtheria / Tetanus) and Polio.

Book Week 2001 - 'A Book Odyssey'

Council supported a short story competition open to state government primary schools in the Ryde and Hunters Hill LGA in two categories. Prizes included a computer for the school to the value of \$2,500 for the first place getter and cash prizes for all place getters.

Children's Services in the Ryde LGA

There are two new networks developed for children's services workers, that meet quarterly at Council.

These meetings enable professional childcare staff to share ideas, solutions, update on industry changes and to be part of a wider community. Guest speakers, such as health care professionals are also available. Participants are better able to assist parents in accessing appropriate services for their children, such as speech therapists.

LOCAL INDICATORS – OLDER PEOPLE		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
To enhance the provision of information to older people by producing a Directory of Aged and Disability Services for Ryde/Hunters Hill Area	Number of copies distributed to the community Positive response from clients/community	All data has been collated and is being formatted for internet access. The disk version and hard copy will be ready for publication and release next quarter.
To enhance the opportunities for older people to participate in leisure, recreational and educational activities	The number of seniors participating in the programs Positive feedback received	A review of Senior Citizen Centre participation is being undertaken to ensure maximum utilisation.
To plan, co-ordinate and initiate services for older people, resource and support local and regional networks/interagencies	Number of issues raised and actions taken in the forums	Continued involvement in HACC sub-regional and regional forums.

LOCAL INDICATORS – PEOPLE WITH DISABILITIES		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
To develop the DDA Action Plan by the end of April 2001 to ensure people with a disability have equal access to all council premises, services and facilities	DDA Action Plan adopted and implemented by Council	Draft Action Plan and Policy document has been ratified by the Access Committee. Implementation working group to be established.
Mobility map produced by June 2001 to enhance the mobility of people with disabilities in Ryde	A user-friendly and informative mobility map produced Positive response from clientele	A series of mobility and access maps have been produced for internet use and hard copy.

LOCAL INDICATORS – CHILDREN		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
A concept plan developed by June 2001 to provide a "multi-purpose" community centre for families with children in West Ryde	The concept plan adopted by Council	Project plan being developed.
Review and re-allocation of existing resources to target children's services	Number of relevant issues re: children and families raised and addressed A wide range of quality children's services available in the area	A draft Children's Services Policy framework is being developed following the establishment of a Children's Services Network and an OOSH Services group.

TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
To identify, advocate and address the needs of residents from culturally and linguistically diverse backgrounds through the Multicultural Network	Number of issues and projects undertaken by the Network	A range of multicultural activities are being organised through a variety of Seniors groups. HACC and Dept.of Health are reviewing Services to PCLD clients.
To fully inform residents from non-English speaking backgrounds about Council services	Number of pamphlets in other languages produced and distributed Positive response from the ethnic communities	Home Modification and Maintenance Service pamphlets produced in 6 languages.

LOCAL INDICATORS - WOMEN		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
Resource the <i>Ryde Safe Communities</i> Project on activities addressing personal safety and safety in public space to address concerns expressed by women in Ryde	Ongoing meetings of <i>Safe Communities</i> Project Wide participation by the key stakeholders in the area	A safety by Design forum has been organised for September 2001 to investigate and promote best practice in urban planning to develop and create safer communities.
Resource and participate actively in the Domestic Violence Liaison Committee to raise public awareness of issues of domestic violence and provide adequate support to service providers assisting victims of domestic violence	Ongoing meetings of the Committee Number of projects undertaken by the Committee	Active participation of the Domestic Violence committee. A Crime Prevention Plan is to be developed in conjunction with local area command by December 2001.

LOCAL INDICATORS – ABORIGINAL PEOPLE		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
To raise the public awareness of the needs and issues confronting aboriginal people in the area by participating in the development of a Northern Sydney Aboriginal Plan with NSROC	Produce a plan acceptable to participating Councils within the desired timeframe	Active involvement with regional initiatives has been maintained. NSROC is exploring the possibility of employing a project worker.

LOCAL INDICATORS - YOUNG PEOPLE		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
To address issues and concerns of service providers to young people by continued resourcing and support of the Ryde/Hunters Hill Youth Interagency	Number of joint projects and subsequent evaluation	Active involvement in the Young Achievers Award involving 25 local students. Partnership with Dept. Juvenile Justice involving young people on Community Service Orders removing graffiti.
Facilitate and establish the development of a Youth Council to assist the participation of young people in addressing youth issues	Successful adoption of meeting procedures Number of young people actively engaged	A constitution is being developed for ratification. 27 young people representing local schools are actively engaged in the Youth Council.
To provide a variety of informal and formal after school, outreach and holiday activities in a range of venues for young people	Number of young people involved	The youth activities program at Marsden High School attract in excess of 60 participants.

INDUSTRY INDICATORS - COMMUNITY FACILITIES		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
Net recreation and leisure expenditure of \$46.87 per capita achieved	Ratio of net recreation and leisure costs to total permanent population of Ryde City	\$47.31 achieved.
Net recreation and leisure expenditure of \$46.87 per capita achieved	Ratio of net recreation and leisure costs to total permanent population of Ryde City	\$47.31 achieved.
Library expenditure of \$31.39 per capita achieved	Ratio of total gross expenditure to total permanent population of Ryde City	\$32.13 achieved.
Library resource lending 9.2 issues per capita achieved	Ratio of issues to total permanent population of Ryde City	8.92 issues achieved.
Community service expenditure of \$17.03 per capita achieved	Ratio of total community services costs to total permanent population of Ryde City	\$16.51 achieved.

Environmental Standards

Development Control

Council received 1191 and determined 1183 Development Applications. Median assessment time for all applications was 45 days. This was 20% quicker than the previous year.

For applications with a development value of less than \$100 000, the median assessment time was 37 days. For the previous year the median assessment time for this class of application was 47 days.

Council received 828 applications for Construction Certificates and issued 825. 24% were issued by private certifiers.

Enforcement

Council dealt with over 800 abandoned vehicles. Changes to procedures enabled Council to confirm the ownership of vehicles within 3 days thus reducing the time abandoned vehicles remain on the street.

With changes to littering laws in April, Council has issued a number of on the spot fines for littering.



Public Health and Environment

Community complaints regarding mosquitos were down significantly this year. This was partially due to the lobbying by Council of the State Government to ensure that appropriate measures were taken to "flush" the breeding sites for salt marsh mosquitos around the Olympic Games Site and Bicentennial Park.

Food shop inspections were increased with additional inspections carried out in the lead up to the Olympic Games.

Council investigated 2332 complaints such as illegal building works, illegal land uses, noxious weeds, nuisances, animal matters, pollution incidents and public health matters.

A program of inspections of all air conditioning towers was undertaken to reduce the potential of a legionella outbreak in the City of Ryde.

Council, in conjunction with the Department of Health and Eastwood Police, worked to monitor and enforce laws which prohibit the sale of tobacco products to minors.

Council, in conjunction with Hornsby Council, participated in the Stream Watch Program for the Lane Cove River.

** One of over 800 abandoned vehicles removed from the City's streets.*

INDUSTRY INDICATORS - LAND USE AND STRUCTURES DEVELOPMENT		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
Planning and regulatory expenditure of \$31.29 per capita achieved	Ratio of total planning and regulatory costs to total permanent population of Ryde City	\$31.41 achieved.
Development applications determined per staff member 200	Ratio of applications received and determined, to equivalent full time staff	187 per staff member
Planning and regulatory legal expenditure 5.80% of total planning and regulatory expenditure	Legal costs as a percentage of total planning and regulatory costs	16.46% achieved.
Environmental management and health expenditure of \$10.58 per capita achieved	Ratio of total environmental and health costs to total permanent population of Ryde City	\$8.69 achieved.

Strategic Planning

Ryde City Council has continued to plan for the future while meeting state planning objectives, such as increased population density around transport nodes, especially train stations.

Council is also looking at key locations, especially shopping and employment areas, to ensure that development meets the long term needs of residents. For example, in the future buildings will need to be well built and able to respond to economic, social and environmental change.

Planning involves undertaking extensive studies to assess existing conditions. Following this preferred land uses, aesthetic and sustainability guidelines are described in Master Plans, Local Environmental Plans (LEP) and Development Control Plans (DCP).

What is a Master Plan?

A Master Plan is a summary of planning investigations coupled with an achievable vision for an area.

What is a Local Environmental Plan?

A LEP is a legal document controlling future development by identifying land use zones with permissible and prohibited uses. This plan implements in a statutory way the Master Plan. A Master Plan is not a prerequisite of a LEP.

What is a Development Control Plan?

A Development Control Plan sets more detailed standards and requirements for development.

Copies of some Master Plans, LEPs and DCPs are available on our web site (www.ryde.nsw.gov.au) and copies are also available for viewing in Council's libraries and for sale at the Civic Centre.

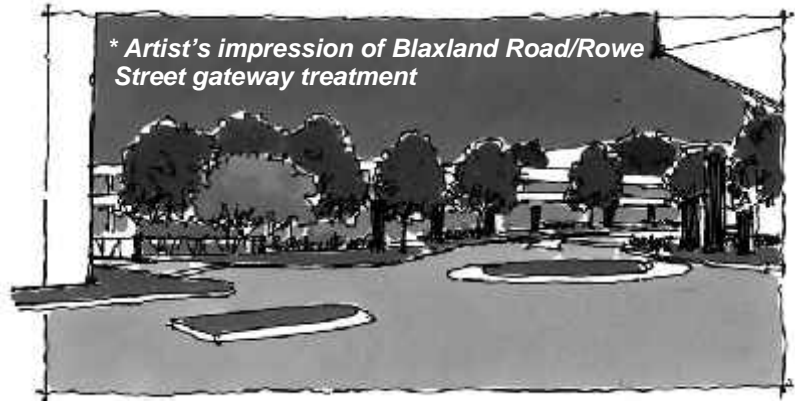
Eastwood Urban Village

The goals in relation to Eastwood are:

- Create sensitive, flexible redevelopment that meets the needs of the local and wider community

- Provide a set of guidelines to shape the use and attractiveness of redevelopment. Eastwood is planned to become an urban village, where there will be a mix of uses, including residential, commercial and retail, supporting each other. The proximity of the railway will continue to reduce reliance on private cars.

An increase in building heights is likely but controls will limit overshadowing on the street.



Drainage problems previously curtailing development are to be addressed, although construction will take some time to fully implement.

Meadowbank Employment Area

The revised Master Plan addressed issues relating to views to and from the Parramatta River. It resulted in a lowering of building heights and the protection of the green ridgeline seen from the River.

The area will be zoned Urban Village and have a mix of uses. There will be more commercial and residential options than at present and industrial uses will be more *high-tech* although existing uses may remain.

A specific Section 94 Contributions plan was drawn up to make sure that Meadowbank can manage the impact of development, especially on roads, parks and drainage and that those redeveloping the area make a fair contribution to the upgrading and establishment of infrastructure.

Top Ryde Urban Village

The Top Ryde planning documents will create a mixed use urban village. Shop-top housing will be encouraged above existing shops.

Additional storeys have been proposed, especially surrounding the shopping centre. The increase in residential population will improve the Village's viability. New landscaped setbacks are proposed to green the area; balconies overlooking the streets will help with pedestrian safety. Aesthetic guidelines will protect the heritage values of the streetscapes.

North Ryde

In response to the proposed Parramatta Rail Link, Council entered into a partnership with the Department of Urban Affairs and Planning to develop *Living Centres* for the area. The goal of the project is to define a vision for the area and to set up a framework to make sure it happens. The vision includes maintaining North Ryde as the premier high-tech and commercial centre.

The work includes:

- Extensive consultation with government Departments, residential and business communities;
- Studies to test development options;
- Investigation of transport options;
- Production of Master Plans and urban design guidelines.

Public Open Space Improvements

Plans for streetscape improvements in two Urban Villages: Eastwood and West Ryde were completed.

Eastwood Urban Village will receive an injection of funds to raise the profile of the shopping centre and to increase its attractiveness. New orchard plantings will provide a splash of colour in the spring and remind residents of the area's past history. A community artwork program proposes themes of forest (prehistory), orchards (history) and market place (present) to foster a sense of place and community. Art displays, special events such as sculptures in the park and gateway markers, are being planned.

West Ryde improvements will focus on tree planting and new paving on both sides of the railway line to reflect building styles in the area using similar materials. That means key locations, such as the

intersection of Chatham and Victoria Roads, will be provided with a bright, new and pedestrian friendly look. It will be modern and will brighten the area without compromising the existing buildings.

The work, approximately \$250 000 for each centre, will be paid for by Section 94 Contributions funding from new development. The program will be on-going over the next five to ten years.

Gladesville Centre

As a part of its commitment to improving the look of the Gladesville Shopping Centre, Council commenced developing landscape designs for Trim Place. Discussions were held with the Chamber of Commerce and Gladesville Primary School to make sure community needs are met. During 2001, \$50 000 will be spent on seating, new paving and plantings to ensure it remains an oasis on Victoria Road.

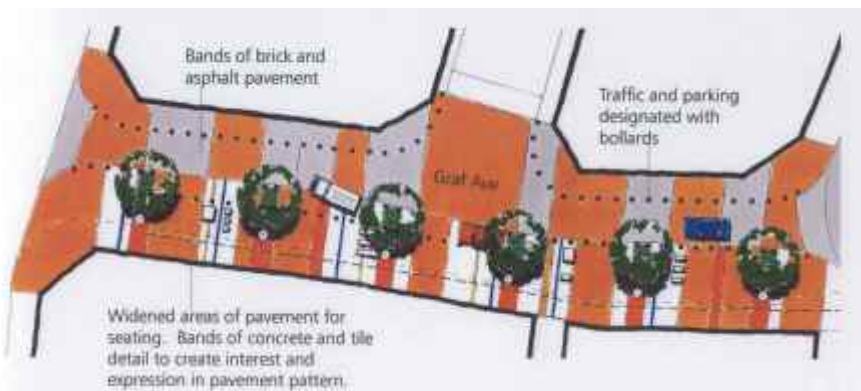
New Section 94 Contributions Plan

A revised Section 94 Contributions Plan was recently exhibited at Council. Its goal was to make sure that new development, with its increase of population, does not decrease the amenity level throughout Ryde. The moneys, when collected, will be used for improving roads, drainage, parks, libraries and other facilities.

Consultation Protocol

In order to make sure the community has its say on important issues, and for Councillors to know community views, Council has written a Consultation Protocol. It identifies how, when and why Council consults with the community prior to making major decisions.

** A proposal for the Graf Avenue area of West Ryde includes the opportunity to allow the area to be closed to traffic. The area is designed with a mix of materials for visual interest.*



Draft Heritage LEP

Ryde is the third oldest European settlement in Australia and has a rich and diverse heritage, both aboriginal and European.

Ryde City Council has had a long commitment to the protection of that heritage, having been proactive in the acquisition of important heritage properties that were under threat from development or neglect.

Council's community-based Heritage Advisory Committee has been instrumental in the preparation of a Local Environmental Plan (LEP), which has recently completed a public exhibition and Council is presently considering

submissions made during the exhibition.

The preparation of the Heritage LEP is not the end of the process. It is the beginning of a process of identification of our heritage and the introduction of ongoing planning controls and incentives to protect that heritage.

LOCAL INDICATOR - LAND USE AND STRUCTURES DEVELOPMENT		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
Consolidated Local Environmental Plan gazetted by 31 December 2000	Project Plan deadline	Exhibition to commence shortly.
Key stakeholders educated about compliance with land use and structures development standards	Project Plan deadline	Complete.
Heritage LEP Implemented	Project Plan deadline	On target.
Dwelling application Information Kit finalised	Project Plan deadline	Draft prepared.
Service Agreements Trailed	Project Plan deadline	Trial complete.
Quality System for Assessments Introduced	Project Plan deadline	Complete.
% of DA and CC that meet target dates	Specified Targets	Trial incomplete.
Top Ryde Urban Village	Draft LEP/DCP with Council by June 2001	LEP/DCP adopted for the purpose of exhibition.
Macquarie Park Employment Area	Transport & Traffic study with Council by June 2001	Macquarie Park Project commenced in partnership with DUAP – Living Centres Team.
Vegetation Management	Draft LEP/DCP with Council by June 2001. Land Use study with Council by June 2001	Deferred to 2001 – 2002.
Section 94 Contribution Plan	Review of S94 of the EP&A Act with Council by June 2001	Revised Section 94 Plan on exhibition.
Policy Development & Implementation	Urban Development Strategy with Council by June 2001	Project reassessed.
West Ryde Urban Village	Detailed public space improvement plans with Council by June 2001	Public Space Improvement Plan adopted.
Eastwood Urban Village	Detailed public space improvement plans with Council by June 2001	Public Space Improvement Plan adopted.
Meadowbank Employment Area	Draft LEP/DCP with Council by June 2001. Embellishment & Acquisition Plan (S94) with Council by June 2001	LEP/DCP & S94 Plan adopted for the purpose of exhibition.

Freedom of Information (FOI)

During the twelve months ended 30 June 2001 there were two requests under the Freedom of Information Act (one in the previous year).

One of these requests was determined in the period with access being granted in full. The elapsed time for processing was 4 days, with total processing hours of 3.

Determination of the other application was incomplete as at 30 June 2001.

The total fees paid in the year were \$60.

There were no requests under the Act by the Ombudsman and no appeals under the Act to the Administrative Decisions Tribunal.

The impact during the year of the FOI requirements on Council's activities, policies or procedures was that considerable assistance continued to be provided to persons seeking access to Council's documents, and enquiries were able to be satisfied without the need for an FOI application.

INDUSTRY INDICATORS - GOVERNANCE		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
Average rate of \$601 per residential property levied (net of rebates)	Ratio of total residential rates revenue less rebates to number of rateable residential properties	\$603 achieved
57% of total revenue derived from rates income	Rate revenue as a % of total revenue	54% achieved.
24% of total revenue derived from user charges	User charges as a % of total revenue	23% achieved.
2% of total revenue derived from interest earnings	Interest earnings as a % of total revenue	4% achieved.
6% of total revenue derived from government grants	Government grants as a % of total revenue	7% achieved.
3% of total revenue derived from contributions and donations	Contributions and donations as a % of total revenue	4% achieved.
8 % of total revenue derived from other income	Other income as a % of total revenue	8% achieved.
Average cost of Council's loan borrowings 7.1%	Total interest expense (loans) as a % of principal outstanding (opening principal + closing principal ÷ 2)	6.5% achieved.
Ratio of 3.6 for current liquidity achieved	Ratio of current assets (less externally restricted assets) to current liabilities	3.2 achieved.
Debt service ratio of 2.7% achieved	Net debt service cost (principle and interest as a % of operating revenue, excluding specific purpose grants)	2% achieved.
Ratio of 3.7:1,000, staff to population maintained	Ratio of total full-time equivalent staff (excluding trading undertakings) to total permanent population of Ryde City	3.5:1000 achieved.

The Local Government Act 1993 requires Council to report on the following Clauses of Section 428(2). They are either covered in full here, or reference is made to the appropriate page within the Report where the information can be found.

428(2) A *A statement of Council's audited Financial Reports*

Council's audited Financial Statements commence on page 29.

428(2) B *A comparison of Council's actual performance with that projected in the Management Plan.*

Council's actual performance for the year, compared to targets set in the 2000/2001 Management Plan, is explained on pages 4 to 17 of the Report.

248(2) C *State of the Environment Report (SoE)*

The detailed State of the Environment Report is annexed to this Report. Copies are also available at the Customer Service Centre, each of Council's libraries and on Council's web site at www.ryde.nsw.gov.au

428(2) D *Condition of Public Works and Council-owned buildings.*

The condition of Public Works and Council-owned buildings are detailed on pages 20 & 21.

428(2) E *Legal Proceedings*

Legal proceedings during the reporting period are detailed below and on the following page.

LEGAL PROCEEDINGS			
	Actions initiated by Council	Actions Defended by Council	
	Compliance Enforcement	Appeals Against Council Decision	Other Proceedings
Outcome			
Number of Cases	5	7	
Upheld		6	
Dismissed			
Settled out of court			
Withdrawn		1	
Consent Orders/Mediated	2		
Amounts Paid			
Council Costs	12,200.97	101,229.32	
Costs against Council			
Judgements against Council		6	
Out-of-court settlements against Council			
Amounts Received			
Costs Awarded to Council	2,700.00		
Judgements to Council	3		
Out-of-court settlements to Council			
Rates Recovery			
Number of Cases	320		
Requested	\$435 000		
Paid	\$327 000		
Costs	\$80 039 (included in above payments)		

Land & Environment Court Appeals		Address & Description	Result	Legal Costs
		1. 8 Payten Street, Putney – dwelling 2. 24 Fifth Avenue, Denistone - dwelling 3. 497,501 & 503 Blaxland Road, Denistone East - villas 4. 9 Sixth Avenue, Denistone – land subdivision 5. Macquarie Shopping Centre – New York Bar & Grill 6. 9A Darvall Road & 7 Sybil Street, Eastwood – villas 7. 35-37 Gilda Street, North Ryde – villas	Upheld – application approved Appeal discontinued – Council approved application Upheld – application approved Upheld – application approved Upheld – application approved Upheld – application approved Upheld – application approved	\$ 1,566.35 \$ 885.50 \$12,592.22 \$ 7,423.33 \$49,537.33 \$13,629.53 \$15,595.06
Prosecutions – Failure to comply with an order pursuant to S124 Local Government Act				
		1. 310-312 Blaxland Road, Ryde – illegal fill and retaining wall	Consent orders agreed to – matter to be reviewed in 2002	\$8,000.00 – part payment only
Contempt of court proceedings				
		1. 53A Bayview Street, Tennyson Point Failure to replant trees	Consent orders agreed to (trees planted)	\$1,826.52
Ryde Local Court				
		1. 14 Lyle Street, North Ryde Prosecution breaches of Companion Animals Act, 1998	Fined and convicted	\$962.02 (\$1,950.00 recovered in fines & costs)
		2. 11 Hollis Avenue, Denistone East Prosecution breaches of Companion Animals Act, 1998	Proven but not convicted	\$477.43
		3. 410 Mowbray Road, Chatswood Depositing litter on North Road, Ryde	Fined and convicted	\$935.00 (\$750.00 recovered in fines & costs)

Condition of Public Buildings -- (Current \$ values 30/06/2001)

The Maintenance program for 2000/2001 financial year included maintenance works that were programmed cyclic, responsive (vandalism, graffiti, early failure of building components and services etc) and statutory works related to building services (air-conditioning, fire fighting etc). Council owns a range of building portfolios. In its building stock there are many buildings of historic and heritage significance. These buildings are old and two of them are in delapidated state. Cost of maintaining and upgrading historic and heritage buildings will run in thousands of dollars. The condition assessment done in 1997 is consistently updated to reflect the current situation in time for budget planning. List of outstanding maintenance are progressively programmed to be eliminated

Category	Condition as at 30/06/2001	Estimate to bring to satisfactory condition(\$)	Estimate to maintain standard (\$ responsive)	Maintenance program for 2001/2002	Category	Condition as at 30/06/2001	Estimate to bring to satisfactory condition(\$)	Estimate to maintain standard (\$)	Maintenance program for 2001/2002
Amenities/Toilets on Parks	Satisfactory	See below ¹	118000	58,000	Public buildings²				
Early Childcare Centres	Satisfactory		10000	20,900	Willandra ³	Bricks fretting	100000	25000	20,000
Kindergartens/Occasional CCC	Satisfactory	250000 ⁴	10000	50,000	Westwood Cottage	Satisfactory		1000	450
Community Aid Centres	Satisfactory	24650	15000	12,000	Argyle Theatre	Satisfactory		200	7200
Residences	Satisfactory	See below ⁵	5000	0	The Parsonage	Unsatisfactory	300000	1000	⁶
Public Halls	Satisfactory	161475 ⁷	41000	13,000	Brush Farm House	Unsatisfactory	3000000	10000	0
Senior Citizens Centres	Satisfactory		5000	12,800	Addington ⁸	Satisfactory	50000	3,000	27,000
Womens Rest Centres	Satisfactory		3000	4,000	Commercial				
Town Centre Toilets	Satisfactory		8000	200	Shops and Offices	Satisfactory			
Civic Centre ⁹	Satisfactory	600000	155000	28000	Rockend Cottage	Satisfactory		2000	2,200
Libraries ¹⁰	Satisfactory	300000	25000	97,000	Community¹¹				
Swimming Centre	Demolished	New pool ¹³			Girl Guide Halls	Satisfactory ¹²	100000		
Depots-Works/Parks/Porters C	Unsatisfactory	See below ¹³	16000	14,000	Scout Halls	Satisfactory	100000		
					32 Princess Street	Unsatisfactory	250000		

¹ Council is undertaking responsive approach to maintenance on these facilities arising from vandalism and graffiti. Most of the facilities are unsatisfactory. In most cases complete upgrading of toilets is required for health and safety reasons. The exterior facades needs to be coated with durable anti-graffiti applications.

² These buildings are mostly of historical significance. They are old and some in delapidated condition

³ The 2 single storey wings are nearly restored with main building needing repointing bricks and exterior painting

⁴ West Ryde Neighbourhood Centre is in a delapidated state & functionally inappropriate for use as a pre-school facility. This building will need to be upgraded to bring it up to satisfactory standard. The cracks in brick walls is monitored by structural engineer.

⁵ Council is undertaking minimum maintenance on its residential buildings as these were originally bought for strategic land use purposes

⁶ Exterior works to the Parsonage is complete. Interior needs major upgrading to bring it up to a reasonable standard

⁷ The North Ryde Community hall is need of major refurbishment. A allocation of \$60,000 is in the 2001/2002 budget under capital works.

⁸ A further \$45,000 should be spent to design and implement heritage garden including archaeological survey.

⁹ The Civic Centre complex is beset with age issues, window system leaking, facades deteriorating, concrete spalling. A sum of \$250,000 is allocated in the capital works budget for 2001/2002 for basement repairs.

¹⁰ The Centenary library is aging badly and West Ryde library is cramped and hopefully will be part of the future West Ryde redevelopment project.

¹¹ These buildings are tenanted and the maintenance is tenant's responsibility.

¹² Girl Guides halls are in need of major maintenance

¹³ A new depot is being provided at 1 Constitution Road, Ryde.

REPORT ON THE CONDITION OF BRIDGE, ROAD & DRAINAGE ASSETS				
Site	Condition as at 30/06/2001	Estimate of cost to bring to satisfactory standard	Estimate of cost to maintain standard (current \$ value)	Maintenance program for 2000/2001
Bridges *	Satisfactory (average age 41 years)	nil	\$5 000	\$5 000
Footpaths >	Satisfactory	Condition rating 3 - acceptable \$5 512	\$850 000	\$438 000
Kerb & Gutter +	Satisfactory	Condition rating 3 - acceptable \$5 000 approx	\$850 000	\$216 000 approx
Urban Roads ^ including Regional roads	Network average roughness = 110 Network average cracking = 5% Network condition - satisfactory	nil	\$5 200 000	\$3 366 000

* Council has eight bridges and culvert structures. These are not currently inspected on a regular basis. However, arrangements are in hand for this to occur. The bridges are considered to be in a satisfactory condition and maintenance is on an needs basis.

> Council's footpath network has a Current Replacement Value of \$41 500 000. Council has designed and implemented a Footpath Management System, where every footpath is inspected and rated on a 1 (new) to 5 (replacement required) rating basis. This has been aligned to the 1 to 5 rating system in the Asset Accounting Manual. Footpaths with a Condition Rating of 3 or better are considered to be in a satisfactory condition.

+ Council has designed and implemented a Kerb & Gutter Management System with approximately 100% of the network inspected and rated by December 2000. The Current Replacement Value is \$59 500 000. Using the same 1 to 5 rating system, it is known there are considerable lengths of kerb and gutter rated as Condition 5. As well, considerable lengths will require construction of street drainage systems as part of the work.

^ Council has adopted the use of a Pavement Management System (PMS) and Condition Rating data has been collected since 1991. Some 20% of the road network is Condition Rated each year. The Current Replacement Cost of road pavement is \$385 000 000. Innovative road pavement rehabilitation techniques have been adopted to reduce maintenance costs. These include recycling of concrete, asphalt and road pavement materials, the adoption of Cement Stabilisation and Bitumen Stabilisation Pavement Rehabilitation Processes, the use of Bitumen Rejuvenators and the use of different asphalt types to extend the life of road pavements and surfaces.

428(2) F *Fees, Expenses and Facilities for the Mayor and Councillors.*

The following fees were paid to the Mayor and Councillors during the reporting period.

Mayoral Fees - \$23 500
Councillor Fees - \$132 000

Council has adopted a policy to provide the Mayor and Councillors with items necessary for the performance of their duties as an elected representative. These are in addition to the allowance set by the Council and include items such as conference fees, stationery, fax machines, transport, mayoral car, refreshments and executive support.

This totalled \$183 382 for the year.

428(2) G *Senior staff remunerations.*

During the twelve months ended 30 June 2001, there were up to five positions designated as senior staff positions.

The total remuneration package of each of these positions as at the date of termination of the incumbent or, in the case of continuing senior staff, as at 30 June 2001, is:

Position	Service From	To	Annual Package
General Manager	19/01/2001	30/06/2001	\$197 885
Group Manager - Public Works & Services	01/07/2000	30/06/2001	\$151 715
Group Manager - Environmental Planning & Enforcement	01/07/2000	30/06/2001	\$139 745
General Manager (resigned)	01/07/2000	10/11/2000	\$161 640
Director - Corporate Facilities & Services	01/07/2000	29/09/2000	\$124 298
Group Manager - Corporate Facilities & Services (resigned)	30/09/2000	18/05/2001	\$145 068

428(2) H *Contracts in excess of \$100 000.*

These are detailed on page 28.

428(2) I *Repealed*

428(2) I₁ *Bush Fire Hazard Reduction activities.*

The NSW Fire Brigades performed eight ecological/hazard reduction burns at various parks. The main focus of work occurred in Brush Farm Park, Barton Reserve, Forester Park, Pidding Park and Field of Mars. Ryde Council maintained fourteen firebreaks. The Hunters Hill, Lane Cove, Ryde and Willoughby Bush Fire Management Committee in association with NSW Fire Brigades and NPWS have submitted the Draft District Bushfire Management Plan (Operations) and the Draft Bush Fire Risk Management Plan to the Bush Fire Co-ordinating Committee for legal endorsement. Further ecological/hazard reduction burns are prepared for Field of Mars Wildlife Refuge, Glades Bay Park, Brush Farm Park and Denistone Park.

The fire ecology data program 'Fire Tools' will assist Council in tracking potential build up of fuel levels in various areas.

428(2) J *Multicultural Services*

Council's Local Ethnic Affairs Policy Statement (LEAPS) addresses issues of access for citizens of Non-English Speaking Background (NESB) to Council services, facilities and structures within the City of Ryde.

The strategies contained in the policy relate to communication, data collection, employment practices and access to community facilities.

Following a series of focus group meetings with representatives of local ethnic communities, a number of strategies were developed and included in recommendations endorsed by Council.

Work is currently being undertaken to implement those policies. These are also covered in the body of the Report in the section dealing with Council's Principal Activities.

428(2) K *Council resolutions concerning work carried out on private land.*

No resolutions were carried and no subsidised work was carried out on private land during the reporting period.

428(2) L *Community and Cultural Grants*

Fifty-eight local community and cultural groups made application for financial assistance of \$147 390, with applications reflecting a diverse range of projects. These included a wide variety of children's services, the Eastwood Multicultural Festival, the West Ryde Easter Parade, the Ryde Historical Society, frail-aged community transport and the Ryde Eisteddfod.

The allocation was:-

Safety Grants	\$ 20 000
Community Grants	\$ 20 000
Cultural Grants	\$ 24 500
Community Aid	<u>\$ 57 000</u>
	<u>\$122 000</u>

428(2) M *Human Resources activities*

Significant areas for HR included the implementation of a revised and comprehensive Equal Employment Opportunity (EEO) Management Plan in February 2001 which provides for a consistent and ongoing approach to enhance our policies, practices and reporting in this area.

Activities implemented under Council's EEO Management Plan during the year include dissemination of the revised Plan, collection of EEO data from all staff, training of staff in relation to recruitment and selection practices, inclusion of an EEO statement in all job advertisements and consistent and equitable implementation of all HR policies and practices.

HR continued to update, enhance and develop Council's policies, procedures and practices and during the year HR supported the following significant areas of review to improve efficiency and effectiveness:

- Rostered Day Off Policy and Practices;
- Motor Vehicle Policy and Access Agreement;
- Organisational Development System - Position Evaluation Process;
- First Aid Policy;
- Workplace Inspections Policy.

Training and Development continued as a major commitment of resources in terms of computer training, operations training and occupational health and safety training to ensure managers and staff can undertake their roles efficiently and safely. Overall training and development provided to managers and staff included the following:

- Computer training (internal/external) 73 training days
- Operations training (internal/external) 239 days
- Occupational Health and Safety Training (external/internal) 129 days
- Management Training (internal/external) 44 days

Training costs (including staff salary costs) were \$140 497 for the financial year.

Specific Results Obtained Against KPI's (from 2000/01 Management Plan

LOCAL INDICATORS – HUMAN RESOURCES MANAGEMENT		
TARGETS FOR 2000/01	MEASURES	PROGRESS/RESULT
Organisational Development System (ODS) fully implemented and operating by 30 June 2001	One full cycle successfully completed. Annual performance evaluations completed for all staff	Cycle completed for 30 June 2001. Majority of staff evaluated.
Organisational Training Plan covering all employees implemented by 30 June 2001	Formal program implemented for all staff deadline	Training and Development Policy approved May 2001. Implementation ongoing.
EEO Management Plan developed by June 2001	Project Plan deadline. Information available to all staff.	Revised EEO Management Plan approved February 2001. Implementation ongoing.
Human Resources Computer Information System fully operational. Management information and reports available and utilised by 31 December 2000	Project Plan deadline. Reports produced on time	Regular reports produced. New management reports produced as needed.
Olympic Response Strategy and Olympic Local Agreement implemented during Olympic/Paralympic period	Council Operations during the period	Action completed. No further reporting required.
Human Resources Policies and Procedures reviewed and in place by 30 June 2001	Number of policies reviewed and deployed. Skills development provided for effective implementation	Ongoing review of policies and procedures continuing. New policies being implemented.
Manager's Capability Program developed and implemented by 30 June 2001	Formal program implemented by deadline.	Program to be further refined and developed.
OH&S risk assessment completed by 30 June 2001	Project plan deadline. Workers compensation insurance renegotiated	External Risk Assessment to be conducted as part of strategy to reduce premiums. Workers' compensation insurance re-negotiated with current provider.

Future initiatives (list of any major project future initiatives planned to be undertaken in the 2001/2002 financial year - specifically those targets included within the current Management Plan)

Objective	Strategy	Measures/Targets
ORGANISATIONAL DEVELOPMENT SYSTEM MAINTAINED	All existing staff trained and new staff trained.	100% of staff trained.
CHRIS (HR SYSTEM) DEVELOPED	HR System requirements defined.	System requirements defined by 30/11/01.
INDUSTRIAL RELATIONS MANAGED	Develop, negotiate and manage existing, new or enhanced industrial arrangements, policies and procedures.	All enhancements negotiated and implemented to meet deadlines.
TRAINING AND DEVELOPMENT ENHANCED	Establish, develop, maintain and deliver strategic training and development programs.	Training and Development Programs delivered within budget.
EMPLOYEE SERVICES MAINTAINED	Provide a range of employee relations services.	Payroll/Award deadlines met and compliance with policy/audit requirements.
EQUAL EMPLOYMENT OPPORTUNITY PRACTICES (EEO) DEVELOPED	Develop and implement an EEO strategy and action plan	EEO Management Plan implementation commenced by 01/07/01.
OCCUPATIONAL HEALTH AND SAFETY (OHS) PROGRAM IMPLEMENTED	Develop and implement policies and practices that are relevant and understood by staff and management.	Claims management practices continued to minimise premium costs.
COMMUNICATIONS AND INFORMATION MAINTAINED	Provide advice on full range of human resource activities/ strategies to staff and management.	Accurate advice provided in appropriate format when required.

428(2) N *Activities to implement Equal Employment Activity (EEO)*

Council's EEO Program is being enhanced and further refined with the introduction of a range of Human Resources policies and practices which have a significant and ongoing impact on equity. The EEO Management Plan will be deployed during 2001/2002.

Council's principal objectives are to:

- improve access to information and Human Resources policies and practices
- create a diverse and skilled workforce
- improve employment access and participation by EEO groups
- promote a workplace culture displaying fair practices and behaviour

The structured approach to EEO is to be achieved in a number of ways and includes:

- systematic Human Resources policy development and delivery eg recruitment and selection of staff and induction;
- communicating Human Resources information to all staff through the use of email, Intranet facilities and formal information circulars;
- utilising an EEO database which is systematically updated;
- uniform processes promoting equity eg performance management and training and development;
- developing managers' people management capability.

Council is committed to EEO principles and will take all reasonable steps to ensure all employees and potential employees are treated fairly and equitably in all employment matters and that there is an absence of discrimination and harassment in the workplace.

The merit principle is fundamental to Council's culture and is imbedded in Council's Resourcing policies and Recruitment and Selection training program. EEO practices are also an essential component in our Organisational Development System policies and practices.

428 (2) O *External bodies exercising functions delegated by Council*

The Eastwood Plaza Management Committee, comprising representatives of the Council and community, has care, control and management of the Eastwood Plaza.

428 (2) P *Companies in which Council held a controlling interest*

Council held no controlling interest in any company

428 (2) Q *Partnerships, Cooperatives and Joint Ventures*

Council is not a member of any partnership, cooperative or joint venture

428 (2) R *Additional information Clause 7A of the Local Government (General Regulations)*

(a) Council's Olympic Education Coordinator visited Canada to fulfill duties in establishing links between Council and Canada. Costs associated with this overseas visit were shared between the employee and Council.

(b) See 428 (2) G

(c) Council's Vacation Care program attracted over 1300 enrolments and provided over 8000 units of care during the 11 weeks of school holidays, including the integration of 8 special needs children. An after school drop in centre was provided at Marsden High School for young people each school term.

Young people aged 12-16 were provided with a Teenage Holiday Program including workshops and outings.

Youth Week activities included a DJ competition and skate competition.

Council sponsored 25 local students in the Young Achievement Australia Program.

Some 2053 children were immunised at Council's regular clinics with 4503 vaccines delivered.

Regular storytime and craft sessions for children were conducted in each branch library, together with a Summer Reading Program, with visiting authors, cartooning workshops and special Book Week activities, were presented to encourage child reading and the use of libraries.

(d) (i) Council has an Access Committee, made up of people with a disability, Council, service providers and the community which has been established for a number of years. It meets bi-monthly to increase awareness and understanding of the needs and access problems of people with disabilities and to respond in a practical way using the resources of Council and the community.

(ii) Council has identified waste removal activities as a Category 1 business.

(iii) Property Leasing and Development Certification have been identified as Category 2 businesses.

(iv) Information on Council's Category 1 and Category 2 Business activities is contained within the Financial Statements.

(v) Council has adopted a policy on competitive neutrality.

(vi) Competitive neutrality pricing was applied to Council's Category 1 business activities.

(vii) Council has adopted a complaints handling system for competitive neutrality issues. The policy is available on request.

(viii) Information on a comparison of the performance of Council's Category 1 business activity measured against the 2000/2001 Management Plan is contained within the Public Facilities & Services Report.

(ix) No competitive neutrality complaints were lodged during the year

Rates and Charges Written Off (Clause 15 Local Government rates and charges regulations)

During the reporting year \$4215.74 in rates and \$5864.41 in charges were written off under Section 585 of the Local Government Act 1993.

Implementation of the Privacy and Personal Information Protection Act 1998

Council has adopted the Model Privacy Management Plan for Local Government. No reviews under Part 5 of the Act were conducted during the year.

Contracts In Excess of \$100,000 in 2000/2001					
Contractor	Description	Awarded	Period	Total Value	Paid 00/01
Collex Waste Management Pty Ltd	Garbage Collection & Recycling	8/22/95	10 Years	32,506,000	4,012,204.88
Firedam Civil Engineering Pty Ltd	Microtunnel Construction	2/14/00	12 Weeks	574,100	435,562.34
Indigenous Regeneration Co.	Bush Regeneration	7/1/00	1 Year	135,300	156,698.12
Olympic Co-ordination Authority	Construction of Ryde Aquatic Leisure Centre	3/26/99	9 Years	16,092,000	877,252.44
Rescrete Industries	Stormwater Drainage Construction	4/17/01	6 Months	137,000	0
Transfield Pty Ltd - Tunnelling	Stormwater Tunnel Construction	10/31/97	90 Weeks	9,070,781	139,142.37
Payments Not Under Contract					
Australia Post	Postage				101,095.13
BCA IT Limited	Supply of Computer Equipment				105,325.11
BD Snowchief Electrical	Traffic Signals				100,756.10
Bike & Power	Plant Repairs				121,663.00
Blake Dawson Waldron - Lawyers	Legal Services				2,410,374.88
Boral Construction Materials Group	Concreting				143,194.54
Broadlex Cleaning Australia	Cleaning Civic Centre/Civic Hall & Library				221,320.06
Budget Car & Truck Rental	Car & Truck Hire				144,462.09
Cess Hill Industries Pty. Limited	Plant Repairs				110,419.24
City Hino	Plant Repairs & Purchases				139,930.00
Connell Wagner Pty Ltd	Project Management				188,741.40
Cumberland Newspaper Group	Advertising				190,742.69
Dewram Constructions	Infrastructure Construction				122,438.48
Energy Australia	Supply Electricity				1,613,613.71
GIO Workers Compensation (NSW) Ltd	Workers Compensation Insurance				435,185.43
Hill Thomson & Sullivan	Legal Services				174,729.16
James Bennett Pty Ltd	Supply of Books				174,026.41
Jones Lang LaSalle Pty Ltd	Property Purchase				360,572.39
Labour Co-operative (Sydney) Ltd	Casual Labour				434,239.91
Land & Property Information Centre	Valuation Fees				103,673.47
Level And Load Plant Hire	Plant Hire				104,694.60
Micromania	Supply of Computer Equipment				132,242.00
New South Wales Fire Brigades	Contribution				1,001,626.00
Noel Hall	Consultancy				101,594.00
Northern Lifestyle	Infrastructure Construction				123,374.18
Packer Earthmoving	Plant Hire				116,233.40
Portaplant Australia Pty Ltd	Crushing Road Materials				101,237.23
R J Smith & Partners	Legal Services				104,252.30
RMS Roadsigns	Road Signs				112,214.36
Sanderson Australia Pty Limited	Software Maintenance & Support				196,240.54
Statewide Mutual	Insurance				415,709.94
Sydney Bush Regeneration Company	Bush regeneration				164,073.95
Sydney Water	Water Supply				187,511.37
Telstra	Telecommunications				438,821.91
The Department of Urban Affairs	Contribution				206,106.25
The Weekly Times	Advertising				112,365.30
Visionstream Business Development	Infrastructure Construction				167,642.90
W & D Elliott Earthmoving Pty Ltd	Excavation				106,645.80
Waste Service NSW	Waste Services				2,479,898.85
Willana Associates	Consultancy				138,487.27
Zurich Australian Insurance Ltd	Insurance				153,471.24
Schedule of Rates Contracts					
A J Paving	Deep Lift Asphalt Patching				272,591.83
A. Gubert Concrete & Building	Concreting				246,781.64
Anzellotti Constructions Pty Ltd	Concreting				129,902.26
Breeze Plumbing Services Pty	Plumbing Services				158,228.35
C W Contracting Pty Ltd	Concreting				392,264.55
CSR Emoleum Road Services	Laying of Asphaltic Concrete				1,167,471.99
F T Contracting	Concreting				260,367.43
H Bell & Co	Plant Hire				178,133.03
Hickey's Earthmoving Pty Ltd	Earthmoving				138,989.75
J D Concrete Services Pty Ltd	Concreting				147,363.21
Kelbon Pty Ltd	Concreting				188,106.05
Spies Electrical Services Pty Ltd	Electrical Services				160,548.30
Stabilised Pavement Australia Pty	Cement Stabilisation				116,877.44

Council of the City of Ryde

GENERAL PURPOSE FINANCIAL REPORTS

CERTIFICATION

The undersigned declare:

- (1) that, pursuant to the provisions of Section 413 of the Local Government Act 1993, the Council of the City of Ryde has prepared financial reports for the year ended 30 June 2001.
- (2) that the Council of the City of Ryde has formed an opinion that the financial reports for the year ended 30 June 2001:-
 - (i) present fairly the financial position of Ryde City Council and the result for the year ended 30 June 2001.
 - (ii) have been prepared in accordance with the Australian Accounting Standards, the Local Government Code of Accounting Practice and Financial Reporting and the Local Government Asset Accounting Manual
 - (iii) accord with the Council's accounting and other records and policies
 - (iv) satisfy the relevant provisions of the Local Government Act 1993 and associated Regulations.
- (3) that we do not know of anything that would make the financial reports for the year ended 30 June 2001 false or misleading in any way.

Signed



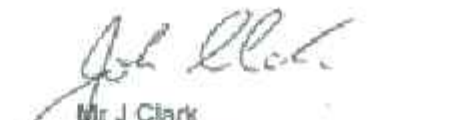
Councillor I J Petch
Mayor



Mr Michael G McMahon
General Manager



Councillor P J Graham, OAM
Deputy Mayor



Mr J Clark
Manager - Financial Services
(Responsible Accounting Officer)

Council of the City of Ryde

STATEMENT OF FINANCIAL PERFORMANCE for the year ended 30 June 2001

Original Budget* 2001 (\$'000)		Notes	Actual 2001 (\$'000)	Actual 2000 (\$'000)
	EXPENSES FROM ORDINARY ACTIVITIES			
16,414	Employee Costs	3(a)	14,241	15,285
699	Borrowing Costs	3(b)	504	641
16,762	Materials and Contracts		16,176	20,037
13,000	Depreciation	3(c)	13,263	12,851
6,985	Other expenses from ordinary activities	3(d)	6,985	7,734
154	Loss from the disposal of assets	5	25,916	-
54,014	TOTAL EXPENSES FROM ORDINARY ACTIVITIES		77,085	56,548
	REVENUE FROM ORDINARY ACTIVITIES			
35,183	Rates & Annual Charges	4(a)	35,289	33,395
4,576	User Charges & Fees	4(b)	5,133	4,550
1,176	Interest	4(c)	2,113	2,188
4,211	Other revenues from ordinary activities	4(d)	4,023	980
4,365	Grants & Contributions provided for non-capital purposes	4(e&f)	4,413	4,147
-	Gain from sale of assets	5	-	2,384
49,511	REVENUES FROM ORDINARY ACTIVITIES BEFORE CAPITAL AMOUNTS		50,971	47,644
	SURPLUS (DEFICIT) FROM ORDINARY ACTIVITIES BEFORE CAPITAL AMOUNTS			
(4,503)			(26,114)	(8,904)
1,330	Grants & Contributions provided for capital purposes	4(e&f)	27,233	2,726
(3,173)	SURPLUS (DEFICIT) FROM ALL ACTIVITIES	2(a)	1,119	(6,178)

* Original budget as approved by Council - Refer Note 16

Council of the City of Ryde

STATEMENT OF FINANCIAL POSITION as at 30 June 2001

	Notes	2001		2000	
		(\$'000)	(\$'000)	(\$'000)	(\$'000)
CURRENT ASSETS					
Cash Assets	6	21,124		21,373	
Receivables	7	2,616		2,139	
Inventories	8	420		318	
Other	8	235		239	
TOTAL CURRENT ASSETS			24,395		24,059
NON-CURRENT ASSETS					
Cash Assets	6	10,908		11,235	
Receivables	7	238		202	
Property, Plant and Equipment	9	1,251,057		1,248,262	
TOTAL NON-CURRENT ASSETS			1,262,203		1,259,699
TOTAL ASSETS			<u>1,286,598</u>		<u>1,283,758</u>
CURRENT LIABILITIES					
Payables	10a,b	3,766		5,002	
Interest Bearing Liabilities	10a,b	2,810		1,629	
Provisions	10a,b	1,436		1,440	
TOTAL CURRENT LIABILITIES			8,012		8,071
NON-CURRENT LIABILITIES					
Payables	10a	2,616		1,901	
Interest Bearing Liabilities	10a	9,773		8,850	
Provisions	10a	3,029		2,897	
TOTAL NON-CURRENT LIABILITIES			15,418		13,648
TOTAL LIABILITIES			<u>23,430</u>		<u>21,719</u>
NET ASSETS			<u>1,263,168</u>		<u>1,262,049</u>
EQUITY					
Accumulated Surplus			1,263,168		1,262,049
TOTAL EQUITY			<u>1,263,168</u>		<u>1,262,049</u>

Council of the City of Ryde

STATEMENT OF CHANGES IN EQUITY for the year ended 30 June 2001

	2001 (\$'000)			2000 (\$'000)			
	Accum Surplus	Asset Revaluation Reserve	Council Equity Interest	Accum Surplus	Asset Revaluation Reserve	Council Equity Interest	Total Equity
Balance at the beginning of the reporting period	1,262,049	-	1,262,049	1,268,227	-	1,268,227	1,268,227
Change in Equity recognised in the Statement of Financial Performance	1,119	-	1,119	(6,178)	-	(6,178)	(6,178)
Adjustments due to compliance with revised Accounting Standards	-	-	-	-	-	-	-
Transfers to asset revaluation reserve	-	-	-	-	-	-	-
Transfers from asset revaluation reserve	-	-	-	-	-	-	-
Distributions to/from Outside Equity Interests	-	-	-	-	-	-	-
Balance at the end of the reporting period	1,263,168	-	1,263,168	1,262,049	-	1,262,049	1,262,049

Council of the City of Ryde

STATEMENT OF CASH FLOWS for the year ended 30 June 2001

	Notes	2001		2000	
		(\$'000)	(\$'000)	(\$'000)	(\$'000)
CASH FLOWS FROM OPERATING ACTIVITIES					
<u>Receipts</u>					
Rates & Annual Charges		35,427		32,993	
User Charges & Fees		5,451		4,243	
Interest		2,101		2,188	
Grants and Contributions		7,936		6,995	
Other		3,497		932	
<u>Payments</u>					
Employee Costs		(14,113)		(15,486)	
Materials and Contracts		(15,075)		(20,390)	
Interest		(509)		(615)	
Other		(8,875)		(6,884)	
Net cash provided by (used in) Operating Activities	11(b)		15,841		3,976
CASH FLOWS FROM INVESTING ACTIVITIES					
<u>Receipts</u>					
Sale of Investments		-		-	
Sale of Real Estate Assets		-		-	
Sale of Property, Plant and Equipment		1,417		4,521	
Sale of Interests in Joint Ventures/Associates		-		-	
Other		-		-	
<u>Payments</u>					
Purchase of Investments		-		-	
Purchase of Real Estate Assets		-		-	
Purchase of Property, Plant and Equipment		(17,393)		(17,901)	
Purchase of Interests in Joint Ventures/Associates		-		-	
Other		-		-	
Net cash provided by (used in) Investing Activities			(15,976)		(13,380)
CASH FLOWS FROM FINANCING ACTIVITIES					
<u>Receipts</u>					
Borrowings and Advances		-		-	
Other		-		-	
<u>Payments</u>					
Borrowings and Advances		(432)		(96)	
Other		(318)		-	
Net cash provided by (used in) Financing Activities			(750)		(96)
Net Increase (Decrease) in Cash Assets Held			(885)		(9,500)
Cash Assets at beginning of Reporting Period	11(a)		31,572		41,072
Cash Assets at end of Reporting Period	11(a)		<u>30,687</u>		<u>31,572</u>

NOTES TO THE FINANCIAL STATEMENTS

Note 2(a)

FUNCTIONS

REVENUES, EXPENSES AND ASSETS HAVE BEEN DIRECTLY ATTRIBUTED TO THE FOLLOWING FUNCTIONS / ACTIVITIES. DETAILS OF THESE FUNCTIONS / ACTIVITIES ARE PROVIDED IN NOTE 2(D)														
FUNCTIONS/ACTIVITIES	EXPENSES FROM ORDINARY ACTIVITIES			REVENUES FROM ORDINARY ACTIVITIES				OPERATING RESULTS FROM ORDINARY ACTIVITIES BEFORE SHARE OF OUTSIDE PROFITS & CORRECTIONS			GRANTS INC. IN REVENUES FROM ORDINARY ACTIVITIES		TOTAL ASSETS HELD (CURRENT AND NON-CURRENT)	
	Original Budget 2001 \$'000	Actual 2001 \$'000	Actual 2000 \$'000	Original Budget 2001 \$'000	Actual 2000 \$'000	Actual 2001 \$'000	Actual 2000 \$'000	Actual 2001 \$'000	Actual 2000 \$'000	2001 \$'000	2000 \$'000	2001 \$'000	2000 \$'000	
CORPORATE SERVICES														
Corporate Services	51	55	49	-2	55	-10	0	0	0	625	1,011			
Leased Properties	450	601	354	-95	2,722	-56	2,323	-56	2,323	9,273	10,025			
Property Services	115	43	108	-7	225	53	-193	53	-193	7,229	21,755			
	616	701	511	-105	3,010	-43	2,130	-43	2,130	0	0	17,128	32,802	
ENVIRONMENTAL PLANNING and ENFORCEMENT														
Civic Policy & Environmental Policy	617	445	5	-612	5	-440	-253	-440	-253	361	340			
Land and Property Use	3,754	2,560	1,263	-2,491	1,138	-2,284	-2,870	-2,284	-2,870	3,093	3,811			
Ryde Certification Service	974	1,007	734	-234	427	-724	-337	-724	-337	887	582			
Standards Enforcement	1,349	1,193	240	-1,109	156	-965	-976	-965	-976	1,043	1,542			
Statutory Information	150	125	433	283	441	287	334	287	334	137	89			
	6,844	6,534	2,661	-4,163	2,207	-4,127	-4,102	-4,127	-4,102	0	0	5,522	5,872	
EXECUTIVE GROUP														
Community Services	2,297	2,142	575	-1,721	587	-1,505	-1,484	-1,505	-1,484	345	285	1,812	5,579	
Corporate Policy	125	21	0	-125	0	-21	-4	-21	-4	16	0	16	0	
Customer Service	0	4	0	0	0	0	0	0	0	0	0	221	1,011	
Executive Support and Systems	3,538	2,862	10	-3,529	13	-2,049	-2,938	-2,049	-2,938	187	198	2,240	2,930	
Library and Information Service	3,698	3,673	653	-3,035	664	-3,009	-2,678	-3,009	-2,678	187	198	5,052	5,128	
Venue Support	198	152	151	-67	160	6	-279	6	-279	632	484	82	1,013	
	9,846	8,859	1,370	-8,478	1,480	-7,379	-7,430	-7,379	-7,430	632	484	9,528	15,666	

NOTES TO THE FINANCIAL STATEMENTS

Note 2(a)

FUNCTIONS

FUNCTIONS/ACTIVITIES	REVENUES, EXPENSES AND ASSETS HAVE BEEN DIRECTLY ATTRIBUTED TO THE FOLLOWING FUNCTIONS / ACTIVITIES DETAILS OF THESE FUNCTIONS / ACTIVITIES ARE PROVIDED IN NOTE 2(b)												
	EXPENSES FROM ORDINARY ACTIVITIES			REVENUES FROM ORDINARY ACTIVITIES			OPERATING RESULTS FROM ORDINARY ACTIVITIES BEFORE SHARE OF OUTSIDE PROFITS & CORRECTIONS			GRANTS INCLUDED IN REVENUES FROM ORDINARY ACTIVITIES		TOTAL ASSETS HELD, CURRENT AND NON-CURRENT	
	Original Budget 2001-2003	Actual 2001 \$'000	Actual 2000 \$'000	Original Budget 2001-2003	Actual 2001 \$'000	Actual 2000 \$'000	Original Budget 2001-2003	Actual 2001 \$'000	Actual 2000 \$'000	2001 \$'000	2000 \$'000	2001 \$'000	2000 \$'000
PUBLIC WORKS and SERVICES													
Access Facilities and Services	12,251	12,209	11,965	2,181	2,334	2,942	-10,070	-9,815	-9,027	527	230,526	219,857	
Environment	1,531	1,274	1,445	357	334	270	1,774	910	1,179	25	3,257	3,620	
Plant and Fleet Management	3	-118	209	3	-118	211	0	0	2	0	0	0	
Ryde Aquatic Leisure Centre	2,525	29,573	9,616	3,000	29,253	86	75	-320	-9,530	329	95,167	93,635	
Stormwater Facilities and Services	5,114	4,528	4,552	6	335	316	5,008	-1,733	-4,236	122	819,262	904,477	
Urban Landscape Facilities and Services	5,134	5,693	4,913	1,484	1,196	1,762	-4,650	-4,507	-3,151	591	5,009	6,457	
Waste Facilities and Services	7,167	6,656	6,365	7,381	7,537	6,650	214	851	285	202	1,253,350	1,228,056	
	36,126	69,816	39,073	14,412	40,981	12,237	-20,713	-18,834	-26,836	1,205	1,285,527	1,282,396	
Total Functions & Activities	52,431	75,709	54,913	19,974	45,356	19,576	-33,457	-30,363	-36,238	1,737	1,285,527	1,282,396	
Shares of gains in associates & joint ventures using the equity method													
Fundamental error													
General Purpose Revenues*	1,583	1,376	1,635	31,867	32,848	31,595	30,284	31,472	30,060	2,069	1,071	1,372	
Surplus/(Deficit) from all activities	54,014	77,085	56,548	50,841	78,204	50,370	-3,173	1,119	-6,178	3,806	1,286,598	1,283,768	

How to Contact Council

- Phone** Between 7.30 am and 6.00 pm, telephone 9952 8222 Monday to Friday. All calls are answered by a Customer Service Officer. If after hours or in an emergency, call the same number and a recorded message will redirect you to appropriate contacts.
- In person** The Civic Centre is located at the corner of Devlin Street and Blaxland Road, Ryde. It is open between 8.30 am and 4.30 pm, Monday to Friday. A Customer Service Centre is located on the ground floor.
- By mail** Correspondence should be addressed to the General Manager who will arrange for the appropriate Group to respond.
The mailing address is: Ryde City Council
Locked Bag 2069
North Ryde NSW 1670
- By fax** Council's general fax number is 9952 8070.
- Email** Council's Email Address is: rydecouncil@ryde.nsw.gov.au
- Internet** www.ryde.nsw.gov.au

Contact Numbers

Ryde City Council General Enquiries	9952 8222
Library & Information Service	
Central	9952 8340
West Ryde	9874 5964
Gladesville	9817 1960
Eastwood	9874 3875
North Ryde	9878 3270
Hall Bookings	9952 8323
Telephone Interpreter	13 14 50

After Hours	Emergencies	9952 8222
	Ryde SES	9869 0355
	Ryde SES Fax	9869 0488



Produced by Ryde City Council
Civic Centre, Devlin Street
Ryde NSW 2112
(Locked Bag 2069
North Ryde NSW 1670)

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internet: www.ryde.nsw.gov.au