



City of Ryde

Annual Report

2004



ENGLISH

If you do not understand this document please come to Ryde Civic Centre, 1 Devlin Street, Ryde Monday to Friday 8.30am to 4.30pm or telephone the Telephone and Interpreting Service on 131 450 and ask an interpreter to contact the City of Ryde for you on 9952 8222.

ARABIC

إذا تعذر عليك فهم محتويات هذه الوثيقة، نرجو الحضور إلى مركز بلدية رايد Ryde Civic Centre على العنوان: Devlin Street, Ryde 1 من الاثنين إلى الجمعة بين الساعة 8.30 صباحاً والساعة 4.30 بعد الظهر، أو الاتصال بمكتب خدمات الترجمة على الرقم 131 450 لكي تطلب من أحد المترجمين الاتصال بمجلس مدينة رايد، على الرقم 9952 8222، نيابةً عنك.

ARMENIAN

Եթէ այս գրութիւնը չէք հասկնար, խնդրեմ եկէք՝ Րայդ Իիվիք Սենթըր, 1 Տեվլին փողոց, Րայդ, (Ryde Civic Centre, 1 Devlin Street, Ryde) Երկուշաբթիէն Ուրբաթ կ.ա. ժամը 8.30 – կ.ե. ժամը 4.30, կամ հեռաձայնեցէք հեռաձայնի եւ Թարգմանութեան Սպասարկութեան՝ 131 450, եւ խնդրեցէք որ թարգմանիչ մը Րայդ Քաղաքապետարանին հետ կապ հասարարէ ձեզի համար, հեռաձայնելով՝ 9952 8222 թիվին:

CHINESE

如果您看不懂本文，請在周一至周五上午 8 時 30 分至下午 4 時 30 分前往 Ryde 市政中心詢問 (Ryde Civic Centre, 地址: 1 Devlin Street, Ryde)。你也可以打電話至電話傳譯服務中心，電話號碼是: 131 450。接通後你可以要求一位傳譯員為你打如下電話和 Ryde 市政廳聯繫，電話是: 9952 8222。

FARSI

اگر این مدرک را نمی فهمید لطفاً از 8.30 صبح تا 4.30 بعد از ظهر دوشنبه تا جمعه به مرکز شهرداری رايد، Ryde Civic Centre, 1 Devlin Street, Ryde مراجعه کنید یا به سرویس مترجم تلفنی، شماره 131 450 تلفن بنیید و از یک مترجم بخواهید که از طرف شما با شهرداری رايد، شماره 9952 8222 تلفن بنید.

ITALIAN

Se non capite il presente documento, siete pregati di rivolgervi al Ryde Civic Centre al n. 1 di Devlin Street, Ryde, dalle 8.30 alle 16.30, dal lunedì al venerdì; oppure potete chiamare il Telephone Translating and Interpreting Service al 131 450 e chiedere all'interprete di contattare a vostro nome il Municipio di Ryde presso il 9952 8222.

KOREAN

이 문서가 무슨 의미인지 모르실 경우에는 1 Devlin Street, Ryde 에 있는 Ryde Civic Centre 로 오시거나 (월 – 금, 오전 8:30 – 오후 4:30), 전화 131 450 번으로 전화 통역 서비스에 연락하셔서 통역사에게 여러분 대신 Ryde 시청에 전화 9952 8222 번으로 연락을 부탁드립니다.

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Introduction



We take great pleasure in presenting the City of Ryde Annual Report for 2004 and would like to highlight some of the initiatives that were successfully delivered to the Ryde community over the last 12 months.



Councils are not merely responsible for the three 'R's, that is, roads, rates and rubbish, but well over 50 different services including libraries, parks management, development control and stormwater management, to name a few.

With over 100 000 residents, an operations budget of \$83 million and \$1.3 billion in assets under its control, the City of Ryde has an obligation to provide good governance to meet the needs of residents and businesses.

In the March 2004 Local Government Elections seven new councillors were elected and five councillors were re-elected. Collectively the councillors offer residents a diverse range of cultures, opinions and backgrounds to ensure all community perspectives are represented at Council.

During 2003/2004 the City also reviewed and adopted the Master Plan for the Meadowbank Employment Area and completed the planning instrument for the Macquarie Park Corridor, which is anticipated to deliver up to 10 000 new jobs by 2012.

Stage 1 of the Eastwood Drainage Project and the first element of the Meadowbank Drainage scheme was completed. A number of gross pollutant traps were also installed and these installations will result in improved water quality in our local creek systems.

The West Ryde Woolworths redevelopment is progressing and should be near completion at the end of 2005. The project includes a new library for the West Ryde community.

We would like to acknowledge the hard work done by the Councillors and Council staff and look forward to working with them and the community to deliver more successes in 2005.



Councillor Terry Perram
Mayor
City of Ryde

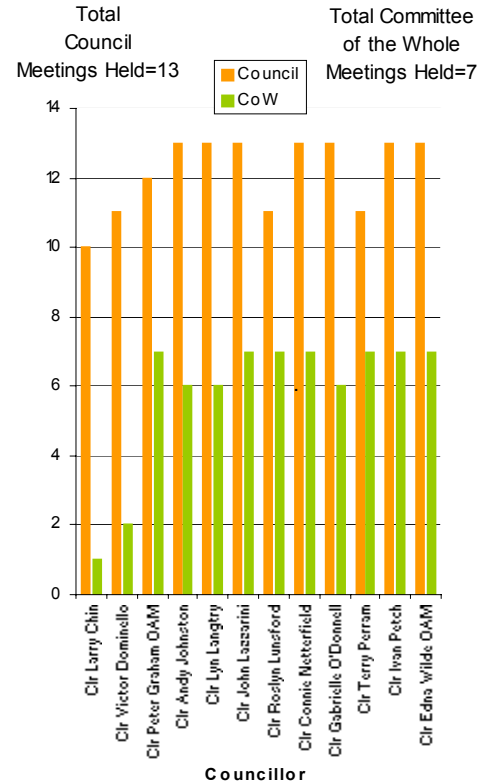


Michael Whittaker
General Manager
City of Ryde

Councillors



Councillor Attendance at Council and Committee of the Whole Meetings July-March 2004



July 2003-March 2004

East Ward



Cir Andy Johnston
Years of service:
1977-1995
1999-2004



Cir Lyn Langtry
Years of service:
1995-2004



Cir Gabrielle O'Donnell
Years of service:
1995-



Cir Ivan Petch
Mayor:
Sep 2000-Sep 2002
Years of service:
1977-1987
1995-

Central Ward



Cir Victor Dominello
Years of service:
1995-2004



Cir John Lazzarini
Years of service:
1987-2004



Cir Roslyn Lunsford
Years of service:
1995-2004



Cir Connie Netterfield
Years of service:
1999-

West Ward



Cir Larry Chin
Years of service:
1999-2004



Cir Peter Graham OAM
Mayor:
Sep 1997-Sep 1999
Deputy Mayor:
Sep 2000-Sep 2002
Years of service:
1971-1977
1980-2004

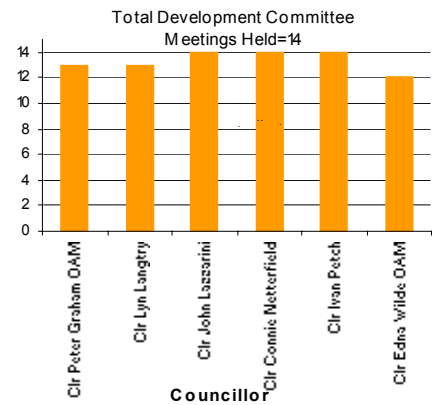


Cir Terry Perram
Deputy Mayor:
Sep 2002-Mar 2004
Years of service:
1987-

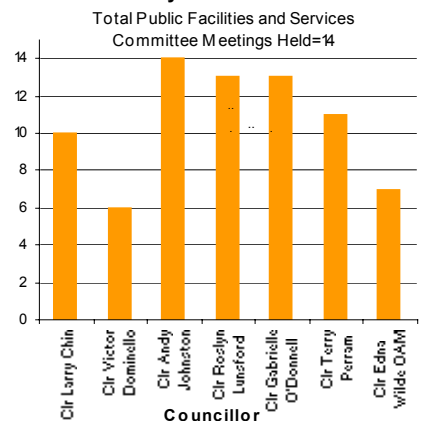


Cir Edna Wilde OAM
Mayor:
Sep 2002-Mar 2004
Years of service:
1980-Sep 1982
1974-

Councillor Attendance at Development Committee Meetings July 2003-March 2004



Councillor Attendance at Public Facilities and Services Committee Meetings July 2003-March 2004



March 2004-June 2004

East Ward



Clr Tom McCosker
Years of service:
2004-



Clr Gabrielle O'Donnell
Deputy Mayor:
March 2004-
Years of service:
1995-



Clr Ivan Petch
Mayor:
Sep 2000-Sep 2002
Years of service:
1977-1987
1995-



Clr Vic Tagg
2004-

Central Ward



Clr Nicole Campbell
Years of service:
2004-



Clr Maha Melhem
Years of service:
2004-



Clr Connie Netterfield
Years of service:
1999-



Clr Sarkis Yedelian
Years of service:
2004-

West Ward



Clr Michael Butterworth
Years of service:
2004-



Clr Terry Perram
Mayor:
March 2004-
Deputy Mayor:
Sep 2002-Mar 2004
Years of service:
1987-

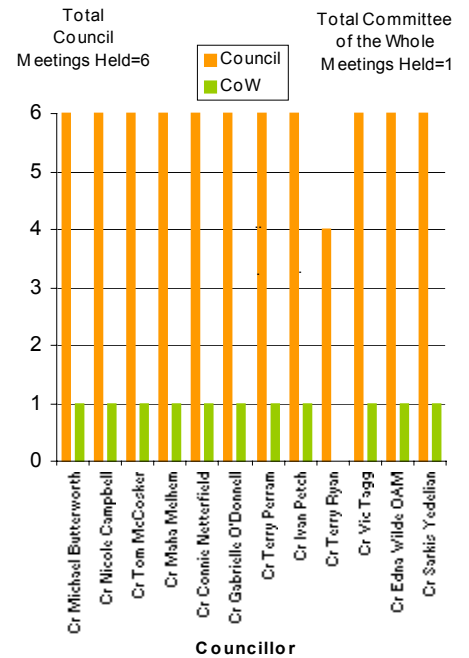


Clr Terry Ryan
Years of service:
2004-

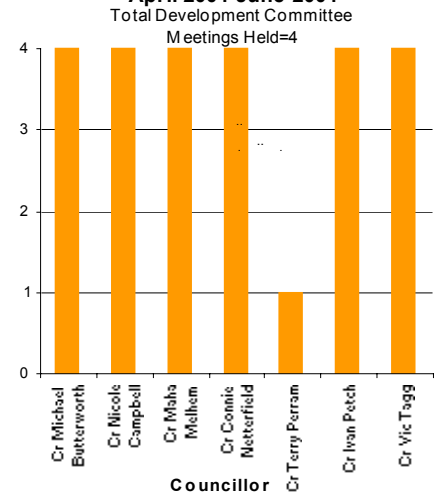


Clr Edna Wilde OAM
Mayor:
Sep 2002-Mar 2004
Sep 1980-Sep 1982
Years of service:
1974-

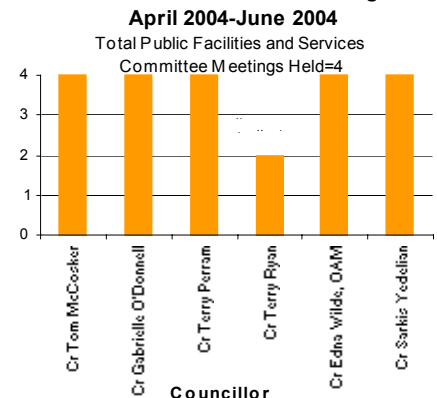
Councillor Attendance at Council and Committee of the Whole Meetings April-June 2004



Councillor Attendance at Development Committee Meetings April 2004-June 2004



Councillor Attendance at Public Facilities and Services Committee Meetings April 2004-June 2004



Mayor and Councillor Fees, Overseas Visits

During 2003/04 there were no overseas visits by Councillors or City of Ryde staff as representatives of the Council.

Partnerships, Cooperatives and Joint Ventures

The City is a member of the Northern Sydney Regional Organisation of Councils.

External Bodies

The Eastwood Plaza Management Committee that comprises of representatives of Council and the community exercises functions delegated by Council. It has

care, control and management of Eastwood Plaza.

Expenses and Facilities

During 2003/04 fees provided for the Mayor were \$38 187, Deputy Mayor \$4 091 and for Councillors totalled \$185 872.

Council has adopted a policy to provide the Mayor and Councillors with items necessary for performance of duties as an elected representative. These are in addition to the allowance set by the Council and include conference fees, stationery, fax machines, transport, mayoral car, refreshments and executive support. This totalled \$151 536 in 2003/04.

City Outcomes

The City of Ryde has developed CityVision 2022 and our activities are focused on realising the 14 outcomes of the CityVision. The vision is:

Ryde will be a dynamic and innovative city, a leader in environmental, economic and social sustainability.

We will achieve this vision by working with the community, improving essential services, planning for and promoting social harmony so that we have a vibrant and sustainable future.

The following pages show how our activities this year contributed to realising the CityVision.

The 14 outcomes are:

Safe

- **A vibrant City** that is healthy, physically attractive, economically strong and engages its community through cultural and social activities
- **A City that plans for people** by identifying their diverse needs and involving them in decision making to improve their quality of life
- **A harmonious community** through a culturally enriched and respectful society
- **Well designed streets and paths** where motorists, cyclists and pedestrians feel safe
- **Well designed places and spaces** that minimise personal harm and where people interact with each other, so that crime is reduced

Clean

- **Clean air** through protection of natural resources and better integrated transport systems
- **Clean water** through control of pollution entering our waterways and through protection of these waterways
- **Attractive streets, public spaces and buildings** through better planning and design which is responsive to community expectations and our local environment
- **A high standard of visual appearance** as there is no litter or graffiti, and we care for our public infrastructure and public areas

Green

- **Protected ecological systems and processes** that support life and the environment through actions that safeguard them
- **Preserved natural areas** which are enhanced and maintained
- **A leafy City** through parks, gardens, trees and the built environment
- **Sustainable practices** in buildings, waste management, transport, energy systems and water use through community commitment
- **Strong links to the past** through protection and conservation of our heritage

Our City will be safe clean and green

City Outcome 1

A vibrant City that is healthy, physically attractive, economically strong and engages the community through cultural and social activities

We have a City that:

- Encourages and harnesses community participation through cultural and social activities
- Delivers services to provide for its health, economic, social and environmental needs
- Has extensive social relationships in the area of volunteers, social clubs, associations and vibrant active involvement in local events and festivals
- Is a positive influence on the arts, culture, economy, environment, housing, leisure, recreation, safety and public health of our community
- Demonstrates growth and benefits for the community and has economic and academic opportunities

Activities undertaken in 2003/2004 to achieve this outcome:

- A range and variety of community events were conducted including the following:
 - Mayoral Community Prayer Breakfast
 - Granny Smith Festival
 - Ryde Summer Festival including Australia Day Family Concert and Cinema in the Park
 - Heritage Festival Events
 - Volunteer Recognition Awards
- Patronage of the Ryde Aquatic Leisure Centre (RALC) reached 685 400 which exceeded the target of 550 000.
- The following agreements were negotiated with third parties for programs and services within the Ryde Aquatic Leisure Centre:
 - swimming squad (Carlile Swimming)
 - industry recognised coach (Carlile Swimming)
 - water polo (NSW Water Polo Inc.)
- The Ryde Aquatic Leisure Centre operated in full compliance with public health guidelines.



- Family fun days were conducted at the Ryde Aquatic Leisure Centre on a quarterly basis with attendance at all leisure programs increasing by more than 22% on the previous year which was greater than the projected 20% increase.
- Utilisation of the dry court facilities at the Ryde Aquatic Leisure Centre increased by greater than 20% on the previous year with the facility attracting the following events:
 - National All Styles Karate
 - Australian Badminton
 - Blast for Kids
 - George from Playschool concert
 - Getaway Children's Charity show
- Construction of a recreational jetty adjoining the boat ramp in Kissing Point Park was completed. The jetty has improved access to small craft for passengers enjoying the recreational benefits the Parramatta River offers.
- Significant upgrades of the following parks were undertaken
 - Blenheim Park - car park
 - Yamble Reserve - Stage 2
 - Anzac Park - Stage 2

City Outcome 2

A City that plans for people by identifying their diverse needs and involving them in decision making to improve their quality of life

We have a quality of life through:

- The provision of facilities and services that meet diverse needs including those of our vulnerable and disadvantaged
- Decision making that responds to the aspirations of our diverse community
- A strong sense of belonging and connectedness in the community
- A community that has equal access to its resources
- Providing for the social, economic and environmental needs of our community
- Being secure in the knowledge that our services are responsive to the needs of the community

Activities undertaken in 2003/2004 to achieve this outcome:

- A draft City Vision which includes the objective to develop a sustainable community by ensuring that our planning approaches balance environmental, economic and social needs was developed and placed on public exhibition for comment. This document has been communicated and reviewed by staff and is to be considered by Council in 2004/2005.
- Production, publication and distribution of regular media releases to local newspapers.
- Production, publication and distribution to residents of a regular Ryde City News.
- Production of the Children's Needs Paper and the Youth Needs Paper and draft versions of the Older Person's Needs Paper and the Culturally and Linguistically Diverse (CALD) Needs Paper.
- Production of brochures to promote services to Culturally and Linguistically Diverse clients.
- Review of the Language Aide program.



- Completion of Plain English Guidelines for reports and publications relating to the Disability Discrimination Act (DDA) Action Plan. The Annual Plan and Annual Review of the Action Plan were also completed.
- Installation of facilities and materials in public libraries to meet the requirements of the Disability Discrimination Act Action Plan including:
 - hearing loops and TTY at all branch service desks
 - provision of library materials in alternative formats
 - text-enlarging software on a publicly accessible PC in each branch
 - a Luxo lamp in each branch
- Development of a special event planning checklist for the provision of accessible facilities including toilets and ramps.
- Production of a Vacation Care Policy document.
- Introduction and evaluation of Children's Meningococcal and staff and seniors' influenza program.
- Establishment of a Community Drug Action Team (CDAT) working group.
- Convening of the Community Development Support Expenditure Committee and the subsequent distribution of funds.

City Outcome 3

A harmonious community through a culturally enriched and respectful society

We have a community where:

- There is active practice of neighbourliness
- Cultural values, beliefs, customs, symbols, aspirations and expectations shape community life
- The local arts and cultural environment celebrates our diversity and encourages community participation
- The City's natural landscapes, buildings, streets and spaces are a venue for community interaction, cultural activity and for sharing of cultural values

Activities undertaken in 2003/2004 to achieve this outcome:

- On-going community consultations with representatives of the following groups:
 - Children
 - Families
 - Women
 - Young people
 - Older people
 - People with disabilities
 - People from a culturally and linguistically diverse background
 - Aboriginal and Torres Strait Islanders
- On-going involvement on the Immigration Police and Community Taskforce (IMPACT) to facilitate personal safety for the Culturally and Linguistically Diverse community.
- Promotion of Language Aide Program.
- Completion of an Action Plan for the City of Ryde Access Committee.
- A pilot teenage holiday program was developed but the program was cancelled due to insufficient participation.
- On-going promotion of available Aboriginal services.
- Planning for space and service delivery at the new West Ryde Library.



City Outcome 4

Well designed streets and paths where motorists, cyclists and pedestrians feel safe

We have a city where the roads, cycleways, pathways and footpaths:

- Allow people to safely move around as motorists, cyclists and pedestrians
- Provide for equity of use and are designed for safety
- Are actively maintained and visually enhanced to encourage use and help us feel safer
- Provide links within our community

Activities undertaken in 2003/2004 to achieve this outcome:

- A total of 1.7 km of new road, 2.3 km of road rehabilitation and 1.5 km of road re-sheeting was completed.
- A total of 2 km of new footpath was constructed.
- A total of 230 metres of new cycleway was completed.
- Many Capital Works projects were undertaken. The most significant of these projects are listed below:

Footpath Construction

Marsden Road, West Ryde
Talavera Road, Macquarie Park
Herring Road, Macquarie Park
Agincourt Road, Marsfield

Pavement Rehabilitation

Berryman Street, North Ryde
Fawcett Street, Ryde
Ian Street, North Ryde
Truscott Street, North Ryde



Road Reconstruction

Herbert Street, West Ryde
Forster Street, West Ryde
Florence Avenue, West Ryde
Tennyson Road, Tennyson Point

Roads Resealing / Resheeting

Balaclava Road, Marsfield
Waterloo Road, Macquarie Park
Buffalo Road, Ryde

Drainage Construction

Eastwood Park
Lane Cove Road
Charles Street, Putney
Railway Parade, Eastwood
Bowden Street, Meadowbank

City Outcome 5

Well designed places and spaces that minimise personal harm and where people interact with each other so that crime is reduced

We have public places and spaces that:

- Are safe to visit, live and work in
- Provide venues for people to meet, engage and connect
- Have a safe, creative and vibrant environment that contribute to people's sense of community well being and provides a sense of place
- Where we work with our community and key partners for the social and environmental design of our community and in delivery of service

Activities undertaken in 2003/2004 to achieve this outcome:

- A commercial agreement was executed with Woolworths Ltd for the site of the new West Ryde Library.
- Preparation of interior design of the new West Ryde Library.
- Concept designs developed for a proposed new Ryde Central Library.
- Occupational Health and Safety issues in Council buildings were addressed through reactive or programmed maintenance activities and a Disability Discrimination Act audit was commenced.
- The following maintenance was undertaken to the Ryde Civic Centre to maintain it to acceptable and statutory standards:
 - Systems upgrade of the elevator (lift) control
 - Structural remediation works to the basement and concourse
- The development application for the establishment of the new State Emergency Services (SES) headquarters at Wicks Road, North Ryde was approved.
- Submissions invited and reviewed for the development of the West Ryde carpark. The project was deferred due to a slow down in the real estate market.
- A total of 2342 progress building inspections were undertaken.
- New street furniture and lighting was installed in the Eastwood Town Centre.

- Over 1200 complaints regarding non-compliance with development approvals were investigated within 24 hours for urgent matters and within seven days for all other matters.
- Over 50% of listed properties were inspected for levels of fire safety.
- All urgent life threatening or property threatening matters resulting from complaints regarding illegal additions to dwellings and outbuildings were investigated within 24 hours with other complaints investigated within seven days.
- All registrations in the Companion Animals Register were added to the system within seven days.
- 225 animals were impounded and 122 animals returned to their owners.
- 1441 infringement notices were issued as a result of the patrolling of public carparks.
- 5601 infringements were issued as a result of the patrolling of street areas.
- All complaints regarding abandoned shopping trolleys in public areas were investigated within two hours with trolleys being removed within 24 hours.
- All food premises (approximately 450) within the City of Ryde were inspected at least on one occasion.
- All skin penetration premises were inspected at least on one occasion during the year with 389 inspections completed with no breach notices required to be issued.
- Ten public and semi-public pools were inspected with no breach notices required to be issued.
- All regulated systems on Council's register were inspected for Legionella at least on one occasion.

City Outcome 6

Clean air through protection of natural resources and better-integrated transport systems

Our city is designed to:

- Promote energy efficient use
- Enable residents and visitors to use all modes of public transport in an efficient way to travel within and beyond the city boundaries
- Make people less reliant on their car
- Have locations within the city where people do not need to own a car
- Minimise air pollution

Activities undertaken in 2003/2004 to achieve this outcome:

- Council resolved to purchase 10% of energy as Green Energy and the “Energy Smart and Water Wise” Development Control Plan (DCP) was implemented.
- A draft Air Quality Management Plan was placed on public exhibition and an industry audit program was conducted in the Buffalo Road Industrial Area of Gladesville.
- All complaints received in relation to contravention of the Protection of the Environment Act and regulation were investigated within 24 hours and notices and orders required issued within seven days.



City Outcome 7

Clean water through control of pollution entering our waterways and through protection of these waterways

We have waterways that:

- Support diverse aquatic life
- Are litter free and have a natural appearance
- Are used for recreation and are safe for swimming

Activities undertaken in 2003/2004 to achieve this outcome:

- On-going water conservation and stormwater pollution prevention programs have been incorporated into Council's "EnviroEd" Team Education and Promotion Strategy.
- Council has joined Sydney Water's "Every Drop Counts" program and the Stormwater Development Control Plan was adopted to encourage the use of rainwater tanks. Stormwater Management Plans were also prepared, adopted and monitored on a quarterly basis.
- The "Energy Smart and Water Wise" Development Control Plan was adopted.
- Development and adoption of a Water Quality Monitoring Strategy for the City of Ryde.
- Identification and prioritisation of sites for the installation of Gross Pollutant Traps is on-going with the following works undertaken:
 - Upgrading of stormwater drainage and installation of Gross Pollutant Traps in the Bowden Street sub-catchment of the Meadowbank Employment Area (nearing completion).
 - Installation of Gross Pollutant Trap at Maze Park, West Ryde and the restoration of riparian vegetation.

23 tonnes of pollutants were captured from stormwater systems which was significantly less than the 75 tonnes projected to be captured. This reduction is mostly attributable to the drought conditions. A review of the schedule for all stormwater pollution control devices and pit cleaning activities was undertaken.

- Restoration of Miriam Creek at West Ryde.



-
- Flood modelling of the Charity Creek and Buffalo Creek catchments was completed.
 - Construction of Eastwood Drainage Stage 1 was completed.
 - All complaints received in relation to contravention of the Protection of the Environment Act and regulation were investigated within 24 hours and notices and orders required issued within seven days.

City Outcome 8

Attractive streets, public places and buildings through better planning and design which is responsive to community expectations and our local environment

We have:

- Footpaths, cycleways and roads that are attractive for pedestrians, cyclists and motorists
- Public spaces including shopping centres, car parks, parks and gardens that are well planned and attractive for their users
- New buildings that are stylish, functional, attractive and designed to minimise their impact on the environment

Activities undertaken in 2003/2004 to achieve this outcome:

- A draft City Vision which includes the objective to develop a sustainable community by ensuring that planning approaches balance environmental, economic and social needs was developed and placed on public exhibition for comment. This document has been communicated and reviewed by staff and is to be considered by Council in 2004/2005.
- Development of preliminary cost estimates and landscape plans and the establishment of a steering committee for improvements to the Putney Shopping Centre.
- Planning strategies and instruments were progressed in relation to Ryde and Gladesville urban centres.
- The amended Master Plan for the Meadowbank Employment Area was adopted.
- The draft Local Environment Plan (LEP) for the Macquarie Park Corridor was prepared.
- A review of the Developer Contribution Plans base information (update of the 1991 Leisure Needs Study) commenced.
- Preliminary work commenced on the draft Neighbourhood Study.



City Outcome 9

A high standard of visual appearance as there is no litter or graffiti, and we care for our public infrastructure and public areas

We have:

- Footpaths, cycleways and roads that are free from litter
- Buildings, structures and spaces that are maintained to be consistently clean, attractive and free from litter and graffiti

Activities undertaken in 2003/2004 to achieve this outcome:

- Urban landscape maintenance was undertaken on community land, street trees and road verges in accordance with service agreements of which the Key Performance Indicators (KPI's) were reviewed on a quarterly basis to ascertain levels of compliance which were satisfactory.
- The maintenance of public spaces in shopping centres was upgraded to the highest level of service provided.
- A Graffiti Blaster Program continued with graffiti being removed from 661 sites (an increase from 216 sites in 2002/2003) with 85% being removed from public property and the remaining 15% from private property.
- A total of 696 tonnes of debris from road surfaces and drainage pits was collected. This is less than the target of 1000 tonnes due mainly to the drought conditions.
- The median time for the identification and removal of abandoned vehicles where permitted by legislation was 14 days.



City Outcome 10

Protected ecological systems and processes that support life and the environment through actions that safeguard them

We have systems and processes in place that:

- Measure our impact on the environment
- Take action when the environment is threatened
- Restore and repair damage to the natural environment
- Apply precautionary principles in our decision making
- Support, protect and enhance biodiversity and maintain ecological systems

Activities undertaken in 2003/2004 to achieve this outcome:

- Plans of management were prepared for Brush Farm Park and Field of Mars Reserve which include action to preserve and conserve threatened species. Populations such as Blue Gum High Forest remnants (western catchment) and Turpentine-Ironbark Forest remnants.
- A Hazard Reduction/Ecological Burn Program was submitted to and adopted by the District Fire Management Committee.
- Drainage works were undertaken in Martin Reserve to eliminate weed seed source.
- Drainage and bushland rehabilitation works were substantially completed in Darvall Park.
- On-going fox sand plot monitoring four times a year at Field of Mars Reserve and Brush Farm Park.



City Outcome 11

Preserved natural areas which are enhanced and maintained

We have natural areas that:

- Support a variety of life
- Are not weed infested
- Are treated as precious assets
- Contain significant forms of indigenous remnant vegetation and are vibrant wildlife habitats

Activities undertaken in 2003/2004 to achieve this outcome:

- Production of a Bushcare Volunteers book incorporating occupational health and safety procedures and pesticide policy.
- Completion of the bushcare trailer to be used for educational displays.
- Bushcare Projects were undertaken at the following locations:

Field of Mars Reserve
Pidding Park
Portius Park
Pryor Park
Barton Reserve
Darvall Park
Waterloo Park
Brush Farm Park
Mallee Reserve
Stewart Park
Minga Reserve
Epping Boys High School
Marsden High School



City Outcome 12

A leafy City through parks, gardens, trees and the built environment

We have well designed accessible parks, green spaces and connecting green corridors that:

- Are green in character and provide passive and active recreational opportunities
- Support biodiversity
- Are attractive, accessible and contribute to the wellbeing of the community
- Interact with the built form in an environmentally sustainable manner

Activities undertaken in 2003/2004 to achieve this outcome:

- Community land capital works were completed in Yamble Reserve and Blenheim Park (stage 1). Works were also completed in Anzac Park however numerous re-plantings were required following repeated vandalism.
- A landscape and cultural significance study for Brush Farm Park was completed and is to be incorporated into the Plan of Management. A review of the Field of Mars Plan of Management was commenced.
- Investigation of the feasibility of using the former Wellington Road Depot as a native plant nursery was investigated with findings to be considered by Council in 2004/2005.
- Brochures on appropriate tree species to be planted in the City of Ryde were updated.
- A review of the Significant Tree Register was completed.
- 81% of Tree Preservation Orders (TPO's) were assessed within the 28 day target.



City Outcome 13

Sustainable practices in buildings, waste management, transport, energy systems and water use through community commitment

We have a community that:

- Meets its social and economic needs in a way that does not harm the environment
- Takes account of the global environmental impacts of local activities
- Is engaged in protecting and enhancing the natural environment and quality of life
- Minimises energy and water consumption to conserve natural resources
- Supports the use of public transport systems and related transport nodes rather than private car usage to reduce air pollution and greenhouse gas emissions
- Minimises the use of non-renewable resources and avoids waste production
- Is engaged in protecting and enhancing biodiversity and related ecological processes and systems

Activities undertaken in 2003/2004 to achieve this outcome:

- A draft City Vision which includes the objective to develop a sustainable community by ensuring that planning approaches balance environmental, economic and social needs was developed and placed on public exhibition for comment. This document has been communicated and reviewed by staff and is to be considered by Council in 2004/2005.
- An industry audit program was conducted in the Buffalo Road Industrial Area of Gladesville.
- The preparation of a draft policy for the management of land contamination commenced.
- The process for the enforcement procedures for sediment and erosion control on building sites was reviewed with recommendations made for consideration in 2004/2005.
- A review of the Ryde Bikeways Plan was commenced and a map of the Bikeway Network in the City of Ryde was nearing completion.
- The Master Plan for the Macquarie Park Corridor was prepared and includes employment and the integration of land use and transport as the primary focus.

- Daily inspection of construction and maintenance activity was undertaken on Council works to ensure full compliance with sedimentation controls as per the Environment Protection Authority (EPA) requirements and the procedures of the City of Ryde's environmental management systems.
- On-going separation of engineering materials from excavation waste and the recycling/re-use of these materials on Access projects with reports on the material processed and re-used reported to Council on a quarterly basis.
- Environmental audits of the Ryde Aquatic Leisure Centre, Porters Creek and EnviroServe operations were conducted.
- A sustainable building capital works checklist was completed.
- Environmental guidelines/policies were developed for the City of Ryde (the organisation) for inclusion in the 2004-2007 Management Plan.
- Environmental sustainability awareness was incorporated into induction training for new employees with details of staff environmental responsibilities being developed for progressive incorporation into position specifications in 2004/2005.
- An environment volunteer award category was established in the Community Volunteer Awards Program.
- A briefing paper on the progress of technical investigations for the development of the Porters Creek site (waste and recycling depot) was submitted to Council and the site continues to operate within the requirements of the Environment Protection Authority.
- A submission for the provision of a Waste Transfer Processing and Disposal Service for member councils of the Northern Sydney Regional Organisation of Councils (NSROC) was made to the Australian Competition and Consumer Commission (ACCC) and is awaiting determination.
- A weekly domestic waste service was provided to all residential properties with customer complaints not exceeding the target of one per 5000 services rendered and domestic waste reduced to 789 kg per household, which was 11 kg less than the target.
- A fortnightly recyclable material collection service was provided to all residential properties with an average of 88.9 kg per person collected, which was 6.9 kg above the target.
- A waste collection calendar with garbage, recycling and clean-up dates in addition to correct waste reduction procedures was distributed to each residential property.



- A household clean-up collection service on a rotating 20 week schedule (inclusive of metal/whitegoods) was provided with customer complaints being less than one per 2000 services rendered. This service collected 2116.30 tonnes of dry waste, 145.54 tonnes of metals and 308.92 tonnes of green waste.
- A survey to gauge the demand for a separate green waste collection service was prepared and distributed.
- The promotion of the City of Ryde's waste reduction policies through education programs was conducted through information displays at City functions such as the Granny Smith Festival, Recycling Week and composting demonstrations. Clean Up Australia Day within the City of Ryde was also coordinated with 20 sites hosted and participation by 10 schools and 3 local businesses.
- A medical waste program in 13 local chemists was also maintained with 769 kg of medical waste collected.

City Outcome 14

Strong links to the past through protection and conservation of our heritage

We have a City that has:

- Places and landscapes that are of natural, cultural, spiritual, archaeological and architectural significance
- Buildings, monuments, trees, objects and records that serve as a reminder of historic events, people and the physical environment

Activities undertaken in 2003/2004 to achieve this outcome:

- The process for assessment of development applications was refined for places located near Aboriginal sites to include referral to the Local Aboriginal Land Council.
- One item was added to the inventory of buildings and sites of heritage significance with a further three investigated.
- Advice was provided to land owners of buildings and sites of heritage significance through the Heritage Advisory Service with a new Heritage Advisory Committee established and three meetings held.



Governance

We will work in partnership with the community to achieve the CityVision by:

- Guaranteeing standards of service delivery
- Recognising that we serve a diverse community
- Improving the quality of our services
- Responding to a changing environment and the needs of a changing community
- Ensuring that the policies and programs reflect community expectations
- Providing safe, clean and well maintained assets
- Considering the environmental consequences of our decisions
- Remaining financially viable

Achievements for this year

- Ethics training was provided to Councillors and staff.
- The Code of Behaviour was completed and staff trained.
- The 4 year financial plan and capital works program was reviewed.
- The debt service ratio was 3.6% which is approximately equivalent to the average for Group 3 Councils.
- The percentage of rates outstanding was 1.79% which was below the target of 2.25%.
- All efforts were made to maximize return on investments. This led to a return of 5.79% which was 0.49% above benchmark (UBSWA Bank Bill Index).
- The operations of EnviroServe were reviewed and a new job costing program introduced.
- The cost of advertising was reduced through a review of the advertising arrangements with the local newspapers.
- Through ongoing enhancements total “hits” on our website increased by 61.8%.
- Service standards were incorporated into the Customer Request Management System to ensure that services are provided in timely manner.

- A procurement policy, to ensure transparency, was developed and implemented.
- The occupational health and safety program continues to be consolidated and involved the development and review of numerous policies, procedures and practices. This resulted in improvements in managing occupational health and safety and decreases in workers' compensation claims and associated costs.
- There was 100% occupancy of both commercial and community buildings.
- Civic centre lifts were upgraded and the rectification works on the concourse and around the central library eliminated leaks.
- The provision of enforcement services was enhanced with a full weekend service provided.
- The recommendations of the review of Ryde Certification Service was implemented to ensure that we provide a competitive service to the community.
- Internal service agreements for EnviroServe were reviewed to ensure enhanced response to the maintenance and care of land and infrastructure.

Civic Services

Website

During the year a total of 972 455 pages were viewed on the City's website. A total of 1 051 102 documents were downloaded.

Local Government Elections

The City facilitated the holding of the Local Government Elections in March 2004. Seven new councillors were elected and five councillors were re-elected.

Freedom of Information

During 2003/2004 there were two requests under the Freedom of Information (FOI) Act.

Both of these requests were refused. The elapsed time for processing varied between 1 and 25 days with processing hours varying between three and five hours per application.

The total fees paid in the year were \$60.

There were no requests under the Act by the Ombudsman and no appeals to the Administrative Decisions Tribunal.

The impact during the year of the FOI requirements on the organisation's activities, policies or procedures was that considerable assistance continued to be provided to persons seeking access to Council's documents and enquiries were able to be satisfied without the need for an FOI application.

Privacy and Personal Information

The City has adopted the Model Privacy Management Plan and Privacy Code of Practice for Local Government. Two internal reviews under Part 5 of the Privacy and Personal Information Protection Act were lodged and finalised during the year.

Library Borrowers and Issues

There were 43 798 registered library borrowers and 898 486 issues at the City's branch libraries during 2003/2004.

Refurbishment of Branch Libraries

At North Ryde Library a new service desk clearly separating returns, issues and enquiries has been installed, and the collections have been rearranged making it easier for users to find what they want.



DVD Collection Launch

Ryde Library Services now offers members across its five branches access to over 1 300 DVD titles. The DVD collection was established with the assistance of a Library Development Grant from the State Library of NSW. Titles are selected to meet the same information, education, cultural and recreational goals as the rest of the library collection.

Since its inception, the collection has been a popular part of the library service.

Provision of Information

A large selection of the Infocus HSC resources was made available at Ryde branch. Developed by the State Library of

NSW, Infocus provides material that is specially chosen for its relevance to HSC topics, texts and issues.

To mark Law Week in May, a seminar “Buying and Selling a Home – First Home to Retirement” was held. This gave Ryde Library Services the opportunity to further promote its Legal Information Access Centre collection containing legal resources on topics such as making wills and tenants’ rights.

Adaptive Technologies

Ryde Library Services offers a number of technologies to facilitate the use of services. All branches have teletypewriter (TTY) telephones. TTY telephone numbers are listed on the libraries’ brochures and bookmarks.

All branches also have access to the Telephone Interpreter Service to assist with enquiries if necessary.

Zoomtext software which increases on the computer screen the size of what is being viewed, has been installed on a computer for public use in each branch.

Most branches have audio loops at the service desk.

Children’s Library Services

Preschool storytime is held weekly at all Ryde Library branch libraries. Activities include stories, videos, poetry, songs and/or arts and craft.

Activities for primary school aged children were also held at all branch libraries during school holidays.

HSC English lectures presented at North Ryde Library were attended by 250 students from 25 schools and well received. Topics included “King Lear”, “Emma” and “Clueless”.

Ryde Summer Festival

In its fourth year the ‘Ryde Summer Festival’ commenced with Australia Day and continued throughout summer with ‘Cinema in the Park’.

Australia Day celebrations centred on a citizenship ceremony and the announcement of the Citizen and Young Citizen of the Year. Winner of the Citizen of the Year Award was Lorraine Blackwood and Kristine Churchill was presented with the Young Citizen of the Year Award.

Lorraine was acknowledged for her tireless work for charities including the Crowle Foundation, Christian Community Aid of Eastwood and Our Lady of Snow Soup Kitchen.

Kristine Churchill over the past thirteen years as a member of the Gladesville RSL Youth Club, has shown commitment to all areas in which the Club is involved.



The Awards were presented at the Australia Day Family Concert which featured three famous names of Australian rock and pop – Russell Morris, Darryl Cotton and Jim Keays, performing their hits.

Many took the opportunity to bring along a picnic basket and blanket and enjoy free screenings of the latest blockbuster movies and family favourites at ‘Cinema in the Park’ at parks throughout the City.

Volunteer Recognition Awards

The valuable contribution volunteers make to our community was recognised with the annual Ryde Volunteer Recognition Awards.

The individual Award was presented to Marie Armstrong for more than 40 years of unpaid community service.

Sydney Korean Women's Welfare Group was the recipient of the group Award.

Granny Smith Festival

The 18th annual Granny Smith Festival was conducted in the streets and surrounds of Eastwood on Saturday 18 October. The event received great support from the community with over 60 000 people attending the day's activities that included four stages of entertainment, a street parade, hundreds of market stalls, children's rides and amusements, and a family concert and fireworks.



Community Taskforces

Community Taskforces including the Interchurch Children and Youth, Heritage and Mayoral Prayer Breakfast coordinated various activities for the community.

The Greening of Ryde Taskforce undertook voluntary plantings, weeding and mulching and coordinated street tree plantings throughout the City.

Families First Project

Families First is both a qualitative and quantitative project with the aim of providing advice on strategies and services to enhance prevention and early intervention models to meet the needs of families.

Consultation has been undertaken with families and service providers across the Ryde Hunters Hill local government areas. In addition, through the project Macquarie Park has been identified as an area of high disadvantage and lacking in social capital.

The next phase of the project will see completion of the consultation process with results forming the basis of a report outlining and suggesting processes and strategies to support parents to give their children a good start in life.

Children's Services

The City of Ryde hosts a Vacation Care Program during school holidays. The program offers children a fun learning environment and is a great way for children to meet new friends. Vacation Care provides high quality care and stimulating activities for children aged 5-12 years. The Program is run in accordance with the Vacation Care Policy and Procedures adopted in November.

As part of Children's Week activities a Children's Safety Expo was held in October for parents and carers of 0-5 year olds.

The City of Ryde's immunisation program continued with an increase in attendance and the number of vaccinations given. During the year 1 818 children were immunised at the City's immunisation clinics with 4 765 vaccines administered.

The immunisation program has a team of fully accredited nurses with many years of experience. As part of the program parents are automatically issued with a certificate of immunisation at the completion of their child's vaccination schedule.



Youth Activities

The City's youth activities are designed and implemented with the support of the Ryde Youth Council to ensure activities are

designed taking into consideration the input of young people in the area.

Activities held included a Young People's Youth Forum and workshops in film, music and theatre.

Youth Week was celebrated with a number of activities held to provide young people with opportunities to focus on the positive contributions they make to our society.

Participants in a program known as the Sound Laboratory (S.Lab) unleashed their creativity. Under the program, the City funded a series of youth performance nights.

The City in partnership with Ryde Youth Council, Macquarie Centre and Macquarie University held a popular skate competition.



Seniors Week

Seniors Week activities included a Seniors Safety seminar, a Seniors Week Gala Concert and a special free admission offer to Ryde Aquatic Leisure Centre.

Culturally and Linguistically Diverse Communities

In 2003-2004 the City undertook a review of its Language Aide Program that included final recommendations for the continuation of the program and resources to provide for promotion. Promotion of the program took place with translated information about the program distributed to the local Community Aids and relevant community groups.

The City's Home Modification and Maintenance program provided translated material in Korean, Chinese, Greek, Italian, Armenian and Farsi.

The inaugural Harmony Festival was conducted and included a Migrant Information Expo, music and dance, and a noodle market.

The City participated on the steering committee for the Immigration Police and Community Taskforce to facilitate a personal safety program for the Korean community in Eastwood.

Consultation with people from Culturally and Linguistically Diverse was completed to assist in the development of the CALD Needs Paper for Social Plan 2005. These consultants focused on identifying the issues, needs and gaps in services for our CALD community in Ryde.

Community Drug Action Team

A Community Drug Action Team (CDAT) was established. CDAT is an initiative that looks to the community to identify and address local drug and alcohol related issues at a 'grass roots' level.

As part of Drug Action Week the Ryde CDAT held the Drug Awareness Forum for Family and Youth (DAFFY).

Cultural and Community Grants

A total of \$124 480 was received by local community organisations in funding through the City's Cultural and Community Grants Program.

Recipients of grants included Rotary Club of North Ryde, Rotary Club of Gladesville, West Ryde Chamber of Commerce, Christian Community Aid Service Inc, Ryde District Historical Society, Ryde City Concert Band Inc., North Ryde Community Aid and Information Centre, Ryde Argyle Performing Arts Inc, St Anthony's Parish Catholic Church, The Cancer Council of NSW and Denistone East Public School.

Disability and Discrimination Act Action Plan

The City continued to implement its Disability Discrimination Act Action Plan following its adoption last year.

Ryde Community Volunteers

Ryde Community Volunteers (RCV) has continued to provide a service to support local community groups and volunteers in the Ryde area. This was conducted through the provision of interviews, referral of volunteers to appropriate agencies and maintenance of a database of volunteers and their skills. RCV has maintained a database of local organisations and their requirements, encouraged people from culturally and linguistically diverse backgrounds to participate in volunteering and create awareness of the benefits of volunteering.



Corporate Services

Financial Services

Payment of rates on the City's website was introduced.

Property Services

Restoration of historic property the Parsonage was completed. Restoration of the property commenced in 2002 in conjunction with Macquarie Community College and was officially opened and commenced operations as an Adult Education Centre in November 2003.

Procurement Policy

To maintain probity, transparency, confidentiality, accountability, non-conflict of interest and ethical behavior in all procurement activities a tendering policy and procedure was developed and implemented.

Human Resources

Policies and Procedures

During the year Human Resources developed, revised and/or drafted 21 policies and procedures. The policies covered a range of areas and included:

- Work from Home Policy
- Part Time Employment Policy
- Resourcing Policy
- OHS Management System Policy
- Keyboard and Workstation Equipment Policy
- Workplace Injury Management Process

Training and Development

Training and development provided to staff included:

- Computer training
- Operations training/Seminars and conferences
- Occupational Health and Safety
- Ethics and Code of Behaviour workshops
- Disability Awareness workshops
- Induction program for new employees

The Training and Development Policy was reviewed with significantly improved reimbursements of tertiary training costs being made available to staff who undertake approved courses of study.

A Management Development Program aimed at developing leadership and management skills was commenced.

Equal Employment Opportunity (EEO) Management Plan

The framework for the City's EEO Plan is based on a range of HR policies, practices and initiatives designed to have ongoing impact on equity. The EEO Management Plan is formally reported on in February and August each year. The current Plan has been established for the period 2002-2005.

The objectives of the Plan are to:

- Improve access to information and HR policies and practices;
- Create a diverse and skilled workforce;
- Improve employment access and participation by EEO groups;
- Promote a workplace culture displaying fair practices and behaviour

Staff have access to information and HR policies and practices on the City's intranet or by contacting their Work Group Leader or HR staff. This information is also regularly distributed to staff through circulars and staff newsletters.

Selection committees are generally representative in terms of EEO groups wherever possible. For example a balance of female/male representation on selection panels is routinely arranged.

EEO statements are placed in all job advertisements.

Training and course material is prepared ensuring equity and diversity issues are taken into account.

Human Resources Activities to be Undertaken

Revised and new policies, procedures and initiatives planned include:

- Code of Conduct
- Code of Behaviour
- Salary Sacrifice for Portable Computer Equipment Policy
- Smoke Free Workplace Policy
- Employee Assistance Program
- Sun Protection Policy
- Child protection training
- Workers Compensation and Rehabilitation Management
- Health and fitness programs
- Equal Employment Opportunity training
- Disability Discrimination Act training.

Enhancement of the Human Resources Information System to improve human resource information and payroll information processing will commence in October 2004.

Negotiations are to continue to establish a Workplace Agreement to cover all staff employed at the Ryde Aquatic Leisure Centre.

Following the success of the Flu Vaccination Program and the Health Expo during the year, these will be held next year.

The training agenda will have an emphasis on occupational health and safety training and operational training.

Condition of Public Buildings

Category	Condition as at 30 June 2004	Estimate to bring to satisfactory condition (\$'000)	Estimate to maintain standard (\$'000) (responsive)	Maintenance program for 2004/2005 (\$'000) (programmed)
Amenities/Toilets	Satisfactory	-	200	150
Early Childcare Centres	Satisfactory	-	25	7
Kindergartens/Occasional Childcare Centres	Satisfactory	250	80	116
Community Aid Centres	Satisfactory	-	20	16
Residences	Satisfactory	-	10	30
Public Halls	Satisfactory	-	60	86
Senior Citizens Centres	Satisfactory	-	15	23
Womens Rest Centres	Satisfactory	-	3	2
Town Centre toilets	Satisfactory	-	3	1
Civic Centre	Satisfactory	2 000	170	126
Libraries	Satisfactory	-	130	142
Ryde Aquatic Leisure Centre	Satisfactory	-	550	724
EnviroServe Centre	Satisfactory	-	50	83
Public buildings	Unsatisfactory	3 000	80	64
Commercial buildings	Satisfactory	-	5	6
Other community buildings	Unsatisfactory	450	-	-

Environmental Planning

Development Assessment

The City of Ryde processed 1 393 Development Applications. The median assessment time for applications was 53 days.

A total of 512 Construction Certificates were processed with a median issuing time of 29 days.

Public Health

The City's enforcement officers conducted 412 public health inspections that included 339 food inspections, and returned 122 lost animals to their owners(s).



Strategic Planning

During 2003/2004 the City reviewed and adopted the Master Plan for the Meadowbank Employment Area and completed the planning instrument for the Macquarie Park Corridor.



CARe for the Air Program

The City awarded automotive industry businesses in Gladesville for taking extra steps to help clear the air of pollution as part of the City's pilot Compliance Inspection Program – 'CARe for the Air'.

As part of the program, automotive businesses were assessed to identify the sources, types, and amounts of waste being produced. This made it easier to pinpoint areas where waste reduction techniques could be applied and to measure the success of these businesses' efforts. Awards were presented to Tom Kerr Auto for the best environmentally performed automotive business and to All-Ride Smash Repairs for the most improved.

Public Works and Services

Road and Footpath Improvements

A total of 1.7km of new road, 2.3km of road rehabilitation and 1.5km of road resheeting was completed.

A total of 2km of new footpath was constructed. In order to continue to maintain the good condition of footpaths throughout the City of Ryde's major shopping centres, an Asset Officer regularly walks these areas and, less frequently, other areas, noting locations requiring urgent attention. Whilst the repair needed far exceeds the available funding, this proactive approach is ensuring the City's footpaths are becoming more pedestrian friendly.

Stormwater Improvements

Stage 1 of the Eastwood Drainage Project was completed.



Road Safety

The City conducted several Road Safety education projects during 2003/2004. These included:

- Pedestrian safety - 'Safety Before Convenience' - targeting illegal parking around schools

- Speeding – 'Slow Down, You're Moving Too Fast' - regional speed reduction campaign.
- Drink driving – 'Choose a sober driver' - joint drink drive educational campaign.
- Fatigue – 'Short distance driver fatigue' - local educational program.

A child restraint initiative was held in collaboration with the City's immunisation clinic where clinic attendees had the opportunity to have their car child restraints checked for safety.

Ryde City Bikeway

A total of 230m of new cycleway was completed during 2003/2004.

Eastwood Town Centre

At Eastwood Town Centre new street furniture and lighting was installed.

Kissing Point Jetty

Construction of a recreational jetty adjoining the boat ramp in Kissing Point Park was completed. The jetty has improved access to small craft for passengers enjoying the recreational benefits that the Parramatta River offers.



Asset Management

The inspection of roads, gutter and footpaths adjoining development sites, both before and after development work has continued in 2003/2004. This process is to

ensure that the cost of any damage to public infrastructure is not borne by the community.

Work on Private Land

The City conducted its Graffiti Blaster Program, at a total cost of \$52 315.

Graffiti was removed from 661 sites (an increase from 216 sites in 2002/2003) 85% from public property and the remaining 15% from private property. The City continues to offer the free removal service to the community in order to keep the City looking its best.

EnviroServe

EnviroServe is the service delivery arm of the City of Ryde's Public Works and Services Unit. During 2003/2004 EnviroServe continued to establish itself as the preferred contractor to a number of local authorities including State Transit, the Department of Public Works and many private corporations within the region.

Waste Management

The City collected 30 244 tonnes of garbage – an average of 307kg of rubbish per resident and 8 763 tonnes of recycling – an average of 89kg per resident.

To inform residents of garbage, recycling and clean up collections, a Waste Services Collection Calendar specific to each of the waste collection zones within the City was distributed to every household. The calendar also includes information on how to recycle correctly.

The City continued to support the Return Unwanted Medicines Project. The Project enables residents to take their unwanted pharmaceuticals to any pharmacy across Australia for free collection. These medicines are then disposed of in a strictly regulated, convenient, safe and environmentally friendly manner.

The Medical Waste Collection Program also continued. Under the Program, residents can drop off syringes and dialysis material for free to participating pharmacies, where they are disposed of safely and correctly. In May, the City in conjunction with Resource NSW held a Chemical Collection

Day to collect residents' unwanted chemicals.

Environmental Education

The City provided schools and community groups with interactive demonstrations and workshops on topics including waste reduction, recycling and ecogardening.

The City also held worm farming and composting demonstrations.

The City also supported the work of Clean Up Australia by encouraging and supporting community and corporate organisations to take part in the clean up of the City's bushland, foreshore and parks.

Parks and Recreational Facilities

Major upgrading of district park facilities were completed at Anzac Park, Yamble Reserve and Blenheim Park (Stage 1).

There were 685 394 visits to Ryde Aquatic Leisure Centre. A 'Tsunami Sunday' family fun day was held at the Centre regularly.



Bushfire Hazard Reduction

Bushfire risk management strategies are directed at addressing the risk to community and environmental assets. This is achieved through addressing those factors comprising the risk, ie the bushfire hazard (fuel loads), the sources and patterns of ignition and vulnerability of the assets at risk. Therefore hazard reduction programs are equally as important as providing cleared asset protection zones.

The NSW Fire Brigades undertook 12 ecological/hazard reduction burns at various parks. Broad area burns occurred at Kitty Creek Reserve, Busaco Road, Tasman Place, Pembroke Park, Minga Reserve, Denistone Park, Darvall Park, Glades Bay Park, Kobada Park, Looking Glass Bay Park, Meadowbank Park and Field of Mars Reserve.

Condition of Public Works

Category	Condition as at 30 June 2004	Estimate to bring to satisfactory condition (\$'000)	Estimate to maintain standard (\$'000) (responsive)	Maintenance program for 2003/2004 (\$'000)
Bridges	Satisfactory	50	5	-
Footpaths	Satisfactory	7 100	1 400	582
Kerb and gutter	Satisfactory	14 200	1 400	117
Urban roads including regional roads	Satisfactory	-	5 200	5 330
Drainage	Satisfactory	328 000	5 000	1 437

Bridges Council has eight bridges & culvert structures. The bridges are considered to be in a satisfactory condition and maintenance is on an as-needs basis.

Footpaths Council's footpath network has a current replacement value of \$43M. Council has designed and implemented a Footpath Management System, where every footpath is inspected and rated on a 1(new) to 5 (replacement required) rating basis. Footpaths with a condition rating of 1,2 or 3 are considered to be in a satisfactory condition.

Kerb & Gutter Council has designed and implemented a Kerb & Gutter Management System with approximately 100% of the network inspected and rated. The current replacement value is \$59.4M. Kerb and gutter with condition rating 1, 2, or 3 is considered to be in a satisfactory condition.

As well, considerable lengths of kerb and gutter will require the construction of additional street drainage systems as part of the work.

Urban Roads Council has adopted the use of a Pavement Management System (PMS) and condition Rating data has been collected since 1991. Some 15% of the road network is condition rated each year. No testing was carried out in 2002/2003 due to funding not being available. The current replacement cost of road pavement is \$388.1M. The aim of the maintenance strategy is to maintain the current condition of the road network. Innovative road pavement rehabilitation techniques have been investigated and adopted to reduce maintenance costs. These include recycling of concrete, asphalt and road pavement materials, the adoption of cement stabilisation and bitumen stabilisation pavement rehabilitation processes, the use of bitumen rejuvenators and the use of different asphalt types to extend the life of road pavements and surfaces.

Council of the City of Ryde

STATEMENT OF FINANCIAL PERFORMANCE for the year ending 30 June 2004

Original Budget* 2004 (\$'000)	Notes	Actual 2004 (\$'000)	Actual 2003 (\$'000)
EXPENSES FROM ORDINARY ACTIVITIES			
21,343	Employee Costs 3(a)	20,755	20,605
445	Borrowing Costs 3(b)	413	464
14,363	Materials and Contracts	13,430	14,119
14,355	Depreciation 3(c)	15,023	14,548
9,403	Other Expenses from Ordinary Activities 3(d)	8,871	13,435
1,658	Loss from the disposal of assets 5	-	922
61,567	TOTAL EXPENSES FROM ORDINARY ACTIVITIES	58,492	64,093
REVENUE FROM ORDINARY ACTIVITIES			
39,938	Rates & Annual Charges 4(a)	39,916	38,150
7,842	User Charges & Fees 4(b)	8,441	7,537
1,356	Interest 4(c)	2,129	2,015
1,889	Other revenues from ordinary activities 4(d)	2,032	1,545
4,656	Grants & Contributions provided for non-capital purposes 4(e&f)	5,023	4,943
-	Gain from the disposal of assets 5	300	-
55,681	REVENUES FROM ORDINARY ACTIVITIES BEFORE CAPITAL AMOUNTS	57,841	54,190
(5,886)	SURPLUS (DEFICIT) FROM ORDINARY ACTIVITIES BEFORE CAPITAL AMOUNTS	(651)	(9,903)
5,323	Grants & Contributions provided for capital purposes 4(e&f)	2,567	5,730
(563)	SURPLUS (DEFICIT) FROM ORDINARY ACTIVITIES AFTER CAPITAL AMOUNTS	1,916	(4,173)
(563)	SURPLUS (DEFICIT) FROM ORDINARY ACTIVITIES	1,916	(4,173)
(563)	SURPLUS (DEFICIT) FROM ALL ACTIVITIES 2(a)	1,916	(4,173)

* Original budget as approved by Council - Refer Note 16

Council of the City of Ryde

STATEMENT OF FINANCIAL POSITION As at 30 June 2004

	Notes	2004		2003	
		(\$'000)	(\$'000)	(\$'000)	(\$'000)
CURRENT ASSETS					
Cash Assets	6	29,536		29,438	
Receivables	7	2,198		2,296	
Inventories	8	210		301	
Other	8	<u>284</u>		<u>308</u>	
TOTAL CURRENT ASSETS			32,228		32,343
NON-CURRENT ASSETS					
Cash Assets	6	9,137		3,791	
Receivables	7	201		194	
Property, Plant and Equipment	9	<u>1,273,641</u>		<u>1,274,884</u>	
TOTAL NON-CURRENT ASSETS			1,282,979		1,278,869
TOTAL ASSETS			<u>1,315,207</u>		<u>1,311,212</u>
CURRENT LIABILITIES					
Payables	10(a & c)	4,443		4,994	
Interest Bearing Liabilities	10(a & c)	1,587		1,974	
Provisions	10(a & c)	<u>1,747</u>		<u>1,833</u>	
TOTAL CURRENT LIABILITIES			7,777		8,801
NON-CURRENT LIABILITIES					
Payables	10(a)	3,965		3,229	
Interest Bearing Liabilities	10(a)	9,992		7,285	
Provisions	10(a,b & c)	<u>4,204</u>		<u>4,544</u>	
TOTAL NON-CURRENT LIABILITIES			18,161		15,058
TOTAL LIABILITIES			<u>25,938</u>		<u>23,859</u>
NET ASSETS			<u>1,289,269</u>		<u>1,287,353</u>
EQUITY					
Accumulated Surplus			1,289,269		1,287,353
TOTAL EQUITY			<u>1,289,269</u>		<u>1,287,353</u>

Council of the City of Ryde

STATEMENT OF CHANGES IN EQUITY for the year ending 30 June 2004

	2004 (\$'000)				2003 (\$'000)			
	Accum Surplus	Asset Revaluation Reserve	Council Equity Interest	Total Equity	Accum Surplus	Asset Revaluation Reserve	Council Equity Interest	Total Equity
Balance at the beginning of the reporting period	1,287,353	-	1,287,353	1,287,353	1,291,526	-	1,291,526	1,291,526
Change in Equity recognised in the Statement of Financial Performance	1,916	-	1,916	1,916	(4,173)	-	(4,173)	(4,173)
Adjustments due to compliance with revised Accounting Standards	-	-	-	-	-	-	-	-
Transfers to asset revaluation reserve	-	-	-	-	-	-	-	-
Transfers from asset revaluation reserve	-	-	-	-	-	-	-	-
Distributions to/from Outside Equity Interests	-	-	-	-	-	-	-	-
Balance at the end of the reporting period	1,289,269	-	1,289,269	1,289,269	1,287,353	-	1,287,353	1,287,353

Council of the City of Ryde

STATEMENT OF CASH FLOWS for the year ending 30 June 2004

Original Budget* 2004 (\$'000)	Notes	2004 (\$'000) (\$'000)		2003 (\$'000) (\$'000)	
CASH FLOWS FROM OPERATING ACTIVITIES					
Receipts					
39,938	Rates & Annual Charges	39,898		38,293	
7,842	User Charges & Fees	9,092		8,705	
1,356	Interest	2,097		1,992	
7,979	Grants and Contributions	8,054		11,092	
1,889	Other	4,765		4,859	
Payments					
(21,343)	Employee Costs	(21,242)		(19,598)	
(14,363)	Materials and Contracts	(14,582)		(16,597)	
(445)	Interest	(424)		(472)	
(9,277)	Other	(10,830)		(15,784)	
<hr/>					
	Net cash provided by (used in)				
13,576	Operating Activities	11(b)	16,829		12,490
CASH FLOWS FROM INVESTING ACTIVITIES					
Receipts					
-	Sale of Investments	-		-	
-	Sale of Real Estate Assets	-		-	
3,950	Sale of Property, Plant and Equipment	2,659		2,460	
-	Sale of Interests in Joint Ventures/Associates	-		-	
-	Other	-		-	
Payments					
-	Purchase of Investments	-		-	
-	Purchase of Real Estate Assets	-		-	
(24,506)	Purchase of Property, Plant and Equipment	(16,152)		(15,599)	
-	Purchase of Interests in Joint Ventures/Associates	-		-	
-	Other	-		-	
<hr/>					
(20,556)	Net cash provided by (used in) Investing Activities		(13,493)		(13,139)
CASH FLOWS FROM FINANCING ACTIVITIES					
Receipts					
4,000	Borrowings and Advances	4,000		-	
-	Other	-		-	
Payments					
(1,142)	Borrowings and Advances	(1,122)		(1,080)	
(318)	Deferred Creditor	(319)		(318)	
(126)	Finance Leases	(154)		(75)	
<hr/>					
2,414	Net cash provided by (used in) Financing Activities		2,405		(1,473)
<hr/>					
(4,566)	Net Increase (Decrease) in Cash Assets Held		5,741		(2,122)
32,812	Cash Assets at beginning of Reporting Period	11(a)	32,812		34,934
28,246	Cash Assets at end of Reporting Period	11(a)	38,553		32,812

NOTES TO THE FINANCIAL STATEMENTS

Note 2(a)

FUNCTIONS

REVENUES, EXPENSES AND ASSETS HAVE BEEN DIRECTLY ATTRIBUTED TO THE FOLLOWING FUNCTIONS / ACTIVITIES. DETAILS OF THESE FUNCTIONS / ACTIVITIES ARE PROVIDED IN NOTE 2(b)													
FUNCTIONS/ACTIVITIES	EXPENSES FROM			REVENUES FROM			OPERATING RESULTS FROM			GRANTS		TOTAL ASSETS HELD	
	Original Budget 2004 \$'000	Actual 2004 \$'000	Actual 2003 \$'000	Original Budget 2004 \$'000	Actual 2004 \$'000	Actual 2003 \$'000	Original Budget 2004 \$'000	Actual 2004 \$'000	Actual 2003 \$'000	Actual 2004 \$'000	Actual 2003 \$'000	Actual 2004 \$'000	Actual 2003 \$'000
CORPORATE SERVICES													
Records Management Services	0	3		0	3	2	0	0	0	0	0	76	0
Procurement Services	4	4	0	4	4	0	0	0	0	0	0	3	0
Financial Services	20	21		20	21	25	0	0	0	0	0	153	0
Human Resources Management	4	15		4	15	4	0	0	0	0	0	57	0
Information Technology and Telecommunications	17	14		17	13	17	0	(0)	0	0	0	83	0
Corporate Services	45	57	49	45	57	49	0	(0)	0	0	0	372	431
Leased Properties	433	401	405	495	528	876	62	127	472	0	0	15,504	17,944
Property Services	2,102	72	1,695	2,011	185	92	(91)	113	(1,603)	0	0	11,113	14,560
	2,580	530	2,148	2,551	768	1,017	(29)	240	(1,131)	0	0	26,989	32,935
ENVIRONMENTAL PLANNING													
Environmental Strategy	354	322	271	0	16	2	(354)	(306)	(270)	0	0	257	187
Land & Property Use	3,606	3,513	3,428	1,514	1,445	1,598	(2,091)	(2,069)	(1,830)	0	0	2,744	2,232
Policy & Review	306	313	340	4	5	4	(302)	(309)	(336)	0	0	242	215
Ryde Certification Service	586	607	765	271	276	281	(314)	(331)	(484)	0	0	479	489
Standards Enforcement	1,447	1,378	1,235	578	629	355	(868)	(749)	(880)	0	0	1,111	856
Statutory Information	127	112	133	309	307	406	182	195	273	0	0	89	86
Strategic Planning	1,321	1,011	1,100	102	122	144	(1,220)	(889)	(956)	36	0	804	724
	7,747	7,257	7,271	2,779	2,800	2,790	(4,968)	(4,458)	(4,482)	36	0	5,726	4,790
CIVIC SERVICES													
City Promotions & Events	969	903	869	77	92	88	(892)	(812)	(781)	0	0	690	548
Community Services	1,972	1,867	1,895	629	560	744	(1,343)	(1,307)	(1,151)	343	530	7,362	6,980
Executive & Customer Services	3,519	3,250	2,327	35	86	68	(3,484)	(3,164)	(2,259)	0	0	2,529	1,575
Library Services	4,567	4,374	4,536	787	836	983	(3,780)	(3,538)	(3,553)	264	233	9,874	9,495
Venue Support	355	341	332	341	282	237	(14)	(59)	(94)	0	0	280	233
	11,382	10,735	9,959	1,869	1,855	2,120	(9,513)	(8,879)	(7,838)	607	763	20,735	18,831

NOTES TO THE FINANCIAL STATEMENTS

Note 2(a)

FUNCTIONS

FUNCTIONS/ACTIVITIES	REVENUES, EXPENSES AND ASSETS HAVE BEEN DIRECTLY ATTRIBUTED TO THE FOLLOWING FUNCTIONS / ACTIVITIES. DETAILS OF THESE FUNCTIONS / ACTIVITIES ARE PROVIDED IN NOTE 2(b)												
	EXPENSES FROM			REVENUES FROM			OPERATING RESULTS FROM			GRANTS		TOTAL ASSETS HELD	
	Original Budget	Actual 2004	Actual 2003	Original Budget	Actual 2004	Actual 2003	Original Budget	Actual 2004	Actual 2003	2004	2003	2004 \$'000	2003 \$'000
	2004 \$'000	\$'000	\$'000	2004 \$'000	\$'000	\$'000	2004 \$'000	\$'000	\$'000	\$'000	\$'000		
PUBLIC WORKS and SERVICES													
Access Facilities and Services	12,294	12,295	12,395	2,786	3,113	2,840	(9,508)	(9,182)	(9,555)	572	603	223,156	217,064
Enviroserve	1,476	1,610	1,554	109	174	102	(1,367)	(1,436)	(1,452)	17	18	7,729	7,511
Enviroserve (External Works)	200	42	46	260	81	73	60	39	27	0	0	30	26
Plant and Fleet Management	12	199	(60)	0	165	4	(12)	(34)	64	0	0	9	11
Ryde Aquatic Leisure Centre	4,437	4,949	4,369	3,192	3,656	3,101	(1,246)	(1,293)	(1,268)	0	0	28,293	28,276
Stormwater Facilities and Services	5,023	4,823	9,952	778	811	2,125	(4,245)	(4,012)	(7,827)	0	83	100,225	103,349
Urban Landscape Facilities and Services	6,823	6,789	7,323	2,233	1,804	2,545	(4,590)	(4,986)	(4,777)	184	281	895,647	893,167
Waste Facilities & Services (Commercial)	335	288		413	402		79	113	0	0	0	0	0
Waste Facilities & Services (Domestic)	7,660	7,577		8,307	8,356		647	779	0	196	199	5,645	5,645
Waste Facilities & Services	7,995	7,866	7,659	8,720	8,758	8,323	726	892	661	196	199	5,645	4,382
	38,259	38,573	43,237	18,077	18,565	19,113	(20,182)	(20,012)	(24,128)	969	1,184	1,260,733	1,253,787
Total Functions & Activities	59,968	57,094	62,616	25,276	23,985	25,037	(34,693)	(33,109)	(37,579)	1,612	1,947	1,314,183	1,310,342
Shares of gains in associates & joint ventures using the equity method													
Fundamental error													
Extraordinary items													
General Purpose Revenues*	1,451	1,397	1,477	35,580	36,422	34,881	34,129	35,025	33,405	2,803	2,780	1,024	870
Surplus/(Deficit) from all activities	61,419	58,492	64,092	60,856	60,408	59,918	(563)	1,916	(4,174)	4,415	4,727	1,315,207	1,311,212

* Includes: Rates and Annual Charges (incl. Ex-gratia); Non-Capital General Purpose Grants; Interest on Investments

Council of the City of Ryde

STATEMENT OF FINANCIAL PERFORMANCE OF OTHER BUSINESS ACTIVITIES

as at 30 June 2004

(\$000's)

	Domestic Waste		Ryde Aquatic Leisure		Property Leasing		Ryde Certification Service		Commercial Waste	
	(Category 1)		(Category 1)		(Category 2)		(Category 2)		(Category 2)	
	2004	2003	2004	2003	2004	2003	2004	2003	2004	2003
EXPENSES FROM ORDINARY ACTIVITIES										
Employee Costs	297	367	2,001	1,731	53	65	295	409	29	22
Materials and Contracts	6,626	6,442	1,432	1,211	124	124	259	332	216	209
Interest Charges	-	-	-	-	-	-	-	-	-	-
Depreciation	3	4	847	823	128	152	-	-	-	-
Loss On Asset Disposal	-	-	-	-	-	-	-	-	-	-
Taxation Equivalent Payments	-	-	129	114	155	276	-	-	-	-
Other expenses from ordinary activities	652	679	677	605	84	64	55	12	43	35
Total Expenses From Ordinary Activities	7,578	7,492	5,086	4,484	544	681	609	753	288	266
REVENUE FROM ORDINARY ACTIVITIES										
Annual Charges	8,116	7,679	-	-	-	-	-	-	-	-
User Charges	-	-	3,648	3,097	-	-	-	-	402	409
Fees	-	-	-	-	-	-	259	264	-	-
Interest	16	16	-	4	-	-	-	-	-	-
Other revenues from ordinary activities	28	14	8	-	528	447	17	16	-	-
Grants & Contributions provided for Non-Capital Purposes	196	199	-	-	-	-	-	-	-	-
Gain On Asset Disposal	-	-	-	-	-	-	-	-	-	-
Revenue from Ordinary Activities before capital amounts	8,356	7,908	3,656	3,101	528	447	276	280	402	409
Surplus(Deficit) from Ordinary Activities before Revenue for Capital Purposes	778	416	(1,430)	(1,383)	(16)	(234)	(333)	(473)	114	143
Grants & Contributions provided for Capital Purposes	-	-	-	-	-	430	-	-	-	-
Surplus(Deficit) from Ordinary Activities after capital amounts	778	416	(1,430)	(1,383)	(16)	196	(333)	(473)	114	143
Correction of Fundamental Error	-	-	-	-	-	-	-	-	-	-
Surplus(Deficit) from All Activities before Tax	778	416	(1,430)	(1,383)	(16)	196	(333)	(473)	114	143
Corporate Taxation Equivalent (30%) [based on Operating result before capital]	233	125	-	-	-	59	-	-	34	43
Surplus(Deficit) After Tax	545	291	(1,430)	(1,383)	(16)	137	(333)	(473)	80	100
Dividend Payment (non restricted activities) [Percent of Surplus after tax]	0%	0%	0%	0%	-469%	40	0%	0%	114	237
Surplus(Deficit) After Dividend Payment	545	291	(1,430)	(1,383)	(91)	97	(333)	(473)	(34)	(137)
Opening Retained profits	1,628	1,212	24,708	-	11,309	8,764	-	(102)	-	94
Subsidy from Council	-	-	-	603	-	-	333	575	-	-
Plus: Equity Contributions	-	-	20	25,374	538	2,113	-	-	-	-
Less: Equity Withdrawals	-	-	-	-	(3,706)	-	-	-	-	-
Adjustments for Amounts Unpaid:-										
Dividend Payment	-	-	-	-	-	-	-	-	-	-
Taxation Equivalent Payments	-	-	129	114	155	276	-	-	-	-
Corporate Taxation Equivalent	233	125	-	-	-	59	-	-	34	43
Closing Retained Profits	2,406	1,628	23,427	24,708	8,205	11,309	-	-	-	-
RETURN ON CAPITAL (%)	1260%	608%	-6%	-5%	-0%	-2%	N/A	N/A	N/A	N/A
SUBSIDY FROM COUNCIL	-	-	-	603	-	-	333	575	-	-

Council of the City of Ryde

STATEMENT OF FINANCIAL POSITION OF OTHER BUSINESS ACTIVITIES
for the year ending 30 June 2004
(\$'000)

	Domestic Waste		Ryde Aquatic Leisure		Property Leasing		Ryde Certification		Commercial Waste		Enviroservice	
	(Category 1)		(Category 1)		(Category 2)		(Category 2)		(Category 2)		(Category 2)	
	2004	2003	2004	2003	2004	2003	2004	2003	2004	2003	2004	2003
CURRENT ASSETS												
Cash Assets	2,382	1,676	-	-	-	-	-	-	-	-	-	-
Investment Securities	-	-	-	-	-	-	-	-	-	-	-	-
Receivables	123	168	12	34	10	10	-	-	20	52	10	4
Inventories	-	-	16	-	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	85	121	-	5	7	2
TOTAL CURRENT ASSETS	2,505	1,844	28	34	10	10	85	121	20	57	17	6
NON-CURRENT ASSETS												
Investment Securities	-	-	-	-	-	-	-	-	-	-	-	-
Receivables	45	53	-	-	-	-	-	-	-	-	-	-
Property, Plant and Equipment	18	18	24,526	25,374	8,300	11,321	-	-	-	-	-	-
Other	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL NON-CURRENT ASSETS	63	71	24,526	25,374	8,300	11,321	-	-	-	-	-	-
TOTAL ASSETS	2,568	1,915	24,554	25,408	8,310	11,331	85	121	20	57	17	6
CURRENT LIABILITIES												
Payables	85	190	210	242	-	5	8	12	3	45	10	-
Interest Bearing Liabilities	-	-	395	-	91	-	-	-	9	-	-	-
Provisions	19	29	127	138	3	5	19	33	2	8	2	2
TOTAL CURRENT LIABILITIES	104	219	732	380	94	10	27	45	14	53	12	2
NON-CURRENT LIABILITIES												
Payables	-	-	-	-	-	-	-	-	-	-	-	-
Interest Bearing Liabilities	-	-	-	-	-	-	-	-	-	-	-	-
Provisions	59	68	395	320	10	12	58	76	6	4	5	4
TOTAL NON-CURRENT LIABILITIES	59	68	395	320	10	12	58	76	6	4	5	4
NET ASSETS	2,406	1,628	23,427	24,708	8,205	11,309	-	-	0	-	-	-
EQUITY												
Accumulated Surplus	2,406	1,628	23,427	24,708	8,205	11,309	-	-	-	-	-	-
Asset Revaluation Reserve	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL EQUITY	2,406	1,628	23,427	24,708	8,205	11,309	-	-	-	-	-	-

Rounding Required 0 0 0 0 0 0 0 0

Cash Balance

Opening Cash & Other Assets	1,676	0	0	0	121	5	2
+/- Asset Movements (ex Cash AND Ot	-72	886	3,013	-36	-14	5	
+ Operating Result after tax	545	-1,430	-91	-333	-34	-11	
+ Amounts Unpaid	233	129	155	0	34	11	
+ Subsidy from Council	0	0	0	333	0	0	
- Equity Withdrawal	0	0	-3,706	0	0	0	
+ Equity Contribution	0	20	538	0	0	0	
Cash Balance (-ve = Overdraft Liabili	2,382	-395	-91	85	-9	7	

(Including Rounding)

Less Reduction in Debtors	(45)
Less Increase in Provisions	9
Less increase in Payables	105
Less net profit on WF & CB	(2)

Balance of DWM Reserve 2,449Balance as per Note 6 2,353Variance **96** 29

Net Current Assets 2,401 1,625 (704) (346) (84) - 58 76 6 4 5 4

Contracts and Payments Awarded

The following contracts awarded and payments made for more than \$100 000 during the year are outlined in the table on pages 54-55.

Legal Expenses

Legal expenses incurred by the City during the year are outlined in the table on pages 120-121. There were no contempt of court proceedings.

Rates and Charges

During the reporting year \$1 398.24 in rates and \$851.68 in charges were written off under Section 585 of the Local Government Act 1993.

Senior Staff Remuneration

There were five positions designated as senior staff. These were Chief Executive, Group Manager – Public Works and Services, Group Manager – Environmental Planning, Group Manager – Civic Services and Group Manager – Corporate Services.

The total remuneration packages for these positions was \$879 156 in salaries and \$53 006 in superannuation.

Controlling Interest in Companies

The City of Ryde held no controlling interest in any company.

Category 1 and Category 2 Business Activities

The City of Ryde has identified domestic waste removal and Ryde Aquatic Leisure Centre as Category 1 businesses.

Property leasing, Ryde Certification Service, commercial waste removal and EnviroServe external works have been identified as Category 2 businesses.

Information on the City's Category 1 and Category 2 Business activities is contained within the Financial Statements.

Competitive Neutrality

The City of Ryde has a policy on competitive neutrality. Competitive neutrality pricing policy was applied to the City's Category 1 business activities.

The City also has a complaints handling system for competitive neutrality issues. The policy is available on request.

Information on a comparison of the performance of the City's Category 1 business activities measured against the 2003/2004 Management Plan is contained within the Key Performance Indicators for Public Works and Services.

No competitive neutrality complaints were lodged during the year.

Contracts Awarded and Payments Made

Payee Name	Value(\$)	Payment Type	Description	Date Awarded	Period (Yrs)	Total Value (\$)
Beach Constructions Pty Ltd	108,824.38	C	Refurbishment of Operations Centre	18/09/2001		1,100,400
Collex Pty Ltd	1,942,853.03	C	Garbage Collection & Recycling	22/08/1995	10	32,506,000
Collex Waste Management Pty Ltd	2,305,343.53	C	Garbage Collection & Recycling	22/08/1995	10	32,506,000
Court Craft Australia Pty Ltd	153,073.80	C	Resurface Netball Courts, Meadowbank	10/12/2002		130,830
Hunter Holden	3,071,929.98	C	Supply of Holden Cars/Light Commercial	6/06/2001	5	11,626,907
Comfortone Constructions Pty Ltd	246,294.75	SoR	Concreting	21/05/2002		
A Gubert Concrete & Building	318,234.32	SoR	Concreting	21/05/2002		
A J Paving	860,492.91	SoR	Deeplift & Heavy Patching	NSROC		
Ally Property Services Pty Ltd	317,863.37	SoR	Concreting	21/05/2002		
Breeze Plumbing Services Pty	189,577.00	SoR	Plumbing Services	1/07/2003		
Pike, Pike & Fenwick	258,140.97	SoR	Legal Services	1/01/2003		
Stabilised Pavement Australia Pty	244,676.29	SoR	Cement Stabilisation of Roads	24/09/2002		
Broadlex Cleaning Australia Pty	222,637.33		Cleaning Services			
CDS Technologies Pty Ltd	115,192.00		Construction of Gross Pollutant Trap			
Firedam Civil Engineering Pty Ltd	121,000.00		Finalisation of Drainage Contract			
NSW Sport & Recreation	349,937.50		Deferred Creditor Payment - RALC			
Transfield Construction Pty Ltd	4,708,000.00		Finalisation of Drainage Contract			
A H Peters, Picca Bodies	124,454.00		Plant Purchases			
AGL	128,130.08		Supply of Gas			
Allianz Australia Workers	1,299,310.05		Workers Compensation			
Andreasens Green Wholesale	100,494.16		Nursery Materials			
Australia Post	144,792.62		Postage			
Blake Dawson Waldron - Lawyers	431,117.76		Legal Services			
Budget Car & Truck Rental	128,634.39		Car & Truck Hire			
C W Concrete Pty Ltd	696,693.34		Concreting			
Citiguard Protection Services Pty	111,628.25		Security			
Civica Pty Ltd	284,460.18		Software Maintenance & Support			
Corp Sole Epa Act 1979	284,460.18		Contribution			
CSR Emoleum Road Services	847,687.29		Laying of Asphalt Concrete			
CSR Humes - Blacktown	171,066.08		Pipes Supplier			
Cumberland Newspaper Group	218,570.94		Advertising			
Davis Earthmoving & Quarrying P/L	254,827.81		Plant Hire Porters Creek			
Dell Computer Ltd	266,777.50		Supply of Computer Hardware			
Energy Australia	1,557,672.85		Supply Electricity			
GIO Workers Compensation (NSW) Ltd	226,460.99		Workers Compensation Insurance			
Guidance Road Management	153,184.71		Line Marking			
H Bell & Co	116,826.24		Plant Hire			
Hickey's Earthmoving Pty Ltd	228,939.70		Earthmoving			
Hunter PCA Pty Ltd	110,002.75		Consultancy Services			
Integrated Group	237,865.33		Agency Staff			
James Bennett Pty Ltd	220,644.61		Supply of Books			
Jardine Lloyd Thompson	154,238.89		Insurance			
Land & Property Information NSW	102,932.00		Valuation Fees			
Level And Load Plant Hire	108,582.38		Plant Hire			
Link Elevators	208,076.00		Elevator Refurbishment & Maintenance			

Payee Name	Value(\$)	Payment Type	Description	Date Awarded	Period (Yrs)	Total Value (\$)
New South Wales Fire Brigades	940,813.00		Contribution			
Packer Earthmoving	136,191.00		Plant Hire			
R J Smith & Partners	149,038.66		Legal Services			
Ronnie's Demolitions Pty Ltd	118,836.85		Demolition			
Sam the Paving Man Pty Ltd	140,013.50		Block Paving Services			
Schwarze Industries Aust Pty Ltd	248,360.00		Plant Purchases			
Spectrum Employment Services	109,765.08		Casual Staff			
Spies Electrical Services Pty Ltd	256,974.30		Electrical Works			
Statewide Mutual	626,817.37		Insurance			
Storm Consulting Pty Ltd	121,356.01		Consultancy Services			
Swimplex Projects Pty Ltd	154,144.10		RALC Maintenance			
Sydney Bush Regeneration Company	150,077.95		Bush Regeneration			
Sydney Training & Employment Ltd	184,619.07		Apprentice Staff			
Sydney Water Corporation	260,719.74		Water Supply			
Telstra	392,308.02		Telecommunications			
Terra Australis Regeneration	149,713.30		Bush Regeneration			
The Truck Centre	475,955.15		Plant Purchases			
The Weekly Times	155,025.20		Advertising			
TMP Worldwide Pty Ltd	105,232.86		Advertising			
V M C Truck & Plant Hire	117,765.45		Plant Hire			
Waste Service NSW	3,058,429.98		Waste Services			
Western District General	230,988.77		Concreting			

C=Contract
SoR=SoR

Legal Costs

Compliance			
	Actions Initiated by City of Ryde	Actions Defended by City of Ryde	
	Compliance Enforcement	Appeals Against City's Decision	Other Proceedings
Outcome			
Number of cases	2	12	
Upheld		4	
Dismissed		2	
Settled out of court	1		
Withdrawn		5	
Consent/orders/mediated	1	1	
Amounts paid			
Council costs (\$)	12 837.95	142 187.60	
Costs against Council			
Judgements against Council		4	
Out of court settlements against Council			
Amounts received			
Costs awarded to Council (\$)			
Judgements to Council		2	
Out of court settlements to Council	11 000.00		
Number of Cases			
Requested (\$)			
Paid (\$)			
Costs* (\$)			

* Costs recovered from defendants

Address and Description	Result	Legal Costs
11 Trelawney Street, Eastwood - SEPP 5	Withdrawn	\$2,776.32
7-9 Rutledge Street, Eastwood - Demolition	Withdrawn	\$544.50
14 Burmah Road, Denistone - Villas	Withdrawn	\$1,717.98
7 Tyrell Street, Gladesville - Duplex	Withdrawn	\$1,831.82
100 Agincourt Road, Marsfield - Villas	Appeal upheld - application approved	\$19,131.64
6 Hillview Avenue, Eastwood - Eastwood Club	Withdrawn	\$5,760.00
72 Agincourt Road, Marsfield - Villas	Appeal dismissed - application refused	\$33,599.86
13 Haig Avenue, Denistone - Villas	Appeal upheld - application approved	\$15,084.34
334-390 Victoria Road, Gladesville - Mixed residential/commercial development	Appeal dismissed on legal point. Application refused.	\$41,939.37

208-212 Blaxland Road, Ryde - Residential flat building	Appeal upheld - application approved	\$5,504.15
27 Amiens Street, Gladesville - Demolition	Appeal upheld - application approved	\$5,669.32
6 Cam Street, North Ryde. Section 96 application - Modify new dwelling.	Consent Orders negotiated	\$8,628.30

Other legal expenses - \$205,668

Contacting the City of Ryde

In person

Visit us at the Ryde Civic Centre located at 1 Devlin Street, Ryde. It is open between 8.30am and 4.30pm Monday to Friday.

Write

Address your correspondence to the General Manager who will direct it to the appropriate person for action. The postal address is the City of Ryde, Locked Bag 2069, North Ryde NSW 1670.

Telephone

Telephone 9952 8222 between 8.00am and 5.30pm, Monday to Friday.

Fax

The City of Ryde's general fax number is 9952 8070.

Email

Email the City of Ryde at cityofryde@ryde.nsw.gov.au

Visit our Website

The City of Ryde's web address is www.ryde.nsw.gov.au.



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