

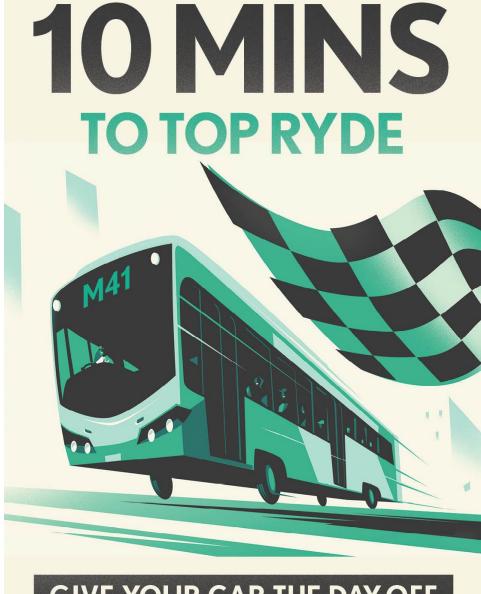
Strategic goals

Primary goal

- 1. Maximise transport efficiency by:
 - Increasing active transport use
 - Increasing vehicle occupancy
 - Increasing flexi work

Secondary goals

- 1. Deliver valued transport information to travellers
- 2. Expand membership base



GIVE YOUR CAR THE DAY OFF

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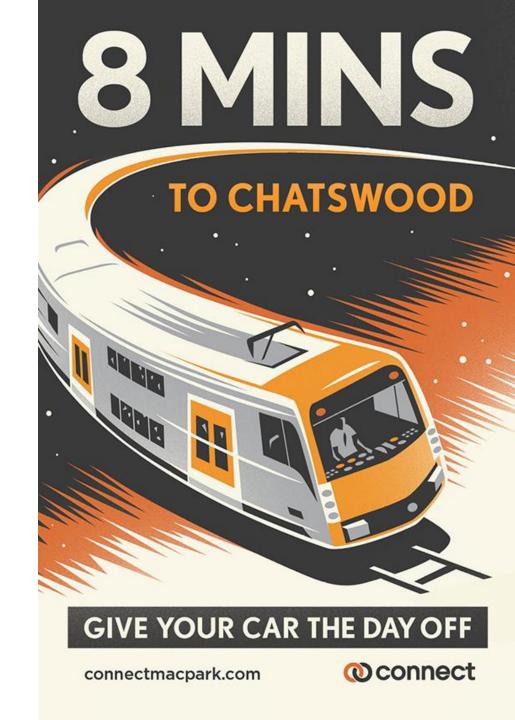


Key elements

Aligned strategy to ensure our members are at the heart of everything we do.

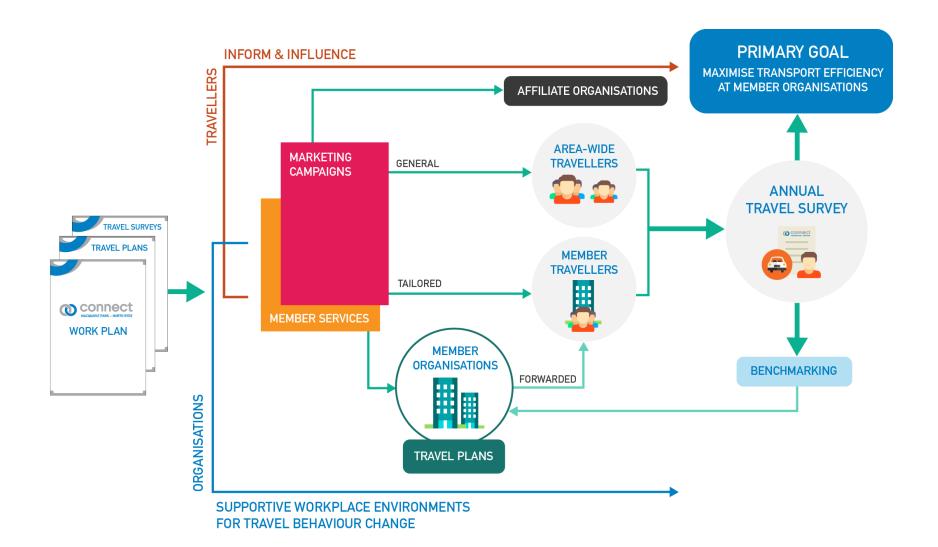
Three central elements of the strategy are:

- 1. Member services:
 - Travel solutions
 - Travel marketing
 - Travel surveys
- 2. Visibility and credibility
- 3. Organisational management









Sydney Metro rail shut-down timeline





Preparation and planning

Implement targeted behaviour change programs

Communication, evaluation and monitoring

Capitalise benefits from new service

Connect's role

Summary

- 1. 53,999 under membership
- 2. Grow membership to 85,000
- 3. 20% travellers live in CoR
- 4. FY17 work plan on track
- 5. Access to Co-Hop for everyone -700 users today 7,000 tomorrow?
- 2-3 travel survey intakes per year source of truth for travel demand planning
- Transport Working Groups held bimonthly





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