

2024 Swim School Calendar

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<u>Session 1:</u>	Monday 29th January – Sunday 2nd June	16 weeks
<u>Session 2:</u>	Monday 3rd June – Sunday 25th August	10 weeks
<u>Session 3:</u>	Monday 26th August – Sunday 22nd December	15 weeks

2024 Holiday Intensive Program

January 2024

Tuesday 2nd January – Friday 5th January	4 days
Monday 8th January – Friday 12th January	5 days
Monday 15th January – Friday 19th January	5 days
Monday 22nd January – Thursday 25th January	4 days

April 2024

Monday 15th April – Friday 19th April	5 days
Monday 22nd April – Friday 26th April (not Thu)	4 days

July 2024

Monday 8th July – Friday 12th July	5 days
Monday 15th July – Friday 19th July	5 days

September/October 2024

Monday 30th September – Friday 4th October	5 days
Tuesday 8th October – Friday 11th October	4 days

Public Holidays

Monday 1/1	Friday 26/1	Friday 29/3
Saturday 30/3	Sunday 31/3	Monday 1/4
Thursday 25/4	Monday 10/6	Monday 7/10

Water Safety Week - 2nd last week of each Session

<u>Session 1:</u>	Monday 20th May – Sunday 26th May
<u>Session 2:</u>	Monday 12th August – Sunday 18th August
<u>Session 3:</u>	Monday 9th December – Sunday 15th December



All you need to know about Swim School

Are RALC instructors qualified?

All RALC instructors are AustSwim and CPR qualified.

How do I book swimming lessons?

Bookings can be done by phone with a credit card, via email by sending your details to swimschool@ryde.nsw.gov.au or in person at RALC. Full payment is required on booking lessons. You can join at anytime of the session and payment is required for the number of lessons remaining. For current members, **payments can now be made online at ralcbookings.ryde.nsw.gov.au**

- ▶ Your swimming PASS must be scanned at reception turnstile to gain entry to RALC.
- ▶ Two adult spectators per Swim School member are permitted complimentary entry.

What happens if I can not attend lessons?

- ▶ Make-up lessons are not granted.
- ▶ Illness – a doctor's certificate must be supplied and a Family Pass will be provided.
- ▶ If you miss four or more weeks for illness you must contact Swim School Co-ordinator on week one and appropriate action will be taken.

What if I would like to cancel classes?

A 25% cancellation fee is charged to all members wishing to cancel lessons. No credits/refunds will be granted if there are less than five lessons remaining for that session.

How do we re-enrol for the next session?

- ▶ Students currently enrolled have first options to re-enrol for the following session.
- ▶ Re-enrolment for the following session commences 5 weeks prior to the end of the current session. Notification will be sent by email.

What is the RALC Duty of Care?

Our instructors Duty of Care does not begin until your swimmer is placed into their class and ends when the class is complete. At the end of each lesson each swimmer will not be dismissed unless a parent is present.

Why is the Program Pool closed during swimming times?

The Program Pool and Ramp Areas are STRICTLY CLOSED during swimming lesson times. These areas are NOT open to the public, therefore are not supervised by lifeguards in swim school times. If you are waiting to commence your lesson, ALL children must wait on the side of the pool for instructions from their instructor and please consider other lessons in progress.