



# Household CleanUp

## Terms and Conditions

1. No items shall be placed on the nature strip without a Household CleanUp booking
2. Items must be placed on the nature strip no earlier or later than 1 day before the booked Household CleanUp collection date
3. Booking cancellations must be reported to Council two business days prior to your CleanUp Booking. You can phone Council on 9952 8222 or email [cleanup@ryde.nsw.gov.au](mailto:cleanup@ryde.nsw.gov.au)
4. Items placed on the nature strip without a booking or placed out too early will be investigated as illegal dumping. Offenders can be fined \$8,000.00 under the Protection of the Environment Operations Act, 1997
5. All materials placed out for Household CleanUp must not exceed a combined volume of 1.5 cubic metres, unless otherwise specified at time of booking
6. All items placed out for collection must be accepted and compliant CleanUp items, as listed in Table 1: Accepted and Not Accepted Household CleanUp Items with Conditions
7. All items deemed non-compliant that are not collected by the Waste Contractor must be disposed of responsibly at the residents' expense
8. Items must be placed on the nature strip so they can be easily accessed by the waste collection truck, unless otherwise arranged with Council. No items will be collected from private property or from an area considered unsafe by the Waste Contractor
9. Small, loose items must be contained in a box or bag. Small, loose items left on the nature strip after collection must be removed by the resident
10. Items placed out for CleanUp must be no longer than 2 metres (1.5 metres for garden organics) in length and able to be lifted by two people
11. Items placed out for CleanUp must not pose a health and safety risk to pedestrians or the Waste Contractors, and must be:
  - a. Free from sharp objects such as spikes, thorns, nails and tacks;
  - b. Bundled and tied, including garden organics, carpet and linoleum;
  - c. Presented in a manner where children are not at risk, including doors taped close on objects such as fridges and dryers;
  - d. Placed in a manner that does not obstruct the footpath.
12. Items placed out for CleanUp are to be separated into piles of metals, garden organics and general waste items to assist with the recycling process
13. Items placed out for CleanUp must be presented neatly on the nature strip
14. The Waste Contractor may refuse collection if a CleanUp pile is deemed untidy or non-compliant
15. Residents living in a unit complex that have a shared bin service must:
  - a. Access Household CleanUp collections via a booking made by their Managing Body;
  - b. Abide by Council terms and conditions and also those stipulated by their Managing Body;
  - c. A Managing Body may include but is not limited to a Strata Manager, Executive Committee, Body Corporate, Secretary or other designated person.

Table 1: Accepted and Not Accepted Household CleanUp Items with Conditions

Item / Material	Accepted / Not Accepted	Conditions
Old furniture and appliances E.g. couches, drawers, chairs, bookshelves, kitchen appliances	✓ Accepted	No longer than 2 metres in length Must be able to be lifted by 2 people No breaking into small pieces with sharp edges exposed
Mattresses and bed frames	✓ Accepted	No longer than 2 metres in length
Garden organics E.g. branches, twigs, vegetation (It is best to place leaves and grass clippings in your green lid garden organics bin)	✓ Accepted	Must be bundled and tied No spikes No longer than 1.5 metres in length and 8cm in diameter Garden organics placed in bags will go to landfill
Metals E.g. microwaves, ladders, filing cabinets	✓ Accepted	Must be able to be lifted by 2 people
Small household items E.g. toys, books, suitcases, lamps, baskets	✓ Accepted	Loose items must be contained in boxes or bags
Timber and Wood	✓ Accepted	Must be bundled and tied, nails removed or hammered flat. No longer than 1.5 metres.
Carpet and linoleum	✓ Accepted	Must be rolled and tied Nails/tacks removed
Bulk cardboard	✓ Accepted	Must be flattened (or can be placed in your yellow lid recycling bin)
Large containers and tins	✓ Accepted	Must be empty
Hot water systems, pool filters	✓ Accepted	Must be able to be lifted by 2 people
Garden equipment E.g. hoses, buckets, pots	✓ Accepted	Small items must be contained in a box or bag (or place in your general waste bin)
Item / Material	Accepted / Not Accepted	How to Dispose
TVs, computers and associated equipment E.g. screens, monitors, printers, scanners, cables	✗ Not Accepted	Book a separate free collection, call 9952 8222
Fridges and freezers	✗ Not Accepted	Book a separate free collection, call 9952 8222 No commercial fridges

		No fridges with broken glass doors
Gas bottles	✗ Not Accepted	Take to nearest transfer station
Paint, chemicals, solvents and batteries	✗ Not Accepted	Take to nearest transfer station Household Chemical CleanOut
Mirrors and glass items E.g. glass doors, tables, windows, porcelain toilets	✗ Not Accepted	Take to nearest transfer station
Tree trunks and branches over 8cm in diameter	✗ Not Accepted	Take to nearest transfer station Book a free Chipping & Mulching Service call 9952 8222
Car bodies, engine blocks and tyres	✗ Not Accepted	Take to nearest transfer station call a scrap metal collector
Decaying material	✗ Not Accepted	Take to nearest transfer station
General household garbage	✗ Not Accepted	Place in red lid general waste bin
Trade waste	✗ Not Accepted	Take to nearest transfer station, hire a skip or contact a waste removal company
Building / Commercial / Home Renovation / Trade Waste including but not limited to: <ul style="list-style-type: none"> <li>○ Pallets</li> <li>○ Fencing</li> <li>○ Fibro</li> <li>○ Plaster board</li> <li>○ Insulation bats</li> <li>○ Dirt</li> <li>○ Sand</li> <li>○ Stones</li> <li>○ Bricks</li> <li>○ Concrete</li> <li>○ Roof tiles</li> <li>○ Demolition material</li> </ul>	✗ Not Accepted	Take to nearest transfer station, hire a skip or contact a waste removal company

For more information on City of Ryde Waste Service, please visit [www.ryde.nsw.gov.au/waste](http://www.ryde.nsw.gov.au/waste) or call Customer Service on 9952 8222.