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MACQUARIE PARK & NORTH RYDE





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FREE



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MAC PARK'S
BIKE NETWORK

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YOUR SIDE**



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THE PEAK

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Centre
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Finding the path forward

Measuring the impact of COVID-19 on work and travel in Macquarie Park

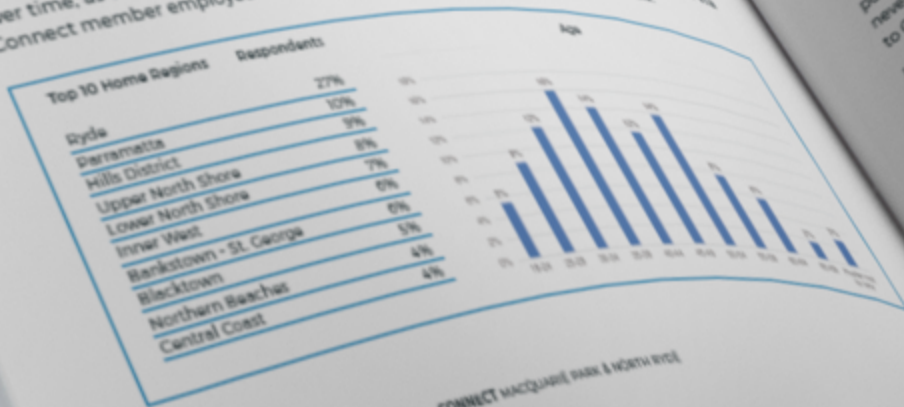
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Demographics

Connect led three COVID-19 surveys in April, May and June 2020 with 944 responses collected from people across Macquarie Park. 45% of responders were male, 54% female and 2% preferred not to say.

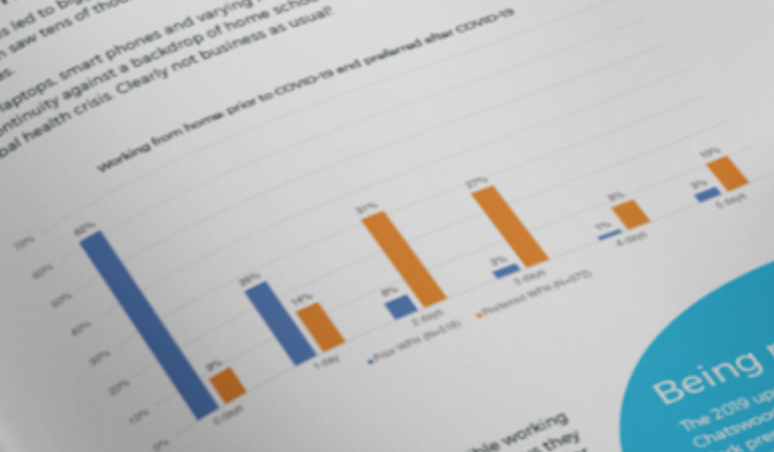
Of those, 240 were verified repeat responders who told us about changes to their experience over time, as the pandemic progressed. The surveys were completed online, and advertised via Connect member employee newsletters and our online communications channels.



Working from home

The COVID-19 crisis led to bigger changes in office work than at any other time. The 'rush to remote' in March saw tens of thousands of employees sent away from their Macquarie Park workplaces.

Armed with laptops, smart phones and varying home internet connections, they maintained business continuity against a backdrop of home schooling, unprecedented financial impacts and a global health crisis. Clearly not business as usual!



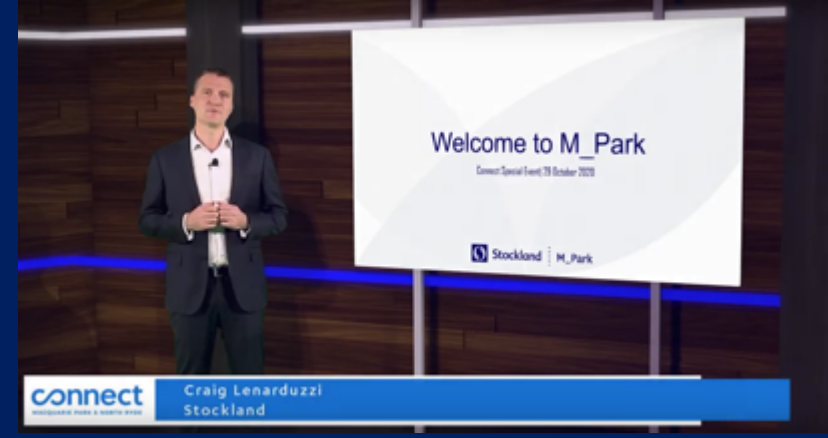
Despite advances in remote and flexible working policies, the majority of respondents told us they never or only occasionally worked remotely prior to COVID-19.

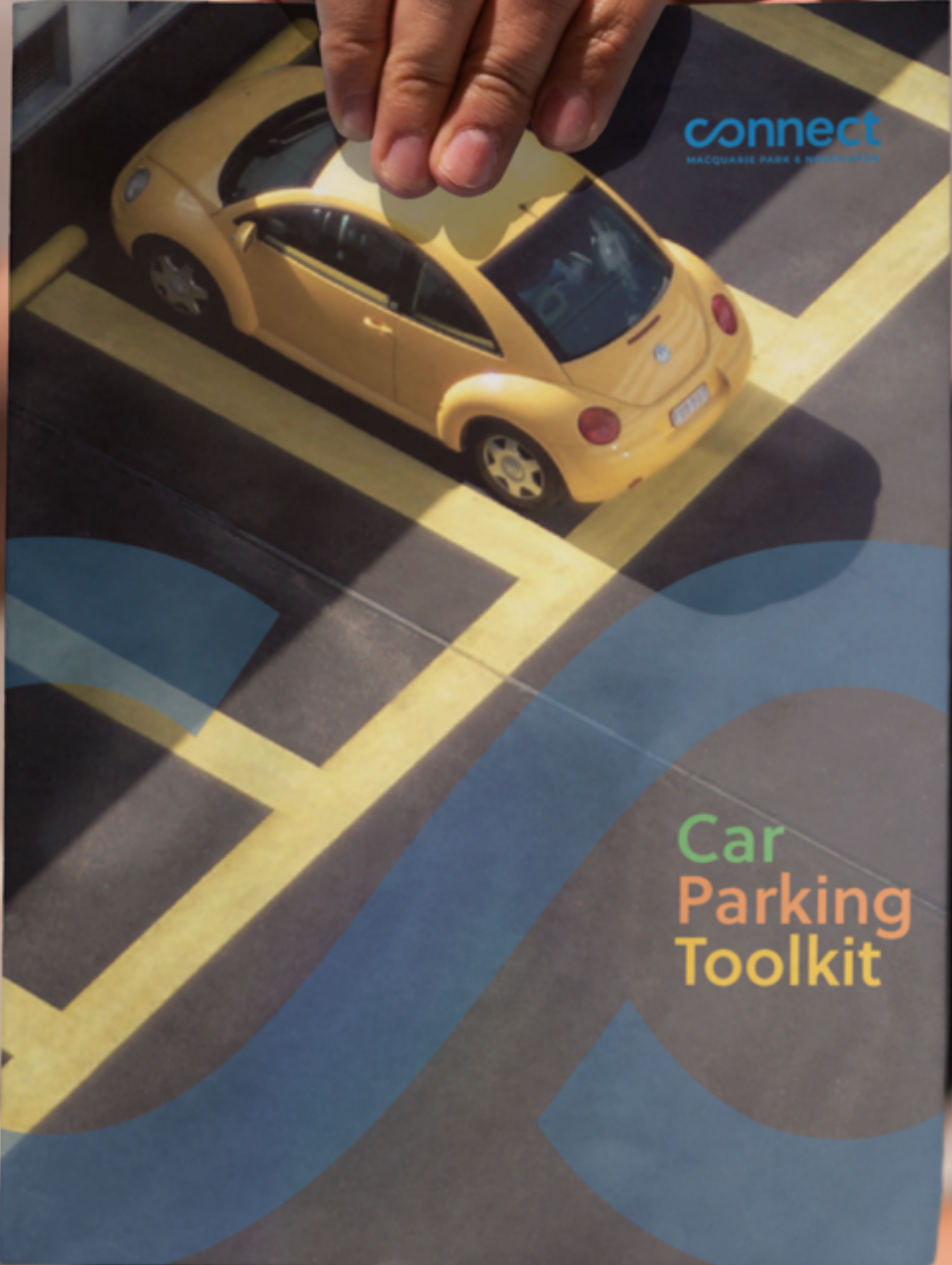
Looking ahead, the majority wish to continue working from home 2 or 3 days a week (58%), and 18% would like to work from home 4 or 5 days a week.

This result was replicated during a travel survey of a significant Macquarie Park employer in May. As with the results above, the majority (53%) wished to work from home 2 or 3 days a week, 30% said they would like to work remotely 4 or 5 days a week in the future, compared to just 5% who actually did so prior to COVID-19.

Being prepared

The 2019 upgrade of the Epping to Chatswood rail line helped Macquarie Park prepare for this crisis. To manage disruption employees changed how and when they travelled, and increased how often they worked remotely. Updated flexible working policies and IT meant 71% of our member's employees already had access to remote working options before the crisis struck!





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