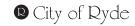


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# Introduction: Mayor's Message



I am pleased to present the Four Year Delivery Plan 2012 – 2016 for the City of Ryde which also includes the more immediate One Year Operational Plan for 2012 – 2013.

I am very proud that the City of Ryde is a dynamic place to live and work.

Council has worked consistently to create a city and lifestyle which appeals to both businesses and individuals. The local area has numerous drawcards including the Macquarie Park Business Park; Macquarie University and recently completed private hospital; TAFE; Ryde Aquatic and Leisure Centre and world class sporting facilities such as the new Riding for Disabled facility at Marsfield Park.

Council understands the importance of forming strong economic and social ties with its major stakeholders and in this regard a Town and Gown Agreement has recently been signed with Macquarie University.

The importance of maintaining the character and residential feel of its local neighbourhoods is also a major consideration of Council. To help achieve this, plans have been adopted to allow for redevelopment in the town centres of Top Ryde, Eastwood, Gladesville and West Ryde.

Vibrant town centres work to the benefit of the community. The new library and business centre at Top Ryde and the West Ryde Community Facility showcase the way in which appropriate developments bring new vitality to an area.

Projects such as Michael Lardelli Park, the new ELS Hall Community Sports Centre and soon to be completed all abilities playground at Yamble Reserve demonstrate Council's commitment to providing exceptional recreational facilities and social services.

In September of this year, local government elections will mark the start of a new four year term.

The new Council will face the same challenges as all tiers of government - meeting the needs of a community that continues to grow in size, whilst operating with a restricted income base.

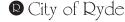
The City of Ryde currently imposes one of the lowest rate charges in metropolitan Sydney but it will be necessary to find new and innovative ways to maintain this trend and minimise liabilities.

On a personal note, one of the most enjoyable aspects of my role as Mayor is meeting the residents and business and community leaders of the area on a regular basis. I enjoy attending a range of community and business events where I hear your plans and visions for the future and see first hand the tremendous work that is carried out in the community.

Council has a clear four year delivery plan. This will provide the framework with which to achieve a sustainable future.

I am proud that Council has a sound base for building the future prosperity of the City of Ryde.

**Clr Artin Etmekdjian** Mayor - City of Ryde



# Our City

The City of Ryde has a rich history with the traditional Aboriginal owners of the land being the Wallumedegal clan of the Dharug people.

Our city is located in Sydney's north-western suburbs 12 kilometres from the Sydney CBD. Set in scenic surrounds between the Parramatta and Lane Cover River, we are connected to other parts of metropolitan Sydney via major road systems, rail, bus and ferry services and bounded by neighbouring councils.

The City of Ryde neighbours Hornsby Shire and the Ku-ring-gai council area in the north, Willoughby City, the Lane Cove River and the Hunters Hill Municipality in the east and Parramatta City in the west. Our city includes 16 suburbs; Chatswood West (part), Denistone, Denistone East, Denistone West, East Ryde, Eastwood (part), Gladesville (part), Macquarie Park, Marsfield, Meadowbank, Melrose Park (part), North Ryde, Putney, Ryde, Tennyson Point and West Ryde.

We encompass a total land area of about 40 square kilometres, including waterways and parklands, within this sits the Macquarie Park Corridor, our Specialist Centre Macquarie Park, four town centres and 29 neighbourhood centres, Macquarie University, Ryde and Meadowbank Colleges of TAFE, which enrol 13,000 students each year, over 33,000 businesses, five public libraries, 24 primary schools, five high schools and five hospitals.

Global, national and metropolitan trends and issues present both opportunities and challenges in the way that communities, such as the City of Ryde, are planned and supported. The City of Ryde is an integrated and integral major centre of Sydney and faces the same challenges as detailed in the Sydney 2036 Metropolitan Plan. Our city is part of an ever changing dynamic global market, and our economic development, particularly the Macquarie Park Corridor, contributes significantly to New South Wales' Global Economic Corridor.

# Our Vision

Our vision will respond to and deliver on the aspirations of our community.

# **City of Ryde:**

The place to be for lifestyle and opportunity @ your doorstep.

# Our Councillors

#### **West Ward**



CIr Artin Etmekdjian - Mayor Locked Bag 2069 North Ryde NSW 1670 Tel: 9952 8332 mayor@ryde.nsw.gov.au First Elected 2008



CIr Michael Butterworth
Locked Bag 2069
North Ryde NSW 1670
mbutterworth@ryde.nsw.gov.au
First Elected 2004



Clr Justin Li Locked Bag 2069 North Ryde NSW 1670 Tel: 0412 614 174 jli@ryde.nsw.gov.au First Elected 2008



CIr Terry Perram 12 Clanwilliam Street Eastwood NSW 2122 Tel: 9874 7904 tperram@ryde.nsw.gov.au First Elected 1987

#### **Central Ward**



CIr Nicole Campbell Locked Bag 2069 North Ryde NSW 1670 Tel: 0402 132 669 ncampbell@ryde.nsw.gov.au First Elected 2004



CIr Bill Pickering PO Box 460, Gladesville NSW 1675 Tel: 0404 074 299 bpickering@ryde.nsw.gov.au First Elected 2008



Clr Jeff Salvestro-Martin PO Box 4104 Denistone East NSW 2112 Tel: 0413 043 423 salvestro-martin@ryde.nsw.gov.au First Elected 2008



**CIr Sarkis Yedelian OAM**PO Box 631
Gladesville NSW 2111
Tel: 0412 048 330
sarkis@yedelian.com
First Elected 2004

### **East Ward**



CIr Roy Maggio Locked Bag 2069 North Ryde NSW 1670 Tel: 0418 299 347 rmaggio@ryde.nsw.gov.au First Elected 2008



CIr Gabrielle O'Donnell - Deputy Mayor 3/3-5 Amiens Street, Gladesville 2111 Tel: 9817 2019 godonnell@ryde.nsw.gov.au First Elected 1999



Cir Ivan Petch
3 Jetty Road,
Putney NSW 2112
Tel: 9809 1847
ivanp@ryde.nsw.gov.au
1977-1987 and 1995 to present



Clr Vic Tagg Locked Bag 2069, North Ryde NSW 1670 Tel: 0412 369 510 victor\_tagg@hotmail.com First Elected 2004

# Message from the General Manager



I am pleased to introduce our Four Year Delivery Plan 2012-2016 including our One Year Operational Plan for 2012-2013. This is Council's commitment to the delivery of our 10 year vision as articulated in our Community Strategic Plan. City of Ryde: The Place to be for Lifestyle and Opportunity at Your Doorstep.

In this document you will find 21 programs supported by 123 planned projects and activities over four years prioritised and aligned to the delivery of the seven outcomes for the City of Ryde which underpin our vision. Our Four Year Delivery Plan details how we will spend over \$500 million up to 2016 and how we anticipate raising the funds to do so.

One of the challenges we face over the coming years is to make sure that we have robust methods in place to engage and understand the majority views of you, our community. It is critical that we understand your hopes concerns, needs and aspirations so that we can focus our services and projects to deliver on them.

To do this and in keeping with best practice, we will over the next year establish and grow a Community of Interest Network (COIN) an online engagement tool. The COIN will capture your views to keep us informed of the majority views of residents on priorities for expenditure, feedback on policies and enable us to use focus groups to better plan local projects.

Next year will also see an improved approach to our customer service through the introduction of customer satisfaction surveys across our 49 direct public services. We will introduce random customer satisfaction surveys, a mystery shopping experience and benchmark ourselves with other progressive local authorities. The results of these surveys will be utilised to seek improvements in the things that we do and hold our managers accountable for service performance.

Another major challenge is managing our assets. These include, 128 Community buildings, 402 kms of footpaths, 310 kms of roads, 150 hectares of bushland, 94 playgrounds, 207 parks and sportsfields. and 250 kms of drains. Our assets are valued at \$2.4 billion and require appropriate ongoing maintenance. Unfortunately due to the restrictions of rate pegging, Council has not been able to keep up with the maintenance and replacement of its asset portfolio. Across the City of Ryde and indeed the majority of councils in New South Wales, infrastructure has been allowed to deteriorate for too long. We estimate currently that we have a backlog of approximately \$120million in expenditure required to bring our assets up to an appropriate standard.

Over the next four years this Delivery Plan will try and keep pace with the deteriorating state of our assets. For example we will spend more than \$7million replacing stormwater, \$16million on our roads, and our run down Civic Precinct and Argyle Centre will be redeveloped. However, unless the Council is able to raise additional income our expenditure will continue to represent an underinvestment in our assets and our liabilities will continue to grow.

The Ryde Business and Planning Centre has been assisting customers with planning and development information, for a full 12 month period. Since its opening, customers have been rating this service at over 80% satisfaction. We will continue to improve our approaches to streamline our development assessment processes as we move towards online lodgement of development applications.

Over the next year we will continue to collaborate with other organisations and institutions, in the private, government and not for profit sectors. For instance we will establish a Transport Management Association to improve transport to Macquarie Park, our successful sport flood lighting joint ventures with sporting groups will continue as well as our partnership with Macquarie University. We continue to seek State and Federal Government funding for stormwater, roads and

cycleways. When the COIN is operational we can begin connecting our volunteers and community with other voluntary organisations to provide even more support and services to our community.

We are constantly seeking new ways of working to create new and better revenue streams to optimise our returns to council while balancing corporate and social responsibility. In the next year we will complete a business plan for our Porters Creek depot, projected to become a concrete and road base waste renewal centre. We are working with Macquarie University to explore ways of minimising our waste stream. Where our innovation and intellectual property has value we will seek to market it. Our Corporate Performance Reporting system will soon become commercially available.

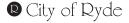
As the General Manager I am leading the organisation through a management of change program aimed at improving our workplace culture, integrating our information systems and streamlining our operations to better gain efficiencies where we can.

Internally we are building our capacity by improving our internal systems to gain efficiencies, automating our performance reporting, standardising our forms and making them user friendly and ensuring that we are attracting and retaining the right people with the right skills. During 2012 we expect to review and improve our recruitment process to include and accommodate for an even more diverse workforce.

All of these initiatives and more are outlined in this Four Year Delivery Plan. As we progress on this journey our aim is to make the City of Ryde a Council which our community can be proud of.

#### John Neish

General Manager - City of Ryde



# Our Mission

Our mission is Council's response and commitment to deliver on our vision.

To work with our community and partners to provide strategic leadership, effective projects and quality customer services

# Our Values

### Leadership

We promote clear direction and encouragement

### **Professionalism**

We deliver effective services to the community with consistent decision making

### Recognition

We acknowledge our achievements

### **Ethics**

We are honest, responsible and accountable for our actions

### **Teamwork**

We work together with respect and support

### **Pride**

We have satisfaction in our work

# Community Strategic Plan

Our Community Strategic Plan is our long term strategy for our whole community. It aims to ensure that the City of Ryde lives up to the aspirations of our community, while meeting the challenges of the future. In doing so, our city will be recognised by residents and investors as the place to be, where lifestyle and opportunities are available close to where people live, work and play.

The strategic plan is our community's plan and collates and articulates the hopes and concerns of our people, and brings these sentiments together into seven key outcomes for our city. These outcomes summarise the aspirations of our community, and are supported with goals and strategies to show how together we, in partnership with others, plan to meet them.

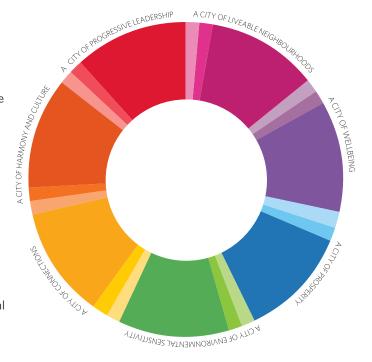
As we progress on this journey we will continue to engage with stakeholders and key partners to ensure a holistic approach is delivered over time across the not for profit, government, business and private sectors.

Our community has clearly said that they wish to maintain many aspects of the lifestyle that the City of Ryde offers

them. The strategic plan endeavours to get the balance right between the challenges of growth, change and opportunity, while maintaining our lifestyle. It encourages us all to optimise the benefits of living in the City of Ryde, including our enviable location, our green outdoor spaces and our varied local neighbourhoods, as we aspire to create a welcoming sense of place for all.

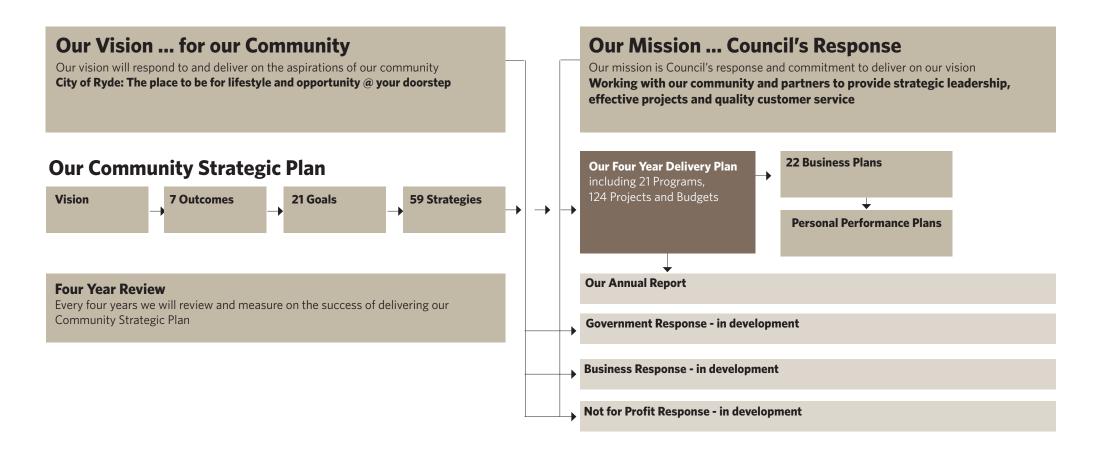
Our plan will also optimise the dynamic growth of the Macquarie Park Corridor, our town centres, our educational establishments and our retail developments, such as Top Ryde, to provide employment opportunities at our doorstep, and reduce the distance we need to travel to work.

Our approach will foster and encourage a more efficient organisation, with new approaches to community engagement, greater participation in local governance and community life. It also promotes sustainable living, communities that support each other and celebrate cultural diversity, and optimise opportunities to share the benefits of a strong local economy with the needs of our residents, investors, students and workers.



# Outcome Framework

How our suite of documents will work together to deliver our vision and mission.



### Outcome: A City Of Liveable Neighbourhoods

A range of wellplanned clean and safe neighbourhoods, and public spaces, designed with a strong sense of identity and place.

### Outcome: A City Of Wellbeing

A healthy and safe community, with all supported throughout their life by services, facilities and people.

### Outcome: A City Of Prosperity

Creating urban centres which champion business, innovation and technology to stimulate economic growth and local jobs.

### Outcome: A City Of Environmental Sensitivity

Working together as a community to protect and enhance our natural and built environments for the future.

### Outcome: A City Of Connections

Access and connection to, from and within the City of Ryde. Providing safe, reliable and affordable public and private travel, transport and communication infrastructure.

# Outcome: A City Of Harmony And Culture

A welcoming and diverse community, celebrating our similarities and differences, in a vibrant city of culture and learning.

# Outcome: A City Of Progressive Leadership

A well led and managed city, supported by ethical organisations which deliver projects and services to the community by listening, advocating and responding to their needs.

#### **Goal One**

All residents enjoy living in clean, safe, friendly and vibrant neighbourhoods.

#### **Goal One**

Our residents are encouraged and supported to live healthy and active lives.

### **Goal One**

Our community and businesses across the city flourish and prosper in an environment of innovation, progression and economic growth.

#### **Goal One**

Our residents, businesses and visitors collaborate in the protection and enhancement of the natural environment.

### Goal One

Our residents, visitors and workers are able to easily and safely travel on public transport to, from and within the City of Ryde.

#### **Goal One**

Our residents are proud of their diverse community, celebrating their similarities and differences.

### **Goal One**

Our city is well led and managed.

### **Goal Two**

Our community has a strong sense of identity in their neighbourhoods and are actively engaged in shaping them.

#### **Goal Two**

All residents feel supported and cared for in their community through the provision of ample services and facilities.

### **Goal Two**

Our city is welldesigned and planned to encourage new investment, local jobs and business opportunities.

### **Goal Two**

To encourage and enable all our residents to live a more environmentally sensitive life.

### **Goal Two**

Our community has the option to safely and conveniently drive, park, cycle or walk around their city.

#### **Goal Two**

People living in and visiting our city have access to an inclusive and diverse range of vibrant community and cultural places and spaces.

### Goal Two

The City of Ryde will deliver value for money services for our community and our customers.

### **Goal Three**

Our neighbourhoods thrive and grow through sustainable design and planning that reflects community needs.

#### **Goal Three**

Residents feel secure and included in an environment where they can connect socially and are supported by their neighbours.

### **Goal Three**

Macquarie Park is recognised globally and locally as an innovative education and technology hub.

### **Goal Three**

As we grow, we protect and enhance the natural and built environments for future enjoyment and manage any impacts of climate change.

#### **Goal Three**

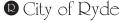
Our residents, visitors, workers and businesses are able to communicate locally and globally.

### **Goal Three**

Our community is able to learn and grow through a wealth of art, culture and lifelong learning opportunities.

#### **Goal Three**

Our residents trust their Council, feel well informed, heard, valued and involved in the future of their city.

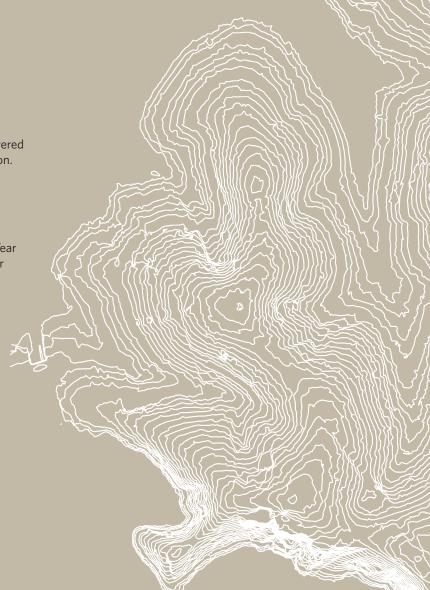


# Four Year Delivery Plan 2012–2016 including One Year Operational Plan 2012/2013

The following sections of our Four Year Delivery Plan 2012-2016 including our One Year Operational Plan 2012/2013 will highlight how each of our seven outcomes identified in our Community Strategic Plan will be supported by a number of council programs, which bring together a number of activities and projects, over the next four years to deliver on our outcomes and goals to our community.

Our projects are specific activities which are to be delivered over a set period of time to meet our Community's vision. These are supported by Council's base budget, which forms part of our operating costs, including our people and our maintenance and other contracts, to deliver all our council services.

Detailed within each of our seven outcomes, is a One Year Operational Plan for 2012/13, which clearly sets out our planned projects for the forthcoming financial year and their associated expenditure.





"I'd like to see restaurants and cafes with accessible parking or a shuttle bus service."

### City of Liveable Neighbourhoods

A range of well-planned clean and safe neighbourhoods, and public spaces, designed with a strong sense of identity and place.

### Our progress on this outcome will be measured against the following goals:

- All residents enjoy living in clean, safe, friendly and vibrant neighbourhoods.
- Our community has a strong sense of identity in their neighbourhoods and are actively engaged in shaping them.
- Our neighbourhoods thrive and grow through sustainable design and planning that reflects community needs.

### **Expenditure by Program over 4 years**

 Base budget
 \$ 39,813,864

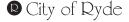
 Projects
 \$ 4,097,360

 Total
 \$ 43,911,224

Over the next four years we will be spending \$43.9 million on the following programs to deliver a city that is designed for the enjoyment of residents so that they are able to experience the opportunities and lifestyle that Ryde has to offer close to home. This will be split across the following programs.



Total Spend by Program 2012-2016	Income \$	Expenditure \$	Base Expenditure \$	Project Expenditure \$	Total Nett \$
Centres and Neighbourhood program	-14,010	9,420,293	6,155,113	3,265,180	9,406,283
Customer and Community Relations program	-211,981	2,835,074	2,838,074		2,626,093
Environmental program		70,000		70,000	70,000
Land Use Planning program	-1,083,679	3,718,918	3,363,918	355,000	2,635,239
Open Space, Sport & Recreation program	-22,034	1,515,858	1,325,858	190,000	1,493,824
Regulatory program	-26,401,407	26,348,082	26,130,902	217,180	-53,325
Outcome Total	-27,733,111	43,911,224	39,813,864	4,097,360	16,178,113



# City of Liveable Neighbourhoods Operational plan projects for 2012/13

Program / projects	Responsible Service Unit	Budget \$ 2012/13			
Centres and Neighbourhood I	Program				
Neighbourhood Centre Renewal	Urban Planning	618,000			
Elouera Reserve Upgrade	Open Space	80,000			
Land Use Planning Program					
Community Education & Information	Community Relations	20,000			

Program / projects	Responsible	Budget \$
	Service Unit	2012/13
<b>Open Space, Sport and Recrea</b>	tion Program	
Street Tree Planting Program	Open Space	30,000
Regulatory Program		
<b>Boarding House Project</b>	Health and Building	51,500
Illegal Dumping Surveillance Program	Environment	58,000
Total for City of Liveable Neighbourhoods for the 2012/13 year		857,500



"I hope to see community leisure and recreation facilities that promote harmonious living."

### City of Wellbeing

A healthy and safe community, with all supported throughout their life by services, facilities and people.

### Our progress on this outcome will be measured against the following goals:

- Our residents are encouraged and supported to live healthy and active lives.
- All residents feel supported and cared for in their community through the provision of ample services and facilities.
- Residents feel secure and included in an environment where they can connect socially and are supported by their neighbours.

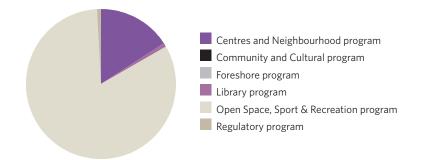
### **Expenditure by Program over 4 years**

 Base budget
 \$ 74,634,762

 Projects
 \$ 10,852,965

 Total
 \$ 85,487,727

Over the next four years we will be spending \$85.4 million on the following programs to create a city which supports the physical and emotional health of all our community. This will be split across the following programs.



Total Spend by Program 2012-2016	Income \$	Expenditure \$	Base Expenditure \$	Project Expenditure \$	Total Nett \$
Community and Cultural program	-6,172,608	13,501,336	12,065,987	1,435,349	7,328,728
Foreshore program		108,609	108,609		108,609
Library program		715,296		715,296	715,296
Open Space, Sport & Recreation program	-23,072,396	70,525,435	61,823,115	8,702,320	47,453,038
Regulatory program	-545,369	637,052	637,052		91,682
Outcome Total	-29,790,374	85,487,727	74,364,762	10,852,965	55,697,353

# City of Wellbeing Operational plan projects for 2012/13

Program / projects	Responsible Service Unit	Budget \$ 2012/13
<b>Community and Cultural Program</b>		
Crime Prevention Plan - Implementation	Community and Culture	70,000
Non-Profit Community Sector Development	Community and Culture	20,600
Funding Support for the Men's Shed	Community and Culture	20,000
Feasibility Study for Community Hub at Eastwood	Community and Culture	80,000
Temporary Part Time employee for White Ribbon and other Eastwood Projects	Community and Culture	80,000
Community Buildings Renewal	Community and Culture	157,499
Library Program		
Community Buildings Renewals - Libraries	Library Services	128,206
Digital Enhancement for Libraries	Library Services	45,000

Program / projects	Responsible Service Unit	Budget \$ 2012/13
Open Space, Sport and Recreation Pr	rogram	
Active in Ryde Program Implementation	Open Space	10,300
Integrated Open Space Plan Implementation	Open Space	50,000
Livvi's Place at Yamble Reserve	Open Space	170,000
Sportsfield Upgrade & Renewal	Open Space	669,500
RALC Asset Renewal	RALC	328,000
Sportsground Amenities Upgrades Renewal	Open Space	60,000
Playground Construction & Renewal	Open Space	566,500
Sportsfield Floodlighting Expansion	Open Space	300,000
Sportsground Amenities Upgrades Expansion	Open Space	310,000
Total for City of Wellbeing for the 2012/13 year		3,065,605



"I hope that the city will have a number of commercial and shopping hubs that are vibrant seven days a week."

### City of Prosperity

Creating urban centres which champion business, innovation and technology to stimulate economic growth and local jobs.

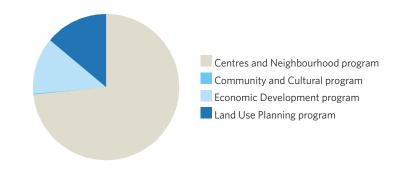
### Our progress on this outcome will be measured against the following goals:

- Our community and businesses across the city flourish and prosper in an environment of innovation, progression and economic growth.
- Our city is well-designed and planned to encourage new investment, local jobs and business opportunities.
- Macquarie Park is recognised globally and locally as an innovative education and technology hub.

### **Expenditure by Program over 4 years**

Base budget \$ 703,431 Projects \$ 9,535,300 **Total \$ 10,238,731** 

Over the next four years we will be spending \$10.2 million on the following programs to ensure that our major business centres have a competitive edge in relevant global, national and metropolitan markets, support economic growth and provide opportunities for those who live, work and study here. This will be split across the following programs.



Total Spend by Program 2012-2016	Income \$	Expenditure \$	Base Expenditure \$	Project Expenditure \$	Total Nett \$
Centres and Neighbourhood program		7,520,300		7,520,300	7,520,300
Community and Cultural program		18,120	18,120		18,120
Economic Development program	-14,010	1,280,311	685,311	595,000	1,266,301
Land Use Planning program		1,420,000		1,420,000	1,420,000
Outcome Total	-14,010	10,238,731	703,431	9,535,300	10,224,721

# City of Prosperity Operational plan projects for 2012/13

Program / projects	Responsible Service Unit	Budget \$ 2012/13				
Centres and Neighbourhood Program						
Town Centres Wayfinding Plan	Urban Planning	75,000				
Macquarie Park - Wayfinding Signage	Urban Planning	80,000				
Public Domain Upgrade Waterloo Rd	Urban Planning	320,000				
Town Centre Upgrade Implementation Renewal	Urban Planning	1,500,000				
Table Tennis Tables at Eastwood	Urban Planning	\$10,000				
<b>Economic Development Program</b>						
Economic Development Plan 2009 - 2014	Urban Planning	50,000				
Macquarie Park Website	Urban Planning	75,000				
Implementation of Marketing Plan	Urban Planning	50,000				
City of Ryde Food & Festivals Guide	Urban Planning	40,000				
Economic Forecasting & Profiling Module	Urban Planning	50,000				

Program / projects	Responsible Service Unit	Budget \$ 2012/13
Land Use Planning Program		
Section 94 Contribution Plan	Urban Planning	150,000
Macquarie Park DCP	Urban Planning	100,000
TMA for Macquarie Park	Urban Planning	250,000
Section 94 Contributions Officer	Urban Planning	140,000
Total for City of Prosperity for the 2012/13 year		2,890,000



"My biggest fear is losing any of the lovely parks that we have."

### City of Environmental Sensitivity

Working together as a community to protect and enhance our natural and built environments for the future.

### Our progress on this outcome will be measured against the following goals:

- Our residents, businesses and visitors collaborate in the protection and enhancement of the natural environment.
- To encourage and enable all our residents to live a more environmentally sensitive life.
- As we grow, we protect and enhance the natural and built environments for future enjoyment and manage any impacts of climate change.

### **Expenditure by Program over 4 years**

Base budget \$ 92,286,032 Projects \$ 10,299,680 **Total \$ 102,585,712** 

Over the next four years we will be spending \$102.5 million on the following programs to deliver a city where the balance is maintained between the pressures of population growth and the protection and enhancement of our natural ecosystems. This will be split across the following programs.



Total Spend by Program 2012-2016	Income \$	Expenditure \$	Base Expenditure \$	Project Expenditure \$	Total Nett \$
Catchment program	-562,067	28,652,480	20,762,450	7,800,030	28,000,413
Environmental program	-36,326	4,570,874	4,319,724	251,150	4,539,638
Land Use Planning program		75,000		75,000	75,000
Open Space, Sport & Recreation program	-247,150	3,580,103	3,287,603	292,500	3,332,953
Waste and Recycling program	-67,034,224	65,797,255	63,916,255	1,881,000	-1,236,969
Outcome Total	-67,879,677	102,585,712	92,286,032	10,229,680	34,706,035

# City of Environmental Sensitivity Operational plan projects for 2012/13

Program / projects	Responsible Service Unit	Budget \$ 2012/13
<b>Catchment Program</b>		
Water Quality Improvement Plan	Environment	15,000
Shrimptons Ck - Bioretention Basin	Infrastructure Integration	316,000
Stormwater Asset Replacement Renewal	Infrastructure Integration	721,000
Stormwater Improvement Works Renewal	Infrastructure Integration	1,030,000
<b>Environment Program</b>		
Youth Waste & Environment Project (YEP)	Environment	20,000
Business Sustainability - City Switch	Environment	15,000
Land Use Planning Program		
Review Stormwater DCP and align WSUD	Urban Planning	75,000

D	Da an an aibl	D. d. d. d.			
Program / projects	Responsible Service Unit	Budget \$ 2012/13			
Open Space, Sport and Recreation Program					
Park & Open Space Tree Planting Program	Open Space	25,000			
Delineation of Natural Area	Open Space	12,500			
Park Irrigation Renewal ELS Hall Park	Open Space	30,000			
Park Irrigation Renewal Christie Park	Open Space	30,000			
Waste and Recycling Program	1				
Future Focus Home Waste & Sustainability	Environment	52,600			
Waste to Energy	Business Infrastructure	100,000			
Porters Creek Depot Reconfiguration	Business Infrastructure	624,000			
Total for City of Environmental Sensitivity for the 2012/13 year		3,066,100			



"I hope to have well thought out, safe and connected cycle-ways and walkways so people can get out of cars and connect with each other."

### City of Connections

Access and connection to, from and within the City of Ryde. Providing safe, reliable and affordable public and private travel, transport and communication infrastructure.

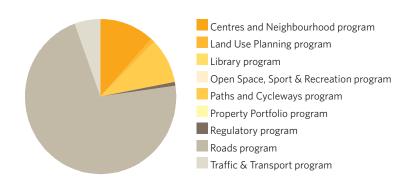
### Our progress on this outcome will be measured against the following goals:

- Our residents, visitors and workers are able to easily and safely travel on public transport to, from and within the City of Ryde.
- Our community has the option to safely and conveniently drive, park, cycle or walk around their city.
- Our residents, visitors, workers and businesses are able to communicate locally and globally

### **Expenditure by Program over 4 years**

Base budget \$ 52,862,496 Projects \$ 28,218,444 **Total \$ 81,080,940** 

Over the next four years we will be spending \$81.0 million on the following programs to deliver a city where people feel connected locally and globally and can easily gain access to their work place, recreation opportunities, facilities and services in both a physical and virtual way. This will be split across the following programs.



Total Spend by Program 2012-2016	Income \$	Expenditure \$	Base Expenditure \$	Project Expenditure \$	Total Nett \$
Centres and Neighbourhood program	-1,717,563	9,509,374	9,234,374	275,000	7,791,811
Land Use Planning program		520,000		520,000	520,000
Library program		79,590		79,590	79,590
Open Space, Sport & Recreation program	-104,280	50,000		50,000	-54,280
Paths and Cycleways program	-15,851	7,729,213	2,132,109	5,597,104	7,713,362
Property Portfolio program	-263,138				-263,138
Regulatory program		520,000		520,000	520,000
Roads program	-10,384,820	58,197,233	40,745,243	18,622,307	47,812,413
Traffic & Transport program	-805,020	4,475,530	750,770	2,554,443	3,670,510
Outcome Total	-13,290,671	81,080,940	52,862,496	28,218,444	67,790,269

# City of Connections Operational plan projects for 2012/13

Program / projects	Responsible Service Unit	Budget \$ 2012/13
Library Program		
WiFi for Libraries	Library Services	25,750
<b>Open Space, Sport and Recreation</b>	n Program	
Access Audit - Parks and Open Space Area	Open Space	50,000
Paths and Cycleways Program		
Footpath/SUP construction Waterloo Rd	Urban Planning	39,215
<b>Cycleways Construction Renewal</b>	Asset Systems	298,699
Footpath Construction Renewal	Asset Systems	260,500
Footpath Construction Expansion	Asset Systems	769,500
<b>Centres and Neighbourhood Prog</b>	ram	
Pedestrian Accessibility & Mobility Plan	Urban Planning	50,000
Public WiFi Feasibility Study	Urban Planning	50,000

Program / projects	Responsible Service Unit	Budget \$ 2012/13
Traffic & Transport Program		
Go Get Car Hire Program	Environment	10,000
Top Ryder Community Bus Service	Environment	273,000
Bus Shelters - new	Asset Systems	50,000
Bus Stop DDA compliance	Asset Systems	82,400
Bus Stop Seats - new	Asset Systems	30,900
Traffic Calming Devices	Asset Systems	100,000
Personal Mobility Electric Vehicle	Environment	140,000
Traffic Facilities Renewal	Asset Systems	181,800
Car Park Renewal	Asset Systems	150,000

Program / projects	Responsible Service Unit	Budget \$ 2012/13
Roads Program		
Heavy Patching	Asset Systems	206,000
Road Resurfacing Renewal	Asset Systems	2,575,000
Road Kerb Renewal	Asset Systems	1,287,500
Bridge Upgrade / Renewal	Asset Systems	103,000
Regulatory Program		
Transport/Parking Technology	Project Development	370,000
Upgrade Ranger Hand Held Devices	Project Development	150,000
Total for City of Connections for the 2012/13 year		7,253,264



"I hope to see community leisure and recreation facilities that promote harmonious living."

### City of Harmony and Culture

A welcoming and diverse community, celebrating our similarities and differences, in a vibrant city of culture and learning.

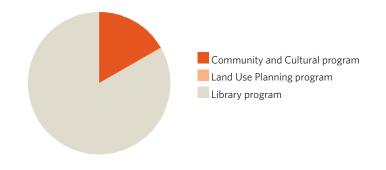
### Our progress on this outcome will be measured against the following goals:

- Our residents are proud of their diverse community, celebrating their similarities and differences.
- People living in and visiting our city have access to an inclusive and diverse range of vibrant community and cultural places and spaces.
- Our community is able to learn and grow through a wealth of art, culture and lifelong learning opportunities.

### **Expenditure by Program over 4 years**

Base budget \$ 26,599,616 Projects \$ 2,392,330 **Total \$ 28,991,946** 

Over the next four years we will be spending \$28.9 million on the following programs to deliver a city which recognises and celebrates its links to its traditional owners and provides cultural and learning opportunities which meet the needs of our diverse population. This will be split across the following programs.



Total Spend by Program 2012-2016	Income \$	Expenditure \$	Base Expenditure \$	Project Expenditure \$	Total Nett \$
Community and Cultural program	-777,877	4,794,309	4,276,309	518,000	4,016,431
Land Use Planning program		83,680		83,680	83,680
Library program	-3,822,026	24,113,957	22,322,307	1,790,650	20,291,931
Outcome Total	-4,599,904	28,991,946	26,599,616	2,392,330	24,392,042

# City of Harmony and Culture Operational plan projects for 2012/13 —

Program / projects	Responsible Service Unit	Budget \$ 2012/13				
Community and Cultural Program						
Live Neighbourhood Project	Community and Culture	45,000				
Ryde Youth Music Project	Community and Culture	12,000				
Ryde Youth Theatre Group	Community and Culture	30,000				
Cultural Spaces stage 3: Feasibility	Community and Culture	80,000				
Improving Shopfronts in Eastwood	Community and Culture	5,000				

Program / projects	Responsible Service Unit	Budget \$ 2012/13
Land Use Planning Program		
Heritage Grant Scheme	Urban Planning	20,000
Library Program		
Library Electronic Book	Library Services	30,000
Library Books	Library Services	412,000
Feasibility Study for expansion of Library Service at Eastwood	Library Services	25,000
Total for City of Harmony and Culture for the 2012/13 year		659,000



"I hope to see continued good financial management by our council."

### City of Progressive Leadership

A well led and managed city, supported by ethical organisations which deliver projects and services to the community by listening, advocating and responding to their needs.

### Our progress on this outcome will be measured against the following goals:

- Our city is well led and managed.
- The City of Ryde will deliver value for money services for our community and our customers.
- Our residents trust their Council, feel well informed, heard, valued and involved in the future of their city.

### **Expenditure by Program over 4 years**

Base budget \$ 123,277,043 Projects \$ 85,502,317 **Total \$ 207,779,360** 

Over the next four years we will be spending \$207.7 million on the following programs to place our community at the heart of council's decision making and service delivery and foster a community who enjoy a strong sense of connection with their Council. This will be split across the following programs.



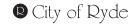
Total Spend by Program 2012-2016	Income \$	Expenditure \$	Base Expenditure \$	Project Expenditure \$	Total Nett \$
Community and Cultural program		12,500		12,500	12,500
Customer and Community Relations program	-50,156	11,325,805	11,075,805	250,000	11,275,648
Governance and Civic program		15,554,195	15,534,195	20,000	15,554,195
Internal Corporate Services program	-232,765,097	79,073,363	64,026,484	15,046,879	-153,691,734
Land Use Planning program		100,000		100,000	100,000
Organisational Development program	-23,359	660,821	460,821	200,000	637,462
Paths and Cycleways program		300,000		300,000	300,000
Property Portfolio program	-37,907,291	89,253,561	20,803,123	68,450,438	51,346,270
Risk Management program	-348,447	6,205,142	6,082,642	122,500	5,856,695
Strategic City program	-22,531	5,293,975	5,293,975		5,271,444
Outcome Total	-271,116,881	207,779,360	123,277,043	84,502,317	-63,337,520

# City of Progressive Leadership Operational plan projects for 2012/13

Program / projects	Responsible Service Unit	Budget \$ 2012/13			
Customer and Community Relations Program					
Ryde Planning and Business Centre	Customer Services	45,000			
CRM Workflow Update	Customer Services	205,000			
Governance and Civic Program					
Councillor Induction Program & Training	Governance	20,000			
Internal Corporate Services Progra	am				
Fleet Purchases-Motor Vehicles	Financial Services	2,750,000			
IRM Scanning Project	Information Systems	31,930			
GPIMS - System Development	Public Works	150,000			
Review and Update HR Policies	Human Resources	40,000			
Information Technology Renewals	Information Systems	540,000			
Land Use Planning Program					
Electronic Development Assessment Project	Assessment	60,000			

Program / projects	Responsible Service Unit	Budget \$ 2012/13
Organisational Development Prog	gram	
Performance Review Process	Strategy and Organisation Development	50,000
PMCOR System Development	Public Works	50,000
Best Value Reviews (annual)	Strategy and Organisation Development	25,000
Property Portfolio Program		
Civic Precinct Redevelopment	General Manager	859,768
Corporate Buildings Renewals	Corporate Services	210,000
Commercial Buildings Renewal	Business Infrastructure	250,000
Operational Buildings Renewal	Business Infrastructure	90,000

Program / projects	Responsible Service Unit	Budget \$ 2012/13
Risk Management Program		
Internal Audit Quality Assessment	Risk and Audit	13,000
Policy Framework for WH&S	Risk and Audit	30,000
Automating the Procurement Process	Risk and Audit	32,500
Paths and Cycleways Program		
Asset Management - Condition Data	Asset Systems	300,000
Total for City of Progressive Leadership for the 2012/13 year		5,752,198





- A City Of Liveable Neighbourhoods
- MB A City Of Wellbeing
- A City Of Prosperity
- **A City of Environmental Sensitivity**
- A City Of Connections
- A City Of Harmony and Culture
- A City Of Progressive Leadership

### **1. Open Space, Sport and Recreation Program**

Developing, delivering, maintaining and managing all our sports, recreation, outdoor, open spaces and natural areas infrastructure, services and facilities.

### **1.1 PERFORMANCE INDICATORS**

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% community satisfaction of the maintenance and management of our bushland areas	Baseline year	Annually
% community satisfaction of users of our parks	Baseline year	Annually
% customer satisfaction with the condition and maintenance of our playing fields	Baseline year	Annually
% customer satisfaction with our sportsground and parks access booking service	Baseline year	Annually
% compliance with pool water bacteriological criteria at the RALC	100%	Annually
No. of visitors to RALC	780,000	Quarterly
No. of users of sports grounds and playing fields	N/A	Quarterly
No. of visitors to Ryde Community and Sports Centre (ELS Hall)	N/A	Quarterly

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Open Space, Sport & Recreation program	13,022,135	13,093,330	12,975,480	13,510,570	52,601,515	
1.2 BASE BUDGET						
Income	-5,573,821	-5,753,300	-5,902,850	-6,056,340	-23,286,311	LN WB ES
Expense	15,954,155	16,464,040	16,887,900	17,346,910	66,653,005	LN WB ES
Total Base Budget	10,380,335	10,710,740	10,985,050	11,290,570	43,366,695	
1.3 PROJECTS EXPENDITURE BUD	GET					
Access Audit - Parks and Open Space Area	50,000				50,000	С
Active in Ryde Program Implementation	10,300	10,610	10,930		31,840	WB
Integrated Open Space Plan Implementation	50,000	50,000	50,000	50,000	200,000	WB
Protecting Biodiversity in Ryde		120,000			120,000	ES
Street Tree Planting Program	30,000	50,000	50,000	60,000	190,000	LN
Park & Open Space Tree Planting Program	25,000	25,000	25,000		75,000	ES
Delineation of Natural Area	12,500	12,500	12,500		37,500	ES
Dog off leash areas		120,000	120,000		240,000	WB
Livvi's Place at Yamble Reserve	170,000				170,000	WB
Park Irrigation Renewal ELS Hall Park	30,000				30,000	ES
Park Irrigation Renewal Christie Park	30,000				30,000	ES
Sportsfield Floodlighting Renewal		150,000		150,000	300,000	WB
Sportsfield Upgrade & Renewal	669,500	689,580	710,270	750,000	2,819,350	WB
RALC Asset Renewal	328,000	144,000	20,000	260,000	752,000	WB
Sportsground Amenities Upgrades Renewal	60,000	477,400	491,730	350,000	1,379,130	WB
Playground Construction & Renewal	566,500	533,500	500,000	600,000	2,200,000	WB
Sportsfield Floodlighting Expansion	300,000				300,000	WB
Sportsground Amenities Upgrades Expansion	310,000				310,000	WB
Total Projects Budget	2,641,800	2,382,590	1,990,430	2,220,000	9,234,820	

### 1. Open Space, Sport and Recreation Program (continued)

### **1.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

**Sportsfield Floodlighting Renewal** 

Total Sportsfield Floodlighting Renewal	300,000
Total 2015/16	150,000
Upgrade of existing lighting at Eastwood	
2015/16	Budget \$
Total 2013/14	150,000
Upgrade of existing lighting at Ryde Park	
2013/14	Budget \$
Sportonicia ricoangnang neneral	

### Sportsfield Upgrade & Renewal

2012/13	Budget \$
Ryde Park Oval #1	
Marsfield Park #1 and #2	
Eastwood Croquet Club	
ELS Hall Park	
Total 2012/13	669,500
2013/14	Budget \$
Sportsfield Renewal & Upgrade - Brush Farm	
Total 2013/14	689,580
2014/15	Budget \$
Sportsfield Renewal & Upgrade - Meadowbank	
Total 2014/15	710,270
2015/16	Budget \$
Sportsfield Renewal & Upgrade - Pidding	
Total 2015/16	750,000
Total Sportsfield Upgrade & Renewal	2,819,350

### **RALC Asset Renewal**

2012/13	Budget \$
Opening Windows on walkway to stadium	
Lockers for paid use by patrons	
Program Pool Change Rooms	
Painting of Centre	
Cupboards at Reception	
New Office Fitout	
Total 2012/13	328,000
2013/14	Budget \$
Switchboards - Pool features, main control	
Storage Area	
Total 2013/14	144,000
2014/15	Budget \$
Stadium Netting	
Total 2014/15	20,000
2015/16	Budget \$
Basketball Scoreboad	
Centre Painting	
Upgrade Electrical Switchboard	
Soccer Goals	
Total 2015/16	260,000
Total RALC Asset Renewal	752,000

### **Sportsground Amenities Upgrades Renewal**

2012/13	Budget \$
Tuckwell Park amenity building	
Fontenoy Park amenity building	
Total 2012/13	60,000
2013/14	Budget \$
Total 2013/14	477,400
2014/15	Budget \$
Total 2014/15	491,730
2015/16	Budget \$
Total 2015/16	350,000
Total Sportsground Amenities Upgrades Renewal	1,379,130

### **Playground Construction & Renewal**

2012/13	Budget \$
Putney Park	
Meadowbank Park	
Total 2012/13	566,500
2013/14	Budget \$
Total 2013/14	533,500
2014/15	Budget \$
Total 2014/15	500,000
2015/16	Budget \$
Total 2015/16	600,000
Total Playground Construction & Renewal	2,200,000

### 1. Open Space, Sport and Recreation Program (continued)

### **1.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

**Sportsfield Floodlighting - Expansion** 

Total Sportsfield Floodlighting - Expansion	300,000
Total 2013/14	300,000
Morrison Bay Park	
2012/13	Budget \$

### **Sportsground Amenities Upgrades - Expansion**

2012/13	Budget \$
Santa Rosa Park	
Total 2013/14	310,000
Total Sportsground Amenities Upgrades - Expansion	310,000

### 2. Roads Program

Managing and maintaining our roads, bridges and retaining walls.

### **2.1 PERFORMANCE INDICATORS**

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% of road pavement network with Condition Index (PCI) greater than 80%	85%	Annually

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Roads program	12,392,003	13,032,810	13,391,700	13,779,900	51,592,443	
2.2 BASE BUDGET						
Income	-2,468,760	-2,555,460	-2,621,910	-2,690,070	-10,336,200	С
Expense	10,689,263	10,975,430	11,259,630	11,552,330	44,476,653	С
Total Base Budget	8,220,503	8,419,970	8,637,720	8,862,260	34,140,453	
2.3 PROJECTS EXPENDITU	IRE BUDGET	•				
Heavy Patching	206,000	212,180	218,540	225,100	861,820	С
Road Resurfacing Renewal	2,575,000	2,652,250	2,731,820	2,813,770	10,772,840	С
Road Kerb Renewal	1,287,500	1,326,120	1,365,910	1,406,890	5,386,420	С
Bridge Upgrade / Renewal	103,000	106,090	109,270	112,550	430,910	С
Total Projects Budget	4,171,500	4,296,640	4,425,540	4,558,310	17,451,990	

### 2. Roads Program (continued)

### **2.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

### **Road Resurfacing Renewal**

2012/13	Budget \$
Abuklea Road (Kingsford Road Avenue - Wilga Place)	
Badajoz Road (Bygrave Street - Callaghan Street)	
Blenheim Road (Morshead Street, Cul-de-sac)	
Buffalo Road (Providence Road - Aitchandar Road)	
Cox's Road (Blenheim Road - Badajoz Road)	
Cox's Road (Jopling Street - Blenheim Road)	
Cox's Road (Harford Street - Jopling Street)	
Cox's Road (Cressy Road - Harford Street)	
Menzies Road (Elk Street - Culde-sac)	
Evan Street (Osgathorpe Road - Gerard Street)	
Jordan Street (Victoria Road - Western Crescent)	
Khartoum Road (Talavera Road - Waterloo Road)	
Maxim Street (Station Street - Hughes Street)	
Morrison Road (Charles Street - Boulton Street)	
Morrison Road (Kemp Street - Bass Street)	
Parkes Street (Samuel Street - Bowden Street)	
Quarry Road (Jones Street - Woodbine Crescent)	

Rocca Street (Olive Street, Culde-sac)	
Talavera Road (Christie Road to Herring Road)	
Talavera Road (Khartoum Road to Lane Cove Road)	
West Parade (Miriam Road to Victoria Road)	
Wicks Road (Waterloo Road - Pittwater Road)	
Total for 2012/13	2,575,000
2013/14	Budget \$
Bronhill Avenue (Pittwater Road - Cul-de-sac)	
Chatham Road (Dickson Avenue - Victoria Road)	
Church Street (Wandoo Avenue - Willandra Street)	
Constitution Road (West) (Grand Avenue - Adelaide Street)	
Doomben Avenue (Ball Avenue)	
Falconer Street (Victoria Road - Mulvihill Street)	
Forrest Road (Aitchander Road - Cul-de-sac)	
Frederick Street (Henry Street - Arnold Street)	
Hermitage Road (Goodwin Street - Orchard Street)	
Meriton Street (Victoria Road - Morrison Road)	
Moncrieff Drive (Bluett Avenue -	

Total for 2013/14	2,652,250
Wolger Road (Kuppa Road - Lane Cove Road)	
Wellington Road (Cressy Road - Cul-de-sac)	
Welby Street (Alexandria Avenue - Gordon Street)	
Watts Road (Ronald Avenue - North Road)	
Vimiera Road (Complete north of Waterloo Road)	
Terry Road (Inkerman Road - Commissioners Road)	
Talavera Road (Khartoum Road to Lane Cove Road	
Wicks Road (Barr Street - Epping Road)	
Shaftsbury Road (Rutledge Street - Clanwilliam Street)	
Shaftsbury Road (Clanwilliam Street - Trelawney Street)	
Meriton Street (Victoria Road - Morrison Road)	
Wicks Road (Epping Road - Waterloo Road)	
Terry Road (Ryde) (Goodwin Street - Orchard Street)	
Ryedale Road (Marlow Avenue - Terry Road (Eastwood))	
Blair Street)	

2014/15	Budget \$
Bank Street (Union Street - Constitution Road)	
Bayview Street (Beach Street - Cul-de-sac)	
Bayview Street (Teemer Street - Beach Street)	
Benson Street (Clarke Street - Cul-de-sac)	
Blaxland Road (Devlin Street - Parkes Street)	
Brian Street (Ellen Street, Cul- de-sac (North))	
Buffalo Road (Providence Road - Aitchander Road)	
Champion Road (Deeble Street - Tennyson Road)	
Constitution Road (Bowden Street - Railway Road)	
Constitution Road (West) (Bank Street)	
Corunna Road (Munro Street - Vimiera Road)	
Doomben Avenue (Ball Avenue)	
Epping Avenue (Wingate Avenue - Terry Road)	
Frederick Street (Henry Street - Arnold Street)	
Fourth Avenue (Cul-de-sac (W) - Ryedale Road)	
Gallard Street (Heard Street - Richmond Street)	

### 2. Roads Program (continued)

### **2.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

Total for 2014/15	2,731,820
Waterview Street (Osborne Avenue - Cul-de-sac)	
Terry Road (Ryde) (Commissioners Road)	
Rex Street (Federal Road - Grand Avenue)	
Read Street (Clanwilliam St - Warrawong Street)	
Perkins Street (Cusack Street - Darvall Road)	
North Road (Longview Street - Balaclava Road)	
North Road (Blaxland Road - Eulo Parade)	
Lovell Road (Orange Street - Pickford Avenue)	
Lovell Road (Colvin Crescent - Kings Road)	
Kinson Crescent (Anthony Road - Cul-de-sac)	
Hermitage Road (Parkes Street - Wattle Street)	
Goodwin Street (Mahon Street - Hermitage Road)	
Gladstone Avenue (Cowell Street, Cul-de-sac (East))	
Giffnock Avenue (Coolinga Street - Cul-de-sac)	
Giffnock Avenue (Lyon Park Road - Coolinga Street)	
Goodwin Street (Melville Street - Hermitage Road)	

2015/16	Budget \$
Belmore Street (Victoria Road)	
Richmond Street (Mason Street - Doig Avenue)	
Richmond Street (Doig Avenue - Maycock Street)	
Beattie Avenue (North Road - Blaxland Road)	
Boyce Street (Twin Road - Fisher Avenue)	
Boyce Street (Fisher Avenue - Keppel Road)	
Clermont Avenue (Aeolus Avenue - Jennifer Street)	
Clermont Avenue (Jennifer Street - North Road)	
Cobham Avenue (Victoria Road - Johnson Avenue)	
Cobham Avenue (Batten Avenue - Parer Street)	
Frederick Street (Arnold Street - Potts Street)	
Irene Crescent (Balaclava Road - Balaclava Road)	
Lovell Road, North Road, Quarry Road Roundabout	
Melville Street (Blaxland Road - Mount Sreet)	
Melville Street (Goodwin Street - Parkes Street)	
North Road (Eulo Parade - Heath Street)	
Quarry Road (Olive Street - North Road)	

<b>Total Road Resurfacing Renewal</b>	10,772,840
Total for 2015/16	2,813,770
Trelawney Street (Rutledge Street - Clanalpine Street)	
Twin Road (Badajoz Road - Cressy Road)	
Twin Road (Wicks Road - Badajoz Road)	
Twin Road (Lane Cove Road - Goulding Road)	
Suttor Avenue (Belmore Street - Church Sreet)	
Quarry Road (Small's Road - Heath Street)	

### **Road Kerb Renewal**

2012/13	Budget \$
Adelaide Street (Bennett Street - Darwin Sreet)	
Edgar Street (Landsdowne Street - Welby Street)	

1,287,500
Budget \$
1,326,120

### 2. Roads Program (continued)

### **2.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

2014/15	Budget \$
Blenheim Road (Pittwater Road - Morshead Street)	
Gardener Avenue (Quarry Road - Bidgee Road)	
Goulding Road (Fisher Avenue - Twin Road)	
Kent Road (Baringa Street - Milroy Street)	
Kent Road (Pindari Street - Gibb Street)	
Lawrence Street (Winbourne Street - Cul-de-sac)	
Morrison Road (Church Street - Belmore Street)	
Pittwater Road	
Pavement testing & design for 2015/16	
Total for 2014/15	1,365,910

2015/16	Budget \$
Adelaide Street (Victoria Road - Bennett Street)	
Andrew Street (Macintosh Street - Wharf Road)	
Hermitage Road (Goodwin Street - Orchard Street)	
North Road (Norma Avenue - Fonti Street)	
Pidding Road (Quarry Road - Cressy Road)	
Quarry Road (Cressy Road - Badajoz Road)	
Pavement testing & design for 2016/17	
Total for 2015/16	1,406,890
Total Road Kerb Renewal	5,386,420

### **Bridges Upgrade Renewal**

0 10	
2012/13	Budget \$
Hillview Road Culvert at Eastwood Park	
Total 2012/13	103,000
2013/14	Budget \$
Total 2013/14	106,090
2014/15	Budget \$
Total 2014/15	109,270
2015/16	Budget \$
Total 2015/16	112,550
Total Bridges Upgrade Renewal	430,910

### 3. Property Portfolio Program

Developing, managing and maintaining our portfolio of corporate, commercial and civic properties.

### **3.1 PERFORMANCE INDICATORS**

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% of Nett return on all commercial properties	TBD	Six- Monthly

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome			
Total value Property Portfolio program	4,958,435	4,448,530	18,495,570	27,173,330	51,793,015				
3.2 BASE BUDGET									
Income	-1,582,826	-1,473,940	-1,512,230	-1,551,570	-6,120,566	C PL			
Expense	5,131,493	5,403,730	5,541,920	5,686,000	21,763,143	PL			
Total Base Budget	3,548,667	3,929,790	4,029,690	4,134,430	15,642,577				
3.3 PROJECTS EXPENDITURE BUDGET									
Civic Precinct Redevelopment	859,768	-1,520,180	12,811,760	22,249,090	34,400,438	PL			
Corporate Buildings Renewals	210,000	200,000	200,000	100,000	710,000	PL			
Commercial Buildings Renewal	250,000	250,000	250,000		750,000	PL			
Operational Buildings Renewal	90,000	100,000	50,000	50,000	290,000	PL			
Total Projects Budget	1,409,768	-970,180	13,311,760	22,399,090	36,150,438				

### 3. Property Portfolio Program (continued)

### **3.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

### **Corporate Buildings Renewals**

2012/13	Budget \$
Total 2012/13	210,000
2013/14	Budget \$
Total 2013/14	200,000
2014/15	Budget \$
Total 2014/15	200,000
2015/16	Budget \$
Total 2015/16	100,000
Total Corporate Buildings Renewals	710,000

### **Operational Buildings Renewals**

2012/13	Budget \$
Total 2012/13	90,000
2013/14	Budget \$
Total 2013/14	100,000
2014/15	Budget \$
Total 2014/15	50,000
2015/16	Budget \$
Total 2015/16	50,000
Total Operational Buildings Renewals	290,000

### **Commercial Buildings Renewal**

Budget \$
250,000
Budget \$
250,000
Budget \$
250,000
750,000

# 4. Catchment Program

Managing, monitoring and maintaining water quality and reuse, our stormwater and natural waterways.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% of monitored waterways that meet the Aquatic Stream health index	N/A	Annually
% of stormwater assets that are condition level 3 or better	85%	Annually

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Catchment program	7,615,363	7,691,220	7,725,020	7,907,750	30,939,353	
4.2 BASE BUDGET						
Income	-22,077	-19,880	-20,400	-20,940	-83,297	ES
Expense	5,555,440	5,738,570	5,887,780	6,040,830	23,222,620	ES
Total Base Budget	5,533,363	5,718,690	5,867,380	6,019,890	23,139,323	
4.3 PROJECTS EXPENDITURE BUD	GET					
Water Quality Improvement Plan	15,000	15,000			30,000	ES
Shrimptons Ck - Bioretention Basin	316,000	154,000			470,000	ES
Stormwater Asset Replacement Renewal	721,000	742,630	764,910	787,860	3,016,400	ES
Stormwater Improvement Works Renewal	1,030,000	1,060,900	1,092,730	1,100,000	4,283,630	ES
<b>Total Projects Budget</b>	2,082,000	1,972,530	1,857,640	1,887,860	7,800,030	

### 4. Catchment Program (continued)

4.4 CAPITAL WORKS SCHEDULES \*Note: Only known projects are shown, contingencies are not shown.

Stormwater Asset Replacement Renewal Stormwater Improvement Works Renewal

<b>Stormwater</b>	<b>Asset</b>	Rep	lacemo	ent
Renewal		-		

2012/13	Budget \$
Meriton Street - Stage 1	
Miriam Road	
Tindarra Reserve	
Pit Replacement	
Ball Avenue	
Total for 2012/13	721,000
2013/14	Budget \$
Buffalo Road, Ryde	
Twin Road	
Anthony Road	
Alison Road	
Clayton Street - Burrows Park	
Fourth Avenue - stormwater	
Pit Replacement	
Total for 2013/14	742,630
2014/15	Budget \$
Pickford Street	
Clayton Street - Burrows Park	
Blaxland Road	
Shaftsbury Road	
Parklands Road	
Crimea Road Drainage Amplification	
Pit Replacement	
Total for 2014/15	764,910
2015/16	Budget \$
Pit Replacement	
Byron Avenue, Ryde	
Total for 2015/16	787,860
Total Stormwater Asset Replacement Renewal	3,016,400

ilewai .	
012/13	Budget \$
od & Floodplain Risk Management Study	
uffalo and Kitty's Creek	
od & Floodplain Risk Management Study	
rramatta River (Ryde Catchment)	
tion Street	
rbert Street	
wden Street	
5 Hall Park	
tention Basin at Waterloo Park	
ver Median and verge, Epping Road	
tal for 2012/13	1,030,000
013/14	Budget \$
od & Floodplain Risk Management Study	
uffalo and Kitty's Creek	
od & Floodplain Risk Management Study-	
ramatta River - Ryde Catchment	
bel Street and Curzon Street	
ish Road to Hermoyne Street	
ver Median and verge, Epping Road	
erland Flow Works - Santa Rosa Park	
erland Flow Works - Peachtree Road	
tall Debris Control Structure -Waterloo Road	
nbourne Street - missing drainage link	
tal for 2013/14	1,060,900
	1

2014/15	Budget \$
Flood & Floodplain Risk Management Study -Buffalo and Kitty's Creek	
Mallee Reserve	
East Parade	
Delange Road	
Lower ground levels - Pittwater Road	
Lower ground levels - Waterloo Road	
North Ryde Golf Club	
Total for 2014/15	1,092,730
2015/16	Budget \$
Meriton Street Upgrade	
Parry Park Upgrade	
Total for 2015/16	1,100,000
Total Stormwater Improvement Works Renewal	4,283,630

# **5. Centres and Neighbourhood Program (road reserve links and non road reserve links)**

Developing, delivering, maintaining and managing all our public domain infrastructure, facilities and place management.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% community satisfaction with the cleanliness of public domain in town centres and small centres	Baseline year	Annually
% community satisfaction with the maintenance of public domain in town centres and small centres	Baseline year	Annually

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Centres and Neighbourhood program	6,088,305	6,033,580	6,430,850	6,071,280	24,624,015	
5.2 BASE BUDGET						
Income	-372,873	-380,600	-390,490	-400,650	-1,544,613	С
Expense	3,678,177	3,695,990	3,817,350	3,916,630	15,108,147	C LN
Total Base Budget	3,305,305	3,315,390	3,426,860	3,515,980	13,563,535	
5.3 PROJECTS EXPENDITURE BUDGET						
Pedestrian Accessibility & Mobility Plan	50,000	56,650	58,350	60,000	225,000	С
Town Centres Wayfinding Plan	75,000				75,000	P
Public WiFi Feasibility Trial	50,000				50,000	С
Public Domain Upgrade Lane Cove Rd - west		500,000	650,000		1,150,000	P
Macquarie Park - Wayfinding Signage	80,000				80,000	Р
Public Domain Upgrade Waterloo Rd	320,000				320,000	P
Shrimptons Creek Embellishment		75,000	50,000	25,000	150,000	LN
Elouera Reserve Upgrade	80,000	0	150,000	300,000	530,000	LN
Neighbourhood Centre Renewal	618,000	636,540	655,640	675,000	2,585,180	LN
Town Centre Upgrade Implementation Renewal	1,500,000	1,450,000	1,440,000	1,495,300	5,885,300	P
Table Tennis Tables at Eastwood	10,000				10,000	P
Total Projects Budget	2,783,000	2,718,190	3,003,990	2,555,300	11,060,480	

### **5. Centres and Neighbourhood Program (continued)**

### **5.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

### **Neighbourhood Centre Renewal**

2012/13	Budget \$
Boronia Park Centre	
Agincourt Road Centre	
Total for 2012/13	618,000
2013/14	Budget \$
Quarry Road Centre	
Sager Place Centre	
Total for 2013/14	636,540
2014/15	Budget \$
Allars Street Centre	
Watts Road Centre	
Callaghan Street	
Meadowbank Station (west)	
Total for 2014/15	655,640
2015/16	Budget \$
Monash Road Centre	
Total for 2015/16	675,000
Total Neighbourhood Centre Renewal	2,585,180

#### **Town Centre Upgrade Implementation** Renewal 2012/13 Budget \$ Church Street- construction 1,500,000 **Total for 2012/13** 2013/14 Budget \$ Church Street- construction Rowe Street- construction 1,450,000 **Total for 2013/14** 2014/15 Budget \$ Rowe Street- construction **Total for 2014/15** 1,440,000 2015/16 Budget \$ Victoria Road Gladesville - Design and Construction **Total for 2015/16** 1,495,300 **Total Town Centre Upgrade Implementation** 5,885,300

Renewal

# **6. Library Program**

Delivering all our library services.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% customer satisfaction of library users satisfied with quality of service	Baseline year	Annually
No. of library loans per capita (combined Ryde/ Hunters Hill population is utilised)	8.3	Quarterly
No. of visits to the library annually	840,000	Quarterly

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Library program	5,117,287	5,235,210	5,309,200	5,420,590	21,082,287	
6.2 BASE BUDGET						
Income	-916,326	-943,810	-968,360	-993,530	-3,822,026	НС
Expense	5,367,657	5,511,340	5,646,480	5,793,300	22,318,777	НС
Total Base Budget	4,451,331	4,567,530	4,678,120	4,799,770	18,496,751	
6.3 PROJECTS EXPENDITURE BUDG	ET					
Wifi for Libraries	25,750	26,520	27,320		79,590	С
Library Electronic Book	30,000				30,000	нс
Library Laptops for Community Training			12,000		12,000	НС
Library Books	412,000	424,360	437,090	450,200	1,723,650	НС
Digital Enhancement for Libraries	45,000	46,800	48,670	50,620	191,090	WB
Renewal of Public PCs at Libraries		70,000			70,000	WB
Feasibility Study for expansion of Library Service at Eastwood	25,000				25,000	нс
Community Buildings Renewals - Libraries	128,206	100,000	106,000	120,000	454,206	WB
Total Projects Budget	665,956	667,680	631,080	620,820	2,585,536	

### 6. Library Program (continued)

### **6.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

### **Community Buildings Renewals - Libraries**

2012/13	Budget \$
Eastwood Library painting	
Eastwood Library carpet replacement	
Total for 2012/13	128,206
2013/14	Budget \$
Total 2013/14	100,000
2014/15	Budget \$
Total 2014/15	106,000
2015/16	Budget \$
Total 2015/16	120,000
Total Community Buildings Renewals - Libraries	454,206

# **7. Governance and Civic Program**

Supporting our mayor and councillors; through council process and civic events; and providing guidance on governance to support other areas of council.

	2012/13 Target	Reporting Frequency			
% of project milestones met on time	90%	Quarterly			
Number of known breaches of statutory/ council policy requirements	0	Quarterly			
% of Councillor requests responded to within agreed service standard	95%	Quarterly			
% of Councillor satisfaction with the quality of responses provided by the helpdesk	80%	Annually			

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome	
Total value Governance and Civic program	3,733,865	3,328,710	3,410,200	3,498,810	13,971,585		
7.2 BASE BUDGET							
Income							
Expense	3,713,865	3,328,710	3,410,200	3,498,810	13,951,585	PL	
Total Base Budget	3,713,865	3,328,710	3,410,200	3,498,810	13,951,585		
7.3 PROJECTS EXPENDITURE BUDGET							
Councillor Induction Program & Training	20,000				20,000	PL	
Total Projects Budget	20,000	0	0	0	20,000		

# **8. Customer and Community Relations Program**

Engaging with our community, all media and community relations, branding and marketing our city and developing and managing all our customer services.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% of the community that recognise CoR as the owner or promoter of certain events, facilities and services	Baseline year	Annually
% customer satisfaction with the service provided at the Customer Service Centre	80%	Annually
% customer satisfaction with the service provided at the Ryde Planning and Business Centre	80%	Annually
% of calls to the Customer Call Centre resolved at the first point of contact	85%	Quarterly

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Customer and Community Relations program	3,538,331	3,321,950	3,407,010	3,495,620	13,762,911	
8.2 BASE BUDGET						
Income	-62,848	-62,330	-63,960	-65,610	-254,748	PL LN
Expense	3,351,179	3,384,280	3,470,970	3,561,230	13,767,659	PL LN
Total Base Budget	3,288,331	3,321,950	3,407,010	3,495,620	13,512,911	
8.3 PROJECTS EXPENDITU	IRE BUDGET	r				
Ryde Planning and Business Centre	45,000				45,000	PL
CRM Workflow Update	205,000				205,000	PL
Total Projects Budget	250,000	0	0	0	250,000	

# 9. Community and Cultural Program

Managing all community services, community development, community buildings and events and driving cultural development.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% Voluntary / benevolent sector satisfaction with support provided by CoR	N/A	Every 2 years
% customer satisfaction for CoR's home modification and maintenance service	90%	Annually
No. of clients using the home modification service	ТВА	Quarterly
% customer satisfaction for CoR's immunisation service	90%	Annually
No. of children immunised	TBA	Quarterly
% customer satisfaction for CoR's vacation care service	90%	Annually
No. of attendees at CoR's vacation care programs	ТВА	Quarterly
No. of people attending key events and programs conducted by CoR	100,000	Quarterly
% customer satisfaction for halls and meeting room hire service	80%	Quarterly
% capacity of leased halls and meeting rooms booked (capacity based on 8 hour booking per day)	60%	Quarterly
% of community leased buildings that comply with statutory requirements and standards	TBA via asset plan, notionally 85%	Annually

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Community and Cultural program	2,751,984	2,893,160	2,783,150	2,922,180	11,350,474	
9.2 BASE BUDGET						
Income	-1,592,669	-1,640,420	-1,683,130	-1,726,880	-6,643,099	HC WB
Expense	3,909,554	4,025,110	4,116,720	4,223,740	16,275,124	HC WB P
Total Base Budget	2,316,885	2,384,690	2,433,590	2,496,860	9,632,025	
9.3 PROJECTS EXPENDITURE BUDGET						
Crime Prevention Plan - Implementation	70,000	35,000			105,000	WB
Live Neighbourhood Project	45,000	20,000	20,000		85,000	НС
Ryde Youth Music Project	12,000	12,000	12,000		36,000	НС
Ryde Youth Theatre Group	30,000	92,000	42,000		164,000	нс
Life Long Learning Plan		20,000			20,000	нс
Community Garden & Nursery		25,750	26,520	27,320	79,590	WB
Grants Management Software		12,500			12,500	PL
Non-Profit Community Sector Development	20,600	21,220	21,860		63,680	WB
Community Sector Service Gap Analysis		80,000			80,000	WB
Cultural Spaces stage 3: Feasibility	80,000	40,000			120,000	нс
Internet Guide to Community Arts Project				20,000	20,000	нс
Implications of Aging Population Plan				80,000	80,000	WB
Social Inclusion in Libraries				20,000	20,000	WB
Funding Support for the Men's Shed	20,000				20,000	WB
Eastwood Community Harmony Project				35,000	35,000	нс
Neighbourhood Activation Grants			60,000	30,000	90,000	WB
Brush Farm House Interpretive Signage				33,000	33,000	НС
Improving Shop fronts at Eastwood	5,000				5,000	нс
Feasibility Study Community Hub at Eastwood	80,000				80,000	WB
Temporary Part Time employee for projects at Eastwood	80,000	82,400			162,400	WB
Community Buildings Renewal	157,499	150,000	167,180	180,000	654,679	WB
Total Projects Budget	600,099	590,870	349,560	425,320	1,965,849	

### 9. Community and Cultural Program (continued)

# **9.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown. **Community Buildings Renewal**

2012/13	Budget \$
Signage upgrade for community buildings	
Willandra Kitchen replacement	
Argyle Hall Leak Proofing Stage 2	
Building Management System Shepherds Bay	
Painting Community Facilities	
Carpet replacement Community Buildings	
Total for 2012/13	157,499
2013/14	Budget \$
SES Building Generator	
Total for 2013/14	150,000
2014/15	Budget \$
Total for 2014/15	167,180
2015/16	Budget \$
Total for 2015/16	180,000
<b>Total Community Buildings Renewal</b>	654,679

# 10. Risk Management Program

Managing all legal services, procurement and internal auditing, assessing and managing business continuity, risk and disaster management.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% Councillor satisfaction with Councils exposure to Fraud Risks are minimised through Internal Audit activities	Baseline year	Annually

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Risk Management program	1,612,755	1,627,810	1,649,240	1,678,170	6,567,975	
10.2 BASE BUDGET						
Income	-83,537	-81,690	-83,800	-86,000	-335,027	PL
Expense	1,620,792	1,676,000	1,719,540	1,764,170	6,780,502	PL
Total Base Budget	1,537,255	1,594,310	1,635,740	1,678,170	6,445,475	
10.3 PROJECTS EXPENDIT	JRE BUDGE	т				
Internal Audit Quality Assessment	13,000				13,000	PL
Policy Framework for WH&S	30,000				30,000	PL
Automating the Procurement Process	32,500	23,500	3,500		59,500	PL
Corruption Prevention System		10,000	10,000		20,000	PL
Total Projects Budget	75,500	33,500	13,500		122,500	

# **11. Paths and Cycleways Program**

Developing, managing and maintaining our footpaths and cycleways.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% community satisfaction with the provision of footpaths	Baseline year	Every 2 years
% community satisfaction with the provision of cycleways	Baseline year	Every 2 years
% of paths and cycleways that are condition level 3 or better	85%	Annually

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome	
Total value Paths and Cycleways program	2,187,792	1,903,290	1,958,990	2,015,570	8,065,642		
11.2 BASE BUDGET							
Income	-3,801	-3,910	-4,020	-4,120	-15,851	С	
Expense	523,679	539,540	553,390	567,780	2,184,389	С	
Total Base Budget	519,878	535,630	549,370	563,660	2,168,538		
11.3 PROJECTS EXPENDITURE BU	11.3 PROJECTS EXPENDITURE BUDGET						
Asset Management - Condition Data	300,000				300,000	PL	
Footpath/SUP Construction Waterloo Rd	39,215				39,215	С	
Cycleways Construction Renewal	298,699	307,660	316,890	326,400	1,249,649	С	
Footpath Construction Renewal	260,500	232,500	257,730	337,000	1,087,730	С	
Footpath Construction Expansion	769,500	827,500	835,000	788,510	3,220,510	С	
Total Projects Budget	1,667,914	1,367,660	1,409,620	1,451,910	5,897,104		

### 11. Paths and Cycleways Program (continued)

### **11.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

### **Cycleways Construction Renewal**

2012/13	Budget \$
Total for 2012/13	298,699
2013/14	Budget \$
Total for 2013/14	307,660
2014/15	Budget \$
Total for 2014/15	316,890
2015/16	Budget \$
Total for 2015/16	326,400
Total Cycleways Construction Renewal	1,249,649

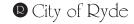
### **Footpath Construction Renewal**

2012/13	Budget \$
Total for 2012/13	260,500
2013/14	Budget \$
Total for 2013/14	232,500
2014/15	Budget \$
Total for 2014/15	257,730
2015/16	Budget \$
Total for 2015/16	337,000
<b>Total Footpath Construction Renewal</b>	1,087,730

### **Footpath Construction - Expansion**

2012/13	Budget \$
Adelaide Street (No.78, Adelaide Street - Meadowbank Lane)	
Beaumont Avenue (Shaftsbury Road - Bellevue Avenue)	
Brendon Street (Cave Avenue - Bridge Road)	
Clanwilliam Street (Coronation Avenue - Tarrant Avenue)	
Coxs Road (Conrad Street - Pittwater Road)	
Frances Road (Mitchell Street - Carpark)	
Frank Street (Victoria Road - College Street)	
Goodwin Street (Anzac Avenue - Falconer Street)	
Inkerman Road (Terry Road - Blaxland Road)	
Quarry Road (Cressy Road - Badajoz Road)	
Ryrie Street (Collins Street - Betty Hendry Parade)	
Samuel Street (Parkes Street - No.63, Samuel Street)	
Shaw Street (Cox's Road - Long Avenue)	
Vimiera Road (Yangalla Road - Epping Road)	
Wandoo Avenue (No.16, Wandoo Avenue - Gladstone Avenue)	
Waterloo Road (No.23, Waterloo Road - No.25, Waterloo Road)	
Kerb Ramps - Ryedale & First intersection	
Kerb Ramps - various locations	
Culloden Road (Abuklea Road - Agincourt Road)	
Farnell Street (opp. Bell Avenue - Winbourne	
Street)	
Ford Street (Ada Street- Tindarra Reserve)	
Alison Street	
Total for 2012/13	769,500

2013/14	Budget
Berryman Street (Morshead Street - Edmondson Street)	
Nancarrow Avenue (No.20, Bowden Street)	
North Road (Existing at No 245, Longview Street)	
Orana Street (Trevitt Road - Cul-de-sac)	
Parklands Road (David Avenue - Whiteside Street)	
Amelia Street (Marilyn Street - Lorna Avenue)	
Collins Street (Ryrie Street - Wicks Road)	
Culloden Road (Plunkett Street - Epping Road)	
Fairyland Avenue (River Avenue - Quebec Road)	
Jeanette Street (No.18, Jeanette Street - Cox's Road)	
Karnak Street (Hollis Avenue - Russell Street)	
Napier Crescent (Parklands Road - Cul-de-sac)	
North Road (No.79/81, North Road - No.113, North Road)	
Parklands Road (No.28, Parklands Road - Napier Crescent)	
Punt Road (Ashburn Place - Banjo Pattison Park)	
Raymond Street (No.15, Balaclava Road)	
Ryedale Road (No.2a - No.28 (Reserve))	
Spencer Street (Existing Bremner Park, Cul-de-sac)	
Stone Street (Bowden Street - See Street)	
Teemer Street (Tennyson Road - Cul-de-sac)	
Threlfall Street (North Road - Hunts Avenue)	
Winbourne Street (Farnell Street - Bell Avenue)	
Kerb Ramps - various locations	
Total for 2013/14	827,500



### 11. Paths and Cycleways Program (continued)

**11.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

2014/15	Budget
Bayview Street (Teemer Street - Beach Street)	
Lucinda Road (Herring Road - Cul-de-sac)	
Murray Street (Moira Street - Shaftsbury Road)	
Northcott Street (Bridge Road - Mavis Street)	
Robinson Street (Cressy Road - Footbridge )	
Adelaide Street (James Street - Meadowbank Pk)	
Allengrove Crescent (Lane Cove Road - Cul-de-sac)	
Arthur Street (Quarry Road - Cul-de-sac)	
Bayview Street (Teemer Street - Beach Street)	
Bellevue Avenue (Bencoolen Avenue - Dickson	
Avenue)	
Dunbar Street (Samuel Street - Samuel Street)	
Jetty Road (Phillip Road - Pellisier Road)	
Moira Avenue (Mimos Street - Mirool Street)	
Nerang Street (Twin Road - Badajoz Road)	
Parklands Road (Whiteside Street - Trevitt Road)	
Pembroke Road (Vimiera Road - Crimea Road)	
Plassey Road (Cemetery Gate - Bend in Road)	
Samuel Street (No.63 - No.39, Samuel Street)	
Santa Rosa Avenue	
Trevitt Road (No.23, Trevitt Road)	
Kerb Ramps - various locations	
Total for 2014/15	835,000

e shown, contingencies are not shown.	
2015/16	Budget \$
Aitchandar Road (Buffalo Road - Bidgee Road)	
Clanwilliam Street (Shaftsbury Road - Coronation Avenue)	
Marsden Road (No.55 - No.101, Marsden Road)	
O'Keefe Crescent (Oakes Avenue - Norma Avenue)	
Tobruk Street (Cutler Parade - Edmondson Street)	
Cheers Street (No.15, Brush Road)	
Bowden Street (Constitution Road - Underdale Lane)	
Callaghan Street (No.7, Badajoz Road )	
Clanwilliam Street	
Kerb Ramps - various locations	
Clifton Street (No.6, Sindel Street)	
Cressy Road (No.140, Coxs Road)	
Ida Street (Mitchell Street - Walker Street)	
Irene Crescent (Balaclava Road (West) - Pathway	
Julius Avenue (No.10, driveway - Roundabout)	
Larkard Street (No.11, Cam Street)	
Neville Street (Smalls Road - Fawcett Street)	
North Road (Clermont Avenue - Heath Street)	
North Road (Eulo Parade - Clermont Avenue)	
Olive Street (Ronald Street - Rocca Street)	
Raymond Street (No.26, Balaclava Road)	
Samuel Street (No.39, Samuel Road - oppos. Colston Street)	
Sindel Street (Darvall Road - Brush Road)	
Union Street (Maxim Street - Bank Street)	
Total for 2014/15	788,510
<b>Total Footpath Construction - Expansion</b>	3,220,510

# **12. Environmental Program**

Monitoring and managing our environmental performance, developing environmental policy and making our community aware of environmental impact.

	2012/13 Target	Reporting Frequency			
% of project milestones met on time	90%	Quarterly			
Equivalent Tonne (et) CO2 saved across organisation from mitigation actions implemented.	400 tonnes	Annually			
% customer satisfaction with the environmental education service	Baseline year	Annually			
% change in energy consumption for all of Council facilities measured against 2003/04 baseline year	< 5%	Annually			
% reduction in Council water consumption across all facilities below 2003/04 base year	15%	Annually			

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Environmental program	1,061,738	1,128,430	1,166,050	1,225,310	4,581,528	
12.2 BASE BUDGET						
Income	-8,686	-16,490	-16,910	-17,360	-59,446	ES
Expense	1,035,424	1,067,480	1,094,250	1,122,670	4,319,824	ES
Total Base Budget	1,026,738	1,050,990	1,077,340	1,105,310	4,260,378	
12.3 PROJECTS EXPENDITURE BUD	GET					
Climate Change Mitigation - Green Power		42,440	43,710	45,000	131,150	ES
Macquarie Park Community Green Star			20,000	50,000	70,000	LN
Youth Waste & Environment Project (YEP)	20,000	20,000	25,000	25,000	90,000	ES
Business Sustainability - City Switch	15,000	15,000			30,000	ES
Total Projects Budget	35,000	77,440	88,710	120,000	321,150	

# **13. Strategic City Program**

Providing strategic direction and planning; and managing the reporting of our corporate performance.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Strategic City program	1,100,234	1,143,410	1,172,760	1,203,220	4,619,624	
13.2 BASE BUDGET						
Income	-5,401	-5,440	-5,580	-5,730	-22,151	PL
Expense	1,105,635	1,148,850	1,178,340	1,208,950	4,641,775	PL
Total Base Budget	1,100,234	1,143,410	1,172,760	1,203,220	4,619,624	

# **14. Land Use Planning Program**

Planning, delivering and managing our land and urban design and enhancing and informing on our heritage

2012/13 Target	Reporting Frequency
90%	Quarterly
	Target

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Land Use Planning program	1,362,219	1,169,250	1,152,960	1,133,380	4,881,489	
14.2 BASE BUDGET						
Income	-259,809	-278,400	-285,650	-293,060	-1,116,919	LN
Expense	807,028	857,650	878,610	901,440	3,444,728	LN
Total Base Budget	547,219	579,250	592,960	608,380	2,327,809	
14.3 PROJECTS EXPENDITURE BU	DGET					
Undertake Epping Road Study		50,000	50,000		100,000	LN
Bushfire Mapping System		50,000			50,000	LN
Section 94 Contribution Plan	150,000				150,000	P
Macquarie Park DCP	100,000				100,000	P
Electronic Developmnt Assessment Project	60,000	40,000			100,000	PL
TMA for Macquarie Park	250,000	250,000	250,000		750,000	Р
Community Education & Information	20,000				20,000	LN
Character Area Study		60,000			60,000	LN
LEP Review Project				125,000	125,000	LN
Review Stormwater DCP and Align WSUD	75,000				75,000	ES
Section 94 Contributions Officer	140,000	140,000	140,000		420,000	P
Shrimptons Creek Connection			120,000	400,000	520,000	С
Heritage Grant Scheme	20,000	20,600	21,220	21,860	83,680	НС
Total Projects Budget	815,000	610,600	581,200	546,860	2,553,680	

# **15. Traffic & Transport Program**

Managing our transport, traffic and car parking; developing sustainable transport options.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
No. of passengers transported by Top Ryder Community Bus Service	50,000	Quarterly
% of Recommendations made to the Ryde local Traffic Committee approved to go to Council works committee without resubmitting	90%	Six- Monthly

	2012/2013	2013/2014	2014/2015	2015/2016	2012-2016	Related
	Budget \$	Projection \$	Projection \$	Projection \$	Total \$	Outcome
Total value Traffic & Transport program	1,190,420	1,078,020	1,105,990	1,134,710	4,509,140	
15.2 BASE BUDGET						
Income						
Expense	172,320	198,820	203,980	209,260	784,380	С
Total Base Budget	172,320	198,820	203,980	209,260	784,380	
15.3 PROJECTS EXPENDITURE	BUDGET					
Community Public Mobility Hire Program		20,000	20,000		40,000	С
Go Get Car Hire Program	10,000				10,000	С
Top Ryder Community Bus Service	273,000	100,000	100,000	100,000	573,000	С
Bus Shelters - new	50,000	42,440	43,710	45,020	181,170	С
Bus Stop DDA compliance	82,400	84,870	87,420	90,040	344,730	С
Bus Stop Seats - new	30,900	31,820	32,790	33,770	129,280	С
Traffic Calming Devices	100,000	100,000	100,000	100,000	400,000	С
Personal Mobility Electric Vehicle	140,000				140,000	С
Traffic Facilities Renewal	181,800	345,570	358,950	392,710	1,279,030	С
Car Park Renewal	150,000	154,500	159,140	163,910	627,550	С
Total Projects Budget	1,018,100	879,200	902,010	925,450	3,724,760	

### 15. Traffic & Transport Program (continued)

### **15.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

### **Traffic Facilities Renewal**

2012/13	Budget \$
Total for 2012/13	181,800
2013/14	Budget \$
Total for 2013/14	345,570
2014/15	Budget \$
Total for 2014/15	358,950
2015/16	Budget \$
Total for 2015/16	392,710
Total Traffic Facilities Renewal	1,279,030

### **Car Park Renewal**

2012/2013	Budget \$
Dunbar Park Car Park - Sobroan Road	
Allars Street Car Park at shops - Allars Street	
Church Street Car Park - Church Street, Ryde	
Denistone Station Commuter Car Park	
Meadowbank Wharf Car Park East of Railway Road	
Total for 2012/13	150,000
2013/14	Budget \$
Total for 2013/14	154,500
2014/15	Budget \$
Total for 2014/15	159,140
2015/16	Budget \$
Total for 2015/16	163,910
Total Car Park Renewal	627,550

# **16. Economic Development Program**

Business sector and economic development.

	2012/13 Target	Reporting Frequency
% of project milestones	90%	Quarterly
met on time		

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Economic Development program	417,881	269,670	273,800	278,050	1,239,401	
16.2 BASE BUDGET						
Income	-3,360				-3,360	Р
Expense	156,241	159,670	163,800	168,050	647,761	P
Total Base Budget	152,881	159,670	163,800	168,050	644,401	
16.3 PROJECTS EXPENDITURE BUDG	GET					
Economic Development Plan 2009 - 2014	50,000	50,000	50,000	50,000	200,000	P
Macquarie Park Website	75,000				75,000	P
Implementation of Marketing Plan	50,000	50,000	50,000	50,000	200,000	P
City of Ryde Food & Festivals Guide	40,000	10,000	10,000	10,000	70,000	P
Economic Forecasting & Profiling Module	50,000				50,000	P
Total Projects Budget	265,000	110,000	110,000	110,000	595,000	

# **17. Organisational Development Program**

Addressing workforce planning, driving culture and performance, assessing process efficiency and overseeing all corporate communications.

	2012/13 Target	Reporting Frequency			
% of project milestones met on time	90%	Quarterly			
Improvement in the Business Processes Score in the VoiceProject survey for the Organisation	40% (5% improvement)	Every 2 years			

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Organisational Development program	229,702	133,790	136,620	139,510	639,622	
17.2 BASE BUDGET						
Income	-5,599	-5,440	-5,580	-5,730	-22,349	PL
Expense	110,301	114,230	117,200	120,240	461,971	PL
Total Base Budget	104,702	108,790	111,620	114,510	439,622	
17.3 PROJECTS EXPENDITU	JRE BUDGET	г				
Performance Review Process	50,000				50,000	PL
PMCOR System Development	50,000				50,000	PL
Best Value Reviews (annual)	25,000	25,000	25,000	25,000	100,000	PL
Total Projects Budget	125,000	25,000	25,000	25,000	200,000	

# **18. Foreshore Program**

Managing all aspects of our foreshore.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% of seawalls that are condition level 3 or better	85%	Annually

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Foreshore program	26,039	26,820	27,510	28,240	108,609	
18.2 BASE BUDGET						
Income						
Expense	26,039	26,820	27,510	28,240	108,609	WB
Total Base Budget	26,039	26,820	27,510	28,240	108,609	

# **19. Regulatory Program**

Delivering all our regulatory assessments and activities, including building regulations, environmental regulations, road, parking and footpath enforcement and animal management.

	2012/13 Target	Reporting Frequency
% of project milestones met on time	90%	Quarterly
% applicants satisfied with CoR's development assessment service	Baseline year	Annually
% objectors satisfied with CoR's development assessment service	Baseline year	Annually
Total development value of approved development applications (in \$million - cumulative)	N/A	Quarterly
Mean number of DA's processed per person	Greater than 62 annually	Quarterly
DA assessment time (days) - against the Group 3 benchmark (Mean Gross Assessment Time)	69 days (2010-11 Group 3 average)	Quarterly
Mean gross DA determination times: residential alterations and additions (against Group 3 Average)	66 days (2010-11 Group 3 average)	Quarterly
No. of DA's processed within the Group 3 average number of days by category residential	N/A	Quarterly
Mean gross DA determination times: single new dwelling (against Group 3 Average)	71 days (2010-11 Group 3 average)	Quarterly
No. of DA's processed within the Group 3 average number of days by category - single new dwelling	N/A	Quarterly
Mean gross DA determination times: commercial, retail, office (against Group 3 Average)	67 days (2010-11 Group 3 average)	Quarterly
No. of DA's processed within the Group 3 average number of days by category - commercial	N/A	Quarterly
% customer satisfaction - building owner's satisfaction with building certification process	90%	Annually

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Regulatory program	577,378	302,180	306,730	258,610	1,444,898	
19.2 BASE BUDGET						
Income	-6,460,456	-6,279,190	-6,442,510	-6,610,010	-25,792,166	WB LN
Expense	6,408,333	6,528,330	6,694,600	6,868,620	26,449,883	WB LN
Total Base Budget	-52,122	249,140	252,090	258,610	707,718	
19.3 PROJECTS EXPENDITURE	BUDGET					
Illegal Dumping Surveillance Program	58,000				58,000	LN
Boarding House Project	51,500	53,040	54,640		159,180	LN
Transport/Parking Technology	370,000				370,000	С
Upgrade Ranger Hand Held Devices	150,000				150,000	С
Total Projects Budget	629,500	53,040	54,640	0	737,180	

	2012/13 Target	Reporting Frequency
% customer satisfaction - satisfaction of complainants with Council's process on minimising the impact of pests on public health	80%	Annually
% customer satisfaction with inspection of regulated premises service	Baseline year	Annually
No. of food premises inspections	800	Quarterly
% customer satisfaction - with Council's processing of companion animal management complaints	75%	Annually
% customer satisfaction with Council's processing of illegal dumping complaints	75%	Annually

# **20. Waste and Recycling Program**

Managing our domestic and commercial waste services, educating on and facilitating recycling and disposal services.

	2012/13 Target	Reporting Frequency		
% of project milestones met on time	90%	Quarterly		
% customer satisfaction with CoR's waste management and recycling service for business	Baseline year	Annually		
% tonnes of recycling from all domestic waste services	48%	Quarterly		
% community satisfaction with CoR's domestic waste and recycling service	Baseline year	Annually		
% community awareness of recycling and the importance of separating waste materials	Baseline year	Annually		

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Waste and Recycling program	-417,789	-662,260	-461,620	-420,500	-1,962,169	
20.2 BASE BUDGET						
Income	-16,123,704	-16,531,840	-16,961,680	-17,402,690	-67,019,914	ES
Expense	14,929,315	15,390,180	16,075,060	16,782,190	63,176,745	ES
Total Base Budget	-1,194,389	-1,141,660	-886,620	-620,500	-3,843,169	
20.3 PROJECTS EXPENDITURE BUD	GET					
Future Focus Home Waste & Sustainability	52,600	54,400			107,000	ES
Waste to Energy	100,000				100,000	ES
Porters Creek Depot Reconfiguration	624,000				624,000	ES
Porters Creek Site Finalisation				200,000	200,000	ES
Porters Creek Site Development & Upgrade		425,000	425,000		850,000	
Total Projects Budget	776,600	479,400	425,000	200,000	1,881,000	

### **21. Internal Corporate Services Program**

Developing and managing our information, records and corporate knowledge; implementing information technology, communications, business, financial and HR infrastructure and services. Managing our fleet and plant; planning and developing assets; all project management and administrative support.

	2012/13 Target	Reporting Frequency			
% of project milestones met on time	90%	Quarterly			
% return on investment over the standard investment benchmark (ie. Bank Bill Swap Reference Rate (Australian financial market) - BBSW)	0.85%	Quarterly			
% of Council's plant fleet that meet the Euro4 standards (equivalent to green star rating)	70%	Annually			
% Council's fleet cars to be 4 cylinder or hybrid vehicles	91%	Annually			
% of annual capital works program completed	90%	Annually			

	2012/2013 Budget \$	2013/2014 Projection \$	2014/2015 Projection \$	2015/2016 Projection \$	2012-2016 Total \$	Related Outcome
Total value Internal Corporate Services program	-34,548,093	-38,572,650	-39,233,320	-40,633,110	-152,987,173	
21.2 BASE BUDGET						
Income	-53,420,806	-58,095,710	-59,606,220	-61,156,020	-232,278,756	PL
Expense	15,360,783	15,805,170	16,304,020	17,127,910	64,597,883	PL
Total David Doublest	20.040.000	40 000 540	40 000 000	44.000.440	447 400 070	
Total Base Budget	-38,060,023	-42,290,540	-43,302,200	-44,028,110	-167,680,873	
21.3 PROJECTS EXPENDIT						_
		т		3,050,000	11,650,000	PL
21.3 PROJECTS EXPENDIT	URE BUDGE	Z,850,000				_
21.3 PROJECTS EXPENDIT	2,750,000	<b>T</b> 2,850,000	3,000,000		11,650,000	PL
21.3 PROJECTS EXPENDITOR Fleet Purchases-Motor Vehicles IRM Scanning Project	2,750,000 31,930	<b>T</b> 2,850,000	3,000,000		11,650,000	PL PL
21.3 PROJECTS EXPENDITOR Fleet Purchases-Motor Vehicles IRM Scanning Project GPIMS - System Development	2,750,000 31,930 150,000	<b>T</b> 2,850,000	3,000,000		11,650,000 98,700 150,000	PL PL

### **21. Internal Corporate Services Program (continued)**

### **21.4 CAPITAL WORKS SCHEDULES** \*Note: Only known projects are shown, contingencies are not shown.

### **Information Technology Renewals**

2012/13	Budget \$
PC Replacement Program	
Information Technology Disaster Recovery	
Council eBusiness Initiatives	
Upgrade Tree Management System (Phase 2)	
Mobility Device Bulk Stock	
SOE Establishment	
Total 2012/13	540,000
2013/14	Budget \$
PC Replacement Program	
Information Technology Disaster Recovery	
Council eBusiness Initiatives	
Expansion of Corporate Data Storage System	
SOE Establishment	
Corporate Application Maintenance Program	
SOE Rollout	
Total for 2013/14	835,000
2014/15	Budget \$
PC Replacement Program	
Council eBusiness Initiatives	
Relocation of Data Centre	
SOE Establishment	
Total for 2014/15	1,035,000

Total Information Technology Renewals	2,755,000
Total for 2015/16	345,000
Corporate Application Maintenance Program	
SOE Establishment	
Council eBusiness Initiatives	
PC Replacement Program	
2015/16	Budget \$

# Reporting on our progress

Our Four Year Delivery Plan is in alignment with the Community Strategic Plan. Our Four Year Delivery Plan details our planned expenditure on outcomes by projects and programs, and contributes to our planned overall direction for the next ten years, ensuring that we keep our community informed and work to meet their expectations.

To ensure that we deliver on this plan, and our seven key outcomes for our city, we will actively look to our community for feedback on whether they perceive that we are meeting our promises and getting things right. We will continue to establish a research partnership with Macquarie University to measure community perception of progress against each of our goals to enable us to recalibrate the strategy and our response if necessary.

We will report our progress towards our Four Year Delivery Plan annually and evaluate the effectiveness of our Community Strategic Plan in four year cycles at the conclusion of each term of council (with the first report due by the end of the next term of council which ends in 2016). This evaluation will measure our community's perception of progress against the goals compared to a base line survey established in mid 2012.

We will assess our success by facilitating an open forum with our community and partners, consistently referring to them for feedback through all levels of communication at our disposal including the use of new media technologies.

Our community will ultimately be the ones to guide us and inform us on whether we have met our vision and that the City of Ryde is indeed the place to be for lifestyle and opportunity@ your doorstep.

And, in addition to the Annual Report, we will provide a report on our operational plan to council every quarter. This will update council on our progress towards the projects planned for the year and monitor our progress against key performance indicators.

Council is currently establishing the performance measures it will use to monitor progress on our Operational Plan for 2012/13. Performance on these measures will be included in our Annual Report, and where possible, monitored quarterly through our quarterly review reporting.

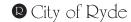
# Corporate Performance Indicators

A set of corporate performance indicators have been identified that will report on the organisations delivery of service to our customers and partners, track the project management of our programs and projects, monitor our budget and financial management and indicate the organisations progress in building our culture through learning and development.

These measures are set out in the table shown here and will be reported to council through our quarterly and annual reporting as indicated.

While we have indicated in the table how we will measure our corporate performance as your council; a secondary set of measures is currently being developed to assess and measure how we will meet all our operational commitments to the City of Ryde.

Measure	Performance Indicator		2012/2013 Target
Customers and Partners			
Customer Satisfaction	Improvement in the Customer Satisfaction Index obtained from annually surveying our customers	Annual	2012/13 baseline year
Responsiveness to Customer requests	We will acknowledge all customer requests within 5 working days and action within agreed timeframes	Quarterly	90%
Responsiveness to Customer requests	We will acknowledge all inward correspondence within 5 working days and action within agreed timeframes	Quarterly	90%
Budgets and Financial Management			
Base Budget management	Our base budget income is within +/-2% of the year to date approved budget	Quarterly	+/-2%
Base Budget management	Our base budget expenditure is within +/-2% of the year to date approved budget	Quarterly	+/-2%
Project Management			
Completion of projects scheduled to finish within the year	Percentage of scheduled projects completed within the year	Annual	95%
Projects are well managed	Percentage of projects completed on budget	Annual	90%
Projects are well managed	Percentage of project milestones completed on time	Quarterly	90%
Culture, Learning & Development			
Passion and engagement - The level of staff engagement and commitment to the organisation taking into account job satisfaction and intention to stay	Continuous improvement in the results of our Passion Indicator results as reported from the Macquarie University VoiceProject Culture Survey (baseline year 2010)	Every 2 years (due 2012)	74%
Progress - The capacity of the organisation in terms of performance and productivity	Continuous improvement in our Progress Indicator results as reported from the Macquarie University VoiceProject Culture Survey (baseline year 2010)	Every 2 years (due 2012)	70%
Occupational Health and Safety - Ensuring ongoing health and safety of all our staff	Percentage reduction in our lost time injuries on prior year	Annually	5%
Equal Employment Opportunity – increasing the proportion of women in management positions	Percentage of women in management positions	Annually	35%
Risk Management	% of internal audit recommendations implemented within agreed timeframes	Quarterly	100%



# Resourcing our Plans



# Key Components of the Resource Plan

Councils 4 year resource plan has been prepared in accordance with the requirements of the Local Government Act 1993 (as amended).

The resource plan provides financial forecasts for the 4 year term of the plan and includes a detailed breakdown of income and expenditure relating to the financial year.

These statements detail Council's projected financial performance and projected working capital for 2012 to 2016 and demonstrate a sound financial position for the City of Ryde.

Tables 1 and 2 below summarise the key financial resources required for the next four years and the financial outcomes compared to the targets contained in the Financial Plan.

### **Table 1 Four Year Financial Resource Plan**

	2012/2013 Budget \$'000	2013/2014 Projected \$'000	2014/2015 Projected \$'000	2015/2016 Projected \$'000
Operating Result	(7,335)	(4,285)	20,566	(784)
Total Revenue (Operating and Capital)	91,127	95,313	123,633	104,352
Operating Expenditure	78,750	79,295	82,236	83,764
Capital Expenditure	20,293	25,967	49,096	22,573
Total Expenditure (Operating and Capital)	99,044	105,263	131,332	106,337
Working Capital	2,397	3,860	5,487	7,444
Asset Renewal Ratio	1.18	1.17	1.16	1.15
Loan Principal Repayments	381	381	381	22,271
Employee Costs to Total Revenue Ratio	43.04	41.92	33.14	40.29
Total Replacement Value of Assets	2,650,465	2,671,601	2,692,906	2,714,380
Total Book Value of Assets	2,231,023	2,233,359	2,235,697	2,238,038

People Resources	2012/2013	2013/2014	2014/2015	2015/2016
Employee Costs as % of Total Expenditure	39.60	37.96	31.20	39.54

### **Table 2 Financial Plan Target Outcomes**

Measure	Target 2012/2013	Target 2011/2012	Result 2010/2011
Investment Return at least 50 bps => 90 Day Bank Bill Swap Rate	>BBSW + 50 bps	>BBSW + 50 bps	>BBSW + 50 bps
Debt Service Ratio < 2%	<1%	<1%	<1%
Available Working capital = > \$3 M	=> \$3.00M	=> \$4.42M	\$4.21M
Outstanding Rates less than 5% industry benchmark	<5%	<5%	3.99%
Investments made in accordance with Investment Policy and legislative requirements	100%	100%	100%
Annual Rate Notices levied within 4 weeks of commencement of financial year	By 28 July 2012	28 July 2011	26 July 2010
All statutory returns submitted by due dates(DLG, ABS, Grants commission, GST, FBT)	100%	100%	100%

### **Key Components of the Resource Plan (continued)**

**Table 3 Net Operating Costs of 2012/2013 Operational Plan by Organisation Area** 

Service Area (Group)	Net Operating Cost to Council \$'000	%
Community Life	8,016	14.9%
Corporate Services	7,542	14.0%
Environment & Planning	4,306	8.0%
Office of the General Manage	2,576	4.8%
Public Works	31,296	58.3%
Total Activities and Initiatives	53,765	100.0%

NB: Excludes Rates, Domestic Waste Management Charges and Depreciation.

### **Statement of Non-Financial Resources**

Shows the human resources assigned to service areas in terms of number of employees and equivalent full time (FTE) values and costs forecast for 2012/2013.

**Table 4 Human Resources** 

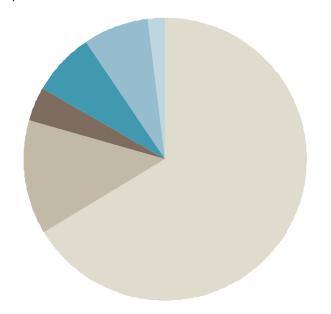
Key Financial Indicator	Approved FTE	Budget FTE 2012/13**	Operating Budget 2012/13 \$'000
Employee Costs \$million			39,225
Employee Headcount	694		
Employee FTE	490	473.3	

Service Area	Approved FTE*	Budget FTE 2012/13**	Operating Budget 2012/13 \$'000	% of Employee Costs
Community Life	126.2	108.5	10,330	26.3%
Corporate Services	79.8	78.8	8,394	21.4%
Environment & Planning	72.6	72.6	7,331	18.7%
Office of the General Manager	10.0	12.0	1,705	4.3%
Public Works	201.4	201.4	11,465	29.3%
Total FTE	490.0	473.3	39,225	100.0%

<sup>\*</sup> including casuals

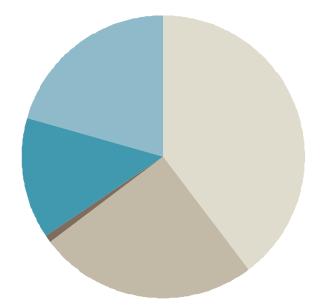
<sup>\*\*</sup> excluding casuals

### How the money is raised Operating and Capital Income \$90.1M



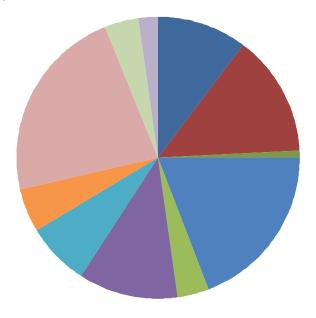
- Rates and Charges 66%
- User Charges and Fees 13%
- Interest 4%
- Other Operating Revenue 7%
- Grants and Contributions (Operating) 8%
- Grants and Contributions (Capital) 2%
- In-kind Contributions (Capital) 0%

# How the money is spent Operating and Capital Expenditure \$99.0M Excludes Depreciation - \$19.7M

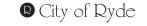


- Employee Costs 40%
- Materials and Contracts 25%
- Borrowing Costs 1%
- Other Operating Expenses 14%
- Capital Expenditure 20%

2012/2013 Capital Works Expenditure \$20.2M



- Catchment program 10%
- Centres and Neighbourhood program 13%
- Community and Cultural program 1%
- Customer and Community Relations program 0%
- Economic Development program 0%
- Foreshore program 0%
- Internal Corporate Services program 16%
- Land Use Planning program 0%
- Library program 3%
- Open Space, Sport & Recreation program 12%
- Paths and Cycleways program 8%
- Property Portfolio program 7%
- Regulatory program 2%
- Roads program 21%
- Traffic & Transport program 4%
- Waste and Recycling program 3%



# **Consolidated Income & Expenditure Estimates 2011-2012 to 2015 -2016**

Includes all Special Rates & Levies

Projected operating result	2011/2012 Current Budget \$'000	2012/2013 BUDGET \$'000	2013/2014 Projected \$'000	2014/2015 Projected \$'000	2015/2016 Projected \$'000	Projected funding	2011/2012 Current Budget \$'000	2012/2013 BUDGET \$'000	2013/2014 Projected \$'000	2014/2015 Projected \$'000	2015/2016 Projected \$'000
OPERATING REVENUE						OPERATING RESULT	21,868	(7,335)	(4,285)	20,566	(784)
Rates & Annual Charges	58,235	60,554	65,490	67,200	69,051	Funding					
User Charges & Fees	12,113	11,959	12,317	12,638	12,966	Add (Non-Cash) - Depreciation	19,137	19,711	20,302	20,830	21,372
Interest	5,094	3,526	3,575	3,609	7,411	ADD Book Value of Assets					
Other Operating Revenue	6,417	6,432	6,625	7,297	7,376	Disposed	890	1,000	1,080	6,208	1,239
Operating Grants & Contributions	6,046	6,820	7,108	7,327	7,548	Cash Available to Fund Capital Expenditure	41,895	13,376	17,098	47,605	21,827
TOTAL OPERATING REVENUE	87,904	89,291	95,115	98,070	104,352	CAPITAL EXPENDITURE	11,000	15,515	,	,	
OPERATING EXPENSES						Community Life	14,988	3,266	2,957	2,775	3,164
Employee Costs	35,797	39,225	39,954	40,977	42,042	Environment & Planning	1,216	2,727	2,587	2,866	2,570
Materials & Contracts	25,905	25,001	24,014	24,114	24,177	Public Works	40,739	12,883	12,326	12,536	12,280
Borrowing Costs	596	606	812	1,998	1,714	Corporate Services	4,561	1,418	8,097	30,920	4,558
Other Operating Expenses	12,835	13,918	14,515	15,147	15,831	TOTAL CAPITAL	,	•	,	,	
TOTAL OPERATING EXPENSES	75,134	78,750	79,295	82,236	83,764	EXPENDITURE	61,504	20,293	25,967	49,096	22,573
Operating Result Before						Cash Flow to Fund	(19,609)	(6,917)	(8,870)	(1,491)	(745)
Capital Amounts	12,771	10,540	15,820	15,834	20,588	Financed by:					
Capital Grants & Contributions	5,091	1,836	198	0	0	Opening Working Capital	4,205	4,052	2,397	3,860	5,487
In-kind Contributions	23,143	0	0	25,563	0	Borrowings	1,255	.,	_,	2,7000	
Net Gain / (Loss) on Disposal of Assets	0	0	0	0	0	New Borrowings	1,200	0	8,962	18,429	4,909
Total Capital Income	28,234	1,836	198	25,563	0	Less: Loan Repayments	(381)	(381)	(381)	(381)	(22,271)
Operating Result Before						Net Loan Funds (Payments/ Receipts)	(819)	381	(8,581)	(18,048)	17,362
Depreciation	41,005	12,376	16,018	41,397	20,588	Advances					
						New Advances	0	0	(8,962)	(18,429)	(4,909)
Depreciation & Impairment	19,137	19,711	20,302	20,830	21,372	Less: Advances Repaid	0	0	0	0	21,880
Operating Result	21,868	(7,335)	(4,285)	20,566	(784)	Net Advanced Funds (Payments/Receipts)	0	0	8,962	18,429	(16,971)
						Reserves	18,637	5,643	10,713	3,499	3,093
						Closing Working Capital	4,052	2,397	3,860	5,487	7,444

### **Rating and Revenue Policy Statement**

#### **Rating Plan**

In 2012/2013, Council is projecting net Rate Income of \$46.46M which represents 51% of Council's total income.

Council considers the principles of equity and benefit in determining its rating structure and seeks to

- Maximise the income from business properties to ensure business contributes their fair proportion of rates to the City of Ryde
- Set minimum rates in accordance with the Minister for Local Governments approval.

Council's rating approach has been to retain a 70/30 split between the rates derived from residential and business properties. This was first achieved in 2008/2009 and Council will maintain this in 2012/2013.

The Minster for Local Government has set the rate pegging limit at 3.6% for 2012/2013.

#### **Loan Borrowings**

Council does not propose to undertake any new loan borrowings during 2012/2013.

#### Sale of Assets

#### Plant & Motor Vehicles

The City of Ryde Plant & Fleet Management Sub-Plan and the Plant Replacement policy stipulates a change-over period of 2.5 years for motor vehicles. Council has a rolling plant replacement program which ranges from 3 to 15 years for its various categories of plant.

The following amounts for Plant Replacement are included in the 2012/2013 Draft Budget:

Plant Purchases \$2,750,000 Plant Sales \$1,000,000

Net Cost \$1,750,000 from Plant Reserve

#### **Property**

The Buildings and Properties Sections are responsible for effective and efficient management of Council's property portfolio.

The Asset Management Plan provides the necessary tools and strategies for Council to ensure those assets held within the portfolio are consistent with Council's future directions and sufficient funding is allocated to those with a poor condition rating. The Strategic Property Policy provides the framework for Council to increase or reduce the portfolio, by acquiring new or disposing of underperforming or underutilised properties. These actions ensure that all properties are optimised to their fullest potential. Council has allocated an amount of \$0.91 million for capital expenditure on Council's property portfolio in the 2012/2013 budget.

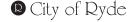
Councils Properties Section in conjunction with Council's Service Units are currently reviewing Operational land and surplus road reserve assets to ensure council is receiving best value across its property holdings. As best value reviews are completed it may lead to recommendations for Council's consideration. Recommendations may include renewal, disposal, acquisition, redevelopment or a combination of aforementioned to achieve organisational outcomes.

Council has previously resolved to sell 54 Higginbotham Road, Gladesville. This property will be disposed of by way of Public Auction in the 2012/2013 financial year.

#### **Senior Officers**

Under the Local Government Act Section 428 2(g), Council has resolved to have the following five positions as Senior Officers:

- General Manager
- Group Manager Community Life
- Group Manager Corporate Services
- Group Manager Environment & Planning
- Group Manager Public Works



### Rates & Annual Charges for 2012/2013

Rates and Annual Charges are a major source of Council's income and during 2012/2013 will provide approximately 51% of Council's total revenue.

Council proposes to make and levy the following rates:

#### 1. Ordinary Rates

#### a. Residential

(applicable to all rateable properties categorised as Residential in the City of Ryde)

#### b. Business

#### 1. Business

(applicable to all rateable properties categorised as Business General in the City of Ryde)

2. Business - Major Retail Centre - Macquarie Park (Applicable to all rateable properties categorised as Business - Major Retail Centre - Macquarie Park in the City of Ryde - a map is available for public inspection at the City of Ryde Administration Building 1 Devlin Street Ryde.)

#### 3. Business - Major Retail Centre - Top Ryde

(Applicable to all rateable properties categorised as Business - Major Retail Centre - Top Ryde - a map is available for public inspection at the City of Ryde Administration Building 1 Devlin Street Ryde.)

#### c. Environmental Management

(applicable to all rateable properties in the City of Ryde)

#### 2. Special Rates

#### a. Macquarie Park Corridor

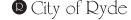
(applicable to all rateable properties categorised as Business in the Macquarie Park Corridor as detailed in the map on the following page) The net estimated yield from each of these rates can be summarised in the following table:

### Rates & Annual Charges for 2012/2013

Rate Type	Category/ / Sub category	Base Charge \$	Minimum \$	Ad Valorem (cents in \$)	Rate Yield \$
Ordinary	Residential		457.74	0.00133956	26,180,990
Ordinary	Business		457.74	0.00687815	12,008,323
Ordinary	Business- Major Retail Centre - Macquarie Park		457.74	0.01107468	625,221
Ordinary	Business- Major Retail Centre - Top Ryde		457.74	0.00687815	319,741
Ordinary	Environmental Management Base Charge	53.69			2,177,130
Ordinary	Environmental Management Ad Valorem			0.00021625	3,916,795
TOTAL YIELD	ORDINARY RATES				45,228,199
Special	Macquarie Park Corridor- Ad Valorem			0.00133661	1,232,417
TOTAL YIELD	ORDINARY & SPECIAL RATES				46,460,616

The Environmental Management Rate Base Charge yields 36% of the total Environmental Management yield. The above rates figures include the 3.6% increase determined by the Minister for Local Government.

Council provides a rate reduction to eligible pensioners under Sections 575 and 582 of the Local Government Act. Eligible pensioners are entitled to a rebate of 50% of their combined rates and charges, up to a maximum of \$250 of which 55% is government funded and 45% Council funded. In addition Council provides a voluntary rebate of \$80 to those pensioners who were in receipt of the pensioner rebate as at 31 December 1992 and have lived in the City of Ryde for 10 years. There are approximately 5,790 eligible pensioners in the City of Ryde who receive the statutory pensioner rebate and 1,240 who also receive Council's voluntary rebate. The total cost of these rebates is approximately \$1.5 million.



### **Macquarie Park Corridor Special Rate**

This Special Rate (which was approved by the Minister for Local Government in 2006/2007 on an ongoing basis in perpetuity) will raise \$1.23M during 2012/2013 from business properties in the Macquarie Park Corridor. At present, 408 business properties are located within this area. This area is identified on the map shown.

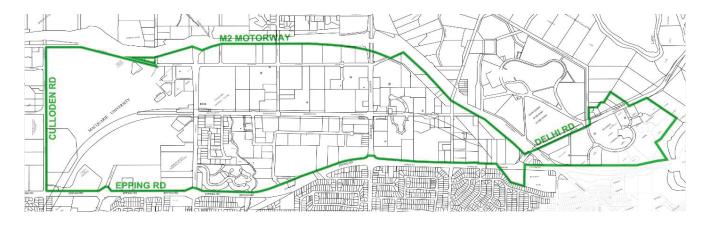
A copy of the map is available for public inspection at the City of Ryde Administration Building 1 Devlin Street Ryde.

The funds raised will be used to assist in implementing the Macquarie Park Corridor Master Plan, which has been developed in conjunction with the State Government and community stakeholders in response to the changing nature of business in the Corridor and the construction of the new Chatswood to Epping rail link and includes three new stations within the North Ryde area.

Special rate funds will be used to construct and maintain the public domain infrastructure in the area, improve roads and cycleways as the area changes from a low density business park to an attractive, viable and vibrant urban centre.

Expenditure of all funds received from the Macquarie Park Corridor Special Rate will be separately accounted for and restricted to the projects identified in the Capital Works program section of this Draft Management Plan. Reports will be provided to the Council on a quarterly basis and to the community on an annual basis regarding expenditure of special rate funds on these projects.

The Delivery Plan and Operational Plan contain the following projects, under the corresponding Programs, in the amount indicated. It should be noted the actual project may be for an amount greater than that funded from the Macquarie Park Corridor Special Rate due to other sources of funds. It should also be noted that any unspent funds from each year are transferred to a reserve to be utilised for future works.



Project	2012/13 Base Budget Total	2013/14 LTFP Total Budget	2014/15 LTFP Total Budget	2015/16 LTFP Total Budget	Operational Plan Four Year Total Budget
Centres and Neighbourhood program	642,190	575,000	850,000	325,000	2,392,190
Place Management - Macquarie Park	112,190				112,190
Pedestrian Accessibility & Mobility Plan	50,000				50,000
Public Domain Upgrade Lane Cove Rd - west		500,000	650,000		1,150,000
Macquarie Park - Wayfinding Signage	80,000				80,000
Public Domain Upgrade Waterloo Rd	320,000				320,000
Shrimptons Creek Embellishment		75,000	50,000	25,000	150,000
Elouera Reserve Upgrade	80,000		150,000	300,000	530,000
<b>Economic Development program</b>	125,000	50,000	50,000	50,000	275,000
Macquarie Park Website	75,000				75,000
Implementation of Marketing Plan	50,000	50,000	50,000	50,000	200,000
Environmental program			20,000	50,000	70,000
Macq Park Community Green Star			20,000	50,000	70,000
Land Use Planning program	350,000	250,000	370,000	400,000	1,370,000
Macquarie Park DCP	100,000				100,000
TMA for Macquarie Park	250,000	250,000	250,000		750,000
Shrimptons Creek Connection			120,000	400,000	520,000
Paths and Cycleways program	39,215				39,215
Footpath/SUP construction Waterloo Rd	39,215				39,215
Traffic & Transport program		20,000			20,000
Community Public Mobility Hire Program		20,000			20,000
Total	1,156,405	895,000	1,290,000	825,000	4,166,405



#### **Domestic Waste Management Service Charge**

Domestic Waste Management Services are provided on a full cost recovery basis. Costs are determined by contractor charges and Council costs and overheads necessary to manage the service.

The Domestic Waste Management Service charge for 2012/2013 is levied under Section 496(1) of the Local Government Act 1993 (as amended) and has been set at \$354.00 per service, per annum.

The Domestic Waste Management Service charge is levied on each rateable residential property within the City of Ryde. This charge will yield estimated total revenue of \$14.68 million.

A standard Domestic Waste Management Service consists of:

- One 140 litre garbage bin collected weekly
- One 240 litre recycling bin collected fortnightly
- One 240 litre green vegetation bin collected fortnightly (alternate to recycle collection)
- 5 Scheduled Household Cleanup Collections per annum
- Mulching and Chipping Service
- Flectronic Waste Collection

Unit blocks with a bin bay will share a 240 litre garbage bin and a 240 litre recycling bin between two units and receive one vegetation bin per unit block or as required.

Services will be provided in addition to the standard service at the following annual charges. The estimated yield from each annual change is shown:

### **Domestic Waste Management Services**

Domestic Waste Management Services	Annual Charge \$	Estimated Yield \$
Domestic Waste Standard	354.00	13,785,822
Upgrade from 140L to 240L	258.46	89,169
Additional DWM - 140L	268.84	202,437
Additional DWM - 240L	527.30	518,863
Additional DWM - Resident Recycle	42.56	62,052
Additional DWM - Resident Green	42.56	18,726
Total		14,677,069

#### **Stormwater Management Service Charge**

The Stormwater Management Service Charge for 2012/2013 is levied under Section 496A of the Local Government Act 1993 (as amended).

The charges have been set in accordance with the Local Government Amendment (Stormwater) Bill 2005 and for 2012/2013 are as follows:

Strata titled residential home units	\$12.50 per unit
Strata titled business units	\$12.50 per unit
Other residential property	\$25.00 per rateable property
Business rateable properties	\$25.00 per 350 sq metres of land area

It is estimated that the charge will yield \$982,900 in 2012/2013.

### **Section 611 Local Government Act - Annual Charges**

Section 611 of the Local Government Act, 1993 permits Council to charge persons who benefit from having private facilities on, above or under public land. The following charges are to be levied under Section 611 during the 2012/2013 financial year:

### (i) Vehicle Overbridge, Herring Road

Council has a legal agreement with the owners of Macquarie Shopping Centre (AMP Society and Perpetual Trustee Company Limited) relating to the use of Council land in Herring Road for the purposes of a concrete access ramp and bridge. The amount charged is based on a fair, commercial rental valuation reviewed every five years, which is next due for updating on 29th September 2012.

The anticipated revenue for 2012/2013 is \$69,397 (including GST).

### (ii) Shell Refining Oil Pipeline

Council has a legal agreement with the Shell Oil Company relating to the use of Council land for an oil pipeline, which travels under public land through a portion of the City. The anticipated lease payment to Council for 2012/2013 is \$60,837 (including GST). The amount payable is based on the following formula:

(D/25)\*(L/30)\*7.5

Where, D = diameter of the pipe (304.8 millimetres), and L = the length of the pipe, (6,858 metres).

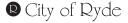
The resultant amount is at a 1985 price level and is adjusted annually for movements in the CPI.

# (iii) Alinta Asset Management (AGL) Gas Mains

Based on an annual review by KPMG of AGL's revenue. Anticipated income in 2012/2013 is \$56,938 (including GST).

### **Interest on Overdue Rates and Annual Charges**

The Minister for Local Government has announced the maximum interest allowable for the 2012/2013 rating year at 10%. Council charges the maximum interest rate on overdue rates and charges as an incentive for ratepayers to meet their commitments as they fall due.



# Commercial Matters

#### **Statement of Business or Commercial Activities**

Under the National Competition Policy (NCP) the identification of such activities and the application of the principle of competitive neutrality to business activities by the Council is a requirement.

Essentially the principle is that Council should operate without net competitive advantage over other businesses as a result of its public ownership – a level playing field.

The guidelines specify the following tests to be applied to Council's activities:

- Council's intentions in operating the activity; and
- Is private competition present or possible for the activity?

In addition, further tests relating to the scale of the activity within the local community may determine that:

- If it is small in scale, it may be in competition but its effects are immaterial; and
- If it is large in scale, it is more likely to be perceived by competitors as a business activity.

The NCP guidelines impose additional conditions for a category with revenue exceeding \$2 million per year. These are category 1 businesses in terms of NCP and are required to apply Taxation Equivalent Payments and generate a return on capital invested. Consideration of these tests resulted in the following activities being identified as businesses:

- Ryde Aquatic Leisure Centre. This is a category
   1 business activity due to scale (revenue in excess of
   the prescribed threshold level of \$2 million per annum);
   and
- Commercial Waste Management: the collection and disposal of waste from commercial properties.
   Fees are based on a charge per bin collection for both garbage and recycle bins.

These activities are specifically identified in Council's Annual Financial Reports and a separate Special Purpose Financial Report is prepared to disclose their results.

# Have Your Say

Your feedback is an essential and integral part of the process for developing and delivering our Community Strategic Plan and Four Year Delivery Plan.

We encourage you to give us your feedback at all times for both the Community Strategic Plan and the Four Year Delivery Plan.

These plans drawing on the already extensive numbers of views, opinions and visions that we received since 2009 and that clearly responds to the clear and consistent priorities of our community.

We have already trialled these outcomes among our people, community representatives and partners to ensure that they are on the right track. Through consultation and collaboration we have refined them to encapsulate all that is important to our community and we continually look to you again to tell us if we have got things right and that we are meeting your priorities and aspirations for the City of Ryde.

We encourage feedback from all and you can communicate with us through the following methods:

### By mail addressed to:

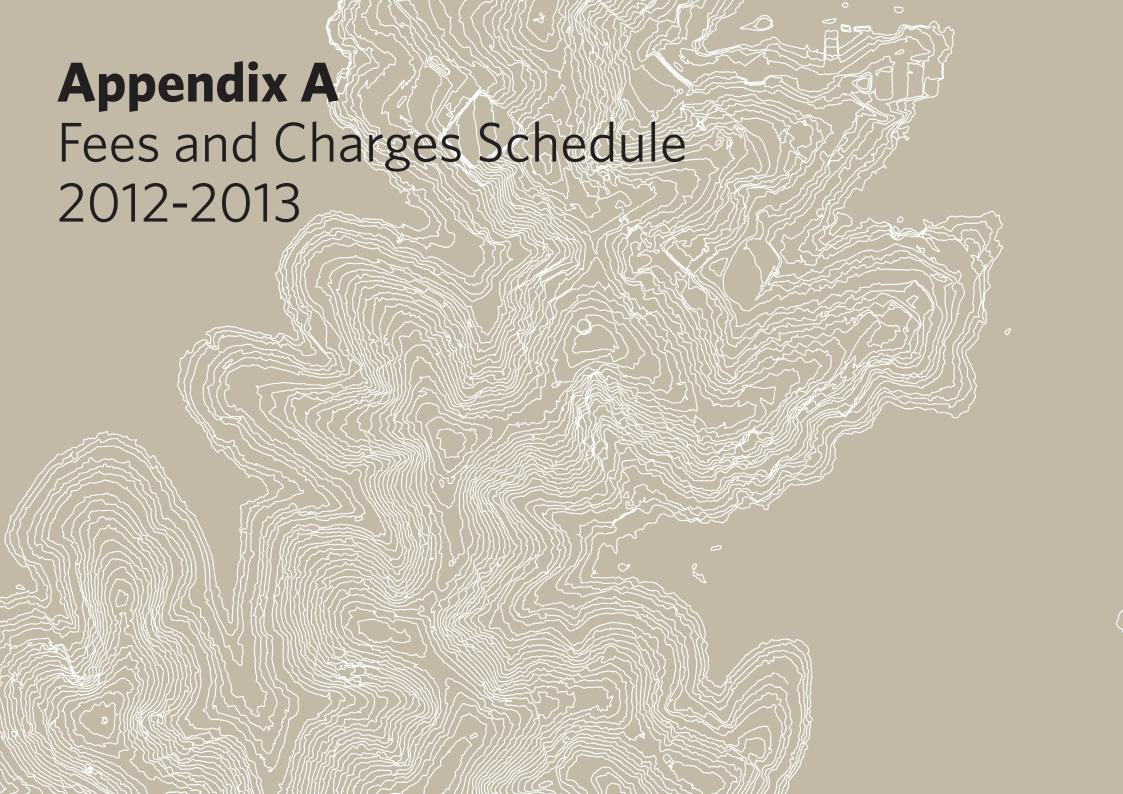
General Manager City of Ryde Locked Bag 2069 North Ryde NSW 1670

**By email addressed:** cityofryde@ryde.nsw.gov.au

On our website: www.ryde.nsw.gov.au

If you do not have access to the internet, you can access our website at your local library.

Contact our Customer Service Centre on (02) 9952 8222 for further information.



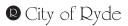
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Plumbers, Drainers

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# Fees for service in 2012-2013

Fees for services provided by Council are shown in the following pages in this section. Each fee that Council sets, is categorised as A, B, C, D, E, F, G or H. These categories denote the primary policy principle used in setting the fee as follows:

Statutory Fee (Set)

The fee charged is prescribed in a regulation or set by legislation at a specific amount.

B Statutory Fee (Discretionary)

The fee charged is discretionary in a regulation or set by legislation up to a maximum amount for the fee.

Fully Subsidised

There is no fee charged for this good/service and it is fully funded by general income. Reasons for a zero cost recovery may include:

- The service is considered a Public Good and provides a broad community benefit
- Practical restraints limit the ability to be able to charge for services on a user basis, or the revenue collection is so minor as to be outweighed by the cost of collection.
- The desire of Council to encourage usage

D Partially Subsidised

The fee charged is set to derive a partial contribution to the cost of providing the service - a percentage of the cost of the service is met from general income.

E User Pays - Direct Costs

The fee charged for this good/service is set to recover the annual and/ or maintenance costs. The cost of any assets used in providing the good/service is met from general income (including general purpose grants).

User Pays - Full Cost Recovery

The fee charged for this good/service is set to recover the full costs of its provision, including the cost of replacement of assets and the cost of fixed overheads used in the provision of the good/service.

G User Pays - Market Prices

The fee charged for this good/service is set to generate an appropriate rate of return on the capital invested.

H Refundable Deposit

The price charged is a fee that is refundable to the payee after a prescribed condition is met.

The initial deposit payment does not attract GST. But any full or partial forfeiture of the deposit may attract GST.

Note: The General Manager has the power to reduce or waive fees where there is justification.

# General

City of Ryde General	2012/13	Additional Information	Price Policy	GST Included
Staff Time				
Unless otherwise stated a fee is chargeable of \$149.00 per hour (including GST) (minimum 1 hour, followed by 15 minute increments) for use of Council Officers time if required.	149.00		G	Y
Cancellation Fee				
Unless otherwise stated, all cancellations attract a fee of 25% of the original charge, plus a percentage of the fee equal to the percentage of the process completed.			D	Y

# **Community and Cultural Buildings Leasing and Licensing**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
PREMIUM HALL				
Civic Hall All fees for the Civic Hall include cost of security				
a) Category 1: Standard	124.00	per hour Mon - Fri: 8am - 6pm (minimum 6 hours) Mon - Thur: 6pm - midnight (minimum 6 hours)	G	Y
	176.00	per hour Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	G	Y
	224.00	Overnight (for sales and exhibitions)	G	Υ
Bond	1,070.00	per hire (minimum)	Н	Υ
b) Category 2: Funded Community Groups	96.00	per hour Mon - Fri: 8am - 6pm (minimum 6 hours) Mon - Thur: 6pm - midnight (minimum 6 hours)	Е	Y
	139.00	per hour Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	Н	Y
Bond	268.00	per hire (minimum)	Н	Υ
c) Category 3: Religious Worship	101.50	per hour Mon - Fri: 8am - 6pm (minimum 6 hours) Mon - Thur: 6pm - midnight (minimum 6 hours)	Е	Y
	149.00	per hour Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	Е	Y
Bond	535.00	per hire (minimum)	Н	Υ
d) Category 4: Unfunded Community Groups and Playgroups	8.50	per hour Mon - Thur: 6pm - midnight (minimum 2 hours) Mon - Fri: 8am - 6pm (minimum 2 hours)	D	Y
If a Category 4 hirer wants to hire this venue at this time, they are required to pay Category 2 rates. This is in recognition of the subsidy level Category 4 hirers receive and that these times are peak times for use.		Fri & Sat: 6pm - midnight (minimum 6 hours) Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 4 hours)		
Bond	134.00	per hire (minimum)	Н	Υ

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
LARGE HALL				
North Ryde School of Arts Hall				
a) Category 1: Standard	85.50	per hour Mon - Fri: 8am - 6pm (minimum 6 hours) Mon - Thur: 6pm - midnight (minimum 6 hours)	E	Y
	117.00	per hour Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	E	Y
	224.00	Overnight (for sales and exhibitions)	G	Υ
Bond	641.00	per hire (minimum)	Н	N
b) Category 2: Funded Community Groups The North Ryde meeting room can be provided free of charge when this Category books the North Ryde School of Arts Hall if there is no alternate booking.	38.00	per hour Mon - Fri: 8am - 6pm (minimum 6 hours) Mon - Thur: 6pm - midnight (minimum 6 hours)	E	Y
	58.50	per hour Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	E	Y
Bond	161.00	per hire (minimum)	Н	N
c) Category 3: Religious Worship The North Ryde meeting room can be provided free of charge when this Category books the North Ryde School of Arts Hall if there is no alternate booking.	69.50	per hour Mon - Fri: 8am - 6pm (minimum 6 hours) Mon - Thur: 6pm - midnight (minimum 6 hours)	E	Y
	96.00	per hour Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	Е	Y
Bond	321.00	per hire (minimum)	Н	N
d) Category 4: Unfunded Community Groups and Playgroups The North Ryde meeting room can be provided free of charge when this Category books the North Ryde School of Arts Hall if there is no alternate booking.  If a Category 4 hirer wants to hire this venue at this time, they are required to pay Category 2 rates. This is in recognition of the subsidy level Category 4 hirers receive and that these times	8.50	per hour Mon - Fri: 8am - 6pm (minimum 2 hours) Mon - Thur: 6pm - midnight (minimum 2 hours) Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	D	Y
are peak times for use.				
Bond	321.00	per hire (minimum)	Н	N

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
HALLS				
Argyle Hall, Eastwood Hall, Shepherd's Bay Hall, West Ryde Hall, Trafalgar Place Hall, Brush Farm Forster Hall, Putney Tennyson Bowls Club, West Ryde Community Centre Hall				
a) Category 1: Standard	64.50	per hour Mon - Fri: 8am - 6pm (minimum 2 hours) Mon - Thur: 6pm - midnight (minimum 2 hours)	E	Y
	74.50	per hour Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	E	Y
Bond	641.00	per hire (minimum)	Н	N
b) Category 2: Funded Community Groups	16.10	per hour Mon - Fri: 8am - 6pm (minimum 2 hours) Mon - Thur: 6pm - midnight (minimum 2 hours)	E	Y
	21.50	per hour Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	E	Y
Bond	161.00	per hire (minimum)	Н	N
c) Category 3: Religious Worship	37.50	per hour Mon - Fri: 8am - 6pm (minimum 2 hours) Mon - Thur: 6pm - midnight (minimum 2 hours)	E	Y
	42.50	per hour Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	Е	Y
Bond	336.00	per hire (minimum)	Н	N
d) Category 4: Unfunded Community Groups and Playgroups  If a Category 4 hirer wants to hire this venue at this time, they are required to pay Category 2	8.50	per hour Mon - Fri: 8am - 6pm (minimum 2 hours) Mon - Thur: 6pm - midnight (minimum 2 hours) Fri & Sat: 6pm - midnight (minimum 6 hours) Sat, Sun & Public Holidays (minimum 6 hours)	E	Y
rates. This is in recognition of the subsidy level Category 4 hirers receive and that these times are peak times for use.  Bond	80.50	per hire (minimum)	Н	N

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
MEETING ROOMS				
Gladesville Meeting Room, North Ryde Meeting Room, Brush Farm House Carpenter Room, Eastwood Women's Rest Centre, Eastwood Croquet Club, West Ryde Community Centre Meeting Room, Eastwood Hall Meeting Room (could include new meeting rooms, potential meeting rooms in the Civic Hall, meeting rooms located in existing facilities attached to a licence, eg: Eastwood & Ryde Netball Club House)				
a) Category 1: Standard	32.00	per hour Mon - Fri: 8am - 6pm (minimum 2 hours) Mon - Thur: 6pm - midnight (minimum 2 hours) Fri & Sat: 6pm - midnight (minimum 2 hours) Sat, Sun & Public Holidays (minimum 2 hours)	Е	Y
Bond	214.00	per hire (minimum)	Н	N
b) Category 2: Funded Community Groups	10.70	per hour Mon - Fri: 8am - 6pm (minimum 2 hours) Mon - Thur: 6pm - midnight (minimum 2 hours) Fri & Sat: 6pm - midnight (minimum 2 hours) Sat, Sun & Public Holidays (minimum 2 hours)	E	Y
Bond	107.00	per hire (minimum)	Н	N
c) Category 3: Religious Worship	27.00	per hour Mon - Fri: 8am - 6pm (minimum 2 hours) Mon - Thur: 6pm - midnight (minimum 2 hours) Fri & Sat: 6pm - midnight (minimum 2 hours) Sat, Sun & Public Holidays (minimum 2 hours)	E	Y
Bond	107.00	per hire (minimum)	Н	N
d) Category 4: Unfunded Community Groups and Playgroups	8.50	per hour  Mon - Fri: 8am - 6pm (minimum 2 hours)  Mon - Thur: 6pm - midnight (minimum 2 hours)  Fri & Sat: 6pm - midnight (minimum 2 hours)  Sat, Sun & Public Holidays (minimum 2 hours)	Е	Y
Bond	80.50	per hire (minimum)	Н	N

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
SPECIALTY VENUES & SPECIAL REQUESTS				
Brush Farm House & Grounds (cocktail parties, private dinners, weddings, conferences, etc), Civic Centre Meeting Rooms, Civic Centre Council Chambers or any other Council owned		Price on Application		
facility				
All Categories				
ADDITIONAL COSTS				
Public Liability Insurance	58.50	per hire	F	Y
Applies to any casual hirer of facilities who do not have their own public liability insurance. Use of Council's public liability insurance does not extend to incorporated bodies, sporting clubs, churches or associations of any kind.				
Key Bond		Price included in Hall Bond	Н	N
Should a key be issued, for any use of Council property, a per key refundable bond will additionally apply over and above any other charges.				
Security	37.50	per hour (minimum 3 hours)	D	Υ
Applies to hirers, where deemed necessary or where requested. See explanatory notes.				
Room Set Up and Break Down	42.50	per hour (minimum 3 hours)	D	Υ
Applies to casual hirers who require Council to set up and break down the room and who don't have security present. If security is being provided room set up and break down is inclusive of cost.				
Data Projector (where available)	64.50	per half day. Category 1 casual users only. Complimentary to Category 2, 3 & 4	G	Y
	129.00	per full day. Category 1 casual users only. Complimentary to Category 2, 3 & 4	G	Υ
Public Holiday Surcharge				
Public Holidays may attract a surcharge.		An additional 25% of the hire fees applies for public holiday use of a facility should Council incur additional cost.	Е	Y
Per Hour After Midnight Surcharge				
Applies to any hire after midnight		An additional 25% of the hire fees may apply after midnight should Council incur any additional cost. If no extra cost is incurred the standard rate applies.	E	Y

# **Explanatory Notes Community Facilities/Venues**

Further details can be found in the conditions of hire form.

#### **=CATEGORIES OF HIRE**

#### Category 1 - Standard

Community is defined as schools located within the City of Ryde and non profit organisations based in or providing community or leisure services to the residents of the City of Ryde

Categories outlined below are exceptions to this standard rate.

### **Category 2 - Funded Community groups**

Community is defined as schools located within the City of Ryde and non profit organisations based in or providing community or leisure services to the residents of the City of Ryde

#### Category 3 - Religious Worship

Activities for the purpose of religious worship or general congregation where the organisation is located within Ryde and/or where the activity targets more than 60% of Ryde residents (supportive documentation required, see below).

#### **Category 4 - Unfunded Community Groups and Playgroups**

Activities for the benefit of the community, such as education, leisure, social, cultural activities which meet priority outcomes in Council's Management and Social Plan and are run by small and emerging non profit groups or charities (that do not receive recurrent/ongoing state or federal funding) which are located within the City of Ryde or where the activity targets more than 60% of Ryde residents (supportive documentation is required, see below).

This includes playgroups.

Groups in this category (with the exception of Playgroups) will be reviewed after two years. This category aims to support groups to become sustainable at the time of development. During this time, Council's Community Services department can assist groups to develop and source ongoing funding.

#### **DISCOUNTS & SUBSIDIES**

Regular Category 1 hirers may receive a 10% discount if they pay one month in advance.

#### **FEES & CHARGES FOR EACH VENUE**

Costs to hire a facility include bonds, hall hire costs and in some cases "Additional Fees" as outlined in the fees and charges schedule.

#### **BONDS**

Bond to be paid at time of booking. Council may retain the bond for any breach of the "Conditions of Hire", including any costs associated with cleaning, damage, variation or cancellation to the booking. The bond will be refunded after hire less any charges for cleaning, damage or in the event of a cancellation or variation to the booking.

The amount listed in the fees and charges for each facility is a minimum bond only. The General Manager may increase the bond amount if the use is

#### **DEFINITIONS**

Occasional Hirer - less than 10 bookings per financial year

Regular Hirer - 10 or more bookings per financial year

Non-Profit Organisations - A non-profit organisation is an organisation that is not operating for the profit or gain (either direct or indirect) of its individual members. This applies both while the organisation is operating and when it winds up.

#### SUPPORTIVE DOCUMENTATION

Supportive Documentation is required by groups at the time of application to confirm the location of the group is in Ryde and/or the activity targets more than 60% of Ryde residents. This documentation could include the following:

Funding agreements

Funding acquittals

**Annual Reports** 

Membership Lists (with postcodes or suburbs)

Where groups do not have the above information they can sign a statement advising that this criteria is met.

#### **RECURRENT/ONGOING STATE OR FEDERAL FUNDING**

This refers to funding received from government on a recurrent/ ongoing basis, to support the costs of the organisations operations.

#### **SECURITY**

Security will not be required for the following activities:

Meeting Rooms (eg. Gladesville Library)

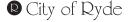
Routine activities by playgroups, seniors groups, community colleges and other leisure classes like dancing and martial arts.

Security will be required for the following activities:

Private social hire such as 21st birthday parties and weddings When requested by the hirer

At the Civic Hall, which is already included in the fee (ie. No additional security charge).

For other activities not listed above, security requirements would be at the discretion of Council officers based on the perceived risk to participants.



# **Explanatory Notes Community Facilities/Venues (continued)**

#### **MINIMUM HOURS OF USE**

The General Manager has the flexibility to reduce minimum hours of use for each hire on a case by case basis.

#### **COMPLIMENTARY HOUR**

The General Manager has the discretion to provide one hour of complimentary hire to larger activities to support the groups cleaning the venue.

#### **BRUSH FARM HOUSE**

Brush Farm House is a heritage listed building which has limitations for use. The General Manager can limit types of use based on the appropriateness and when hiring Brush Farm House meeting rooms or hall, hirers are permitted to access the garden, only if there is no dedicated hirer for the use of the garden.

# **Community Events**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
EVENT MANAGEMENT				
Community is defined as non-profit organisations based in or providing community services to the residents of the City of Ryde and Schools located within the City of Ryde				
Commercial, political and others is defined as any other organisation including non-profit organisations and schools not based in the City of Ryde				
All Categories				
Granny Smith Festival & Australia Day				
a) Fete stall				
- community	166.00		F	Υ
- local retailers based in Eastwood	166.00		F	Υ
- commercial, political and others	353.00		G	Υ
b) Space (12' x 8')				
- community	58.50		F	Υ
- local retailers based in Eastwood	58.50		F	Υ
- commercial, political and others	214.00		G	Υ
c) Food stall additional fee	58.50	Additional to Fete stall or Space fee	F	Υ
d) Power	74.50		F	Υ
e) Electrical tagging - Granny Smith Festival				
Commercial groups per item	11.20		F	Υ
Commercial groups 3-5 items	33.50		F	Υ
Commercial groups Additional items	5.40		F	Υ
Community groups per item	11.20		F	Υ
Community groups 3-5 items	22.50		F	Υ
Community groups Additional items	5.40		F	Υ
Emerging Community Events - eg Harmony Festival, Carols in the Plaza				
a) Fete stall / Food fete stall				
- community	80.50		G	Υ
- commercial, political and others	171.00			
b) Space (12' x 8') / Food stall space				
- community	42.50		F	Υ
- community space (informaiton only)		free site only for dissemination of community service information only		
- commercial, political and others	91.00		G	Υ
c) Power	at cost		F	Υ

# **Community Events (continued)**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
MISCELLANEOUS				
a) Special functions and activities	at cost		F	Υ
b) Trestle table (optional extra)				
- community	22.50		F	Υ
- commercial, political and others	39.50		G	Υ
Cinema in the Park				
Community rate for up to 5 screenings space only	134.00		F	Υ
Commercial rate for up to 5 screenings	299.00		F	Υ
Refunds - Event Cancellation				
Greater than 4 weeks notice of cancellation prior to event - full refund One week to four weeks notice of cancellation prior to event - 20% of fee Within seven days prior to event - 50% of fee Cancellation on the day or failure to attend - 100% of fee Non compliance with City of Ryde terms and conditions and removal from site - 100% of fee				
Banners on Smart Poles				
a) Hire of banner arms on Smart Poles - Category 1 Locations main artillery Roads including Devlin St, Delhi Rd, Lane Cove Rd (Price based per week, per pole)	58.50	All users of Smart Poles must meet the Terms and Conditions of the City Banner Program	G	Υ
b) Hire of banner arms on Smart Poles - Category 2 Locations including Blaxland Rd, Constitution Rd, Waterloo Rd, Herring Rd, Belmore St, Chatham Rd	47.00	All users of Smart Poles must meet the Terms and Conditions of the City Banner Program	G	Y
c) Hire of banner arms on Smart Poles - Category 3 Locations - Park areas including Ryde Park, Ryde Riverside Reserve, Eastwood Park	35.50	All users of Smart Poles must meet the Terms and Conditions of the City Banner Program	G	Υ
d) Installation and removal of banners (Minimum period 2 weeks Maximum 4 weeks for any one period)		Price on application * based on price from contractor	G	Υ
e) Discounts  - Locally based community groups and sporting groups who are non for profit and operated by volunteers is 50% of Banner Arm Hire only.  - Churches, other non for profit organisations who are not locally based, non for profits who have paid staff, government departments, other local councils and schools the discount is 25% of Banner Arm Hire only.				

# **Community and Cultural**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
RYDE YOUTH THEATRE				
a) Theatre Skills Development- ONE SESSION	5.40		E	Υ
b) Theatre Skills Development- Term Fee (paid in advance)	42.50		E	Υ
c) Theatre Skills Development- Two Terms Fee (paid in advance)	74.50		E	Υ

# **Home Modification and Maintenance**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
HOME MODIFICATION AND MAINTENANCE SERVICE				
a) Handy person service provided to and paid for by customers (includes quote, travel and preparation)		per hour - residents located within the City of Ryde/ Hunters Hill Sub Region	D	N
b) Handy person service provided to customer and paid for by government body		Full cost of service plus 20% administration fee	F	N

# **Immunisation**

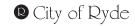
City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
IMMUNISATION				
a) Immunisation services	4.50	per child treatment up to a maximum of \$16.50 per family visit	D	N
b) Transcript of Immunisation record	36.50	per transcript	D	N

# **Passive Parks and Reserves**

City of Ryde Community Life	2012/13 CoR	2012/13 Non CoR / Commercial	Additional Information	Price Policy	GST Included
ACCESS TO PROPERTY VIA A PARK					
Permission granted for period of up to 3 consecutive days					
a) Initial Inspection fee (includes issue of 1 x lock and key)	139.00	NA		F	Υ
b) Refundable damage deposit/bond	1,070.00	NA	minimum (having regard to the circumstances)	Н	N
Application Fee for Easement	489.00	NA	per application	F	Υ
Bonds - Sporting Fields/Park Fields					
a) Casual Hire					
- Events (over 50 people)	268.00	535.00	minimum (having regard to the circumstances)	Н	N
Sports Fields	214.00	535.00	minimum (having regard to the circumstances)	Н	N
b) Seasonal Hire			per season per field	Н	N
Sports Fields					
c) Key Deposit	80.50	80.50	per key	Н	N
Cancellation Fee - Sporting Fields/Park Bonds	69.50	69.50	Cancellation fee plus any expenses incurred on the facility preparation	Е	Y
Dinghy Storage Racks					
Annual Fee	268.00	535.00	eac per year	D	Υ
Retrieval of dinghy from depot	129.00	129.00	each time	D	Υ
Placement of dinghy back into depot	129.00	129.00	each time	D	Υ
Dog Training	547.00	1,150.00	per oval per season	D	Υ
Events/Gatherings					
Event/gathering (individual or organisation) 0-50 people per day.	Free	727.00	plus applicable groundsman's wages and GST	С	Υ
Event/gathering (individual or organisation) 51-100 people per day.	117.00	727.00	plus applicable groundsman's wages and GST	D	Υ
Event/gathering (individual or organisation) > 100 people per day.	236.00		plus applicable groundsman's wages and GST	D	Υ

City of Ryde Community Life	2012/13 CoR	2012/13 Non CoR / Commercial	Additional Information	Price Policy	GST Included
GROUND HIRE - SPORTING FIELDS					
a) Aussie Rules, Hockey, Rugby League, Rugby Union, Soccer					
<b>Level 1 Sports Fields</b> typically a full size fenced field with good amenities*					
Seasonal Weekend Hire	1,730.00	3,630.00	per field per season (plus lighting if applicable)	D	Υ
Seasonal Weekday Hire	21.00	41.50	per hour per field (plus lighting if applicable)	D	Υ
Casual Hire	321.00	663.00	per field per day plus applicable groundsman's wages and GST (plus lighting if applicable)	D	Υ
<b>Level 2 Sports Fields</b> typically a full sized senior field with adequate amenities*					
Seasonal Weekend Hire	1,150.00	2,290.00	per field per season (plus lighting if applicable)	D	Υ
Seasonal Weekday Hire	15.60	31.00	per hour per field (plus lighting if applicable)	D	Υ
Casual Hire	214.00	449.00	per field per day plus applicable groundsman's wages and GST (plus lighting if applicable)	D	Y
<b>Level 2 Sports Fields</b> typically a mini field or senior field with limited amenities*					
Seasonal Weekend Hire	716.00	1,490.00	per field per season (plus lighting if applicable)	D	Y
Seasonal Weekday Hire	10.40	21.00	per hour per field (plus lighting if applicable)	D	Υ
Casual Hire	107.00	224.00	per field per day plus applicable groundsman's wages and GST (plus lighting if applicable)	D	Y

City of Ryde Community Life	2012/13 CoR	2012/13 Non CoR / Commercial	Additional Information	Price Policy	GST Included
GROUND HIRE - SPORTING FIELDS					
b) Athletics					
Dunbar Park - seasonal hire*	4,820.00	NA	per season	D	Υ
Dunbar Park - casual hire	428.00	898.00	per day	D	Υ
c) Baseball					
Seasonal Weekend Hire	1,150.00	2,290.00	per field per season (plus lighting if applicable)	D	Υ
Seasonal Weekday Hire	15.60	31.00	per hour per field (plus lighting if applicable)	D	Υ
Casual Hire	214.00	449.00	per field per day plus applicable groundsman's wages and GST (plus lighting if applicable)	D	Υ
d) Cricket					
<b>Level 1 Cricket Ovals</b> Turf wickets*					
Seasonal Weekend Hire	6,140.00	12,830.00	per field per season (plus lighting if applicable)	D	Υ
Seasonal Weekday Hire	NA	NA	Not available for training	D	Υ
Casual Hire	428.00	898.00	per field per day plus applicable groundsman's wages and GST (plus lighting if applicable)	D	Υ
<b>Level 2 Cricket Ovals</b> Artificial Wickets*					
Seasonal Weekend Hire	1,150.00	2,290.00	per field per season (plus lighting if applicable)	D	Υ
Seasonal Weekday Hire	15.60	31.00	per hour per field (plus lighting if applicable)	D	Υ
Casual Hire	214.00	449.00	per field per day plus applicable groundsman's wages and GST (plus lighting if applicable)	D	Υ
Level 3 Cricket Ovals Concrete Wickets*					
Seasonal Weekend Hire	716.00	1,490.00	per field per season (plus lighting if applicable)	D	Υ
Seasonal Weekday Hire	10.40		per hour per field (plus lighting if applicable)	D	Υ
Casual Hire	107.00		per use per field plus applicable groundsman's wages and GST (plus lighting if applicable)	D	Υ
Casual Hire	128.75	270.00	per use per field plus applicable groundsman's wages and GST (plus lighting if applicable) ef	D	Υ
Cricket Practice Nets	12.90	27.00	per hour	D	Υ



City of Ryde Community Life	2012/13 CoR	2012/13 Non CoR / Commercial	Additional Information	Price Policy	GST Included
GROUND HIRE - SPORTING FIELDS					
e) Netball					
Netball Courts					
Seasonal Weekend Hire	198.00	417.00	per court per season	D	Υ
Seasonal Weekday Hire (Brush Farm Park & Meadowbank Park Per Court)	1.30	2.60	per court per hour (plus lighting if applicable)	D	Υ
Casual Hire	8.50	17.10	per court per hour (plus lighting if applicable)	D	Υ
f) Touch Football, Oz Tag					
Seasonal Weekend Hire	572.00	1,200.00	per field per season (Touch/OzTag), plus lighting if applicable	D	Y
Seasonal Weekday Hire	10.40	21.00	per hour per field (Touch/OzTag, plus lighting if applicable	D	Υ
Casual Hire	107.00	224.00	per use per field plus applicable groundsman's wages and GST (plus lighting if applicable)	D	Υ
g) Presentation & Registration Days					
Presentation Days	96.00	192.00	per day	D	Υ
Registration Days	48.50	96.00	per day	D	Υ
h) Skate Boarding Clinics	10.00	10.00			
Personal Training Session - annual fee*					
a) Up to 3 people					
Up to 4 times per week	321.00	321.00	per annum	D	Υ
4 to 6 times per week	641.00	641.00	per annum	D	Υ
More than 6 times per week	802.00	802.00	per annum	D	Υ
b) 4 to 5 people					
Up to 4 times per week	641.00	641.00	per annum	D	Υ
4 to 6 times per week	802.00	802.00	per annum	D	Υ
More than 6 times per week	1,290.00	1,290.00	per annum	D	Y
c) More than 5 people					
Up to 4 times per week	802.00	802.00	per annum	D	Y
4 to 6 times per week	1,290.00	1,290.00	per annum	D	Y
More than 6 times per week	1,610.00	1,610.00	per annum	D	Υ

City of Ryde Community Life	2012/13 CoR	2012/13 Non CoR / Commercial	Additional Information	Price Policy	GST Included
GROUND HIRE - SPORTING FIELDS					
Public Liability Insurance	58.50	58.50			
Applies to any casual hirer of facilities who do not have their own public liability insurance. Use of Council's public liability insurance does not extend to incorporated bodies, sporting clubs or associations of any kind. It can only be used up to a maximum of 10 occasions per annum.					
School use of Council Sporting Fields					
Seasonal COR School Hire (excepting schools outside COR and turf wickets - see explanatory notes*)					
Unauthorised Use	236.00	470.00	Penalty per field plus hiring costs	G	Υ
Use of a sportsground without an approved permit from Council					
Waste Management					
Refer to Public Works - At Call Waste Removal Service charges					

# **Explanatory Notes - Parks**

#### **BONDS**

Should Council incur costs in excess of the bond held, the hirer will be responsible for the repayment of these costs to Council. In the instance where a hirer has already been charged a bond for seasonal weekend and / or seasonal weekday hire, no additional bond is required for additional hires by the same organisation for a similar activity. All bonds will be subject to the approval of Group Manager, Community Life as being appropriate for the proposed activity.

#### **CANCELLATIONS**

Cancellation fees do not apply in the event of wet weather or if the booking is transferred to another date or facility.

#### **DISCOUNTS AND SUBSIDIES**

Hire without the provision of specific infrastructure (goalposts, line marking etc) is subject to a 25% reduction in the applicable fee. Other subsidies can be applied for by written application to the General Manager. Applications will be considered based on - the location of the organisation - the targeting of the activity to residents of the COR - the organisation's provision of annual reports, including financial statements - the organisation's ability to address community needs outlined in Council's Management Plan or be activities assisting with emergency relief, humanitarian support, or those activities that address critical, emerging and recognised needs. Discounts and subsidies are time limited and hirers who receive a discount or subsidy may be required to acknowledge City of Ryde in publicity material.

# REDUCED FEES - CONTRIBUTIONS TOWARDS COUNCIL OWNED INFRASTRUCTURE

Organisations who have made contributions toward Council owned sporting infrastructure from 1 July 2009, will be eligible to apply for a reduction in sportsground related fees and charges subject to the approval of the General Manager. Criteria / factors as prescribed by council will determine the level of reduction including the consideration of the level of contribution and the benefit derived by other users within the COR community as a result of the improvement.

#### **FLOODLIGHTING**

Floodlighting is charged at a specific hourly rate, based on the operating and maintenance costs of the infrastructure at each individual facility. These hourly rates are included within the schedule of fees and charges.

#### **INSURANCE - PUBLIC LIABILITY INSURANCE CONTRIBUTION**

Applies to any casual hirer of facilities who do not have their own insurance and are hiring a facility for no more than 10 days within a 12 month period. Use of Council's Public Liability Insurance does not extend to incorporated bodies, sporting clubs or associations of any kind.

#### **NON-COR ORGANISATIONS / INDIVIDUALS**

For the CoR fee to be applicable, an organisation must be named or based in a suburb within the Ryde Local Government Area and/or be able to provide documented evidence that more than 60% of their members are residents in the City of Ryde and that their total membership is significant enough to justify the exclusive use of a facility for a specified period. For the CoR fee to be applicable for individuals, they must have a residential address within the City of Ryde.

#### **PERSONAL TRAINING**

The schedule does not confer exclusive rights to a specific area or sportsground - all usage is subject to minimising impact on other park users.

#### **PRE-SEASON TRAINING**

The pre-season period commences one month prior to the commencement of the season. Usage of sportsgrounds during this period is subject to availability from the code in season.

#### **SEASONAL DEFINITION**

The winter season is from the 1st full weekend of April to the last weekend of August. The summer season is from the 1st full weekend of September to the last weekend of March.

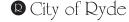
#### **SPORTSGROUNDS**

**Casual Hire** - full or half day hire for one off events which do not occur on a regular basis - refunds do occur in the event of wet weather or ground closure by Council.

**Dunbar Park** - seasonal hire includes weekends plus 5 evenings training after 4.00pm on weekdays, plus pre-season training during August.

Level 1 Sports Fields for Aussie Rules, Hockey, Rugby League, Rugby Union, Soccer - Christie Park 1, Ryde Park 1, ELS Hall Park 1 & 3. Level 1 Sports Fields - typically a full size, fully fenced senior field with good amenities (e.g. includes toilets, change rooms, canteen, floodlighting).

**Level 1 Cricket Wickets** - Turf wickets at Eastwood Park, ELS Hall 1 & 3, Ryde Park 1



# **Explanatory Notes - Parks (Continued)**

**School Hire** – the casual or seasonal use of a specific sportsground or park for school sport and Personal Development Health & Physical Education (PDHPE) during normal school hours. All schools within the COR pay no ground hire fees for the use of sporting fields for normal school sport and PDHPE within normal school hours (9.00am to 4.00pm, Mon - Fri). Hire of turf cricket wickets will incur normal rates (excepting use for the Alan Davidson Shield - no charge). Schools from outside COR will be subject to normal COR hire rates. Regional Carnivals will be subject to COR hire rates, provided that schools within the COR are participating at the event.

**Seasonal Weekday Hire** – seasonal fee based on the hourly use of a specific sportsground on at least more than 10 occasions during the defined season - no refund in the event of wet weather. Note that seasonal weekday hire of a ground for cricket training also includes cricket nets where available.

**Seasonal Weekend Hire** – seasonal hire fee for full (or half day pro rata) use of a specific sportsground on a weekend day between the hours of 8.00am to 6.00pm on Saturdays and 9.00am to 6.00pm on Sundays (excepting turf wickets which are only available from 10.00am to 6.00pm) & up to 3 additional days (subject to availability) - no refunds in the event of wet weather.

**Level 2 Cricket Wickets** - Synthetic wickets at Bill Mitchell Park 1, Bremner Park, Brush Farm Park, Gannan Park, Marsfield Park, Meadowbank 2/3,4, 7/8, 10/11/12, Monash Park, Morrison Bay Park 2/3, 4/5,6, North Ryde Park, Pidding Park, Tuckwell Park, Westminster Park

Level 2 Sports Fields for Aussie Rules, Hockey, Rugby League, Rugby Union, Soccer - Bill Mitchell Reserve, Bremner Park, Christie Park 2, Eastwood Park Lower and Upper, ELS Hall 2, Magdala Park 1, Marsfield Park, Meadowbank 2,3,4,7,8,9,11,12,13, Monash Park, Morrison Bay Park 2,3,4,6, North Ryde Park, Peel Park, Pidding Park, Santa Rosa 1, Tuckwell Park, Waterloo Park, Westminster Park. Level 2 Sports Fields - typically a full sized senior field with adequate amenities (e.g. includes toilets, may include change rooms, canteen and/or floodlighting).

**Level 3 Sports Fields for Aussie Rules, Hockey, Rugby League, Rugby Union, Soccer** - Fontenoy Park Fields 1 & 2, Magdala Park Fields 2 & 3, Meadowbank Park Fields 5 & 6, Morrison Bay Park Field 1 & 5, Ryde Park 3, Santa Rosa Park Fields 2 & 3. Level 3 Sports Fields - typically a junior or senior facility with basic amenities (e.g. may include toilets, change rooms and / or canteen).

**Level 3 Cricket Wickets** - Bill Mitchell Park 2, Cleves Park, Darvall Park, Santa Rosa 1, Tyagarah Park

# **Floodlight Schedule**

Park	2011/12 Hourly Fee	2012/13 Hourly Fee	% Increase
All parks are fitted with 2000W lights			
Brush Farm Park	5.30	5.50	3.8%
Christie Field 1	11.50	11.90	3.5%
Christie Field 2	4.30	4.45	3.5%
Eastwood Lower Oval	5.80	6.00	3.4%
Eastwood Upper Oval	1.50	1.55	3.3%
ELS Hall Field 1	10.60	10.95	3.3%
ELS Hall Field 2	18.30	18.95	3.6%
ELS Hall Field 2 Half Lights	11.70	12.15	3.8%
ELS Hall Field 3	10.70	11.10	3.6%
Meadowbank Field 2	4.10	4.25	3.7%
Meadowbank Field 3	5.60	5.80	3.6%
Meadowbank Field 4	4.60	4.75	3.3%
Meadowbank Field 7	2.90	3.00	3.4%
Meadowbank Field 8	3.00	3.10	3.3%
Meadowbank Field 9	3.00	3.10	3.3%
Meadowbank Netball Section 1	15.50	16.05	3.5%
Meadowbank Netball Section 1 Half Lights	8.70	9.00	3.4%
Meadowbank Netball Section 2	12.25	12.70	3.7%
Meadowbank Netball Section 2 Half Lights	6.85	7.10	3.6%
Magdala Field 2/3	3.00	3.10	3.3%
Marsfield Field 1	3.00	3.10	3.3%
Marsfield Field 2	6.10	6.30	3.3%
Monash	5.30	5.50	3.8%
North Ryde Park	5.80	6.00	3.4%
Pidding Park	10.30	10.65	3.4%
Pidding Park Half Lights	5.75	5.95	3.5%
Ryde Field 1	4.80	4.95	3.1%
Ryde Field 3	3.30	3.40	3.0%
Westminster	3.80	3.90	2.6%

# **Public Libraries**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
LIBRARY SERVICES				
The following fees and charges relate to services provided to members of the Ryde Library Service.				
Annual Membership				
Annual Membership of the Ryde Hunters Hill Library Service (people that live within the CoR and Hunters Hill Council Boundary)	Free		С	N
Overdue Library Loans				
All borrowing privileges will be suspended until overdue items are returned and/or accumulated fines paid				
a) Overdue administration fee (One overdue reminder notice when items are overdue)	5.00	per notice	D	Υ
b) Weekly fines	2.50	per item	D	N
c) Collection of long overdue items by Council Staff	46.50		D	Υ
d) "Fast Reads" overdue charge	1.00	per item per day.	D	N
Lost or Damaged Library Stock				
a) Replacement charge for items lost or damaged beyond suitability for inclusion in stock	16.80	Purchase price paid (or as assessed in case of donations)	E	Υ
If a lost item is subsequently found and is in a condition suitable for re-inclusion in stock, the borrower can claim a refund within 3 months of payment upon presentation of receipt (not including the non-refundable processing fee)		plus \$16.20 non refundable stock processing fee	D	Y
<ul> <li>b) Non-refundable charges (apart from stock processing fee)         <ul> <li>lost piece/s of toy</li> </ul> </li> <li>Charge applies only if toy is still in a condition suitable for loan - otherwise replacement charge applies</li> </ul>	6.70	per piece	D	N
- lost toy bag	1.70		D	Υ
- Audio visual case lost / broken / defaced	3.00		D	Υ
	7.00	Processing fee for replacement of lost insert. Item retained in collection.	E	Y
- Audio visual paper insert lost / damaged	4.30		D	Υ
- lost or damaged video case	2.70		D	Υ
- lost or damaged item wrap	6.70		D	Υ
c) Replacement of parts of audio-visual items				
- cassettes	13.90		D	Υ
- compact discs	16.10		D	Υ
d) Replacement of lost/damaged tags, e.g. RFID, barcode	1.70		D	Υ
Replacement of Lost or Damaged Library Membership Card	5.00		D	N

# **Public Libraries (continued)**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
Book Sales				
a) Sale of books withdrawn from Library stock (and donations not wanted for inclusion in stock) are periodically sold at prices determined by the General Manager		as advertised including GST	G	Υ
Library Photocopiers / Printers				
Copy/Printing charges (self serve photocopiers only)				
a) Black and white plain paper copiers				
- A4 size sheets	0.20	per page	G	Υ
- A3 size sheets	0.40	per page	G	Υ
b) Colour copier				
- A4 size sheets	3.00	per page	G	Υ
- A3 size sheets	4.00	per page	G	Υ
c) Microfilm / microfiche printer	0.40	per page	G	Υ
Library / Information Retrieval				
a) Specialised research for clients     (e.g. house history search, statistical profile package)	152.00	per hour (Minimum of 1 hour, followed by 15 minute increments)	E	Υ
b) Printouts from specialised databases				
- A4 size sheets (B&W)	0.20	per page	D	Υ
- A4 size sheets (Colour)	3.00	per page	D	Υ
c) "Inter-library loan (Charges levied upon Ryde Library Services)"	2.10	Actual charge as billed plus GST. Processing fee of \$2.05 per item applies.	D	Υ
d) Local studies photographs		Actual charge as billed plus GST and \$5.65 Postage & Handling	D	Υ
Library Publications and Promotions				
a) Postcards	1.00	each	G	Y
	5.00	per pack of 8	G	Y
	6.00	per pack of 10	G	Y
b) "A Place of Pioneers" by Philip Geeves	6.50		D	Υ
c) Then & now photographic book by Ryde Bicentenary Mementos Task Force	6.00		D	Υ
d) A Wonderful Pair of Shoes	15.00		F	Y
e) Oral History Booklets	6.00	each	F	Y
f) Sweet and Savoury Family Favourites, a collection of recipes and family memories from Ryde's residents				
g) New Publications				

# **Public Libraries (continued)**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
Activities and User Education				
a) Children's Activities	6.20	Children's activities \$0 - \$30	F	Υ
b) Special Children's Activities		Special activities at cost	F	Υ
c) Youth Activities	10.00	Youth activities \$0 -\$90,	F	Υ
d) Special Youth Activities		Special activities at cost	F	Υ
e) Adult activities	20.00	Adult activities \$0 - \$150 - 50% concession available for designated activities, determined by Library Manager	F	Υ
f) Special Adult Activties		Special activities at cost - 50% concession available for designated activities, determined by Library Manager	F	Y
g) Workshops and training sessions	10.00	Charge to conduct session, including key speakers and library staff as tutors, \$0 - \$150, 50% concession available for designated sessions, determined by Library Manager	F	Y
h) Bookclub membership	30.00	Annual membership fee per group	G	Υ
i) Library bags	1.50	each	G	Υ

# **Trees On Private Land**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
TREES ON PRIVATE LAND			Folicy	Included
a) Trees - Residential (non strata)				
i) Tree Permit Applications under DCP Part 9.6 - Tree Preservation Residential dwellings (non strata)	60.00	per tree, upto 2 trees	G	N
ii) Tree Permit Applications under DCP Part 9.6 - Tree Preservation Residential dwellings (non strata)	150.00	3 trees	G	N
iii) Tree Permit Applications under DCP Part 9.6 - Tree Preservation Residential dwellings (non strata)	20.00	per additional tree (more than 3) per property	G	N
b) Trees - Pensioner discount (Residential - Non Strata only)				
i) Tree Permit Applications under DCP Part 9.6 - Tree Preservation Residential dwellings (non strata) 50% pensioner discount	30.00	per tree, upto 2 trees Proof of pensioner status must be provided	G	N
ii) Tree Permit Applications under DCP Part 9.6 - Tree Preservation Residential dwellings (non strata) 50% pensioner discount	75.00	3 trees Proof of pensioner status must be provided	G	N
iii) Tree Permit Applications under DCP Part 9.6 - Tree Preservation Residential dwellings (non strata) 50% pensioner discount	10.00	per additional tree (more than 3) per property Proof of pensioner status must be provided	G	N
c) Trees - Commercial and other (pensioner discount not available)				
<ul> <li>i) Tree Permit Applications under DCP Part 9.6 - Tree Preservation Commercial and other properties including strata properties.</li> </ul>	120.00	per tree, upto 2 trees	G	N
ii)Tree Permit Applications under DCP Part 9.6 - Tree Preservation Commercial and other properties including strata properties.	300.00	3 trees	G	N
iii)Tree Permit Applications under DCP Part 9.6 - Tree Preservation Commercial and other properties including strata properties.	80.00	per additional tree (more than 3) per property	G	N
d) Trees - Additional - Urgency permit				
Tree Permit Applications under DCP Part 9.6 - Tree Preservation Urgency Permit Application (Pensioner discount not available)	400.00	For permit determination within 3 working days, in addition to the application fee  * Subject to availability	G	N
e)Trees - Aboricultural service				
i) Arboricultural consulation fee - includes provision of abroicultural report	140.00	per hour	G	N
ii) Arboricultural consulation fee - includes provision of abroicultural report	70.00	Pensioner discount	G	N
f) Trees - Other				
i) Non-refundable charges for Tree Permit Applications under DCP Part 9.6 - Tree Preservation	40.00	per application	G	N
ii) Non-refundable charges for Tree Permit Applications under DCP Part 9.6 - Tree Preservation Pensioner discount	20.00	per application	G	N
g) Trees - Review of decision				
i) Request for review of decision of Tree Permit Applications	60.00	per application	G	N
ii) Request for review of decision of Tree Permit Applications - Pensioner discount(non strata)	30.00	per application	G	N

# **Ryde Aquatic Leisure Centre**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
YDE AQUATIC LEISURE CENTRE				
) Casual - Aquatic	7.10	Adult	G	Υ
	5.40	Child (5 years-16 years)	G	Y
	5.40	Concession (seniors cardholder / pensioner)	G	Υ
	2.60	Spectator	G	Υ
	3.50	City of Ryde Permanent Staff	G	Υ
	23.00	Family (2 Adults+ up to 3 Children OR 1 Adult + 4 Children)	G	Υ
	13.00	Swim/Spa/Sauna/Steam	G	Υ
	11.20	Swim/Spa/Sauna/Steam -off peak -9am to 3pm Monday to Friday during school terms	G	Υ
	17.00	Surf Attraction including entry - half hour Groups bookings by negotiation	G	Υ
	12.00	Surf Attraction - half hour - additional fee Groups bookings by negotiation	G	Υ
	FREE	Children 4 years and under and all pensioners and health care card holders upon the production of an appropriate concession card and proof of residency in the City of Ryde (Swim only)	С	N
Learn to Swim - courses classified as Personal Aquatic Survival Skills by Royal Life Saving Society Australia				
	16.60	1st Child	G	N
	15.80	2nd Child	G	N
	15.10	3rd Child	G	N
	46.50	30 Min Private Lesson	G	N
	23.00	45 Min Class	G	N
		School Program (per child)	G	N
	24.00	School Program (4 hour program)	G	N
	7.80	School Program (per child)	G	N
	25.00	School Program (4 hour program)	G	N
	135.00	Bronze Medallion	G	N
		Rescue Certificate	G	N
		Replacement Card	G	N
		Holding Fee	G	N
		Special Needs	G	N
		- Schools Swim Education (1 hour)	G	N
		- Schools Swim Education (1.5 hours)	G	N

# **Ryde Aquatic Leisure Centre (continued)**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
	18.20	- Schools Swim Education (2 hours)	G	N
	20.20	- Schools Swim Education (3 hours)	G	N
	9.90	- Schools Swim Education (1 hour)	G	N
	14.00	- Schools Swim Education (1.5 hours)	G	N
	18.70	- Schools Swim Education (2 hours)	G	N
	21.00	- Schools Swim Education (3 hours)	G	N
		* Fees subject to negotiation depending upon staff requirements and participants ability		
- other courses	16.60	1st Child	G	Υ
	15.80	2nd Chils	G	Υ
	15.10	3rd Child	G	Υ
	28.00	Adult (1 hour)	G	Υ
	46.50	Private Lessons	G	Υ
	16.60	Intensive Holiday Lesson (30 min)	G	Υ
	28.00	Intensive Holiday Lesson (1 hour)	G	Υ
	6.40	Carnival Entry	G	Υ
	10.40	Dive-in-movie	G	Υ
	64.50	Development Day	G	Υ
		Schools located within the City of Ryde		
	9.50	- Schools Swim Education (1 hour)	G	Υ
	13.30	- Schools Swim Education (1.5 hours)	G	Υ
	18.20	- Schools Swim Education (2 hours)	G	Υ
	20.20	- Schools Swim Education (3 hours)	G	Υ
		Schools located outside the City of Ryde		
	9.90	- Schools Swim Education (1 hour)	G	Υ
	14.00	- Schools Swim Education (1.5 hours)	G	Υ
	18.70	- Schools Swim Education (2 hours)	G	Υ
	21.00	- Schools Swim Education (3 hours)	G	Υ
		* Fees subject to negotiation depending upon staff requirements and participants ability		
Membership - Aquatic	825.00	12 Month Adult Membership	G	Υ
	514.00	12 Month Junior Membership (5 years to 16years)	G	Υ
	514.00	12 Month Concession (Seniors card holder / pensioner)	G	Υ
	275.00	3 Months Adult Membership	G	Υ
	202.00	3 Months Junior Membership (5 years to 16years)	G	Υ
		3 Months Concession (Seniors card holder / pensioner)	G	Υ

# **Ryde Aquatic Leisure Centre (continued)**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
	119.00	20 Visit Pass Juniors (5 years to 16years)	G	Υ
	98.50	20 Visit Pass	G	Υ
	98.50	20 Visit Pass Concession (Seniors card holder / pensioner)	G	Υ
		20 Visit Pass City of Ryde Permanent Staff	G	Υ
	57.00	Administration Fee - Insurance Claims	G	Υ
d) Lane Hire	33.50	25 metre lane – 1 hour - organisations within City of Ryde	G	Υ
	37.50	25 metre lane – 1 hour - organisations outside City of Ryde	G	Υ
	55.00	50 metre lane – 1 hour- organisations within City of Ryde	G	Υ
	62.50	50 metre lane - 1 hour- organisations outside City of Ryde	G	Υ
	16.80	Schools located outside of the City of Ryde - 50 metre lane - 1 hour (day rate)	G	Y
	14.80	Schools located within the City of Ryde – 50 metre lane – 1 hour (day rate)	G	Y
Water Polo				
- 25 metre standard setup	76.00	per hour - organisations within City of Ryde	G	Υ
- 25 metre standard setup	84.00	per hour - organisations outside City of Ryde	G	Υ
- Set up with Boom move ie. 30m	136.00	per hour - organisations within City of Ryde	G	Υ
- Set up with Boom move ie. 30m	152.00	per hour - organisations outside City of Ryde	G	Υ
f) School Carnivals	1,430.00	1/2 Day - 50 metres - Schools located outside the City of Ryde	G	Υ
	1,260.00	1/2 Day - 50 metres - Schools located within the City of Ryde	G	Υ
	2,560.00	1 Day – 50 metres - Schools located outside the City of Ryde	G	Υ
	2,190.00	1 Day - 50 metres - Schools located within the City of Ryde	G	Υ
	1,520.00	1 Day - 25 metres - Schools located outside the City of Ryde	G	Υ
	1,300.00	1 Day - 25 metres - Schools located within the City of Ryde	G	Υ
	2.60	Parent/Spectator	G	Υ
g) Groups	NA	Lane Hire – per hour - Schools located outside the City of Ryde	G	Y
	NA	Lane Hire - per hour - Schools located within the City of Ryde	G	Y
	5.40	Rec Swim (per person ) - Schools located outside the City of Ryde	G	Υ
	4.80	Rec Swim (per person) - Schools located within the City of Ryde	G	Y
	2.90	North Ryde RSL, per entry	G	Υ

# **Ryde Aquatic Leisure Centre (continued)**

City of Ryde Community Life	2012/13 Additional Inform	mation Price Policy	GST Included
	2.90 Ryde Carlisle Sw	rimming club per entry G	Υ
	46.50 Function Room H	Hire G	Υ
	32.00 Birthday Party - S	Supervised per head G	Υ
	23.50 Birthday Party - U	Unsupervised per head G	Υ
	25.00 Birthday Party - S	Supervised per head - NO FOOD G	Υ
	3.10 Birthday party Ca	ake - per head G	Υ
	33.00 Sandwich Platter	r - full G	Υ
Groups	20.00 Sandwich Platter	r - Children's serve G	Υ
	57.00 Program pool him	re - per hour G	Υ
	28.50 Half program poo	ol hire - per hour G	Υ
	Long Term Acces	ss by negotiation.	Υ
) Dry Programme	7.30 Casual Stadium U	Use G	Υ
	70.50 Casual Court Hir	re (per hour)	Υ
	57.50 Off-peak Casual	Court Hire (per hour)	Υ
	66.00 Competition Cou	urt Hire (per hour)	Υ
	56.00 Court Hire (per h Ryde	hour) - Schools located outside the City of G	Y
	47.50 Court Hire (per h Ryde	hour) - Schools located within the City of G	Y
	60.50 Team Game Fee	- Senior G	Υ
	50.00 Team Game Fee	- Junior G	Υ
	23.50 Badminton court	t Hire - casual (per hour)	Υ
- Game Forfeiture Deposit Bond	per team, Equal t	to 2 x Game Fee plus 2 x Match Offical Fee H	N
Vacation Care Kids Klub	153.00 Weekly 1st child	G	N
	141.00 Weekly 2nd + ch	nild G	N
	39.50 Daily per child	G	N
	39.50 Administration F	Fee (booking received after closing date) G	N
	7.10 before care per d	day G	N
	7.10 after care per day	y G	N
	7.50 Vacation Care m 'parent newslette	nailing list - including list of activities and Ger'	N

# **Ryde Aquatic Leisure Centre (continued)**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
j) Ryde Aquatic Leisure Centre Stage 2	36.50	Casual	G	Υ
The fees and charges for this facility are set by Next Generation				
- Childcare Fees	6.20	1 child x 1 hr	G	Υ
	10.40	1 child x 2 hrs	G	Υ
	10.70	2 children x 1 hr	G	Υ
	19.20	2 children x 2 hrs	G	Υ
	16.10	3 children x 1 hr	G	Υ
	25.50	3 children x 2 hrs	G	Υ

### **Vacation Care**

City of Ryde Community Life	2012/13	Additional Information	Price Policy	GST Included
CHILD VACATION CARE				
a) Standard daily enrolment fee excluding excursions	37.50	per day per child	С	N
b) Weekly enrollment fee for one child	155.00		F	N
c) Weekly enrollment fee for Second child	145.00		F	N
Excursions- vary depending on activity, are charged at cost of travel, entrance fees and activity fees plus 20% administration fee	NA	cost of travel and all entrance fees to venues plus 20% administration fee.	С	N
Vacation Care mailing list subscription annual Fee	7.30	per twelve month period	С	N
Administration Fee for bookings received after advertised closing date	37.50	in addition to above fees	С	N

### **Customer Service**

City of Ryde Corporate Services	2012/13	Additional Information	Price Policy	GST Included
OTHER DOCUMENT COPY SERVICE				
a) Development consents	0.40	per page (A3 & A4)	E	Υ
	2.40	(minimum fee)	E	Υ
	27.00	per page (A1, A2 & A0)	E	Υ
b) Laser level survey data - single residential lot (other areas by negotiation)	449.00		E	Υ
PHOTOCOPYING CHARGES				
(Council staff to carry out the photocopying)				
Black & White A3 & A4 size sheets	0.40	per page	E	Υ
	2.40	(minimum fee)	E	Υ
Black & White A1, A2 & AO size sheets	27.00	per page	E	Υ
Colour A4 size sheets	3.20	per page	Е	Υ
Colour A3 size sheets	4.30	per page	E	Υ
		Note: This does not include Retrieval Fees		
FAXING FACILITY	4.30	per page	E	Υ
(Council staff to carry out the faxing)				

## **Information and Records Management**

City of Ryde Corporate Services	2012/13	Additional Information	Price Policy	GST Included
SUBPOENA/OTHER DOCUMENT REQUESTS				
a)Subpoena Document Copy Deposit	149.00		E	Υ
b)Subpoena research processing fee	149.00	per hour (minimum of 1 hour, followed by 15 minute increments) plus photocopying charges.	E	Υ
RESEARCH SERVICES				
Normal Service 10 working days				
a)Information request and/or written response to enquiry - search of records	149.00	per hour (minimum of 1 hour, followed by 15 minute increments) plus photocopying charges.	E	Υ
b)Urgency Fee (5 working days)	149.00	urgency fee charged in addition to normal processing charges	Е	Υ
c)Archival/Off-Site Retrievals	149.00	per hour (Minimum of 1 hour, followed by 15 minute increments)	E	Υ
ACCESS TO INFORMATION SERVICES				
a) A 50% reduction of the processing charge can be applied for if; the Council is satisfied that the applicant is suffering financial hardship or if the information sought is of special benefit to the public generally.				
b) Formal GIPA Application fee	30.00		А	N
c) Per hour processing fee (Personal Information Applicants not charged for first 20 hours processing fee).	30.00		А	N
d) Internal Review fee	40.00		Α	N
e) Information provided on a CD ROM	5.40		E	Υ

# **Mayoral and Councillor Support**

City of Ryde Corporate Services	2012/13	Additional Information	Price Policy	GST Included
SISTER CITY/COUNTRY COUNCIL PARTNERSHIP				
(in accordance with policy)				
Category 1 and 2 Overseas delegations visits		Provision of an interpreter (On a cost recovery basis at the expense of the visiting delegation)	F	Y
Category 2	3,000.00	per hour	G	Υ

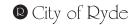
### **Rates and Revenue**

City of Ryde Corporate Services	2012/13	Additional Information	Price Policy	GST Included
BANKING FEES				
a) Dishonoured Cheque Administration Fee	47.00	Plus actual bank charge	D	Υ
b) Merchant Service Charge recovered on payments made via credit card		Up to 1 % on transactions irrespective of channel	E	Υ
c) Deposit Held Search Fee	96.00		F	Υ
d) Presented Cheque Search Fee	47.00		F	Υ
e) Stop Payment Administration Fee	10.40	When a customer requests a cheque to be stopped and Council is not at fault.	F	Υ
CERTIFICATES UNDER SECTION 603 OF THE LOCAL GOVERNMENT ACT				
Application Fee under Section 603	65.00		А	N
MISCELLANEOUS SERVICES				
a) Rates enquiry search requiring technical support	149.00	per hour (minimum of 1 hour, followed by 15 minute increments)	E	Υ
b) Written advice of rating details - current year     (Supply subject to legitimacy of interest in property)		per report, per property	D	Υ
c) Mail outs with Council Notices Community is defined as non profit organisations based in the City of Ryde and Schools located in the City of Ryde Commercial Political & Others is defined as any other organisation including non profit organisations and schools not based in the City of Ryde Community Commercial Political & Others		Subject to minimum \$4,000 fees	G	Y
d) Copy of Rate Notice/Instalment Notice ( Pensioners half price)		each	F	N
e) Interest on overdue Rates and Charges		10% per annum accruing on a daily basis on the overdue amount	A	N
Certificate of Classification of Council Land				
(Section 54 of Local Government Act)	70.50	per property	E	Υ

## **Development Assessment Service**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
COMPLYING DEVELOPMENT APPLICATIONS				
a) Change of use or new use (development not involving the erection of a building, the carrying out of work, the subdivision of land or the demolition of a building or work)	228.00		В	N
b) Development that includes the erection of a building, carrying out of work or the demolition of a building or work				
- up to \$20,000	228.00	plus cost of Private Certifying Authority	В	N
- \$20,001 to \$50,000	305.00	plus cost of Private Certifying Authority	В	N
- \$50,001 to \$250,000	1,160.00	plus cost of Private Certifying Authority	В	N
- \$250,001 to \$500,000	1,745.00	plus cost of Private Certifying Authority	В	N
- \$500,001 to \$1,000,000	2,615.00	plus cost of Private Certifying Authority	В	N
- \$1,000,001 to \$10,000,000	4,000.00	plus cost of Private Certifying Authority	В	N
- \$10,000,001+	8,000.00	plus cost of Private Certifying Authority	В	N

City of Ryde	2012/12	Additional Information	Price	GST
Environment and Planning	2012/13	Additional information	Policy	Included
DEVELOPMENT APPLICATIONS				
a) Change of use or new use (development not involving the erection of a building, the carrying out of work, the subdivision of land or the demolition of a building or work)	228.00		А	N
b) Development that includes the erection of a building, carrying out of work or the demolition of work or building (Note: for Dwelling houses < \$100,000 see c)). Fee is composed of a base fee plus fee per \$1,000 of estimated cost of development. Estimated cost of development based on unit rates as referred to in the Cordell Housing				
up to \$5,000	110.00		Α	N
- \$5,001 to \$50,000	170.00	base fee plus	Α	N
	3.00	fee per \$1,000 (or part thereof) of the estimated cost	Α	N
- \$50,001 to \$250,000	352.00	base fee plus	Α	N
	3.64	fee per \$1,000 (or part thereof) over \$50,000	Α	N
- \$250,001 to \$500,000	1,160.00	base fee plus	А	N
	2.34	fee per \$1,000 (or part thereof) over \$250,000	Α	N
- \$500,001 to \$1,000,000	1,745.00	base fee plus	А	N
	1.64	fee per \$1,000 (or part thereof) over \$500,000	Α	N
- \$1,000,001 to \$10,000,000	2,615.00	base fee plus	Α	N
	1.44	fee per \$1,000 (or part thereof) over \$1,000,000	Α	N
- \$10,000,001 +	15,875.00	base fee plus	Α	N
	1.19	fee per \$1,000 (or part thereof) over \$10,000,000	А	N
Note: The fees for development include a State Government levy of 64 cents per \$1,000 of the estimated cost for all development with an estimated cost over \$50,000				
c) New Dwelling estimated cost \$100,000 or less	378.00		А	N
d) Integrated Development Application - plus fees in accordance with b) (Note: if development is integrated, applicant must submit \$250.00 for each approval authority)	114.00		А	N
e) Development requiring concurrence where concurrence can not be assumed - plus fees in accordance with b). (Applicant must submit \$250 for each concurrence authority)	114.00		А	N
f) Advertising Signs	285.00	plus \$93.00 for each additional sign more than one or the fee calculated in b) whichever is greater.	А	N
g) Advertising - Telephone Booth	519.00	p.a. per square metre or \$519.00 p.a. per booth	F	Υ
h) Footpath/Outdoor Activity	353.00		D	N
i) Multiple application - more than one development in a single application		Total sum of fees required in respect to each development	А	N
j) Applications for extension of time - applicable for DA's with a time line of less than 5 years	371.00		D	N
k) Rainwater Tanks - in environmentally sensitive areas and/or with a capacity over 10,000 Litres			С	N



City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
l) Request for review of decision on development application under section 82A				
(i) An application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or building		50% of fee for original development application plus notification fee	А	N
(ii) An application that involves the erection of a dwelling house with an estimated cost of construction of \$100,000 or less	156.00		А	N
(iii) Any other application				
Estimated Cost of the Original Application				
Up to \$5,000	55.00		А	N
\$5,001 - \$250,000	85.00	base fee plus \$1.50 per \$1,000 (or part thereof) of the estimated cost	А	N
\$250,001 - \$500,000	500.00	base fee plus \$0.85 per \$1,000 (or part thereof) over \$250,000	А	N
\$500,001 - \$1,000,000 	712.00	base fee plus \$0.50 per \$1,000 (or part thereof) over \$500,000	А	N
\$1,000,001 - \$10,000,000	987.00	base fee plus an additional \$0.40 for each \$1,000 (or part thereof) over \$1,000,000	А	N
More than \$10,000,000	4,737.00	plus an additional \$0.27 for each \$1,000 (or part thereof) over \$10,000,000	А	N
m) Amended development application lodged prior to determination (i) if original fee was less than or equal to \$200.00 (ii) if original fee was more than \$200.00		50% of the application fee \$200.00 or 50% of the application fee whichever is the greater plus notification fee if required	D	N
n) Modification of development consents (s.96(1)) - for minor error, misdescription or miscalculation	57.00		А	N
s.96(1A) or s.96AA(1) - minor modification with minimal environmental impact		\$645.00 or 50% of original fee, whichever is less plus notification fee if required	А	N
Other modifications of development consents (s.96(2)) or s.96AA(1) with greater than minimal impact				
(a) If original fee is less than \$100		50% of the original fee plus notification fee if required.	А	N
(b) If original fee is more than \$100				
(i) An application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or building		50% of the original fee plus notification fee if required.	А	N
(ii) An application that involves the erection of a Dwelling House with an estimated cost of construction of \$100,000 or less	156.00	plus notification if required	А	N
(iii) Any other application				
Estimated Cost of the Original Application				
Up to \$5,000	55.00	plus notification if required	А	N
\$5,001 - \$250,000	85.00	plus an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost plus notification fee if required	А	N

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
\$250,001 - \$500,000	500.00	plus an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000 plus notification fee if required	А	N
\$500,001 - \$1,000,000	712.00	plus an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000 plus notification fee if required	А	N
\$1,000,001 - \$10,000,000	987.00	plus an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000 plus notification fee if required	A	N
More than \$10,000,000	4,737.00	plus an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000 plus notification fee if required	A	N
o) Recovery of consultant costs including		cost of consultant to council plus 25% plus GST to be paid in advance of work being undertaken. If unpaid becomes a condition of consent	F	Y
p) Archiving Cost Recovery Fee		5% of the Development Application fee plus 5% of the cost of the Construction Certificate fee.	D	Υ
q) Notification fee Where Council is required to advertise development such as designated development, residential flat development and development specified in Part 2.1 of the City of Ryde Development Control Plan 2010, or give notice of the application, an advertising fee or notification fee is required in addition to the application fee based on:"				
- designated development	1,730.00		А	N
- advertised development	862.00		А	N
Note: This fee may be varied for minor works/alterations/additions < \$100,000 associated with approved and completed advertised developments being: Residential flat buildings and Multi-dwelling Housing. For such work the fee will be	475.00		D	Y
- all other notified applications - other than dwellings	519.00		D	Y
- villa and multi-dwelling housing Development Applications (alterations) with a value of less than \$50,000	156.00		D	Y
- dwelling/dual occupancy value < \$20,000	96.00		D	Υ
\$20,000 to \$200,000	122.00		D	Υ
> \$200,000	161.00		D	Υ

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
r) Designated developments	742.00	plus fees as per b)	А	N
s) Sedimentation and erosion control facilities inspection fee				
t) Infrastructure Restoration & Administration Fee (includes 2 inspections)				
Estimated cost of works 0 - \$500,000	321.00		D	Υ
Estimated cost of works \$500,001 - \$1,000,000	482.00		D	Υ
Estimated cost of works \$1,000,001 - \$5,000,000	641.00		D	Y
Estimated cost of works \$5,000,001 - \$10,000,00	802.00		D	Υ
Estimated cost of works \$10,000,001 and above	962.00		D	Υ
Single detached residential dwelling and associated works 50% of above fee.				
For each additional requested inspection	166.00	per inspection	D	Υ
u) Security Deposit for:				
- damage caused to Council's roads, footpaths or kerbing / guttering (payable upon lodgement of construction certificate or complying development application)				
- payment of inspection fees in excess of those provided for in the building inspection fee (payable upon lodgement of construction certificate or complying development application)				
<ul> <li>Dwelling houses - alterations and additions and related buildings not involving delivery of bricks or concrete, or machine excavation (payable upon lodgement of construction certificate or complying development application)</li> </ul>	299.00		Н	N
<ul> <li>Other buildings - multi unit residential, commercial, industrial etc not involving delivery of bricks or concrete, or machine excavation (payable upon lodgement of construction certificate or complying development application)</li> </ul>	618.00		Н	N
- Other buildings - alterations, additions and ancillary work to multi-unit residential, commercial, industrial etc involving delivery of bricks or concrete, or machine excavation (payable upon lodgement of construction certificate or complying development application)	4,490.00		Н	N
- Other buildings - new commercial, new industrial and new multi-unit etc (payable upon lodgement of construction certificate or complying development application)	4,710.00	per 20 metre frontage or part thereof. Applicable frontage for corner allotments depends on the access points for construction.	Н	N
<ul> <li>Dwelling houses - alterations and additions and related buildings involving delivery of bricks or concrete, or machine excavation (payable upon lodgement of construction certificate or complying development application).</li> </ul>	1,390.00		Н	N
- Demolition Dwelling houses/ Dual Occupancy/ Multi-dwelling Houses (payable upon lodgement of development application or complying development application)"	4,280.00		Н	N
All others (payable upon lodgement of development application or complying development application)	4,280.00	per 20 metre frontage or part thereof. Applicable frontage for corner allotments depends on the access points for construction.	Н	N

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
Under Section 97 (5) of the Local Government Act, Council is required to repay any monies accrued as a consequence of their investment - these are payable at the time of the release of the deposits. Council must cover administration and other costs incurred in the investment of these monies.				
The interest earned on all deposits will be at the Westpac Bank savings account rate (reviewed quarterly)				
Council will accept a bank guarantee as a security deposit for any amount				
v) Subdivision Applications				
- base fee - including new road	665.00		А	N
- plus fee for each additional lot	65.00		А	N
- base fee - no new road	330.00		А	N
- plus fee for each additional lot	53.00		А	N
Strata subdivision				
- base fee	330.00		А	N
- plus fee for each lot	65.00		Α	N
w) Enforcement Levy to be paid on the lodgement of the complying development application or the construction certificate application.		Refer to Schedule of Fees shown on page 135	D	Υ

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
NSW PLANNING REFORMS				
Administration fee -Planning Arbitrators, Joint Regional Planning Panels and Planning Assessment Commission - includes report preparation, meeting set-up, management and staff attendance.	149.00	per hour per officer (Minimum of 1 hour, followed by 15 minute increments).	D	Y
APPLICATIONS TO AMEND PLANNING INSTRUMENTS - INCLUDING PLANNING PROPOSALS & REZONINGS				
) Application fee - minor application	8,540.00		G	Υ
) Application fee - major application	15,250.00		G	Υ
e) Application fee - other (as determined by the General Manager)	73,200.00		G	Υ
I) Advertising fee - minor application	2,440.00		G	Υ
e) Advertising fee - major application	4,880.00		G	Υ
) Advertising fee - other	7,320.00		G	Υ
c) Scanning of Development Application and Construction Certificate documentation where ralue of work:				
< \$100,000	70.50		E	Υ
\$100,000 to \$500,000	141.00		E	Υ
\$500,001 to \$2,000,000	212.00		E	Υ
>\$2,000,000	282.00		E	Υ
n) Macquarie Park Corridor Charges levied on the incentive floor space developed on a site in accordance with the planning locuments applying to the area	221.00	per square metre or part thereof	F	Y
DEVELOPMENT ENGINEERING				
Ingineering Plan Assessment and Works Inspection Fees for works associated with levelopments				
Preparation of Positive Covenants and Restriction as to User Documents	428.00		D	Υ
) Inspection fee for Drainage works when positive covenants are involved	149.00		D	Υ
) Inspection fee for connection into Council Easements	139.00		D	Υ
I) Stormwater Drainage/Positive Covenant Deposit	1,070.00		Н	N
Endorsement of Positive Covenants	219.00		D	

	Scrieduled rees 2012/13	)		
City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
ENVIRONMENTAL PLANNING INSTRUMENTS				
a) Certified extracts of environmental planning instruments under Section 150 (2) of Environmental Planning and Assessment Act	41.50	each	A	N
b) A4 - LEP map (draft or final)	45.00	per map	F	Υ
c) Consolidated Local Environmental Plan (charges applicable from date of gazettal of LEP) 12 month subscription to text service	229.00	per annum	F	Υ
d)Copies of LEPs (draft or final)	0.40	per page (A3 & A4)	E	Υ
	2.20	(minimal fee)	E	Υ
	27.00	per page (A1, A2 & A0)	E	Υ
e) Copies of codes, policies and development control plans (draft and final)	16.60	per document	E	Υ
f) Coloured Planning Scheme & Environmentally Sensitive Maps				
A4 Environmentally Sensitive Maps - Showing subject & adjoining properties	27.00	each	F	Υ
Hardcopy of DCPs	336.00	each	F	Υ
CD of DCPs	16.60	each	F	Υ
g) Copy of the Ryde Planning Scheme Ordinance (1979)	64.50		F	Υ
BUILDING AND DEVELOPMENT ADVISORY SERVICE				
a) Case management fee relating to development matters	149.00	per hour (minimum of 1 hour, followed by 15 minute increments)	E	Υ
c) Compliance service for Dwelling Houses, Dual Occupancy and Multi-dwelling Housing	149.00	per hour (minimum of 1 hour, followed by 15 minute increments)	E	Υ
e) Urban Design Review Panel	1,600.00	to be paid in advance of work undertaken by Consultants.	F	Υ
SUBDIVISION CERTIFICATE				
a) Land Subdivision				
- fee for each lot	344.00		F	N
-common boundary adjustments	344.00		F	N
-consolidations	344.00		F	N
-proposed new roads				
-first 100m	1,350.00		F	N
-each additional metre	30.00		F	N
-minimum charge	1,350.00		F	N
- Interallotment drainage plan review and site inspection				
-first 50m (minimum charge)	344.00		F	N
-each additional 10m	72.00		F	N

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
b) Strata Subdivisions				
- base fee	133.00		F	N
- fee for each lot	35.50		F	N
c) Administration Costs				
-final plan (maximum 3 plans)	448.00	\$108.00 for each additional plan beyond 3 plans	F	N
- substitue plan	321.00		F	N
- copy of certificate	266.00		F	N
- endorsement of 88e certificate	204.00		F	N
d) Amended Certificate		50% of original certificate	F	N
Lodgement of certificates (such as those issued by a private certifier)	36.00	per certificate	А	N
LAND INFORMATION SERVICES				
Custom maps from the Geographical Information System				
A4	27.00	Each	E	Υ
A3	32.00	Each	E	Υ
A2	53.50	Each	E	Υ
A1	80.50	Each	E	Υ
AO	107.00	Each	E	Υ

## **Building and Development Advisory**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
RESEARCH SERVICES				
Normal Service 10 working days				
a) Written advice regarding exempt and complying development	149.00	per hour (minimum of 1 hour, followed by 15 minute increments)	D	Y
b) Written advice regarding any proposed development or compliance with plans, codes and policies	149.00	per hour (minimum of 1 hour, followed by 15 minute increments)	D	Y
For copies of multiple documents a photocopy charge may apply				
PRE-LODGEMENT ASSESSMENT SERVICE				
a) Panel meeting with council officers for rezoning, complying development, local development or construction certificate applications				
Dwelling House - First Meeting	321.00		E	Υ
Dual Occupancy and Multi-dwelling Housing - First Meeting	562.00		E	Υ
<5000m2 of non-residential floor space or less than 20 residential units - first meeting	829.00	Plus cost of urban design panel	Е	Υ
>5000m2 but <10,000 of non-residential floor space or more than 20 units - first meeting	1,740.00	Plus cost of urban design panel	Е	Υ
>10,000m2 of non-residential floor space or 50 or more residential units - first meeting	4,410.00	Plus cost of urban design panel	E	Υ
Further meetings	149.00	Per staff member per hour (minimum of 1 hour followed by 15 minute increments)	E	Υ
PRE-LODGEMENT BUILDING CODE ASSESSMENT				
a) Commercial / Retail Note: No administration charge for retrieval of development consents > 5 years old, as under GIPA, only photocopy fees applicable	1,170.00		Е	Y

## **Domestic Animal Regulatory**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
COMPANION ANIMALS ACT 1998				
All cats and dogs must be microchipped at 12 weeks of age or at change of ownership and must be registered by 6 months of age				
Lifetime Registration Fees	40.00			N.I.
For a desexed animal	40.00		A	N
For an animal owned by a recognised breeder	40.00		A	N
Desexed animal owned by a pensioner	15.00		A	N
For an entire (not desexed) animal	150.00		A	N
<ul> <li>Registration fees apply to both dogs and cats</li> <li>Animals must be microchipped before they can be registered</li> <li>Assistance animals are not required to be microchipped and registered, but it is recommended for the protection of the dog.</li> <li>Greyhounds registered with the Greyhound Racing Authority Act 1985 are not required to be microchipped and registered but it is recommended for the protection of the dog.</li> </ul>				
Dangerous Dogs	100.00	per certificate	А	N
Issue of Compliance Certificate for dangerous dogs				
Animal Control				
a) Possum Trap Hire	32.00	per week	D	Υ
b) Possum Trap Deposit	155.00		Н	N
In the event of the trap not being returned, the deposit covers the replacement cost				
Administration Fees				
Protection of the Environment Operations Act 1997				
a) Issue of Clean-up Notice	466.00	per notice	Α	N
b) Issue of Prevention Notice	466.00	per notice	Α	N
c) Issue of Noise Control Notice	466.00	per notice	А	N
Miscellaneous Fees				
a) Monitoring compliance with Clean-up, Prevention or Noise Control Notice	149.00	per hour (minimum of 1 hour, followed by 15 minute increments).	F	Υ
b) Cost recovery for compliance action on unauthorised activities and structures	149.00	per hour (minimum of 1 hour, followed by 15 minute increments).	D	Υ

# **Illegal Dumping and Littering Regulatory**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
OTHER IMPOUNDING CHARGES				
a) Release of clothing bin, container or skip	299.00	each	F	Υ
b) Release of Real Estate sign or other small articles	64.50	each	D	Υ
c) Release of shopping trolley	107.00	each	F	Υ
d) Release of vehicle	299.00	each	D	N

### **Land Use Plans and Controls**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
ZONING CERTIFICATES UNDER SECTION 149 OF ENVIRONMENTAL PLANNING AND ASSESSMENT ACT				
Normal Service - 3 days				
a) Application fee under Section 149 (2)	53.00		Α	N
b) Application fee under Section 149 (2) and Section 149 (5)	133.00		Α	N
c) A4 Plan showing subject and adjoining properties with data available from Council's GIS system and attached to a Section 149 Certificate.	27.00	each, in addition to the fee for the certificate.	E	Υ

## **Parking and Traffic Regulatory**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
MISCELLANEOUS FEES				
a) Processing Fee - Offence Photographs	14.90	each	F	Υ
PARKING CONTROL				
a) Private Car Park Enforcement Fees - Number of parking spaces within private car park				
0 - 100	64.50	per patrol	E	Υ
101 - 150	96.00	per patrol	E	Υ
151 - 200	129.00	per patrol	E	Υ
201 - 250	161.00	per patrol	E	Υ
251 - 300	192.00	per patrol	E	Υ
301 - 350	224.00	per patrol	E	Υ
351 - 400	256.00	per patrol	E	Υ
401 - 450	289.00	per patrol	E	Υ
451 - 500	321.00	per patrol	E	Υ
b) Glen Street Parking Station all day parking (per quarter)	214.00		D	Υ
Glen Street Parking Station all day parking (per annum)	641.00		D	Υ
c) Parking Meter Fee	2.20	per hour, maximum daily rate \$10.00 All areas within Macquarie Park but excluding the following: Alma Road, Culloden Road, Plassey Road, Wicks Roads, Talavera Road between Christie and Culloden Roads, and Waterloo Road between Coolinga Street and Khartoum Road.	G	Y
Parking Meter Fee	2.20	"per hour, maximum daily rate \$6.00 Alma Road, Culloden Road, Plassey Road, Wicks Roads, Talavera Road between Christie and Culloden Roads, and Waterloo Road between Coolinga Street and Khartoum Road."	G	Y
d) Resident Parking Permit	Free	First and Second Permit	С	NA
- Third Permit	107.00	Third Permit, per annum from date of issue	G	Υ
- Fourth Permit	161.00	Fourth Permit, per annum from date of issue	G	Υ
- Fifth Permit	214.00	Fifth Permit and each Permit thereafter, per annum from date of issue	G	Y

# Parking and Traffic Regulatory (continued)

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
e) Work Zone Permit	27.00	per metre, per month (minimum fee \$515) In addition:  1. If the work zone is in a metered area Council must be compensated in advance for the loss of income for the same period as the work permit  2. Loss of income will be calculated as follows: - number of spaces x period of Work Zone permit in days (Mon - Fri) x maximum daily rate for street  3. A refund of the loss of income to Council will be granted if a Work Zone permit is cancelled  4. The calculation for the refund is as follows:- Number of days remaining on Permit x Maximum daily rate - (minus)  25% administration fee	G	Y
f) Macquarie Park Business Parking Permits		The fee is for business parking permits in Macquarie Park Business Corridor. A permit will only be provided on the basis that it has a direct and appropriate link to a business located in Macquarie Park. This Fee must be paid in advance.		
(i) 3 months	543.00		G	Υ
(ii) 6 months	1,090.00		G	Υ
(iii) 12 months	2,170.00		G	Υ

# **Pollution Regulation**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
PUBLIC SAFETY				
a) Boarding house - inspection	323.00	per inspection, where full board and lodging is provided, single accommodation	D	N
	538.00	per inspection, where full board and lodging is provided, family or shared accommodation		
	215.00	per inspection, where less than full board and lodging is provided, single accommodation		
	359.00	per inspection, where less than full board and lodging is provided, family or shared accommodation		
PERMITS AND APPROVALS				
a) To use a food vending vehicle in a public place	124.00	per annum	D	N
o)To install or alter an onsite sewage management system				
(i) Domestic single household system	144.00	per system	D	N
(ii) Other systems excluding sewer mining	428.00	per system	D	N
(iii) Sewer mining	962.00	per system	D	N
) To operate an onsite sewage management system				
(i) Domestic single household system	32.00	per annum	А	N
(ii) Other systems	268.00	per annum	D	N
) Temporary placement of container or skip on footpath.				
1 to 3 days	77.50	per week or part thereof	D	N
between 4 and 7 days	105.00		D	N
more then 7 days	144.00		D	N
Annual certification for skip bin owner	10,690.00	per annum	D	N
NSPECTION SERVICES				
ood Premises				
-Retail and Food Service	72.00	per 30 minutes	E	Υ
- Food stalls for temporary events (including local festivals)	30.00		E	Υ
Hairdressing salon	72.00	per 30 minutes	F	Υ
Beauty salon	72.00	per 30 minutes	F	Υ
kin Penetration Premises				
terile single use equipment only	72.00	per 30 minutes	F	Υ
leusable equipment	72.00	per 30 minutes	F	Υ
ublic swimming pool or spa pool	72.00	per 30 minutes	F	Υ
Vater Cooling (Cooling Tower) Systems	72.00	per 30 minutes		
Mortuary/Undertaker's Business	72.00	per 30 minutes	F	Υ
Prothels	299.00	\$144.00 per hour based on 2 persons (minimum of 1 hour, followed by 15 minute increments)	F	Y

# **Pollution Regulation (continued)**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
ADMINISTRATION FEES				
FOOD ACT 2003				
Annual Administration Fee	320.00	per annum	А	N
Issue of Improvement Notice	330.00	per notice	А	N
Note: Charitable and community organisations are exempt from this fee				
MISCELLANEOUS FEES				1.,
Removal of derelict vehicle at resident's request	78.50		D	Y
Registration of regulated systems				
Water Cooling (Cooling Tower) Systems	202.00	for the first tower	E	Υ
Additional cooling tower	50.00	per additional tower	E	Υ
Warm Water Systems	67.50	per annum	Е	Υ
Collection and analysis of environmental samples (eg. Air, soil, water)	116.00	plus cost to council	F	Υ
Processing of Food Business notification				
- if the notification relates to 5 premises or less	57.00		А	Υ
- if the notification relates to more than 5 food premises	11.40	per premises	А	Υ
Pollution Clean-up costs	280.00	plus Cost to Council	F	Υ
Enforcement Costs	280.00	plus Cost to Council	F	Υ

### **Public Weeds**

City of Ryde Environment and Planning	2012/13 Additional Information	Price Policy	GST Included
MISCELLANEOUS FEES			
a) Copies of current "State of the Environment" report	37.50 each	E	Υ

## **Statutory Planning Certificates**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
MISCELLANEOUS FEES				
a) Footpath hoarding inspection permit	149.00	per inspection	D	N
b) Footpath hoarding erection permit Applies to ""A"" type hoardings"	32.00	per metre per month (minimum fee \$515)	E	N
c) Footpath hoarding erection permit Applies to ""B"" type hoardings"	53.50	per metre per month (minimum fee \$515)	E	N
d) Fire safety inspection fee	268.00	per inspection	D	N
e) Legal / administration fees - preparation of bonds, withdrawal of caveats, release of easements and the like	149.00	per hour (Minimum of 1 hour, followed by 15 minute increments).	D	Υ
f) Legal/administration fees - release of bonds.		\$515 plus \$247.00 for any necessary inspection if bond is less than \$500,000 or \$2,060 plus \$494.00 for any necessary inspection if bond is greater than \$500,000	F	Y
PUBLIC SAFETY				
a) Swimming Pools Act:				
- application for exemption under Division 4, Section 22	41.50		А	N
- certificate of compliance under Section 24	52.00		А	N
- resuscitation posters	22.50		D	Y
BUILDING CERTIFICATE UNDER SECTION 149A OF ENVIRONMENTAL PLANNING AND ASSESSMENT ACT				
a) Building certificate - class 1 or 10 building	250.00		А	N
b) Building certificate - building other than class 1 or 10 building Floor area of building:				
- not exceeding 200m <sup>2</sup>	250.00		А	N
- 200m² to 2000m²	250.00	plus \$0.50 per 1m <sup>2</sup> in excess of 200m <sup>2</sup>	А	N
- 2000m² +	1,165.00	plus \$0.075 per 1m <sup>2</sup> in excess of 2000m <sup>2</sup>	Α	N
c) In any case where the application relates to a part of a building and that part consists of an external wall only or does not otherwise have a floor area				
Inspection fee (if more than one inspection required)	90.00	per inspection	Α	N
Certified building certificate	53.00		D	N
- Copy of building certificate	13.00		D	Υ
d) Cancelled or withdrawn applications for building certificates, if application is withdrawn prior to inspection by Council		25% of original fee, plus percentage of fee equal to percentage of process completed	Е	Y
e) Unauthorised or uncertified work	250.00	plus the fee equivalent to the maximum fee for a joint development and construction certificate application or a complying development application (whichever is greater) plus the applicable Environmental Enforcement Levy	A	N

## **Statutory Planning Certificates (continued)**

City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
CERTIFICATE UNDER SECTION 735A OF THE LOCAL GOVERNMENT ACT 1993 CERTIFICATE UNDER SECTION 121ZP OF THE ENVIRONMENTAL PLANNING AND ASSESSMENT ACT 1993				
Normal service 5 days				
a) Application fee under Section 735A & Section 121ZP	129.00		D	N
b) Urgency fee for supply of certificate within 24 hours	152.00	in addition to application fee	E	Υ
CERTIFICATE UNDER SECTION 88G OF THE CONVEYANCING ACT 1919				
Normal service 5 days				
a) Application fee for Section 88G	36.50		В	N
b) Urgency fee for supply of Certificate within 24 hours	152.00	in addition to application fee	E	Υ
These are certificates issued under Part 4A of the Environmental Planning and Assessment Act				
BUILDING INSPECTION				
a) Copy of existing Certificate of Classification				
b) Building Inspection Certificate				
c) Copy of Building Inspection Certificate				
CONSTRUCTION CERTIFICATES				
Fee includes all compliance certificates required for the issue of the certificate				
Development that includes the erection of a building, carrying out of work or the demolition of a work or building. Includes dwelling houses.				
Estimated cost of development				
- nill to \$20,000	200.00		F	Υ
- \$20,001 - \$100,000	750.00	base fee plus	F	Υ
- \$100,001 to \$250,000	1,200.00	base fee plus	F	Y
- \$250,001 - \$500,000	1,800.00	base fee plus	F	Υ
\$500,000+		Quotation based on cost of service - A price should be provided on the actual cost of the assessemnt/ management of the development cosnitent with private practice	E	Y
Referral of fire engineering reports to Fire and Rescue NSW (consultancy services)	2,600.00	Per day. Legislated requirement.	А	N
b) Amended Construction Certificate		50% of original fee	F	Υ
c) Building specifications for Construction Certificates	23.50		D	Υ

## **Statutory Planning Certificates (continued)**

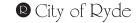
City of Ryde Environment and Planning	2012/13	Additional Information	Price Policy	GST Included
APPOINTMENT OF COUNCIL AS PRINCIPAL CERTIFYING AUTHORITY (PCA)				
Refer to Schedule of Fees shown on page 44 for situations where Council has not issued the Construction Certificate, the fee is 50% more				
a) Occupation Certificate or interim occupation certificate (to be paid at time of appointment as PCA)				
- Estimated cost of development				
- up to \$20,000		(included in PCA Fee)		
- \$20,001 to \$100,000	101.50		F	Υ
- \$100,001+	213.00		F	Υ
b) Copy of Occupation certificate	50.50		F	Υ
ANNUAL FIRE SAFETY STATEMENT				
- Lodgement by due date	58.50		D	Υ
- Late lodgement	117.00		D	Υ
- Inspection of premises regarding Annual Fire Safety Statement	268.00		D	Υ

### **Scheduled Environmental Enforcement Levy**

Development Cost	EEL Fee (including GST) *						
\$0	\$99	\$250,000	\$590	\$500,000	\$1,040	\$750,000	\$1,440
\$10,000	\$120	\$260,000	\$609	\$510,000	\$1,050	\$760,000	\$1,460
\$20,000	\$140	\$270,000	\$627	\$520,000	\$1,070	\$770,000	\$1,470
\$30,000	\$160	\$280,000	\$646	\$530,000	\$1,090	\$780,000	\$1,490
\$40,000	\$181	\$290,000	\$664	\$540,000	\$1,110	\$790,000	\$1,500
\$50,000	\$201	\$300,000	\$683	\$550,000	\$1,120	\$800,000	\$1,520
\$60,000	\$221	\$310,000	\$701	\$560,000	\$1,140	\$810,000	\$1,530
\$70,000	\$241	\$320,000	\$720	\$570,000	\$1,160	\$820,000	\$1,550
\$80,000	\$261	\$330,000	\$738	\$580,000	\$1,170	\$830,000	\$1,560
\$90,000	\$281	\$340,000	\$756	\$590,000	\$1,190	\$840,000	\$1,580
\$100,000	\$301	\$350,000	\$774	\$600,000	\$1,210	\$850,000	\$1,590
\$110,000	\$320	\$360,000	\$792	\$610,000	\$1,220	\$860,000	\$1,610
\$120,000	\$340	\$370,000	\$810	\$620,000	\$1,240	\$870,000	\$1,620
\$130,000	\$360	\$380,000	\$828	\$630,000	\$1,250	\$880,000	\$1,640
\$140,000	\$379	\$390,000	\$846	\$640,000	\$1,270	\$890,000	\$1,650
\$150,000	\$399	\$400,000	\$864	\$650,000	\$1,290	\$900,000	\$1,670
\$160,000	\$418	\$410,000	\$881	\$660,000	\$1,300	\$910,000	\$1,680
\$170,000	\$437	\$420,000	\$899	\$670,000	\$1,320	\$920,000	\$1,690
\$180,000	\$457	\$430,000	\$917	\$680,000	\$1,330	\$930,000	\$1,710
\$190,000	\$476	\$440,000	\$934	\$690,000	\$1,350	\$940,000	\$1,720
\$200,000	\$495	\$450,000	\$952	\$700,000	\$1,370	\$950,000	\$1,740
\$210,000	\$514	\$460,000	\$969	\$710,000	\$1,380	\$960,000	\$1,750
\$220,000	\$533	\$470,000	\$986	\$720,000	\$1,400	\$970,000	\$1,760
\$230,000	\$552	\$480,000	\$1,000	\$730,000	\$1,410	\$980,000	\$1,780
\$240,000	\$571	\$490,000	\$1,020	\$740,000	\$1,430	\$990,000	\$1,790
						\$1,000,000	\$1,810

<sup>\*</sup> For developments with a value over \$1 million, fees increase by \$13.40 (including GST) for every additional \$10,000 of building cost to a maximum of \$7,870, when the development value exceeds \$5,522,388

Maximum Property Value @ Max Fee of \$7,870 \$ 5,522,388



### **Scheduled Appointment of Council as Principal Certifying Authority**

Development Cost	Inspection Fee (including GST) *	Development Cost	Inspection Fee (including GST) *	Development Cost	Inspection Fee (including GST) *	Development Cost	Inspection Fee (including GST) *
\$0	\$120	\$250,000	\$795	\$500,000	\$1,410	\$750,000	\$1,970
\$10,000	\$148	\$260,000	\$821	\$510,000	\$1,430	\$760,000	\$1.990
\$20,000	\$176	\$270,000	\$846	\$520,000	\$1,460	\$770,000	\$2,010
\$30,000	\$204	\$280,000	\$872	\$530,000	\$1,480	\$780,000	\$2,030
\$40,000	\$232	\$290,000	\$897	\$540,000	\$1,500	\$790,000	\$2,050
\$50,000	\$260	\$300,000	\$923	\$550,000	\$1,530	\$800,000	\$2,070
\$60,000	\$287	\$310,000	\$948	\$560,000	\$1,550	\$810,000	\$2,090
\$70,000	\$315	\$320,000	\$973	\$570,000	\$1,570	\$820,000	\$2,120
\$80,000	\$342	\$330,000	\$998	\$580,000	\$1,600	\$830,000	\$2,140
\$90,000	\$370	\$340,000	\$1,020	\$590,000	\$1,620	\$840,000	\$2,160
\$100,000	\$397	\$350,000	\$1,050	\$600,000	\$1,640	\$850,000	\$2,180
\$110,000	\$424	\$360,000	\$1,070	\$610,000	\$1,660	\$860,000	\$2,200
\$120,000	\$451	\$370,000	\$1,100	\$620,000	\$1,690	\$870,000	\$2,220
\$130,000	\$478	\$380,000	\$1,120	\$630,000	\$1,710	\$880,000	\$2,240
\$140,000	\$505	\$390,000	\$1,150	\$640,000	\$1,730	\$890,000	\$2,260
\$150,000	\$532	\$400,000	\$1,170	\$650,000	\$1,750	\$900,000	\$2,280
\$160,000	\$559	\$410,000	\$1,200	\$660,000	\$1,780	\$910,000	\$2,300
\$170,000	\$585	\$420,000	\$1,220	\$670,000	\$1,800	\$920,000	\$2,320
\$180,000	\$612	\$430,000	\$1,240	\$680,000	\$1,820	\$930,000	\$2,340
\$190,000	\$638	\$440,000	\$1,270	\$690,000	\$1,840	\$940,000	\$2,350
\$200,000	\$665	\$450,000	\$1,290	\$700,000	\$1,860	\$950,000	\$2,370
\$210,000	\$691	\$460,000	\$1,320	\$710,000	\$1,880	\$960,000	\$2,390
\$220,000	\$717	\$470,000	\$1,340	\$720,000	\$1,910	\$970,000	\$2,410
\$230,000	\$743	\$480,000	\$1,360	\$730,000	\$1,930	\$980,000	\$2,430
\$240,000	\$769	\$490,000	\$1,390	\$740,000	\$1,950	\$990,000	\$2,450
						\$1,000,000	\$2,470

<sup>\*</sup> For developments with a value over \$1 million, fees increase by \$13.40 (including GST) for every additional \$10,000 of building cost to a maximum of \$7,870, when the development value exceeds \$5,873,134

\* For situations where Council has not issued the Construction

Maximum Property Value @ Max Fee of \$7,870 \$ 5,873,134

<sup>\*</sup> For situations where Council has not issued the Construction Certificates, the fee is 50% more

# **Commercial Property**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
MISCELLANEOUS FEES				
a) Footpath rental fees A footpath rental fee will be payable should the footpath area be used at any time in connection with building works	55.50	per square metre per month or part thereof (minimum fee \$515)	D	N
COMMERCIAL FILMING IN THE CITY ( AS PER THE LOCAL GOVERNMENT FILMING PROTOCOL)				
Motion picture / video filming application fee:		Church groups, not for profit organisations and TAFE students are exempt from this fee, application must be submitted and normal approval process followed.		
i) Ultra Low - No more than 10 crew	Nil	No disruption is caused to the Council's stakeholders, retailers or motorists or other events in the vicinity of the activities, Activities are contained to footways or public open space areas only, Public safety is maintained at the locations at all times during the conduct of the activities, Vehicles associated with the conduct of the activities are legally parked at all times and are not driven onto footways, parks or plaza areas.	G	Y
Late notice surcharge - less than 7 days notice to Council	Nil		F	Υ
Late notice surcharge - less than 3 days notice to Council	Nil		F	Υ
ii) Low - 11-25 crew (Usually 1-2 locations)	183.00	No more than 4 trucks/vans, No construction, Minimal equipment/lighting, Small or no unit base required.	F	Y
Late notice surcharge - less than 7 days notice to Council	277.00		F	Υ
Late notice surcharge - less than 3 days notice to Council	554.00		F	Υ
iii) Medium - 26-50 crew (No more than 4 locations)	365.00	No more than 10 trucks, Some construction, Equipment used for example, dolly, trucks, medium-sized cranes, jibs, Unit base required.	F	Y
Late notice surcharge - less than 7 days notice to Council	554.00		F	Υ
Late notice surcharge - less than 3 days notice to Council	1,110.00		F	Υ
iv) High - Greater than 50 crew (> 4 locations)	608.00	Greater than 10 trucks, Significant construction, Extensive equipment, Large unit base required.	F	Y
Late notice surcharge - less than 7 days notice to Council	1,380.00		F	Υ
Late notice surcharge - less than 3 days notice to Council	2,770.00		F	Υ
Refundable Damage (including cleaning) Bond				
i) Ultra Low or Low categories	1,110.00		Н	N
ii) Medium or High categories	2,330.00		Н	N
Approval for parking plan or unit base plan	183.00	When filming on private property or areas not controlled by Council	F	Y

## **Commercial Property (continued)**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
ASSESSMENT OF TRAFFIC MANAGEMENT PLANS:				
i) Low	121.00	Stop/go traffic control on a local or council-managed road - Police consultation required	F	Y
ii) Medium	365.00	Stop/go traffic control on a multi-laned or state road - Police consultation and RTA consultation required	F	Y
iii) High	1,210.00	Full road closure per street block - Road closures are subject to Ryde Traffic Committee approval	F	Υ
Cleaning	At cost	Currently \$139.00 per officer per hour incl. GST	F	Υ
Security	At cost	Currently \$29.00 per hour plus GST	F	N
Major Disruption Fee - Exclusive use of Park, Reserve, Open Areas or Road Reserve	149.00	Rate charged per hour of use to recover cost for additional site preparation, cleaning, waste management, access, power, water safety and other maintenance cost.	F	Y
b) Still photography	638.00	per day or part there of	G	Y
c) Stamp duty	Actual cost plus 25% plus GST	A	N	
d) Establishment and/or restoration costs (if any) incurred by Council	Actual cost plus 25% plus GST	A	N	
e) Facility hire for filming				
Car parking	2.40	per space, per hour	F	Υ
City of Ryde Buildings greater > 500m2	139.00	per hour	G	Υ
City of Ryde Buildings less < 500 m2	64.50	per hour	G	Υ
LEASE/LICENCE/APPROVAL OF PARK/PUBLIC DOMAIN FOR COMMERCIAL/PUBLIC INFRASTRUCTURE				
Any use of parks/public domain for Commercial/Public Infrastructure where it is not linked to the use and is not covered by another Council fee or charge	1,610.00	per m2, or market valuation, whichever is greater	F	Υ
OUTDOOR DINING AREAS				
a) Annual fee is per m2, (All areas except Eastwood and Cox's Road areas)	171.00	per m2 with minimum charge 4 m2	G	Υ
Annual fee is per m2, (Cox's Road)	201.00	per m2 with minimum charge 4 m2	G	Υ
Annual fee is per m2, (Eastwood)	258.00	per m2 with minimum charge 4 m2	G	Υ
The area will be measured continuously and the splitting of areas will not be permitted. The number of chairs that can go into the area approved will be capped to 1 chair per m2.		Please note that in respect of Eastwood Plaza the indicated rate is a minimum rate and areas of higher demand will be charged at a higher rate noting that at no time will this rate exceed the previously established higher demand component.		
b) Preparing Council consent on outdoor dining application prior to lodgement of development application	307.00	per application	G	Y
c) Lodgement processing fee for Roads Act approval	250.00	per application	G	Υ
d) Bond on outdoor dining		Equivalent to six (6) months of the annual fee	G	Y

# **Commercial Property (continued)**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
e) Outdoor dining area marker discs				
Supply of marker discs	17.60	each	G	Υ
Installation of marker discs	91.00	per hour	G	Υ
FOOTPATH ACTIVITY				
Display of Merchandise				
i) full display	196.00	per week - remains the same as per council resolution	G	Υ
ii) half display (up to 3m2)	113.00	per fortnight - reduction as per council resolution	G	Υ
iii) single table only (up to 1.25m2)	79.50	per month - reduction as per council resolution	G	Υ
EASTWOOD PLAZA USER CHARGES				
a) Kiosk Hire				
(i) community	34.50	per day	D	Υ
(ii) commercial, political & others	130.00	per day	G	Υ
(iii) refundable key deposit	214.00	per key	Н	N
(iv) advertising on rear display panel of kiosk	294.00	per fortnight	G	Υ
(v) display of goods on plaza space adjacent to kiosk (in conjunction with hire of kiosk)	5.90	per square meter	F	Υ
b) Corporate Event	5.90	per square metre	G	Υ
c) Surveys - per person	29.00	per day	G	Υ

# **Domestic Waste, Recycling and Kerbside**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
WASTE (DOMESTIC)				
The Domestic Waste Management Service Charge is levied under Section 496(1) of the Local Government Act and is also detailed in Council's Revenue Policy				
a) Domestic Waste Management Service Charge Service consists of:	354.00	per bin	F	N
One 140 litre garbage bin collected weekly				
One 240 litre recycling bin collected fortnightly				
One 240 litre green vegetation bin collected fortnightly				
One Clean up service every 10 weeks				
Mulching and chipping service				
Services will be provided in addition to the standard service at the following annual charges				
Rateable Properties				
- Upgrate from 140L to 240L Service	258.46	per bin	F	N
- Additional DWM - 140 litre garbage bin	268.84	per bin	F	N
- Additional DWM - 240 litre garbage bin	528.34	per bin	F	N
- Additional DWM - 240 litre recycling bin	42.56	per bin	F	N
- Additional DWM - 240 litre green vegetation bin	42.56	per bin	F	N
Non-Rateable Properties				
- Standard Service	353.96	per bin	F	N
- Upgrate from 140L to 240L Service	258.46	per bin	F	N
- Additional DWM - 140 litre garbage bin	268.84	per bin	F	N
- Additional DWM - 240 litre garbage bin	527.30	per bin	F	N
- Additional DWM - 240 litre recycling bin	42.56	per bin	F	N
- Additional DWM - 240 litre green bin	42.56	per bin	F	N
WASTE (COMMERCIAL)				
Council reserves the right to change theses rates at any time based on market forces. Delegation is given to the General Manager, Group Manager Public Works and Manager Waste & Fleet to negotiate with customers. Factors to be considered include site access, number of bins and pickups per week, location, cost factors and market forces.				
a) Waste removal at business properties.				
- Garbage Waste Collection 240L/140L Bin		Price on application	F	Υ
- Recycle Collection 240L Bin		Price on application	F	Υ
		Sponsorship of Ryde LGA School and community charitable events to encourage recycling in line with Council's education programs also at these rates.	F	Y

# **Domestic Waste, Recycling and Kerbside (continued)**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
- Green Waste Collection 240L Bin		Price on application	F	Υ
- 660L Bin		Price on application	F	Υ
- 1,100L Bin		Price on application	F	Υ
- 1.5M Bin		Price on application	F	Υ
- 3.0M Bin		Price on application	F	Υ
- Other Bin Size		Each Bin		
- Bin Re-issue Fee	64.00	Each bin	G	Υ
WASTE (OTHER)				
Compost bins	29.00	each (large)	D	Υ
Worm farms	58.00	each	D	Υ
At Call Waste Removal Service - Functions Delivery and pick-up of bins (only during business hours)	63.00	per lift	G	Y
Lift rates Garbage 240L Bin	15.00	per new item	G	Υ
Lift Rates Garbage 1100L Bin (Parks Only)	48.00	per lift	G	Υ
Lift rates Recycling 240L Bin	8.50	per lift	G	Υ

## **Roads Bridges and Retaining Walls**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
ENGINEERING PLAN ASSESSMENT AND WORKS INSPECTION FEES FOR WORKS ASSOCIATED WITH DEVELOPMENTS				
a) External to site - footpaths per metre	18.20	(minimum fee \$149.00)	D	N
b) Interallotment drainage per metre	35.50	(minimum fee \$149.00)	D	N
c) Part Road Construction per metre (i.e. Road shoulder/Kerb & gutter)	35.50	(minimum fee \$149.00)	D	N
d) Drainage structures (i.e. pits etc)	144.00	each	D	N
e) New road construction per metre (i.e. Road pavement/Kerb & gutter)	71.50	(minimum fee \$149.00)	D	N
f) Common driveways per metre	17.10	(minimum fee \$149.00)	D	N
ROAD OPENING AND RESTORATION CHARGES TO PUBLIC UTILITIES, PLUMBERS, DRAINERS ETC				
Please note the following discounts apply to restoration of larger areas				
- 20% discount between 30.0m² and 50.0m²				
- 30% discount between 50.0m² and 100.0m²				
- 50% discount for areas > 100.0m <sup>2</sup>				
For public utility restorations, the charge may be on a cost recovery basis in accordance with the Streets Opening Conference Agreement and Roads Act				
a) Road opening permit fees				
- road opening and inspection fee (not applicable to public utilities)	149.00		F	Υ
- late fee	453.00		G	Υ
re-inspection fee	109.00		F	Υ
b) Council supervision of restoration of roads infrastructure by public utility authorities	149.00	per hour (Minimum of 1 hour, followed by 15 minute increments)	F	Y
Council supervision of infrastructure works which will become the responsibility of Council	149.00	per hour (Minimum of 1 hour, followed by 15 minute increments)	F	Y
c) Roads - minimum charge per m <sup>2</sup>				
- concrete road	506.00		F	Υ
- cement concrete base with A C surfacing	567.00		F	Υ
- cement concrete base with pavers	609.00		F	Υ
- bitumen or A C surface (50mm) on all class	372.00		F	Υ
i.e. earth, gravel, ballast, grasses of flexible base (300mm)				
- unsealed pavement or shoulders	128.00		F	Υ
i.e. earth, gravel, ballast, grass				
- road line marking		to be individually assessed	F	Υ

# **Roads Bridges and Retaining Walls (continued)**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
d) Cycleways and footpaths - minimum charge per m <sup>2</sup>				
- concrete	244.00		F	Υ
- A C surfaced concrete	283.00		F	Υ
- asphaltic bitumen (up to 75mm thick)	208.00		F	Υ
- brick paving (on gravel base)	292.00		F	Υ
- formed or grassed area	134.00		F	Υ
- concrete, residential, driveways (125mm)	335.00		F	Υ
- concrete, residential, driveways with pavers	379.00		F	Υ
- heavy duty concrete, commercial and industrial, driveways (150mm with SL 72 mesh)	389.00		F	Υ
- concrete driveways residential stencilled 125mm	372.00		F	Υ
- concrete driveways residential stencilled 150mm	414.00		F	Υ
- footpath granite paving with concrete sub-base (during normal working hours)	887.00		F	Υ
- footpath granite paving with concrete sub-base (outside normal working hours)	1,000.00		F	Υ
e) Kerbing and guttering Refer to Gutter Crossings Charges, (f) Extensions to layback crossing				
- concrete (including layback)	319.00	per meter	F	Υ
- dish crossing (standard or heavy duty) at intersections	389.00	per meter	F	Υ
- kerb outlet - per hole	244.00	per meter	F	Υ
f) Drainage Gully pit lintels - Replacement of old style EKI pit tops		to be individually assessed	F	Y
g) Saw cutting (25mm to 75mm depth)	42.50	per metre	F	Υ
h) Saw cutting establishment fee	317.00		F	Υ
RESTORATION CHARGES WHERE WORK IS CARRIED OUT BY THIRD PARTY				
a) General Administration Fee	365.00		F	Υ
b) Work Inspection Fees	488.00	per week each street	F	Υ
c) Asset Integrity Fee		30% of Council Assessed Restoration Fee	F	Υ
d) Additional Charges for overtime inspections and/or callouts		as incurred, plus 25% administration fee	F	Υ
e) Payment of Bond to cover the cost of necessary future works caused by settlement, poor workmanship etc. The bond will be refunded five (5) years after the satisfactory completion of works in each street		10% of the Council Assessed Restoration Fee	Н	N
f) Use of Council's roads and parks for sheds, stockpiling of material, etc	488.00	per week plus \$141.00 per sqm land utilised	F	Υ
PROPERTY ALIGNMENT LEVELS				
Driveways/Footway Crossing (site specific design)	508.00	per driveway	E	Υ
New Footpath Construction	512.00	per 20m of frontage	E	Υ

# **Roads Bridges and Retaining Walls (continued)**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
GUTTER CROSSINGS			loney	nieiaaca
a) Standard layback crossing (3m long plus 2 wings each 0.5m)	929.00		F	Υ
<u></u>		for each metre thereafter	F	Υ
b) Standard layback including gutter block	1,090.00		F	Υ
, 30	308.00	for each metre thereafter	F	Υ
c) Standard gutter bridge (3m long)	1,550.00	3m long crossing	F	Υ
	769.00	for additional 1.5 metre	F	Υ
d) Pipe crossing (3.66m long)	834.00		F	Υ
e) Heavy duty layback in kerb (150mm thick, reinforced)	504.00	per metre (min 4m)	F	Υ
f) Extensions to layback crossing Refer to Road Opening & Restoration Charges, (e) kerb and guttering	319.00	per metre (wings extra at same rate)	F	Y
g) Extensions to existing bridge crossing	775.00	per 1.5 metres	F	Υ
h) Extensions to existing gutter block	308.00	per metre	F	Υ
I) Extension to heavy duty layback	530.00	per metre	F	Υ
j) Removal/Replace of unused layback	335.00	per metre	F	Υ
k) Certification of laybacks constructed by Council	134.00	each	F	Υ
I) Inspection and Certification of Heavy duty laybacks	146.00	each	F	Υ
TRAFFIC MODELLING				
Macquarie Park Corridor Growth Model	20,140.00		F	Υ
Macquarie Park Corridor Growth Model - 2nd and every subsequent review	3,800.00		F	Υ
Macquarie Park Corridor Growth Model (Organisations that contributed to original study)	5,500.00		F	Υ
Macquarie Park Corridor Growth Model (Organisations that contributed to original study)- 2nd and every subsequent review	3,800.00		F	Y
Macquarie Park Corridor Growth Model (Organisations that are undertaking multiple site traffic modelling, that have already purchased the model initially at FULL Fee)	8,410.00		F	Y
SUNDRY PUBLIC WORKS ITEMS				
c) Engineering Plan assessment and works inspection fees (external to site)				
- Footpaths	13.90	per metre (minimum \$149.00)	Е	Υ
- Part Road Construction (i.e.) Road shoulder/kerb & gutter)	31.00	per metre (minimum \$149.00)	E	Υ
Engineering plan assessment and works inspection fees (external to site or where Council will accept responsibility for the infrastructure)				
- Drainage Pipelines	31.00	per metre (minimum \$149.00)	Е	Υ
d) Survey data from Survey Control Management Information System (SCMIS)				
- searching	37.50	per 15 minutes	Е	Υ
- sketches	51.50	per copy	E	Υ
- print outs	51.50	per set	E	Υ

## **Roads Bridges and Retaining Walls (continued)**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
- control survey plans - complete (A0 size)	51.50	per plan	E	Y
- control survey plans - extracts (A4 size)	51.50	per page	Е	Υ
e) Other plans and maps				
f) Copy of Council Plans (A4 to A0)	60.50	each	E	Υ
Lamination (A4 to A1) (subject to availability)	60.50	each	G	Υ
g) Inspection fees for approval to operate an amusement device Subject to WorkCover Authority certification - applicants must have a minimum of \$20 million public indemnity insurance	214.00	per device	Е	Y
h) Information signs for organisations and public bodies (All signs to be erected only by Council)	292.00	erection fee per sign (plus 50 % on top of cost of sign)	E	Y
i) Barrier Boards hire	11.70	per item per day or part thereof	F	Υ
j) Flashing Lamps hire	11.70	per item per day or part thereof	F	Υ
k) Delivery and installation of Barriers and/or flashing lamps (within Council area)	149.00	per delivery during normal working hours	F	Υ
	290.00	per delivery outside of normal working hours	F	Υ
I) Crane Permit Application	244.00	per day	F	Υ
m) Ground Anchors under Council Property	357.00	each anchor - rental charge	F	Υ
n) Dilapidation Reports of Councils Assets	292.00		F	Υ
o) Assess Traffic Management Plans	149.00	per hour (Minimum of 1 hour, followed by 15	E	Υ
p) Concrete Pumping & Elevated Tower Permit Application				
- per day	292.00		F	Y
- late fee	292.00	plus daily fee	F	Y
q) Street Party Application Fee	86.50	(Includes all insurance, Council assets and administration)	F	Υ
r) Delivery & retrieval of barricades for Street Parties by Council staff	149.00	No charge if picked up and returned by applicant with no damage to Council assets.	F	Y
s) Crane - Air space	24.50	Rate is applicable to all cranes that are capable of reaching over roadway or CoR land. Rate calculated per day that crane is on construction site.	F	Y

## **Sportsgrounds**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
PARK ASSETS				
Memorial Installation				
i) Memorial Plaque only	440.00	Payable on application	G	N
ii) Park Seat without Plaque	2,240.00	Payable on application	G	N
iii) Park Seat with Plaque	2,680.00	Payable on application	G	N
i) Tree without Plaque	641.00	Payable on application	G	N
ii) Tree with Plaque	1,070.00	Payable on application	G	N

### **Stormwater Infrastructure**

City of Ryde Public Works	2012/13	Additional Information	Price Policy	GST Included
MISCELLANEOUS ENGINEERING ASSESSMENT FEES				
a) Flood/Stormwater Study	2,680.00	Payable on application	F	Υ
b) Onsite detention plan reassessment, positive covenant and restriction as to users reinspection and/or amendment fee	2,240.00	Payable on application	F	Y
STORMWATER COMPLIANCE PLATES				
a) Sale of Compliance Plates	19.20		D	Υ
b) Council fixing of plate as part of final inspection - where Council is the PCA.	36.50		D	Υ
c) Council fixing of plate where Council is NOT the PCA.	149.00		D	Υ
STORMWATER				
a) Flood Level Information	176.00		E	Υ
b) Airborne Laser Scanned Height Data	149.00	per hour (Minimum of 1 hour, followed by 15 minute increments).	E	Υ
c) Stormwater Drainage Asset Information	58.50	per A4 sheet	F	Υ
- Drainage Network Plans and Asset Data	149.00	per hour (Minimum of 1 hour, followed by 15 minute increments).	F	Υ
d) Stormwater pre-lodgement fee	149.00	per hour (Minimum of 1 hour, followed by 15 minute increments).	E	Υ
e) Flood / stormwater modelling	149.00	per hour (Minimum of 1 hour, followed by 15 minute increments).	E	Υ
f) Stormwater Flow Information	176.00	Administrative cost recovery (1 x hour)	E	Υ
FLOOD MODELLING				
a) Drains Model	2,200.00		E	Υ
b) TUFlow Model	4,950.00		E	Υ



