

General Manager's Message

The December Quarterly Review provides a detailed overview on how Council is delivering the City of Ryde's 2020/21 Operational Plan as part of the Four-Year Delivery Plan 2020-2024.

Despite the uncertainty created by the ongoing COVID-19 pandemic, Council has still been able to progress the delivery of key programs throughout the current review period.

A key part of this is investing in projects which will aid the City's economic recovery.

This includes commencing work on the new car park on Rowe Street in Eastwood which will accommodate 146 car spaces. Crucially, it will deliver enormous economic benefits to Eastwood and the City of Ryde as a whole by creating jobs, relieving chronic parking shortages and enticing shoppers back to the area.

In an added boost to local business, Council is progressing with initiatives that will encourage residents to shop in their community. Among these is the roll out of the Shop Local campaign as well as the launch of the Love Eastwood campaign, the latter of which will see Council give away \$40,000 in gift cards to be spent at participating businesses in Eastwood Town Centre up until March 2022.

The COVID-19 pandemic has also put a renewed focus on open spaces, and that is why Council is committed to improving and enhancing our parks, playgrounds and sports fields.

In December, Council completed work on the key missing link of the Ryde River Walk, located between Bill Mitchell Park in Tennyson Point and Ross Street in Gladesville. Built as part of Council's Passive Parks Capital Works Program, the new 150-metre section provides an enhanced experience for the award-winning Ryde River Walk by improving its accessibility and opening up the waterfront to the public.

The new Kings Park in Denistone East also opened to the public, providing the community with a brand new state-of-the-art open space at the site of the former Denistone East Bowling Club.

Council is also progressing with a range of masterplans which are at various stages of implementation for some of our most popular parks and open spaces including Field of Mars, Olympic Park, Meadowbank Park and Memorial Park, Gannan Park and McCauley Park, Westminster Park, as well as Blenheim Park.

Each of these masterplans will result over time in new and upgraded facilities for each of these parks, so that they can continue to meet the needs of the community.

Thankfully, despite COVID-19 restrictions, Council was still able to celebrate the Granny Smith Festival in October. Now recognised as one of Sydney's most historic and largest festivals, the one-day event was replaced this year with a month of fun and exciting events to celebrate the life and legacy of our district's most famous citizens, Maria Ann 'Granny' Smith.

As the COVID-19 pandemic continues to create economic and social uncertainty, Council will continue to provide support to those who require it.

That is why we extended the one-off \$400 council rate rebate for approved JobSeeker and JobKeeper applicants to March 2021, while also delaying planned increases to summer fees or charges for local sporting clubs. In addition, we have deferred more than \$600,000 in rates payments for those who qualify for financial hardship.

Council's scheduled delivery program is progressing well. Of the 121 Capital and Non-Capital projects in our 2020/21 Operational Plan, seven projects were completed by the end of 2020. Council is managing issues with the delivery of 6 projects, with a further 4 projects to be deferred

and 2 cancelled. All remaining projects are on track for delivery as expected as at December 2020.

We have been able to achieve all this and more due to the continued strong financial position of Council. As a result of the December Quarterly Review, the proposed December 2020 quarter budget adjustments will have no net impact on Council's current working capital balance of \$4.50 million. This level of working capital is considered adequate given it

maintains Council's minimum uncommitted working capital balance at \$4.50 million.

On behalf of everyone at the City of Ryde, I look forward to continuing our work to deliver the services and programs that matter for everyone in the community.

George Dedes General Manager

Financial Information for the December Quarter Budget Review

Key Outcome Areas (\$'000)	Original Budget 2020/2021	Carry Over Budget 2020/2021	Approved Budget 2020/2021	Proposed Changes 2020/2021	Proposed Budget 2020/2021	Actuals YTD 2020/2021
INCOME FROM CONTINUING OPERATIONS						
Rates and annual charges	98,436	-	98,548	166	98,714	49,375
User charges and fees	12,651	-	12,690	247	12,936	7,261
Interest and investment revenue	3,724	-	3,700	-	3,700	2,015
Other revenues	10,795	-	10,907	(194)	10,713	6,646
Grants & contributions provided for operating purposes	6,151	100	4,569	407	4,976	3,053
Grants & contributions provided for capital purposes	15,764	490	17,530	(3,168)	14,362	6,212
Net gain from the disposal of assets					-	
TOTAL INCOME FROM CONTINUING OPERATIONS	147,520	590	147,944	(2,542)	145,402	74,563
EXPENSES FROM CONTINUING OPERATIONS						
Employee benefits and on-costs	53,591	-	53,648	107	53,755	23,408
Borrowing costs	183	-	183	-	183	24
Materials and contracts	33,045	1,328	34,942	2,302	37,244	11,967
Depreciation and amortisation	21,804	-	21,804	(671)	21,133	10,567
Other expenses	24,597	-	24,420	(1,449)	22,971	9,667
Net loss from the disposal of assets					-	
TOTAL EXPENSES FROM CONTINUING OPERATIONS	133,220	1,328	134,997	288	135,285	55,634
NET OPERATING RESULT	14,300	(738)	12,947	(2,831)	10,117	18,929

Key Outcome Areas (\$'000)	Original Budget 2020/2021	Carry Over Budget 2020/2021	Approved Budget 2020/2021	Proposed Changes 2020/2021	Proposed Budget 2020/2021	Actuals YTD 2020/2021
Capital Expenditure and Repayments to Liability						
Capital Expenditure	80,640	21,792	105,684	3,569	109,253	21,304
Loan Repayment	317	-	317	-	317	153
Lease Payment	1,981	-	1,981	-	1,981	1,220
TOTAL CAPITAL EXPENDITURE AND REPAYMENTS TO LIABILITY	82,938	21,792	107,982	3,569	111,551	22,677
TOTAL FUNDING REQUIRED	68,638	22,531	95,035	6,399	101,434	3,748
Reserves Drawdown	45,414	22,531	71,811	7,070	78,881	(7,669)
Depreciation Contra	23,224	-	23,224	(671)	22,553	11,416
TOTAL FUNDING	68,638	22,531	95,035	6,399	101,434	3,748
NET BUDGET POSITION		-		-	-	(0)
WORKING CAPITAL	4,500	-	4,500	4,500	-	4,500

Summary by Outcome – Net Financial Result

Outcomes (\$'000)	Original Budget 2020/2021	Carry Over Budget 2020/2021	Approved Budget 2020/2021	Proposed Changes 2020/2021	Proposed Budget 2020/2021	Actuals YTD 2020/2021
INCOME FROM CONTINUING OPERATIONS						
Our Connected and Accessible City	26,031	490	26,796	(8,231)	18,565	7,687
Our Vibrant and Liveable City	4,569	-	4,611	4,630	9,240	6,788
Our Natural and Sustainable City	24,305	-	24,644	210	24,854	12,583
Our Diverse and Inclusive City	541	-	541	-	541	435
Our Smart and Innovative City	17	-	23	2	25	23
Our Active and Health City	5,131	100	5,691	1,019	6,710	4,093
Our Open and Progressive City	86,925	-	85,639	(173)	85,466	42,955
TOTAL INCOME FROM CONTINUING OPERATIONS	147,520	590	147,944	(2,542)	145,402	74,563
EXPENSES FROM CONTINUING OPERATIONS						
Our Connected and Accessible City	21,741	-	21,674	254	21,929	9,980
Our Vibrant and Liveable City	11,812	94	11,913	390	12,303	5,808
Our Natural and Sustainable City	29,544	268	29,847	612	30,458	11,251
Our Diverse and Inclusive City	6,919	209	6,918	20	6,938	2,811
Our Smart and Innovative City	1,773	-	1,757	4	1,761	774
Our Active and Health City	23,164	515	23,574	(259)	23,315	10,337
Our Open and Progressive City	38,268	242	39,314	(733)	38,581	14,673
TOTAL EXPENSES FROM CONTINUING OPERATIONS	133,220	1,328	134,997	288	135,285	55,634
NET OPERATING RESULT	14,300	(738)	12,947	(2,831)	10,117	18,929

Capital Expenditure and Repayments to Liability

Outcomes (\$'000)	Original Budget 2020/2021	Carry Over Budget 2020/2021	Approved Budget 2020/2021	Proposed Changes 2020/2021	Proposed Budget 2020/2021	Actuals YTD 2020/2021
Our Connected and Accessible City	17,117	10,929	28,250	2,993	31,242	7,259
Our Vibrant and Liveable City	1,700	75	1,775	100	1,875	457
Our Natural and Sustainable City	5,827	1,883	8,754	75	8,829	1,852
Our Diverse and Inclusive City	-	-	-	-	-	-
Our Smart and Innovative City	2,870	135	4,205	(150)	4,055	902
Our Active and Health City	11,956	7,522	19,934	446	20,380	4,417
Our Open and Progressive City	43,467	1,247	45,064	105	45,169	7,790
TOTAL CAPITAL EXPENDITURE AND REPAYMENTS TO LIABILITY	82,938	21,792	107,982	3,569	111,551	22,677
TOTAL FUNDING REQUIRED	68,638	22,531	95,035	6,399	101,434	3,747
Reserves Drawdown	45,414	22,531	71,811	7,070	78,881	(7,669)
Depreciation Contra	23,224	-	23,224	(671)	22,553	11,416
TOTAL FUNDING	68,638	22,531	95,035	6,399	101,434	3,748
NET BUDGET POSITION	-	-	-	-	-	(0)
WORKING CAPITAL	4,500	-	4,500	-	4,500	4,500

Corporate Indicator Results 2020-21 (at end of Quarter 2)

Customer requests

96%

Of 10,595 requests completed within 10 working days

Dec-20

Inward Correspondence

94%

Of 9,169 inward actions completed within 10 working days

Dec-20

Customer Compliments

31

Compliments were received from residents expressing satisfaction with the performance of Council

Dec-20

Insights

Customer

Compliments and Complaints –

Customers have adapted to the new way some services are now delivered and are continuing to appreciate the efforts of staff to maintain service standards.

Income

+3%

Above YTD base budget approved income

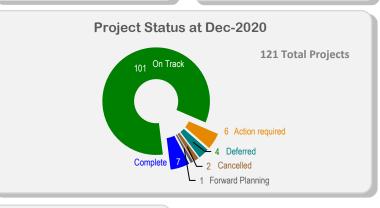
Dec-20

Expenditure

-10%

Below YTD base budget approved expenditure

Dec-20



Complaint Response

1 of 1 complaints resolved

within agreed timeframes

Dec-20

Financials and Projects

Projects –. 7 projects have been completed by the end of 2020. Council is managing issues with the delivery of 6 projects, with a further 4 projects to be deferred and 2 cancelled. All remaining projects are on track for delivery as expected as at December 2020.

Lost Time Injuries

241

Working days lost during the quarter

Dec-20

Staff with Excess Leave

76

Staff with greater than 8 weeks annual leave balance

Dec-20

Audit
Recommendations

100%

1 of 1 recommendations completed as planned

Dec-20

Organisation

Lost Time Injuries – 241 lost time days for the Quarter is an increase from the previous two quarters (125 and 171 days) as a result of 6 significant claims where employees were certified unfit to work for part or all of the quarter and 3 other claims where employees remained on suitable and reduced hours.



Great places, vibrant neighbourhoods

Centres are the focus of vibrant communities Places are designed for people

Collaborative development

People are at the heart of planning and influence how the city grows and changes

Sustainable design

Neighbourhoods support sustainable growth. Developments add to the character of their neighbourhoods

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(4,611)	(4,130)	(8,740)
Expenditure	10,817	(17)	10,800
Total Base	6,206	(4,146)	2,060
Non-Capital			
Income	-	(400)	(400)
Expenditure	119	400	519
Total Non-Capital	119	-	119
Capital			
Income	-	(100)	(100)
Expenditure	1,775	100	1,875
Total Capital	1,775	-	1,775
Funding			
Reserves	(2,078)	3,937	1,859
Depreciation Contra	(506)	86	(420)
Total Funding	(2,583)	4,023	1,439
Net Result for Outcome	5,517	(124)	5,393

Outcome: Our Vibrant and Liveable City

Delivery Program Performance Indicators 2020/21

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Regulatory program	Mean gross determination time (in days) (against 2013-14 Group 3 Average)	≤ 95	81		On Track
	Mean gross determination time – commercial, retail, office (days)	≤ 91	114	Results for this quarter have been affected by a number of applications for child care centres and two more complex applications requiring additional steps before the DA could be determined.	On Track
	Mean gross determination time – single new dwellings (days)	≤ 105	99		On Track
	Mean gross determination times – residential alterations and additions (days)	≤ 77	54		On Track
	Total approved development value (in millions)	≥ 0	\$1.4 B	July-December 2020	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Centres and Neighbourhood program	Night Time Economy Implementation (Stage 1)	Love Macquarie Park marketing will be rolled out in 2021.	On Track
	Eastwood Small Business Hardship Grant	Shop Local Cards for Eastwood will be rolled out in early 2021.	On Track
	Neighbourhood Centre Renewal	Tender for the Cox's Road upgrade to be completed early 2021 with the project scheduled to be completed during the 2021/22 year.	On Track
Community and Cultural program	Updating of Heritage Conservation Management Plans		On Track
Land Use Planning program	Purchase Aerial Photography for LGA		On Track
Open Space, Sport & Recreation program	Street Tree Planting Program	Council was successful with obtaining NSW Government Grant funding to extend the scope of the planting program. Plantings are scheduled to be completed before the end of the financial year.	On Track



Enhanced Recreational Spaces

Providing opportunities and choice for recreation and active learning and living

Well Targeted Services

Strengthening community life, connectedness and wellbeing

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(5,136)	(353)	(5,489)
Expenditure	21,123	(259)	20,864
Total Base	15,987	(613)	15,374
Non-Capital			
Income	(100)	-	(100)
Expenditure	988	-	988
Total Non-Capital	888	•	888
Capital			
Income	(455)	(666)	(1,121)
Expenditure	19,617	446	20,063
Loan Repayment	317	-	317
Total Capital	19,479	(220)	19,259
Funding			
Reserves	(22,028)	550	(21,478)
Depreciation Contra	(4,288)	200	(4,088)
Total Funding	(26,316)	750	(25,566)
Net Result for Outcome	10,038	(83)	9,955

Outcome: Our active and healthy city

Performance Indicators 2020/21

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Open Space, Sport & Recreation program	Number of participants in organised sport utilising Council's active Open space areas	> 500,000	106,000	YTD – 238,500.	On Track
	Number of visitors to RALC	≥ 750,000	133,915	YTD – 216,554. Attendance numbers not yet returned to pre-COVID levels	Action Required
Library program	Number of visits to the libraries	≥ 970,000	78,189	YTD – 135,488. Attendance numbers reduced from pre- COVID levels	Annual Measure

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Community and Cultural program	Community Buildings Renewal		On Track
	Heritage Buildings Renewal		On Track
	Community Buildings - Expansion		On Track
Library program	Digital enhancement for Libraries		On Track
	Community Buildings Renewals - Libraries Improvements		On Track
Open Space, Sport & Recreation program	Open Space Master Plans	Consultation for the Magdala, Field of Mars, Greenlink and Olympic Park Masterplans are progressing to plan. The Parks Water Efficiency Strategy has completed data analysis and is expected to be completed by June 2021.	On Track
	Parks Plans of Management	Parramatta River Parklands and Meadowbank Park Plans of management are currently awaiting Native Title Certificates from the Department of Crown Lands. Public exhibition for the Natural Areas plan is scheduled for February 2021. The ELS Hall Park is now completed and the Parks, Sportsgrounds and General Community Use plan was adopted in November 2020.	On Track
	Surf Ryder	Final works scheduled for completion by end of January.	On Track
	Macquarie Park, Waterloo Rd	Ongoing negotiations with State Agencies has resulted in delays to	Action
		finalizing funding and the delivery method for the park. The park design is being finalised in preparation for the Tender Process.	Required
	Sportsfield Floodlighting Renewal		On Track
	Sportsfield Renewal & Upgrade	Flood studies and field designs for Meadowbank Park are being finalised. Designs and construction for ELS Hall Park Field Integration and the Pioneer Park Batting Cage are progressing to schedule. The North Ryde Park sportsfield surface works will be deferred.	On Track
	RALC Asset Renewal	,	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Open Space, Sport & Recreation program	Sportsground Amenities Renewal & Upgrade	Construction for Meadowbank Park has been delayed and is now scheduled for completion in Q1 2021/22. Works for North Ryde Park amenities building refurbishment will progress as scheduled during the first half of 2021.	Action Required
	Playground Renewal & Upgrade	Construction for Meadowbank Park has been delayed and is now scheduled for completion in Q1 2021/22. Marjorie Park and Jennifer Park works have been completed. Janet Playground has been added to Program due to receipt of Federal Govt grant funding.	Action Required
	Toilet Blocks Renewal - excl sportfields	Renewal of the Kissing Point amenities is progressing as scheduled.	On Track
	Sportsfield Floodlighting Expansion	DA lodgement for Gannan Park upgrade is scheduled for April 2021.	On Track
	Passive Parks Expansion and Improvement	The Ryde Riverwalk and works in Fontenoy Park have been completed and the work for Santa Rosa Park, the Putney Park Foreshore walkway and the Shrimptons Creek path lighting expansion are all progressing as scheduled. Design work for Catherine Hamlin Park Art is underway. Construction for Meadowbank Park has been delayed and is now scheduled for completion in Q1 2021/22.	Action Required
	Synthetic Playing Surfaces	The design for Westminster Park has been finalised, works now limited to retaining the current field surfaces. The concept design for Christie Park is on schedule to be finalised by mid 2021.	On Track



Sustainable Planning

Reducing our environmental footprint and protecting our natural and built environments

Collaborative development

People are at the heart of planning and influence how the city grows and changes

Resilient Infrastructure

Managing infrastructure to reduce risk and impacts

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(23,945)	(210)	(24,155)
Expenditure	25,979	723	26,702
Total Base	2,033	513	2,547
Non-Capital			
Income	(248)	-	(248)
Expenditure	1,481	(111)	1,369
Total Non-Capital	1,233	(111)	1,121
Capital			
Income	(451)	-	(451)
Expenditure	8,754	75	8,829
Total Capital	8,303	75	8,378
Funding			
Reserves	(7,881)	(484)	(8,365)
Depreciation Contra	(2,027)	(73)	(2,100)
Total Funding	(9,909)	(556)	(10,465)
Net Result for Outcome	1,661	(80)	1,581

Outcome: Our natural and sustainable city

Performance Indicators 2020/21

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Environmental program	% increase in energy usage across organisation in 2020/21 compared to 2003/04 base year	≤ 5.00%	-3.01%		On Track
	% increase in potable water usage across organisation in 2020/21 compared to 2003/04 base year	≤ 0.00	-7.34%		On Track
Waste and Recycling program	% tonnes of recycling from all domestic waste services	≥ 48.00%	40.87%	Annualised result - will vary over each quarter	Annual Measure

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Catchment program	Harmonising Flood Studies	Work will commence in early 2021.	On Track
	Shepherds Bay Outlet	Construction works are anticipated to commence in mid 2021 in conjunction with the 146 Bowden Street project.	On Track
	146 Bowden St Trunk Drainage	Construction works are anticipated to commence during early 2021 and will be completed in conjunction with the Sheperds Bay Outlet project.	On Track
	Eastwood Town Centre Flood Study & Stormwater Upgrades	Negotiations are currently underway for the creation of easements with affected property owners.	On Track
	Stormwater Asset Replacement Renewal	Total of 11 projects listed in the. Two projects have been completed to date (Cressy Road and Cox's Road), with the remining 8 projects for the current year's program scheduled for completion by June 2021.	On Track
	Stormwater Improvement Works - Renewal	Improvement works at Belmore Street and Brush Road are programmed for completion during early 2021.	On Track
Environmental program	Biosecurity and Natural Area Monitoring Officer	Grant funding has been secured for 2020/2021. Inspections of high risk sites and private properties are significantly progressed. The weed education program has commenced and two high priority weeds treatments have been rolled out.	On Track
	RALC Energy Feasibility Study and Optimisation Project	Currently on hold with the program likely to be deferred due to impacts of the Covid pandemic.	Action Required
Foreshore program	Kissing Point Park Recreational Boating Improvements	Grant funding has been received. Currently finalising design and construction scheduled to commence in early 2021.	On Track
Open Space, Sport & Recreation program	Ryde Biodiversity Plan - Implementation	The year's program is progressing well. Highlights include: Rehabilitation works for the Sydney Turpentine Iron-bark Forest and ELS Hall Park plantings along Shrimptons Creek - 820 Plants for habitat	On Track
	Park & Open Space Tree Planting Program	Plantings scheduled to occur as part of the delivery of Meadowbank Regional Playground which is has been delayed until early 2021-22.	Action Required

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
	Putney Beach Activation	Completion of the steps is scheduled for February 2021.	On Track
Waste and Recycling program	Community Problem Waste Recycling Centre		On Track
	Managing Waste Reduction in Multi Unit Dwellings	Site visits supplying waste education material are continuing.	On Track
	Waste Education Train the Trainer Workshops	6 Waste Assessments and 4 Workshops have been booked at preschool centres after July 2021.	On Track
	Waste Wise Ryde - Towards Zero Waste	EOI for resident participation is in progress.	On Track
	Don't let your recycling go to waste	Bin bay auditing and stickering of recycle bins at accessible properties completed.	On Track
	Waste app		On Track
	Our Common Ground	Five apartment groups have been selected for the Autumn 2021 Garden construction commencing in early 2021.	On Track
	Reduce, Reuse, Recycle in Ryde Schools	Four schools have agreed to participate.	On Track
	Waste Reduction Awareness Campaign	Schools have been engaged to encourage students to submit waste awareness artwork for RMS Traffic Boxes.	On Track
	Improving Business Waste Management in Eastwood		On Track
	Cigarette Butt Litter Project	Butt litter audit completed.	On Track
	NSROC AWT Transition - Food Organics Medium Density Unit	NSROC AWT Committee established criteria for FO trials.	On Track
	Porters Creek Precinct		On Track
	Porters Park CRC Development		On Track
	CRC small drop off stations	Bunnings Gladesville and Macquarie Centre problem waste stations installed.	On Track
	Old Landfill Sites Subsidence Program Renewal	Pidding Park delay in turf installation due to rain.	On Track



Business opportunity and investment

Businesses benefit from a prosperous local economy

Strengthening Business Networks

Partnerships shape business growth, investment and development

Macquarie Park

Macquarie Park expands its role as a leading commercial centre and innovation district

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(23)	-	(23)
Expenditure	1,454	2	1,456
Total Base	1,431	2	1,434
Non-Capital			
Income	-	(2)	(2)
Expenditure	100	2	102
Total Non-Capital	100	-	100
Capital			
Income	-	-	-
Expenditure	4,205	(150)	4,055
Total Capital	4,205	(150)	4,055
Funding			
Reserves	(4,943)	150	(4,793)
Depreciation Contra	-	-	-
Total Funding	(4,943)	150	(4,793)
Net Result for Outcome	794	2	796

Outcome: Our smart and innovative city

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Centres and Neighbourhood program	TMA/Connect Macquarie Park		On Track
	Footpath Upgrade - Bundara Reserve to Rivett Road		On Track
	Town Centre Upgrade implementation - Renewal		On Track
Economic Development program	Economic Development Plan Implementation	Economic Development Strategy was endorsed by Council Dec 2020 – to be placed on exhibition in February 2021.	On Track
Strategic City program	Wayfinding in Macquarie Park	NSW Government elected to not proceed with original project concept. Council consolidated existing wayfinding signage with new metro signage upgrades. Project completed in 2019-20 and remaining funds returned to Macquarie Park Special Reserve.	Cancelled
	Planting Embellishment Program - Macquarie Park		On Track
	Giffnock Ave Footpath Upgrade		On Track
Traffic & Transport program	Ryde Electric Vehicle Innovation Project	Site inspections and assessment completed Nov 2020. Location and installation of chargers scheduled at both sites in Feb 2021. Community notification completed Jan 2021 for both areas.	On Track



Connections to our City

Improving access to our suburbs, workplaces and major destinations

Connections within our City

Improving access to our centres and recreation and reducing our travel footprint

Digital Connectivity

Accessible digital connections for the community and business

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(25,191)	11,360	(13,831)
Expenditure	20,651	254	20,906
Total Base	(4,540)	11,614	7,074
Non-Capital			
Income	-	-	-
Expenditure	-	-	-
Total Non-Capital			
Capital			
Income	(1,605)	(3,129)	(4,734)
Expenditure	28,250	2,993	31,242
Total Capital	26,645	(136)	26,509
Funding			
Reserves	(12,030)	(10,864)	(22,893)
Depreciation Contra	(8,697)	(131)	(8,828)
Total Funding	(20,727)	(10,994)	(31,721)
Net Result for Outcome	1,378	483	1,862

Outcome: Our connected and accessible city

Performance Indicators 2020/21

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Traffic & Transport program	# passenger transport movements by Shop Ryder, annually	> 38,000	•	- 14,206. Figures reflect Covid reduced service and nissible numbers on each bus for travel	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Foreshore program	Seawalls/Retaining Walls Refurbishment	Putney Seawall – currently finalising design and scope of works Wharf Rd and Kissing Point Seawall Design process commenced. Heritage Impact Assessment for both locations is in progress and consultation will commence in mid-February.	On Track
Paths and Cycleways Program	Footpath Construction Renewal	Replaced 2,650 sqm of footpath by end of December 2020.	On Track
	Cycleways Construction Expansion		On Track
	Footpath Expansion Program	10 out 12 projects complete. Long Ave and Wolfe Rd projects have been deferred, to be replaced with upgrades to Arnold St and Eagle St.	On Track
Roads program	Heavy Patching	Heavy patching completed at Busaco Road and Herring Road. Three further locations planned prior to June 2021.	On Track
	Flood Mitigation/Constitution Road Upgrade		On Track
	ITS Implementation	Tenders for the Meadowbank Traffic and Transport Study and the Active Transport/Bicycle Strategy are progressing. The North Ryde Traffic Study update has commenced.	On Track
	Pittwater Road Upgrade between High Street and Field of Mars		Completed
	Implementation of Road Opening Permit Software	This project has been concluded – Cost Benefit analysis did not confirm the cost efficiencies initially identified as a required outcome. No expenditure has been incurred.	Cancelled
	Road Resurfacing Renewal	Resurfacing of Wingate Avenue (joint project with Paramatta Council) on schedule for completion by June 2021. Wicks Road has been brought forward from 2021/22 financial year due to TfNSW grant funding and will commence in early 2021.	On Track
	Road Kerb Renewal	Renewal works for Monash Road, Princes Street, Eltham Street, West Parade, Blenheim Road and pavement investigations at 13 locations to be scheduled in the 2021-22 and 2022-23 financial years are all progressing on schedule.	On Track
Roads program	Bridge Upgrade / Renewal	Works for Bank Street, Pittwater Road and Waterloo Rd locations are all progressing as scheduled.	On Track
	Kerb and Gutter Renewal	All planned locations (10 sites) are completed or progressing as scheduled.	On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Traffic & Transport program	Bus Stop DDA compliance	Construction for 73 sites is progressing as planned with completion anticipated by June 2021. A further 26 bus stop locations have been shortlisted for design and future construction.	On Track
	Bus Stop Seats - new	Seats procured and delivered to City of Ryde.	Completed
	Local Roads and Community Infrastructure Program - Transport Projects	Projects for West Ryde Public School (Bennet Street), Smalls Road Public School (Quarry Rd), Myra Avenue, Cox's Road are all progressing as scheduled. The upgrade of Cox's Rd town centre is expected to commence in June 2021.	On Track
	Traffic Calming Devices	All scheduled tasks are progressing as planned.	On Track
	Road Safety Upgrades and Improvement	Construction of a new kiss & ride zone in Angas Street, Meadowbank (outside Italian Bilingual School) is deferred to 2021-22.	Deferred
	Multi-deck Car Park Construction - Rowe St East, Eastwood		On Track
	Pedestrian Crossing Lighting Upgrade		On Track
	Pittwater Road Shared User Path - Stages 2 and 3		On Track
	Eastwood Central - Road upgrades		On Track
	Transport and Pedestrian Initiatives - Macquarie Park		On Track
	Integrated parking Solution		On Track
	Pedestrian Fencing - Wicks Road-Coxs Road	Original scoped work at Wicks Rd/Coxs Rd intersection completed. Project saving to be utilised to install new pedestrian fence on Herring Rd, outside Kent Rd Public School.	Completed
	Expansion of shared user paths and enhancement of pedestrian	Project deferred pending determination of responsibilities for different	Deferred
	facilities around the proposed Meadowbank Education Precinct	agencies for infrastructure delivery in the precinct.	
	Pittwater Road Shared User Path - Stages 2 and 3		On Track
	Integrated Transport Strategy Review Model		On Track
	Eastwood Central		On Track
	Traffic Facilities Renewal		On Track
	Car Park Renewal		Completed



An engaged, connected community

People feeling connected within their community

Celebrating culture and heritage

A distinct local identity built on our city's character and rich cultural heritage

Accessible community facilities

Easy access to diverse cultural spaces, places and opportunities

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			
Income	(541)	-	(541)
Expenditure	6,431	20	6,451
Total Base	5,890	20	5,910
Non-Capital			
Income	-	-	-
Expenditure	445	-	445
Total Non-Capital	445		445
Capital			
Income	-	-	-
Expenditure	-	-	-
Total Capital			
Funding			
Reserves	(407)	-	(407)
Depreciation Contra	(5)	(20)	(25)
Total Funding	(412)	(20)	(432)
Net Result for Outcome	(5,923)	-	(5,923)

Outcome: Our diverse and inclusive city

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Community and Cultural program	Ryde Youth Theatre Group		On Track
	Art Project		Completed
	Ryde Hunters Hill Symphony Orchestra	Project significantly impacted by COVID. Deferred to 2021-22	Deferred
		financial year.	
	Social Plan Implementation Fund		On Track
	Creativity Strategy Implementation Fund		On Track
	Community Ambassador Program		On Track
	Youth Entrepreneur Program		On Track
	Enhance Community Facility Book Software		On Track
	City of Ryde Reconciliation Action Plan		On Track
Land Use Planning program	Macquaire Library and Creativity Hub Planning and Design	Further concept planning has been delayed until AMP	Forward
-		development timeframes are available.	Planning



Advocacy on key issues

Achieving the best outcomes for the City of Ryde and its people

An engaged and informed community

Residents trust Council and feel well informed, heard, valued and involved.

Well Led, Financially Sustainable

Transparent, responsible leadership and governance

2020/21 (\$'000)	Approved Budget	Proposed Changes	Proposed Budget
Base			•
Income	(85,639)	173	(85,466)
Expenditure	44,497	(651)	43,846
Total Base	(41,142)	(479)	(41,621)
Non-Capital			
Income	-	-	-
Expenditure	912	(75)	837
Total Non-Capital	912	(75)	837
Capital			
Income	-	-	-
Expenditure	43,083	105	43,188
Lease Payment	1,981	-	1,981
Total Capital	45,064	105	45,169
Funding			
Reserves	(22,443)	(360)	(22,803)
Depreciation Contra	(7,702)	609	(7,092)
Total Funding	(30,145)	249	(29,896)
Net Result for Outcome	(25,311)	(199)	(25,510)

Outcome: Our Open and Progressive City

Performance Indicators 2020/21

City of Ryde Delivery Program	Indicator	Target	Result	Comments	Status
Customer and Community Relations program	% of calls to the Customer Call Centre resolved at the first point of contact	≥ 85%	79.00%	Increased volumes were experienced for transferred calls & messages above planned service limits resulting from: 1. Planning Enquiries for Duty Planner, Stormwater Engineer & Compliance Team by phone only. 2. Planning Portal Application follow up enquiries. 3. Housing Planning Proposal Enquiries	Action Required
Internal Corporate Services program	% returns over benchmark (Bloomberg rate)	≥ 0.85%	1.63%		On Track
Property Portfolio program	Occupancy of commercial properties (income generating) over 12 months	> 75.00%	100.00%		On Track

City of Ryde Delivery Program	Operational Plan 2020/21 Project	Comments	Status
Customer and Community Relations program	Council Website		On Track
	Communication and Engagement Strategy		On Track
Governance and Civic program	Research and Policy officer		On Track
	Governance Office (PT) - Investigations & Special Projects		On Track
	Provision of Councillor Equipment		On Track
Internal Corporate Services program	Plant & Fleet Purchases		On Track
	Asset Data Collection	Data collection and revaluation being undertaken for Bridges and Carparks. Additional data being collected for stormwater infrastructure	On Track
	Asset Management Software		On Track
	Finance System Upgrade		Completed
	Information Technology Infrastructure Renewal		On Track
	Information Technology Software Renewal		On Track
	IT Applications - Expansion		On Track
Organisational Development program	Electronic Time and Attendance (Capital)		On Track
Property Portfolio program	Ryde Central		On Track
	Corporate Buildings Renewals		On Track
	Commercial Buildings Renewal		On Track
	Operational Buildings Renewal		On Track
Property Portfolio program	Commercial Buildings Expansion		On Track
Regulatory program	Library Public Multimedia Lab	Deferred 21/22 due to the impact of Covid.	Deferred
Risk Management program	Quality Assurance and Improvement Program	Project Complete - Quality Assessment conducted.	Completed

Attachment 1 - Reserves

Description	Balance - 1 July 2020	Net Reserve Movement - Approved Budget	Net Quarterly Adjustment - December2020	Forecast Balance - 30 June 2021
Internally Restricted Reserve				
Plant Replacement Reserve	3,135	-911	75	2,299
Employee Leave Entitlements Reserve	5,068	0	0	5,068
Carryover Works Reserve	296	-296	0	-0
Refundable Deposits Reserves	17,596	0	0	17,596
Asset Replacement Reserve	10,503	-4,800	-208	5,495
Ryde Aquatic Leisure Centre Reserve	10	-235	225	0
Investment Property Reserve	26,473	-956	0	25,517
Accommodation Reserve	8,932	-1,534	0	7,398
Merger and Transition Reserve	72	0	-72	0
Ryde Central Reserve	61,571	-32,485	0	29,086
Council Election Reserve	557	220	0	777
Insurance Fluctuation Reserve	543	-275	75	343
Heritage Reserve	500	0	0	500
Workers Compensation Reserve	2,450	550	0	3,000
Public Art Reserve	15	0	0	15
Community Grants Reserve	201	-150	0	51
Synthetic Sports Surface Reserve	432	189	0	621
Transport & Pedestrian Initiatives MP Reserve	263	103	0	366
WHS & Injury Management Reserve	95	120	0	215
Planning Proposal Reserve	141	-11	0	130
Macquarie University VPA Reserve	248	0	402	650
Affordable Housing Reserve	97	283	0	380
Sale of Roads Reserve	259	0	0	259
146 Bowden St Trunk Drainage Court Settlement	743	-743	0	0
FAG Reserve	1,862	-1,862	0	0
Total Internally Restricted Reserves	142,063	-42,793	497	99,767

Description	Balance - 1 July 2020	Net Reserve Movement - Approved Budget	Net Quarterly Adjustment - December2020	Forecast Balance - 30 June 2021
Externally Destricted Deserve				
Externally Restricted Reserve		400	507	4 000
S7.12 Plan 2020 Fixed Development Consent	0	463	537	1,000
S7.11 Plan 2020 Plan Administration Reserv	0	68	32	100
S7.11 Plan 2020 Roads & Traffic Management	0	1,406	-906	500
S7.11 Plan 2020 Open Space & Recreation Fa	0	10,088	-7,088	3,000
S7.11 Plan 2020 Community & Cultural Facil	0	4,655	-3,575	1,080
Asset Expansion Reserve	47,030	-34,670	168	12,528
Voluntary Planning Agreement Reserve	7,629	-308	3,535	10,856
Unexpedned Grants	8,025	-6,731	-6	1,288
Domestic Waste Management Reserve	17,847	-2,445	-403	14,999
Stormwater Management Service Charge Reserve	1,783	-838	0	945
Affordable Housing Contribution	139	0	0	139
Macquarie Park Corridor Special Rate Reserve	1,358	-1,112	75	321
Infrastructure Special Rate Reserve	3,162	408	63	3,633
Total External Restrictions	86,972	-29,016	-7,568	50,388
Total Restrictions	229,036	-71,809	-7,071	150,156

Attachment 2 - Contract Listing and Consultany and Legal Expenses

Contract Listing

Contractor Name	Purpose of Contract	Contrat Value	Commencement	Duration of the Contract	Included in	Is this a
		(EXC GST)	Date		Budget?	lease
						under
						AASB 16
Civil Works (NSW) Pty Ltd	Construction of Putney Beach Stairs	\$219,867.50	1/10/2020	3-6 months	Yes	N
	Road Surfacing, Patching and Associated					
Kizan Ltd	Works		18/11/2020	1 year with 1 year option	Yes	N
	Road Surfacing, Patching and Associated	\$6,000,000.00				
Fulton Hogan Industries Pty Ltd	Works	\$6,000,000.00	18/11/2020	1 year with 1 year option	Yes	N
	Road Surfacing, Patching and Associated					
Boral Asphalt	Works		18/11/2020	1 year with 1 year option	Yes	N
Shopfront Arts Co-op Ltd	Ryde Youth Theatre Program Delivery	\$375,000.00	4/12/2020	3 years with 1 x 2 year option	Yes	N
WMA Water Pty Ltd	Flood Harmonisation Study	\$276,770.00	23/12/2020	2 Years	Yes	N
	Supply and Implementation of an Asset					
Technology One Itd	Management System	\$266,578.00	25/09/2020	5 years +	Yes	N
	Supply and Implementation of an Asset					
Assetic	Management System	\$644,851.00	25/09/2020	5 years	Yes	N
Commonwealth Bank	Banking and Bill Payment Services	\$632,270.00	7/12/2020	5 years	Yes	N

Consultancy & Legal Expenses

Expenses	Expenditure YTD	Budgeted (Y/N)
Legal Fees	1,089,855	Υ
Consultancy Fees	1,657,373	Υ

Attachment 3 - Quarterly Changes

December 2020 Quarterly Budget Adjustmnets	2020/21 Quarter 2 Review Budget Revision		
Grand Total	0		
Rates and annual charges	166,145		
Residential Rates	27,355	Increase in Rates Revenue to reflect additional revenue received for the second quarter.	
DWM Income	138,790	Reclassification of DWM Income from Fees and Charges to Rates and Annual Charges	
User charges and fees	246,710		
Development Assessments	115,000	Additional Planning income to reflect higher than anticipated lodgements for the second quarter partially offset by Materials and Contracts	
Lifetime Animal Registration Fees	70,000	Additional revenue generated as a result of legislative changes relating to Companion Animals offset by an increase in Salaries and Wages	
Parking Meters Income	(129,500)	Continuing impacts of COVID-19 relating to business activity in Macquarie Park	
Use Charges - DWM Additional General Waste Services	(138,790)	Reclassification of Revenue from Fees and Charges to Rates and Annual Charges	
RALC Fees - School Age for Learn to Swimming Program	330,000	Additional RALC income to reflect higher than anticipated activity post COVID-19 lockdowns partially offset by an increase in Salaries and Wages	
Other revenues	(194,111)		
Recovery Legal - Rates & Annual Charges	(200,000)	Budget reduction required as Council will not be taking debt recovery action during the 20/21 financial year in line with Council's debt recovery policy offset by matching expenditure.	
Fines Revenue - Parking	(175,000)	Continuing impacts of COVID-19 relating to business activity in Macquarie Park	
Fees-Traffic Management Plans	(55,000)	A reduction in revenue as a result of reforecast Traffic Management Plans anticipated to be received during the 20/21 financial year.	
Community Buildings - Hired Charges	25,889	Additional rental income anticipated to be received in the 20/21 financial year relating to Community Buildings.	
DWM Materials Disposal Income	150,000	Additional Income received as a part of the 'Return and Earn' refund scheme.	
Materials Disposal Income for Construction Recycling Program	60,000	Additional income for Porter's Creek precinct offset by matching expenditure.	
Grants and Contributions - Operating	406,830		
Road Community Safety	4,830	Increase in Road Safety Grants received offset by matching expenditure.	
LEP Review Project	400,000	Increase in the LEP Review grant received offset by matching expenditure.	
NSW Small Business	2,000	Increase in Operating Grants Budget to reflect a new grant received relating to NSW small business initiatives offset by matching expenditure.	
Grants and Contributions - Capital	(3,167,881)		
Street Tree Planting Program	100,000	Additional capital grant funding received from the State Government relating to the Greening Metropolitan Sydney Program offset by matching expenditure	
Christie Park Masterplan Stage 2	666,000	Additional capital grant funding received from the State Government relating to the Regional Sports Facilities Program offset by matching expenditure	
Pittwater Road Shared User Path - Stages 2 and 3	3,129,000	Additional capital grant funding received from the Transport for NSW to fund the Pittwater Road Shared User Project offset by matching expenditure	
Section 7.11 Capital Income	(11,000,000)	Reduction in 7.11 Income to reflect the new State Government Policy allowing developers to defer payments to Occupation Certificate stage.	
Voluntary Planning Agreement Capital Income	3,937,119	Additional VPA contributions received that is tied to works with in Macquarie Park with funds transferred to VPA reserve	
Employee benefits and on-costs	106,830		
Lifetime Animal Registration Fees	70,000	Additional Salaries and Wages relating to Companion Animals funded by increased revenue	
Road Community Safety	4,830	Increase in Road Safety Grants exxpenditure funded by increase in grants revenue.	
RALC Fees - School Age for Learn to Swimming Program	32,000	Additional RALC income to reflect higher than anticipated activity post COVID-19 lockdowns partially offset by an increase in Salaries and Wages	

^{*}Report Contains Conditions

December 2020 Quarterly Budget Adjustmnets	2020/21 Quarter 2 Review Budget Revision	2020/21 Quarter 2 Review Comments for Council Meeting
Materials and contracts	2,301,801	
Rates & Revenue Administration Program	(200,000)	Budget reduction required as Council will not be taking debt recovery action during the 20/21 financial year in line with Council's debt recovery policy offset by reduction in income.
Urban Design Review Panel	45,000	Additional expenditure relating to Planning assessments offset by additional User Fees and Charges income.
DWM Disposal Program	1,994,801	Net processing costs have increased following a special EPA exemption at Woodlawn processing facility, resulting in reduced waste disposal to landfill
Construction Recycling Program	60,000	Additional expenditure for Porter's Creek precinct offset by matching income
LEP Review Project	400,000	Additional grant expenditure for the LEP Review offset by matching income.
NSW Small Business	2,000	Increase in expenditure to reflect a new grant received relating to NSW small business initiatives offset by matching income.
Depreciation - IPPE	(670,920)	
Depreciation - IPPE	(670,920)	Adjustment of Depreciation Budget to align with Assets Data collection.
Other expenses	(1,449,395)	
Ranger Management Program	100,000	Additional Infringement Processing Fees not budgeted for in the Original Budget.
Operating costs for various Buildings	41,605	Increase operating expenses budget for various buildings including strata levies not accounted for in the original budget
DWM Disposal OPEX	(1,591,000)	Following a special EPA exemption at Woodlawn processing facility, reduced tonnages to landfill results in a Waste Levy reduction
Capital Expenditure	(3,568,693)	
Implementation of Road Opening Permit Software	13,000	Funds for the Implementation of Road Opening Permit Software are not required as the project has been cancelled.
Traffic Calming Devices	415,000	Partial deferral of the Traffic Calming Devices program into future years budgets
ITS Implementation	58,775	Partial deferral of the Integrated Traffic Solution program into future years budgets
Ryde Electric Vehicle Innovation	150,000	Reduction of the Ryde Electric Vehicle Innovation budget to reflect the actual expenditure the project
Street Tree Planting Program	(100,000)	Additional capital expenditure to reflect additional funds received from State Government relating to the Greening Metropolitan Sydney Program
Traffic Facilities Programs	62,859	Partial deferral of the Traffic Facilities Program into future years budgets
North Ryde Park - Surface and Ancillary Works	200,000	North Ryde Park - Surface and Ancillary Works project deferred into future years
Meadowbank Park - Regional Playground	165,000	Savings from Meadowbank Regional Playground to forward fund both Janet Playground Renewal and Glades Bay Playground
Janet Park - Neighbourhood Playground	(120,000)	Savings from Meadowbank Regional Playground to forward fund both Janet Playground Renewal and Glades Bay Playground
Glades Bay Playground	(45,000)	Savings from Meadowbank Regional Playground to forward fund both Janet Playground Renewal and Glades Bay Playground
Eastwood to Macquarie Park Cycleway	100,000	Reduced budget for the Eastwood to Macquarie Park Cycleway project to reflect actual expenditure.
Christie Park Masterplan Stage 2	(666,000)	Additional capital expenditure relating to funds received from State Government for the Regional Sports Facilities Program
Expansion of SUP and enhancement of pedestrian facility	279,673	This budget is reduced as the proposed works will be completed by the State Government within the precinct.
Pittwater Road Shared User Path - Stages 2 and 3	(3,922,000)	Additional capital expenditure for the Pittwater Road Shared User Path - Stages 2 and 3 relating to funds from Transport for NSW to fund the Pittwater Road Shared User Project and partially funded by reserves
Lucknow Park Retaining Wall Replacement	(55,000)	Budget allocation to investigate and commence works for the Lucknow Park Retaining Wall replacement.
Lachlans Lane	(105,000)	Increased budget required for the preparation of Tender Packages to seek tenants and building related remedial work for Lachlan's Line's building.
Depreciation Contra	(670,920)	
Depreciation - IPPE	(670,920)	Adjustment of Depreciation Budget to align with Assets Data collection.

December 2020 Quarterly Budget Adjustmnets	2020/21 Quarter 2 Review Budget Revision	2020/21 Quarter 2 Review Comments for Council Meeting
Reserves Drawdown	7,070,236	
RALC Fees - School Age for Learn to Swimming Program	46,945	Additional RALC income to reflect higher than anticipated activity post COVID-19 lockdowns partially offset by an increase in Salaries and Wages
Section 7.11 Capital Income-Roads	11,000,000	Reduction in 7.11 Income to reflect the new State Government Policy allowing developers to defer payments to Occupation Certificate stage.
Voluntary Planning Agreement Capital Income	(3,937,119)	Additional VPA contributions received that is tied to works with in Macquarie Park with funds transferred to VPA reserve
DWM Disposal OPEX	286,717	Processing costs have increased following a special EPA MWOO exemption at Woodlawn processing facility, resulting in reduced waste disposal to landfill funded by DWM reserve
Implementation of Road Opening Permit Software	(13,000)	Funds for the Implementation of Road Opening Permit Software are not required as the project has been cancelled
Traffic Calming Devices	(415,000)	Partial deferral of the Traffic Calming Devices program into future years budgets
ITS Implementation	(58,775)	Partial deferral of the Integrated Traffic Solution program into future years budgets
Ryde Electric Vehicle Innovation	(150,000)	Reduction of the Ryde Electric Vehicle Innovation budget to reflect the actual expenditure the project
Traffic Facilities Programs	(62,859)	Partial deferral of the Traffic Facilities Program into future years budgets
North Ryde Park - Surface and Ancillary Works	(200,000)	North Ryde Park - Surface and Ancillary Works project deferred into future years budgets
Eastwood to Macquarie Park Cycleway	(100,000)	Reduced budget for the Eastwood to Macquarie Park Cycleway project to reflect actual expenditure.
Expansion of SUP and enhancement of pedestrian facility	(279,673)	This budget is reduced as the proposed works will be completed by the State Government within the precinct.
Pittwater Road Shared User Path - Stages 2 and 3	793,000	Additional capital expenditure for the Pittwater Road Shared User Path - Stages 2 and 3 relating to funds from Transport for NSW to fund the Pittwater Road Shared User Project and partially funded by reserves
Lucknow Park Retaining Wall Replacement	55,000	Budget allocation to investigate and commence works for the Lucknow Park Retaining Wall replacement.
Lachlans Lane	105,000	Increased budget required for the preparation of Tender Packages to seek tenants and building related remedial work for Lachlan's Line's building.